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The Environment Agency's aim is to manage the healthy growth of waterways for leisure, business, local communities and wildlife.

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EA - Thames

# RIVER Thames out and about guides

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or visit our website at [www.irs.gov](http://www.irs.gov)  
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RETIREMENT  
SAVINGS

**Bridge heights:**

Bridge Headway in metres (feet and inches)

Swinford (Toll) 4.49 (14'9")

Published headways assume standard head water level and low flow

**Lock opening times:** Summer and Winter

It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock.

**Teddington Lock, 24 hour attendance**

For all other locks (except Blake's Lock) see below:

Jan - Mar	9.15 - 16.00*
April	9.00 - 17.30
May	9.00 - 18.30
June - August	9.00 - 19.00
Sept	9.00 - 18.00**
Oct	9.00 - 17.00
Nov - Dec	9.15 - 16.00

\* When Easter falls in March 9.00 - 17.30

Good Friday to Easter Monday inclusive

\*\* 9.00 - 18.30 Saturday and Sunday

Note: Individual locks may be found closed to traffic on weekday mornings between 7.00 - 9.00 for cleaning

This leaflet is designed to help you make the most of your time on the river. The services and facilities included are not comprehensive but are based on the local knowledge of lock keepers and river staff who are helping visitors every day.

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**REGIONAL OFFICE**  
 Environment Agency  
 Kings Meadow House  
 Kings Meadow Road  
 Reading, Berkshire RG1 8DQ  
 Tel: 0118 953 5000  
 Fax: 0118 950 0388

**ENVIRONMENT AGENCY  
 GENERAL ENQUIRY LINE**

**0845 9 333 111**

**ENVIRONMENT AGENCY  
 FLOODLINE**

**0845 988 1188**

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 EMERGENCY HOTLINE**

**0800 80 70 60**

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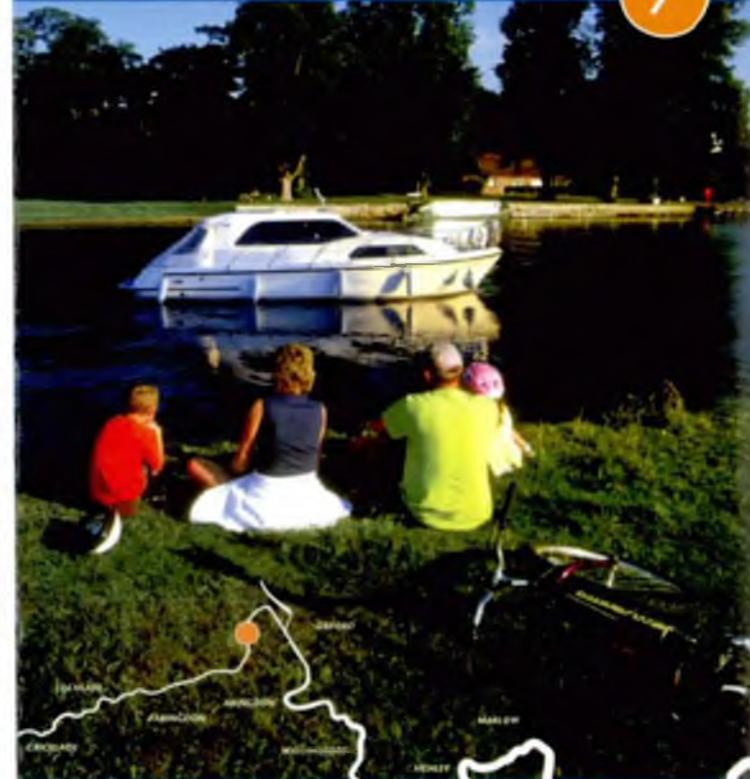
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**ENVIRONMENT  
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The Environment Agency is grateful to MDL's Thames Mannas for their support. Bray Manna: 01628 623654, Windsor Manna: 01753 853911, Penton Hook Manna: 01932 568681



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**Boatyard:**  
**Oxford Cruisers Ltd.** WC, Boat builders, sales, repairs, marine engineers, diesel fuel, petrol (leaded only), Calor Gas, chandlery, hard standing, 01865 881 698

**Boat hire:**  
**Halcyon Boating Holidays.** Weekly and short-break narrow boat and cruiser hire, 01865 882 235

**Police:** Thames Valley, 01865 266 000

**Hospital:** Nearest, John Radcliffe Hospital, Oxford, 01865 741 166

**Tourist information office:**  
 Witney, 01993 775 802

**Rail enquiries:** 08457 48 49 50

**Bus enquiries:** Stagecoach, 01865 727 000

**Taxi:** 07000 745 745

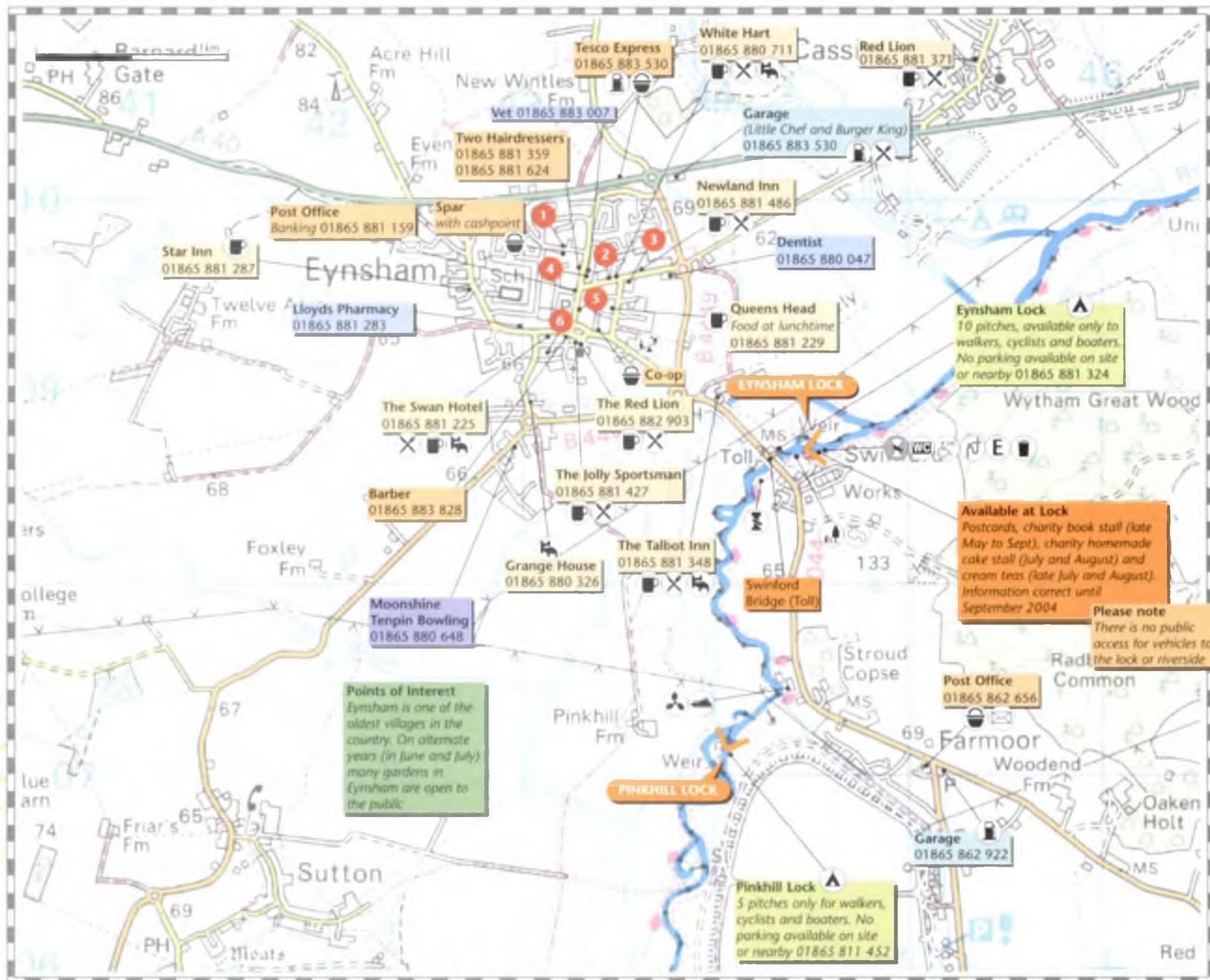
**Take-aways/restaurants:**

- 1 Smarts Chip Shop, 01865 880 631
- 2 Chinese Lantern, 01865 883 993
- 3 Little Italy Italian, 01865 881 384
- 4 Rainbow House, 01865 881 432
- 5 Snax, sandwich shop, 01865 883 439
- 6 The Granary, sandwich shop, 01865 884 132

**Swan rescue:** 01753 859 397

**Wildlife Trust:** 01865 775 476

Please note that the businesses included in this leaflet are a sample of businesses within two kms of the river and do not represent an exhaustive list



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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
St John's	4.22 (13'10")
Lechlade	4.72 (15'6")

*Published headways assume standard head water level and low flow*

**Lock opening times:** Summer and Winter

*It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock*

**Teddington Lock: 24 hour attendance**

For all other locks (except Blake's Lock) see below:

Jan - Mar	9.15 - 16.00*
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Good Friday to Easter Monday inclusive

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 Environment Agency  
 Kings Meadow House  
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 Fax: 0118 950 0388

**ENVIRONMENT AGENCY  
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**0845 9 333 111**

**ENVIRONMENT AGENCY  
 FLOODLINE**

**0845 988 1188**

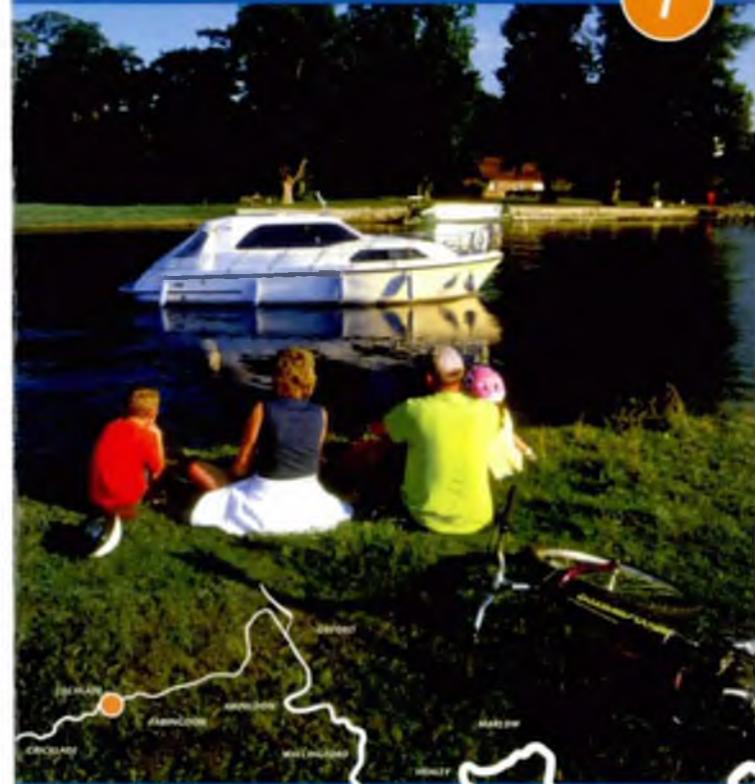
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**0800 80 70 60**

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[www.visitthames.co.uk](http://www.visitthames.co.uk)



The Environment Agency is grateful to MDL's Thames Marinas for their support. Bray Marina: 01628 623654; Windsor Marina: 01753 853911, Penton Hook Marina: 01932 568681.



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**ENVIRONMENT  
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**Marina:**  
 Riverside Lechlade Ltd, 01367 252 229

**Boatyard:**  
 Lechlade Hire and Marine, dinghy and runabout sales, chandlery, 01367 252 181

**Boat hire:**  
 Cotswold Boat Hire, daily and weekly boat hire, 01793 700 241

**Police:** Nearest, Faringdon, 01235 776 000

**Hospital:** Nearest, Great Western Hospital, Swindon, 01793 604 020

**Tourist information office:** Oxford, 01865 726 871

**Rail enquiries:** 08457 48 49 50

**Bus enquiries:**  
 Stagecoach, Swindon, 01793 522 243  
 Thamesdown, 01793 428 428

**Taxi:** 01367 252 575

**Post Office:** 01367 252 201

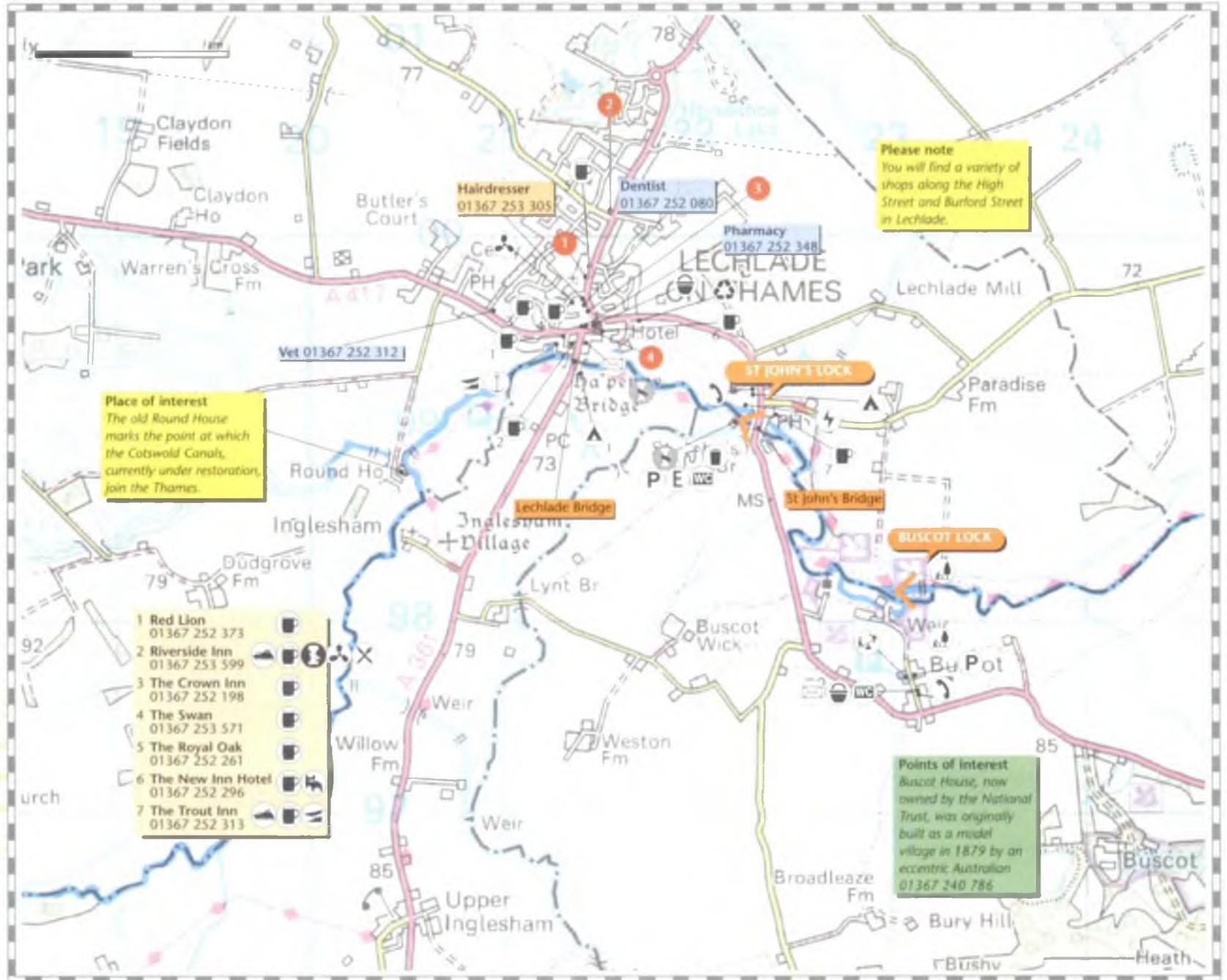
**Campsite:**  
 1 Bridge House Campsite, 01367 252 348  
 2 St John's Campsite, 01367 252 360

**Take-aways/restaurants:**

- 1 Beams, 01367 252 587
- 2 Lechlade Fish Bar, 01367 252 094
- 3 Jaflong, Indian Restaurant, 01367 252 956
- 4 Colleys Supper Room, 01367 252 218

**Swan rescue:** 01753 859 397

Please note that the businesses included in this leaflet are a sample of businesses within two kms of the river and do not represent an exhaustive list



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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Medley	3.05 (10'0")
Godstow	2.56 (8'5")
Oxford Western By-Pass	4.11 (13'6")
Swinford	4.49 (14'9")

Published headways assume standard head water level and low flow.

**Lock opening times:** Summer and Winter

It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock.

**Teddington Lock: 24 hour attendance**

For all other locks (except Blake's Lock) see below:

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Good Friday to Easter Monday inclusive

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Environment Agency  
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Kings Meadow Road  
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Tel: 0118 953 5000  
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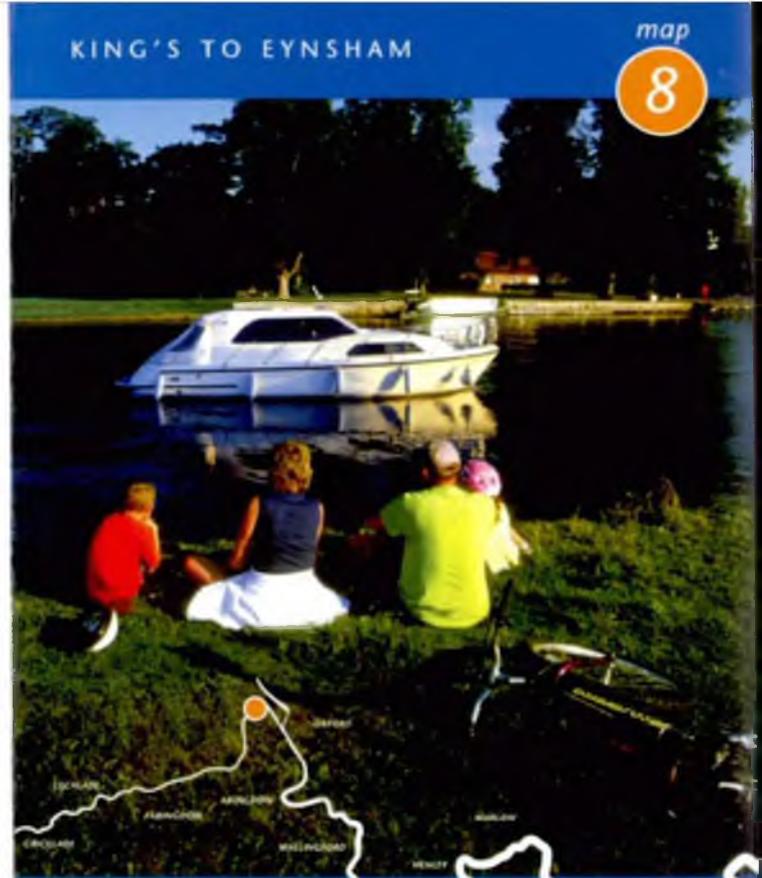
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The Environment Agency is grateful to MDL's Thames Mannas for their support. Bray Manna: 01628 623654; Windsor Manna: 01753 853911; Penton Hook Manna: 01932 568681



**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Osney	2.28 (7'6")
Medley	3.05 (10'0")
Godstow	2.56 (8'5")
Oxford Western By-pass	4.11 (13'6")

*Published headways assume standard head water level and low flow.*

**Lock opening times:** Summer and Winter

*It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock.*

**Teddington Lock: 24 hour attendance**

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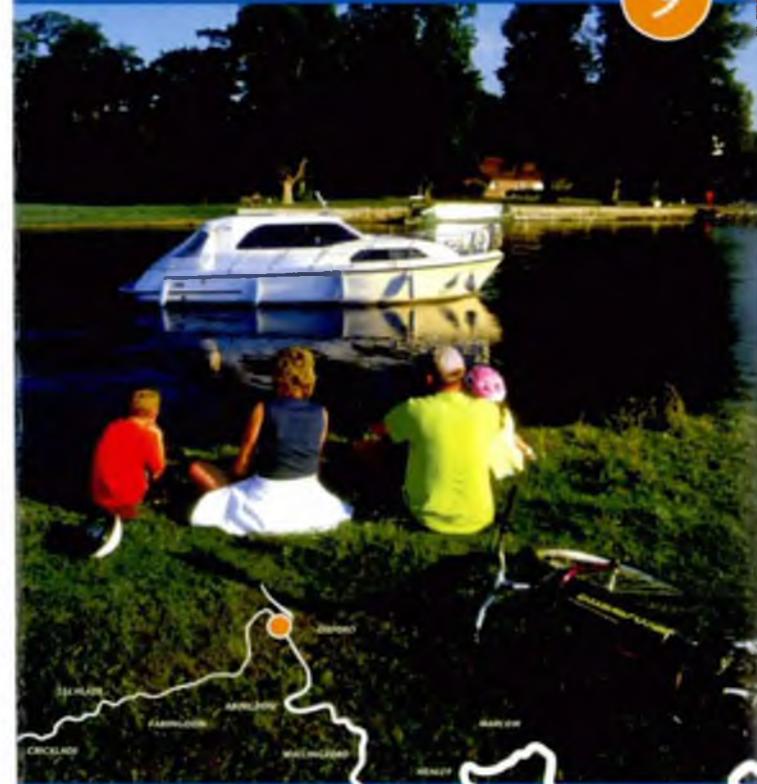
**ENVIRONMENT AGENCY  
FLOODLINE**

**0845 988 1188**

**ENVIRONMENT AGENCY  
EMERGENCY HOTLINE**

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AGENCY**



**Marina:**  
**Osney Marina Engineering Co.**   
 boat sales, repairs, engineers, 01865 241 348

**Boatyards:**  
 1 **Bossum's Boatyard Ltd.**   
 boat builders, repairs and renovations, chandlery and storage, 01865 247 780  
 2 **College Cruisers Ltd.**   
 boat repairs, breakdown service, marine engineers, diesel, Color Gas, weekly narrowboat hire on Oxford Canal and Thames, 01865 554 343

**Passenger boat dining:** Rosamund the Fair, cruising narrowboat restaurant, 01865 553 370

**Police:** Thames Valley, 01865 846 000

**Hospital:** Nearest, John Radcliffe, 01865 741 166

**Tourist information office:** Oxford, 01865 726 871

**Rail enquiries:** 08457 48 49 50

**Bus enquiries:**  
 Stagecoach, Oxford, 01865 772 250  
 Thames Travel, 01491 837 988  
 City Sightseeing Bus, 01235 819 393

**Taxi:** 01865 240 000

**Camping:**  
 King's Lock, 10 pitches, available only to walkers, cyclists and boaters. No parking available on site or nearby, 01865 553 403

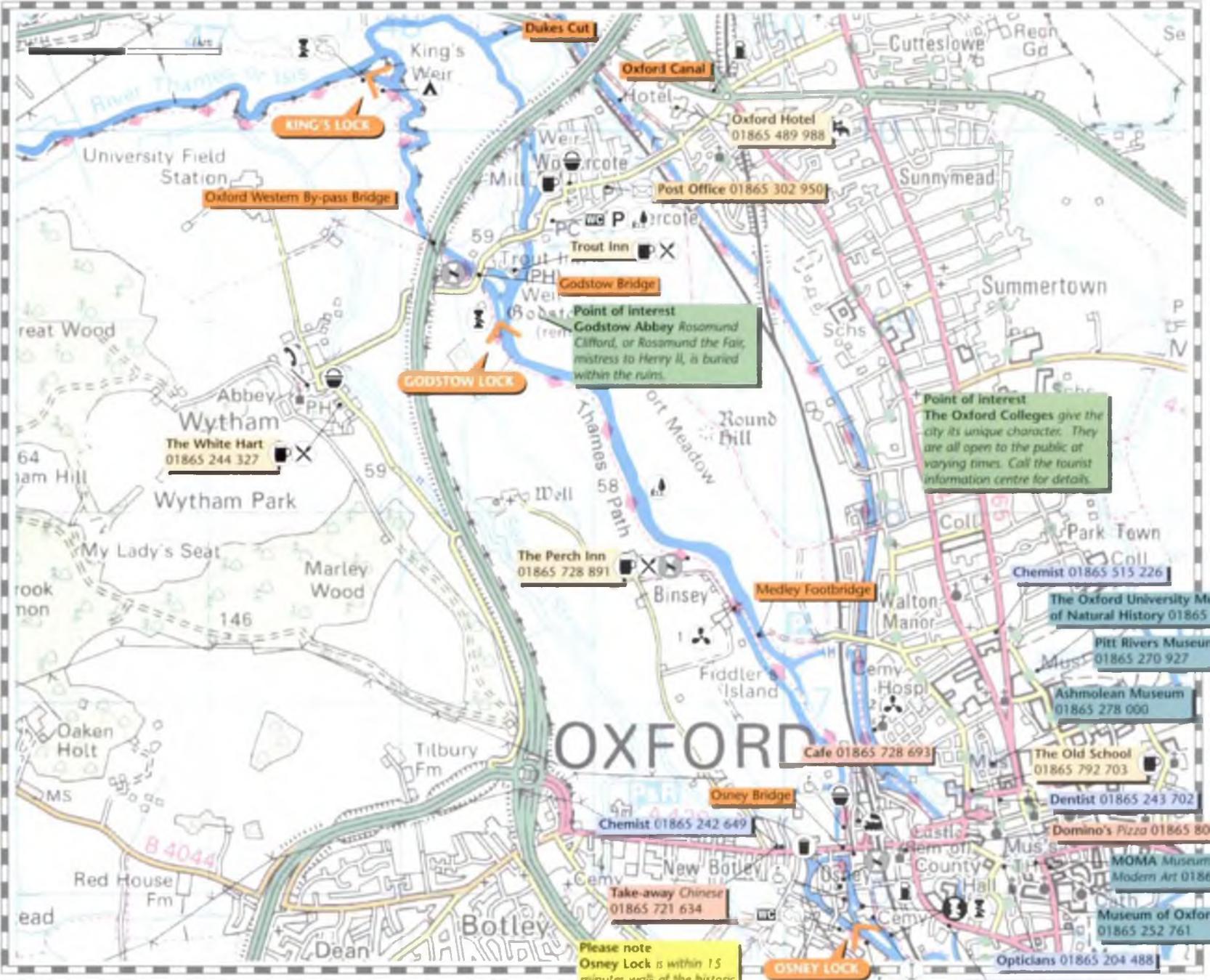
**Garage:** 01865 721 397

**Optician:** High Street, Oxford, 01865 246 206

**Vet:** Kidlington, 01865 243 225

**Swan rescue:** 01753 859 397

Please note that the businesses included in this leaflet are a sample of businesses within two kms of the river and do not represent an exhaustive list.



**Point of interest**  
 Godstow Abbey Rosamund Clifford, or Rosamund the Fair, mistress to Henry II, is buried within the ruins.

**Point of interest**  
 The Oxford Colleges give the city its unique character. They are all open to the public at varying times. Call the tourist information centre for details.

**Please note**  
 Osney Lock is within 15 minutes walk of the historic shopping centre of Oxford.

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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Kennington Railway	4.11 (13'6")
Isis	5.03 (16'6")
Donnington Road	5.03 (16'6")
Folly	3.12 (10'3")
Public Footpath	3.91 (12'10")
Road Bridge	3.71 (12'2")
Osney Railway	3.55 (11'8")
Osney	2.28 (7'6")
Medley	3.05 (10'0")

*Published headways assume standard head water level and low flow.*

**Lock opening times:** Summer and Winter

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Reading, Berkshire RG1 8DQ  
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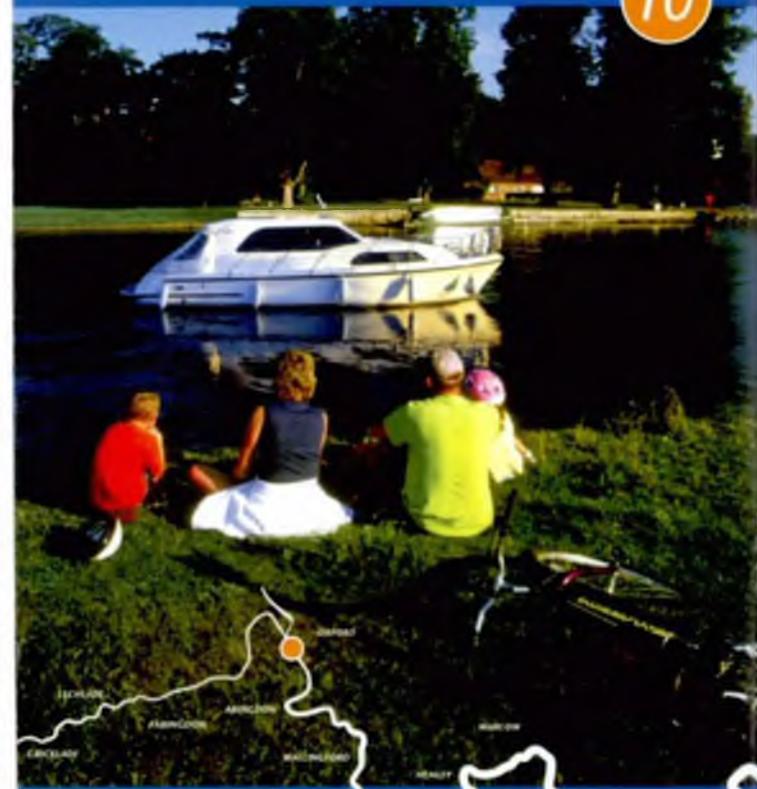
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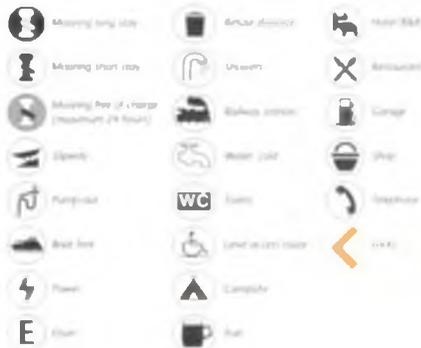


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**2 College Cruisers Ltd.** boat repairs, breakdown service, manne engineers, diesel, Calor Gas, weekly narrowboat hire on Oxford Canal and Thames, 01865 554 343

**3 Salter Brothers Ltd and Salter's Steamers Ltd.** boat builders, sales, chandlery, party hire, public passenger boat trips, catering afloat, 01865 243 421

**Boat hire:**  
**1 Salter's Steamers Ltd,** motor boats, punts and skiffs for hire by the hour or the day, 01865 243 421  
**2 Riverside Boating Co Ltd,** day boats for hire, 01865 722 426  
**Passenger boat dining: Rosamund the Fair,** cruising narrowboat restaurant, 01865 553 370

**Police: Thames Valley,** 01865 846 000

**Hospital: Nearest, John Radcliffe, Oxford** 01865 741 166

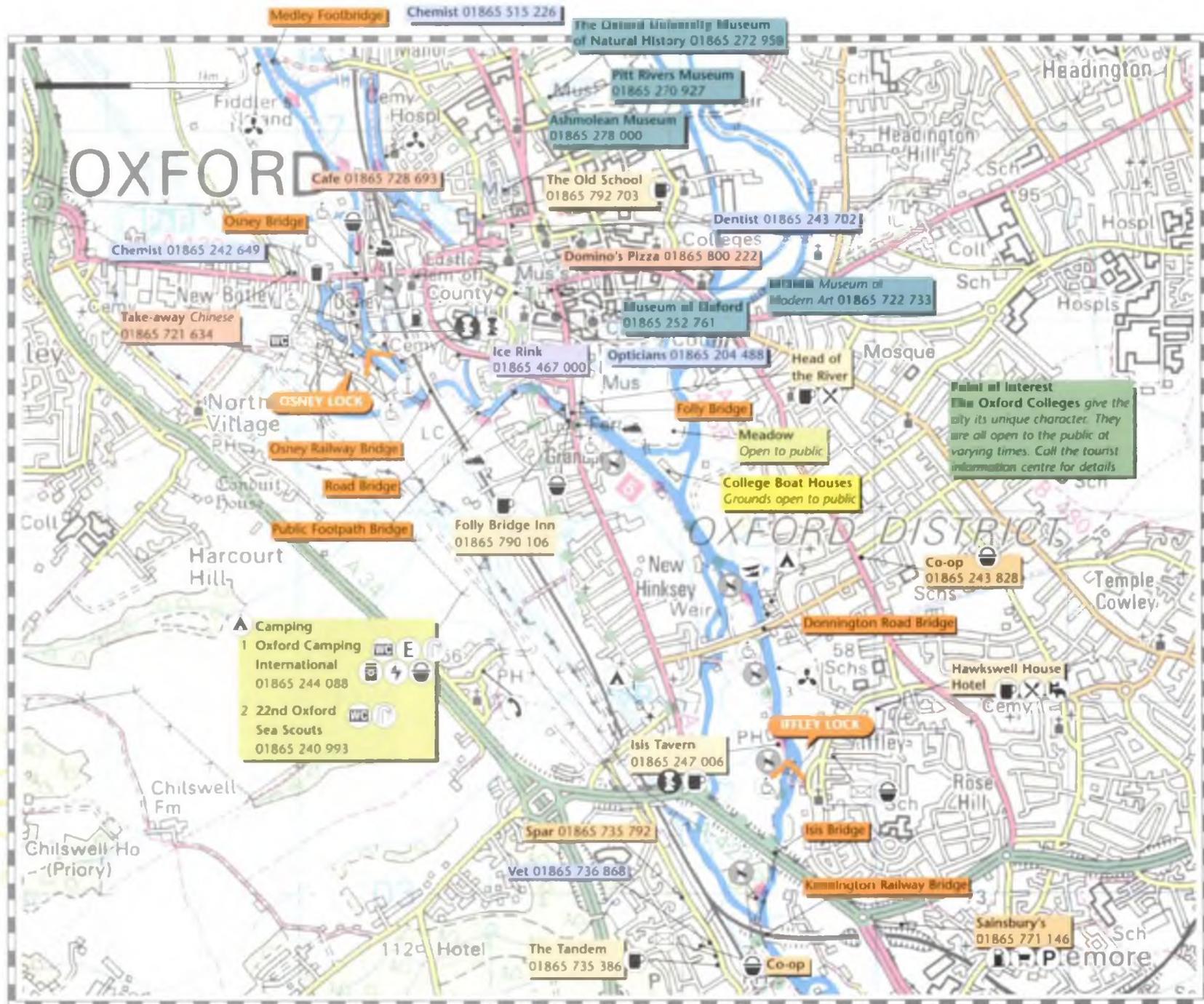
**Tourist Information office: Oxford,** 01865 726 871

**Rail enquiries: 08457 48 49 50**

**Bus enquiries: Oxford,** 01865 785 400

**Swan rescue: 01753 859 397**

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Fax: 0118 950 0388

**ENVIRONMENT AGENCY  
GENERAL ENQUIRY LINE**

**0845 9 333 111**

**ENVIRONMENT AGENCY  
FLOOD LINE**

**0845 988 1188**

**ENVIRONMENT AGENCY  
EMERGENCY HOTLINE**

**0800 80 70 60**

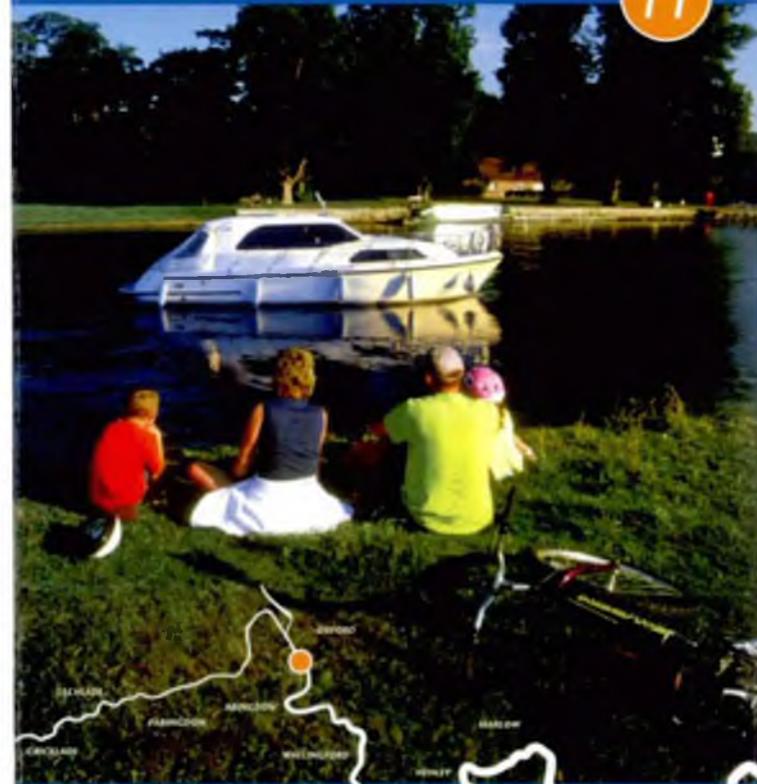
[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)  
[www.visitthames.co.uk](http://www.visitthames.co.uk)



**ENVIRONMENT  
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The Environment Agency is grateful to MDL's Thames Marinas for their support. Bray Marina: 01628 623654; Windsor Marina: 01753 853911; Penton Hook Marina: 01932 568681.



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**ENVIRONMENT  
AGENCY**



**Boatyard:**  
**Salter Brothers Ltd and Salter's Steamers Ltd.**  
*boat builders, sales, chandlery, Thames passenger launch proprietor, party hire, public trips, catering all-boat.*  
 01865 243 421

**Boat hire**  
 1 **Salter's Steamers Ltd,** motor boats, punts and skiffs for hire by the hour or the day. 01865 243 421  
 2 **Riverside Boating Co Ltd,** day boats for hire. 01865 722 426

**Police:** Thames Valley, 01865 846 000

**Hospital:** Nearest, John Radcliffe Hospital, Oxford, 01865 741 166

**Tourist information office:**  
 Oxford, 01865 726 871

**Rail enquiries:** 08457 48 49 50

**Bus enquiries:** Oxford, 01865 785 400

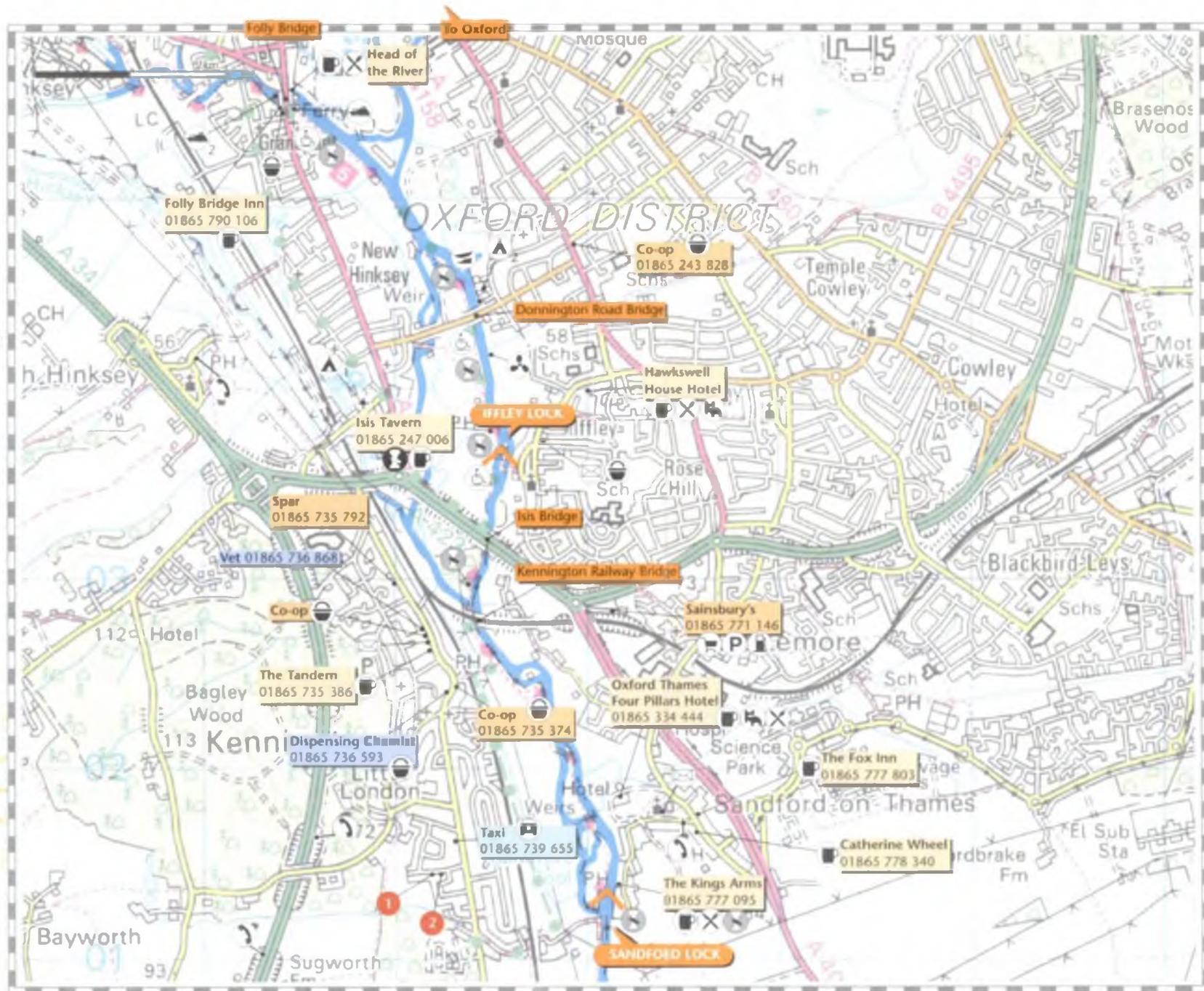
**Taxi:** 01865 739 655

**Take-aways/restaurants:**  
 1 **Al Khyam, Indian,** 01865 436 767  
 2 **Diamond House, Chinese,** 01865 735 831

**Camping:**  
 1 **Oxford Camping International** WC E 01865 244 088  
 2 **22nd Oxford Sea Scouts** WC 01865 240 993

**Swan rescue:** 01753 859 397

*Please note that the businesses included in this leaflet are a sample of businesses within two km of the river and do not represent an exhaustive list.*



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# Support from the Environment Agencies

## Who we are

This leaflet is produced by the Environment Agency for England and Wales and the Scottish Environment Protection Agency, who are working together to protect our environment. We are charged with safeguarding and improving water and air quality and with ensuring that waste management activities do not cause pollution or harm to human health. We are committed to improving wildlife habitats and conserving the natural environment in everything we do. The Environment Agency has additional responsibilities for flood defence, regulating abstractions from rivers and groundwaters, protecting and improving fish stocks and promoting water based recreation.

## What we do

We keep a regular check on river water quality. Anyone discharging effluent into rivers must obtain legal permission from us first in the form of a 'discharge consent'. The effluent is monitored regularly to check that it is up to standard. Our staff are also on call at all times to cope with pollution incidents. We also regulate the disposal into and onto land of wastes containing listed substances, such as solvents, in order to protect groundwater quality.

We also ensure that all waste is handled and disposed of properly. Household waste, other than that collected by the local authority, must be collected by a 'waste carrier' registered with the Agencies, or taken to a civic amenity site.

Although the Agencies have strong enforcement powers, we firmly believe that prevention is better than cure. Our aim is to make everyone aware of the risks to our rivers and groundwater and what steps can be taken to prevent pollution. Most of the steps needed to prevent pollution are simple and cost little or nothing and we are pleased to offer advice free of charge. In addition, our staff regularly visit industrial estates, farms and other business premises to see what pollution prevention measures are in place and to advise owners and managers if anything further needs to be done. We also work closely with local authorities and sewerage undertakers in dealing with wrong connections to surface water drains and illegal waste disposal activities.

All water pollution and uncontrolled waste disposal is an offence and polluters can be prosecuted. The Agencies are available to give help and advice at any time. Get in touch with us and take action before it's too late.

The Health and Safety Executive (HSE) also publish advice on solvents, telephone (01787) 881165.

## MANAGEMENT AND CONTACTS

The Environment Agency delivers a service to its customers, with the emphasis on authority and accountability at the most local level possible. It aims to be cost-effective and efficient and to offer the best service and value for money.



**ENVIRONMENT AGENCY**

Head Office is responsible for overall policy and relationships with national bodies including Government.

Rio Hous  
Tel: 0141

JD

www.er  
www.er



ENVIRONMENT AGENCY

AMERICAN  
Peterborough  
Tel: 01733  
Fax: 01733

5000  
0388

MIDLANDS  
Solihull  
Tel: 0121  
Fax: 0121

0088  
8555

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THAMES REGION

Kings Meadow House, Kings Meadow  
Road, Reading RG1 8DQ

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NE

11

The 24-hour hotline all enquiries relating in England and Wales

NE

10



www.environment-agency.gov.uk

Solvent pollution

and how to avoid it

SEPA's task is to protect the land, the air, the water, the core elements forming the very fabric of our environment. It will do so in partnership with others to help Scotland achieve economic growth that is both strong and sustainable.



www.sepa.org.uk

Dingwall Office  
Graesser House  
Fodderty Way  
Dingwall Business  
Park  
DINGWALL  
IV15 5  
Tel: 01  
Fax: 01

Edinburgh Office  
Clearwater House  
Hemlock-Watt  
Research Park  
Avenue North

Corporate Office  
Eskine Court  
The Castle Business  
Park  
STIRLING

East Kilbride  
Office  
5 Redwood  
Crescent  
Peel Park

IDE

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ENVIRONMENTAL ALLIANCE - WORKING TOGETHER

## The problem of solvent pollution

Polluting rivers and underground water supplies is a criminal offence, with courts able to impose fines up to £20,000. And of all potential pollutants, solvents are among the most serious.

Solvents are widely used in industry for cleaning and degreasing. Because of the way they are used they become contaminated and must then be recovered. In the past, they were often poured onto the ground in the belief that they would evaporate. This is not true – solvents always soak into the ground, contaminating the soil and underground water supplies (or groundwater). As a result, they are one of the most widespread and severe causes of pollution. And one of the most expensive to clean up – bills of over £500,000 are not uncommon. What's more, it may not even be possible to clean them up at all – even after you have paid the price of trying.

- Over 70% of boreholes in some urban areas are contaminated with solvents.
- Just one litre of solvent is enough to contaminate 100 million litres of drinking water – equivalent to 50 Olympic-sized swimming pools
- Just one teaspoonful will contaminate a medium-sized village's water supply – water for 500 families.



Waste solvent containers should be clearly marked and stored securely

## The causes of solvent pollution

Solvent pollution usually occurs as a result of at least one of the following:

- Old and poorly maintained equipment
- Faulty storage
- Accidental spillage
- Bad housekeeping
- Illegal disposal

The safe and secure storage of solvents is essential to prevent pollution. Underground storage tanks may leak for a long time before the loss is noticed. Un-bunded storage areas and permeable floors will not contain spills or leaks – they will soak into the ground. Old and corroded drums pose a similar threat. And it is also important that any pipework associated with solvent storage and handling is protected from accidental damage and consequent leakage.



Even the residue left in drums could be enough to cause pollution

Solvents are valuable materials and should be treated as such. All too often they are used carelessly with resultant spillage. Even small accidental spillages can have a disproportionately large impact on the purity of the water if they are not properly contained and cleared up.

The disposal of used solvents requires special care. All producers of waste have a responsibility to ensure that it does not escape their control and that it is properly disposed of. Tipping solvent onto the ground or into drains causes pollution of groundwater or streams and rivers and must not be done. Discharging solvents to the foul sewer will cause dangerous conditions for sewer workers and damage sewage treatment processes.

## Action you can take

- ✓ Do not dispose of solvents onto the ground or into drains.
- ✗ Do not store more solvent than is necessary; it costs you money and increases pollution risk.
- ✓ Do not attempt to wash away spillages. Block nearby drains and contain and absorb the solvent with sand or absorbent granules for proper disposal via your supplier or waste contractors.
- ✓ Do not allow stocks of waste solvent to build up. Use your supplier's recovery service. If they do not provide such a service, change to a supplier who does, or consult the Chemical Recycling Association for a suitable recovery service in your area.  
The Chemical Recycling Association (CRA)  
74 Ack Lane East, Bramhall  
Stockport SK7 2BH  
Tel/fax 0161 439 7589 Email [cra@cwcom.net](mailto:cra@cwcom.net)
- ✓ Do store solvents in sealed containers in a well-ventilated area, out of direct sunlight.
- ✓ Do ensure that bulk storage tanks are surrounded with a sealed bund wall on an impermeable base with no drain. Fit lockable discharge valves, which should be within the bund, and appoint a responsible person to issue and keep account of solvents and solvent use.
- ✓ Do protect pipework which might be vulnerable to damage and inspect it regularly.
- ✓ Do establish safe procedures for disposal of solvents. Most manufacturers will offer a recovery and reclamation service and may even pay for the used solvent, which may be recyclable.
- ✓ Do comply with the Duty of Care. Take all reasonable steps to look after your waste solvents and prevent their illegal disposal.

**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Abingdon	4.24 (13'11")
Nuneham Railway	4.80 (15'9")

*Published headways assume standard head water level and low flow.*

**Lock opening times: Summer and Winter**

*It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock.*

**Teddington Lock: 24 hours attendance**

For all other locks (except Blake's Lock) see below:

Jan - Mar	9.15 - 16.00*
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\* When Easter falls in March: 9.00 - 17.30  
Good Friday to Easter Monday inclusive

\*\* 9.00 - 18.30 Saturday and Sunday

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If you have suggestions that would help river users for future editions, please contact us on **0118 953 5561**.

The Environment Agency is the navigation authority for the non-tidal River Thames. It licences all craft, keeps the channel clear and safe, maintains locks and facilities, and promotes the river for leisure and boating. Please call **0118 953 5650** for registration information. Also see [www.visitthames.co.uk](http://www.visitthames.co.uk) or call **0845 601 5336** (local rates) for copies of the River Thames User's Guide and River Thames: Hiring a Boat. Nationally, the Environment Agency manages water quality, flood defence, conservation and fisheries on 30,000kms of waterways in England and Wales. For more information see [www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

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Environment Agency  
Kings Meadow House  
Kings Meadow Road  
Reading, Berkshire RG1 8DQ  
Tel: 0118 953 5000  
Fax: 0118 950 0388

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**0845 9 333 111**

**ENVIRONMENT AGENCY  
FLOOD LINE**

**0845 988 1188**

**ENVIRONMENT AGENCY  
EMERGENCY HOTLINE**

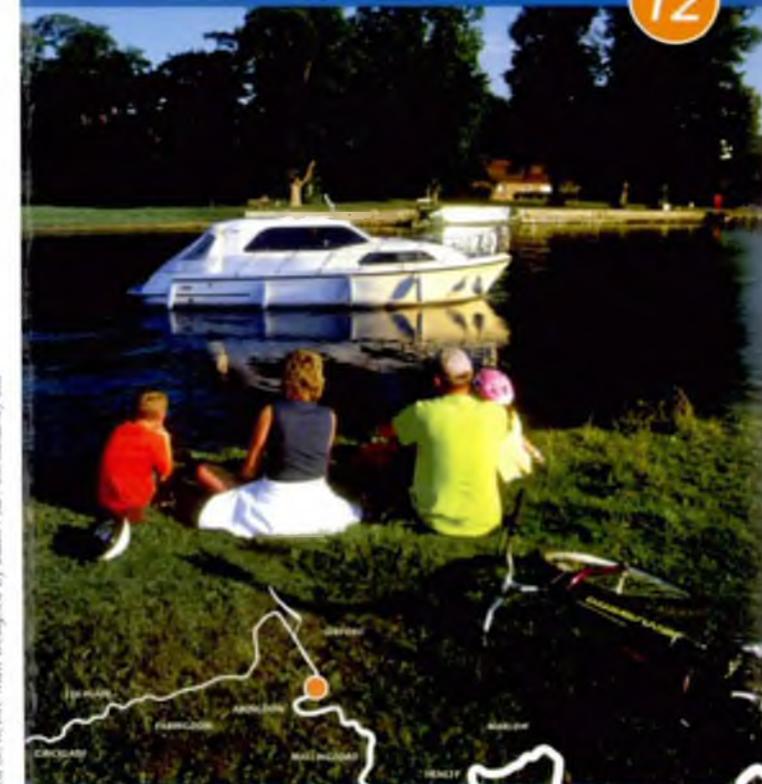
**0800 80 70 60**

[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)  
[www.visitthames.co.uk](http://www.visitthames.co.uk)



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- Hospital with casualty
- E
- Bar/club
- Bus stop
- Water/canal
- Pub
- Pump-out
- Priority disabled
- Laundrette
- Behaviour channel
- WC
- Toilet
- Barrier closed
- Post office
- Railway station
- Measuring line of length (maximum 20 feet)
- Telephone
- Supermarket
- Laptop
- P
- Parking
- 

**Boatyard:**  
**Kingcraft Ltd.**  
*boat sales, repairs, engineers, diesel,  
 Color Gas, chandlery, permanent and visitor moorings,*  
 01235 521 125

**Police:** Abingdon, 01235 556 000

**Hospital:** Nearest, **John Radcliffe Hospital,**  
 Oxford, 01865 741 166

**Tourist information office:** 25 Bridge Street,  
 Abingdon, 01235 522 711

**Rail enquiries:** 08457 48 49 50

**Bus enquiries:** 01491 837 988

**Pubs:**

**1 Kings Head & Bell,** 01235 520 157

**2 Crown & Thistle Hotel,** 01235 522 556

**3 Upper Reaches Hotel,** 0870 400 8101

**4 Nags Head,** 01235 536 645

**Take-aways:**

Peking and Szechuan, Indian, 01235 533 931

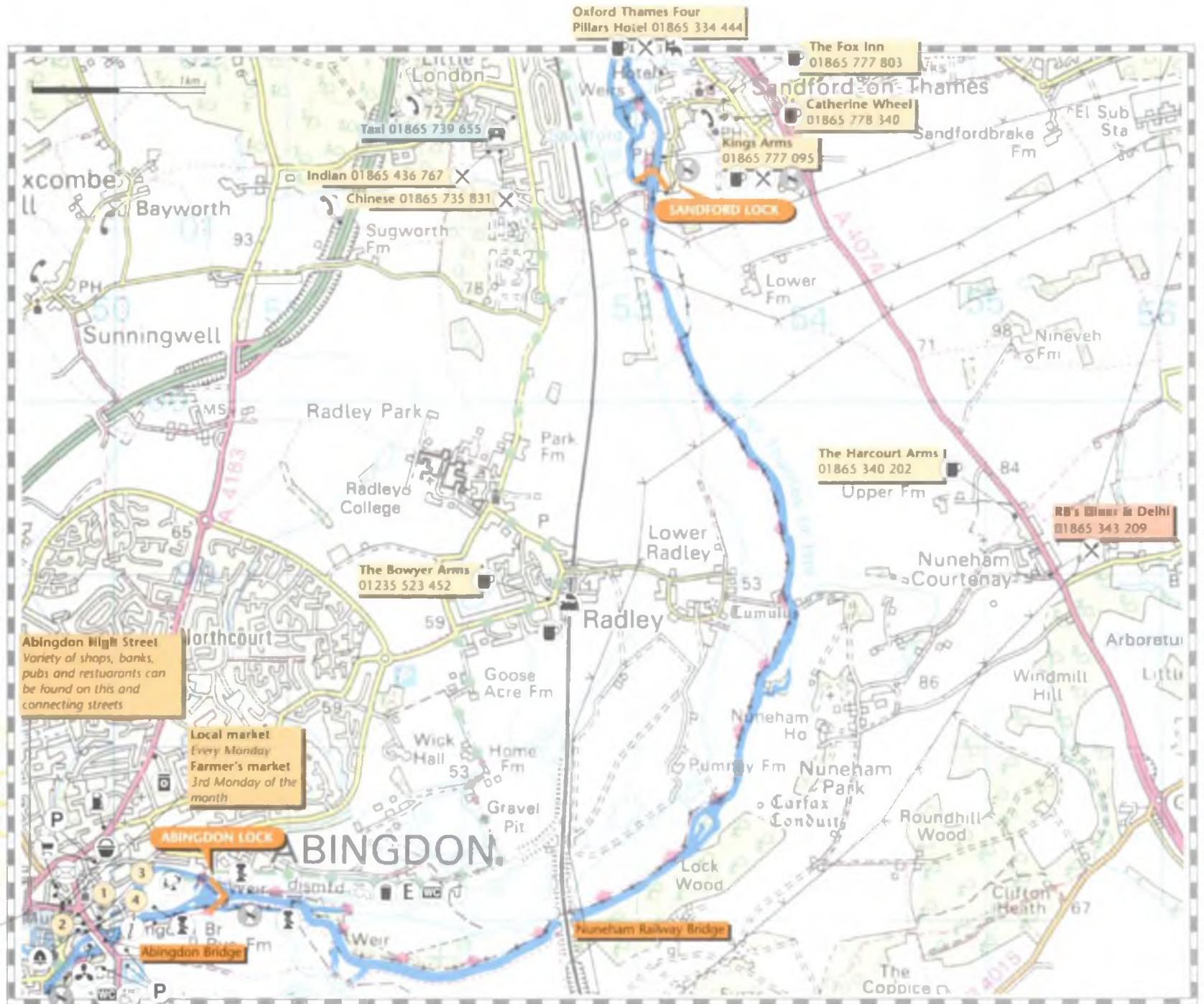
Chinese, 01235 525 941

**Laundrette** 01235 524 782

**Swan rescue:** 01753 859 397

*Please note that the businesses included in this leaflet are a sample of  
 businesses within two kms of the river and do not represent an exhaustive  
 list*

**Museum**  
 Open 10.30 - 16.00  
 Admission free  
 01235 523 703



**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Appleford Railway	3.96 (13'0")
Culham, below lock	4.49 (14'9")
Culham Lock Cut	3.78 (12'5")
Abingdon	4.24 (13'11")
Nuneham Railway	4.80 (15'9")

*Published headways assume standard head water level and low flow*

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**REGIONAL OFFICE**  
 Environment Agency  
 Kings Meadow House  
 Kings Meadow Road  
 Reading, Berkshire RG1 8DQ  
 Tel: 0118 953 5000  
 Fax: 0118 950 0388

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 FLOOD LINE**

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**0800 80 70 60**

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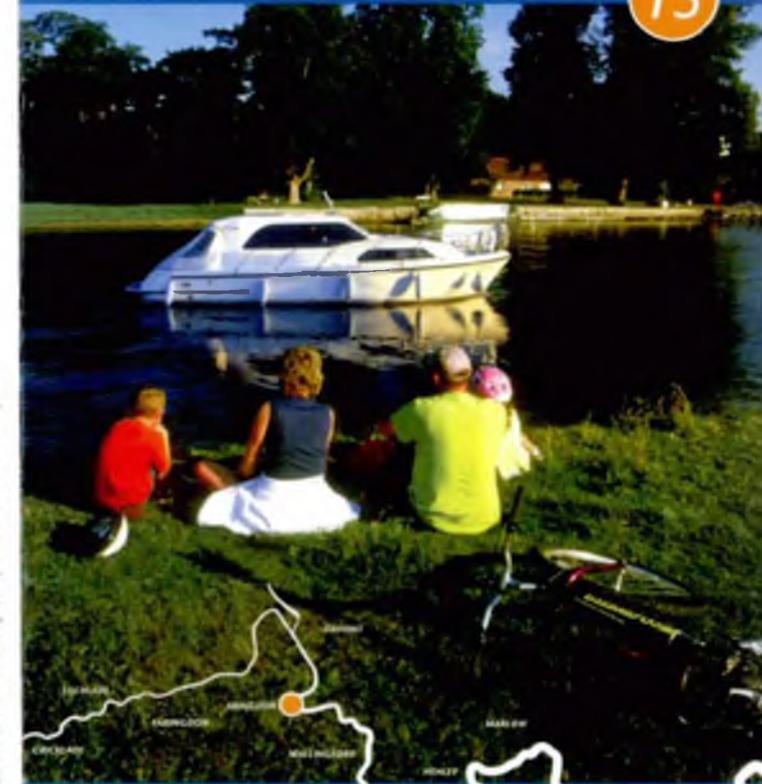


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Bridge	Headway in metres (feet and inches)
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Clifton Lock Cut	4.06 (13'4")
Footbridge	
Appleford Railway	3.96 (13'0")
Culham, below Lock	4.49 (14'9")
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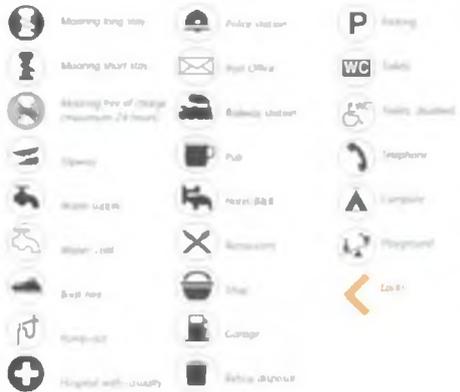
R I V E R

# Thames

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**Marina:**  
**Abingdon Marina,** 01235 536 147

- Boatyards:**
- Redline Outboards,** diesel, petrol outboard service and chandlery, 01235 521 562
  - Kingcraft Ltd,** boat sales, repairs, engineers, diesel, Calor Gas, chandlery, permanent and visitor moorings, 01235 521 125

**Police:** Abingdon, 01235 556 000

**Hospital:** Nearest, **John Radcliffe Hospital,** Oxford, 01865 741 166

**Tourist information office:** 25 Bridge Street, Abingdon, 01235 522 711

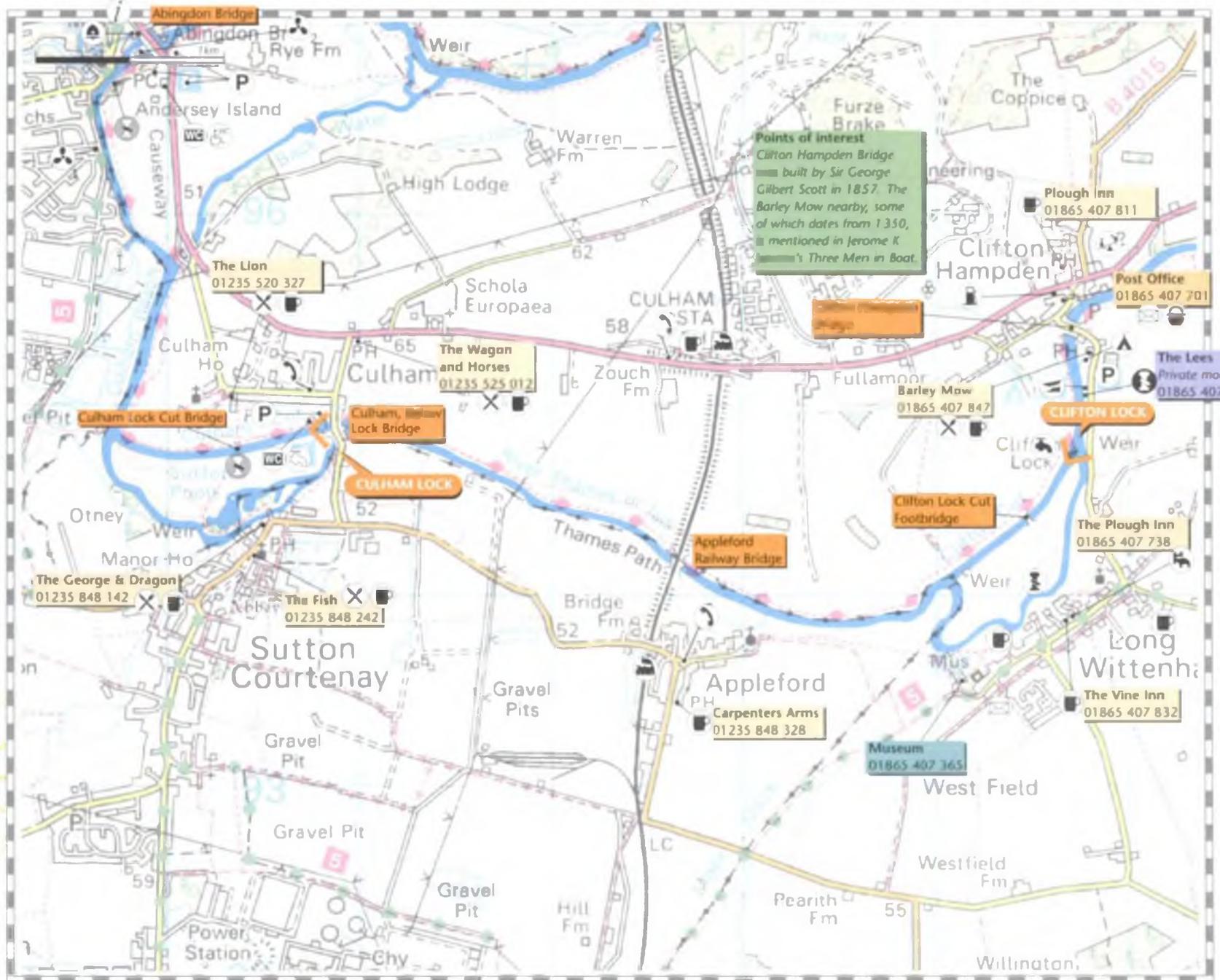
**Rail enquiries:** 08457 48 49 50

**Bus enquiries:** Thames Travel, 01491 837 988

**Camp site:** **Bridge House Caravan and Camping,** 01865 407 725

**Swan rescue:** 01753 859 397

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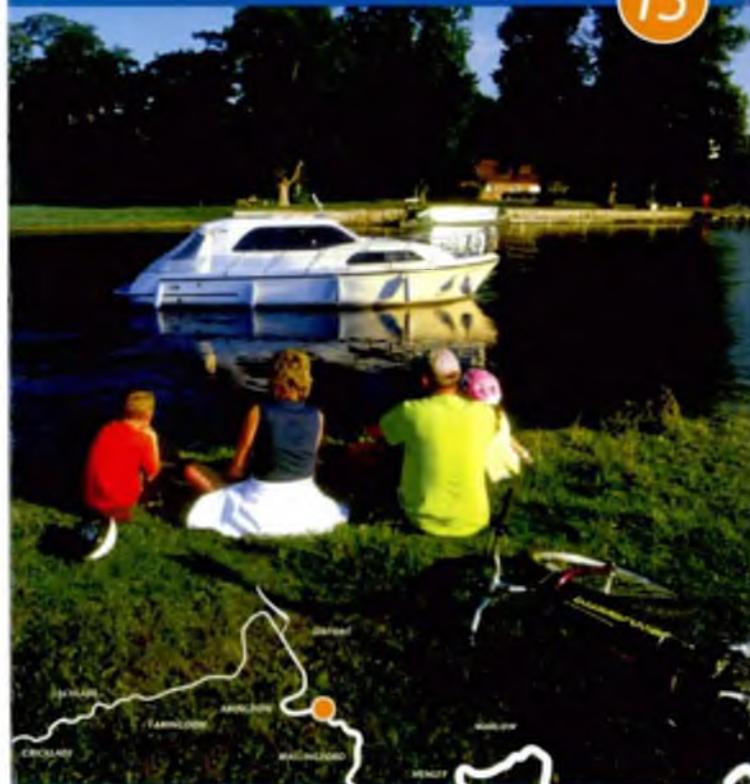
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**▲ Camp sites:**

- 1 Bridge House Caravan and Camping, 01865 407 725
- 2 Day's Lock, only for those travelling the river by foot, cycle or boat. There is no parking available on site or nearby, 01865 407 768

**👮 Police:** Abingdon, 01235 556 000  
Wallingford, 01491 821 531

**🏥 Hospital:** Nearest, John Radcliffe Hospital, Oxford, 01865 741 166

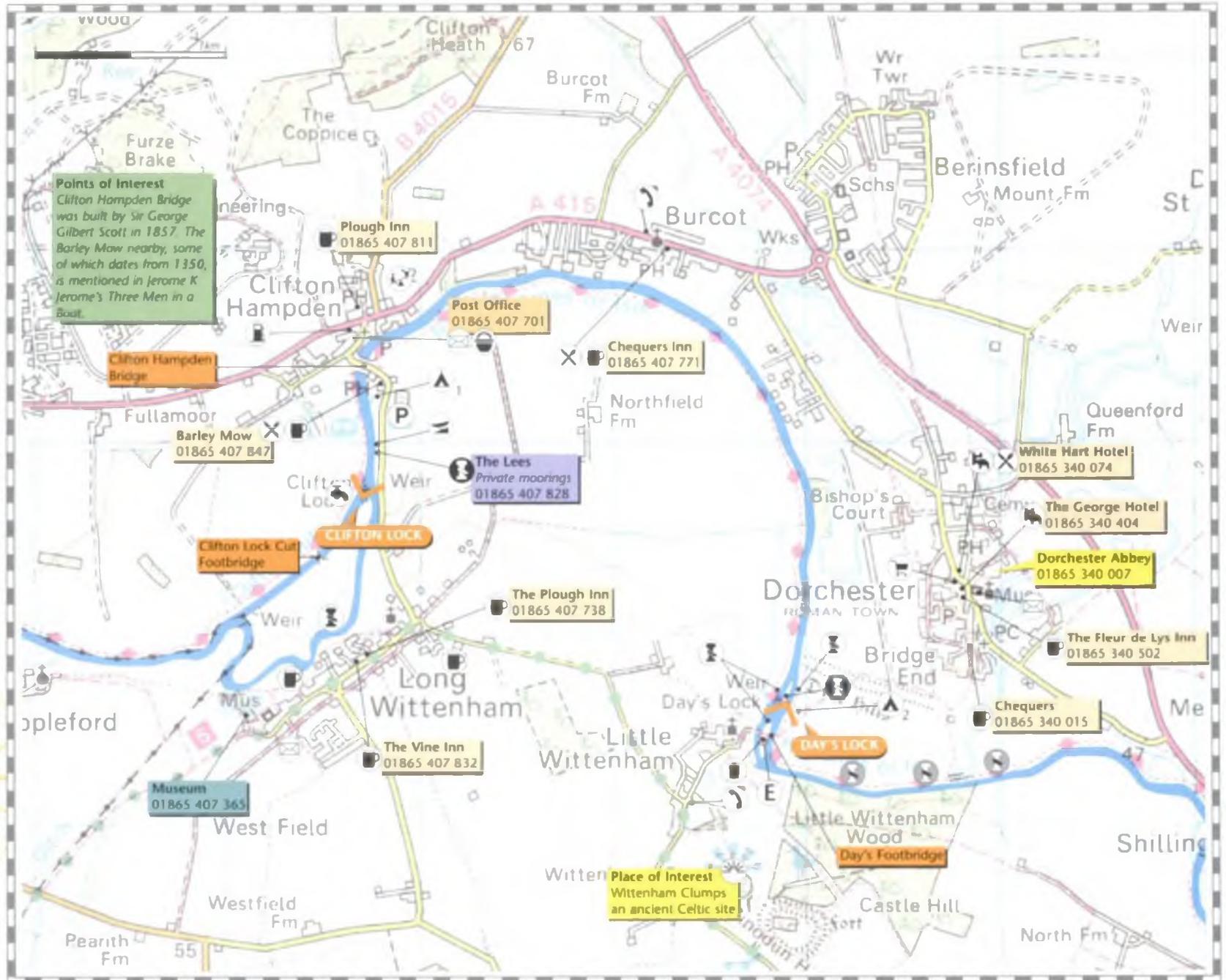
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**🚌 Bus enquiries:** 01491 837 988

**Swan rescue:** 01753 859 397

Please note that the businesses included in this leaflet are a sample of businesses within two kms of the river and do not represent an exhaustive list.



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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Shillingford	5.26 (17'3")
Day's Footbridge	4.64 (15'3")

*Published headways assume standard head water level and low flow.*

**Lock opening times:** Summer and Winter

*It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock.*

**Teddington Lock: 24 hour attendance**

For all other locks (except Blake's Lock) see below:

Jan - Mar	9.15 - 16.00*
April	9.00 - 17.30
May	9.00 - 18.30
June - August	9.00 - 19.00
Sept	9.00 - 18.00**
Oct	9.00 - 17.00
Nov - Dec	9.15 - 16.00

\* When Easter falls in March 9.00 - 17.30

*Good Friday to Easter Monday inclusive*

\*\* 9.00 - 18.30 Saturday and Sunday

*Note: Individual locks may be found closed to traffic on weekday mornings between 7.00 - 9.00 for cleaning*

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 Environment Agency  
 Kings Meadow House  
 Kings Meadow Road  
 Reading, Berkshire RG1 8DQ  
 Tel: 0118 953 5000  
 Fax: 0118 950 0388

**ENVIRONMENT AGENCY  
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**ENVIRONMENT AGENCY  
 FLOODLINE**

**0845 988 1188**

**ENVIRONMENT AGENCY  
 EMERGENCY HOTLINE**

**0800 80 70 60**

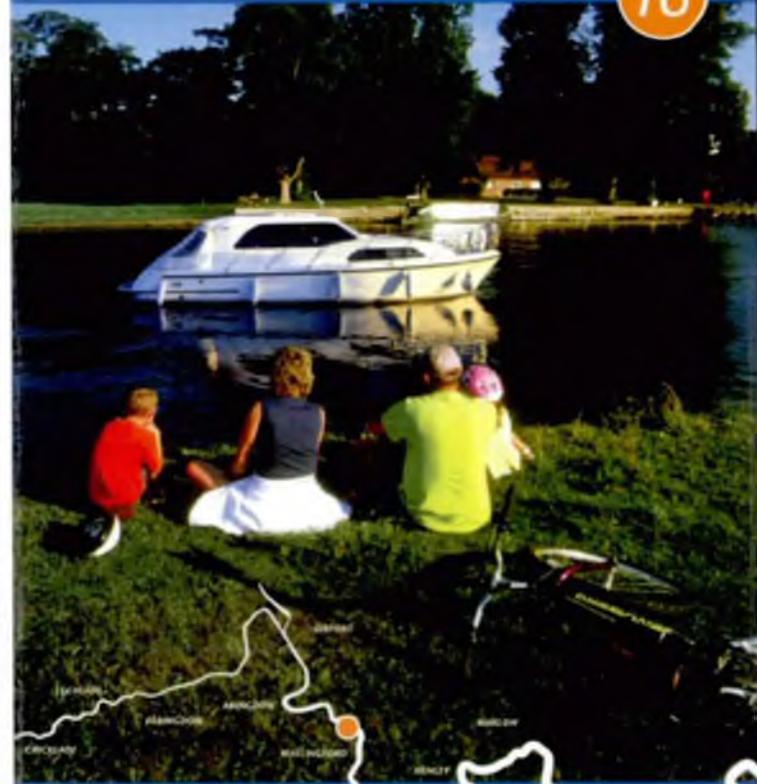
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[www.visitthames.co.uk](http://www.visitthames.co.uk)



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The Environment Agency is grateful to MDL's Thames Marinas for their support. Bray Marina: 01628 623654; Windsor Marina: 01753 853911; Penton Hook Marina: 01932 568681.



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**ENVIRONMENT  
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**Boatyards:**

- 1 **Swancraft Ltd**, marine engines, diesel, Calor Gas, weekly cruiser hire, water point, pump-out, chemical toilet disposal, slipway, 01491 836 700
- 2 **Boat Breakdowns**, breakdown service and emergency repairs, 01491 833 526/120

**Boat hire:**

**Benson Waterfront Ltd**, permanent and visitor moorings, restaurant, car park, shop, caravan, camping, 01491 838 304

**Police:** Nearest, Wallingford, 01491 821 531

**Hospital:** Nearest, John Radcliffe Hospital, Oxford, 01865 741 166

**Tourist information office:** Nearest, Abingdon, 01235 522 711

**Rail enquiries:** 08457 48 49 50

**Bus enquiries:** 01491 837 988

**Taxi:** Benson, 01491 826 679

**Benson High Street:**  
Selection of shops and parking

**Supermarket:** Somerfield, 01491 838 312

**Camping:**

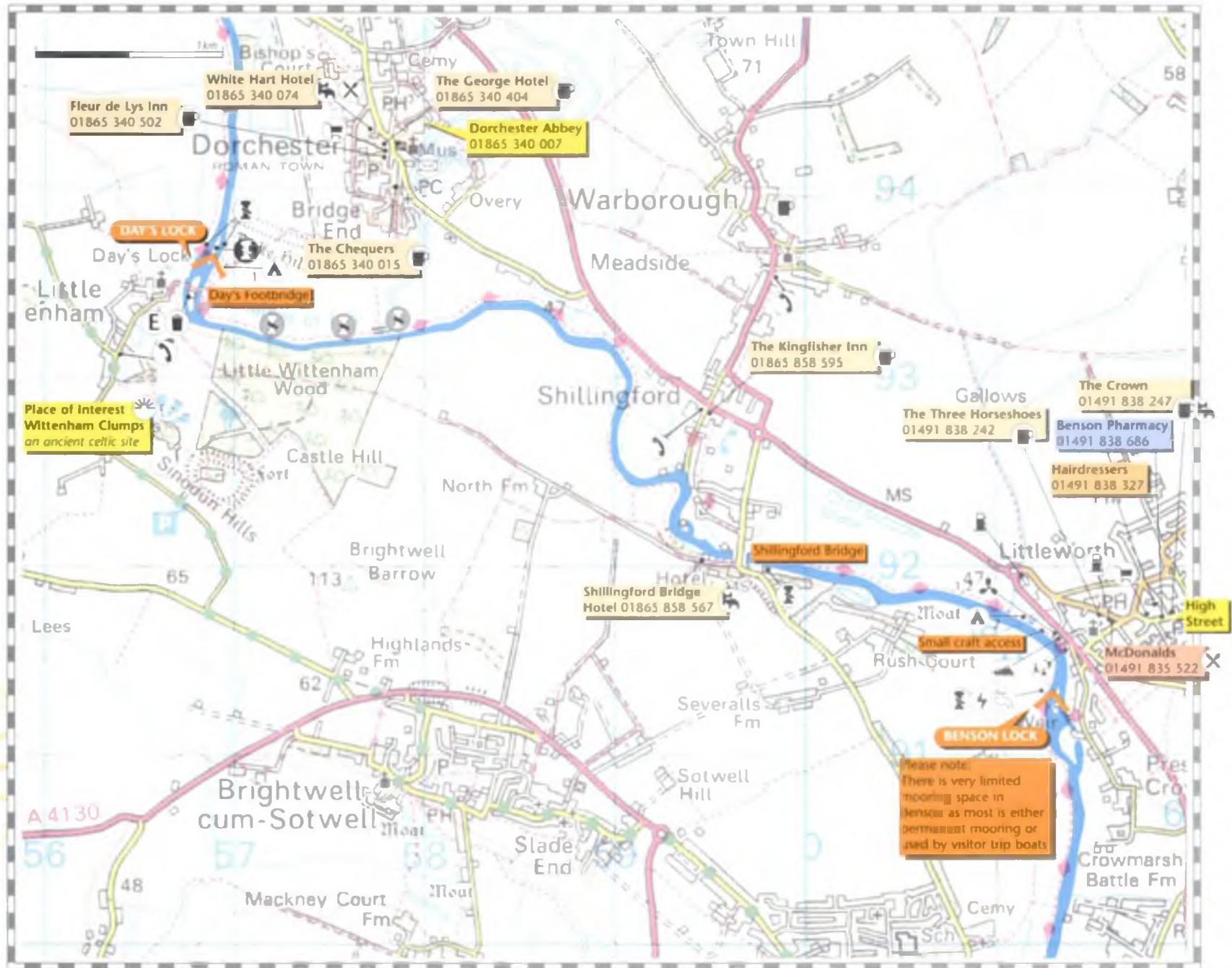
1 **Day's Lock**, only for those travelling the river by foot cycle or boat. There is **no parking available on site or nearby**, 01865 407 786

2 **Benson Waterfront Ltd**, 22 pitches, 01491 838 304

**Vet:** Nearest, Benson, 01491 651 379

**Swan rescue:** 01753 859 397

Please note that the businesses included in this leaflet are a sample of businesses within two kms of the river and do not represent an exhaustive list.



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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Moulsoford Railway	6.60 (21'8")
Wallingford By-pass	5.10 (16'9")
Wallingford	5.00 (16'5")

*Published headways assume standard head water level and low flow*

**Lock opening times:** Summer and Winter

*It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock*

**Teddington Lock: 24 hour attendance**

For all other locks (except Blake's Lock) see below:

Jan - Mar	9.15 - 16.00*
April	9.00 - 17.30
May	9.00 - 18.30
June - August	9.00 - 19.00
Sept	9.00 - 18.00**
Oct	9.00 - 17.00
Nov - Dec	9.15 - 16.00

\* When Easter falls in March: 9.00 - 17.30

Good Friday to Easter Monday inclusive

\*\* 9.00 - 18.30 Saturday and Sunday

*Note: Individual locks may be found closed to traffic on weekday mornings between 7.00 - 9.00 for cleaning*

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 Reading, Berkshire RG1 8DQ  
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**ENVIRONMENT AGENCY  
 FLOOD LINE**

**0845 988 1188**

**ENVIRONMENT AGENCY  
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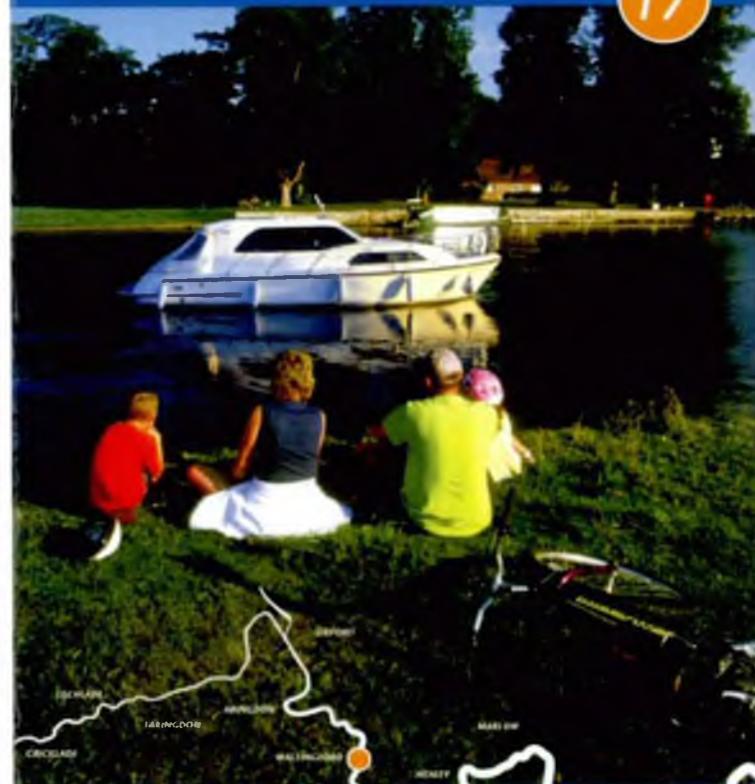
**0800 80 70 60**

[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)  
[www.visitthames.co.uk](http://www.visitthames.co.uk)



The Environment Agency is grateful to MDL's Thames Mannas for their support. Bray Marina: 01628 623654, Windsor Marina: 01753 853911, Penton Hook Marina: 01932 568681.

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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Whitchurch	4.14 (13'7")
Gatehampton Railway	6.96 (22'10")
Goring	5.15 (16'11")

*Published headways assume standard head water level and low flow.*

**Lock opening times:** Summer and Winter

*It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock*

**Teddington Lock: 24 hour attendance**

For all other locks (except Blake's Lock) see below:

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FLOODLINE**

**0845 988 1188**

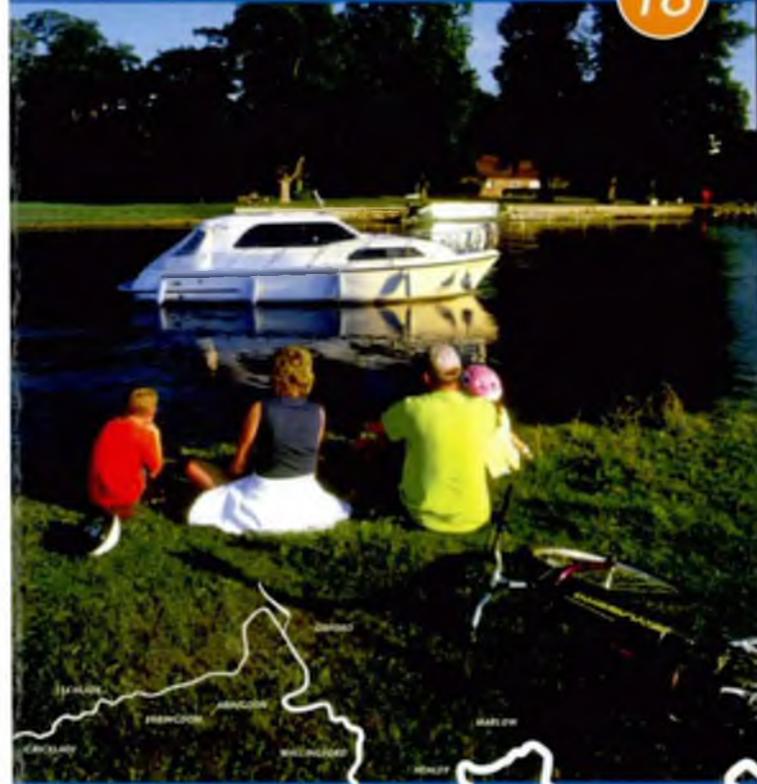
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EMERGENCY HOTLINE**

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[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)  
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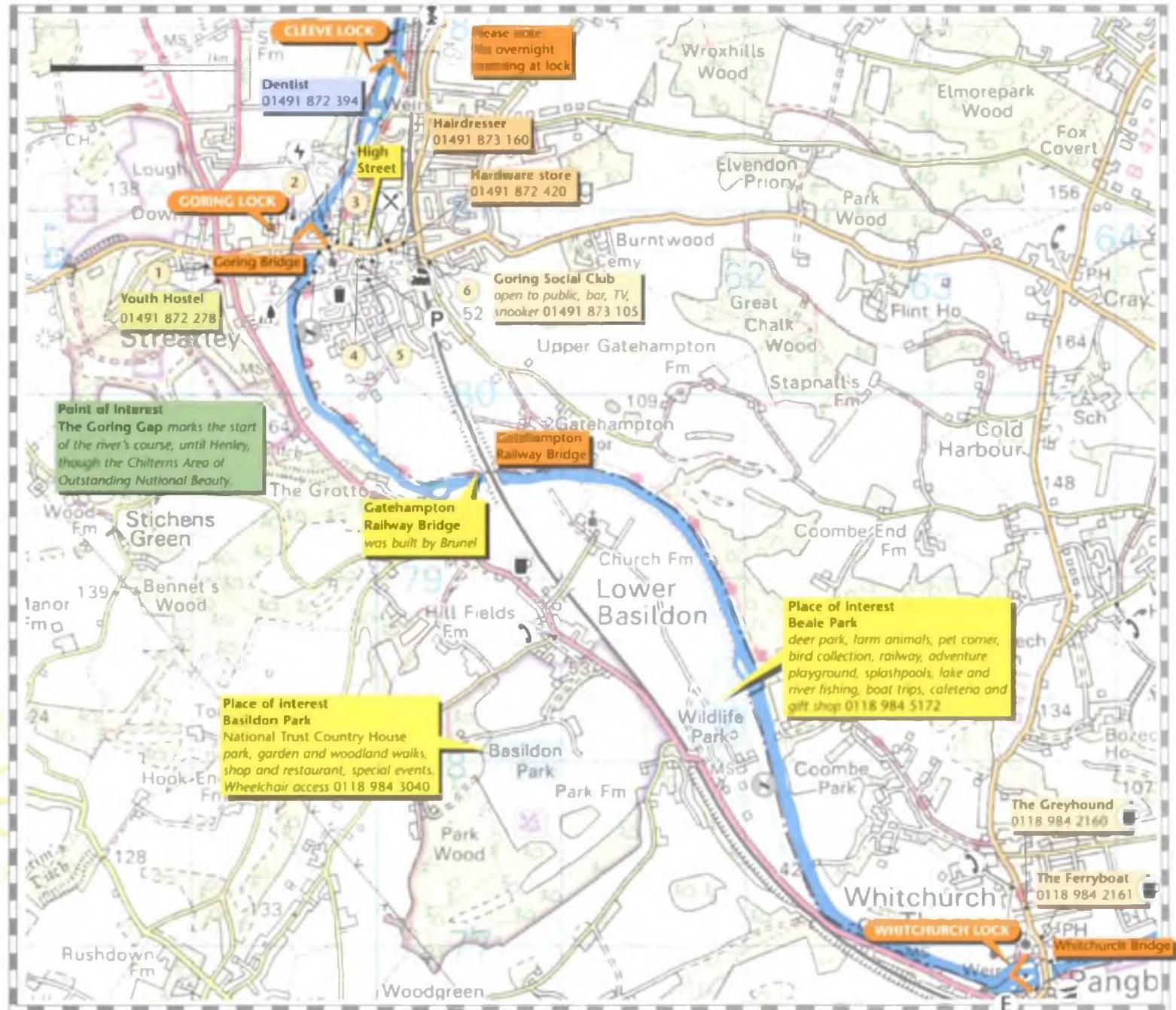


- River boat service:**  
Thames Electric Launch Co, 01491 873 126
- Moorings:** Walliscote Moorings, 0118 984 2962
- Police:** Nearest, Abingdon, 01235 556 000
- Hospital:** Nearest, Royal Berkshire Hospital, 0118 987 5111
- Tourist information offices:**  
Reading, 0118 956 6226  
Henley, 01491 578 034  
Abingdon, 01235 522 111
- Rail enquiries:** 08457 48 49 50
- Bus enquiries:** 01491 837 988
- Taxi:** Goring, 01491 873 963
- Takeaway:** Chef King, 01491 872 485
- Pubs:**
- 1 The Bull, 01491 872 392
  - 2 The Swan at Streatley, 01491 878 800
  - 3 The Miller of Mansfield, 01491 872 829
  - 4 The John Barleycorn Inn, 01491 872 509
  - 5 The Catherine Wheel, 01491 872 379
  - 6 The Queens Arms, 01491 872 825
- High street:**  
General store, 01491 872 626  
Newsagent with Post Office, 01491 872 592  
Chemist, 01491 872 124  
Butchers, 01491 872 501

**Vet:** Nearest is in Chalsey (not on map), 01491 651 379

**Swan rescue:** 01753 859 397

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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Whitchurch	4.14 (13'7")

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**Lock opening times:** Summer and Winter

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**Teddington Lock: 24 hours attendance.**

For all other locks (except Blake's Lock) see below

Jan - Mar	9.15 - 16.00*
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**0845 988 1188**

**ENVIRONMENT AGENCY  
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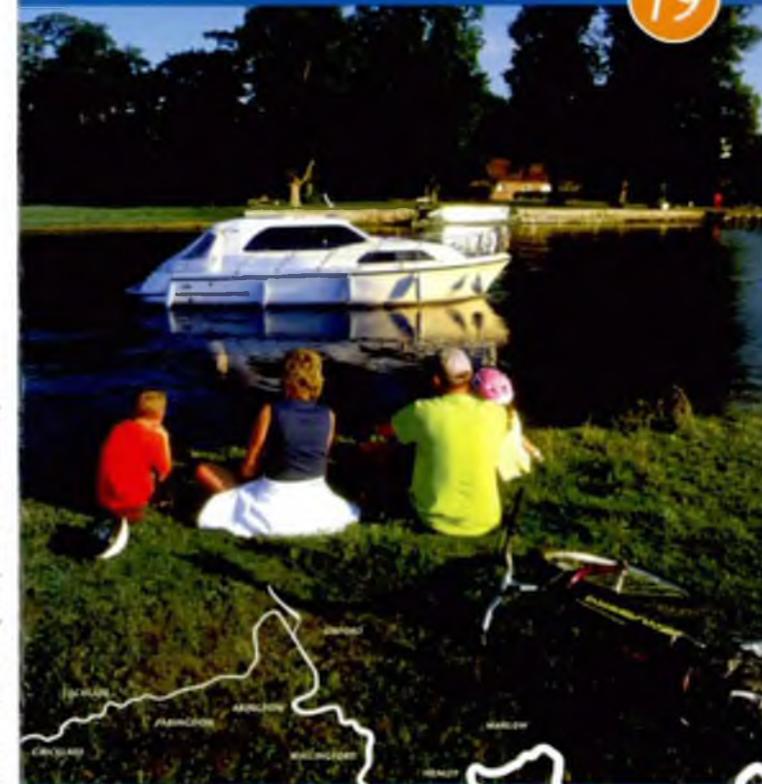
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[www.visitthames.co.uk](http://www.visitthames.co.uk)



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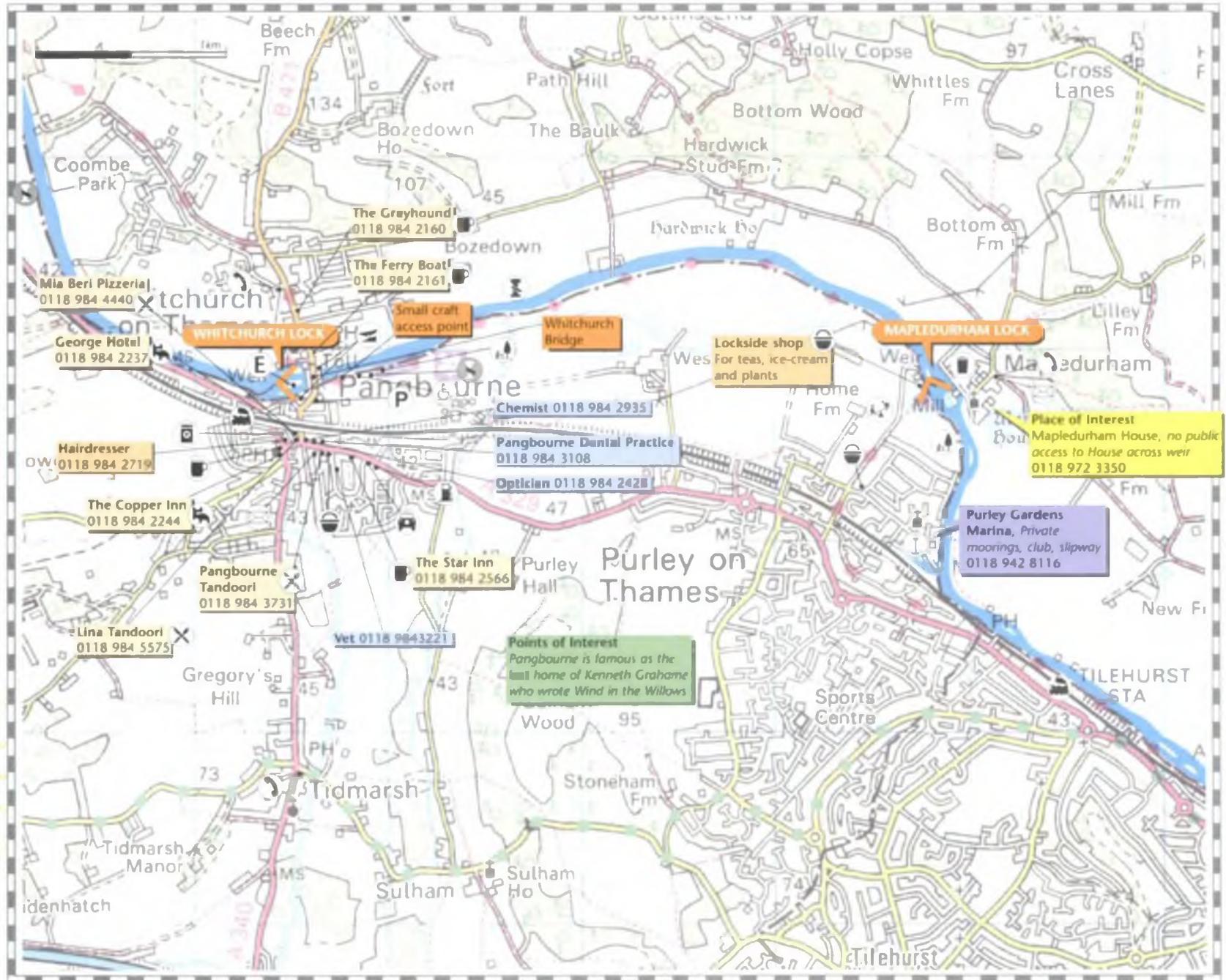
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- Police: Pangbourne, 0118 984 5881
- Hospital: Nearest, Royal Berkshire, 0118 987 5111
- Tourist information office:  
Reading, 0118 956 6226  
Henley, 01491 578 034  
Wallingford, 01491 826 972
- Rail enquiries: 08457 48 49 50
- Bus enquiries: Reading, 0118 959 400
- Taxi: Nearest, Reading, 0118 984 4593
- Swan rescue: 01753 859 397

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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Reading	5.38 (17'8")
Caversham	4.57 (15'0")

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**Lock opening times: Summer and Winter**

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FLOOD LINE**

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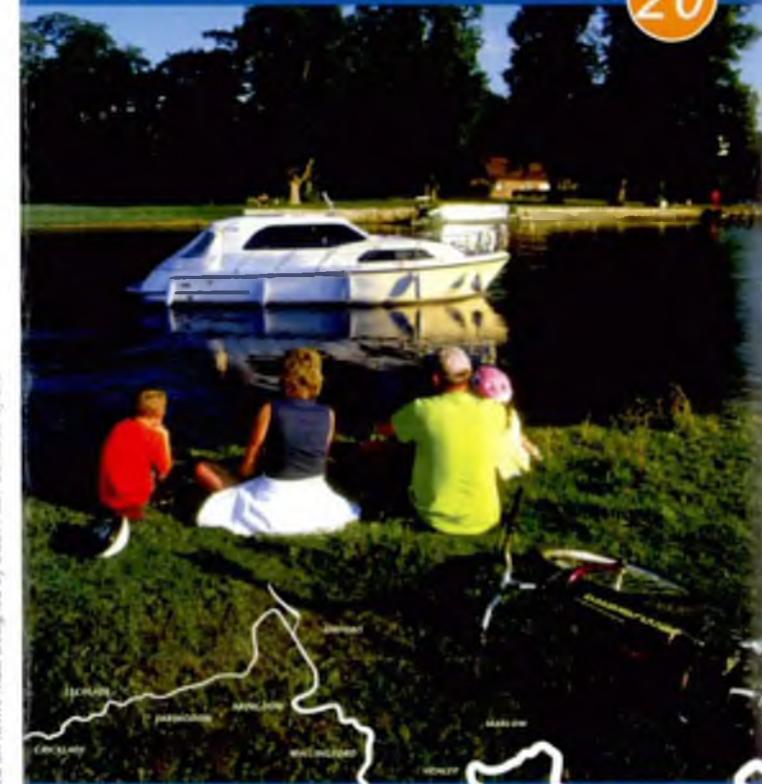
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**ENVIRONMENT  
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**Boatyards:**

- 1 **Reading Marine Services**, repairs, boat sales, chandlery, Calor Gas, diesel, crane, slipway, refuse disposal, 0118 942 3877
- 2 **Caversham Boat Services**, boat hire, repairs, Calor Gas, diesel, slipway, moonings, water, pump-out, 0118 957 4323

**Boat hire:**

- 1 **D&T Scenics**, public passenger trips, 0118 948 4574
- 2 **Thames Rivercruise**, day and evening charter, boat hire, party hire, 0118 948 1088
- 3 **Salter Brothers Ltd**, passenger launch, public trips, party hire, 0118 957 2388/01865 243 421
- 4 **Bridge Boats Ltd**, holiday boat hire, boat repairs, temporary moonings, 0118 959 0346

**Tourist information office:**

Reading, 0118 956 6226

**Rail enquiries:** 08457 48 49 50

**Bus enquiries:** 0118 959 4000

**Take-aways/restaurants:**

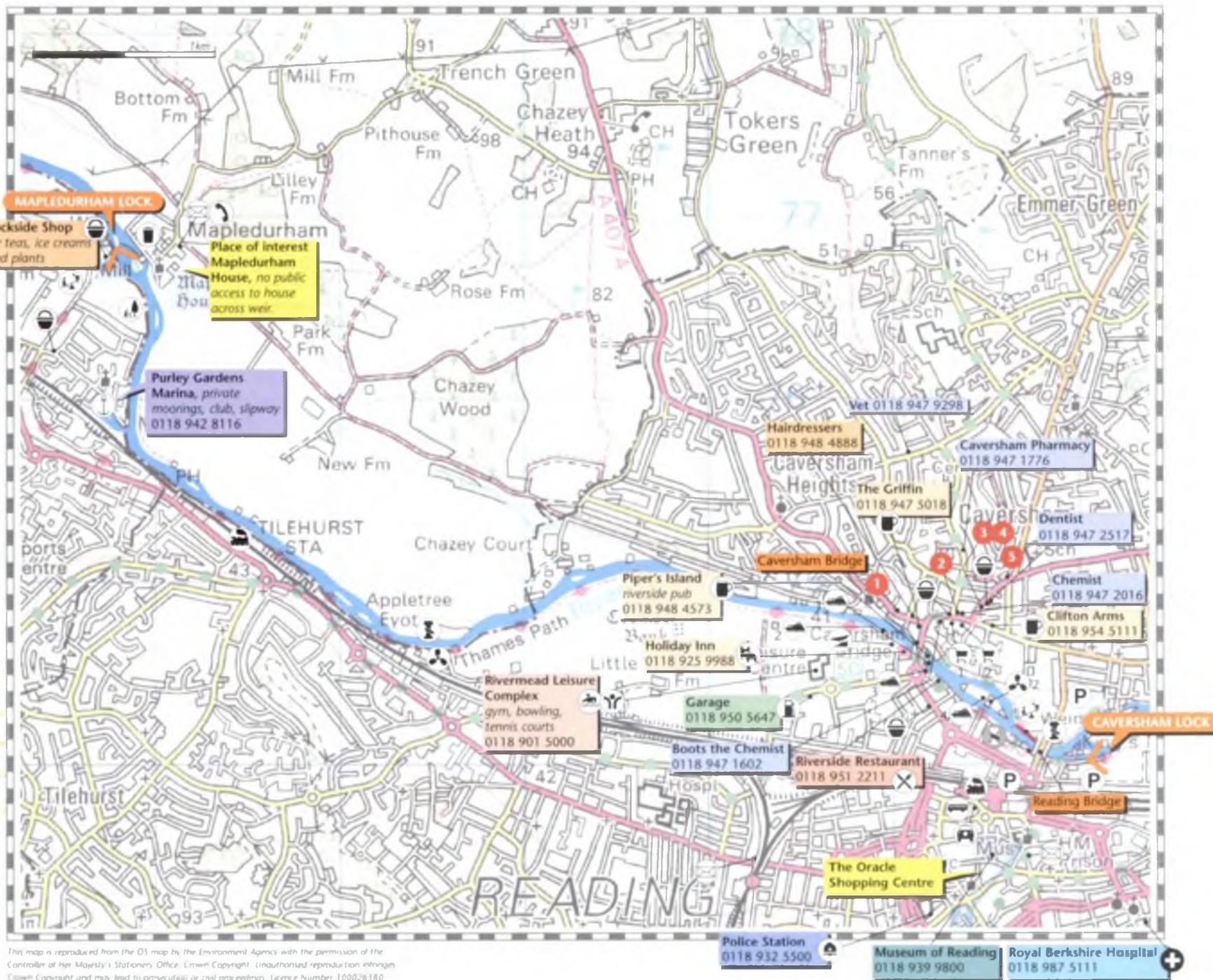
- 1 Church Rd, selection of take-aways
- 2 **Restuarant Le Shanghai**, Chinese, 0118 947 02097
- 3 **Caversham Tandoori**, Indian, 0118 946 4058
- 4 **Caversham Kebab House**, Kebab, 0118 947 2565
- 5 Prospect Street, selection of restaurants

**Supermarkets:**

- 1 **Tesco Express**, 0118 901 7500
- 2 **Waitrose**, 0118 948 2912

**Cinema:** Warner Village, 0870 240 6020

**Swan rescue:** 01753 859 397



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**Marina:**  
**Thames and Kennet Marina.** diesel, fuel, toilets, 0118 948 2911 (River Cruiser Marina)  
 0118 946 1734 (Canal Boat Marina)

**Boatyards:**

- 1 **Caversham Boat Services**, repairs, Color Gas, diesel, slipway, moorings, water, pump-out, day and week boat hire. 0118 957 4323
- 2 **Better Boating Company**, permanent moorings, diesel, fuel, crane, water, toilets, pumpout, 0118 947 9536
- 3 **Mid Thames Chandlery**, paints, Color Gas, 0118 947 9536
- 4 **Butcher Marine**, boat repairs, antifouling, 01635 867 820 / 07860 191 981
- 5 **D. Walker Outboard Services**, sales, service, repairs, 0118 947 8641
- 6 **Marine Windows Ltd**, boat windows, part holes, windscreens, diving services, 0118 948 2664 / 07836 250 219
- 7 **Aladdin's Cave Chandlery Ltd**, Color Gas, chandlery, clothing, groceries, 0118 947 0944

**Tourist information office**  
 Reading, 0118 956 6226

**Rail enquiries:** 08457 48 49 50

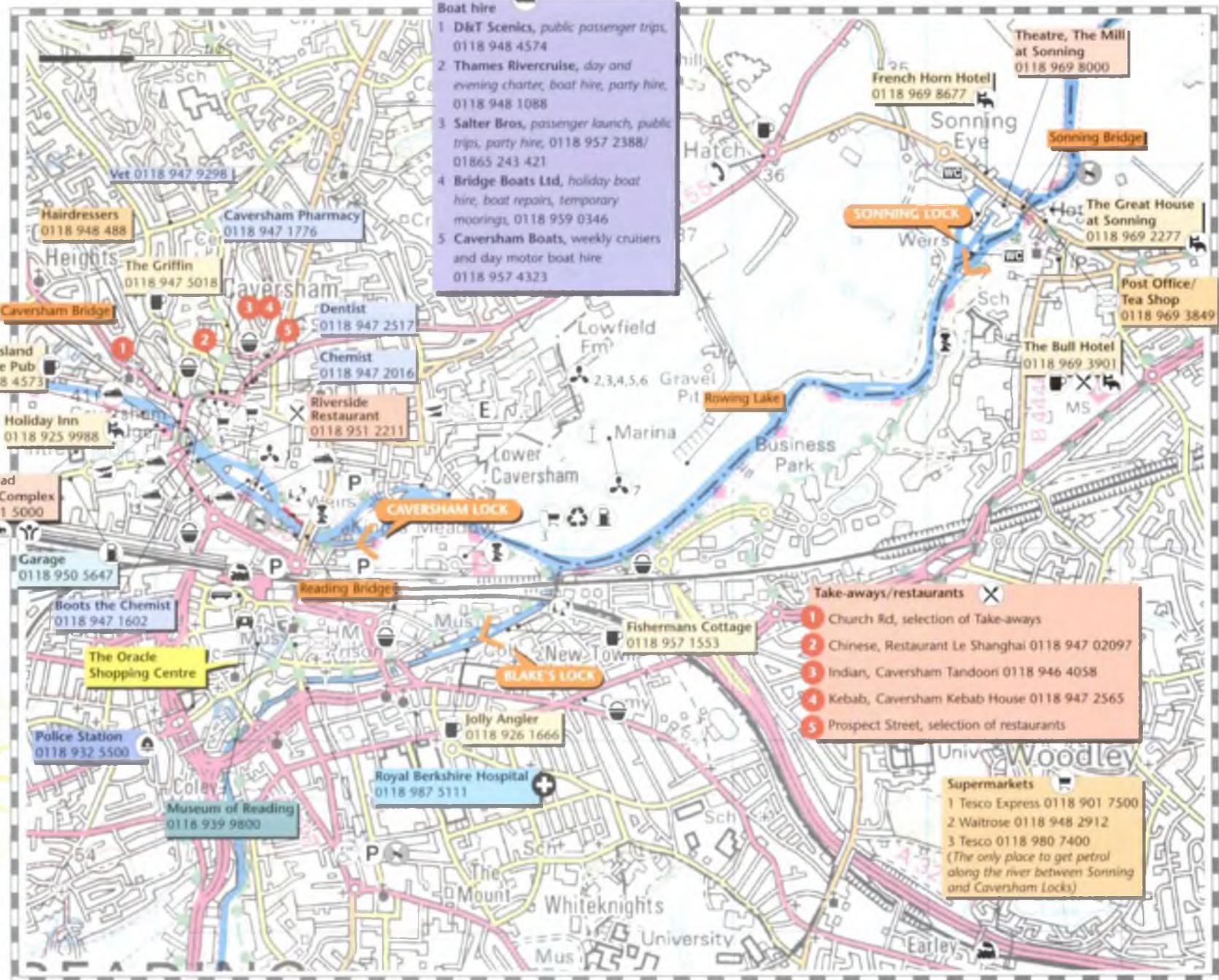
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- 2 **Thames Rivercruise**, day and evening charter, boat hire, party hire, 0118 948 1088
- 3 **Salter Bros**, passenger launch, public trips, party hire, 0118 957 2388/ 01865 243 421
- 4 **Bridge Boats Ltd**, holiday boat hire, boat repairs, temporary moorings, 0118 959 0346
- 5 **Caversham Boats**, weekly cruisers and day motor boat hire, 0118 957 4323



**Take-aways/restaurants**

- 1 Church Rd, selection of Take-aways
- 2 Chinese, Restaurant Le Shanghai 0118 947 02097
- 3 Indian, Caversham Tandoori 0118 946 4058
- 4 Kebab, Caversham Kebab House 0118 947 2565
- 5 Prospect Street, selection of restaurants

**Supermarkets**

- 1 Tesco Express 0118 901 7500
- 2 Waitrose 0118 948 2912
- 3 Tesco 0118 980 7400

(The only place to get petrol along the river between Sonning and Caversham Locks)

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**Bridge heights:**

*Bridge Headway in metres (feet and inches)*

Shiplake Railway	5.43	(17'10")
Sonning	4.41	(14'2")

*Published headways assume standard head water level and low flow*

**Lock opening times: Summer and Winter**

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**Teddington Lock: 24 hour attendance**

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If you have suggestions that would help river users for future editions, please contact us on 0118 953 5561.

The Environment Agency is the navigation authority for the non-tidal River Thames. It licences all craft, keeps the channel clear and safe, maintains locks and facilities, and promotes the river for leisure and boating. Please call 0118 953 5650 for registration information. Also see [www.visitthames.co.uk](http://www.visitthames.co.uk) or call 0845 601 5336 (local rates) for copies of the River Thames User's Guide and River Thames: Hiring a Boat. Nationally, the Environment Agency manages water quality, flood defence, conservation and fisheries on 30,000kms of waterways in England and Wales. For more information see [www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

**REGIONAL OFFICE**  
 Environment Agency  
 Kings Meadow House  
 Kings Meadow Road  
 Reading, Berkshire RG1 8DQ  
 Tel: 0118 953 5000  
 Fax: 0118 950 0388

**ENVIRONMENT AGENCY  
 GENERAL ENQUIRY LINE**

**0845 9 333 111**

**ENVIRONMENT AGENCY  
 FLOODLINE**

**0845 988 1188**

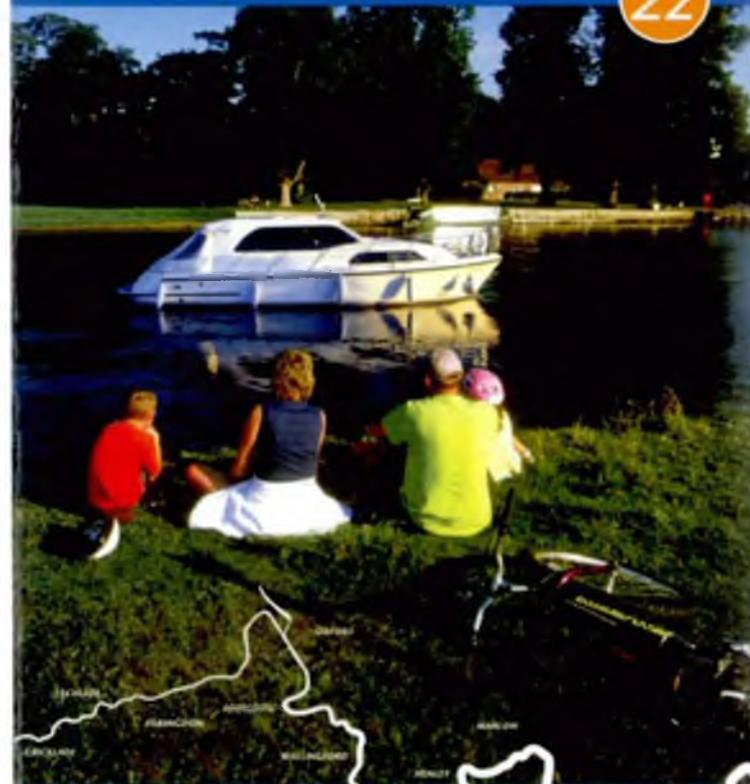
**ENVIRONMENT AGENCY  
 EMERGENCY HOTLINE**

**0800 80 70 60**

[www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)  
[www.visitthames.co.uk](http://www.visitthames.co.uk)



The Environment Agency is grateful to MDL's Thames Mannas for their support. Bray Manna: 01628 623654. Windsor Manna: 01753 853911. Penton Hook Manna: 01932 568681.



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R I V E R  
**Thames**  
 out and  
 about guides

the Thames your river for life





**Marina:**  
Willow Marina, 0118 940 1141

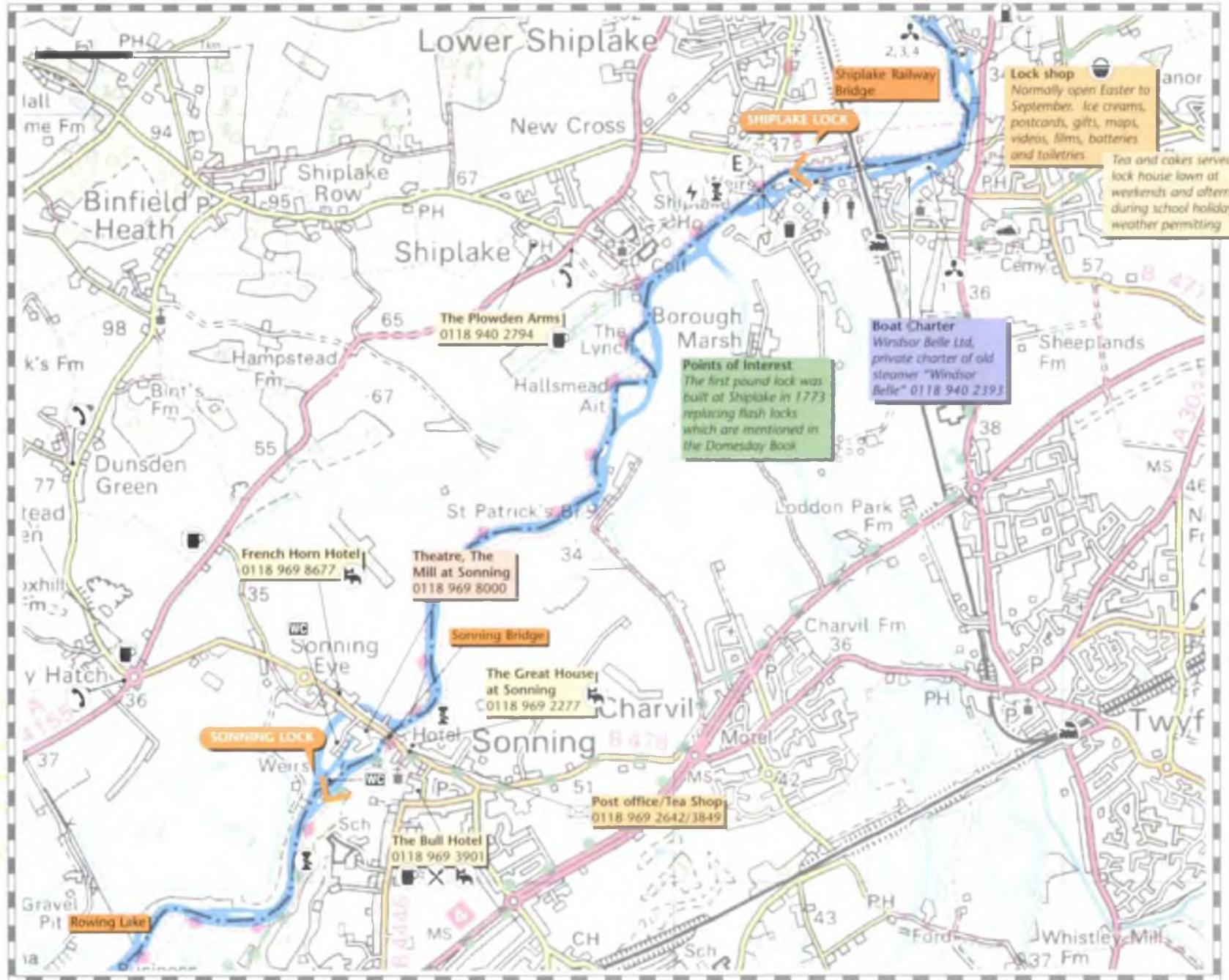
- Boatyards:**
- Bushell Marine Services Ltd.** boatbuilders, sales, repairs and restorations, marine engines, diesel, fuel, 0118 940 2161
  - Val Wyatt Marine Sales Ltd.** boat repairs, spares, diesel, petrol, Calor Gas, groceries, moonings, 0118 940 3211/3836
  - Aquatic Marine,** marine engine service and repairs, 04831 196 469
  - PH Marine,** sales, service, parts and accessories, repairs, 0118 940 4419

**Boat hire:**  
Cruise and Dine Ltd, party hire and catering on the 'MV Waterman', an all weather luxury cruiser, 0118 940 2162

- Police:** Nearest, Reading, 0118 932 5500
- Hospital:** Nearest, Royal Berkshire Hospital, 0118 987 5111
- Tourist information office:** Henley, 01491 578 034  
Reading, 0118 956 6226

- Rail enquiries:** 08457 48 49 50
- Bus enquiries:** Chiltern Buses, 01491 680 354
- Taxi:** Sonning, 0118 944 2222
- Swan rescue:** 01753 859 397

Please note that the businesses included in this leaflet are a sample of businesses within two kms of the river and do not represent an exhaustive list



**Lock shop**  
Normally open Easter to September. Ice creams, postcards, gifts, maps, videos, films, batteries and toiletries

Tea and cakes served on lock house lawn at weekends and afternoons during school holidays - weather permitting

**Boat Charter**  
Windsor Belle Ltd, private charter of old steamer "Windsor Belle" 0118 940 2193

**Points of Interest**  
The first pound lock was built at Shiplake in 1773 replacing flash locks which are mentioned in the Domesday Book

**The Plowden Arms**  
0118 940 2794

**Theatre, The Mill at Sonning**  
0118 969 8000

**The Great House at Sonning**  
0118 969 2277

**The Bull Hotel**  
0118 969 3901

**Post office/Tea Shop**  
0118 969 2642/3849

**French Horn Hotel**  
0118 969 8677

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**Bridge heights:**

Bridge	Headway in metres (feet and inches)
Teddington Lock Cut	5.58 (18'4")
Kingston Railway	6.81 (22'4")
Kingston	7.29 (23'11")
Hampton Court	5.92 (19'5")

*Published headways assume standard head water level and low flow.*

**Lock opening times:** Summer and Winter

*It is anticipated that locks will be manned during the following hours but river users are advised to check with the notices displayed at each lock.*

**Teddington Lock: 24 hour attendance**

For all other locks (except Blake's Lock) see below:

Jan - Mar	9.15 - 16.00*
April	9.00 - 17.30
May	9.00 - 18.30
June - August	9.00 - 19.00
Sept	9.00 - 18.00**
Oct	9.00 - 17.00
Nov - Dec	9.15 - 16.00

\* When Easter falls in March 9.00 - 17.30  
Good Friday to Easter Monday inclusive

\*\* 9.00 - 18.30 Saturday and Sunday

*Note: Individual locks may be found closed to traffic on weekday mornings between 7.00 - 9.00 for cleaning*



The Environment Agency is grateful to MDL's Thames Marinas for their support. Bray Marina: 01628 623654; Windsor Marina: 01753 853911; Penton Hook Marina: 01932 568681.

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Fax: 0118 950 0388

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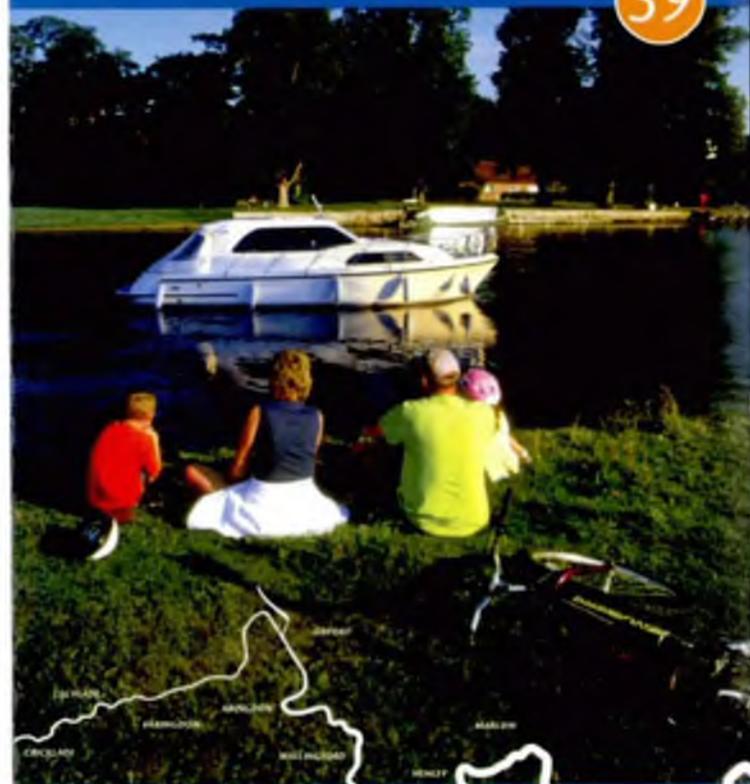
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R I V E R  
**Thames**  
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about guides

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**Marina:**  
**Thames Ditton Marina.** Boat sales, insurance, repairs, marine engineers, diesel, Calor Gas and chandlery, 020 8398 6159/3900

**Boat hire:**  
 1 Turk Boat Hire, 020 8546 2434  
 2 Jay Martin and Son, 020 8979 5515  
 3 GF Parr, boats from Kingston to Hampton Court daily, 020 8977 7570  
 4 Hart's Boats, 020 8399 0297

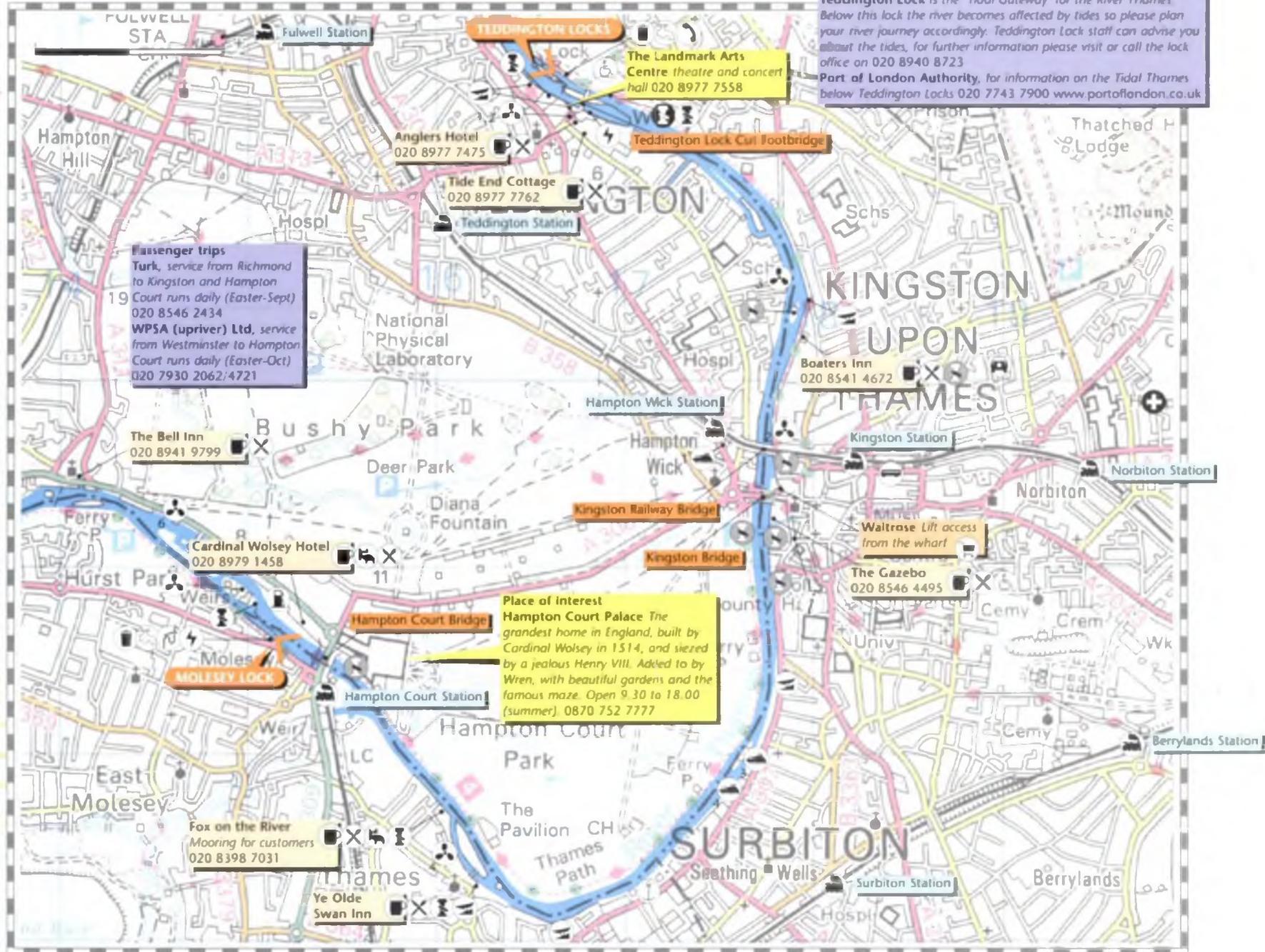
**Boatyards:**  
 1 Teddington Harbour Ltd and The Boat Shop, boat repairs, chandlery and clothing 020 8977 9978  
 2 Toughs Ltd, marine engineers, boat repairs, 020 8977 4494  
 3 Steve Neal Boats, boatbuilder, sailing craft services, 020 8977 8886  
 4 Taggs Boatyard Ltd, boat sales, repairs, marine engineers, day boat hire, 020 8398 2119  
 5 TW Allen (Yachts) and Son Ltd, occasional pump-out, occasional short stay mooring, 020 8979 1997  
 6 Tim Barfield Marine, boat sales, repairs, marine engineers, outboard service, day boat hire and storage, 020 8941 2676

**Police:** Kingston, 020 8541 1212  
 Twickenham, 020 8577 1212  
**Hospital:** Kingston Hospital, 020 8546 7711  
**Tourist information:** Kingston, 020 8547 5592  
**Rail enquiries:** 08457 48 49 50  
**London Underground,** 020 7222 1234  
**Bus enquiries:** London Buslines, 020 8571 2233  
 Central London, 020 7222 1234  
**Taxi:** 020 8977 1000 (will pick up from the footbridge at Ferry Road for those moored at Teddington Lock), 020 8547 1212

**Swan rescue:** 01753 859 397

Please note that the businesses included in this leaflet are a sample of businesses within two kms of the river and do not represent an exhaustive list

**Please note**  
 Teddington Lock is the 'Tidal Gateway' for the River Thames. Below this lock the river becomes affected by tides so please plan your river journey accordingly. Teddington Lock staff can advise you about the tides, for further information please visit or call the lock office on 020 8940 8723  
 Part of London Authority, for information on the Tidal Thames below Teddington Locks 020 7743 7900 www.portoflondon.co.uk



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## OUT AND ABOUT GUIDES

The Out and About Guides have been designed to help you make the most of your visit to the River Thames. Each Guide is presented in map form, covers one lock and the reach upstream of it and contains useful information such as:

- Local marine services, e.g. boatyards, moorings, pump outs, sanitary stations and charging points;
- Important telephone numbers such as nearest hospital with a casualty department, police and public transport;
- Local facilities such as post office, launderettes, taxis, campsites and picnic areas;
- A selection of local shops, restaurants, hotels and pubs;
- Things to do, such as local museums, sites of local historical interest and the tourist information centre.

The first 18 are now ready, covering the following reaches:-

Buscot - St Johns (Guide Number 1)	Days - Clifton (15)
Eynsham - Pinkhill (7)	Benson - Days (16)
Kings - Eynsham (8)	Cleeve - Benson (17)
Osney - Kings (9)	Whitchurch - Cleeve (18)
Ifley - Osney (10)	Mapledurham - Whitchurch (19)
Sandford - Ifley (11)	Caversham - Mapledurham (20)
Abingdon - Sandford (12)	Sonning - Caversham (21)
Culham - Abingdon (13)	Shiplake - Sonning (22)
Clifton - Culham (14)	Teddington - Molesey (39)

The remaining Guides will be sent automatically **FREE** of charge to you in Spring 2004 together with any updated versions of the existing Guides. In order for us to log your ownership of this binder and to ensure all your contact details are correct for future mailings, please complete and send back the tear off slip below to Out and About Guides, Waterways Department, Environment Agency, Kings Meadow House, Kings Meadow Road, Reading RG1 8DQ.

I have received my Out and About Guides Binder including the current 18 Guides and look forward to receiving the remaining Guides in Spring 2004.

Name:.....

Address:.....

Telephone and Email .....

Signature:.....

A river is born: the Jubilee River is a totally new man-made environment providing flood alleviation for the people of Maidenhead, Windsor and Eton.



Five years of engineering and landscaping works have culminated in the creation of a unique flood channel – a natural looking river 11.6 kilometres long, running alongside the River Thames in Berkshire and Buckinghamshire.



This area of Southern England has suffered frequent flooding from the Thames, causing repeated inconvenience and stress. During the last major floods in 1947, over 2000 homes were affected. Experts advised that a flood of this magnitude today would devastate over 5500



homes, 12500 people and many businesses in the area, unless a flood alleviation scheme was developed. Flooding would seriously disrupt essential road and rail networks, communications and utilities, not to mention significant personal upheaval for those involved.

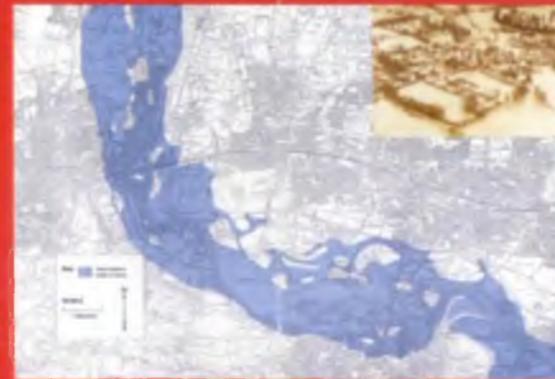
scheme proposed by the Environment Agency's predecessor body, the National Rivers Authority. In summarising the inquiry findings the Inspector said, "I find the evidence presented, strongly suggests that the scheme would be a uniquely attractive addition to the landscape between Maidenhead and Eton."

Local people were invited to name the new river in a competition. A panel of local judges selected "Jubilee River" as the most appropriate from hundreds of entries.

5500 homes, 12500 people at risk



homes, 12500 people and many businesses in the area, unless a flood alleviation scheme was developed. Flooding would seriously disrupt essential road and rail networks, communications and utilities, not to mention significant personal upheaval for those involved.



However it was not until March 1995 that the Secretary of State gave the go ahead for the scheme. The channel was excavated between 1996 and 2001.



Windsor Castle provides a beautiful backdrop to the river in the Dorney and Eton area, and with Her Majesty Queen Elizabeth II Golden Jubilee celebrations in 2002, the royal connection was made.



A Public Inquiry opened in October 1992 to consider the benefits of the flood alleviation

1995 that the Secretary of State gave the go ahead for the scheme. The channel was excavated between 1996 and 2001.

creation of a unique flood channel

The largest scheme of its kind in the country, it is designed to alleviate flooding in Maidenhead, Windsor and Eton for years to come, bringing peace of mind to residents.



Picado Lane bridge, Eton



Path through Taplow Wetlands



Dorney wetlands



Family walking

Canoe portage points, marked by white posts will be sited adjacent to the main car parks and weir structures.

**Four small car parks** accessible via the A4 are located at Mill Lane and Marsh Lane in Taplow, also at Lake End Road in Dorney and In Slough Road. These provide the main access points to the Jubilee River, though several existing footpaths and cycle routes also provide local links.

The channel passes beneath the M4 motorway and the main A4 road route. Both of these bridges are conventional in design, and construction was made possible by diversions – a full six-lane diversion was needed on the M4.

Dorney Wetlands, a unique ecological study area, will provide educational opportunities for local schools, with bird hides, boardwalks and pond dipping platforms – essential elements to nature study in safe areas away from deep water.

**Highly valued public open space** is provided in abundance in this new and exciting environment, with pathways, footbridges, bridleways, and picnic areas presenting fantastic recreational opportunities, well away from traffic.



Aerial view A4 and Dorney wetlands



M4 motorway junction

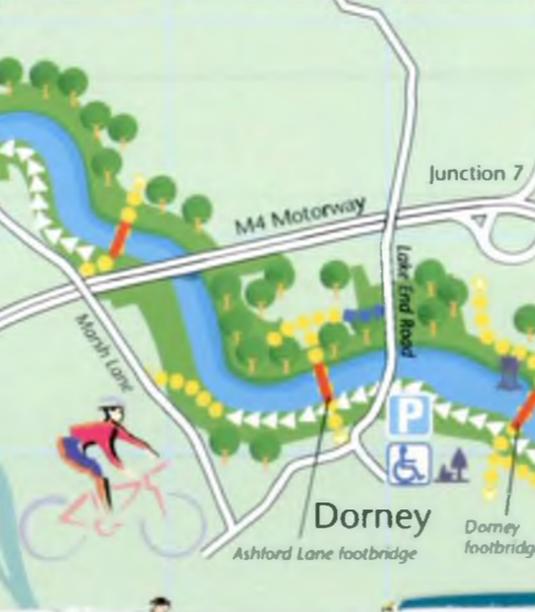


- A4
- Footpath/Bridleway
- Footpath
- Footpath/Cycleway
- Connections to other path networks
- Car park
- Picnic area
- Reed beds
- Bird hides
- View
- Disabled access

**The Jubilee River** leaves the River Thames on the east bank immediately upstream of Boulters Weir in Maidenhead, flowing in a south easterly direction through the beautiful parishes of Taplow and Dorney. It continues alongside the M4 motorway near Slough before re-entering the Thames downstream of Black Potts Viaduct Eton, in the Royal Borough of Windsor and Maidenhead.



Upstream view from A4 - Taplow



Path through Taplow Wetlands

## THAMES REGION ADDRESSES

### REGIONAL OFFICE

Environment Agency  
Kings Meadow House  
Kings Meadow Road  
Reading  
Berkshire RG1 8DQ  
Tel: 0118 953 5000  
Fax: 0118 950 0388

### NORTH EAST AREA OFFICE

Environment Agency  
Apollo Court  
2 Bishop Square Business Park  
St Albans Road West  
Hatfield, Herts AL10 9EX  
Tel: 01707 632 300  
Fax: 01707 632 500

### SOUTH EAST AREA OFFICE

Environment Agency  
Swift House  
Frimley Business Park  
Camberley  
Surrey GU16 5SQ  
Tel: 01276 454 300  
Fax: 01276 454 301

### WEST AREA OFFICE

Environment Agency  
Isis House, Howbery Park  
Crowmarsh Gifford  
Wallingford  
Oxfordshire OX10 8BD  
Tel: 01491 832 801  
Fax: 01491 834 703



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ENVIRONMENT AGENCY  
FLOODLINE

**0845 988 1188**

ENVIRONMENT AGENCY  
EMERGENCY HOTLINE

**0800 80 70 60**



ENVIRONMENT AGENCY

## Who we are and what we do

The Environment Agency was established by the 1995 Environment Act and became fully operational on 1 April 1996.

We are one of the largest and most powerful environmental protection agencies in Europe. We have wide-ranging responsibilities and strong powers to protect and, where necessary, improve the environment in England and Wales.

In carrying out our work, we are guided by our duty to protect the environment in a way that works towards achieving sustainable development. This involves meeting the needs of present generations without compromising the ability of future generations to meet their own needs.

### Our vision

To help ensure a better environment in England and Wales for present and future generations.

*In working towards a better environment, the Agency's vision encompasses the following themes for the future:*

- A better quality of life
- An enhanced environment for wildlife
- Cleaner air for everyone
- Improved and protected inland and coastal waters
- Restored, protected land with healthier soils
- A 'greener' business world
- Wiser, sustainable use of natural resources
- Limiting and adapting to climate change
- Reducing flood risk

## Access to information for all

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### TRANSLATIONS

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#### HINDI

यदि अंग्रेजी आपकी  
मातृ-भाषा नहीं है और  
आप इस जानकारी का  
अनुवाद चाहते हैं तो  
कृपया हमें बताएं।

#### PUNJABI

ਜੇਕਰ ਅੰਗ੍ਰੇਜ਼ੀ ਤੁਹਾਡੀ ਮਾਤ-  
ਬਾਬਾ ਨਹੀਂ ਹੈ ਅਤੇ ਤੁਸੀਂ  
ਇਸ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ  
ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਸਿਰਫ਼ਾ  
ਬਰਕ ਸਾਹਿਬ ਦੇ।

#### URDU

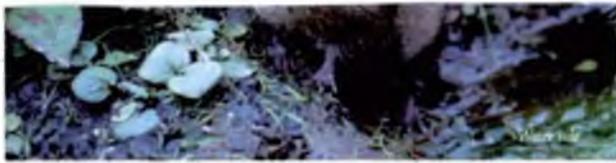
اگر انگریزی آپ کی مادری  
زبان نہیں ہے اور آپ کو اس  
کی ضرورت ہے تو براہ مہربانی  
لیٹیوں کریں، ہم آپ کے  
ترجمہ کا انتظام کریں گے۔

To find out about any of these formats, please contact us on: Public enquiries Unit  
Phone: 0118 953 5225 Fax: 0118 959 2160

# The Jubilee River created by man with nature in mind



ENVIRONMENT AGENCY



Conservation and sustainability were high priorities in the design of this unique river. Significant wildlife habitats, previously lost through increasing development of the area and other pressures, have been replaced. The Environment Agency, English Nature and the RSPB have worked together with engineering experts to create a man-made wildlife corridor, a new and exciting environment for fish, birds, animals and people to enjoy, whilst achieving its main purpose – flood alleviation.

**Extensive new habitats created throughout the whole 11.6km length of the river to attract wildlife include:**

- Fish passes on all five weirs to encourage migration of Thames freshwater fish populations, with

spawning areas created for breeding.

- Shallow cliffs with overhanging trees and vegetation for kingfisher and sand martin, whilst low mudbanks with shallow water areas provide the right environment for invertebrates – essential food for wading birds.

- Extensive reedbeds and areas of open water for birds like sedge warbler, reed warbler, bearded tit and water rail, and wildfowl such as teal, dabchick and shoveler. This environment may in time attract marsh harrier and the elusive bittern.

- Grasses along the banks of the river for shrew, short tailed vole and the much-endangered water vole.



Mature grasses

Wildflower areas containing cowslip, ragged robin and meadow buttercup will attract birds, butterflies, harvest mice and grass snake.

- 250,000 native trees and shrubs planted along the river include oak saplings

grown from acorns collected by local children. Other species include ash, willow and alder.

- 250,000 aquatic plants include yellow water lily, marsh marigold and yellow flag.
- Many islands have been created to provide refuge for a variety of

nesting birds, some planted with reedmace, others unplanted with gravel and shingle providing camouflage for ground nesting species, such as the tern and little ringed plover.



Perch



Dace





The river itself gives a real impression of freedom and space with an average width of 50 metres, though some areas are significantly wider. It is bordered by

open pasture, woodland and farmland, and for the most part is away from built up areas.

### A single-track pathway along

the river is designed for wheelchair users, walkers and cyclists on a shared basis, providing a relatively level surface throughout, though some gradient does exist in places. Attractive wooden footbridges provide the ideal stop off point to rest and take in the view.

The National Cycle Network "Sustrans" route number 61 runs alongside the Jubilee River, and extensive new bridle-ways link to existing ones, giving additional opportunities for horse riding.

Designated areas will be provided for anglers, and wheelchair users will have special angling platforms built near to the Lake End Road car park.



State of the art engineering techniques helped construction of the river, with G.P.S. satellite technology used for much of the channel excavation. Ground freezing techniques enabled the bridge under the main Western Region Railway line close to the A4 to be built without interrupting rail services. Weighing some 8,000 tonnes, this bridge was

constructed next to the rail embankment. Then as tunnelling machinery dug away at the frozen bank, 36 heavy-duty hydraulic jacks followed, pushing the bridge under the embankment inch by inch.



At the other end of the time spectrum, during excavation work archaeologists uncovered burials, ditches, flintwork, pottery, weaving articles and personal effects. One site, close to the Pineapple Pub in Lake End Road, Dorney, is believed to date back some 4000 years. Neolithic pits show that this area was first occupied between 2500-2000 BC by Stone Age man.

Ditches and cremations were found dating from the Bronze Age, suggesting the site was used for settlements and burials during

1500-800 BC, whilst further work uncovered an Iron Age settlement around 400 BC.



Archaeology on site



*Also available:*

*River Thames a user's guide*

*River Thames camping*



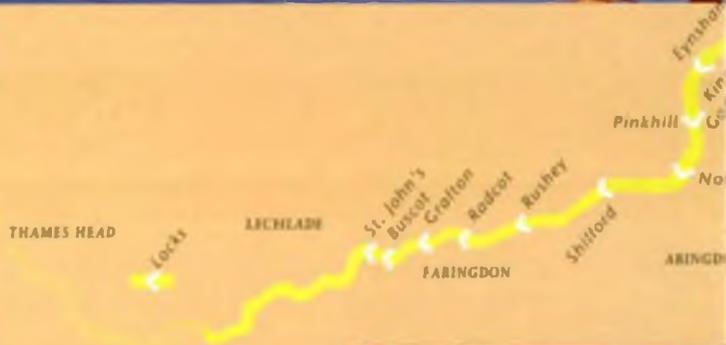
R I V E R  
**Thames**  
hiring a boat



ENVIRONMENT AGENCY

# Welcome to the

'Believe me, my young friend, there  
nothing – half so much worth doing  
in boats' says Ratty in *Wind in the Willows*



## THAMES REGION ADDRESSES

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Environment Agency  
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Apollo Court  
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Fax: 01707 632 500

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Fax: 01491 834 703



- Area Administrative Boundaries
- Regional Boundaries
- Area Office
- Regional Headquarters

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ENVIRONMENT AGENCY

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- Braille

### TRANSLATIONS

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#### ARABIC

اذا كانت اللغة الانجليزية ليست لغتك الاممية وانك تحتاجون الترجمة الرجاء ان تتصل بنا واتنا سوف نشرح لكم

#### BENGALI

যদি ইংরেজী আপনার মাতৃভাষা না হয় এবং আপনার অন্যান্য ভাষাগুলি, তাহলে যথা করে ফোন করুন এবং আমরা অনুবাদকর ব্যবস্থা করব।

#### CHINESE

如果你的母語不是英文而你需要中文譯本的話，請打電話通知我們以便安排一份譯本。

#### GUJARATI

અંગ્રેજી જો તમારી પહેલી ભાષા નહીં હોય અને તમોને ભાષાંતર જોઈતું હોય તો, મહેરબાની કરીને અમોને ફોન કરો, અમે તમારા માટે ભાષાંતરનો અભિભવન કરીશું.

#### HINDI

यदि अंग्रेजी आपकी मातृ-भाषा नहीं है और आप इस जानकारी का अनुवाद चाहती हैं तो कृपया हमें बताएं।

#### PUNJABI

ਜੇਕਰ ਅੰਗ੍ਰੇਜ਼ੀ ਤੁਹਾਡੀ ਮਾਤ-ਭਾਸ਼ਾ ਨਹੀਂ ਹੈ ਅਤੇ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਸਿਰਫ਼ ਫੋਨ ਕਰੋ ਅਤੇ ਅਸੀਂ ਤੁਹਾਨੂੰ ਇਸ ਬਾਰੇ ਜਾਣਕਾਰੀ ਦਿੱਤੀ ਜਾਵੇਗੀ।

#### TURKISH

Eğer İngilizce ana diliniz değilse ve tercümeye ihtiyacınız varsa lütfen bize telefon edin, size tercüme eden birini bulabiliriz.

#### URDU

اگر انگریزی آپ کی مادری زبان نہیں ہے اور آپ کو ترجمہ کی ضرورت ہے تو براہ مہربانی فون کریں، ہم آپ کے لیے مترجم فراہم کر سکتے ہیں۔

#### VIETNAMESE

Nếu qui vì không thạo tiếng Anh và cần bản dịch, chúng tôi có thể giúp qui vì lấy một bản.

To find out about any of these formats, please contact us on: Public Enquiries Unit  
Phone: 0118 953 5225  
Fax: 0118 959 2160

# River Thames

is nothing – absolutely  
g as simply messing about

## Boating on the non-tidal Thames

This leaflet gives you information about all the boat operators on the non-tidal Thames, and some ideas about what to do with your time on the river.

**Did you know?** The Thames is the only river in England to have fully manned locks. The legendary Thames lock keepers, some of whose families have been on the river for generations, work the 44 locks along the river from the highest lock at St Johns at Lechlade to the last one at Teddington, 235 kms away on the outskirts of London. They control water levels, manage the weirs, lock gardens, campsites and towpaths and help boaters.

It doesn't take much to get them to tell you their colourful tales of river lore, of local characters, and the best place to get a pint.



For more information on transport links and what to do during your break on the non-tidal Thames, please visit our website which has an interactive map to help you find lists of clubs, boat operators, restaurants, hotels, fishing spots, tourist attractions and events happening on or near the river. Alternatively call our Information Line on 0845 601 5336.

[www.visitthames.co.uk](http://www.visitthames.co.uk)

the Thames your river for life



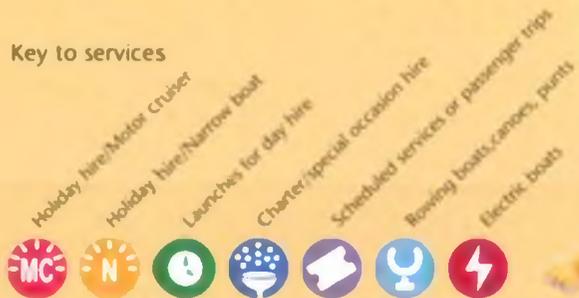
## What does the Environment Agency do on the River Thames?

The Environment Agency is the navigation authority for the non-tidal Thames, and as such makes the river 'work'. We operate the 44 locks along the river and keep the channels clear, navigable and safe. We also licence all boats on the river and the money from these fees is spent on improving locks, slipways and towpaths, providing facilities such as canoe portage, boat moorings and electricity charging points and on habitat improvement.

Rivers play an important role in improving our quality of life and the Agency works actively with river businesses and others to develop leisure facilities and to promote the river for boating. The Agency's navigation and recreation work on our waterways is also critical to flood control, water management and conservation and is closely linked to the operations of these other Agency departments.

For more information see [www.visitthames.co.uk](http://www.visitthames.co.uk) or the national website [www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)

### Key to services



## Messing about in boats

### Take a boating holiday

Hiring a boat is probably the ultimate get away, whether you fancy playing Swallows and Amazons with your family, or just cruising with friends. There are hire companies along the length of the river. A boat for four people for a week in low season will cost you about £450 and in high season £800 – that's from £16 up to £30 per person per night and, unlike most hotels, it moves with you.

### Try a picnic afloat

You can hire a boat for the day or by the hour. A rowing boat costs about £8 per hour or £40 for the day. A motor launch costs about £20 per hour or £100 for the day, plus a refundable security deposit.

### Play at Three Men in a Boat

You can still hire a camping skiff complete with all cooking gear and bedding and row down river, just like Jerome K. Jerome over a hundred years ago. At night, you can moor anywhere, and sleep under the stars.

### Take the river bus

There are passenger boat services running nearly the whole length of the river from Oxford to Staines. You could take a train one way and come back on the river bus. Tickets cost from about £4 per adult depending on the route you chose.

### Take a pampered break on a hotel boat

These are usually two narrow boats tied together, with the skipper and cook on one, leaving you free to totally unwind. As a guest, you are welcome to help out as much or as little as you like.

### Website

### Services available

[www.steamshipstreatley.co.uk](http://www.steamshipstreatley.co.uk)



[www.rivertime.com](http://www.rivertime.com)



[www.brayboats.co.uk](http://www.brayboats.co.uk)



[www.clivedenhouse.co.uk](http://www.clivedenhouse.co.uk)



[www.maidenheadsteam.co.uk](http://www.maidenheadsteam.co.uk)



[www.methotels.co.uk](http://www.methotels.co.uk)



[www.boat-tmps.co.uk](http://www.boat-tmps.co.uk)



[www.salterbros.co.uk](http://www.salterbros.co.uk)



[www.kriscruisers.co.uk](http://www.kriscruisers.co.uk)



[www.chnscruises.co.uk](http://www.chnscruises.co.uk)



[www.charteruk.com](http://www.charteruk.com)



[www.boats Thames.com](http://www.boats Thames.com)



[www.hampton-online.co.uk](http://www.hampton-online.co.uk)



[www.jgf-boats.co.uk](http://www.jgf-boats.co.uk)



[www.turks.co.uk](http://www.turks.co.uk)



[www.famcombeboats.co.uk](http://www.famcombeboats.co.uk)



[www.guildfordboats.co.uk](http://www.guildfordboats.co.uk)



[www.lensbury.com](http://www.lensbury.com)



[www.dale-and-shire.co.uk](http://www.dale-and-shire.co.uk)

[www.oxfordshirenarrowboats.co.uk](http://www.oxfordshirenarrowboats.co.uk)

[www.s2do.co.uk/dt](http://www.s2do.co.uk/dt)



skiffs

## Boat operators on the non-tidal Thames

Do you want to hire a boat for an hour, a day or a week? Or organise a party for a special occasion? Or take an organised trip? Here is a list of every operator on the river, divided for ease of reference into the sections shown on the map on the first page.

The information contained within this leaflet was correct to the best of the Environment Agency's knowledge at the time of publication (Summer 2002). Please let us know if any entries are incorrect.

Company	Town	Telephone	Website	Services available
<b>Lechlade to Wallingford</b>				
Riverside Ltd	Lechlade	01367 253599	<a href="http://www.riverside-lechlade.co.uk">www.riverside-lechlade.co.uk</a>	
Cotswold Boat Hire	Lechlade	01793 700241	<a href="http://www.the-trout-inn.sagenet.co.uk">www.the-trout-inn.sagenet.co.uk</a>	
Halcyon Boating Holidays	Eynsham	01926 864156 or 07711 589808	<a href="http://www.halcyonboats.co.uk">www.halcyonboats.co.uk</a>	
Oxfordshire Narrowboats Ltd	Bicester	01869 340348		
College Cruisers Ltd	Oxford	01865 554343	<a href="http://www.collegecruisers.com">www.collegecruisers.com</a>	
Head of the River Public House	Oxford	01865 721600		
Cherwell Boat House	Oxford	01865 515978	<a href="http://www.cherwellboathouse.co.uk">www.cherwellboathouse.co.uk</a>	
Rosamund the Fair	Oxford	01865 553370	<a href="http://www.rosamundthefair.co.uk">www.rosamundthefair.co.uk</a>	
Salter Brothers Ltd	Oxford	01865 243421	<a href="http://www.salterbros.co.uk">www.salterbros.co.uk</a>	
Abingdon Boat Centre	Abingdon	01235 521125		
Travel in Style	Brightwell-cum-Sotwell	01491 838846	<a href="http://www.travel-instyle.co.uk">www.travel-instyle.co.uk</a>	
<b>Wallingford to Henley</b>				
Swanraft Ltd	Benson	01491 836700		
Reading Marine Co.	Padworth	0118 971 3666	<a href="http://www.readingmarine.com">www.readingmarine.com</a>	
Pipers Boat Hire	Reading	0118 948 4574	<a href="http://www.thamesrivercruise.co.uk">www.thamesrivercruise.co.uk</a>	
Caversham Boat Services	Reading	0118 957 4323		
Kennet Cruises	Reading	0118 987 1115	<a href="http://www.kennetcruises.co.uk">www.kennetcruises.co.uk</a>	
Berry Brook Boats	Reading	07831 574673	<a href="http://www.berrybrookboats.co.uk">www.berrybrookboats.co.uk</a>	
Bridge Boats Ltd.	Reading	0118 959 0346	<a href="http://www.bridgeboats.com">www.bridgeboats.com</a>	
Salter Brothers Ltd	Reading	0118 957 2388	<a href="http://www.salterbros.co.uk">www.salterbros.co.uk</a>	
Thames Rivercruise Ltd	Reading	0118 948 1088	<a href="http://www.thamesrivercruise.co.uk">www.thamesrivercruise.co.uk</a>	
Windsor Belle Ltd	Shiplake	0118 940 2393		
Cruise and Dine Ltd	Wargrave	0118 940 2162	<a href="http://www.cruisedine.co.uk">www.cruisedine.co.uk</a>	
Hobbs & Sons Ltd.	Henley	01491 572035	<a href="http://www.hobbs-of-henley.com">www.hobbs-of-henley.com</a>	
J Hooper	Henley	01491 576867 or 07770 937132	<a href="http://www.riverthames.co.uk">www.riverthames.co.uk</a>	
Hambleden Sales and Charter	Henley	01491 548870	<a href="http://www.henley-on-thames.co.uk/hamble">www.henley-on-thames.co.uk/hamble</a>	

Company	Town	Telephone
<b>Boating for Electric Boats</b>		
Steamship Streatley Ltd	Marlow	01628 474047
Thames Steamers	Bourne End	01628 826119
Rivertime	Cookham	01628 530600
DB Marine Cruisers	Cookham	01628 526032
Maidenhead River Services	Maidenhead	01628 634247
Bray Boats	Maidenhead	01628 637880
Cliveden Hotel	Maidenhead	01628 668561
The Maidenhead Steam Navigation Co. Ltd	Maidenhead	01628 621770
Monkey Island Hotel	Bray	01628 623400
Gamble and Logie	Windsor	01753 869054
French Brothers	Windsor	01753 851900
Salter Brothers Ltd	Windsor	01753 865832
Kris Cruisers	Datchet	01753 543930
Chris Cruises Ltd	Addlestone	01932 855120
Charterline Thames	Penton Hook	0800 5872397

Chambers Boatyard	Wraysbury	01784 482051
Assured Boating Co.	Egham	01784 473300
Wraysbury Boathouse	Chertsey	01784 482569
Chertsey Meads Marine	Chertsey	01932 564699
Hampton Ferry Boathouse Ltd	Shepperton	020 8979 7471
DBH Marine	Walton on Thames	01932 226555
JGF Passenger Boats	Walton on Thames	01932 253374
George Wilson & Sons Ltd.	Sunbury	01932 782067
Turks of Sunbury	Sunbury	020 8546 2434
Farncombe Boathouse Ltd	Godalming	01483 421306
Guildford Boathouse Ltd.	Guildford	01483 504494
Taggs Boatyard Ltd	Thames Ditton	020 8398 2119
J Martin & Son	Hampton Court	07941 870137
Ferryline Cruisers	Thames Ditton	020 8398 0271
Harts Cruisers	Surbiton	020 8399 4009
Lensbury Club	Teddington	020 8977 8821
Thames Skiff Holidays	Richmond	020 8844 2580

#### Hotel Boats

Dale & Shire Hotel Narrowboats	Burnham	01628 603764
Heart of England Hotel Narrowboats	Bicester	01869 340348
Thames Heritage Cruising Ltd	Hampton	020 8395 0158

#### Go electric

The river is getting quieter thanks to electric boats – and the Agency has installed charging points the length of the river. It's much nicer to float along having your summer picnic with only a gentle purr in the background, and many of the boats have traditional finishes and canopies to add a touch of style.

#### Go rowing, canoeing or sailing

The river, home to the world's largest rowing regatta at Henley every July, is the country's most important rowing venue, with 23 clubs open to the public. Canoeists and sailors are also well looked after, and for the really adventurous canoeists there is white water at some weirs such as at Hurley. See [www.visitthames.co.uk](http://www.visitthames.co.uk) or phone 0845 601 5336 for information on clubs open to the public.



#### Boating for people with disabilities

The River Thames Project is a registered charity which operates day trips and holidays on a wheelchair-accessible barge. See [www.visitthames.co.uk](http://www.visitthames.co.uk) or call 020 8940 3509.

