







Flood Warning Information

Map Key

-  Areas liable to flood from rivers.
-  Reach of river protected by a flood defence scheme which has reduced the risk of flooding.
-  Urban Area.
-  River catchment boundary.
-  Main river (open channel and culvert).
-  Main Road.

For South West London
and Surrey
Hogsmill River Catchment

If you would like more information contact the Environment Agency - 0118 953 5343.

Environment Agency
Kings Meadow House,
Kings Meadow Road,
Reading RG1 8DQ.



ENVIRONMENT
AGENCY

THE NEW 2000-2001 ENVIRONMENT AGENCY PAPER IS 100% RECYCLED PAPER

FLOODING INFORMATION

Dial and listen for information and advice on flooding in your area

ENVIRONMENT AGENCY
F L O O D C A L L

0645 88 11 88

MINICOM TEXTPHONE: 01904 692 297

Floodcall is a 24 hour recorded information service providing details of flooding across England and Wales. All calls are charged at local rates.



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Please keep this leaflet safe.
It contains important information about flood warning arrangements in your area.



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Flood Information map for South West London and Surrey – Hogsmill River Catchment



Flood Risks in this Area

The map on the back of this leaflet shows the rivers and streams in your area. It also shows where floods have happened in the past, where they could happen in the future and where there are flood defences which reduce the risk of flooding.

If you live close to a river or stream you should know how flood warnings will be issued in your area.

Flood Warnings

The Environment Agency operates a colour coded flood warning system for river flooding. The colour tells you how serious the threat is:

Yellow Warning

A warning of flooding to some low lying farm land and roads near rivers or the sea. Parks and gardens may also be affected.

Amber Warning

A warning of flooding to isolated properties, roads and large areas of farm land near rivers or the sea. Parks and gardens may also be affected.

Red Warning

A warning of serious flooding affecting many properties, roads and large areas of farm land. Large numbers of parks and gardens may also be affected.

How To Find Out About Flood Warnings

If there is a risk that flooding could occur from a river, flood warnings will be issued for the area affected. It is your responsibility to take appropriate steps to protect yourself and your property.

This is how you can find out about any flood risk to your area:

Teletext

Check the regional weather pages on Teletext on ITV page 105.



Local Radio

Flood warnings will be broadcast on local radio. If you are concerned that weather conditions may cause flooding listen to:

● **97.3 fm – Your Information Station**

AA Roadwatch may also include flood warnings in travel information bulletins on many local stations.

AA Roadwatch



Floodcall

Telephone **0645 88 11 88** and listen for information on 'Rivers in London other than the Thames' then select 'Rivers in South West London' or listen for 'Rivers in Surrey'.

This is a recorded information service providing details of flood warnings in your area.

For 24-hour information and advice on flood warnings in England and Wales, call;

**ENVIRONMENT AGENCY
F L O O D C A L L**

0645 88 11 88

MINICOM TEXTPHONE: 01904 692 297

All calls are charged at local rates.

Who To Contact For Help During A Flood

For information on flood warnings telephone Floodcall **0645 88 11 88**. All calls are charged at local rates.

If roads are flooded due to blocked drains contact your District or Borough Council. Keep the telephone numbers ready for use.

If you think you will need sandbags, prepare yourself now by asking your District or Borough Council where you can get them.

In an emergency, where there is a risk of injury or danger to life, always dial 999.

Use this space for other useful numbers:

If You Are Flooded

- Have your gas and electricity checked before use.
- Boil all tap water until it has been declared safe.
- Avoid contact with floodwater, it may be contaminated.
- Contact your insurers.

Help Yourself By Being Prepared

If you would like more information please telephone us on **0118 953 5343** between 9 a.m. and 5 p.m., weekdays.

Detailed plans showing how warnings are issued in your area will be available for inspection at Environment Agency offices from September 1, 1996.