



ENVIRONMENT  
AGENCY



DEVON AREA

**Industrial & Commercial  
Waste Minimisation &  
Recycling Directory**

**1998**

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Bringing together a number of environmental bodies, the Environment Agency took up its operational role as environmental watchdog and enforcer on 1 April, 1996.

The Agency's primary aim is to protect and improve the environment and make a contribution towards the delivery of sustainable development through the integrated management of air, land and water.

It has specific responsibilities for water resources, pollution prevention and control, flood defence, fisheries, conservation and recreation.

### Disclaimer

Whilst every effort has been made to ensure that the information contained in this directory is both complete and accurate, details inevitably change from time to time. No charge has been made for entries and therefore the Environment Agency cannot under any circumstances be held responsible for any errors or omissions. The Directory is a list of companies or facilities we know are operating recycling schemes in the area. However, by the inclusion in the directory it should not be interpreted that we approve or endorse any company or facility and furthermore any entry or omission should not be interpreted as favouritism or discrimination between one company or facility and any other. If you would like any company or facility not detailed in this edition to be considered for any future update, a form is provided for this purpose inside the back cover.

## Introduction

Good management of waste will lead to benefits for all kinds of businesses and reduce their environmental impact. This directory is one of four in the South West Region and is aimed specifically at Devon. It is intended to highlight opportunities for waste minimisation and recycling in industrial and commercial operations by providing both local and national contacts.

It is hoped the directory will grow in future years, building a wide network of recycling opportunities. A form has been included on page 28 to be completed and returned to the Environment Agency with details of any organisation wishing to be considered for inclusion in subsequent editions.

## How to use this directory

The directory is split into two sections, the first, beginning on page 7, is an alphabetical list of waste types with the names of operators who deal with each. The second section, starting on page 16, is an alphabetical list of all of the companies included in the directory with their contact information. Look up the waste you have, note the companies involved and then refer to the index for contact details and more information.

The recycling industry faces the geographical barrier of distance between sites where waste is produced and sites where it can be reprocessed. Recycling depends upon networks of collection which most recycling companies administer, however their range and regularity do vary due to economic factors. It is suggested that a phone call is the first step in order to discuss your specific needs and the service offered by a company.



Waste type

Best Practice Advice

For further advice and information refer to pages 6 and 7

Operators

Contact details of each Company listed can be found in the Company Index, beginning on page 16

# Waste Minimisation and Recycling

## helping to achieve sustainable development

Sustainable Development has been defined as: "development that meets the needs of the present without compromising the ability of future generations to meet their own needs"

*Our Common Future, 1987*

The Environment Agency has a principal aim of contributing to the attainment of sustainable development. The Agency is working with business and industry to identify and pursue opportunities for environmental improvement and economic benefit

### Background/Policy Development

The first European Waste Strategy was published in 1989. Its basic principles - of sustainability and of a waste hierarchy are still fundamental in shaping European waste policy. In 1995, The Government set out its waste strategy for England and Wales in a White Paper called Making Waste Work. This was produced in response to commitments undertaken by the UK and over 150 other countries at the UN Conference on Environment and Development - The 'Earth Summit', held in Rio de Janeiro in 1992. The UK Strategy presents three key objectives for waste management:

- to reduce the amount of waste that society produces
- to make best use of the waste that is produced

- to choose waste management practices which minimise the risks of immediate and future environmental pollution and harm to human health.

The role of the Environment Agency in helping to achieve these objectives is manifested through:

- the regulatory functions in relation to waste
- advice and guidance on good waste management practices and by sponsoring research
- collection of data, especially the carrying out of a national survey of waste arisings and facilities

### Waste Targets

Industrial waste currently accounts for 16% of the UK's waste arisings, with commercial waste accounting for a further 3%. Adding to this the 16% of controlled waste which comes from the construction and demolition industry brings the total percentage of the UK's waste from industry to 35%. This represents 225 million tonnes of waste per annum. All in all, over 90% of the resources consumed are either thrown away as wastes or discharged to the environment as effluents or air emissions.

The following are some of the targets relevant to industry and commerce that were set out in the White Paper in 1995:

- To reduce the proportion of controlled waste going to landfill from 70% to 60% by the year 2005.
- To recover 40% of municipal waste by 2005.
- 75% of companies with more than 200 employees to have published environmental policies covering waste issues by the end of 1999; and
- 50% of companies with more than 200 employees to have management systems in place to give effect to their environmental policies by the end of 1999.

Many other voluntary industry targets exist; for instance the Chemical Industries Association (CIA) is aiming for its members to reduce their energy consumption by 20% by the year 2005.

### The Waste Hierarchy

When the concept of sustainability is applied, what emerges is a priority list of waste management options termed the waste hierarchy. **The best solution is to avoid producing any waste in the first place - the zero-waste option; if some must be produced then the order of the hierarchy should usually be followed.**



This hierarchy places alternative waste treatment options in a fixed order of preference, with reduction (or minimisation) at source having the least environmental impact, while landfill is the option with most environmental impact. The third level of the waste hierarchy is a broad waste recovery category which incorporates materials recycling, composting and recovery of energy from waste. Across the waste streams as a whole there is a need to move waste management practices further up the hierarchy. However, the waste hierarchy will not always indicate the most sustainable waste management option for every waste stream. The choice of waste management option for a particular waste stream will be guided by the principle of Best Practicable Environmental Option.

### The Polluter Pays Principle

The principle of ensuring that environmental costs are borne, as far as possible, by those directly responsible for any environmental damage is known as the polluter pays principle. The UK Government is committed to introducing a range of economic instruments to address distortions in the waste market. Transferring taxes and charges from employment over to polluting emissions or on to the use of natural and energy resources can help in achieving

sustainable development and lead to job creation. Through fees, charges and levies, the Agency already applies to some extent the principle of the polluter, or user, pays by recovering the cost of its regulatory activities.

The Landfill Tax, a market-based tax, introduced in 1996, aims to ensure that landfill costs reflect environmental impact. The objective is to encourage business and consumers, in a cost effective and non-regulatory manner, to produce less waste; to recover value from more of the waste that is produced; and to dispose of less waste in landfill sites. In many other European countries, landfilling costs are much higher than in the UK. It is likely that the UK tax rate will increase to stimulate companies to minimise their waste.

Producer Responsibility is a major theme of EC waste strategy, applying both to waste reduction and recovery/recycling. This concept, somewhat modified to shared Producer Responsibility, has found its way into the UK packaging waste regulations. (see legislation section for further details)

### Waste as Resource

Waste is not simply material which is excess to requirements - it represents the loss of valuable company assets. A great deal of waste is avoidable through improved management of materials and energy. The true cost of waste includes the time, effort and materials to produce the waste and not simply the cost of disposal. Savings in these areas can contribute to increased profitability and competitiveness whilst benefitting the environment.

Waste prevention means tackling waste at source, through understanding and changing processes and activities. This is also known as process or resource efficiency. It includes the substitution of less environmentally-harmful materials in the production process as well as reducing energy and water resources. It doesn't have to involve major capital expenditure, often has a short pay-back time and the savings translate directly to profit.

Recycling in turn can avoid pollution problems from waste disposal activities. Using recycled materials in manufacturing

instead of primary raw materials can save energy, conserve natural resources and reduce environmental and social damage. For example, composting removes organic waste from landfill and returns nutrients to the soil. The composting of commercial waste has risen from about 1,500t in 1993 to over 19,000t in 1997. There is untapped potential for substantial further increases.

### "From the Cradle to the Grave"

Waste minimisation can most easily be addressed at the design stage in the case of manufactured products. In addition, reducing the number of components used in a product, or making it easier to take apart, can mean simpler recycling at the end of its useful life. Some companies, such as Rank Xerox, are developing 'zero-landfill' products with all components being fully reusable or recyclable. This company is adopting a 'life-cycle assessment' approach, not only for the products alone but also for the entire supply chain - distribution, sales, after-sales servicing and equipment recovery.

Whilst the hierarchy outlined previously can serve as a general guideline it should not be viewed as fixed in all cases. The Environment Agency has initiated a programme of research aimed at adopting a more holistic approach to waste management. This work will also employ the techniques of life cycle assessment.

### Good Environmental Management

There is no standard formula for reducing waste - each process /activity is different. A company may be able to improve its overall efficiency simply by avoiding leaks and spills, by better materials handling, by closing internal material loops (recycling acid streams, cleansing baths etc.) as well as by redesigning processes and products. It is vital to involve staff at all levels, informing everyone of the cost of waste and encouraging resource saving initiatives.

A key tool in the development of a waste minimisation strategy will be through a systematic audit of waste generation and handling activities. It is now widely accepted that good housekeeping measures and modest investments based on thorough waste audits can yield substantial improvements in environmental

performance. Payback times are typically found to be months rather than years. Detailed, step-by-step guidance is available for the carrying out of a waste/environmental audit as well as case histories which document successful projects. Contact the Environment Agency or the Environmental Technology Best Practice Programme (ETBPP). See listings page 24. A good practice guide produced by the Agency offers step-by-step assistance to reduce production costs by developing a practical plan to minimise waste generation and to improve the handling and disposal of waste.

Utilising an Environmental Management System (EMS) and involving employees and stakeholders can give rise to better environmental and economic performance. There exist a number of schemes, structured to enable an organisation to identify, monitor and control its environmental aspects. These aspects can include energy management, waste minimisation, raw materials management, environmental emissions, noise control and accident procedures. eg ISO 14001, EMAS, BS7750.

The principle of continual improvement is enshrined in the EMS approach. The performance of an organisation is monitored and measured against objectives and targets which it has set itself in its environmental policy. These may then be reviewed and the policy updated to achieve higher standards.

### ...further help from the Environment Agency..

As well as the Good Practice Guide referred to above, the Environment Agency is able to provide step-by-step guidance on all aspects of waste minimisation. One form of this guidance is the 3Es methodology. This is a structured technique to achieve improved environmental performance through process optimisation. It involves reviewing a process in a systematic way to identify potential improvements and to assess their impact on 'Emissions, Efficiency and Economics'. It considers both actual emissions and potential emissions eg from incidents. The methodology can be used as a mechanism for identifying the Best Available Techniques Not Entailing Excessive Cost (BATNEEC) and for prioritising improvements.

### **Waste Management Legislation**

Due to the nature of the waste industry there are many legislative requirements designed to prevent harm to human health and protect the environment. Some of the relevant legislation has been outlined below but if you have any particular queries please do not hesitate to contact the Environment Agency on 0645 333 111

### **The Duty Of Care**

The duty of care is a law which requires all reasonable steps to be taken to keep waste safe. Any person who passes waste to another must ensure that person is authorised to accept, transport, recycle or dispose of it safely. Failure to do so can result in an unlimited fine. The duty of care applies to anyone who produces or imports, keeps or stores, transports, treats, recycles or disposes of waste. It also applies to brokers arranging these activities. The only exception is for domestic waste produced in the home.

### **The Registration Of Waste Carriers**

If controlled waste is transported within Great Britain as part of a business or in any other way for profit then the carrier must register with the Environment Agency. Registration is required regardless of how often controlled waste is transported and this applies to self-employed carriers as well as partnerships and companies. Since 1 April 1992 it has been an offence to transport controlled waste unless it is done by a registered carrier. The Environment Agency has stop and search powers and can demand to see proof of registration. Failure to produce documentation can result in a fine of up to £5,000. Arranging for the collection, recovery or disposal of waste on behalf of another person requires registration as a waste broker. In England and Wales the registration authority is the Environment Agency.

### **The Special Waste Regulations 1996**

The Special Waste Regulations apply to any individual or company involved in the production, transit or disposal of special wastes. The new Special Waste Regulations that came into force in September 1996 replace the 1980 Special Waste Regulations. The new controls have broadened the definition of Special Wastes and focused on controlling those wastes which cause greatest harm to human health or environmental damage. They have also altered the consignment note system whereby the Environment Agency must be informed before any special waste is moved and made repeat movements easier. Fees have been introduced for pre-notification and the transit of mixed waste restricted.

### **The Producer Responsibility Obligations (Packaging Waste) Regulations 1997**

Under the EU Directive on Packaging and Packaging Waste (94/62 EC) at least 50% of the UK's packaging waste must be re-utilised through recycling and other recovery methods by the year 2001. The legislation which implements this Directive is the Producer Responsibility Obligations (Packaging Waste) Regulations 1997. The aim of the Regulations is to ensure that the real environmental costs of producing, using and disposing of packaging fall directly on those who produce or use it. All businesses handling packaging have a share in the responsibility right along the packaging chain - from production through to retail. If a business owns and handles over 50 tonnes of packaging materials or packaging each year and have an annual turnover of more than £5 million (dropping to £1 million from the year 2000) then it is legally obliged to recover and recycle specific tonnages of packaging waste. The Environment Agency are responsible for the implementation, monitoring and enforcement of these Regulations in England and Wales.

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7	Chemicals	chemicals solvents printing & photographic waste
8	Construction & Demolition	
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10	Gas Cylinders	
10	Glass/Bottles	
11	Green Waste	
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13	Pallets	
13	Paper	
14	Plastic	
14	Refrigerants	
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15	Tyres	
15	Wood	

## Batteries

Batteries contain a variety of chemicals and heavy metals such as mercury, lead and cadmium which can cause pollution and harm to health. Batteries can be categorised according to their chemical content.

- About 6 million lead-acid car batteries are discarded each year. These can be collected at larger scrap yards for lead recycling.
- Nickel-cadmium rechargeable batteries are highly toxic and must be recycled. Return them to their manufacturer via repair shops or wholesale chains where upon they can be shipped abroad for recycling in France or the USA.
- Possibly 80% of batteries are alkali-manganese and zinc-carbon. These may not be rechargeable but they are the only batteries that do not contain any toxic heavy metals.
- Mercury-oxide button batteries used in watches, cameras and hearing aids should be recycled where possible for their mercury content via some jewellers, photographic shops or NHS hospitals.
- Mobile phone battery cells should be returned to any BT shop.

## Company Listing

All Batteries (UK) Ltd  
Biffa Waste Services Ltd.  
E. Pearse & Co Ltd.  
Glanvile Metals

Greencare Ltd  
Loddon Holdings  
Midland Degreasing

## Chemicals / Solvents / Photographic & Printing Waste

**Chemicals:** Chemical waste is a very broad category because there are many different types of chemical waste with many different disposal options. Waste management companies will offer a consultation service and advise on recycling and disposal.

**Solvents:** Paint thinners, degreasants, cleaning fluid, etc. A number of industries have successfully replaced solvents from their process. Waste minimisation by substitution with less harmful products is the first option that should be considered. In house recycling is also possible because dirty solvents can still be effective to clean when they contain up to 15% solids, particularly if they are filtered effectively. The final option should be recruiting an external contractor to reprocess solvent back into new products.

**Photographic & Printing Waste:** The light sensitive properties of silver compounds are the key to most photographic processes and the basis of most waste arisings. Silver contaminated waste is highly toxic and classed as special waste. Unlike other special waste, however, the high value of silver has provided a solid economic basis for recycling. Specialist waste disposal companies are able to recycle all types of photographic waste and credit the value of the silver recovered against disposal charges.

## Company Listing

Biffa Waste Services Ltd.  
Chemical Recoveries  
Edelchemie  
Environmental Sealand Service Ltd.  
Haul Waste Ltd

Midland Degreasing  
Safety Micron Systems Ltd.  
Safety-Kleen UK Ltd.  
Silver Lining Industries Ltd.  
Wyvern Waste Services Ltd.

## Construction & Demolition

An estimated 70 million tonnes of waste arises from construction and demolition each year in the UK. Of this 4% is recycled and 59% is used as low grade filler or landfill cover. Much more could be put to better use if separated at source. Waste materials that have been recovered from sites include slate cladding, cast iron rainwater goods, roofing timbers (for reuse in furniture manufacture) and masonry and mortar (for reuse as hard-core). There is also a national antique and architectural salvage network where used materials are traded. Traditionally under utilised, there is potential for growth in recycling this waste.

### Company Listing

A.E. Stuart  
Downderry Construction  
RES Ltd.

Roseland Waste Management  
West Wheatley Farm  
SALVO

## Drums / Containers

Metal drums containing potentially hazardous or toxic residues have little scrap value and demand care in their disposal. Where possible reuse will divert containers from waste streams but where this is not appropriate contractors will take drums for materials recycling.

### Company Listing

A & M Pallets  
A & M Pallets West Country Depot  
Maidenhead Drums

## Electronic

An estimated six million obsolete pieces of electronic equipment are discarded in the UK annually and although currently little of this is recycled, networks are developing. Items such as computers, printers, photocopiers and fax machines contain printed circuit boards that have valuable metals such as copper, gold and platinum in their components. Electronic equipment is also collected so components such as disc drives in PCs can be reused. Plastic casings can also be recycled although identification of plastic is sometimes problematic with older machines. The Industry Council is promoting design for disassembly to enable further recycling.

### Company Listing

AWA Refiners Ltd.  
Brixham Metals  
Computer Salvage Specialists  
Devon Waste Management  
Greencare Ltd  
Inter Action

Logical Reclaim (Europe)  
Silver Lining Industries Ltd.  
South Molton Recycle Ltd.  
Specialist Metal Services

## Fluorescent Tubes

Only a tiny fraction of the 80 million fluorescent tubes sold in the UK each year are currently recycled. Tubes are suitable for recycling because they consist principally of glass, metal and approximately 15mg of mercury. The aluminium end caps are separated and recycled, mercury is washed out and collected for reuse in tube manufacture and the contaminated glass powder is used as a bulking product in mineral extraction. Several waste management companies are now offering a collection service to take tubes for recycling.

### Company Listing

Biffa Waste Services Ltd.  
Greencare Ltd  
Mercury Recycling Ltd  
Roseland Waste Management

## Food

Many waste foods can be reused as animal feed or recycled. In particular there has been recent growth in the network of waste cooking oil and fat processors. Vegetable oil has a similar polluting effect as mineral oil and solidified fat will block drains very effectively. Recovered and filtered, these wastes have substantial economic value for processing and reuse. Other options for organic waste include anaerobic digestion, fermentation or vermiculture, (worm composting), all of which yield a quality soil treatment product.

### Company Listing

Humus Wyse  
M & B Oils  
Oil Masters  
P.J. & C.A. Rogers  
Pond Trading  
South West Edible Oils

## Furniture

Reuse office furniture where possible. Alternatively it can be donated to schools or charitable organisations.

## Gas Cylinders

Liquid petroleum gas cylinders are legally the property of the gas company branded on the cylinder. They must not be disposed of or sold as scrap metal, defacing or resale may result in legal proceedings by the gas company.

The Cylinder Retrieval Scheme has been set up by the Liquid Petroleum Gas Association, (LPGA) to ensure safe storage and return of LP gas cylinders discarded at scrap merchants, civic amenity sites and landfill.

When a total of twenty LP gas cylinders are held on site the designated gas supply company listed below should be contacted to arrange collection. Calor and BOC LP cylinders are excluded from this service and they should be contacted directly when a minimum of three LP cylinders are held.

The number of LP gas cylinders of each brand should be notified when arranging for collection and following this, the LP gas cylinders from companies participating in the scheme will be collected within ten working days, or such other time as may be agreed.

You will be advised of any LP cylinders which are owned by non-participating companies and their collection will have to be arranged individually.

### For Collection in Devon and Cornwall

**Supergas**  
Tel: 01364 643640  
Fax: 01364 643117

**Calor:01926 318616**  
**BOC: 0800 111333**

Cylinder Retrieval Scheme was set up by:  
Liquid Petroleum Gas Association  
Alma House  
Alma Road  
Reigate  
Surrey RH2 0AZ  
Tel: 01737 224700  
Fax: 01737 241116

## Glass / Bottles

Glass can be recycled indefinitely without degradation in quality saving energy and resources. Manufacture of new containers from crushed glass known as cullet requires it to be strictly colour separated. Traditionally the commercial glass industry has only recycled a low proportion of its total waste. Significant increases are possible, for example in the pub and restaurant industry where light, one-use only bottles are often used to minimise transport costs but end up in landfill because they are easily damaged. If bottles were made of heavier glass they could be reused diverting a major volume of waste from landfill.

### Company Listing

**Biffa Waste Services Ltd.**  
**Brian Perry Waste Paper Ltd**  
**British Glass Manufacturers Association**  
**Kanga Skips**  
**Phoenix Glass**  
**Roseland Waste Management**  
**South Molton Recycle Ltd.**  
**Wyvern Waste Services Ltd.**

## Green Waste

The Composting Association estimated that 200,000 tonnes of green waste was composted in 1996, a figure that is set to rise into the future with increases in landfill tax. Green waste is mainly derived from civic amenity sites, kerb side collections and some commercial landscape gardening sources. Other commercial wastes such as wood and food scrap are also suitable for composting. There are numerous composting techniques such as anaerobic digestion, fermentation or vermiculture, (worm composting) which yield a quality soil treatment product.

### Company Listing

Ecological Sciences Ltd. (Ecosci)  
Greencrop Ltd.  
Humus Wyse  
The Composting Association

## Metals

### Aluminium

Reprocessing scrap aluminium uses up to 96% less energy than processing the original raw materials making aluminium very economic to recycle. Beverage cans make up the largest section of aluminium packaging consumption at 78,000 tonnes in 1996. Only 30% of these cans were recycled compared to a rate of 80% in some of our European neighbours. Aluminium foil also has significant value, but due to losses during re-melting, this is less than half that of cans. Foil for recycling must be clean and well compacted.

### Ferrous and non-ferrous

Scrap metal dealing represents one of the earliest recycling industries. The number of scrap merchants recycling both ferrous and non-ferrous metals is too numerous to list. Refer to the Yellow Pages or a local Environment Agency office for details of a local yard.

### Precious Metal

The high value of commodities found in some wastes provide a sound basis for their recovery and recycling. Electronic scrap is a good example with high value metals such as copper, gold and platinum being found and recovered in computers and printed circuit boards. The light sensitive properties of silver compounds are the key to most photographic processes and the basis of most waste arisings. There are well established systems for recovering and recycling photographic waste based on the value of recovered silver. Refer to Chemicals for information on photographic and printing chemical recycling.

### Aerosols

The favoured disposal option for aerosols is recycling with beverage cans because they are made of steel and aluminium. Ensure they are empty prior to disposal and do not clean or squash. Consider replacing aerosols with pump-action dispensers or liquid.

### Company Listing

Acorn Recycling South West  
AWA Refiners Ltd.  
Brixham Metals  
CARES  
Glanville Metals  
Greencare Ltd  
Metal Bank Recycling Centre  
Mercury Recycling

E. Pearce & Co Ltd  
Penfold Plastics  
RES Ltd  
Roseland Waste Management  
Specialist Metal Services  
South Molton Recycle Ltd.  
Wyvern Waste Services Ltd.

## Mobile Phones

A pilot scheme has been set up by ECTEL to examine the potential for mobile phone recycling. Therefore obsolete mobile phones and their expired battery cells should be returned to any BT Shop for recycling.

## Office Supplies

If segregated, the volume and cost of office waste disposal can be reduced dramatically because there are commercial and charitable organisations who will collect most materials. Paper and card make up the bulk of materials suitable for recycling. Toner cartridges from printers, copiers and fax machines are also a valuable waste product that are often bought from offices for recycling or collected as part of a reduced rate refill and return scheme.

Post room managers can generate good publicity by collecting used postage stamps for donation to local charities who can sell them by weight to the philatelic market. Scrap stores may have use for oddments such as used folders, binders, etc.

Since offices contain people, disposal of drinks cans and vending machine cups is usually necessary.

### Company Listing

Back to Black  
Canon (UK) Ltd  
Keytec Industries  
Living Earth Foundation  
Greencare Ltd

Office Green  
Oxfam  
Save a Cup Recycling Company Ltd.

● Refer to Paper/Metal/Plastic sections

## Oil

Commercial oil arises in two main forms listed here with their preferred disposal options.

- **Lubricating oil and filter cartridges:** Refining into new lubricating oil was once common but has declined with the increased use of detergent additives and particle contamination. Most recovered oil is processed into a low sulphur content fuel oil. An alternative option is burning in suitable appliances for workshop heating. This is regulated by the Environment Agency, contact a local office for licensing advice. Used oil filters can be crushed and recycled for their oil and metal components.
- **Industrial oils:** Hydraulic oils, cutting oils, coolant, etc. do not usually become contaminated and therefore can be laundered for reuse internally or by a contractor.

### Company Listing

Biffa Waste Services Ltd.  
Chemical Recoveries  
Environmental Sealand Service Ltd.  
Haul Waste Ltd

Midland Degreasing  
Orcol Fuels Ltd.  
Safety Micron Systems Ltd.  
Safety-Kleen UK Ltd.

## Pallets

Do not throw away or burn broken pallets because they can be repaired and reused. If beyond repair pallets can be chipped for use in horticulture or to make board. Burning pallets is only suitable if it is as a fuel substitute.

### Company Listing

A & M Pallets  
A & M Pallets West Country Depot  
Hambrooks Pallets

## Paper

Waste paper can be recycled to recover its fibre content or incinerated to recover its energy content. Waste minimisation is being strongly promoted with recycling as the best option for waste paper. As an internationally traded commodity, waste paper is subject to often extreme fluctuations in demand and price making establishment of recycling schemes uncertain. However computer print is a high grade, good quality waste suitable for recycling. Many recyclers collect and shred as a confidential disposal service. Other mixed grade, newsprint, card and contaminated paper will also be collected as part of a package deal.

### Company Listing

Acorn Recycling South West  
Biffa Waste Services Ltd.  
Brian Perry Waste Paper Ltd.  
Devon Waste Management  
ESG Systems  
Harris & Co  
M & J Bowers  
Mailing Preference Service  
Metal Bank Recycling Centre

Paperback Helpline service  
Paperchain Co-operative Ltd.  
Quay Recycling  
Roseland Waste Management  
Sevenside Waste Paper Co Ltd.  
South Molton Recycle Ltd.  
South West Reclamation  
Torbay Recycling  
Wyvern Waste Services Ltd.

## Plastic

For most recycling companies post use material must be segregated and bailed into significant quantities of essentially clean, single product material. Many recycling companies at present handle plastic only as a single polymer type which they convert into granulate or a re-compounded pellet. Granulate is size reduced and subjected to cleaning by sieving and magnetic extraction. Re-compounding involves a melt which allows addition of additives such as pigment and stabilisers. This form of recycling results in a single polymer material which can be used with virgin material in a range of applications not involving foodstuffs and drinks.

These are some of the major types of plastic:

- High Density Polyethylene (HDPE), used for transit boxes and milk bottle crates.
- Low Density Polyethylene (LDPE), used for shrink and agricultural silage wrap.
- Polyvinyl Chloride (PVC), stripped electrical cable.
- Polystyrene (PS), vending cups.
- Expanded Polystyrene, transit packaging.
- Polyethylene Terephthalate (PET), used for carbonated drink bottles.
- Polypropylene (PPO), vehicle battery cases, bottle crates and transit trays.

Plastic recycling is well established in the UK with the British Plastics Federation listing over 100 companies in their national recycling directory. The majority of these are limited in the nature of plastics they are able to accept but some have sophisticated washing and separation facilities.

## Company Listing

Brian Perry Waste Paper Ltd.  
British Polythene Industries plc  
British Visqueen  
Environmental Polymer Products (EPP)  
Harris & Co  
Penfold Plastics Ltd.  
Polymer Recycling

RES Ltd.  
Roseland Waste Management  
Save a Cup Recycling Company Ltd.  
South Molton Recycle Ltd.  
Wiltshire Plastics  
Wessex Associated Industries

## Refrigerants

As well as depleting the ozone layer which protects the Earth from harmful UV radiation, CFCs, HCFC and halons are some of the most powerful greenhouse gases contributing to climate change. It is essential that these gases are not vented to the atmosphere so recovery is the only responsible option. Production of CFCs ceased within the EU in January 1995 and their use is now being phased out. As older equipment is decommissioned the CFC is removed for recycling or destroyed and new installations use less harmful HFC blends. Ageing equipment should be replaced with less harmful systems with the refrigerant gas recovered for recycling or responsible disposal.

## Company Listing

AAB Refrigeration  
Devon Waste Management  
K. J. Refrigeration  
Refrigerant Products Ltd  
Refrigerant Reclaim Ltd

Refrigerant Users Group  
South West Refrigeration Company Ltd.  
Wessex Cooling Ltd.

## Textile / Clothing

Used clothing and unwanted textiles will be collected for resale or to recover the fibres. If no other use can be found textiles are suitable for use as clean rags.

### Company Listing

Acorn Recycling South West  
Advance Textile Recycling Ltd  
Devon Waste Management  
Greensleeves Recycling  
Harris & Co

M & J Bowers  
Oxfam  
Raytex UK  
Textile Recycling Association

## Tyres

Between twenty-five and thirty million tyres are removed from vehicles in the UK each year. The best option for used tyres is re-treading, a long established practice for road haulage and aircraft undercarriage tyres. Re-treads are currently being promoted in car use. Some tyres may be diverted from the waste stream to isolated local projects such as dock/marine fenders, sea defences or crash barriers in motor racing circuits.

Landfill is not a sustainable disposal option for the large number of tyres deposited in them annually. Tyres represent a serious fire hazard as they can be ignited even when underground and they give off toxic fumes. Furthermore, unless they are shredded prior to disposal, accumulations of tyres make a landfill structurally unstable.

### Company Listing

Bandvulc Remoulds Ltd.  
Elm Energy & Recycling (UK) Ltd.  
Mike Cornish  
Truck Tyre Specialist

## Wood

Wood recycling is likely to be a growth area in the near future. Major sources of wood include broken or damaged pallets and the construction and demolition industry. When separated from contaminants, wood can be chipped and supplied to chipboard manufacturers. Other growth markets include use for compost mulch, playground safety, animal bedding and in riding schools. Bark can be supplied to the horticulture industry and roofing timbers can be used in the furniture industry.

### Company Listing

RES Ltd.  
West Wheatley Farm  
Wicks & Company

Key to Waste Types	
Batteries	=Bt
Chemicals	=Ch
Construction & Demolition	=C/D
Drums/ Containers	=D/C
Electronic	=El
Fluorescent Tubes	=Fl
Food	=Fd
Furniture	=Fn
Gas Cylinders	=Gs
Glass/Bottles	=G/B
Green waste	=Gw
Metals	=Mt
Mobile phones	=Mp
Office supplies	=Off
Oil	=Oil
Pallets	=Pal
Paper	=Pp
Plastic	=Pla
Refrigerants	=Ref
Textiles/ Clothing	=T/C
Tyres	=Tyr
Wood	=Wd

**A & M Pallets**  
Northcot Hamlets  
Launceston  
Cornwall  
Pallets and drum re-use and recycling.  
Tony Cardona  
Tel: 01409 211 386  
**Operational Area**  
Devon Cornwall  
 D/C  Pal

**A & M Pallets West Country Depot**  
Brighton Cross  
Nr. Truro  
Cornwall  
TR2 4HD  
Pallets and drum re-use and recycling.  
Tony Cardona  
Tel: 01726 882122  
**Operational Area**  
Devon Cornwall  
 D/C  Pal

**A.E. Stuart**  
Hill Barton Business Park  
Clyst St. Mary  
Exeter  
Devon  
Sorts building rubble for re-use.  
Troy, Roy Stuart  
Tel: 01395 232800  
**Operational Area**  
Devon  
 C/D

**AAB Refrigeration**  
84 Kenwyn Road  
Torquay  
Devon  
Commercial refrigeration repairs and gas recovery.  
Mark Bowen  
Tel: 0966 174814  
**Operational Area**  
South Devon  
 Ref

**Acorn Recycling South West**  
Unit 2  
Durbanworks  
South View Road  
Willand  
Devon  
EX15 2RU  
Collects cans, paper and rags. Security shredding service available.  
Mr. B. Draper  
Tel: 01884 821100

**Operational Area**  
Mid to East Devon  
 Mt  Pp  T/C

**Advance Textile Recycling Ltd**  
Crown Green Works  
Calder Wharf  
Huddersfield Road  
Ravensthorpe  
West Yorkshire  
WF13 3JW  
Tel: 01924 439000  
Nationwide coverage  
 T/C

**Allbatteries (UK) Ltd**  
Olds Approach  
Watford  
Middlesex  
WD1 8QY  
Tel: 01923 770044  
 Bt

**Any BT Shop**  
ECTEL collect phones and battery cells for recycling via BT shops.  
**Operational Area**  
National  
 Mp

**AWA Refiners Ltd.**  
Unit 10 Mead Industrial Park  
Templefield  
River Way  
Harlow  
Essex  
CM20 2SE  
Precious metal refiners and high value metal traders. Recycle metals from electronic scrap and recover liquid metals from industrial processes.  
Steve Warrin  
Tel: 01279 423743  
Fax: 01279 422243  
**Operational Area**  
Devon  
 El  Mt

**Back to Black**  
55 Barkby Road  
Leicester  
LE4 9HN  
Tel: 0116 261 1817  
Postal service for re-inked printer/typewriter ribbons and re-conditioned inkjet and laser printer cartridges.  
 Off

**Bandvuk Remoulds Ltd.**  
Gillard Way  
Lee Mill Industrial Estate  
Ivybridge  
Devon  
PL21 9LN  
Collect used truck tyres nationally for remoulding. Collections are made for as few as two tyres, the smallest being 8.5R17.5 (7.5 tonne truck) and the largest 445/65R22.5. Those unsuitable for remoulding are forwarded for incineration.  
Richard O'Connell  
Tel: 01752 893257  
Fax: 01752 690794  
**Operational Area**  
National  
 Tyr

**Biffa Waste Services Ltd.**  
73 Plymouth Road  
Tavistock  
Devon  
PL19 8BZ  
Offer advice, consultation and service for all recycling and waste disposal requirements.  
Tony Goldsworthy  
Tel: 01822 610606  
Fax: 01822 610410  
**Operational Area**  
South west region  
 Wd  Ch  Fl  G/B  Off  Pp

**Brian Perry Waste Paper Ltd.**  
Old Silk Mills  
Blinkthorne  
Taunton  
Somerset  
TA2 6QA  
Various paper collections with security shredding service. Card, shrink wrap and old KLS (waste cardboard).  
Tel: 01823 274167  
**Operational Area**  
Devon  
 Pp  Pla

**Keytec Industries Ltd**

Millwey Industrial Estate  
Weycroft Avenue  
Millwey Rise  
Axminster  
Devon  
EX13 5HU

**Buys used printer cartridges.**

Hilary Taylor  
Tel: 01297 32270

**Operational Area National**

ON

**Living Earth Foundation**

4 Great James Street  
London  
WC1N 3DA

**Collects used printer cartridges, minimum 10 units. For each remanufactured cartridge a donation of between 50p and £6 goes towards**

**environmental education projects in the UK and developing world.**

Tel: 0171 2423816  
Fax: 0171 2423817

**Operational Area National**

ON

**Loddon Holdings**

Unit A  
Farringdon Business Park  
Lower Farringdon  
Alton  
Hants  
GU34 3DJ

**Recyclable batteries exported to France for recycling.**

Paul Daynes/Brian Thomas  
Tel: 01420 587231  
Fax: 01420 588628

**Operational Area Devon**

BT

**Logical Reclaim (Europe)**

Unit 14  
Mochdre Enterprise  
Newtown  
Powys  
SY16 4LE

Tel: 01686 622400

BI

**LP Gas Association**

Alma House  
Alma Road  
Reigate  
Surrey RH2 0AZ

**Trade association responsible for administering the LP Gas Cylinder Retrieval Scheme.**

Tel: 01737 224700  
Fax: 01737 241116

**Operational Area National**

GS

**M & B Oils**

Dart Mills  
Old Totnes Road  
Buckfastleigh  
Devon  
TQ11 0LG

**Buy used cooking oil and fat.**

Mr. Laity  
Tel: 01364 642307  
Fax: 01364 642307

**Operational Area Devon**

FD

**M & J Bowers**

Lucott  
Limington  
Yeovil  
Somerset  
BA22 8EQ  
**Collect waste paper and textiles. Security shredding service.**  
Jonn Bowers  
Tel: 01935 840308  
Fax: 01935 841544

**Operational Area Devon**

PP  T/C

**Maidenhead Drums**

Mr Merrington  
21 Alargon Walk  
Maidenhead  
Berkshire  
SL6 7UN  
Tel: 01628 76812

D/C

**Mailing Preference Service**

FREEPOST 22  
London  
W1E 7EZ

**A free service funded by direct mail industry to enable customers to have their addresses removed from direct mail lists. Apply for an application form and more details.**

**Operational Area National**

PP

**Mercury Recycling Ltd**

Unit G  
Canalside North  
Trafford Park  
Manchester  
M17 1DP  
Tel: 0161 877 0977

**Nationwide collection (incl. tubes, bulbs), large quantities, also handle other mercury-bearing wastes.**

FI  MR

**Metal Bank Recycling Centre**

Unit 4B  
The Stables  
Ford Road  
Totnes  
Devon  
TQ9 5LE

**Recycling service for cans, paper and card.**

Tony Lyle  
Tel: 01803 866588

**Operational Area Devon**

MI  PP

**Midland Degreasing**

Unit 6  
Springhill Industrial Estate  
Aston Street  
Shifnal  
Shropshire  
FT11 8DR  
Tel: 01952 462771

BI  CH  OIL

**Mike Cornish**

Unit 4  
Myglo Industrial Estate  
Yalberton Road  
Paignton  
Devon  
TQ4 7QW  
**Tyres manufactured into crab pots.**  
Mike Cornish  
Tel: 01803 664196

**Operational Area South Devon**

TYR

**Office Green Ltd**

Sovereign House  
Dorma Trading Estate  
Stafford Road  
London  
E10 7QX  
Tel: 0800 833480

OFF

**Key to Waste Types**

Batteries =Bt  
Chemicals =Ch  
Construction & Demolition =C/D  
Drums/ Containers =D/C

Electronic =El  
Fluorescent Tubes =Fl  
Food =Fd  
Furniture =Fn  
Gas Cylinders =Gs  
Glass/Bottles =G/B

Green waste =Gw  
Metals =Mt  
Mobile phones =Mp  
Office supplies =Of  
Oil =Oil  
Pallets =Pal

Paper =Pp  
Plastic =Pla  
Refrigerants =Ref  
Textiles/ Clothing =T/C  
Tyres =Tyr  
Wood =Wd

**Oil Masters**

Unit 1/2  
Brimley Business Park  
Pottery Road  
Bovey Tracey  
Devon

Suppliers of cooking oil  
and commercial  
detergent. Buyers of  
used cooking oil.

Paul Howard  
Tel: 01626 834495  
Fax: 01626 835590  
Operational Area  
Devon

Fd

**Orcol Fuels Ltd.**

Morley  
Leeds  
West Yorkshire  
LS27 8ES

Collection of oil and oil  
filters.

Mark Hesketh  
Tel: 0113 2533571  
Fax: 0113 2527009

Operational Area  
National

Oil

**Oxfam**

274 Banbury Road  
Oxford  
OX2 7BZ  
Tel: 01865 311311  
National reclamation  
scheme for donated  
textiles.

Oil TRC

**P.J. & C.A. Rogers**

Croft Lane Pigary  
Wallingford Road  
Kingsbridge  
Devon  
TQ7 1NF

Collection of food scrap  
and edible oil for use as  
animal feed.

Mr. Rogers  
Tel: 01548 857459  
Operational Area  
South Devon

Fd

**Paperback Helpline Service**

Tel: 01793 879229

Pp

**Paperchain****Co-operative Ltd.**

ECC Recycling Park  
Exeter  
Devon  
EX2 8EG

Collect office waste.  
Security shredding  
service. Waste audit  
consultation service.

Mr. R. Mackridge  
Tel: 01392 490255

Operational Area  
South Devon

Pp

**Penfold Plastics Ltd.**

Heathgate  
Hewish  
Weston-super-Mare  
Avon  
BS24 6SG

UPVC specialists.

Aluminium can collection.

Mr. P. Penfold  
Tel: 01934 832711  
Fax: 01934 832718

Operational Area  
Devon

Mt Pla

**Phoenix Glass**

Unit 17  
Wolseley Business Park  
Wolseley Close  
Plymouth  
Devon  
PL2 3BY

Glass bottles  
manufactured into flat  
glass for art and craft  
use. Contact for volume  
and collection details.

John Barrett  
Tel: 01752 563638  
Fax: 01752 563638  
E-Mail: jbarrrbgc@aol.com

Operational Area  
Devon

C/B

**Polymer Recycling**

Unit 1, Stretton Way  
off Wilson Road  
Huyton Industrial Estate,  
Huyton  
Liverpool  
Mersyside  
L36 6JX

Collection of transit,  
shrink and poly wrap.  
Contamination by labels  
and tape not a problem.

**Phil Strut**

Tel: 0151 4801200  
Fax: 0151 4802008

**Operational Area**

Devon

Pla

**Pond Trading**

Pond View Farm  
Tywardreath Highway  
St. Blazey  
Par

Cornwall  
PL24 2RN

Collection of meat and  
bone, non meat food  
scrap, edible oil and fat.

Phil Jones  
Tel: 01726 817924

Operational Area  
Mid to West Devon

Fd

**Quay Recycling**

128 Torquay Road  
Newton Abbot  
Mr Palmer  
Tel: 01626 356293

Operational Area  
Devon

Pp

**RES Ltd.**

Roodcroft  
Hatt  
Saltash  
Cornwall  
PL12 6PJ  
Waste transfer station.

Collection of metal,  
wood, plastic and  
concrete.

Ron Jacks  
Tel: 01752 840003

Operational Area  
South West Devon

C/D Mt Pla Wd

**Raytex UK**

Units 2/5  
Forestpark Industrial Estate  
47 Parker Drive  
Leicester  
LE4 0JP

Tel: 0116 234 0648  
2nd-hand clothing

TRC

**Refrigerant Products Ltd**

No 9  
Central Park Estate  
Westinghouse Road  
Trafford  
Manchester  
M17 1PG  
Tel: 0161 877 2525

Ref

**Refrigerant Reclaim Ltd**

Unit 17  
Sandleheath Industrial  
Estate  
Fordingbridge  
Hampshire  
SP6 1PA  
Tel: 01425 655818

Ref

**Refrigerant Users Group**

46 Bridge Street  
Godalming  
Surrey  
GU7 1HL  
Tel: 01483 414125

Ref

**Roseland Waste Management**

Lean Quarry  
Horningtoss  
Liskeard  
Cornwall  
PL14 3QD  
Richard Crocker  
Tel: 01579 342342  
Fax: 01579 347170  
Operational Area  
Devon Cornwall

C/D R C/B Mt Pp Pla

**Safety Micron Systems UK Ltd.**

Unit 11  
Pamall Road Trading Estate  
Fishponds  
Bristol  
BS16 3JQ

All chemical waste. Oil  
filter crushing facility on  
site.

Doug Perrett  
Tel: 0117 9583206  
Fax: 0117 9583207

Operational Area  
National

Ch Oil

**Brian Perry Waste Paper Ltd.**

Binda Yard  
Wooda Road  
Appledore  
Bideford  
Devon  
EX39 1NA

Various paper collections with security shredding service. Card, shrink wrap and old KLS (waste cardboard).

Tel: 01237 474011  
Operational Area  
Devon

Pa	Pla
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**Brian Perry Waste Paper Ltd.**

Rimpton Road  
Marston Magna  
Yeovil  
Somerset  
BA22 8DL

Various paper collections with security shredding service. Card, shrink wrap and old KLS (waste cardboard).

Tel: 01935 850111  
Operational Area  
Devon

Pa	Pla
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**British Polythene Industries PLC**

96 Port Glasgow Road  
Greenock  
Scotland  
PE18 8TU  
Tel: 01475 501000

Pla
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**British Visqueen**

Yarm Road  
Stockton-on-Tees  
TS18 3RD  
John Sale  
Tel: 01642 672288  
Fax: 01642 677599

Pla
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**Brixham Metals**

2 The Store  
Mount Pleasant Road  
Brixham  
Devon  
Scrap merchant collects cans and all electronic scrap including cable, printed circuit boards, plugs and sockets.

Tel: 01803 851282  
Operational Area  
South Hams

B	MR
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**Canon (UK) Ltd**

Canon House  
Manor Road  
Wallington  
Surrey  
SH6 0AJ  
Tel: 0181 733 3173  
Free disposal service for Canon laser printer cartridges.

Off
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**CARES**

Unit 1  
Pound Lane  
Exmouth  
Devon  
EX8 4NF  
Aluminium can recycling scheme. Collection for 10 bags or more.  
Tel: 01395 274356  
Operational Area  
Devon

MR
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**Chemical Recoveries**

Jessany Road  
Weybridge  
Surrey  
KT13 8LD  
Specialists in solvent and oil recovery.  
Mrs. Norma Todd  
Tel: 01932 846641  
Fax: 01932 820421  
Operational Area  
National

Ch	Oil
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**Computer Salvage Specialists**

Unit 5  
Arnhem Road  
Bone Lane Industrial Estate  
Newbury  
Berkshire  
National collection of electronic hardware and printed circuit boards.  
Andrew Braysher  
Tel: 01635 552666  
Operational Area  
National

B
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**Devon Waste Management**

Chelson Meadow Landfill  
Plymouth Recycling Park  
The Ride  
Plymstock  
Devon  
PL9 7JA  
Landfill operators who recycle confidential office paper, electronic scrap and textiles. Also recycle consumer durables with refrigerant extraction where appropriate.  
Chris Christison  
Tel: 01752 408408  
Fax: 01752 481111  
Operational Area  
Devon

B	Pa	Ref	T/C
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**Downderry Construction**

Unit 15  
Beeching Park  
Kelly Bray  
Callington  
Cornwall  
Mr. Marshall  
Tel: 01579 382204  
Recovery of construction waste  
Devon, Cornwall

C/D
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**E. Pearce & Co Ltd.**

Exeter  
Devon  
EX2 8QT  
Mr. D. Hall  
Tel: 01392 276292  
Operational Area  
Devon

Br	MR
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**E. Pearce & Co Ltd.**

Barnstaple  
Devon  
EX31 2AL  
Mr. A Heale  
Tel: 01271 42131  
Operational Area  
Devon

Br	MR
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**E. Pearce & Co Ltd.**

Plymouth  
Devon  
PL4 0HN  
Mr. N. Bere  
Tel: 01752 661576  
Operational Area  
Devon

Br	MR
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**E. Pearce & Co Ltd.**

Torquay  
Devon  
TQ2 5SP  
Tel: 01803 23874  
Operational Area  
Devon

Br	MR
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**Ecological Sciences Ltd. (Ecosci)**

Wolfson Laboratory  
Higher Hoopern Lane  
Exeter  
Devon  
EX4 4SG  
Accept green waste from commerce and C.A. sites. Consultants service.  
Tel: 01392 424846

E-Mail:  
ecosci@mail.zynet.co.uk.

**Operational Area  
National**

Env
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**Edechemie**

Holland House  
Valley Way  
The Welland Industrial Est.  
Market Harborough  
Leicestershire  
LE16 7PS  
All photographic chemicals, film and plate.  
Tel: 01858 469001  
Fax: 01858 469002

**Operational Area  
National**

Ch
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**Elm Energy & Recycling (UK) Ltd.**

Elm Energy House  
Ettingshall Road  
Wolverhampton  
West Midlands  
WV2 2LA  
Tyre incinerator.  
Supplies power to the National Grid. Contact for name of a local haulage contractor.  
Charles Robertson  
Tel: 01902 408608  
Operational Area  
Devon

Tyr
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**Environmental Polymer Products (EPP)**

Bold Industrial Park  
Neills Road  
Bold  
St Helens  
Merseyside  
WA9 4TU

Bailed HDPE and bailed polythene film. Minimum 5 tonnes collected. Used to manufacture outdoor and street furniture, highways posts and signs.

Chesney Orme  
Tel: 01744 810001  
Fax: 01744 810626

**Operational Area****Devon** Pla**Environmental Sealand Service Ltd.**

Tamar View Industrial Estate  
Saltash  
Cornwall  
PL12 6LD

Hazardous chemicals, oil, diesel, tank cleaning, wet-dry waste and pollution incidents.

Jason Parsons  
Tel: 01752 847737  
Fax: 01752 843080

**Operational Area****Devon Cornwall** Ch  OH**ESG Systems**

Honiton  
Devon  
Waste paper shredded for animal bedding.  
Mr. Pearce  
Tel: 01404 42709  
Fax: 01404 42581

**Operational Area****Devon** Pp**Glanville Metals**

Barton  
Torquay  
Devon

Scrap merchant, accepts lead-acid batteries.

Tony Colin Martin  
Tel: 01803 316400  
Fax: 01803 316400

**Operational Area****Devon** Bt  Mt**Greencare Ltd**

Greencare House  
Sharpness  
Gloucestershire  
GL13 9UD

Complete office waste recycling service.  
Fluorescent tubes, toner cartridges, electronic scrap, plastic cups, aluminium cans and mercury batteries.

Quentin Jackson  
Tel: 01453 511366  
Fax: 01453 511714

**Operational Area****South West** Bt  E  FI  OH  Mt**Greencrop Ltd.**

Mounts Quarry Plantation  
East Allington  
Totnes  
Devon

TQ9 7QL  
Accepts green waste for composting.

Trevor Lethbridge  
Tel: 01548 521223

**Operational Area****South Devon** Cw**Greensleeves Recycling**

Brunel Industrial Estate  
Brunel Road  
Newton Abbot  
Devon  
TQ12 2PA

Interested in a variety of used textiles.

Laura Woodside  
Tel: 01626 330288

**Operational Area****South Devon** T/C**Hambrooks Pallets**

Heathfield Trading Estate  
Fairfax Road  
Newton Abbot  
Devon

TQ12 6UD  
Used pallets bought for repair, re-use and resale.  
Allan Stanton  
Tel: 01626 834148  
Fax: 01626 834677

**Operational Area****Devon Cornwall** Pal**Harris & Co**

Farrs Lane  
Prince Street  
Bristol  
Avon  
BS1 4PZ

Interested in commercial waste paper, plastic and textiles.

Mr. Harris  
Tel: 0117 9277434  
Fax: 0117 9252354

**Operational Area****Devon** Pp  Pla  T/C**Haul Waste**

Castle Park Road  
Whiddon Valley Trading Estate  
Banstaple  
Devon  
EX32 8NS

Complete waste management service.  
Tony Sanders

Tel: 01271 45123

**Operational Area****Devon Cornwall** Ch  OH**Haul Waste**

Plymouth  
Devon  
PL7 4AR  
Complete waste management service.  
Andy Levenson  
Tel: 01752 339551

**Operational Area****Devon Cornwall** Ch  OH**Haul Waste**

Bishops Court Quarry  
Sidmouth Road  
Exeter  
Devon

EX2 7JH  
Russell Tucket  
Tel: 01392 272333

**Operational Area****Devon Cornwall** Ch  OH**Humus Wyse**

Gallants Bower  
Dartmouth  
TQ6 0JN

Commercial composting sites due to open in South Hams in Spring 98. Advice and consultancy service for setting up in house

composting of all organic material.

Bill Hunt  
Tel: 01803 834687  
Fax: 01803 834687

E-Mail  
Humuswyse@aol.com  
Operational Area  
Devon

 Cw**Inter-Action**

'Equipping the Future'  
HMS President

Victoria Embankment  
London  
EC4Y

Tel: 0171 583 2652

Recovery and re-use of redundant computer equipment. This is made available to young people without normal access to training.

 E**K. J. Refrigeration**

15 Castle Park Road  
Whiddon Valley  
Banstaple  
Devon

CFC recovery, cleaning and recycling. All refrigeration and air conditioning applications.

Tel: 01271 344410  
Operational Area  
South west region

 Ref**Kanga Skips**

Rosemullion  
Gunswell Lane  
South Molton  
Devon

EX36 4DH  
Skip hire firm with specialist glass collection scheme.

Richard Gennings  
Tel: 01769 572411  
Operational Area  
Devon

 Gt

**Safety-Kleen UK Ltd.**  
Unit 5  
Kennford Road  
Marsh Barton Industrial Est.  
Exeter  
Devon  
EX2 8LY  
Fluid recovery service.  
Collection of oil, oil  
filters, mixed fuel and  
pollution clean up  
equipment.  
Mr. G. Scarrott  
Tel: 01392 412899  
01392 431073  
Operational Area  
South west region  
**Ch** **El**

**SALVO**  
18 Ford Village  
Berwick-upon-Tweed  
Northumberland  
TD15 2QG  
Publishers of information  
on architectural antiques  
and reclaimed building  
materials. Contact for  
dealers in the region.  
Tel: 01890 820333  
Fax:01890 820449  
E-Mail:  
salvo@scotborders.co.uk  
Operational Area  
National  
**C/D**

**Save a Cup Recycling  
Company Ltd.**  
Suite 2  
Bridge House  
Bridge Street  
High Wycombe  
HP11 2EL  
Recycle plastic vending  
cups.  
Pauline Mcdougall  
Tel: 01494 510167  
Fax:01494 510168  
Operational Area  
National  
**Pls**

**Severnside Waste  
Paper Co Ltd.**  
Gabriels Wharf  
Water Lane  
Exeter  
Devon  
EX2 8BZ  
Office paper and card  
collection.  
Tel: 01392 253194  
Operational Area  
Exeter  
**Pp**

**Severnside Waste  
Paper Co Ltd.**  
Wallsend Industrial Est.  
Cattedown  
Plymouth  
Devon  
PL4 0RN  
Office paper and card  
collection.  
Tel: 01752 261312  
Operational Area  
Plymouth  
**Pp**

**Silver Lining Industries  
Ltd.**  
Richmond Works  
Garforth  
Leeds  
West Yorkshire  
LS25 1NB  
Chemical waste  
collection service for all  
types of photographic  
and printing waste  
including fixer solutions,  
film, aluminium plates,  
developers and inks.  
Recovered silver value  
credited to client.  
Electronic waste  
recycling.  
Tel: 01132 862323  
Fax:01132 866508  
Operational Area  
National  
**Ch** **El**

**South Molton Recycle  
Ltd.**  
2 Southley Road  
South Molton  
Devon  
EX36 4BL  
Collects paper, card,  
aluminium cans and foil,  
newsprint, glass, plastic  
(PET). Security shredding  
service. Donations  
welcomed to electronic  
and electrical repair and  
re-use scheme.  
Steve Portsmouth  
Tel: 01769 573081  
Operational Area  
North Devon  
**El** **C/B** **Mt** **Pp** **Pla**

**South West Edible Oils**  
Cavalier Road  
Heathfield Industrial Est.  
Bovey Tracey  
Devon  
TQ12 6TQ  
Collects edible oil and  
fats.  
Tel: 01626 832332  
Operational Area  
Devon  
**Fd**

**South West  
Reclamation**  
Unit 60  
Marsh Lane  
Lords Meadow Industrial  
Est.  
Crediton  
Devon  
EX17 1EW  
Security shredding  
specialists.  
Mr. L Jones  
Tel: 01363 777750  
Operational Area  
Devon  
**Pp**

**South West  
Refrigeration Company  
Ltd.**  
15 Flexi Units  
Budlake Road  
Marsh Barton Trading  
Estate  
Exeter  
Devon  
Mr. Spencer  
Tel: 01392 210344  
Operational Area  
South west region  
**Ref**

**Specialist Metal  
Services**  
Hume Works  
Hume Avenue  
Tilbury  
Essex  
RM18 8DX  
Tel: 01375 855000  
**El** **Mt**

**Supergas**  
Responsible for gas  
cylinder collection in  
Devon and Cornwall  
under the Cylinder  
Retrieval Scheme. For  
the responsible company  
in other areas, contact a  
local Environment  
Agency office.  
Tel: 01364 643640  
Fax:01364 643117  
Operational Area  
Devon Cornwall  
**Ch**

**Textile Recycling  
Association**  
PO Box 124  
Huntingdon  
Cambridgeshire  
PE18 7DT  
Tel: 01480 386398  
**T/C**

**Key to Waste Types**

Batteries =Bt  
Chemicals =Ch  
Construction &  
Demolition =C/D  
Drums/  
Containers =D/C

Electronic =El  
Fluorescent  
Tubes =Fl  
Food =Fd  
Furniture =Fn  
Gas Cylinders =Gs  
Glass/Bottles =G/B

Green waste =Gw  
Metals =Mt  
Mobile phones =Mp  
Office supplies =Of  
Oil =Oil  
Pallets =Pal

Paper =Pp  
Plastic =Pla  
Refrigerants =Ref  
Textiles/  
Clothing =T/C  
Tyres =Tyr  
Wood =Wd

**The Composting****Association**

Ryton Organic Gardens  
Ryton on Dunsmore  
Coventry  
Leicestershire  
CV8 3LG  
Tel: 01203 308222

Cw

**Torbay Recycling**

Unit 1  
Blackthorn Way  
Yalberton  
Paignton  
Devon  
TQ4 7QY  
Cardboard collection  
Ken & Pat Wade  
Tel: 01803 526777

Operational Area  
Devon

Pp

**Truck Tyre Specialist**

Warne Road  
Winterstoke Commercial  
Centre  
Weston-super-Mare  
BS23 3UU  
Tel: 01934 622626  
Remould tyres, covers all  
S. West and S. Wales.

Tyr

**Wessex Associated  
Industries**

Unit 27B  
Commerce Way  
Walrow Industrial Estate  
Highbridge  
Somerset  
TA9 4AG  
Collections made for all  
Industrial plastics where  
viable.  
Ged Butcher  
Tel: 01278 792424  
Fax: 01278 792424  
Operational Area  
National

Pla

**Wessex Cooling Ltd.**

Unit 17A  
Sandleheath Industrial  
Estate  
Fordingbridge  
Hants  
SP6 1PA  
Refrigerant contractors  
in Hampshire and  
Dorset. Refrigerant  
recovery in Devon and  
Cornwall. Contact for  
advice.  
Bob Miller  
Tel: 01425-652899  
Fax: 01425 655843

Operational Area  
South West region

Ref

**West Wheatley Farm**

Longdown  
Exeter  
Devon  
Wood chipping and  
concrete crushing  
service.  
Mr. Rank  
Tel: 01392 259994

Operational Area  
Devon

Crd | Wd

**Wicks & Company**

New Way Industrial Estate  
Marcus Road  
Dunkerswell  
Honiton  
Devon  
EX14 0RA  
Wood transport and  
recycling specialists.  
David Wicks  
Tel: 01404 891904  
Operational Area  
South west region

Wd

**Wiltshire Plastics**

113-114 Washington Road  
West Wilts Trading Estate  
Westbury  
Wilts  
Supply a variety of bin  
sizes and a collection  
service for all commercial  
plastic.  
Gary Sibley  
Tel: 01373 825613  
Fax: 01373 825615  
Operational Area  
Devon

Pls

**Wyvern Waste Service**

Chiltern House  
15-17 Silver Street  
Taunton  
Somerset  
TA1 3DH  
Jim Ballance  
Tel: 01823 324194  
Fax: 01823 325051

Operational Area  
East Devon

Ch | G/B | MI | Pp

**Key to Waste Types**

Batteries =Bt  
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Demolition =C/D  
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Oil =Oil  
Pallets =Pal

Paper =Pp  
Plastic =Pla  
Refrigerants =Ref  
Textiles/  
Clothing =T/C  
Tyres =Tyr  
Wood =Wd

**Affiliated Cooking Oil Reclaimers Nationwide (ACORN)**

c/o A+B Oil  
Royal Crescent Road  
SOUTHAMPTON  
SO1 1TT  
Tel: 01703 339292  
Promoting an integrated service for caterers. Information on local collection of waste oils and fats.

**Aluminium Can Recycling Association**

5 Gatsby Court  
176 Holliday Street  
BIRMINGHAM  
B1 1JJ  
Tel: 0121 633 4656  
Information/advice on drink can recycling

**Aluminium Foil Recycling Campaign**

Bridge House  
53 High Street  
Bidford-on-Avon  
Warwickshire  
B50 4BG  
Tel: 01789 490609  
Fax: 01789 490391  
Trade body promoting recycling of aluminium foil

**British Aerosols Manufacturing Association**

Kings Building  
Smith Square  
London  
SW1P 3JJ  
Contact for information and advice about recycling  
Tel: 0171 8285111  
Fax: 0171 8348436

**British Battery Manufacturers Association**

Cowley House  
9 Little College Street  
LONDON  
SW1P 3XS  
Tel: 0171 222 0666  
Trade association involved in the collection and recycling of dry cell batteries.

**British Glass Manufacturers Association (ACORN)**

Northumberland Road  
Sheffield  
Yorkshire  
S10 2UA  
Tel: 011 42 686201

**British Metals Federation**

16 High Street  
Brampton  
Huntingdon  
Cambridgeshire  
PE18 8TU

**British Plastics Federation**

6 Bath Place  
Rivington Street  
London  
EC2A 3JE  
Advice on plastics recycling  
Tel: 0171 4575000

**British Recovered Paper Association**

Papermakers House  
Rivenhall Road  
Westlea  
Swindon  
Wiltshire  
SN5 7BD  
Tel: 01793 886086

**British Secondary Metals Association**

Park House  
25 Park Road  
Runcorn  
Cheshire  
WA7 4SS  
Tel: 01928 572400

**Chemical and Oil Recycling Association**

O'r Diwedd  
9 Park Luned  
Kinnel Bay  
RHYL  
Clwyd  
LL18 5JG  
Tel: 01745 332427  
Trade association for companies involved in

the recovery, re use and recycling of oils, solvents and chemicals.

**Energy from Waste Association**

92 Horseferry Road  
LONDON  
SW1P 2EE  
Tel: 0171 976 0036  
Promotes the recovery of energy from household waste, alongside recycling, as an essential part of a national strategy of sustainable waste management.

**Incpen Industry Council for Packaging and the Environment**

Tenterden House  
3 Tenterden Street  
LONDON  
W1R 9AH  
Tel: 0171 409 0949  
Offers information and advice on packaging waste management, including recycling. Advice and information on the Producer Responsibility Obligations (Packaging Waste) Regulations 1997.

**Independant Glass Recyclers Association**

Pharaoh and Company Ltd  
Waltham Road  
Boreham  
CHELMSFORD  
CM3 3AW  
Tel: 01245 465316  
Information and advice on glass recycling.

**Industry Council for Electronic Recycling (ICER)**

6 Bath Place  
Rivington Street  
LONDON  
EC2A 3JE  
Tel: 0171 729 4766  
Information on research, design, recycling and end of life electronic and electrical equipment.

**Organic Waste Composting Association**

Ellenborough House  
Wellington Street  
CHELTENHAM  
Glos  
GL50 1YD  
Tel: 01242 222022  
Offers advice, information and standards for large scale waste composting.

**Packaging and Industrial Films Association (PIFA)**

2 Mayfair Court  
North Gate  
NEW BASFORD  
Notts  
NG7 7GR  
Tel: 0115 942 2445  
Information, fact sheets and reports for the plastics industry.

**RECOUP**

9, Metro Centre  
Welbeck Way  
Woodston  
PETERBOROUGH  
PE2 7WH  
Tel: 01733 390021  
Non-profit making, national plastic recycling organisation.

**Steel Can Recycling Information Bureau**

69 Monmouth  
London  
WC24 9DG  
Tel: 0171 379 1306

**Business in the Environment**

8 Stratton Street  
LONDON  
W1X 6AH  
Tel: 0171 629 1600  
Fax: 0171 629 1834  
Aims to develop practical tools to help UK businesses with environmental management and to promote awareness of environmental issues to UK businesses.

**Department of the Environment, Transport and the Regions**

**Wastes Division**  
Romney House  
43, Marsham Street  
LONDON  
SW1P 3PY  
Tel: 0171 276 8459

**Department of Trade and Industry Environment and Energy Technologies Division**

Room 2.B.53  
1 Victoria Street  
LONDON  
SW1H 0ET  
Tel: 0171 215 2825  
Fax: 0171 215 2635  
Encourages industrial recycling and markets for recycled products.

**EMAS (Eco Management and Audit Scheme) DETR**

Room C11/21  
2 Marsham Street  
LONDON  
SW1 3EB  
Tel: 0171 276 3731  
Established to improve the quality of environmental management throughout European industry, to help companies gain a competitive advantage from these improvements and to communicate their progress to the general public.

**Environment Agency Enquiry Line:**  
0645 333 111  
**Emergency Hotline:**  
0800 807060

**(24 hour hotline number for reporting all environmental incidents relating to air, land and water)**

**Environmental Technology Best Practice Programme (ETBPP)**

ETSU  
Harwell  
Oxfordshire OX11 0RA  
Environmental Helpline:  
0800 585794  
Energy Helpline:  
0541 542541  
Free advice and guidance on environmental issues including waste minimisation, legislation /regulations and technology.

**Going for Green Churchgate House**

56 Oxford Street  
Manchester  
Lancashire M60 7HJ  
Tel: 0161 272 5221  
Public advice and education on waste minimisation and recycling. Sponsored by the Government.

**Henry Doubleday Research Association**

Ryton Gardens  
Ryton-on-Dunsmore  
COVENTRY  
CV8 3LG  
Tel: 01203 303517  
Information and consultancy for industrial scale composting of organic and food wastes.

**Institute of Waste Management**

9 Saxon Court  
St Peters Gardens  
Northampton  
NN1 15X  
Tel: 01604 20426  
Professional body for the waste management industry.

**Materials Recycling Weekly**

PO. Box 109  
Maclaren House  
19 Scarbrook Road  
Croydon  
Surrey  
CR9 1QH  
Tel: 0181 688 7788

**National Association of Waste Disposal Officers**

Humberside County Council  
Technical Services Department  
County Hall  
Beverly  
Humberside  
HU17 9XA  
Tel: 01482 884007  
Aims to promote the scientific, technical, legal, financial and practical aspects of waste disposal, including waste minimisation, recycling and regulation.

**National Recycling Forum**

Gresham House  
24 Holborn Viaduct  
LONDON  
EC1A 2BN  
Tel: 0171 248 1412  
Provides a national focus for the development of recycling and waste minimisation in the UK promoting partnership at the international, national and local level between public, private and voluntary sectors.

**National Waste Exchange Service**

Unit 8  
Douglas Close  
Preston Farm Industrial Estate  
Stockton-on-Tees  
Cleveland  
TS18 3SB  
Tel: 01642 606055  
Consultancy on Packaging Regulations and all aspects of waste.

**Regional Energy and Environmental Management Team**

Government Office for the South West  
5th Floor  
The Pithay  
Bristol  
Avon  
BS1 2PB  
Tel: 0117 900 1800  
E-mail:  
goswdc@mail.zynet.co.uk.  
Provides free advice on all matters of energy efficiency in buildings, powered equipment and processes.

**SWAP (Save Waste and Prosper)**

74 Kirkgate  
Leeds  
West Yorkshire  
LS2 7DJ  
Tel: 0113 243 8777  
E-mail:  
swap@geo2.geonet.de  
Aims to promote the best possible environmental practice in resource use and provides expertise in the development of waste reduction, reuse, recycling, recovery and the proper disposal of materials.

**The South West Register**

West Quay Business Centre  
12-14 West Quay  
Bridgwater  
Somerset  
TA6 3HW  
Tel: 01278 436500  
Fax: 01278 445625  
Contact: Simone Finch  
Register of consultants.

**Waste Management Information Bureau**

AEA Technology  
National Environmental Technology Centre  
Culham  
Abingdon  
Oxfordshire OX14 3DB  
Tel: 01235 463162  
National referral centre sponsored by DoE for information and advice on waste management.

**Wastebusters Ltd.**

3rd Floor  
Brighton House  
9 Brighton Terrace  
LONDON  
SW9 8DJ  
Tel: 0171 207 3434

**Waste Watch - Wasteline**

Gresham House  
24 Holborne Viaduct  
London EC1A 2BN  
Tel: 0171 2480242  
Consultancy and information service on all waste and recycling issues. Provides a service to schools and holds a national recycling directory.

## Local Initiatives

In Devon there has been some success with increasing waste minimisation in industry and commerce. The PAYBACK business environmental association (launched by Groundwork Plymouth Area and sponsored by the DTI and Shell UK Ltd) pioneered waste minimisation with two groups of companies in the Plymouth Area and achieved large savings. More recently they ran a project in North Devon in partnership with Business Link, The Government Office for the South West, North Devon and Torridge District Councils and with support from the Environment Agency.

The North Devon project attracted great local interest and is now about to run again with a second group of local companies. Other projects are also about to start in South Devon and in East Cornwall, based on the same winning formula.

Over the next three years the Agency will work in partnership on a new initiative to extend the coverage of waste minimisation groups across the County. For further advice and information about local waste minimisation projects and assistance available contact the Environment Agency.

## Local Contacts

### Devon County Council

County Hall  
Topsham Road  
Exeter  
EX2 4QW  
01392 382000

### Mid Devon District Council

Riverside House, Leat Street  
Tiverton  
EX6 5LL  
01884 255255

### South Hams District Council

Follaton House,  
Plymouth Road  
Totnes  
TQ9 5NE  
01803 861192

### Torridge District Council

River Bank House  
Bideford  
EX39 2QG  
01237 476711

### East Devon District Council

Knowle  
Station Road  
Sidmouth  
EX10 8HL  
01395 516551

### North Devon District Council

Civic Centre  
Barnstaple  
EX31 1EA  
01271 327711

### Teignbridge District Council

Forde House  
Newton Abbot  
TQ12 4XX  
01626 61101

### West Devon Borough Council

Council Offices  
Drake Road  
Tavistock  
PL19 0BZ  
01822 615911

### Exeter City Council

Civic Centre  
Exeter  
EX1 1JN  
01392 277888

### Plymouth City Council

Civic Centre  
Plymouth  
PL1 2EW  
01752 668000

### Torbay Borough Council

Town Hall  
Torquay  
TQ1 3DR  
01803 296244

## Business Link

### North Devon

Business Link House  
5 The Quay  
Bideford  
EX39 2XX  
Tel: 01237 424585  
Fax: 01237 426426

### Heathfield

Newton Abbot  
TQ12 6ZX  
Tel: 01626 834555  
Fax: 01626 832474

### South Devon

Teignbridge Business Centre  
Cavalier Road

### Torbay

Kings Ash House  
Kings Ash Road  
TQ3 3TT  
Tel: 01803 546600  
Fax: 01803 665522

### Tamar

Lyster Court  
The Quadrangle  
Business Centre  
2 Craigie Drive  
Plymouth  
PL1 3JB  
Tel: 01752 208208  
Fax: 01752 206152

### Central Devon

39 Marsh Green Road  
Marsh Barton  
Exeter  
EX2 8PD  
Tel: 01392 490700  
Fax: 01392 490499



## Notes

## Inclusion in Future Update

If you offer a recycling service, and you would like details of it to be included in any subsequent updates of this directory, you are invited to complete the form below. Detach the form and return it to your local Environment Agency office. Please ensure you enter any details as you would like them to appear in the directory and use **BLOCK CAPITALS** for clarity.

Company Name: .....

Address: .....

.....

.....

..... Post code: .....

Contact Name: ..... (Optional)

Telephone: ..... (Essential)

Fax: ..... (Optional)

E-mail ..... (Optional)

### Indicate Waste Type Recycled: (Please tick)

- |  |  |
|--|--|
| <input type="checkbox"/> Batteries                 | <input type="checkbox"/> Chemicals           |
| <input type="checkbox"/> Construction & Demolition | <input type="checkbox"/> Drums / Containers  |
| <input type="checkbox"/> Electronic                | <input type="checkbox"/> Fluorescent tubes   |
| <input type="checkbox"/> Food                      | <input type="checkbox"/> Furniture           |
| <input type="checkbox"/> Gas Cylinders             | <input type="checkbox"/> Glass / Bottles     |
| <input type="checkbox"/> Green waste               | <input type="checkbox"/> Metals              |
| <input type="checkbox"/> Mobile phones             | <input type="checkbox"/> Office supplies     |
| <input type="checkbox"/> Oil                       | <input type="checkbox"/> Pallets             |
| <input type="checkbox"/> Paper                     | <input type="checkbox"/> Plastic             |
| <input type="checkbox"/> Refrigerants              | <input type="checkbox"/> Textiles / Clothing |
| <input type="checkbox"/> Tyres                     | <input type="checkbox"/> Wood                |
| <input type="checkbox"/> Other (please detail)     |  |

.....

### Operational Area:

(Please indicate the area of the Country that the service covers)

.....

### Company Notes:

(Please include any specific company details, collection volumes or other services here).

.....

.....



## SOUTH WEST REGION ADDRESSES

### REGIONAL OFFICE

Environment Agency  
South West Region  
Manley House  
Kestrel Way  
Exeter EX2 7LQ  
Tel: 01392 444 000  
Fax: 01392 444 238

### DEVON AREA

Environment Agency  
Exminster House  
Miller Way  
Exminster  
Devon EX6 8AS  
Tel: 01392 444 000

### CORNWALL AREA

Environment Agency  
Sir John Moore House  
Victoria Square  
Bodmin PL31 1EB  
Tel: 01208 78301  
Fax: 01208 78321

### SOUTH WESSEX AREA

Environment Agency  
Rivers House  
Sunrise Business Park  
Higher Shaftesbury Road  
Blandford DT11 8ST  
Tel: 01258 456 080  
Fax: 01258 455 998

### NORTH WESSEX AREA

Environment Agency  
Rivers House  
East Quay  
Bridgwater TA6 4YS  
Tel: 01278 457 333  
Fax: 01278 452 985



For general enquiries please call your local Environment Agency office. If you are unsure who to contact, or which is your local office, please call our general enquiry line.

### ENVIRONMENT AGENCY GENERAL ENQUIRY LINE

**0645 333 111**

The 24-hour emergency hotline number for reporting all environmental incidents relating to air, land and water.

### ENVIRONMENT AGENCY EMERGENCY HOTLINE

**0800 80 70 60**

## Environment Agency Information Centre

Head Office

ENVIRONMENT AGENCY



127097



## ENVIRONMENT AGENCY