



ENVIRONMENT  
AGENCY



**NORTH WESSEX AREA**

**Industrial & Commercial  
Waste Minimisation &  
Recycling Directory**

**1998**

## Contents

- 1 Introduction.
- 1 How to use this directory....
- 2 Waste Minimisation and Recycling  
Helping to achieve sustainable development
- 6 Waste Management Legislation
- 7 Green Business Clubs
- 9 Waste Minimisation in North Wessex
- 10 Index of Waste Listings
- 11 Waste Recycling Directory
- 20 Company Index
- 26 Trade Associations and Scrapstores
- 27 General Information Sources
- 28 Form for inclusion in future directories
- 29 Local Contacts and Websites

Bringing together a number of environmental bodies, the Environment Agency took up its operational role as environmental watchdog and enforcer on 1 April, 1996.

The Agency's primary aim is to protect and improve the environment and make a contribution towards the delivery of sustainable development through the integrated management of air, land and water.

It has specific responsibilities for water resources, pollution prevention and control, flood defence, fisheries, conservation and recreation.

### Disclaimer

Whilst every effort has been made to ensure that the information contained in this directory is both complete and accurate, details inevitably change from time to time. No charge has been made for entries and therefore the Environment Agency cannot under any circumstances be held responsible for any errors or omissions. The Directory is a list of companies or facilities we know are operating recycling schemes in the area. However, by the inclusion in the directory it should not be interpreted that we approve or endorse any company or facility and furthermore any entry or omission should not be interpreted as favouritism or discrimination between one company or facility and any other. If you would like any company or facility not detailed in this edition to be considered for any future update, a form is provided for this purpose inside the back cover.



# Waste Minimisation and Recycling

## helping to achieve sustainable development

Sustainable Development has been defined as: "development that meets the needs of the present without compromising the ability of future generations to meet their own needs"

*Our Common Future, 1987*

The Environment Agency has a principal aim of contributing to the attainment of sustainable development. The Agency is working with business and industry to identify and pursue opportunities for environmental improvement and economic benefit.

### Background/Policy Development

The first European Waste Strategy was published in 1989. Its basic principles - of sustainability and of a waste hierarchy are still fundamental in shaping European waste policy. In 1995, The Government set out its waste strategy for England and Wales in a White Paper called Making Waste Work. This was produced in response to commitments undertaken by the UK and over 150 other countries at the UN Conference on Environment and Development - The 'Earth Summit', held in Rio de Janeiro in 1992. The UK Strategy presents three key objectives for waste management:

- to reduce the amount of waste that society produces

- to make best use of the waste that is produced
- to choose waste management practices which minimise the risks of immediate and future environmental pollution and harm to human health.

The role of the Environment Agency in helping to achieve these objectives is manifested through:

- the regulatory functions in relation to waste
- advice and guidance on good waste management practices and by sponsoring research
- collection of data, especially the carrying out of a national survey of waste arisings and facilities

### Waste Targets

Industrial waste currently accounts for 16% of the UK's waste arisings, with commercial waste accounting for a further 3%. Adding to this the 16% of controlled waste which comes from the construction and demolition industry brings the total percentage of the UK's waste from industry to 35%. This represents 225 million tonnes of waste per annum. All in all, over 90% of the resources consumed are either thrown away as wastes or discharged to the environment as effluents or air emissions. The following are some of the targets relevant to industry and commerce that were set out in the White Paper in 1995:

- To reduce the proportion of controlled waste going to landfill from 70% to 60% by the year 2005.
- To recover 40% of municipal waste by 2005.
- 75% of companies with more than 200 employees to have published environmental policies covering waste issues by the end of 1999; and
- 50% of companies with more than 200 employees to have management systems in place to give effect to their environmental policies by the end of 1999.

Many other voluntary industry targets exist; for instance, the Chemical Industries Association (CIA) is aiming for its members to reduce their energy consumption by 20% by the year 2005.



### The Waste Hierarchy

When the concept of sustainability is applied, what emerges is a priority list of waste management options termed the waste hierarchy. **The best solution is to avoid producing any waste in the first place - the zero-waste option; if some must be produced then the order of the hierarchy should usually be followed.**

This hierarchy places alternative waste treatment options in a fixed order of preference, with reduction (or minimisation) at source having the least environmental impact, while landfill is the option with most environmental impact.



The third level of the waste hierarchy is a broad waste recovery category which incorporates materials recycling, composting and recovery of energy from waste. Across the waste streams as a whole there is a need to move waste management practices further up the hierarchy. However, the waste hierarchy will not always indicate the most sustainable waste management option for every waste stream. The choice of waste management option for a particular waste stream will be guided by the principle of 'Best Practicable Environmental Option.' (BPEO)

**BPEO** Defined by the Royal Commission on Environmental Pollution as "the outcome of a systematic consultative and decision making procedure which emphasises the protection and conservation of the environment across land, air and water."

The BPEO procedure establishes, for a given set of objectives, the option that provides the most benefits or least damage to the environment as a whole, at acceptable cost, in the long term as well as the short term.

### The Polluter Pays Principle

The principle of ensuring that environmental costs are borne, as far as possible, by those directly responsible for any environmental damage is known as the *polluter pays principle*. The UK Government is committed to introducing a range of economic instruments to address distortions in the waste market. Transferring taxes and charges from employment over to polluting emissions or on to the use of natural and energy resources can help in achieving sustainable development and lead to job creation. Through fees, charges and levies, the Agency already applies to some extent the principle of the polluter, or user, pays by recovering the cost of its regulatory activities.

The Landfill Tax (see box), a 'market-based' tax, introduced in 1996, aims to ensure that landfill costs reflect environmental impact. The objective is to encourage business and consumers, in a cost effective and non-regulatory manner, to produce less waste; to recover value from more of the waste that is produced; and to dispose of less waste in landfill sites. In many other European countries, landfilling costs are much higher than in the UK. It is likely that the UK tax rate will increase to stimulate companies to minimise their waste.

Producer Responsibility is a major theme of EC waste strategy, applying both to waste reduction and recovery/recycling. This concept, somewhat modified to shared Producer Responsibility, has found its way into the UK packaging waste regulations. (see legislation section for further details)

**Landfill Tax.** A standard rate of £7 per tonne applies, with a reduced rate £2 per tonne for inactive wastes plus VAT. The cost of the tax to business and local authorities will be offset by a reduction in the level of employers national insurance contributions. There is a tax rebate facility whereby landfill operators may make payments to trusts for specified environmental purposes. This money is used to benefit the environment, either directly by landscaping or indirectly by raising awareness and promoting environmental good practice. These Environmental Trusts represent a new form of partnership between the private and voluntary sectors.

## Waste as Resource

Waste is not simply material which is excess to requirements - it represents the loss of valuable company assets. A great deal of waste is avoidable through improved management of materials and energy. The true cost of waste includes the time, effort and materials to produce the waste and not simply the cost of disposal. Savings in these areas can contribute to increases in profitability and competitiveness whilst benefitting the environment.

Waste minimisation means tackling waste at source, through understanding and changing processes and activities. This is also known as process or resource efficiency. It includes the substitution of less environmentally-harmful materials in the production process as well as reducing energy and water resources. It doesn't have to involve major capital expenditure, often has a short pay-back time and the savings translate directly to profit.

Recycling, in turn, can avoid pollution problems from waste disposal activities. Using recycled materials in manufacturing instead of primary raw materials can save energy, conserve natural resources and reduce environmental and social damage. For example, composting removes organic waste from landfill and returns nutrients to the soil. The composting of commercial waste has risen from about 1,500t in 1993 to over 19,000t in 1997. There is untapped potential for substantial further increases.

A booklet containing a comprehensive list of practical tips is produced by the Environmental Best Practice Programme ETBPP. (See page 27).

## "From the Cradle to the Grave"

Waste minimisation can most easily be addressed at the design stage in the case of manufactured products. In addition, reducing the number of components used in a product, or making it easier to take apart, can mean simpler recycling at the end of its useful life. Some companies, such as Rank Xerox, are developing 'zero-landfill' products with all components being fully reusable or recyclable. This company is

adopting a 'life-cycle assessment' approach, not only for the products alone but also for the entire supply chain - distribution, sales, after-sales servicing and equipment recovery.

Whilst the hierarchy outlined previously can serve as a general guideline it should not be viewed as fixed in all cases. The Environment Agency has initiated a programme of research aimed at adopting a more holistic approach to waste management. This work will also employ the techniques of life cycle assessment.

### Life Cycle Assessment

Life Cycle Assessment can be defined as "an objective process to evaluate the environmental burdens associated with a product, process or activity by quantifying energy and materials used and wastes released to the environment". Under the EC Eco-label award scheme this process will be applied to products to determine which ones meet the standard.

The Agency is co-ordinating research to analyse the environmental costs and benefits of different waste management options over the 'complete life-cycle' of selected wastes. This study will help inform decision making on waste-management in Government, local authorities and industry as a whole.

## Good Environmental Management

There is no standard formula for reducing waste - each process /activity is different. A company may be able to improve its overall efficiency simply by avoiding leaks and spills, by better materials handling, by closing internal material loops (recycling acid streams, cleansing baths etc.) as well as by redesigning processes and products. It is vital to involve staff at all levels, informing everyone of the cost of waste and encouraging resource saving initiatives.

A key tool in the development of a waste minimisation strategy will be through a systematic audit of waste generation and handling activities. It is now widely accepted that good housekeeping measures and modest investments based on thorough waste audits can yield substantial improvements in environmental performance. Payback times are typically

found to be months rather than years (see case studies - page 9). Detailed, step-by-step guidance is available for the carrying out of a waste/environmental audit as well as case histories which document successful projects. Contact the Environment Agency or the Environmental Technology Best Practice Programme (ETBPP). (see listings page 27). A good practice guide produced by the Agency offers step-by-step assistance to reduce production costs by developing a practical plan to minimise waste generation and to improve the handling and disposal of waste.

Utilising an Environmental Management System (EMS) and involving employees and stakeholders can give rise to better environmental and economic performance. There exist a number of schemes, structured to enable an organisation to identify, monitor and control its environmental aspects. These aspects can include energy management, waste minimisation, raw materials management, environmental emissions, noise control and accident procedures. eg ISO 14001, EMAS, BS7750 (see box).

The principle of continual improvement is enshrined in the EMS approach. The performance of an organisation is monitored and measured against objectives and targets which it has set itself in its environmental policy. These may then be reviewed and the policy updated to achieve higher standards.

#### EMS

Both ISO 14001 (the International Standard for Environmental Management Systems) and EMAS (the European Union Eco-Management and Audit Scheme) require internal auditing of the management system, as well as an external audit for certification/registration purposes. In addition, the International Standards Organisation (ISO) has produced guidance on the conduct of environmental audits in the form of ISO 14010/14011/14012. One substantial difference between EMAS and ISO 14001 is that the former requires the publication of an audited statement of environmental performance in addition to the common management systems requirements. Also, EMAS is due to be expanded in 1998 to include products and service industries - up to now it mainly applied to industrial sites though it has already been extended in the UK to include local government. The Small Company Environmental and Energy Management Assistance Scheme (SCEEMAS) is a grant offered by the Government to help smaller firms establish an environmental management system and register under EMAS. Up to 50% towards the costs of hiring experts is available for companies that employ fewer than 250 people and have a turnover of less than £32 million. Contact Government Office South West, details on page 27.

#### ...further help from the Environment Agency..

As well as the Good Practice Guide referred to above, the Environment Agency is able to provide step-by-step guidance on all aspects of waste minimisation. One form of this guidance is the 3Es methodology. This is a structured technique to achieve improved environmental performance through process optimisation. It involves reviewing a process in a systematic way to identify potential improvements and to assess their impact on 'Emissions, Efficiency and Economics'. It considers both actual emissions and potential emissions eg from incidents. The methodology can be used as a mechanism for identifying the Best Available Techniques Not Entailing Excessive Cost (BATNEEC) and for prioritising improvements.

#### 'Profiting from Pollution Prevention'

is a booklet and accompanying video covering the 3 Es methodology.

It is available from the Environment Agency.



## Waste Management Legislation

Due to the nature of the waste industry there are many legislative requirements designed to prevent harm to human health and protect the environment. Some of the relevant legislation has been outlined below but if you have any particular queries please do not hesitate to contact the Environment Agency free on 0645 333 111.

### The Duty Of Care

The duty of care is a law which requires all reasonable steps to be taken to keep waste safe. Any person who passes waste to another must ensure that person is authorised to accept, transport, recycle or dispose of it safely. Failure to do so can result in an unlimited fine. The duty of care applies to anyone who produces or imports, keeps or stores, transports, treats, recycles or disposes of waste. It also applies to brokers arranging these activities. The only exception is for domestic waste produced in the home.

### The Registration Of Waste Carriers

If controlled waste is transported within Great Britain as part of a business or in any other way for profit then the carrier must register with the Environment Agency. Registration is required regardless of how often controlled waste is transported and this applies to self-employed carriers as well as partnerships and companies. Since 1 April 1992 it has been an offence to transport controlled waste unless it is done by a registered carrier. The Environment Agency has stop and search powers and can demand to see proof of registration. Failure to produce documentation can result in a fine of up to £5,000. Arranging for the collection, recovery or disposal of waste on behalf of another person requires registration as a waste broker. In England and Wales the registration authority is the Environment Agency.

### The Special Waste Regulations 1996

The Special Waste Regulations apply to any individual or company involved in the production, transit or disposal of special wastes. The new Special Waste Regulations that came into force in September 1996 replace the 1980 Special Waste Regulations. The new controls have broadened the definition of Special Wastes and focused on controlling those wastes which cause greatest harm to human health or environmental damage. They have also altered the consignment note system whereby the Environment Agency must be informed before any special waste is moved and made repeat movements easier. Fees have been introduced for pre-notification and the transit of mixed waste restricted.

### The Producer Responsibility Obligations (Packaging Waste) Regulations 1997

Under the EU Directive on Packaging and Packaging Waste (94/62 EC) at least 50% of the UK's packaging waste must be re-utilised through recycling and other recovery methods by the year 2001. The legislation which implements this Directive is the Producer Responsibility Obligations (Packaging Waste) Regulations 1997. The aim of the Regulations is to ensure that the real environmental costs of producing, using and disposing of packaging fall directly on those who produce or use it. All businesses handling packaging have a share in the responsibility right along the packaging chain - from production through to retail. If a business owns and handles over 50 tonnes of packaging materials or packaging each year and has an annual turnover of more than £5 million (dropping to £1 million from the year 2000) then it is legally obliged to recover and recycle specific tonnages of packaging waste. The Environment Agency is responsible for the implementation, monitoring and enforcement of these Regulations in England and Wales.



## 1. Green Business Clubs/Waste Minimisation Groups

The area covered by this directory is served by a number of local specialist environmental clubs/initiatives for businesses.

### a. Western Partnership for Sustainable Development (WPSD), formerly BEET

WPSD is made up of private, public and voluntary sector organisations and brings together the four Old Avon County Authorities. Its objectives are:

- To provide, through focus groups, a framework for all existing environmental, energy and natural resources initiatives including recycling, the natural environment and transport.
- To collaborate between the private, public and voluntary sectors to raise funds from European and Central Government sources towards beneficial sustainable projects.
- To work closely with business and community support organisations and local environment centres to act as a focus for sustainable projects as well as to promote and deliver new employment and training opportunities in sustainable technologies.

Some of the current projects include:

### Western Environmental Business Forum (WEBForum).

The existing ENClub has merged into WEBForum. The aim is to establish this as the main regional co-ordinating and strategic body committed to sustainable business development. There is a membership scheme whereby companies pay a fee to join WEB and receive a range of services, information and consultancy.

### Greener Office Project (GOP).

A WEB initiative launched in July 1997 focussing on better resource management in offices. 28 companies signed up for a nine month programme/ award scheme.

Contact: Mo Mulligan, CREATE, Smeaton Rd, Bristol BS16 6XN  
Tel: 0117 9300032

### b. The Somerset Waste Minimisation Group

This is a self-help club which was set up to provide:

- help and advice for companies on carrying out waste audits.
- seminars and workshops on relevant topics such as clean production, energy/water/waste reduction and environmental best practices.
- opportunities for site visits and sharing details of environmental improvements.
- information on new legislative and policy developments.

Contact: Russ Comer (Somerset Chamber of Trade and Commerce)  
Tel: 01823 321231

### c. BEAB (The Business Environment Association Bath and district)

This project was set up in 1996 and now has over 80 members amongst companies and organisations in the Bath and North East Somerset area. The aim is to spread information and awareness about environmental issues, legislation and initiatives, promote environmental management, to share good practice and to network. A voluntary environment charter is operated for its members. A specialist waste management/ minimisation initiative for the commercial sector is planned to start in 1998, in partnership with Bath & North East Somerset Council, The Environment Agency and others.

Contact: Timothy Cantell, Tel: 01225 482074

**d. The Wessex Environmental Business Club (Wiltshire)**

West Wiltshire District Council, in partnership with the Wessex Association of Chambers of Commerce and local companies, launched The Wessex Environmental Business Club in December 1997. The Club is the focus for a whole programme of activities such as seminars, an award scheme and environmental audits. Regular bi-monthly meetings and speakers are arranged to address key topical issues. The initiative is co-funded by the partners with additional resources from Wiltshire Training and Enterprise Council and the Government Office for the South West.

Contact: Michael Williams  
(Chamber of Commerce)  
Tel: 01225 355553  
or: Leslie McWilliam ( West Wiltshire District Council) Tel: 01225 776655

**e. The Green Deane Business Club**

This is a new initiative for small to medium sized businesses in Taunton Deane due to be launched in late 1998. The aim is to help local businesses save money by reducing their waste through pro-active environmental management. Emphasis will be placed on 'helping businesses to help themselves'. A free initial half-day site visit, from expert consultants, will be offered as well as newsletters, seminars etc. An award scheme shall be operated for environmental achievement.

Contact: Larry Kirton, Taunton Chamber of Commerce, Tel: 01823 283869



**Green  
Deane  
Business  
Club**

**f. SABINA (Sustainable Business in Action)**

This is a waste minimisation project for the Severn Region, operating since 1997. Consultants help firms identify waste minimisation opportunities and agree targets for waste reduction. Half the £200,000 cost of the project is funded by Government with the remainder being put up by the participating companies. A unique feature of the scheme is that participating businesses are asked to encourage firms along their supply chains to join, with the goal of spreading a sustainable development culture among industry in the region. The steering group includes The Environment Agency, Government Office for the South West and the Welsh Office.

Contact: Antony Lyons,  
Environment Agency, Tel: 01278 457333  
Chris Buckle/ Nigel Gibbons (Government Office South West) Tel: 0117 9001700

**g. Bristol Recycling Consortium**

This is a joint initiative of: The Sofa Project, Friends of the Earth, Children's Scrapstore and Resourcesaver. It works to promote waste reduction, re-use and recycling in Bristol and the surrounding area, working with community groups, schools and businesses. In 1998, the Consortium aims to develop its promotion and education functions.

Contact: Jane Stephenson, Director  
Tel: 0117 9304377  
E-mail: brisc@brisc.demon.co.uk  
Web: <http://www.brisc.demon.co.uk>

## Local Waste Minimisation Initiatives - Examples

Nationally the Environment Agency is supporting over 40 Waste Minimisation projects involving more than 1,000 businesses. Listed here are some local examples of successful Initiatives.

### Clarks International

Clarks International, the footwear manufacturer and retailer based at Street, Somerset, first used waste minimisation techniques in a project to reduce VOC (Volatile Organic Compound) emissions. These techniques, involving substitution by water-based products, helped to reduce emissions by over 50% and led to annual savings of over £150,000. Clarks are now examining all their waste streams using the waste minimisation approach which includes looking at product design and production processes as well as energy and resource inputs.

### Gardiner Sons & Co. Ltd.

This large department store, which handles a huge amount of packaging, decided to get involved in a waste minimisation initiative. At the start of the project, Gardiners were already doing some recycling. They carried out a full review of their activities and saw that they could benefit from improved handling of cardboard packaging. They purchased a reconditioned baler which allowed them to cut their waste bill by up to 60%, as well as achieving reduction in staff time devoted to waste handling. Polythene wrapping is also separated now, baled and sold on. Overall, it is calculated that the waste bill has reduced from approx. £7500 p.a. to less than £3500 p.a. This improvement in bottomline costs represent sales of around £50,000.

### Britannia Zinc Ltd

This zinc-smelting operation is located at Avonmouth, near Bristol. Dust in process and ventilation gases arising from the primary process is removed mainly by using wet scrubbing systems. Solids are separated and recycled in the process and the remaining water containing traces of dissolved heavy metals undergoes a final precipitation treatment before discharge as final effluent. In 1995 a major new water consumption circuit was replaced by recycling some of the partially cleaned effluent stream. This led to a drop in effluent flow from about 700-800m<sup>3</sup>/day to 400-500m<sup>3</sup>/day resulting in lower mass emissions of the trace pollutants. This project, combined with other water-usage rationalisation, has led to an approximate saving of £150,000 p.a.





Page	Waste Type	
11	Batteries	
11	Chemicals	chemicals solvents printing & photographic waste
12	Construction & Demolition	
12	Drums/Containers	
12	Electronic	
13	Fluorescent Tubes	
13	Food	including cooking oil
13	Furniture	
14	Gas Cylinders	
14	Glass/Bottles	
15	Green Waste	
15	Metals	aluminium ferrous and non-ferrous aerosols
16	Mobile phones	
16	Office supplies	
16	Oil	lubricating oil and filter cartridges industrial oil
17	Pallets	
17	Paper	
18	Plastic	
18	Refrigerants	
19	Textiles/Clothing	
19	Tyres	
19	Wood	

## Batteries

Batteries contain a variety of chemicals and heavy metals such as mercury, lead and cadmium which can cause pollution and harm to health. Batteries can be categorised according to their chemical content.

- About 6 million lead-acid car batteries are discarded each year. These can be collected at larger scrap yards for lead recycling.
- Nickel-cadmium rechargeable batteries are highly toxic and must be recycled. Return them to their manufacturer via repair shops or wholesale chains where upon they can be shipped abroad for recycling in France or the USA.
- Possibly 80% of batteries are alkali-manganese and zinc-carbon. These may not be rechargeable but they are the only batteries that do not contain any toxic heavy metals.
- Mercury-oxide button batteries used in watches, cameras and hearing aids should be recycled where possible for their mercury content via some jewellers, photographic shops or NHS hospitals.
- Mobile phone battery cells should be returned to any BT shop.

## Company Listing

AA Tricky  
 Bidwell Robbins  
 Bidwell Metals Ltd  
 Biffa Waste Services Ltd  
 Britannia Recycling Ltd  
 Devizes Reclamation Co Ltd  
 E J Shanley & Son Ltd

G P Batteries (UK) Ltd  
 Greencare Ltd (button cells)  
 Lodden Holdings  
 Mercury Recycling  
 Nationwide Recycling  
 T Green (Metals) Ltd  
 Zia Recycling

## Chemicals / Solvents / Photographic & Printing Waste

**Chemicals:** Chemical waste is a very broad category because there are many different types of chemical waste with many different disposal options. Waste management companies will offer a consultation service and advise on recycling and disposal.

**Solvents:** Paint thinners, degreasants, cleaning fluid, etc. A number of industries have successfully replaced solvents from their process. Waste minimisation by substitution with less harmful products is the first option that should be considered. In-house recycling is also possible because dirty solvents can still be effective to clean when they contain up to 15% solids, particularly if they are adequately filtered. The final option should be recruiting an external contractor to reprocess solvent back into new products.

**Photographic & Printing Waste:** The light sensitive properties of silver compounds are the key to most photographic processes and the basis of most waste arisings. Silver contaminated waste is highly toxic and classed as special waste. Unlike other special waste, however, the high value of silver has provided a solid economic basis for recycling. Specialist waste disposal companies are able to recycle all types of photographic waste and credit the value of the silver recovered against disposal charges.

## Company Listing

Avon Graphic Supplies  
 Biffa Waste Services Ltd  
 Chemical Recoveries  
 Edelchemic (UK) Ltd  
 J & G Metals  
 K & C Silver Recovery

Ocean Reprographics  
 Safety-Kleen UK Ltd  
 Safety Micron Systems (UK) Ltd  
 Silver Lining Industries Ltd  
 Western Solvents Ltd  
 Wyvern Waste Services Ltd

## Construction & Demolition

An estimated 70 million tonnes of waste arises from construction and demolition each year in the UK. Of this 4% is recycled and 59% is used as low grade filler or landfill cover. Much more could be put to better use if separated at source. Waste materials that have been recovered from sites include slate cladding, cast iron rainwater goods, roofing timbers (for reuse in furniture manufacture) and masonry and mortar (for reuse as hard-core). There is also a national antique and architectural salvage network where used materials are traded. Traditionally under utilised, there is potential for growth in recycling this waste.

### Company Listing

ARC  
Bridgwater Reclamation  
Castle Reclamation  
Chaunceys  
Hinton Organics Ltd  
LA Moore  
Orchard Vale Builders

Oswal Plant Services Ltd  
Reclaim Flooring South West  
Recycled Rock and Aggregates  
SALVO  
South West Reclamation  
Tobys  
YPH Plant Limited

## Drums / Containers

Metal drums containing potentially hazardous or toxic residues have little scrap value and demand care in their disposal. Where possible reuse will divert containers from waste streams but where this is not appropriate contractors will take drums for materials recycling.

### Company Listing

Blagden Packaging Ltd  
Devizes Reclamation Co. Ltd

## Electronic

An estimated six million obsolete pieces of electronic equipment are discarded in the UK annually and although currently little of this is recycled, networks are developing. Items such as computers, printers, photocopiers and fax machines contain printed circuit boards that have valuable metals such as copper, gold and platinum in their components. Electronic equipment is also collected so components such as disc drives in PCs can be reused. Plastic casings can also be recycled although identification of plastic is sometimes problematic with older machines. The Industry Council is promoting design for disassembly to enable further recycling.

### Company Listing

AWA Refiners Ltd  
Bath & Wansdyke Recycling  
Computer Salvage Specialists  
Greencare Ltd  
Inter-Action

Logical Reclaim (Europe)  
Resourcesaver Recycling Systems  
Silver Lining Industries Ltd  
South Gloucestershire Recycling



## Fluorescent Tubes

Only a tiny fraction of the 80 million fluorescent tubes sold in the UK each year are currently recycled. Tubes are suitable for recycling because they consist principally of glass, metal and approximately 15mg of mercury. The aluminium end caps are separated and recycled, mercury is washed out and collected for reuse in tube manufacture and the contaminated glass powder is used as a bulking product in mineral extraction. Several waste management companies are now offering a collection service to take tubes for recycling.

### Company Listing

Bath & Wansdyke Recycling  
 Biffa Waste Services  
 Greencare Ltd  
 Mercury Recycling Ltd  
 Resourcesaver Recycling Systems  
 South Gloucestershire Recycling

## Food

Many waste foods can be reused as animal feed or recycled. In particular there has been recent growth in the network of waste cooking oil and fat processors. Vegetable oil has a similar polluting effect as mineral oil and solidified fat will block drains very effectively. Recovered and filtered, these wastes have substantial economic value for processing and reuse. Other options for organic waste include anaerobic digestion, fermentation or vermiculture, (worm composting) all of which yield a quality soil treatment product.

### Company Listing

A & B Oils  
 Biffa Waste Services Ltd  
 C & D Oils Ltd  
 EF & B Lansdown  
 Hinton Organics  
 Kassero Edible Oils

## Furniture

Reuse office furniture where possible. Alternatively it can be donated to schools or charitable organisations.

### Company Listing

Office Furniture Links Ltd  
 SOFA Project

## Gas Cylinders

Liquid petroleum gas cylinders are legally the property of the gas company branded on the cylinder. They must not be disposed of or sold as scrap metal, defacing or resale may result in legal proceedings by the gas company.

The Cylinder Retrieval Scheme has been set up by the Liquid Petroleum Gas Association, (LPGA) to ensure safe storage and return of LP gas cylinders discarded at scrap merchants, civic amenity sites and landfill.

When a total of twenty LP gas cylinders are held on site the designated gas supply company listed below should be contacted to arrange collection. Calor and BOC LP cylinders are excluded from this service and they should be contacted directly when a minimum of three LP cylinders are held.

The number of LP gas cylinders of each brand should be notified when arranging for collection and following this, the LP gas cylinders from companies participating in the scheme will be collected within ten working days, or such other time as may be agreed.

You will be advised of any LP cylinders which are owned by non-participating companies and their collection will have to be arranged individually.

## For Collection in North Wessex

### Supergas

Tel: 01364 643640

Fax: 01364 643117

Calor: 01926 318616

BOC: 0800 111333

Handy Gas: contact Mr Bob Conkey

Tel: 01278 771888

Fax: 01962 842056

Cylinder Retrieval Scheme was set up by:

Liquid Petroleum Gas Association

Alma House

Alma Road

Reigate

Surrey RH2 0AZ

Tel: 01737-224700

Fax: 01737-241116

## Glass / Bottles

Glass can be recycled indefinitely without degradation in quality saving energy and resources. Manufacture of new containers from crushed glass known as cullet requires it to be strictly colour separated. Traditionally the commercial glass industry has only recycled a low proportion of its total waste. Significant increases are possible, for example in the pub and restaurant industry where light, one-use only bottles are often used to minimise transport costs but end up in landfill because they are easily damaged. If bottles were made of heavier glass they could be reused diverting a major volume of waste from landfill.

## Company Listing

Bath & Wansdyke Recycling  
Biffa Waste Services Ltd  
Hemmings Waste Management Ltd  
Hills Minerals and Waste Ltd  
Network Recycling  
Perrys Recycling

R P Dyer & Son  
Resourcesaver Recycling Systems  
South Gloucestershire Recycling  
Thamesdown Glass Recycling  
Wyvern Waste Services Ltd

## Green Waste

The Composting Association estimated that over 300,000 tonnes of green waste was composted in 1997, a figure that is set to rise into the future with increases in landfill tax. Green waste is mainly derived from civic amenity sites, kerb side collections and some commercial landscape gardening sources. Other commercial wastes such as wood and food scrap are also suitable for composting. There are numerous composting techniques such as anaerobic digestion, fermentation or vermiculture (worm composting), which yield a quality soil treatment product.

## Company Listing

Biotech  
Hinton Organics Ltd  
Holland Handling  
Wyvern Waste Services Ltd

## Metals

### Aluminium

Reprocessing scrap aluminium uses up to 96% less energy than processing the original raw materials making aluminium very economic to recycle. Beverage cans make up the largest section of aluminium packaging consumption at 78,000 tonnes in 1996. Only 30% of these cans were recycled compared to a rate of 80% in some of our European neighbours. Aluminium foil also has significant value, but due to losses during re-melting, this is less than half that of cans. Foil for recycling must be clean and well compacted.

### Ferrous and non-ferrous

Scrap metal dealing represents one of the earliest recycling industries. The number of scrap merchants recycling both ferrous and non-ferrous metals is such that only a small selection can be listed here. Refer to the Yellow Pages or a local Environment Agency office for details of a local yard.

### Precious Metal

The high value of commodities found in some wastes provide a sound basis for their recovery and recycling. Electronic scrap is a good example with high value metals such as copper, gold and platinum being found and recovered in computers and printed circuit boards. The light sensitive properties of silver compounds are the key to most photographic processes and the basis of most waste arisings. There are well established systems for recovering and recycling photographic waste based on the value of recovered silver. Refer to Chemicals for information on photographic and printing chemical recycling.

### Aerosols

The favoured disposal option for aerosols is recycling with beverage cans because they are made of steel and aluminium. Ensure they are empty prior to disposal and do not clean or squash. Consider replacing aerosols with pump-action dispensers or liquid.

## Company Listing

AA Tricky  
Bath & Wansdyke Recycling  
Bidwell Metals Ltd  
Bidwell Robbins  
Devides Reclamation Co Ltd  
E J Shanley & Son Ltd  
F C Hove & Sons Ltd  
Greencare Ltd (aluminium)  
Hallet Metal Recycling  
Hills Minerals & Waste Ltd  
J C Thomas & Sons  
J Clifford & Son

Mercury Recycling Ltd  
Nationwide Recycling  
Network Recycling  
P Burrisson  
Phillip & Sons Ltd  
R J Coley & Son (Bristol) Ltd  
Resourcesaver Recycling Systems  
Sheppard Group Ltd  
South Gloucestershire Recycling  
T Green (Metals) Ltd  
Unclaim Ltd  
Wyvern Waste Services Ltd



## Mobile Phones

A pilot scheme has been set up by ECTEL to examine the potential for mobile phone recycling. Therefore obsolete mobile phones and their expired battery cells should be returned to any BT Shop for recycling.

## Office Supplies

If segregated, the volume and cost of office waste disposal can be reduced dramatically because there are commercial and charitable organisations who will collect most materials. Paper and card make up the bulk of materials suitable for recycling. Toner cartridges from printers, copiers and fax machines are also a valuable waste product that are often bought from offices for recycling or collected as part of a reduced rate refill and return scheme.

Post room managers can generate good publicity by collecting used postage stamps for donation to local charities who can sell them by weight to the philatelic market. Scrap stores may have use for oddments such as used folders, binders, etc. (Refer to page 26)

### Company Listing

Actionaid  
Back to Black  
Canon (UK) Ltd  
Greencare Ltd  
Keytec Industries  
Laser Xchange  
Living Earth Foundation

Office Green Ltd  
Peak Products  
Resourcesaver Recycling Systems  
Samson Computer Supplies

● Refer to Paper/Metal/Plastic sections

## Oil

Commercial oil arises in two main forms listed here with their preferred disposal options.

- Lubricating oil and filters: Refining into new lubricating oil was once common but has declined with the increased use of detergent additives and particle contamination. Most recovered oil is processed into a low sulphur content fuel oil. An alternative option is burning in suitable appliances for workshop heating. This is regulated by the Environment Agency, contact a local office for licensing advice. Used oil filters can be crushed and recycled for their oil and metal components.
- Industrial oils: Hydraulic oils, cutting oils, coolant, etc. do not usually become contaminated and therefore can be laundered for reuse internally or by a contractor.

### Company Listing

Chemical Recoveries  
Evergreen Environmental services  
Haul Waste  
Lanstar  
Nationwide Recycling  
Oil Marque

Orcol Fuels  
Safety-Kleen UK Ltd  
Safety Micron Systems  
Southampton Waste Disposal Contractors Ltd  
West Oils

## Pallets

Do not throw away or burn broken pallets because they can be repaired and reused. If beyond repair pallets can be chipped for use in horticulture or to make board. Burning pallets is only suitable if it is as a fuel substitute.

### Company Listing

Avonmouth Pallets Ltd  
Beake Waste Reclaim Ltd  
Hambrook Pallets Ltd  
J N Handling

M & J Enterprises  
Mendip Pallets  
Pallet Suppliers  
Pallet Distribution UK

## Paper

Waste paper can be recycled to recover its fibre content or incinerated to recover its energy content. Waste minimisation is being strongly promoted with recycling as the best option for waste paper. As an internationally traded commodity, waste paper is subject to often extreme fluctuations in demand and price making establishment of recycling schemes uncertain. However computer print is a high grade, good quality waste suitable for recycling. Many recyclers collect and shred as a confidential disposal service. Other mixed grade, newsprint, card and contaminated paper will also be collected as part of a package deal.

### Company Listing

Avon Waste Disposal  
Bath & Wansdyke Recycling  
Beake Waste Reclaim Ltd  
Biffa Waste Services Ltd  
Cleanaway Waste Service  
Confidential Waste Services  
Hemmings Waste Management  
Hills Minerals & Waste Ltd  
Hinton Organics Ltd  
International Export Solutions  
M & J Bowers  
Martock Waste Paper Co  
MM Recycling UK Ltd

Network Recycling  
Perrys Recycling  
PWR Recycling  
Resource Base (Yellow Pages)  
Resourcesaver Recycling Systems  
Severnside Waste Paper  
South West Reclamation  
South Gloucestershire Recycling  
UK Waste  
Uniclam Ltd  
Wyvern Waste Services Ltd

## Plastic

For most recycling companies post use plastic must be segregated and baled into significant quantities of essentially clean, single product material. Many recycling companies at present handle plastic only as a single polymer type which they convert into granulate or a re-compounded pellet. Granulate is size reduced and subjected to cleaning by sieving and magnetic extraction. Re-compounding involves a melt which allows addition of additives such as pigment and stabilisers. This form of recycling results in a single polymer material which can be used with virgin material in a range of applications not involving foodstuffs and drinks.

These are some of the major types of plastic:

- High Density Polyethylene (HDPE), used for transit boxes and milk bottle crates.
- Low Density Polyethylene (LDPE), used for shrink and agricultural silage wrap.
- Polyvinyl Chloride (PVC), stripped electrical cable.
- Polystyrene (PS), vending cups.
- Expanded Polystyrene, transit packaging.
- Polyethyl Terephthalate (PET), used for carbonated drink bottles.
- Polypropylene (PPO), vehicle battery cases, bottle crates and transit trays.

Plastic recycling is well established in the UK with the British Plastics Federation listing over 100 companies in their national recycling directory. The majority of these are limited in the nature of plastics they are able to accept but some have sophisticated washing and separation facilities.

## Company Listing

Automotive Recycling Group  
Avon Reclamation  
Environmental Polymer Products  
Hemmings Waste Management  
Hills Minerals & Waste  
International Export Solutions  
Moore Bros Ltd  
Nationwide Recycling  
Network Recycling  
Perrys Recycling  
Penfold Plastics Ltd

Philip Tyler Polymers Ltd  
Polymer Recycling  
PWR Recycling  
Save-a-Cup Recycling Co Ltd  
South West Recycling  
Technopolymers Ltd  
Uniclam Ltd  
Wessex Associated Industries  
Wiltshire Plastics  
Wyvern Waste Services Ltd

## Refrigerants

As well as depleting the ozone layer which protects the Earth from harmful UV radiation, CFCs, HCFC and halons are some of the most powerful greenhouse gases contributing to climate change. It is essential that these gases are not vented to the atmosphere so recovery is the only responsible option. Production of CFCs ceased within the EU in January 1995 and their use is now being phased out. As older equipment is decommissioned the CFC is removed for recycling or destroyed and new installations use less harmful HFC blends. Ageing equipment should be replaced with less harmful systems with the refrigerant gas recovered for recycling or responsible disposal.

## Company Listing

A-Gas Ltd  
Holland Handling  
Refrigerant Reclaim  
Safety-Kleen UK Ltd

SOFA project  
South West Refrigeration Co Ltd  
Wessex Cooling Ltd



## Textile / Clothing

Used clothing and unwanted textiles will be collected for resale or to recover the fibres. If no other use can be found textiles are suitable for use as clean rags.

### Company Listing

Advance Textile Recycling Ltd  
Bath and Wansdyke Recycling  
Devizes Textiles  
European African Trading Co Ltd  
Harris & Co  
M & J Bowers

Oxfam  
Raytek UK  
Resourcesaver Recycling Systems  
Salvation Army Trading Co Ltd  
South Gloucestershire Recycling

## Tyres

Between twenty-five and thirty million tyres are removed from vehicles in the UK each year. The best option for used tyres is re-treading, a long established practice for road haulage and aircraft undercarriage tyres. Re-treads are currently being promoted in car use. Some tyres may be diverted from the waste stream to isolated local projects such as dock/marine fenders, sea defences or crash barriers in motor racing circuits.

Landfill is not a sustainable disposal option for the large number of tyres deposited in them annually. Tyres represent a serious fire hazard as they can be ignited even when underground and they give off toxic fumes. Furthermore, unless they are shredded prior to disposal, accumulations of tyres make a landfill structurally unstable.

### Company Listing

Charles Lawrence Recycling  
Chris Bryan  
Elm Energy & Recycling  
Motorway Remoulds  
Nationwide Recycling  
Nick Woodman Tyres

Stephens Weston Tyres  
Steve Haynes Tyre Disposal  
Truck Tyre Specialist

## Wood

Wood recycling is likely to be a growth area in the near future. Major sources of wood include broken or damaged pallets and the construction and demolition industry. When separated from contaminants, wood can be chipped and supplied to chipboard manufacturers. Other growth markets include use for compost mulch, playground safety, animal bedding and in riding schools. Bark can be supplied to the horticulture industry and roofing timbers can be used in the furniture industry.

### Company Listing

Biffa Waste Services Ltd  
Haul Waste  
Hinton Organics  
Uniclalm Ltd

## Key to Waste Types

Batteries	=Bt
Chemicals	=Ch
Construction & Demolition	=C/D
Drums/Containers	=D/C
Electronic	=El
Fluorescent Tubes	=Fl
Food	=Fd
Furniture	=Fn
Gas Cylinders	=Gs
Glass/Bottles	=G/B
Green waste	=Gw
Metals	=Mt
Mobile phones	=Mp
Office supplies	=Off
Oil	=Oil
Pallets	=Pal
Paper	=Pp
Plastic	=Pla
Refrigerants	=Ref
Textiles/Clothing	=T/C
Tyres	=Tyr
Wood	=Wd
Most Waste Types	=MOST

**A-Gas Limited**

King William House  
13 Queen Square  
Bristol  
BS1 4NT  
Tel: 0117 925 4599  
National coverage.

**Recovered products are broken down into reusable components**

Ref

**ARC**

Recycling Manager  
Stoneleigh House  
FROME  
Somerset  
BA11 2HB  
Tel: 01373 463211

C/D

**AA Tricky**

Unit E  
Berkeley Court  
Lawrence Hill  
BRISTOL  
BS5 0BX  
Tel: 0117 955 7789

Mercury specialist,  
**batteries**

Bt  Mt

**A & B Oil**

Royal Crescent Road  
Southampton  
Hampshire  
SO14 3TT  
Tel: 01703 339292

Fd

**Actionaid**

3 Church Street  
FROME  
Somerset  
BA11 1PW  
Tel: 01373 461623  
**Collection and recycling service for empty toner cartridges, drums and developer units. Profits support action against world poverty.**

Off

**Advance Textile Recycling Ltd**

Crown Green Works  
Calder Wharf  
Huddersfield Road  
RAVENSTHORPE  
West Yorkshire  
WF13 3JW  
Tel: 01924 439000

**Nationwide coverage. Minimum guaranteed price.**

T/C

**AKZO Coatings**

Milton Park  
ABINGDON  
Oxon  
OX14 4SB  
Tel: 01235 862226  
**Industrial plant and coatings manufacturer. Advice, assistance and expertise in reducing levels of solvent usage and substitution by water-based processes.**

Ch

**Automotive Recycling Group**

John Medicott  
Sutton End Crockerton  
WARMINSTER  
Wilts  
BA12 8BH  
Tel: 01985 216399  
**Plastic bumpers only**

Pla

**Avon Graphic Supplies**

1A Barton Road  
St Philips  
BRISTOL  
BS2 0LF  
Tel: 0117 929 2742  
Photographic

Ch

**Avon Waste Disposal**

17 St Andrews Rd.  
Backwell  
Bristol  
BS19 3NR  
Tel: 01275 464058

Pp

**Avon Reclamation**

Factory Lane  
Basonbridge  
BURNHAM-ON-SEA  
Somerset  
Tel: 01278 795494  
UPVC

Pla

**Avonmouth Pallets Ltd**

King Road Avenue  
Avonmouth  
BRISTOL  
BS11 9HG  
Tel: 0117 982 9012  
**Collect as far as Swindon, Midsomer Norton**

Pal

**AWA Refiners Ltd**

Unit 10  
Mead Industrial Park  
Templefields  
River Way  
Harlow  
Essex  
CM20 2SE  
Tel: 01279 423743  
**Free collection service, nationwide - computer boards.**

El

**Back to Black**

55 Barkby Road  
LEICESTER  
LE4 9HN  
Tel: 0116 261 1817  
Postal Service for re-inked printer/typewriter ribbons and re-conditioned inkjet and laser printer cartridges.

Off

**Bath & Wansdyke Recycling**

(Wansdyke Area)

Marsh Lane  
Temple Church  
NR BRISTOL  
BS18 5BY  
Tel: 01761 452080  
**(Bath Area)**  
Central Services Depot  
Midland Road  
BATH  
BA1 3AT  
Tel: 01225 310845

El  Fl  G/B  In  Pp  T/C

**Beake Waste Reclaim Ltd**

Crown Road Industrial Estate  
Crown Road  
Warmley  
BRISTOL  
BS11 0YS  
Tel: 0117 961 0770  
**Paper, card, pallets**

Pal  Pp

**Bidwell Robbins**

Unit 19  
Westfield Trading Estate  
MIDSOMER NORTON  
Somerset  
Tel: 01761 412898

**Non-ferrous processing**

Bt  Mt

**Bidwell Metals Ltd**

Tiger Works  
Clandown  
RADSTOCK  
Near Bath  
Avon  
Tel: 01767 43239  
**Scrap metal, lead and batteries**

Bt  In

**Biffa Waste Services Ltd**

St Gabriels Road  
Easton  
Bristol  
BS5 0RT  
Tel: 0117 9513081

MOST

**Biotech**

Long Dean Lane  
Upper Castle Combe  
CHIPPENHAM  
SN14 7BZ  
Tel: 01249 783378  
**Compostable waste from contractors and Local Authorities**

Com

**Blagden Packaging Ltd.**

Avonmouth Way  
Avonmouth  
BRISTOL  
Tel: 0117 982 3584  
Drum reconditioning

[IM]

**Bridgwater Reclamation**

Monmouth Street  
BRIDGWATER  
Somerset  
Tel: 01278 424636  
Recycled Building Materials

[CA]

**Britannia Recycling**

Thorpe Lower Lane  
Thorpe  
Wakefield  
WF3 3BS  
Tel: 0113 2823811  
Collect nationwide - lead batteries

[BT]

**C & D Oils Ltd**

Newquay Road  
Stephenson Street  
Industrial Estate  
NEWPORT  
NP9 0YJ  
Tel: 01633 281000  
Waste cooking oil - covers all North Wessex area.

[Fd]

**Canon (UK) Ltd**

Canon House  
Manor Road  
WALLINGTON  
Surrey  
SH6 0AJ  
Tel: 0181 773 3173  
Free disposal service for Canon laser printer cartridges.

[Oil]

**Castle Reclamation**

Parrett Works  
MARTOCK  
Somerset  
Tel: 01935 826483  
Reclaim building materials, stone, beams, bricks.

[CD]

**Charles Lawrence Recycling**

Brunel House  
Jessop Way

Newark Industrial Estate  
Newark  
NG24 2ER  
Tel: 01636 610680  
Recycles tyres into sports surfaces etc.

[Tyr]

**Chaunceys**

Feeder Road  
Bristol  
Tel: 0117 9713131  
Architectural antiques and flooring.

[C/D]

**Chemical Recoveries**

Jessamy Road  
Weybridge  
Surrey  
KT13 8LD  
Tel: 01932 846641  
Organic solvents and oil Depot at Avonmouth

[D]

[D]

**Children's Scrapstore**

Queen Quay  
Welsh Back  
BRISTOL  
BS1 4SL  
Tel: 0117 9252229  
Collect, clean waste from industry for play and craft activities

**Chris Bryan**

Netham Park Industrial Estate  
Netham Road  
BRISTOL BS5 9PJ  
Tel: 0117 9558093

[Tyr]

**Cleanaway Waste Services**

Unit 1B Lowesden Works  
LAMBORNE WOODLAND  
Berkshire  
Tel: 01488 72052  
Paper, confidential shredding

[Pp]

**Computer Salvage Specialists**

Unit 5  
Arnhem Road  
Bone Lane Industrial Estate  
Newbury Berkshire  
Andrew Braysher  
Tel: 01635 552666  
National collection of electronic hardware and printed circuit boards.

[E]

**Confidential Waste Services**

159 South Liberty Lane  
Ashton  
BRISTOL  
BS3 2TL  
Tel: 0117 963 3866

[Pp]

**Devizes Textiles**

Unit 3 Garage Trading Estate  
London Road  
DEVIZES  
Tel: 01380 724451  
Mainly used clothes for developing world

[T/C]

**Devizes Reclamation Co. Ltd**

Webbs Lane  
off Canal Bridge  
Bath Road  
Devizes  
Tel: 01380 818608

[BT]

[D/C]

[MR]

**E F & B Lansdown**

Burcott House Farm  
Burcott  
Near WELLS  
Somerset  
BA5 1NH  
Tel: 01749 672630  
Pig Farm, will collect by skip throughout Somerset

[Fd]

**E J Shanley & Son Ltd**

43 Shails Lane  
TROWBRIDGE  
Wiltshire  
Tel: 01225 753333

[BT]

[MR]

**Edelchemie (UK) Ltd**

Holland House  
Valley Way  
The Welland Industrial Estate  
Market Harborough  
Leicestershire  
LE16 7PS  
Tel: 01858 469001  
Nationwide collection-photographic waste

[Ch]

**Elm Energy and Recycling**

Car and Truck Tyres  
Elm Energy House  
Ettingshall Road  
WOLVERHAMPTON  
West Midlands

WV2 2LA  
Tel: 01902 408608  
Incinerator with energy recovery

[Tyr]

**Environmental Polymer Products (EPP)**

Bold Industrial Park  
Neills Road  
Bold  
St Helens  
Merseyside  
WA9 4TU  
Chesney Orme  
Tel: 01744 810001  
Fax: 01744 810626  
Baled HDPE and baled polythene film. Minimum 5 tonnes collected. Used to manufacture outdoor and street furniture, highways posts and signs.

[Flu]

**European African Trading Co Ltd**

Sophia House  
Wharf Road  
Tysely  
BIRMINGHAM  
B11 2DX  
Tel: 0121 707 7195

[T/C]

**Evergreen Environmental Services**

Burgage Lodge  
184 Franche Road  
KIDDERMINSTER  
Worce  
DY11 5AD  
Tel: 01562 747700  
Will collect in North Wessex area

[Ch]

**FC Howe & Sons Ltd**

The Yard  
Winterstoke Road  
WESTON-SUPER-MARE  
Tel: 01934 623228

[MR]

**GP Batteries (UK) Ltd**

Summerfield Avenue  
Chelton Business Park  
WELLINGTON  
Somerset  
TA21 9JF  
Tel: 01823 660044

[BT]

**Greencare Ltd**  
Greencare House  
Sharpness  
GLOUCESTER  
GL13 9UD  
Tel: 01453 511366  
Collection of office  
technical waste for reuse  
or recycling. Sale of  
reconditioned supplies.

BR FI OR MI

**Hallett Metal Recycling**  
Blacknell Lane Trading  
Estate  
CREWKERNE  
Somerset  
TA18 7HE  
Tel: 01460 77766

MI

**Hambrook Pallets Ltd**  
Ironchurch Road  
off St Andrews Road  
AVONMOUTH  
Bristol  
BS11 9AF  
Tel: 0117 982 1236  
Collect throughout South  
West

Pal

**Harris & Co**  
Farrs Lane  
Prince Street  
BRISTOL  
BS1 4PZ  
Tel: 0117 927 7434

Pp T/C

**Haul Waste**  
Great Western House  
Station Approach  
Taunton  
TA1 1QW  
Tel: 01823 282362  
Will collect mixed oil and  
water

Oil Wd

**Hemmings Waste  
Management Ltd**  
St Gabriels Road  
Easton  
BRISTOL BS5 0RT  
Tel: 0117 951 2000

MOST

**Hills Minerals and  
Waste Ltd**  
Ailesbury Court  
High Street  
Marlborough  
Wiltshire  
SN8 1AA  
Tel: 01672 516999

Developing collection  
rounds for segregated  
packaging waste.

CrB Mt Pp Pla

**Hinton Organics**  
1 High Street  
Hinton  
Charterhouse  
Nr. Bath  
BA3 6AW  
Tel: 01225 723668

C/D Fd Gw Pp Wd

**Holland Handling**  
Queen Street  
Braydon  
Malmesbury  
Wilts  
Tel: 01666 860229  
CFCs, mulch, building  
materials

C/D Gw Ref

**Inter-Action**  
"Equipping the Future"  
HMS President  
Victoria Embankment  
LONDON  
EC4Y  
Tel: 01751 583 2652  
Recovery and re-use of  
redundant computer  
equipment. This is made  
available to young  
people without normal  
access to training.

EI

**International Export  
Solutions IES**

Ashley House  
The Oaks  
Wembdon Rise  
Wembdon  
BRIDGWATER  
Somerset  
TA6 7QL  
Tel: 01278 428993

Polythene, PVC,  
Cardboard for recycling  
abroad

Pp Pla

**J Clifford & Son**  
6 Oak Street  
Lower Bristol Road  
BATH  
North Somerset  
Tel: 01225 311334

MI

**J & G Metals**  
Unit 6  
Holland Way Ind. Estate  
Holland Way

BLANDFORD FORUM  
Dorset  
DT11 7TA  
Tel: 01258 453 445  
Specialists in handling  
printing and  
photographic wastes

Ch

**J N Handling**  
Units 2/3  
Green Sploott Road  
Chittingen Estate  
AVONMOUTH  
Bristol  
Tel: 0117 982 2200  
Collect Bridgwater and  
Cardiff but will also go  
to Swindon and Glos.

Pal

**J C Thomas & Sons**  
Thomas Way  
CLASTONBURY  
Somerset  
Tel: 01458 835131

MI

**KRC Silver Recovery**  
Unit 19  
Ironmould Lane Trading  
Estate  
Bristolton  
BRISTOL  
BS4 5SA  
Tel: 0117 986 5656  
Photographic wastes -  
Bristol and surrounding  
area

Ch

**Kassero Edible Oils**  
6/8 Albert Road  
St. Philips  
Bristol  
BS2 0XA  
Tel: 0117 971 4331  
Covers all of South West.

Fd

**Keytec Industries**  
Millway Industrial Estate  
Weycroft avenue  
Millway Rise  
Axminster  
Devon  
EX13 SHU  
Tel: 01297 32270

OR

**L A Moore**  
School Hill  
Westbury Sub-Mendip  
NEAR WELLS  
Somerset BA5 1HL  
Tel: 01749 870278

Timber, metal, brick,  
stone, rubble recycling  
and concrete crushing

C/D

**Lanstar**  
The Lodge  
Essex Road  
HODDESTON  
Herts  
EN11 OAT  
Tel: 01992 471146  
Oils, nationwide  
coverage, preferably  
over 100 gals

Oil

**Laser Xchange**  
Unit 2  
Castle Meadows Park  
Abergavenny  
Gwent  
NP7 7RZ  
Tel: 01873 852663  
Laser, toner and inkjet  
cartridges - donations go  
to Oxfam.

OR

**Living Earth  
Foundation**  
4 Great James Street  
London  
WC1N 3DA

Tel: 0171 2423816  
Fax: 0117 242817  
Collects used printer  
cartridges, minimum 10  
units. For each manufactured  
cartridge a donation of  
between 50p and £6 goes  
towards environmental  
education projects in the  
UK and developing world.

OW

**Lodden Holdings**  
Unit A  
Farringdon Business Park  
Lower Farringdon  
Farringdon  
Alton  
Hampshire  
GU34 3DJ  
Tel: 01420 587257/587236  
Covers S. West

BR

**Logical Reclaim  
(Europe)**  
Unit 14  
Mochdre Enterprise  
Newtown  
Powys SY16 4LE  
Tel: 01686 622400

EI



**Yeovil Scrapstore**

The Community Resource Centre  
9 Garrett Rd.  
Lynx Trading Estate  
YEovil  
Somerset  
BA20 2TJ  
Tel: 01935 434077  
Scrapstore - process waste etc. for education/play

**M & J Bowers**

Lucott  
Limington  
ILCHESTER  
Somerset  
BA22 8EQ  
Tel: 01935 840308  
Will collect - all North Wessex area.  
Confidential shredding

[Pp]

**M & J Enterprises**

Saw Mills Cuckoo Lane  
Winterbourne Down  
BRISTOL  
BS17 1AG  
Tel: 0117 957 2440  
Covers all North Wessex area

[Pal]

**Martock Waste Paper Co**

Martock Industrial Estate  
Great Western Road  
MARTOCK Somerset  
Tel: 01935 823101  
Covers all North Wessex area

[Pp]

**MATS**

Kingsmead Community School  
Hartswell  
WIVELISCOMBE  
Somerset  
Tel: 01984 624698  
Materials and toys - limited opening times

**Mendip Pallets**

Old Pumping Station  
Trowbridge Road  
Norton St Philip  
BATH  
Tel: 01225 723986  
Collect throughout South West

[Pal]

**Mercury Recycling Ltd**

Unit G Canalside North  
Trafford Park  
MANCHESTER  
M17 1DP  
Tel: 0161 877 0977  
Nationwide collection (incl. tubes, bulbs), large quantities, also handle other mercury-bearing wastes.

[H] [M]

**MM Recycling UK Ltd**

Kingshill Recycling Centre  
Cricklade  
SWINDON  
SN6 6JR  
Tel: 01793 752056  
Wiltshire, Glos, Bristol

[Pp]

**Moore Bros Ltd**

Unit 10  
Manor Road  
Marston Industrial Estate  
FROME  
Somerset  
Tel: 01373 462814

[Pla]

**Motorway Remoulds Ltd**

Mill Green  
Knighton  
POWYS  
LD7 1EE  
Tel: 01547 528525  
Remoulds, covers all the North Wessex area

[Tyr]

**Nationwide Recycling Environmental Services**

Quay West Business Centre  
Quay West  
Trafford wharf  
Wharfside  
Manchester M11 1HH  
Tel: 0161 877 9174  
Deal with the motor trade, local authorities, utilities etc

[H] [M] [O] [Pl] [Tyr]

**Network Recycling**

Andy Rock  
10-12 Picton Street  
Montpelier  
BRISTOL  
Tel: 0117 942 2271  
Organises clear-up/recycling after major events, festivals etc.

[C/B] [Pp] [Pl]

**Nick Woodman Tyres**

Tyre Yard  
Richard Lane  
Willsbridge  
BRISTOL  
Tel: 0117 932 2633

[Tyr]

**Ocean Reprographics**

Victoria Grove  
Bedminster  
BRISTOL  
BR3 4AN  
Tel: 0117 923111

[Ch]

**Office Furniture Links Limited**

Gary Nash (contact)  
The Gate House Centre  
Hareclive Road  
BRISTOL  
BS13 9JN  
Tel: 0117 9781708 x226/8  
Donations of furniture, refurbishment and sale

[Fm]

**Office Green Ltd**

Orchard House  
Estate way  
Church Road  
London  
E10 7JN  
Tel: 0800 833 480  
Printer cartridges - nationwide collection.  
Minimum of 10.

[Off]

**Oil Marque**

19 Brue Close  
WESTON-SUPER-MARE  
North Somerset  
Tel: 01934 612788  
Cooking oil recovery

[Fd]

**Orchard Vale Builders**

60 Galmington Road  
TAUNTON  
Somerset  
TA1 5HZ  
Tel: 01823 251099  
Roofing slates, guttering and other building materials.

[C/B]

**Orcol Fuels**

Morley  
LEEDS  
LS27 8ES  
W Yorks  
Tel: 0113 253 3571

Nationwide tanker collection of waste oils via local depots for refining to produce fuel oil.

[Oil]

**Oswall Plant Services Ltd**

North Street  
LANGPORT  
Somerset  
Tel: 01458 250756  
Concrete crushing, brick, stone recycling

[C/D]

**Oxfam**

274 Banbury Road  
OXFORD  
OX2 7BZ  
Tel: 01865 311311  
National reclamation scheme for donated textiles.

[Off] [TC]

**P Burrissou**

Old Junction Road  
Industrial Estate  
Winterstoke Road  
WESTON-SUPER-MARE  
North Somerset  
Tel: 01934 633566  
Specialist can-merchant, covers Taunton, Bristol, Glos

[Mk]

**Pallet Distribution UK**

Arthur Street  
St Philips Marsh  
BRISTOL  
Tel: 0117 977 7460  
Collect all North Wessex area

[Pp]

**Pallet Suppliers**

Grove Lane  
Marston Trading Estate  
FROME  
Tel: 01373 453247  
Local collection only

[Pal]

**Peak Products**

Unit C  
13 Cornish way South  
Galmington Trading Estate  
Taunton  
TA1 5NQ  
Tel: 01823 275066  
Printer cartridges

[Off]

**Penfold Plastics Ltd**  
Heatgate  
Hewish  
Weston-super-Mare  
Avon  
BS24 6SG  
Mr P. Penfold  
Tel: 01934 832711  
Fax: 01934 832718  
UPVC specialists.  
Aluminium can collection

Pla Mt

**Perrys Recycling**  
Rimpton Road  
Marston Magna  
YEOVIL  
Somerset  
BA22 8DL  
Tel: 01935 850111

Cl B Pp Pla

**Philip Tyler Ltd**  
Unit C  
South Marston  
Industrial Estate  
Swindon  
SN3 4TP  
Tel: 01793 829362  
Suppliers of  
recompounded pellets  
from recovered  
polyesters, polyethylene,  
polypropylene,  
polystyrene, ABS and  
PVC.

Pla

**Philipp & Sons Ltd**  
Unit 1A Central Trading  
Estate  
Bath Road  
Brislington  
BRISTOL  
BS4 3EH  
Tel: 0117 977 8790  
Cans and foil

Mt

**Polymer Recycling**  
Unit 1  
Stretton Way  
off Wilson Road  
Huyton Industrial Estate  
Huyton  
Liverpool  
Merseyside  
L36 6JX  
Phil Strat  
Tel: 0151 5801200  
Fax: 0151 4802008

Pla

**PWR Recycling**  
27-32 Bassett Down  
Workshops  
Bassett Down  
SWINDON  
SN4 9QR  
Tel: 01793 854903  
Clean plastic and  
cardboard collection

Pp Pla

**R P Dyer & Sons**  
Swell House  
WEST HUNTSPELL  
Somerset  
TA9 3QZ  
Tel: 01278 792217

Cl B

**R J Coley & Son**  
(Bristol) Ltd  
Deep Pit Works  
21 Deep Pit Road  
St George  
BRISTOL  
Tel: 01272 9517175

Mt

**Raytex UK**  
Units 2/5  
Forestpark Industrial Estate  
47 Parker Drive  
LEICESTER  
LE4 0JP  
Tel: 0116 234 0648  
2nd-hand clothing

T/C

**Reclaim Flooring South West**  
Richard Bannister  
30 Cromer Road  
BRISTOL  
BS5 6JX  
Tel: 0402 570143 (mobile)  
Flooring, roofing and  
structural timbers

Cl B

**Recycled Rock and Aggregate**  
Marston House  
Marston Bigot  
FROME  
Somerset  
BA1 5OU  
Tel: 01373 451234

C/D

**Refrigerant Reclaim Ltd**  
Unit 17  
Sandleheath Industrial  
Estate  
Fordingbridge

Hampshire  
SP6 1PA  
Tel: 01425 655818

Ref

**Resource Base**  
Television Centre  
Southampton  
S014 0PZ  
Tel: 01703 236806  
Recycle yellow pages

Pla

**Resourcesaver Recycling Systems**  
New Stadium Road  
Eastville  
BRISTOL  
BS5 6NL  
Tel: 0117 9525100  
Part of Bristol Recycling Consortium - supports recycling in households, businesses and schools.  
Provides a regular, reliable collection service.

MOST

**Safety Micron Systems UK Ltd**  
Unit 11 Parnall Road  
Trading Estate  
Fishponds  
Bristol  
BS16 3JQ  
Doug Perrett  
Tel: 0117 9583206  
Fax: 0117 9583207  
All chemical waste. Oil filter crushing facility on site. Operates nationally.

Cl B Cl B

**Safety-Kleen UK Ltd**  
Unit 5  
Kennford  
Marsh Barton Industrial Estate  
Exeter  
Devon  
EX2 8LY  
Mr G. Scarrott  
Tel: 01392 412899  
Fax: 01392 431073  
Fluid recovery service.  
Collection of oil, oil filters, mixed fuel and pollution clean up equipment. Covers South West Region

Cl B Cl B

**Salvation Army Trading Company Ltd**  
55 Northall Street

KETTERING  
Northants  
NN16 8DT  
Tel: 01536 415655

T/C

**SALVO**  
18 Ford Village  
Berwick-upon-Tweed  
Northumberland  
TD15 2QG  
Tel: 01890 820333  
Fax: 01890 820499  
E-Mail:  
salvo@scotborders.co.uk  
Publishers of information on architectural antiques and reclaimed building materials. Contact for dealers in the region.

Cl B

**Samson Computer Supplies**  
Stevens Mill  
Station Road  
ILMINSTER  
Somerset  
TA19 9AX  
Tel: 01460 55000  
Toner cartridges - local collection

Cl B

**Save-A-Cup Recycling Co Ltd**  
Bridge House  
Suite 2  
Bridge Street  
High Wycombe  
HP11 2EL  
Tel: 01494 510167  
Plastic cups - nationwide company

Pla

**Sedgemoor Playstore & Resource Centre**  
The Old School  
School Road  
WESTONZOYLAND  
Somerset  
Tel: 01278 691541  
Clean waste materials for play and craft

**Severnside Waste Paper**  
Avon Mill Lane  
KEYNSHAM  
Bristol BS18 1LD  
Tel: 01179 869077  
Covers all North Wessex area

Pp

**Sheppard Group Ltd**

Springmead Works  
Beeching Close  
Chard  
Somerset  
TA20 1BB  
Tel: 01460 62442

Mk

**Silver Lining Industries Ltd**

Richmond Works  
Garforth  
LEEDS LS25 1NB  
Tel: 0113 286 2323  
Nationwide chemical waste collection.  
Photographic, printing, electronic, dry cleaning and pharmaceutical.

Ch B

**SOFA Project**

50 West Street  
St Philips  
BRISTOL  
Tel: 0117 9413322  
Charity/part of Bristol Recycling Consortium

R Fn

**South Gloucestershire Recycling**

(Northavon Area)  
Broad Lane Depot  
Engine Common Lane  
YATE  
BS17 5PN  
Tel: 01454 228955  
(Kingswood Area)  
Unit 1, ABC Works  
25 Siston Common  
Siston, Warmley  
BRISTOL  
BS15 4NY  
Tel: 0117 961 1790

R C/B Pp Mk T/C

**South West Reclamation**

Gwilliams Yard  
Edington  
Bridgwater  
Somerset  
Tel: 01278 723173

Pp

**South West Refrigeration Company Limited**

15 Flexi Units  
Budlake Road  
Marsh Barton Trading Estate  
Exeter  
Devon

Mr Spencer  
Tel: 01392 210344  
Covers South West Area

**Southampton Waste Disposal Contractors Ltd**

Unit E  
Dock Gate 10 West  
Bay Road  
Western Docks  
SOUTHAMPTON  
Tel: 01703 637721  
Unlimited collection area, but not for small quantities.

OR

**Stephens Weston Tyres**

St Andrews Road  
AVONMOUTH  
Bristol  
BS11 9HS  
Tel: 0117 982 3801  
Collect from dealers, supplier to incinerator in Wolverhampton (Elm Energy), will collect all of North Wessex area (no tyres on wheels).

Tyr

**Steve Haynes Tyre Disposal**

50 Kings Way Avenue  
Kings Wood  
BRISTOL  
BS15 2AN  
Tel: 0117 9863360  
Mobile: 0831 345305  
15 mile radius of Bristol.  
Tyres for remoulding

Tyr

**T Green (Metals) Ltd**

The Willows  
Bristol Road  
Allington  
CHIPPENHAM  
Wilt  
Tel: 01249 652511

Bt Mk

**Technopolymers Ltd**

Bath Road  
BRIDGWATER  
Somerset  
Tel: 01278 446212  
Polypropylene specialist

Pla

**Thamesdown Glass Recycling**

Kingshill Recycling Centre

Cricklade  
SWINDON  
Wiltshire  
SN6 6JR  
Tel: 01793 751310  
Glass recycling, product destruction, collect all N Wessex Area.

C/B

**Tobys**

Unit 468  
Taunton Trading Estate  
Taunton  
Tel: 01823 352544

C/D

**Truck Tyre Specialist**

Warne Road  
Winterstoke Commercial Centre  
WESTON-SUPER-MARE  
BS23 3UU  
Tel: 01934 622626  
Remould tyres, covers all S West and S Wales

Tyr

**UK Waste**

Kings Weston Lane  
AVONMOUTH  
Bristol  
BS11 0YS  
Tel: 0117 9825349

MOST

**Uniclam Ltd**

Unit 7  
5 Lysander Road  
Bowerhill Trading Estate  
MELKSHAM  
Wiltshire  
SN12 6SP  
Tel: 01225 704372

Will collect -  
Swindon/Bristol area

Mk Pp Wd

**Wessex Cooling Ltd**

Unit 17A  
Sandel Heath Industrial Estate  
FORDINGBRIDGE  
Hants  
SP6 1PA  
Tel: 01425 652899  
Can provide recovery cylinders

Ref

**Wessex Associated Industries**

Unit 27b  
Commerce Way  
Walrow Industrial Estate  
HIGHBRIDGE

Somerset  
Tel: 01278 792 424

Pla

**West Oils**

41 The Oval  
GLOUCESTER  
GL1 5EE  
Tel: 01452 414132  
Covers all North Wessex area.

OR

**Western Solvents Ltd**

Brook Lane  
WESTBURY  
Wiltshire  
BA13 4EN  
Tel: 01373 825600

Ch

**Wiltshire Plastics**

113/114 Washington Road  
West Wilts Trading Estate  
WESTBURY  
Wilt  
Tel: 01373 825613  
Deals with all types of plastics, collects nationwide.

Pla

**Wyvern Waste Services Ltd**

Chiltern House  
Station Road  
TAUNTON  
TA1 1QW  
Tel: 01823 324194  
Also green waste composting at two sites

MOST

**Y P H Plant Limited**

The Abbey  
Preston Road  
YEOVIL  
BA20 2EN  
Tel: 01935 425242  
Timber, brick, soil, rubble

C/D

**Zia Recycling**

Wardway Cottage  
Swanshard Lane  
Polsham  
Wells  
Somerset  
BAS 1NP  
Tel: 01749 627255  
Non-vehicle lead acid batteries

Bt

**Affiliated Cooking Oil Reclaimers Nationwide (ACORN)**

c/o A+B Oil  
Royal Crescent Road  
SOUTHAMPTON  
SO1 1TT  
Tel: 01703 339292  
Promoting an integrated service for caterers information on local collection of waste oils and fats.

**Aluminium Can Recycling Association**

5 Gatsby Court  
176 Holliday Street  
BIRMINGHAM  
B1 1JJ  
Tel: 0121 633 4656  
Information/advice on drink can recycling

**Aluminium Foil Recycling Campaign**

38 42 High Street  
Bideford on Avon  
ALCESTER  
Warwickshire  
B50 4AA  
Tel: 01800 626287  
Trade body promoting recycling of aluminium foil

**British Battery Manufacturers Association**

Cowley House  
9 Little College Street  
LONDON  
SW1P 3XS  
Tel: 0171 222 0666  
Trade association involved in the collection and recycling of dry cell batteries.

**British Plastics Federation**

6 Bath Place  
Rivington Street  
London  
EC2A 3JE  
Tel: 0171 457 5000  
Publishes fact sheets. Also a UK Plastics Recycling Directory.

**Chemical and Oil Recycling Association**

O'r Diwedd  
9 Park Luned  
Kinmel Bay  
RHYL  
Clwyd  
LL18 5JG  
Tel: 01745 332427  
Trade association for companies involved in the recovery, re use and recycling of oils, solvents and chemicals.

**Energy from Waste Association**

92 Horseferry Road  
LONDON  
SW1P 2EE  
Tel: 0171 976 0036  
Promotes the recovery of energy from household waste, alongside recycling, as an essential part of a national strategy of sustainable waste management.

**Incpen Industry Council for Packaging and the Environment**

Tenterden House  
3 Tenterden Street  
LONDON  
W1R 9AH  
Tel: 0171 409 0949  
Aims to achieve a balanced and widely accepted understanding of the benefits of packaging to society and of its environmental and economic roles. Offers information and advice on packaging waste management, including recycling. Advice and information on the Producer Responsibility Obligations (Packaging Waste) Regulations 1997.

**Independent Glass Recyclers Association**

Pharaoh and Company Ltd  
Waltham Road  
Boreham  
CHELMSFORD  
CM3 3AW  
Tel: 01245 465316  
Information and advice on glass recycling.

**Industry Council for Electronic Recycling (ICER)**

6 Bath Place  
Rivington Street  
LONDON  
EC2A 3JE  
Tel: 0171 729 4766  
Information on research, design, recycling and end of life electronic and electrical equipment.

**Organic Waste Composting Association**

Ellenborough House  
Wellington Street  
CHELTENHAM  
Glos  
GL50 1YD  
Tel: 01242 222022  
Offers advice, information and standards for large scale waste composting.

**Packaging and Industrial Films Association (PIFA)**

2 Mayfair Court  
North Gate  
NEW BASFORD  
Notts  
NG7 7GR  
Tel: 0115 942 2445  
Information, fact sheets and reports for the plastics industry.

**RECOUP**

9, Metro Centre  
Welbeck Way  
Woodston  
PETERBOROUGH  
PE2 7WH  
Tel: 01733 390021  
Non-profit making, national plastic recycling organisation.

**SCRAPSTORES**

"making waste-things play-things"

These are local, non-profit, community-based centres which collect safe waste materials suitable for play and craft activities. Materials are supplied at low cost to childrens' groups. 1,200 groups, including 200 schools, currently use the Bristol-based service.

Supplies which are always popular include: Paper, Fabrics, Card, Thread, Cellophane and Netting. One-off or regular pick-ups can be arranged. If you are able to make a donation of material or require further details, please contact one of the Scrapstores named below.

**Children's Scrapstore, Bristol**  
Tel: 0117 9252229

**Yeovil Scrapstore**  
Tel: 01935 434077

**Material and Toy Store (MATS), Wivillcombe**  
Tel: 01984 624698

**Sedgemoor Playstore and Resource Centre**  
Tel: 01278 691541

Full contact details are to be found in the company listings pages



**Business in the Environment**

8 Stratton Street  
LONDON  
W1X 6AH  
Tel: 0171 629 1600  
Fax: 0171 629 1834

**Aims to develop practical tools to help UK businesses with environmental management and to promote awareness of environmental issues to UK businesses.**

**Department of the Environment, Transport and the Regions**

**Wastes Division**  
Romney House  
43, Marsham Street  
LONDON  
SW1P 3PY  
Tel: 0171 276 8459

**Department of Trade and Industry Environment and Energy Technologies Division**

Room 2.B.53  
1 Victoria Street  
LONDON  
SW1H 0ET  
Tel: 0171 215 2825  
Fax: 0171 215 2635  
**Encourages industrial recycling and markets for recycled products.**

**EMAS (Eco Management and Audit Scheme)**

**DETR**  
Room C11/21  
2 Marsham Street  
LONDON  
SW1 3EB  
Tel: 0171 276 3731  
**Established to improve the quality of environmental management throughout European industry, to help companies gain a competitive advantage from these improvements and to communicate their progress to the general public.**

**Environment Agency**

**Enquiry Line: 0645 333 111**  
**Emergency Hotline: 0800 807060**  
**(24 hour hotline number for reporting all environmental incidents relating to air, land and water)**

**Environmental Technology Best Practice Programme (ETBPP)**

ETSU  
Harwell  
Oxfordshire OX11 0RA  
Environmental Helpline:  
0800 585794  
Energy Helpline:  
0541 542541  
**Free advice and guidance on environmental issues including waste minimisation, legislation /regulations and technology.**

**Going for Green Churchgate House**

56 Oxford Street  
Manchester  
Lancashire M60 7HJ  
Tel: 0161 272 5221  
**Public advice and education on waste minimisation and recycling. Sponsored by the Government.**

**Henry Doubleday Research Association**

Ryton Gardens  
Ryton-on-Dunsmore  
COVENTRY  
CV8 3LG  
Tel: 01203 303517  
**Information and consultancy for industrial scale composting of organic and food wastes.**

**Institute of Waste Management**

9 Saxon Court  
St Peters Gardens  
Northampton  
NN1 15X  
Tel: 01604 20426  
**Professional body for the waste management industry.**

**Materials Recycling Weekly**

PO. Box 109  
Maclaren House  
19 Scarbrook Road  
Croydon  
Surrey  
CR9 1QH

Tel: 0181 688 7788  
Publication for news, prices etc.

**National Association of Waste Disposal Officers**

Humberside County Council  
Technical Services  
Department  
County Hall  
Beverley  
Humberside  
HU17 9XA  
Tel: 01482 884007  
**Aims to promote the scientific, technical, legal, financial and practical aspects of waste disposal, including waste minimisation, recycling and regulation.**

**National Recycling Forum**

Gresham House  
24 Holborn Viaduct  
LONDON  
EC1A 2BN  
Tel: 0171 248 1412  
**Provides a national focus for the development of recycling and waste minimisation in the UK., promoting partnership at the international, national and local level between public, private and voluntary sectors.**

**National Waste Exchange Service**

Unit 8  
Douglas Close  
Preston Farm Industrial Estate  
Stockton-on-Tees  
Cleveland TS18 3SB  
Tel: 01642 606055  
**Consultancy on Packaging Regulations and all aspects of waste. Operates exchange database.**

**Regional Energy and Environmental Management Team**

Government Office for the South West  
5th Floor  
The Pithay  
Bristol  
Avon BS1 2PB  
Tel: 0117 900 1800  
E-mail:  
goswdc@mail.zynet.co.uk.  
**Provides free advice on all matters of energy and resource efficiency in buildings, powered equipment and processes.**

**SWAP (Save Waste and Prosper)**

74 Kirkgate  
Leeds  
West Yorkshire  
LS2 7DJ  
Tel: 0113 243 8777  
E-mail:  
swap@geo2.poptel.org.uk  
**Aims to promote the best possible environmental practice in resource use and provides expertise in the development of waste reduction, reuse, recycling, recovery and the proper disposal of materials.**

**The South West Register**

West Quay Business Centre  
12-14 West Quay  
Bridgwater  
Somerset  
TA6 3HW  
Tel: 01278 436500  
Fax: 01278 445625  
Contact: Simone Finch  
**Register of consultants.**

**Waste Management Information Bureau**

AEA Technology  
National Environmental Technology Centre  
Culham  
Abingdon  
Oxfordshire OX14 3DB  
Tel: 01235 463162  
**National referral centre sponsored by DoE for information and advice on waste management.**

**Waste Watch - Wasteline**

Gresham House  
24 Holborne Viaduct  
London EC1A 2BN  
Tel: 0171 2480242  
**Consultancy and information service on all waste and recycling issues. Provides a service to schools and holds a national recycling directory.**

## Inclusion in Future Update

If you offer a recycling service, and you would like details of it to be included in any subsequent updates of this directory, you are invited to complete the form below. Detach the form and return it to your local Environment Agency office. Please ensure you enter any details as you would like them to appear in the directory and use BLOCK CAPITALS for clarity.

Company Name: .....

Address: .....

.....

.....

Post code: .....

Contact Name: ..... (Optional)

Telephone: ..... (Essential)

Fax: ..... (Optional)

E-mail: ..... (Optional)

### Indicate Waste Type Recycled: (Please tick)

- |  |  |
|--|--|
| <input type="checkbox"/> Batteries                 | <input type="checkbox"/> Chemicals           |
| <input type="checkbox"/> Construction & Demolition | <input type="checkbox"/> Drums / Containers  |
| <input type="checkbox"/> Electronic                | <input type="checkbox"/> Fluorescent tubes   |
| <input type="checkbox"/> Food                      | <input type="checkbox"/> Furniture           |
| <input type="checkbox"/> Gas Cylinders             | <input type="checkbox"/> Glass / Bottles     |
| <input type="checkbox"/> Green waste               | <input type="checkbox"/> Metals              |
| <input type="checkbox"/> Mobile phones             | <input type="checkbox"/> Office supplies     |
| <input type="checkbox"/> Oil                       | <input type="checkbox"/> Pallets             |
| <input type="checkbox"/> Paper                     | <input type="checkbox"/> Plastic             |
| <input type="checkbox"/> Refrigerants              | <input type="checkbox"/> Textiles / Clothing |
| <input type="checkbox"/> Tyres                     | <input type="checkbox"/> Wood                |
| <input type="checkbox"/> Other (please detail)     |  |

.....

### Operational Area:

(Please indicate the area of the Country that the service covers)

.....

### Company Notes:

(Please include any specific company details, collection volumes or other services here).

.....

.....

**Local Authority Recycling Contacts**

**Bath and North East Somerset District Council**

Dave Mansell  
Riverside  
Temple Street  
Keynsham  
Tel: 01225 477000

**Bristol City Council**

Bryn Williams  
Create Centre  
Smeaton Road  
BRISTOL BS1 6XN  
Tel: 01179 222000

**Mendip District Council**

Martin Errington  
Cannards Grave Road  
Shepton Mallet  
Tel: 01749 343399

**North Somerset District Council**

Steve Moran  
Walliscote Grove Road  
Weston-Super-Mare  
Tel: 01934 888888

**North Wiltshire Council**

Melanie Scott  
Monkton Park  
Chippenham  
Tel: 01225 770385

**Sedgemoor District Council**

Mike Bailey  
Bridgwater House  
Kings Square  
Bridgwater  
Somerset  
Tel: 01278 435293

**South Gloucestershire District Council**

Alison Belshaw  
Castle Street  
Thornbury  
Bristol  
Tel: 01454 863491

**South Somerset District Council**

Ian Maxwell  
Lufton Depot  
Artillery Road  
Yeovil  
Tel: 01935 462822

**Taunton Deane Borough Council**

Bruce Carpenter  
The Deane House  
Taunton  
Tel: 01823 356356

**West Somerset District Council**

Barbara Robinson  
Council Offices  
Williton  
Tel: 01984 632291

**West Wiltshire District Council**

Bernie Robins  
Bradley Road  
Trowbridge  
Tel: 01249 443322

**WASTE DISPOSAL AUTHORITIES**

**Bristol City Council**

David Wright  
Council House  
College Green  
Bristol  
Tel: 01179 222000

**Somerset County Council**

Mr David Greenhalgh  
County Hall  
Taunton  
Tel: 01823 333451

**Wiltshire County Council**

Sandra Truscott  
County Hall  
Trowbridge  
Tel: 01225 713000

**Information on the Web**

If your company has access to the internet, some of the following web-sites may help with information on recycling, waste minimisation and other aspects of environmental performance.

**1. Environment Agency at**

<http://www.environment-agency.gov.uk>  
A key feature of this website is the State of the Environment report. You can also request copies of publications and view our educational resources.

**2. Warmer Bulletin (World Resource Foundation) at**

<http://www.wrf.org.uk>  
The World Resource Foundation provides a world-wide information service on the sustainable management of, and the recovery of resources from, post-consumer wastes. Links to many other useful sites are provided.

**3. British Metals Federation at**

<http://www.britmetfed.org.uk>  
The BMF is offering free webpages for its members

**4. SALVO at**

<http://www.salvo.co.uk>  
Organisation for dealers in reclaimed and demolition materials

**5. Recycling World at**

<http://www.tecweb.com/recycle/eurorec.htm>  
Information and guide to merchants, plant and equipment. Also provides links to many other sites.

**6. Global Directory for Environmental Technology at**

<http://eco-web.com>  
Listing of products and services by country - a single reference source for government depts., utility companies, importers, traders, ngos, educational institutes etc.

**7. Bath Environment Centre at**

<http://web.ukonline.co.uk/Members/bath.environment>  
Details of business-based environmental initiatives including waste management

**8. Environmental Technology Best Practice Programme at**

<http://www.etsu.com/ETBPPP/>  
Information, advice, publications etc

## SOUTH WEST REGION ADDRESSES

### REGIONAL OFFICE

Environment Agency  
South West Region  
Manley House  
Kestrel Way  
Exeter EX2 7LQ  
Tel: 01392 444 000  
Fax: 01392 444 238

### DEVON AREA

Environment Agency  
Exminster House  
Miller Way  
Exminster  
Devon EX6 8AS  
Tel: 01392 444 000

### CORNWALL AREA

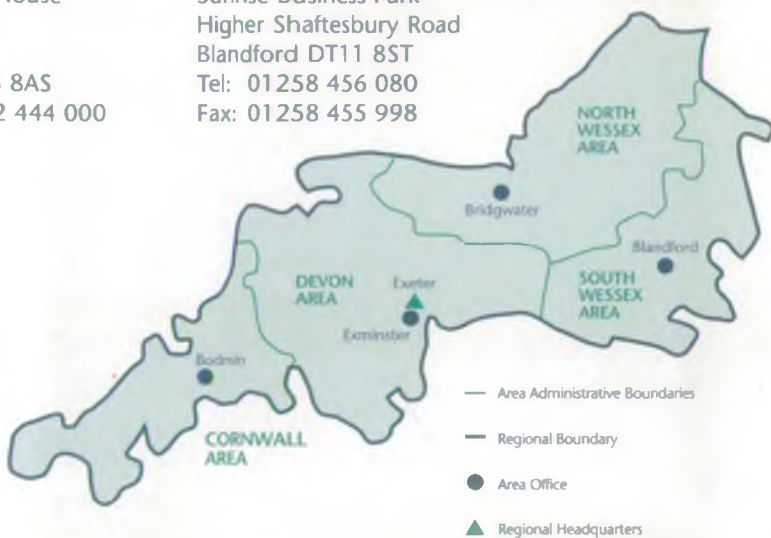
Environment Agency  
Sir John Moore House  
Victoria Square  
Bodmin PL31 1EB  
Tel: 01208 78301  
Fax: 01208 78321

### SOUTH WESSEX AREA

Environment Agency  
Rivers House  
Sunrise Business Park  
Higher Shaftesbury Road  
Blandford DT11 8ST  
Tel: 01258 456 080  
Fax: 01258 455 998

### NORTH WESSEX AREA

Environment Agency  
Rivers House  
East Quay  
Bridgwater TA6 4YS  
Tel: 01278 457 333  
Fax: 01278 452 985



For general enquiries please call your local Environment Agency office. If you are unsure who to contact, or which is your local office, please call our general enquiry line.

**ENVIRONMENT AGENCY  
GENERAL ENQUIRY LINE**

**0645 333 111**

The 24-hour emergency hotline number for reporting all environmental incidents relating to air, land and water.

**ENVIRONMENT AGENCY  
EMERGENCY HOTLINE**

**0800 80 70 60**

**Environment Agency  
Information Centre  
Head Office**

**Class No** EA-South West

ENVIRONMENT AGENCY



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