6A - North West

NORTH WEST REGION

CORPORATE PERFORMANCE MONITORING REPORT

1999/2000 Slibrary



CORPORATE PERFORMANCE REPORT 1999/2000

This booklet contains, for future reference, a complete or partial set of the following performance data and reports for - 1999/2000

North Area Customer Charter Performance Quarterly OPM's

Central Area Customer Charter Performance Quarterly OPM's

South Area Customer Charter Performance Quarterly OPM's

R.F.H. Customer Charter Performance Quarterly OPM's

Regional Customer Charter Performance Quarterly OPM's - Regional Totals Performance Tables Prosecutions Inspections graphs Applications handled graphs

Circulation:

(This is a large document and copies have been kept to a minimum)

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CUSTOMER CHARTER PERFORMANCE

Q4 1998/99 & Q1, Q2 & Q3 1999/2000

NORTH AREA

The Environment Agency - North West Region North Area Achievement of Customer Standards JANUARY 1999 - DECEMEBR 1999

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		19		L.	1999/00	MARKET DE LING
			Q4	Q1	Q2	Q3
1. Answering your telephone calls	Your telephone call to be answered within 15 seconds	N	lot Available	(18917) 97%	(11858) 95%	(13654) 97%
2. Responding to your complaints	An immediate response where this is possible and a written response or holding reply within					
	5 days of receiving your complaint		(3) 100%	(6) 50%	(4) 100%	(6) 100%
3. Responding to Government Information	Simple requests made under the Open Government Code of Practise on Access					÷.
Requests	to Government Information will be responded to within 20 Days		- Nil	Nil	Nil	Nil
Responding to requests for Environmental	Requests for information under the Environmental Information Regulations will be					
Information	responded to within 2 months of receipt		(98) 100%	(68) 100%	(40) 100%	(45) 100%
Responding to your application for a licence	A decision on your application within three months of receiving your completed	1				
to abstract or impound water	application. Complex cases may take longer to determine and we will seek to	1	(4) 100%	(7) 100%	(5) 100%	(5) 100%
	agree a longer response period with you if this is the case					
Responding to pollution emergencies	Attending the location within two hours of reporting in normal working hours and		(1) 100%	Nil	(1) 100%	(1) 100%
	within four hours of reporting at other times	* Cat 2	Nil _	(4) 75%	(3) 100%	(1) 100%
Water sample analyses Public Register	Results of our Water samples analyses are made available to customers through the Public					
	Register. All the sample result will be put on the register within 60 days of being taken	(1	1041) 100%	(1299) 84%	(1465) 99%	(1556) 96%
8. Effluent sample analyses Public Register	Results of our Effluent samples analyses are made available to customers through the Public					
	Register. All the sample result will be put on the register within 60 days of being taken	(639) 100%	(729) 97%	(746) 93%	(630) 95%
9. Responding to your application for a	A decision on your application within 4 months of receiving your completed application.					
discharge consent	Complex discharges may take longer to determine and we will seek to agree a longer period		(5) 100%	(5) 100%	(8) 100%	(10) 100%
•	you if this is the case.					
10. Responding to Integrated Pollution Control	We will determine IPC applications within 4 months of receipt of a fully completed application.					
(IPC) applications	Complex cases may take longer and we will agree upon a response period with the applicant		(1) 100%	Nil -	NI	NI
11. Responding to applications relating to	Applications seeking registration or authorisation for the production, management & disposal of					
radioactive waste		gistration	(1) 100%	Nil	(1) 100%	NII
		orisation	Nil	NII	(1) 100%	NII
12. Responding to waste management licence	All applications for waste management licences will be determined within 4 months of receipt of					
applications		plication	(1) 100%	(2) 100%	Nil	NII
		-	(4) 100%	(1) 100%	(1) 100%	(3) 100%
		Surrender	(1) 100%	(1) 100%	Nü	Na
13. Responding to your application for a consent	A decision on your application within 2 months of receiving your completed application		(
to carry out flood defence or land drainage			(35) 100%	(70) 100%	(72) 100%	(57) 100%
works on main river, or certain works on				(,	((0.)
ordinary watercourses and in the flood plain		d.	i			
14. Responding to reported fish kills	Attending 90% of reported fish kills within 2 hours of reporting in normal working hours and					
re, responding to reported han kina	within 4 hours of reporting at other times.		Nił	(3) 100%	(6) 100%	(4) 100%
15. Responding to reports of illegal fishing and the	We will assess and initiate appropriate actions for 90% of reported incidents of illegal fishing or			(3/ 100 /8	101 100 %	(4) (0070
handling of salmon in suspicious circumstances	suspicious handling of salmon within 2 hours of being notified during normal working hours, or		(4) 100%	(27) 92.5%	(85) 94.3%	(33) 94%
handling of salmon in suspicious circumstances			(4) 100 /8	(21) 52.37	(00) 04,0 %	(33) 24 70
	within 4 hours at all other times.					
16. Responding to requests for advice on fisheries,	Providing either a considered response or making a site visit within 20 days of receiving a					
conservation, navigation or recreation matters	reguest.		(33) 94%	(39) 94.8%	(58) 98%	(56) 96.4%
17. Providing advice to local authority planning	Advice provided on 50% of applications within 14 days, 75% of applications within 21 days and 1 -	- 14 days (653) 73.3%	(732) 70.9%	(690) 67.6%	(470) 64.3%
offices as a consultee on planning applications		- 21 days (770) 86.4%	(864) 83.7%	(874) 85.6%	(566) 77.4%
		- 28 days (810) 90,9%	(989) 95.8%	(986) 96.6%	(690) 94.4%



	199900 QUARTERLY TEMPLATE		· · · · ·
		1	
	WATER QUALITY	1	
		1	
Discharge Monitoring &		1	
Control		Quarter 1	Quarter 2
(PPE reference: G2)			1.
Section 1		1	
	No. of new applications received	7	
	No. of consent applications determined	5	
	No. of consents determined in target time	5	
	% discharge consent determined in target lime	100%	10
1.13	Number of Consent Reviews received	0	
1.14	No, of consent reviews determined	0	
	No. of variations applied for by discharger	0	
	No. of variations determined	0	
1.16	No. of variations determined in target time	0	
	% variations determined in target time	#D1V/0!	#DIV/0
	No. of Consent modifications initiated by the Agency	0	
	No. of consent modifications determined	0	
	No. of consent revocations	0	
1.17	No. of consents applications/ variations awaiting determination	11	
1.18	No. of Groundwater applications received	13	
Discharge Inspection			
PPE reference; H)			
	ROUTINE MONITORING:		
		}	
	No. of programmed routine enforcement sampling visits made	578	
		560	
	No. of routine enforcement sampling visits made % achivement of planned routine effluent sampling programme	96.9%	81.4
2.19		90.9%	01.4
2.22		ł	
Including Controlled			
Monitoring Controlled			
Waters			
PPE reference: F}			
3.11	No. Routine single samples taken: statutory sampling prog:		
	Chemical samples:		
3.18	Total	442	4
	Biology:		
3.24	Total	0	
	Microbiology samples:		
3.31	Total	155	2
	% achievement of planned statutory sampling programme (944)	63%	7
		1	í
3.33	No. Routine single samples taken; National Surveillance Prog:	1	
	Chemical samples:		
3.37	Total	429	4
		1	
	Biology:	1	
3 40	Total	4	
		1	
	% achievement of planned national surveillance sampling programme (521)	83%	9
	ги емпететном огралитов навональвиотальваной авторий роднации (эт.т) 	0.3%	9
3.41		-	
	No. Routine single samples taken: Regional Operational sampling prog		
3.42	Chemical samples:		
3.42		49	
3.42	Chemical samples: Total	49	
3.42 3.49 3.50	Chemical samples: Total Biology:		
3.42 3.49 3.50	Chemical samples: Total	49	

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3	64 Total	9	5
3	65 % achievement of planned regional operational sampling programme (255)	146%	1209
3	67 No. of non effluent samples placed on Public Register	1299	148
	68 No. placed on Public Register in Target Time	1090	146
	% of samples place on public register in target time.	83.9%	98.6
			90.0
	CD Mar of off cost encodes placed as D. Mir. Desiring		
	69 No. of effluent samples placed on Public Register	729	74
3	70 No. placed on Public Register in Target Time	704	69
	% of samples place on public register in target time.	96.6%	92.6
Pollution Prevention			
Scale is an issue)		•	
PPE Reference:B2)			
4	14 % achievement of planned High Priority inspections		
4	15 % achievement of planned Medium Priority inspections		
4	16 % of sites included in planned high priority programme		
	17 % of sites included in planned medium priority programme		
		<u> </u>	
ncident attendance ar	d		
response	6		
(PPE ref: J)			
PPE ret: J)			
	18 No. of reported incidents responded to by an authorised officer	0	
4	19 No. of reported incidents responded to by an authorised officer within target time	0	
	% of reported incidents responded to by an authorised officer within target time	#D1V/0!	#DIV/0!
4	20 No, of Cat 1 incidents investigated	0	
4	21 No. of Cat 1 incidents investigated within stipulated standards of service	0	
	% of category 1 incidents investigated within stipulated standards of service	#DIV/0!	100.0
4	22 No. of Cat 2 incidents investigated	· 4	
	23 No. of Cat 2 incidents investigated within stipulated standards of service	3	
	% of category 2 incidents investigated within stipulated standards of service	75.0%	100.0
	24 No. Pollution incident Reportees provided with feedback		16
	25 % Pollution incident Reportees provided with feedback		95
			55
ENFORCEMENT		·	
(INFORMATION)			
(PPE ref:I)			
	10 No. of prosecutions concluded	10	
	11 No. of successful prosecutions concluded	10	
	12 Fines imposed (£)	62000	
	13 Costs awarded (£)	7750	
5	14 No. of formal cautions issued and accepted	0	
5	15 No. of warning letters sent	28	
5	16 No. of enforcement notices issued under section 90 B	0	
	of WRA'91		
5	17 No. of actions taken under Section 90 B(4) to secure		
	compliance with Enforcement notices		
		ł	

	Integrated Pollution Control		ł
			 .
• *			
ACTIVITY	ITEM		
		-	-
		QTR 1	QTR 2
UTHORISATION	EPA '90	1	
	Applications :		
ection 2		1	1
	1.0 No. of IPC valid applications duly made	0	
		<u>*</u>	<u> </u>
	I.0 No. of IPC valid applications determined		1
	0 to 4 months	،	
	>4 to 6 months	ö	
	>6 to 12 months	0	
	> 12 months	0	
	Total	0	ļ
	No. determined within 4 months or agreed extension time	0	
		1	Î
	1.0 % determined within target period	#DIV/0!	#DIV/0
	1.0 No. of IPC valid applications awaiting determination which at guarter end are:	+	t
	0 to 4 months old	+	<u> -</u>
		<u>0</u>	
	>4 to 6 months	0	4
	>6 to 12 months	0	
	>12 months	1	
	Total	1	
		1	
		1	
<u> </u>	Substantial Variations to authorisations :		f
		<u> </u>	
	I.O No. of IPC valid applications for substantial variation duly made	0	
	.0 No. of IPC valid applications for substantial variation determined in ;		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	> 12 months	0	
	Total	0	
	No. determined within 4 months or agreed extension time		
	No. determined watth a months of agreed extension tane		
	.0 % determined within target period	#DIV/01	100.0
	.0 No. of IPC valid applications for substantial variation awaiting determination which at quarter end are:		
	0 to 4 months old	2	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	Total	2	
		- -	
		2	
	Non-substantial variations to authorisations :		
			<u> </u>
	.0 No. of IPC valid applications for non-substantial variations duty made	3	
	.0 No. of IPC valid applications for non-substantial variations determined in :		
2	0 to 4 months old	3	
	>4 to 6 months	1	
	>6 to 12 months	0	
	>12 months	0	
	Total	4	
	No. determined within 4 months or agreed extension time	4	
	.0 % determined within 4 months	100.0%	100.0
	.0 No. of IPC valid applications for non-substantial variation awaiting determination which at guarter end are:		
	D to 4 months old	1	
	>4 to 6 months		
			<u> </u>
	>6 to 12 months	0	
	>12 months	1	,
	Total	2	

	Commercial Confidentiality Claims :	L Ĭ	
	No. of IPC applications where a claim for commercial confidentiality was made and accepted	0	
	Authorisation reviews :		
	D No. of IPC 4 year reviews of authorisation required by statute (per procedure EAQ/2/010		
1.	arising within the quarter	2	
	No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within	1	
	the quarter which were carried out within 4 years of authorisation or of the last review		
			_
1.	0 % of statutory review programme completed in time	50.0%	100.0%
		_	
	No. of IPC 4 year reviews of authorisation completed in the guarter but which were		
1.	0 overdue (is completed in a period > 4 years since authorisation or from tast review)		
	that were :		
	0 to 3 months overdue	1	(
	> 3 to 6 months overdue	0	
	> 6 to 12 months overdue	0	
	Total		
		<u>-</u>	(
1	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end which are :	0	
	0 to 3 months overdue	ō	
	> 3 to 6 months overdue	ő	
	> 6 to 12 months overdue	0	
	> 12 months overdue	Ő	
	Total	0	(
			_
*			
···	No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)		
	Part A's	51	
	Part B's	0	(
		51	_
			_
	No. of IPC Authorisations Revoked or Surrendered in Period :	0	(
	Part A's	0	(
	Part B's	0	
		0	
· · · · · · · · · · · · · · · · · · ·	0 Annual No. of programmed visits indicated under RSDM41 guidance	139	139
		1.59	13:
	No. of Inspection visits under EPA'90 :		
	- application related		(
	- programmed visits		- 2
		31	21
	- reactive visits		
	reactive visits other visits	31 4 0	
		4	
		4	
	- other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only)	4 0 25.2%	46.8%
1.	- other visits	4	46.8%
1.	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored	25.2%	46.8%
1.	- other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only)	4 0 25.2%	
1.	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored	25.2%	46.8%
1.	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed	4 0 25.2% 0 0	46.89
	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as	25.2%	46.89
	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed	4 0 25.2% 0 0	46.89
	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter)	4 0 25.2% 0 0	46.89
	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as	4 0 25.2% 0 0	46.89
	- other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	4 0 25.2% 0 0	46.89
1	- other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	4 0 25.2% 0 0	46.89
	- other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	4 0 25.2% 0 0	46.89
	- other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	4 0 25.2% 0 0	46.89
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	4 0 25.2% 0 0 0 0	46.8%
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT WORK	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 2 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements		46.89
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT WORK 2	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	4 0 25.2% 0 0 0 0	46.89 #DIV/0!
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT WORK 2 CRI DEVELOPMENT	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 2 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements		46.89 #DIV/0!
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT WORK 2	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 2 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements		46.89 #DIV/0!
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT WORK 2 CRI DEVELOPMENT WORK	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements		46.89 #DIV/0!
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT WORK 2 CRI DEVELOPMENT WORK	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements EPA '90		46.89 #DIV/0}
1 CRI DEVELOPMENT WORK 1 CRI DEVELOPMENT WORK 2 CRI DEVELOPMENT WORK	other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements		46.89

	-	
1.0 No. of Schedule 1 Part A notifications received from operators	0	7
	0	3
EPA '90		
PROSECUTIONS :		
No. of Prosecutions concluded		0
No. of successful prosecutions concluded	0	0
Fines Imposed (E)	0	0
Costs awarded (£)		0
Number of suspending applies of suspensed		
invention or prosecutions perioding at quarter end		0
No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or	0	0
prohibition notice		
APPEALS :		
No.of appeals concluded		· 0
No. of appeals resolved in favour of the appellant	0	0
		₀
		,
Number of appeals pending at quarter end	0	0
JUDICIAL REVIEWS :		
	0	0
No. of judicial reviews resolved in favour of the applicant	0	0
Alumber of judicial reviewe pending of ounder and		0
ENFORCEMENT & PROHIBITION NOTICES :		
No. of Enforcement Notices issued under s.13 EPA'90	1	1
NO. OT Prohibition Notices issued under \$.14 EPA'90	0	0
.U INO. OT Key Industrial source groups identified		0
.0 No. of air quality assessments underway for key industrial source groups	0	0
		0
, DINA, AFAir auath, assassements, normalated for bay, industrial source arounds	I 0	· ^
	Fines Imposed (E) Costs awarded (E) Number of prosecutions pending at quarter end No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or prohibition notice APPEALS : No. of appeals concluded No. of appeals resolved in favour of the appellant No. of appeals withdrawn Number of appeals pending at quarter end JUDICIAL REVIEWS : No. of judicial reviews concluded No. of judicial reviews resolved in favour of the applicant Number of infavour of the applicant ENFORCEMENT & PROHIBITION NOTICES :	1.0 No. of regulated processes involved 0 Image: Construction of the special state of the special

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	RADIOACTIVE SUBSTANCES (RAS)		
ACTIVITY	TTELA		
ACTIVITY		QTR 1	QTR
UTHORISATION	Applications for authorisation :		
	RSA Band 1 & 2 Permissions		
1.	No. of applications duly made within the reporting period		
2.	No. of RSA applications for authorisation determined within the reporting period which are: 0 to 4 months		
	>4 to 6 months	0	
	>6 to 12 months		
	>12 months	0	
	Total	0	
3.	No. of RSA Band 1 & 2 applications duly made then withdrawn in period	0	
4.	No. of authorisations outstanding (awaiting determination) which at quarter and are;		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	RSA Band 3 Permissions		
5.	No. of applications duly made within the reporting period	1	
6.	No. of applications determined within the reporting period which are :		
	0 to 4 months	0	
	>4 to 6 months	0	
•	>6 to 12 months	0	
	> 12 months	0	
· · ·	Total	0	
7.	No. of applications determined within target time or agreed extension time		
	% determined within target period	#DIV/01	#DIV/
8.	No. of applications duly made then withdrawn in period	0	
9.	No. of applications for authorisations awaiting determination which at quarter end are:		
	0 to 4 months old	1	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	1	
	Applications for Maior Variation to authorisation ;	1.0	
	RSA Band 1 & 2		
10.	No. of RSA Band 1 & 2 Major Variations duly made within the reporting period	0	
<u>11</u> .	No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
	>12 months		
	Total	0	
12.	No. of Major Variations duly made then withdrawn in period	0	
13.			
13.	No. of major variations outstanding (awaiting datermination) which at quarter end are:	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	2	
	Total	2	
• ·			
	RSA Band 3		

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14.	No. of RAS Band 3 Major Variations duly made within the reporting period	0	<u> </u>
15.	No. of RSA Band 3 Major Variations determined within the reporting period which are:		1
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	Total	0	
16.	No. of major variations outstanding (awaiting determination) which at quarter end are:		
10.	0 to 4 months old	0	
	>4 to 6 months old	0	
· · ·	>6 to 12 months old	0	
	>12 months	2	
	Total	2	
	Applications for Minor Variation to authorisation		
	RSA Bend 1 & 2		
17.	No. of RSA Minor Variations duly made within the reporting period	0	
	the of their minor realizable day made many the reporting period		
18.	No. of RSA Band 1 & 2 Minor Variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	100	0	
19.	No. of RSA Band 1 & 2 Minor Variations outstanding (awaiting determination) at guarter end :		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months old	0	
	Total	0	
	RSA Bend 3		
20.	No. of RSA Minor Variations duly made within the reporting period	0	
20.	No. of KSK Million Venalions day made while nepotong period		
21.	No. of RSA Band 3 Minor Variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	_
	>12 months Total	0	
		0	
and the second			
22.	No. of RSA Band 3 Minor Variations outstanding (awaiting determination) at quarter end :		
	0 to 4 months old	0	<u>, , , , , , , , , , , , , , , , , , , </u>
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months old	0	
REGISTRATION	Applications for Registration		
REDIGTRATION	Additations for Redistration		
	RSA Band 4		
23.	No. of applications for registration duly made within the reporting period	0	
23.			
	No. of RSA Band 4 applications determined within the reporting period which are:		
24.	0 to 4 months	0	
24.	>4 to 6 months	0	_
24.		0	
24.	>6 to 12 months		
24.	> 12 months	0	_
24.		0	
24.	> 12 months		
	> 12 months Total	0	#DIV/

I

26.	No, of applications duly made then withdrawn in period	0	
20.		<u>_</u>	
· · · · ·			
		_ 	
27.	No. of RSA Band 4 registrations awaiting determination which at quarter end are:		
	0 to 4 months old	2	
	>4 to 6 months old	0	_
	>6 to 12 months old	0	
	>12 months	0	
	Total	2	
	Ann the stand of the back and the standard of the Back and the standard of the		
	Applications for Major Variation to Registrations		
	RSA Band 4		
28.	No. of RSA Major Variations to registrations duly made within the reporting period	_0	
29.	No. of Major Variations determined within the reportin period which are:		
	O to 4 months		
	>4 to 6 months		_
	>6 to 12 months	0	
	>12 months	0	
	Total	0	
30.	No. of major variations awaiting datermination which at guarter end are;		
	0 to 4 months old		
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Total	0	
-			
	Applications for Mingr Variation to registrations		
	CARE DEMINENTS FOR TRAINING AND		
		╾┽────╁━	
	RSA Band 4		
31.	No. of RSA Minor Variations to registrations duly made within the reporting period	<u>o</u>	
32.	No. of Minor Variations determined within the reporting period which are;		
	0 to 4 months	0	
	>4 to 6 months		
	>6 to 12 months		
	>12 months	0	
	Total	0	
33.	No. of minor variations duly made and then withdrawn within the period	0	
n			
· · · · · ·			
34			
34.	No. of minor variations awaiting determination which at quarter end are:		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months		
	Total		
•		<u> </u>	
REVOCATIONS	No. of RSA Band 1 & 2 Authorisations Revoked/ Cancelled in Period	0	
	1911		
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period	0	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period		
REVIEWS	RSA Band 1 & 2 Permissions		
NEVILAND			
	No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period	1	
	No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by:		
	0 to 12 months		
· · · · · · · · ·	>12 to 24 months		
	>24 months	0	
	No. of RSA Band 1 & 2 revision/reviews completed in Period	0	
	No. of RSA Band 1 & 2 revision/reviews completed in Period	0	
	No. of RSA Band 1 & 2 revision/reviews completed in Period		

25	Band 1	- 	
35.		0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	o	
	- Minor Nuclear Sites (Category E)	0	
	Band 3	- 11	••
.			
		63	
	Band 4		
		74	
··	Inspection Visits under RSA'93:		
	Number of Application related visits		
	Band 1	0	
	Band 2 (categorised as cer RSR Workplanning Model - Version 4 16/10/98);		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	o	-
	- Minor Nuclear Sites (Category E)	0	
	Band 3	1	
	Band 4	0	
	blue of Bernson and factolics in		
	Number of Programmed (routine inspection) visits		
	Band 1	25	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98):		
·, ·	- Major Nuclear Sites (Categories B)	14	
	- Major Nuclear Sites (Categories C)	8	
<u> </u>			
	- Intermediate Nuclear Sites (Category D)	1	
	- Minor Nuclear Sites (Category E)	4	
	Band 3	0	
	Band 4	1	
	Number of Reactive visits		
	Band 1	2	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98):		
	- Major Nuclear Sites (Categories B)	ol	
	- Major Nuclear Sites (Categories C)	1 0	
		the second s	
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
	Band 3	0	
	Band 4	0	
		- i	
	Number of Other visits		
	Band 1	4	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 15/10/98);		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	1	
	Band 3	ol	
		ol	
	Band 4	<u> </u>	
	No. of inspection visits required in accordance with the R\$R Workload Model guidance in Period		
	Band 1	0	
	Band 2 (categonsed as per RSR Workplanning Model - Version 4 16/10/98);		
	Band 2 Teaterophised as bein KSR Workplashing model - Version 4 Tortovach		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	•
	- Minor Nuclear Sites (Category E)	l ol	
	Band 3	0	
	Band 4	0	
14		0	
	% achievement of annual inspections against RSR Workload Model guidance in Period	-	
			4mn //20
	Band 1	#DIV/0!	#DIV/0
	Band 2 (categorised as per RSR Workplanning Model - Version 4.16/10/98):		
	Major Nuclear Sites (Categories B)	#D1V/01	#DIV/0
	- Major Nuclear Sites (Categories C)	#DIV/0!	#DIV/0
	- Intermediate Nuclear Sites (Category D)	#DIV/01	#DIV/0
	- Minor Nuclear Sites (Category E)	#DIV/0!	#DIV/0
	Band 3	#DIV/0!	#DIV/0
	Band 4	#DIV/01	#DIV/0
	1-2·· ·	1	
· · · · ·			

0			
INCIDENTS	RSA 93		<u>i</u>
36.	Band 1 & 2 incidents		
	No. of incidents found to be justified	0	
			<u> </u>
	No. of Regulated Processes involved	0	0
	Band 3 incidents		
	No. of incidents found to be justified	0	0
			<u> </u>
	No. of Regulated Processes involved	0	0
	Band 4 incidents		
	No. of incidents found to be justified	- 0	0
			0
	No. of Regulated Processes involved	0	0
			i
<u> </u>	RSA '93 Enforcement actions :		
	No. of Prosecutions concluded	0	0
	No. of successful prosecutions concluded	0	
			i
	Fines imposed (ú)	0	0
	Costs awarded (ú)	0	0
	No. of Enforcement Notices issued under s.21 RSA'93	0	0
	No. of Prohibition Notices issued under s.22 RSA'93	0	0

			· · · ·
ACTIVITY	ITEM	QTR 1	QTR 2
Section 4 1.0 No. of n	ew contaminated land sites assessed for Agancy involvement	20	1
1.0 No. of c	ontaminated land site visits		1

	· · · · · · · · · · · · · · · · · · ·		
	WATER RESOURCES		
ACTIVITY	ITEM	QTR 1	QTR 2
HYDROMETRY		QINI	un z
Section 5			
	0 Number of data requests responded to within 10 working days	46	94
1,	0 Total number of data requests received	46	94
· ·	0 % of hydrometric data requests responded to within 10 working days	100.0%	100.08/
I.	V % of hydrometric data requests responded to widital to working days	100.0%	100.0%
1.	0 No.of formal licence applications determined in target time	7	5
1.	0 No.of formal licence applications determined	7	5
·	0 % formal licences determined in target time (statutory period or agreed extension)	100.0%	100.0%
1.	0 No.of licence applications determined in :		
	0 to 3 months	5	5
	> 3 to 6 months	2	0
	> 6 to 12 months	0	0
	> 12 months	0	
	- Total No. licences determined	7	5
	0 No. of licence applications awaiting determination which at Quarter end are :		
	> 0 to 3 months old	5	2
	> 3 to 6 months old	0	1
	> 6 to12 months old	1	1
	> 12 months	0	0
		6	4
1	0 No. of new formal licence applications received	7	3
			· Ŭ
1.	1 No.of upward variations made	0	0
<u>1</u> .	2 No.of downward variations made	0	0
1	3 No. of other variations made	4	2
			4
2	1 No. of part successions made	0	0
2	2 No. of whole or remainder successions made	9	4
	0 No. of licences revoked/lapsed/expired	2	
		` `	
INSPECTION	(a) Highly critical sites :		
	0 - No. of sites in force	10	0
	0 - No. of inspections required by NRA policy 0 - Actual no, of inspections made	10	10
<u> </u>	O - Actual no. of Inspections made	8	10
1	0 % achievement of licence enforcement policy - highly critical licences	80.0%	100.0%
1	0 No. of unplanned visits made	1	2
· · · · · · · · · · · · · · · · · · ·	(b) Critical sites : 0 - No. of sites in force		· c
	0 - No. of inspections required by NRA policy	31	31
	0 - Actual no. of inspections made		27
1	0 % achievement of licence enforcement policy - critical licences	51.6%	87,1%
1	0 No, of unplanned visits made	10	10
	(c) Less critical sites :		
2	0 - No. of sites in force		
	0 - No. of inspections required by NRA policy	11	11
	0 - Actual no. of inspections made	5	10
<u> </u>	0 % achievement of licence enforcement policy - less critical licences	45.5%	90.9%
·			
<u>├</u>	0 No. of unplanned visits made	1	
	(d) Small sites :		
?	- No. of sites in force	523	
	0 - No. of inspections required by NRA policy	0	
	0 - Actual no. of inspections made	2	C

1.0	% achievement of licence enforcement policy - less critical licences	#DIV/0!	#D1V/0!
10	No. of unplanned visits made	2	
	No. of non-compliant sites (total for all inspections)	0	
ENFORCEMENT			
	No. of prosecutions concluded :		
	- Abstraction offences		
	- Impoundment offences	0	
	No. of successful prosecutions concluded :		
	- Abstraction offences	- 1	
	- Impoundment offences	0	
	% success rate of prosecutions taken	100.0%	#DIV/0
	Fines imposed :		
	- Abstraction offences (E)	3500	
	- Impoundment offences (£)	0	
	Costs awarded :		
	- Abstraction offences (£)	4207.9	
	- Impoundment offences (£)	0	
	No, of formal cautions accepted :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	No. of warning letters sent :		
	- Abstraction offences	0	
	- Impoundment offences	0	

		FLOOD DEFENCE		<u></u>
ACTIVITY	-			
ACTIVITY			QTR 1	QTR 2
				()
ENFORCEMENT				
Section 6			lend inter	
		No of consents & byelaws positively determined within statutory period	70	7
		No of valid consent & byelaw applications determined	70	7
	_	% of consents & byelaws determined within statutory time	100.0%	100.09
	_			
DEVELOPMENT				
		Total actual flood defence capital expenditure:		
		- Fluvial defences	12	29
		- Tidal Defences	0	
	í.,	- Sea Defences	0	
		- Other	10	1
	-	- Total	22	31
		Total planned flood defence capital expenditure:		
		- Fluvial defences	261	26
		- Tidal Defences	0	
. <u>_</u>		- Sea Defences	0	
		- Other	0	I
		- Total		26
		Actual expenditure as proportion of planned expenditure - Capital prog.	8.4%	119.2%
FLOOD				
WARNING				
<u> </u>	1.0	No. of flooded properties which received a flood warning	0	
	2.0	No. of flooded properties	0	
	1.0	% of flooded properties which received a flood warning	0	
ENFORCEMENT		No. of prosecutions concluded	0	
		No. of successful prosecutions concluded	0	
		Fines imposed (£)	0	
		Costs awarded (£)	0	
_ <u></u>		No. of formal cautions accepted	0	
		No. of warning letters sent	0	

	PIOLIPOIRO		
	FISHERIES		
ACTIVITY	ITEM	QTR 1	QTR 2
GULATION			
ction 7			
	1.0 No. of consent applications dealt within target time	42	
	2.0 No. of consent applications received	42	
	% of consent applications responded to in target time	100.0%	100.0
			·
	2.0 No. of rod licence checks made (including multiple checks)	1688	12
		1000	12
	.0 No. of rod licence checks made (excluding multiple checks)	1469	ç
			_
	3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks)	75	
	8.0 No. of valid licences subsequently produced following an unsatisfactory check	45	
	.0 No. of failures to produce a valid rod licence	30	
	Evasion rate (%)	2.0%	4.3
		2.076	٦.,
3	0.0 No. of locations visited (rod licence enforcement)	177	1
	.0 No. of reports of illegal fishing actioned within target time	23	
	2.0 No. of reports of illegal fishing	25	
·			
	% of reports of illegal fishing actioned within target time	92.0%	94.6
	.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time	2	·
2	.0 No. of reports of handling of samon in suspicious circumstances actioned in target time	2	
	% of reports of handling of salmon in suspicious circumstances actioned in target time	100.0%	100.0
	No. of infringements, licence offences :		
<u></u>	- net	0	
			·
	No. of Infringements, byelaw/other offences :		
	- net	11	
	- Other	2	
	No. of prosecution/formal caution recommendations made within 35 days of date of offence	62	
	No. of prosecution/formal caution recommendations made	63	
	% of prosecution/formal caution recommendations made within 35 days of date of offence	98.4%	#DIV/0!
	No. of prospections concluded for licenses effections	_ -	
	No. of prosecutions concluded for licence offences :		
	- Net	4	
	No of prosecutions concluded for byetaw/other offences		
	- rod & line	0	
	- net	0	
	- Other	2	
	No. successful propagations concluded for lineage offenses -		
	No. successful prosecutions concluded for licence offences : - Rod		
	- Net		
	No. successful prosecutions concluded for byelaw/other offences		
	- rod & line	0	<u></u>
	- net	0	
	- Other	2	- 1
			1 E.
	Fines imposed for licence offences :		
	- Rod (£)	0	1645.0
	- Net (£)	0	
	Fines (£) imposed for byelaw/other offences	━┼╌╌╴┼	
	- rod & line		

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	- Other	220.00	85.00
	Costs awarded for licence offence prosecutions :		
	- Rod (£)	0	1325.00
	- Net (£)	150.00	
	Costs (£) awarded for byelaw/other offence prosecutions		
×	- rod & line	0	(
	- net		
	- Other	260.00	25.00
3	No. of formal cautions accepted for licence offences ;		
	+ Rod		
	- Net	0	
	No. of formal cautions accepted for byelaw/other offences		
	- rod & line		
	- net	0	
	- Other	0	
	No. of warning letters sent for licence offences :	— — <u> </u>	
	- Rod	3	
	- Net	0	(
	No. of warning letters sent for byelaw/other offences		
<u> </u>	- rod & line	0	(
	- not	0	(
	- Other	3	
		1 1	

	FISHERIES Cont'd		
	ITEM	QTR 1	QTR 2
MPROVEMENT	Length (km) of previously fishless river benefiting from restoration achemes	0	
	No. of Fish Kills (incidents) due to :		
RESCUES	Pollution Natural causes	- 1	
	- Natural Causes	1	
	No, of fish kills where emergency attendance is deemed necessary		
	No. of fish kills attended by staff	3	
	No. of fish kills attended by staff in target time	3	
	% of fish kills attended by staff within target time	100.0%	100.0
	No. of fish killed	14	5
	No. of emergency fish rescues initiated in target time	5	
	No. of emergency fish rescues		
	% of emergency fish rescues actioned within target time	100.0%	100.0
LANNING &			
DEVELOPMENT			
CONTROL			
1.	0 No.of referrals received by Fisheries for consideration :		
	- No. of Local Authority consultations	44	
	No. of Agency consent applications	114	
	- No. of Agency works	6	
	No.of referrals responded to by deadline requested :		
3.0	0 - No. of Local Authority consultations	41	
	- No. of Agency consent applications - No. of Agency works	109	
	% of referrals responded to by deadline requested	95.1%	96.3
	No of requests for fishery advice responded to in target time	21	
ADVISORY	No of requests for fishery advice	- 23	
SERVICES			
	% of requests for fishery advice responded to in target time	91,3%	95.0

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ACTIVITY		ITEM	QTR 1	QTR 2
PROMOTION &				
ADVISORY				
SERVICES				
Section 8				
	1.0	No. of requests for Recreation advice responded to in target time	4	
	Z.0	No. of requests for Recreation advice	4	
	1.0	% of requests for advice responded to in target time	100.0%	100.09
PLANNING &				
DEVELOPMENT				
CONTROL				
		No.of referrals received by Recreation for consideration :		
?		- No. of Local Authority consultations	44	1:
		- No. of Agency consent applications	114	. 8
		- No. of Agency works	6	1:
	3.0	No.of referrals responded to by deadline requested :		
		- No. of Local Authority consultations	41	14
		- No. of Agency consent applications	109	7
		- No. of Agency works	6	1:
		% of referrals responded to by deadline requested	95.1%	96.3%

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	CONSERVATION	1 1	
		1	
ACTIVITY	ITEM	QTR 1	QTR 2
PROMOTION &			
ADVISORY			
SERVICES			
Section 9			
	1.0 No. of requests for Conservation advice responded to in target time	12	3
	2.0 No. of requests for Conservation advice	12	3
	% of requests for advice responded to in target time	100.0%	100.0
PLANNING &			
DEVELOPMENT		1 1	
CONTROL			
	? No.of referrals received by Conservation for consideration :	1 1	
	- No. of Local Authority consultations	115	11
	- No. of Agency consent applications	117	<u> </u>
	- No. of Agency works	12	
	3.0 No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	115	11
	- No. of Agency consent applications	117	9
	- No. of Agency works	12	
	% of referrals responded to by deadline requested	100.0%	100.05
	Number of SPA's, SAC's and Ramsar Sites	31	
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW	3	_
	Number of 'Urgent' priority SPA's and SAC's reviewed to establish 'significant effect' of existing Agency Authorisations and activities	0	
		<u>├</u> ────	
MPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	3	

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	NAVIGATION		
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ACTIVITY	ITEM	QTR 1	QTR 2
INSPECTION			
&			
ENFORCEMENT			
Section 10	Checks made at locks 1.0 No. of licence/registration offences	0	0
	2.0 No. of licence/registrations checked	0	
	All other licence enforcement checks		
	1.0 No. of licence/registration offences	0	
	2.0 No. of licences/registrations checked	0	
	% of licence/ registration compliance	#DIV/0!	#DIV/0!
		+010/01	#017/01
	No. of other Navigation offences (not licence/ registration related)	0	
	1.0 No. of offences recommended for prosecution within target time	0	(
	2.0 No. of offences recommended for prosecution	0	
	64 of offenses reacting and day person tion is to the		*0*****
	% of offences recommended for prosecution in target time	#DIV/0!	#DIV/0!
	No. of prosecutions concluded		· (
	No. of successful prosecutions concluded	0	(
	Fines imposed (£)	0	
	Costs awarded (£)	0	
	No. of formal cautions accepted		(
	No. of warning letters sent	0	
EMERGENCY			
RESPONSE			
	1.0 No. of emergency incidents attended within target time	0	
	2.0 No. of emergency incidents	0	
			#DI1 (10)
	% of emergency incidents attended in target time	#DIV/0!	#DIV/01
PLANNING &			
DEVELOPMENT			
CONTROL			
?	No.of referrats received by Navigation for consideration :		
	No. of Local Authority consultations	0	(
	- No. of Agency consent applications	0	(
	- No, of Agency works	0	
	3.0 No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	0	
	- No. of Agency consent applications	0	
	- No. of Agency works	0	
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/01
PROMOTION		_ 	
& ADVISORY			
	1.0 No. of requests for Navigation advice responded to in target time 2.0 No. of requests for Navigation advice	0	
- -	% of requests for advice responded to in target time	#DIV/0!	#DIV/0!
<u> </u>			

	MULTIFUNCTIONAL		
ACTIVITY	ITEM		075.5
			QTR 2
Section 11			
	No. of planning applications:		
	No. processed in 15 to 21 Days of receipt	732	6
		132	
	No. processed in 22 to 28 Days of receipt No. processed after more than 28 Days of receipt	125	1
	No. processed aner more than 26 Days th receipt	43	
	Demontons of alexander and the demonstration of the		
	Percentage of planning applications processed within 14 days	70.9%	67.0
	Percentage of planning applications processed within 21 days	83.7%	85.0
	Percentage of planning applications processed within 28 days	95.8%	96.6
CUSTOMER	Complaints		
	No. of complaints received (by type)		
2.	0 - policy complaint	5	
	- failure complaint	0	
	- conduct complaint	1	
		612	
3.	0 No. of complaints responded to within time bands		
	No, responded to in 1 - 5 working days of receipt	3	
	No. responded to in 6 - 10 working days of receipt	3	
	No. responded to in more than 10 working days of receipt	0	
		-	
	Percentage of complaints responded to within target time (5 working days)	50.0%	100.0
	Percentage of complaints responded to within 10 working days	100.0%	100.0
	? No. of complaints which, on investigation, proved justified		
	- policy complaint		
	- failure complaint		
	conduct complaint	<u> </u>	<u> </u>
	No. of MPs letters:		
1.	0 No. responded to in 1 - 10 working days of receipt	6	
	No. responded to in 11 - 15 working days of receipt	0	
	No, responded to in more than 15 working days of receipt	0	
	Percentage of MPs' letters replied to within target time (within 10 working days)	100.0%	100.0
REQUESTS FOR	No. of visitors inspecting Agency-held public registers	2	
NFORMATION			
FROM	No. of requests received that required information from the public registers to be	53	1
THE AGENCY'S	sent by post, fax or E-Mail		
PUBLIC			
REGISTERS	No. of requests that resulted in a charge being made (is over de minimis)	0	
	Total revenue received (£)	0	
		<u> </u>	
	No. of results to concerning to in full within state days manifester time time that the southin the southing		
	No. of requests responded to in full within statutory maximum time limit (is within 2 months	53	
	from date of receipt of request)		
		_ 	
	No. of requests responded to in full within standard of service target time	53	<u>.</u>
	No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	0	_
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or	0	
	non-payment of a charge		-
WRITTEN REQUESTS	written requests :		
MADE FOR			
NFORMATION	No. of requests received that required environmental information to be sent by post, fax or E-Mail	68	
deemed to be		- ~~ 	
subject to the	No. of remeate that resulted in a charge being made (in ours de minimia)	0	
nvironmental	No. of requests that resulted in a charge being made (ie over de minimis)		
	Total revenue received (£)		
nformation	Man of some and a some should be in full with a state dama, maximum times the in the with the American		-
(egulations)	No. of requests responded to in full within statutory maximum time limit (ie within 2 months	68	
	from date of receipt of request)		
xcludes Searches			_

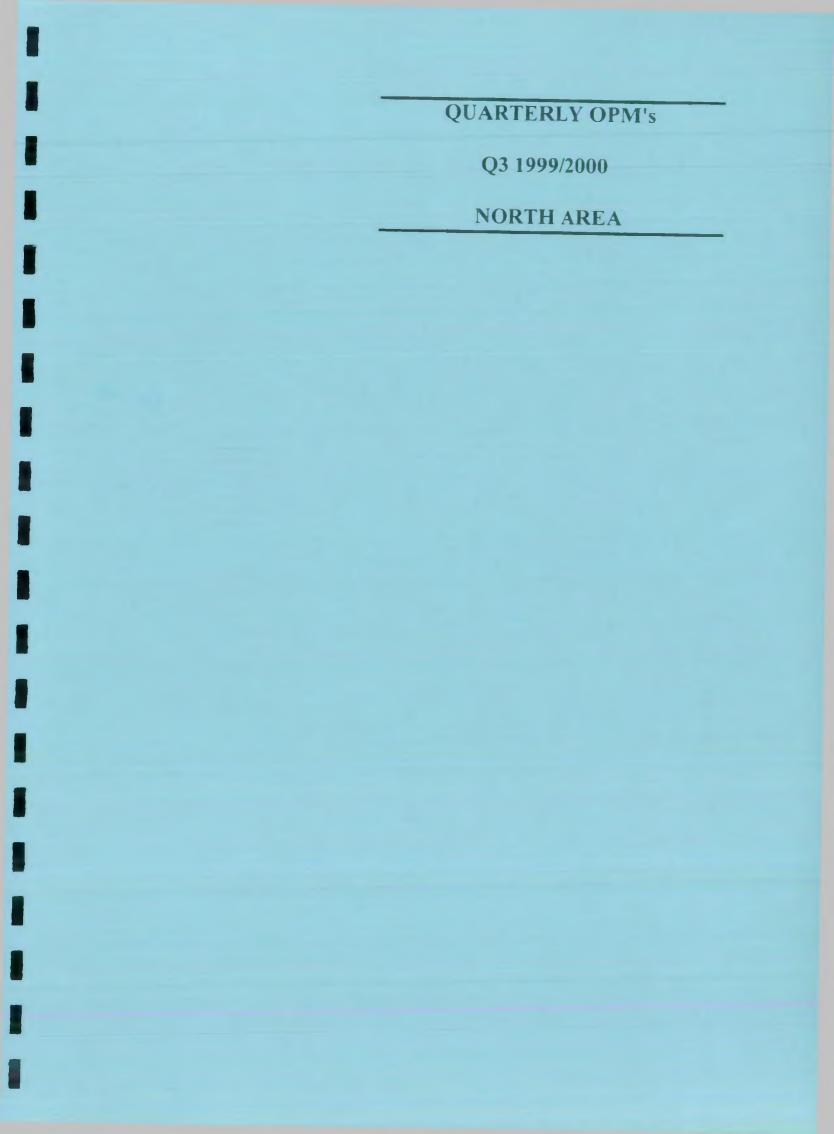
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	No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	0	
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or	0	
	non-payment of a charge		
- <u> </u>	No. of requests refused by reason for refusal: (These require referral to Legal and Head Office)		
	- when the requested information is not held by the Agency	0	
	- when the requested information is not environmental information	0	
	- when a request is too general or manifestly unreasonable	0	
	- when the requested information is not in an accessible form or location	0	
•	- when payment of a reasonable charge is refused	0	
**	- when information is capable of being treated as confidential and its disclosure would	0	
	contravene any statutory provision or rule of law or would involve the breach of any agreement		
	- when the information is personal information contained in records held in relation to		
	an individual who has not consented its disclosure		
	- when the information was supplied to the Agency by a person who was not under or could have		
	been under any legal obligation to do so; did not supply it to the Agency in circumstances such that		
	the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to		
	its disclosure		
	- when its disclosure would increase the likelihood of damage to the environment	0	
	- when the information relates to matters affecting international relations, national defence	0	
	or public security		
	- when information relates to legal or other proceedings (whether actual or reasonably prospective)	0	
	- when information relates to the Agency's confidential deliberations or the contents of	0	
	internal communications	1	
	when information is contained within a document or other record which is still in the course of	o	
	when allochtation is contained within a coctaners of other record writch is starting the course of completion	+	
	when information relates to matters affecting commercial or industrial confidentiality or intellectual	0	
	property (copyright, patents etc.)	_ _	
	- when information is supplied in part - ie part refusal	0	
REQUESTS	No. of requests received that required open government information to be sent by post, fax, or E-Mail	- 0	
MADE FOR			
NFORMATION			
WHICH QUOTE	No. of requests that resulted in a charge being made - is over de minimis	0	
	Total of monies received (£)		
GOVERNMENT		┈┼━╼╸┷┼╴	
		_ 	
CODE OF	No. of requests that were responded to in full within the maximum time limit of 20 working		
		0	
PRACTICE ON	days from date of receipt of the request		
PRACTICE ON ACCESS TO	days from date of receipt of the request		
PRACTICE ON ACCESS TO GOVERNMENT		0	
PRACTICE ON	days from date of receipt of the request		
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from		
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from		
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension	0	
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt)	0	
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension was agreed	0	
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension Was agreed No. of requests responded to in full in excess of the time limit (is > 20 working days) due to a delay or	0	
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension was agreed	0	
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge	0	-
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension Was agreed No. of requests responded to in full in excess of the time limit (is > 20 working days) due to a delay or	0	-
PRACTICE ON ACCESS TO GOVERNMENT	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge	0	
PRACTICE ON ACCESS TO SOVERNMENT NFORMATION	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge	0	
PRACTICE ON ACCESS TO BOVERNMENT NFORMATION	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge	0	-
PRACTICE ON ACCESS TO SOVERNMENT NFORMATION	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension more agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office)	0	
PRACTICE ON ACCESS TO SOVERNMENT NFORMATION	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquires received - ie enquires or requests for more general information	0	
PRACTICE ON ACCESS TO SOVERNMENT NFORMATION	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquines received - is enquines or requests for more general information not covered by the supply of information under the previous catagories (above), which	0	
PRACTICE ON ACCESS TO SOVERNMENT NFORMATION	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquines received - is enquines or requests for more general information not covered by the supply of information under the previous Categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available	0	
PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request • No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquines received - ie enquines or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available free publicity material	0	
PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request * No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquines received - is enquines or requests for more general information not covered by the supply of information under the previous Categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available	0	
PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquines received - we enquines or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available free publicity material LAND OWNERSHIP ENQUIRIES	0	3
PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request • No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquines received - ie enquines or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available free publicity material	0	3
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PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquines received - we enquines or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available free publicity material LAND OWNERSHIP ENQUIRIES	0	3
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PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests responded (NB These require referral to Legal and Head Office) No. of general enguines received - is enguines or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available free publicity material LAND OWNERSHIP ENQUIRIES No. of land ownership enquiries received No. of enquires responded to in full within 10 working days from the date of receipt No. of enquires responded to in full within 10 working days from the date of receipt		
PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests received (NB These require referral to Legal and Head Office) No. of requests received - is enquines or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available free publicity material No. of land ownership enquiries received No. of and ownership enquiries received No. of enquiries responded to in full within 10 working days from the date of receipt No. of enquiries responded to in full within 10 working days from the date of receipt		3
PRACTICE ON ACCESS TO GOVERNMENT NFORMATION	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refused (NB These require referral to Legal and Head Office) No. of general enquires received - ie enquires or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available If the publicity material LAND OWNERSHIP ENQUIRIES No. of requires responded to in full within 10 working days from the date of receipt No. of enquires responded to in full within 10 working days from the date of receipt		3
PRACTICE ON ACCESS TO GOVERNMENT NFORMATION SENERAL ENQUIRIES	days from date of receipt of the request No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests responded (NB These require referral to Legal and Head Office) No. of general enguines received - is enguines or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available free publicity material LAND OWNERSHIP ENQUIRIES No. of land ownership enquiries received No. of enquires responded to in full within 10 working days from the date of receipt No. of enquires responded to in full within 10 working days from the date of receipt		3

 No. of search requests that were responded to in full within the statutory maximum time	0	46
of 2 months from date of receipt of the request		
No. of search requests responded to in full within the service target time (within 10 working days from	19	39
 the date of receipt)		
 No. of search requests responded to in full in excess of the statutory time limit (ie > 2 months)	0	(
 No. of search requests responded to in full in excess of the time limit of 2 months due to delay or	0	
non-payment of a charge	_	

	PERSONNEL		
ACTIVITY	ITEM	QTR 1	QTR 2
STAFF			•
TURNOVER	Average no. of permanent employees (FTEs) in complemented posts		- 1
Section 13	over last 12 months :		
	- Manual employees	64	64
	- Non-manual employees	271	155
	Total no. permanent employees (FTEs) in complemented posts		
	- Manual employees		
	- Non-manual employees	1	
	- Nor Ananual clippoyees		4
	Turnover rate (%) :		
	- Manual employees	1.6	0.0
	- Non-manual employees		2.6
HEALTH &	No of reportable accidents :		
SAFETY	- Manual employees	0	(
	- Non-manual employees	0	
	- Tota)	0	(
	Total no. working days :		
	- Manual employees	14976	14976
	- Non-manual employees	70460	40300
	- Total	85436	55276
	No working doug lost due to recordable posidents :		
	No working days lost due to reportable accidents :		(
	- Non-manual employees		
	- Total		
			`
	% of working days lost due to reportable accidents :		
	- Manual employees	0.0	0.0
	- Non-manual employees	0.0	0.0
	- Total	0.0	0.0
TRAINING &	No. of days devoted to training :		
DEVELOPMENT	- Manual employees		
	- Non-manual employees	75	
	- Total	75	
	% of working days devoted to training ;		
	- Manual employees	0.0	0.0
	- Non-manual employees	0.1	0.0
	- Total	0.1	0.0

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NORTH	1999/00 QUARTERLY TEMPLATE	<u> </u>	
	- <u></u>	<u> </u>	+
	WATER QUALITY	<u> </u>	
	WATER QUALITY		
			<u> </u>
lischarge	1		
Ionitoring & Control		Quarter 3	Quarter 4
PPE reference: G2)			
ection 1			
	No. of new applications received	4	+
	No. of consent applications determined	10	
	No. of consents determined in target time	10	
	% discharge consent determined in target time	100%	#DIV/0!
			1
1.13	Number of Consent Reviews received	0	1
1.14	No. of consent reviews determined	0	
	No. of variations applied for by discharger	0	
1.15	No. of variations determined	0	
1.16	No. of variations determined in target time	0	
	% variations determined in target time	#DIV/0! -	#DIV/01
			
	No. of Consent modifications initiated by the Agency	0	
	No. of consent modifications determined	0	
		Į	ļ
	No. of consent revocations	4	Į
_		ļ	Į
1.17	No. of consents applications/ variations awaiting determination	8	
		<u> </u>	
1.18	No. of Groundwater applications received	<u> </u>	
		ł	ļ
		l	<u> </u>
Discharge nspection			1
PPE reference: H)			<u> </u>
FFE (VIVIULE, N)	ROUTINE MONITORING:		ł
	No. of discharges inspected:numeric		
	No. of discharges inspected.romence		┨─────────
	No. or discharges inspected descriptive % achievement of planned inspection programme[numeric and descriptive]		
	agrievement of bistuped hisbection blogrammeltinment; and describtive]		
	No. of alassed officiant compliant visits mode	645	┨─────
	No. of planned effluent sampling visits made No. of routine effluent samples taken	541	
	% achivement of planned routine effluent sampling programme	84%	#DIV/0!
			*010/01
Aonitoring			1
Controlled Waters			
PPE reference: F)		·	1
			t
3.11	No. Routine single samples taken: statutory sampling prog:		1
	Chemical samples:	r	l
3.18	Total	611	
······	Biology:		
3.24	Total	0	
	Microbiology samples:		
	Total	12	[
3.32	% achievement of planned statutory sampling programme (751)	83%	
			1
3.33	No. Routine single samples taken: National Surveillance Prog:		
	Chemical samples:		I
3.37	Total	596	
	Biology:		
3.40	Total	4	
	% achievement of planned national surveillance sampling programme (521)	115%	
3.41			
	No. Routine single samples taken: Regional Operational sampling prog		
	No. Route singe samples taken, Regional Operational sampling prog		
	Chemical samples:		
	Chemical samples: Total	171	
3.42	Chemical samples:	171	
3.42	Chemical samples:	171	

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3.57	Microbiology samples:		· · · · · · · · · · · · · · · · · · ·
	Total	28	
3.65	% achievement of planned regional operational sampling programme (255)	156%	
3.67	No. of non effluent samples placed on Public Register	1556	
3.68	No. placed on Public Register in Target Time	1498	
	% of samples place on public register in target time.	96%	#DIV/0!
	No. of effluent samples placed on Public Register	630	
3.70	No. placed on Public Register in Target Time	596	
	% of samples place on public register in target time.	95%	#DIV/0!
·			
Pollution Prevention			
(Scale is an issue)			
(PPE Reference:B2)			
4.14	% achievement of planned High Priority inspections		
4.15	% achievement of planned Medium Priority inspections		
4.16	% of sites included in planned high priority programme		
4.17	% of sites included in planned medium priority programme		
Incident attendance and response			
(PPE ref: J)		<u> </u>	
(FFE 101. J)			
4 19	No. of reported incidents recoonded to by an authorized officer		
	No. of reported incidents responded to by an authorised officer No. of reported incidents responded to by an authorised officer within target time		
4,13	% of reported incidents responded to by an authorised officer within target time	#DIV/0	#D!V/0!
	No or reported moderna responded to by all administed officer within larger time		
4 20	No. of Cat 1 incidents investigated		
	No. of Cat 1 incidents investigated within stipulated standards of service		
4.21	% of category 1 incidents investigated within stipulated standards of service	100%	#DIV/0!
4 22	No. of Cat 2 incidents investigated		
	No. of Cat 2 incidents investigated within stipulated standards of service		···
	% of category 2 incidents investigated within stipulated standards of service	100%	#DIV/01
4.24	No. Pollution incident Reportees provided with feedback	38	
	% Pollution incident Reportees provided with feedback	95%	
ENFORCEMENT			
(INFORMATION)			
(PPE ref:I)			
5.10	No. of prosecutions concluded	2	
	No. of successful prosecutions concluded	2	
	Fines imposed (£)	11000.00	
	Costs awarded (£)	5394,89	
5.14	No. of formal cautions issued and accepted	1	
	No. of warning letters sent	3	
5.16	No. of enforcement notices issued under section 90 B		
├ ───	of WRA'91	0	
5.17	No. of actions taken under Section 90 B(4) to secure		
		0	

	4	L	₽	
_	-			
			1	
	Integrated Pollution Control			
	IPC		├─── {	
1			<u> </u>	
ACTIVITY	ITEM	1		
		1		
		QTR 3	QTR 4	
	No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)	I		
_				
	Part A's	51		
	<u></u>			
	Part B's	0		
	Total	51	0	
			<u>1 </u>	
		·ł		
AUTHORISATION	Applications :	-	Į	
		ł		
		-} <u>-</u>	₽	
	No. of IPC valid applications duly made	0	┣───┤	
		<u> </u>	fI	
<u> </u>	No. of IPC valid applications determined	1	 1	
	0 to 4 months	- 0	┣━━━━━┤	
	> 4 months			
	Total	1		
_		- <u>†</u>	⊢ 1	
	No. determined within 4 months or agreed extension time	0		
	% determined within target period	#DIV/0!	#DIV/0!	
	No. of IPC valid applications awaiting determination which at guarter end are:			
	0 to 4 months old	0		
	4-12 months old	0		
_	>12 months old	1		
	Total	1	<u>ا</u> ــــــــــــــــــــــــــــــــــــ	
_	substantial variations to authorisations :			
	Properational Aguarious Co anniousarious :			
	No. of IPC valid applications for substantial variation duly made	0	↓↓	
-		t ř		
		+	<u>+</u> 1	
	No. of IPC valid applications for substantial variation determined in :	<u>t</u>	<u>∤</u> ┨	
	0 to 4 months	0	<u>├</u> ────┤	
	> 4 months	i õ	<u>├</u>	
	Total	0	0	
	No. determined within 4 months or agreed extension time	0		
	% determined within target period	#DIV/0!	#DIV/0!	
			<u> </u>	
		1	łł	
	No of IPC valid applications for substantial variation awaiting determination which at quarter end.		↓ Ⅰ	
	0 to 4 months old	0	<u> </u>	
	4-12 months old	0	├─── ┃	
	Total	0		
		0	⁰	
-	non substantial variations to authorisations ;	+	↓ {	
		1		
			├ ───┤	
	No. of (PC valid applications for non substantial variation duly made	3	╂━───┥	
	Tree, er nr o vanu appressions tor non substantial variation dury made	<u>،</u>		
			1 - 1	

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	No. of IPC valid applications for non substantial variation determined in :		
	0 to 4 months	3	
	> 4 months	1	
	Total	4	
	No. determined within 4 months or agreed extension time	4	
			-
	% determined within target period	100.0%	#DIV/01
		100.070	
	No. of IPC valid applications for non substantial variation awaiting determination which at guarter er	ad dra:	
	to to 4 months old		
	4-12 months old	0	
		1	
	>12 months old	0	
	Total	1	
YEAR REVIEWS	Authorisation reviews :		
	No. of IPC 4 year reviews of authorisation required by statute [per procedure EA0/2/010	0	
	arising within the quarter		
	No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within	0	
	the quarter which were carried out within 4 years of authorisation or of the last review		
		ł	
		┟─────┤	
	% of statutory review programme completed in time	#DIV/01	#DIV/01
	se or anerelor à realem headrannie completen in mue	#017/01	#U17/0
	No. of IDC 4 years an investigation of a standard in the support of the second		
	No. of IPC 4 year reviews of authorisation completed in the quarter but which were	0	
	overdue (ie completed in a period > 4 years since authorisation or from last review)		
	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end	0	
NSPECTION			
	Annual No. of programmed visits indicated under RSDM41 guidance	139	
	No. of Inspection visits under EPA'90 :		
	- application related	1	
	- programmed visits	42	
	- other visits	3	
	Cumulative (YTD) % achievement of RSDM41 inspection guidance	82.7%	#DIV/0!
		↓	
		II	
	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter	6 (19)	
	No of Bart A processory which are non-environation Do ant and an ODRA struct	0	
	No. of Part A processes which are non-operational ie. Do not need an OPRA score		
			#DIV/0!
	% of total No. of Part A processes assessed and assigned an OPRA score	#VALUE!	
		#VALUE!	
	% of total No. of Part A processes assessed and assigned an OPRA score	#VALUE!	
	% of total No. of Part A processes assessed and assigned an OPRA score	#VALUE!	
	% of total No. of Part A processes assessed and assigned an OPRA score	#VALUE!	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	#VALUE!	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	#VALUE!	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90		
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	#VALUE!	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90		
NCIDENTS	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA *90 No. of pollution incident allegations found to be justified	8	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90		
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA *90 No. of pollution incident allegations found to be justified	8	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	8	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA *90 No. of pollution incident allegations found to be justified	8	
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	8	

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	PROSECUTIONS :		
	No. of Prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	*	╉╌╍──╂	
	Fines Imposed (£)	0	
		-}}	
-			
	Costs awarded (£)	0	
	Number of prosecutions pending at quarter end	0	
	No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or	0	
	1	1 1	
	prohibition notice	1	·
	The automatic manage		
	· ·····		
			· · · · ·
	APPEALS :		
	No.of appeals concluded	. 0	
		1-1-	
	No. of appeals resolved in favour of the appellant	0	
}	No. of appeals withdrawn	0	
	Number of appeals pending at quarter end		
		_	
	JUDICIAL REVIEWS :		
	No. of judicial reviews concluded	0	
	No. of judicial reviews resolved in favour of the applicant	0	
		+	
		- <u>-</u>	
	Number of judicial reviews pending at quarter end	0	
		+	
	ENFORCEMENT & PROVIBITION NOTICES :		
	No. of Enforcement Notices issued under s.13 EPA'90	0	
		1	
H	No. of Prohibition Notices issued under s.14 EPA'90	0	
1	1		I

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	RADIOACTIVE SUBSTANCES (RAS)		
ACTIVITY	ITEM		
		QTR 3	QTR 4
UCLEAR SITE			
AUTHORISATIONS	Applications for RSA Band 1 & 2 authorisation :		
1.	No. of applications duly made within the reporting period	0	
2.	No. of applications determined within the reporting period	o	
3.	No. of applications outstanding (awaiting determination) which at quarter end are:		
	0 to 12 months	0	
	>12 to 24 months >24 months	0	
	724 months Total	0	
		-	
4.	Applications for variation to RSA Band 1 & 2 authorisation ; No. of RSA Band 1 & 2 variations duly made within the reporting period	o	
₩.			
5.	No. of RSA Band 1.5.2 variations determined within the reporting period which are:		
	0 to 12 months	0	
	>12 to 24 months >24 months	0	
	Total	ō	
6.	No. of variations outstanding (awaiting determination) which at quarter and are:		
υ.	0 to 12 months	3	
	>12 to 24 months	0	
	>24 months Total	03	1.5
	, ota,		6.16
_	Nuclear Site Reviews ;	l	l
7.	No. of RSA Band 1 & 2 Authorisations due for review in the reporting period		
8.	No. of RSA Band 1 & 2 Reviews completed in the reporting period	0	
9.	No. of RSA Band 1 & 2 Reviews which at the end of the reporting period are overdue by:		
	0 to 12 months	0	
1	>12 to 24 months >24 months	0	
	Total	Ō	
NON NUCLEAR PERMISSIONS	NON NUCLEAR PERMISSIONS : BAND 3 AUTHORISATIONS:		
10.	Applications for RSA Band 3 authorisation :	0	8-
IV.	No. of applications duly made within the reporting period	ľ	
11.	No. of applications determined within the reporting period which are:]
	0 to 4 months >4 months	0	
	Total	0	
12.	No. of applications determined within 4 months or agreed extension time	. 0	
	% determined within target period	#DIV/0	
13.	No, of applications for authorisation awaiting determination which at quarter end are:		
	0 to 4 months	o 🗇	l
	>4 months Total	1	
14,	Applications for variation to RSA Band 3 authorisations : No. of RSA Band 3 variations duly made within the reporting period	0	
15.	No. of RSA Band 3 variations determined within the reporting period which are:		1
	0 to 4 months >4 months	1	
	Total	1	1

16.	No. of applications determined within 4 months or agreed extension time	1 1		
	% determined within target period	100%		
. 17.	No. of applications for variation awaiting determination with at guarter end are:			
	0 to 4 months	0		
	> 4 months	0		
	Total	0	0	
	RSA Band 3 Revocations :			
18.	No. of RSA Band 3 Authorisations revoked within the reporting period	0		
	BAND 4 REGISTRATIONS:			
40	Applications for RSA Band 4 registration :			
19.	No, of applications duly made within the reporting period	0		
20.	No. of applications determined in reporting period which are:			
	0 to 4 months	0		
	Total	i i	Ó	
21.	No. of applications determined within 4 months or agreed extension time	1		
21.				
	% determined within target period	100%		
22.	No. of applications for registration awaiting determination which at quarter end are:			
	0 to 4 months	1		
	>4 months Total	0	o	
			-	
23.	Applications for variation to RSA Band 4 registrations : No. of RSA Band 4 variations duly made within the reporting period	1		1
20.				
24.	No. of RSA Band 4 variations determined within the reporting period which are: 0 to 4 months	0		
	>4 months	0		
	Total	0	Ó	
2 5.	No. of applications determined within 4 months or agreed extension time	0		
	% determined within target period	#DIV/0!		
26.	No. of applications for variation awaiting determination with at quarter end are: 0 to 4 months	3		Į
	> 4 months	0		
	Total	3	0	
	RSA Band 4 Cancellations :			
27.	No. of RSA Band 4 Registrations cancelled within the reporting period	0		
INSPECTIONS				ľ
28.	No. of regulated sites for Bands 1 & 2 : Band 1		2 2 S S	۰.
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)			1
	- Major Nuclear Sites (Categories B)			
	- Major Nuclear Sites (Categories C)			
	- Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D)			
	- Major Nuclear Sites (Categories C)	0	o	
	- Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites	0	o	
	- Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E)	0	0	
	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations			
	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations	0	0	
29.	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites No. of regulated permissions for Bands 3 & 4 : Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissions Number of Visits made within the reporting ceriod:			
29.	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites No. of regulated permissions for Bands 3 & 4 : Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissions Number of Visits made within the reporting period: Band 1	0	٥	
29.	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites No. of regulated permissions for Bands 3 & 4 : Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissions Number of Visits made within the reporting ceriod:			
29.	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites No. of regulated permissions for Bands 3 & 4 : Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissions Number of Visits made within the reporting cericd: Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)	0	٥	Î
29.	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites No. of requilated permissions for Bands 3 & 4 : Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissions Number of Visits made within the reporting oeriod: Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) Major Nuclear Sites (Categories B) Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D)	0	٥	
29.	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites No. of requilated permissions for Bands 3 & 4 : Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissions Number of Visits made within the reporting cericit: Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) Major Nuclear Sites (Categories B) Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E)	0	٥	
29.	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites No. of requilated permissions for Bands 3 & 4 : Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissions Number of Visits made within the reporting oeriod: Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) Major Nuclear Sites (Categories B) Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D)	0	٥	

		No. of visits required in accordance with the RSR Workplanning Model		1	
		Band 1			
		Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)		E come en en en	
		- Major Nuclear Sites (Categories B)		1.11.11	
		- Major Nuclear Sites (Categories C)		0	
		- Intermediate Nuclear Sites (Category D)		 0	
		- Minor Nuclear Sites (Category E)		0	
		Band 3		0	
		Band 4		0.	
		Total	-	0	ļ
		% achievement of annual FER inspections (accummulative)			Į
		Band 1		#DIV/0!	#DIV/0!
		Band 2 - Categories B		#DIV/0!	#DIV/0!
		Band 2 - Categories C		#DIV/01	#DIV/0!
		Band 2 - Categories D		#DIV/0!	#DIV/0!
		Band 2 - Categories E		#DIV/01	#DIV/0!
		Band 3		#DIV/01	#DIV/0!
		Band 4		#DIV/0!	#DIV/0!
	NTS	INCIDENTS & ENFORCEMENTS			
					ļ
	30. 31.	No. of Nuclear site incidents reported within the period		 0	
	31.	No. of Non Nuclear incidents reported within the period			
NFOF	RCEMENTS	RSA '93 Enforcement actions :	•		-
	32.	No. of Prosecutions concluded		0	
	33.	No, of successful prosecutions concluded		0	
	34.	Fines imposed (£)		0	ł
	35.	Costs awarded (£)		0	ł
	36.	No. of format cautions issued and accepted		0	1
	37.	No. of warning letters sent		0	
	38.	No. of Enforcement Notices issued		0	
	39.	No. of Prohibition Notices issued		0	1

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	LAND QUALITY		
			
ACTIVITY	ITEM	QTR 3	
Section 4 1.0 No. of new cont	aminated land sites assessed for Agency involvement	8	
1.0 No. of contamin	ated land site visits	6	{

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			_
	WATER RESOURCES		_
	····		
ACTIVITY		078.2	
IYDROMETRY		QTR 3	
ection 5			
	Number of data requests responded to within 10 working days	67	
	Total number of data requests received	67	
e.,			
	% of hydrometric data requests responded to within 10 working days	100.0%	#DIV/0!
	No.of formal licence applications determined in target time	- 5	
	No.of formal licence applications determined	5	
			_
	% formal licences determined in target time (statutory period or agreed extension)	100.0%	#DIV/0!
	No.of licence applications determined in : 0 to 3 months	3	
	> 3 to 6 months		
	> 6 to 12 months	1	_
	> 12 months	0	
	- Total No. licences determined	5	
<u></u>			
	No, of licence applications awaiting determination which at Quarter end are :		<u> </u>
	> 0 to 3 months old	<u>6</u> 0	
	> 6 to 12 months old		
	> 12 months	- to -	
	Total	6	
	No, of new formal licence applications received	7	
	No.of upward variations made		
	No.of downward variations made	0	
	No. of other variations made	0	
	No. of part successions made	0	 _
		·	
	No. of whole or remainder successions made	0	
	No. of licences revoked/lapsed/expired	. 0	
INSPECTION	(a) Highly critical sites :		┣─────
	- No. of sites in force		
	- No. of inspections required by NRA policy	10	
	- Actual no, of inspections made	9	-
	% achievement of licence enforcement policy - highly critical licences	90.0%	#DIV/0!
	No. of unplanned visits made		
		0	
	(b) Critical sites :		
	- No. of sites in force		-
	No, of inspections required by NRA policy	31	
	- Actual no. of inspections made	13	
	% achievement of licence enforcement policy - critical licences	41.9%	#DIV/0!
	No. of unplanned visits made		╂─────
	(c) Less critical sites :		
	- No. of sites in force		
	- No. of inspections required by NRA policy	11	
	- Actual no. of inspections made	0	┣────
	Réachiavament of licence enformement policy. Lass edition licences	0.0%	#010/01
	% achievement of licence enforcement policy - less critical licences	0.0%	#DIV/0!
	No. of unplanned visits made	4	╆────
			1
	(d) Small sites :		
	- No. of sites in force		1

	No. of inspections required by NRA policy	3	
	- Actual no. of inspections made	3	
	% achievement of licence enforcement policy - less critical licences	100.0%	#DIV/0
	No, of unplanned visits made		
	No. of non-compliant sites (total for all inspections)		
NFORCEMENT			
	No. of prosecutions concluded :		
	- Abstraction offences	1	
<u> </u>	- Impoundment offences		
	No. of successful prosecutions concluded :		
	- Abstraction offences	1	
	- Impoundment offences		
	% success rate of prosecutions taken	100.0%	#DIV/0
	Fines imposed :		·
	- Abstraction offences (£)		
	- Impoundment offences (£)		
	Costs awarded :		
	- Abstraction offences (£)	1291.73	
	- Impoundment offences (£)		
	No. of formal cautions accepted :		
	- Abstraction offences		
	- Impoundment offences		
	No. of warning letters sent :		
	- Abstraction offences		
	- Impoundment offences		

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· · · ·	FLOOD DEFENCE		
ACTIVITY	ITEM	QTR 3	OTR 4
			<u></u>
REGULATION &			
ENFORCEMENT			
Section 6			
	No of consents & byelaws positively determined within statutory period	57	·
	No of valid consent & byelaw applications determined	57	
	% of consents & byelaws determined within statutory time	100.0%	#DIV/01
IMPROVEMENT &			
DEVELOPMENT		· · · · ·	
	Total actual flood defence capital expenditure:		
	- Fluvial defences	204	
	- Tidal Defences	0	
	- Sea Defences	1	
	- Other	18	
	- Total	223	(
	Total planned flood defence capital expenditure:		
	- Fluvial defences	261	
	- Tidal Defences	0	
	Sea Defences	0	
	- Other	0	
	- Total	261	(
	Actual expenditure as proportion of planned expenditure - Capital prog.	85.4%	#DIV/0!
FLOOD			
WARNING			
	No. of flooded properties which received a flood warning	0	
	No. of flooded properties	0	
	% of flooded properties which received a flood warning	0	——————————————————————————————————————
			(
	No. of prosecutions concluded	0	
	No. of successful prosecutions concluded		
	Fines imposed (£)		
	Costs awarded (£)	0	
	No. of formal cautions accepted	3	
	No. of warning letters sent	0	l

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	FISHERIES		1
_			1
ACTIVITY	ITEM	QTR 3	QTR 4
GULATION	· · · · · · · · · · · · · · · · · · ·		
ction 7			
	No. of consent applications dealt within target lime	12	
2.0	No. of consent applications received	12	
	% of consent applications responded to in target time	100.0%	#D1V/0!
			ļ
SPECTION &	<u>_</u>	_	
	No. of rod licence checks made (including multiple checks)	800	
	No. of and finance should an deal of the second Mathematica		
1.0	No. of rod licence checks made (excluding multiple checks)	503	
3.0	No. of unsatisfactory rod licence checks made (excl. multiple checks)	22	
4.0	No. of valid licences subsequently produced following an unsatisfactory check	2	{
1.0	No. of failures to produce a valid rod licence	20	
		4.00	-
	Evasion rate (%)	4.0%	#DIV/0!
3.0	No. of locations visited (rod licence enforcement)	93	
4.0	No. of reports of illegal fishing actioned within target time		
	No. of reports of illegal fishing	30	<u> </u>
	% of reports of illegal fishing actioned within target time	93.8%	#DIV/0!
1.0	No. of reports of handling of salmon in suspicious circumstances actioned in target time	1	
2.0	No. of reports of handling of salmon in suspicious circumstances	1	
	% of reports of handling of salmon in suspicious circumstances actioned in target time	100.0%	#DIV/0!
	No. of infringements, licence offences :	o	
la la	- rod & line	5	
	No. of infringements, byelaw/other offences :		
	- rod & line	2	
	- Other	3	
	No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made	11 24	
		24	
	% of prosecution/format caution recommendations made within 35 days of date of offence	45.8%	#DIV/0!
	No. of prosecutions concluded for licence offences :		
	- Rod	0	
	- Net	0	
	No. of prosecutions concluded for byelaw/other offences		
	- rod & line	25	
	- net	0 3	
	No supported propositions populated for linear address		
	No. successful prosecutions concluded for licence offences : - Rod	0	
	- Net	0	
	No. successful prosecutions concluded for byelaw/other offences	25	
	- net	0	
	- Other	3	
	Fines imposed for licence offences :	-{	
	- Rod (£)	0	
	- Net (£)	0	
	Fines (£) imposed for byelaw/other offences		

ł

	- rod & line	1975.00	_
1	- net	0.00	
	- Other	275.00	
	Costs awarded for licence offence prosecutions :		
	- Rod (£)	0	
	- Net (£)	0	
	Costs (£) awarded for byelaw/other offence prosecutions		
	- rod & line	1225.00	
	- net	0.00	
	- Other	100.00	
			•
	No, of formal cautions accepted for licence offences :		
	- Rod	0	
	- Net	0	
	No. of formal cautions accepted for byelaw/other offences		
	~ rod & line	0	
		0	
	• Other	0	
	No. of warning letters sent for licence offences :	····-	
	- Rod		
	• Net		
	No. of warning letters sent for byelaw/other offences		
	- rod & line	8	
	- net	0	
	- Other	0	

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	FISHERIES Cont'd		
		1	
ACTIVITY	ITEM	OTR 3	QTR 4
MPROVEMENT	Length (km) of previously fishless river benefiting from restoration schemes	0	
			<u> </u>
ISH KILLS	No. of Fish Kills (incidents) due to :		
RESCUES	- Pollution	2	
	- Natural causes	[1	
	- Other	1	
	No. of fish kills where emergency attendance is deemed necessary	4	
	No. of fish kills attended by staff	4	
	No. of fish kills attended by staff in target time	44	[
	% of fish kills attended by staff within target time	100.0%	#DIV/0
	No. of fish killed	3529	┣───
	No. of emergency fish rescues initiated in target time	0	
<u> </u>	No. of emergency fish rescues	0	
	% of emergency fish rescues actioned within target time	#DIV/01	#DIV/0
PLANNING &			
DEVELOPMENT		1	
CONTROL			<u> </u>
1,0	No.of referrals received by Fisheries for consideration :	<u> </u>	
	- No. of Local Authority consultations	17	
	- No. of Agency consent applications	73	
	- No. of Agency works	13	
	No.of refemals responded to by deadline requested :		
3.0	- No. of Local Authority consultations	15	
	No. of Agency consent applications	71	
	- No. of Agency works	13	
	% of referrals responded to by deadline requested	96.1%	#DIV/0
<u> </u>	······································		
PROMOTION &	No of requests for fishery advice responded to in target time	15	
ADVISORY	No of requests for fishery advice	17	
SERVICES			
	% of requests for fishery advice responded to in target time	88.2%	#DIV/0

(e)

	ł	RECREATION		
ACTIVITY		ITEM	QTR 3	QTR 4
PROMOTION &		<u> </u>		
ADVISORY				
SERVICES				
Section 8				
	1.0	No. of requests for Recreation advice responded to in target time	3	
	2.0	No. of requests for Recreation advice	3	
	1.0	% of requests for advice responded to in target time	100.0%	#DIV/C
PLANNING &				
DEVELOPMENT	· · · ·			
CONTROL				
		No.of referrals received by Recreation for consideration :		
?	[- No. of Local Authority consultations	17	
		- No. of Agency consent applications	73	
		- No, of Agency works	13	
	3.0	No.of referrals responded to by deadline requested :		
		- No. of Local Authority consultations	15	
		- No. of Agency consent applications	71	
		- No. of Agency works	. 13	

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	CONSERVATION		
ACTIVITY	ITEM	OTR 3	OTR 4
PROMOTION &			
ADVISORY			
SERVICES			
Section 9			
	No. of requests for Conservation advice responded to in target time	36	
	No. of requests for Conservation advice	36	
2.0		1	
	% of requests for advice responded to in target time	100.0%	#DIV/0!
		1	
PLANNING &		Ŧ	
DEVELOPMENT			
CONTROL		1	·····
	No of referrals received by Conservation for consideration :		
	- No. of Local Authority consultations	109	
	- No. of Agency consent applications	86	
	- No. of Agency works	13	
		1	
3.0	No of referrals responded to by deadline requested :		
Č.	- No. of Local Authority consultations	109	
	- No. of Agency consent applications	82	
•	- No. of Agency works	13	
	% of referrals responded to by deadline requested	98.1%	#DIV/0!
	Number of SPA's, SAC's and Ramsar Sites	31	
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW	3	
	Number of 'Urgent' priority SPA's and SAC's reviewed to establish 'significant effect' of existing		
	Agency Authorisations and activities	0	
IMPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	3	

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	NAVIGATION		┠────
ACTIVITY			
ACTIVITY	ITEM	QTR 3	QTR 4
NSPECTION		 	<u> </u>
STECTION		 	l
ENFORCEMENT			<u> </u>
Section 10	Checks made at locks		<u> </u>
	No. of licence/registration offences		+
	No. of licence/registrations checked		<u> </u>
	All other licence enforcement checks		<u> </u>
	No. of licence/registration offences		
2.0	No. of licences/registrations checked		
	% of licence/ registration compliance	#DIV/0!	#DIV/01
	No. of other Navigation offences (not licence/ registration related)		
1.0	No. of offences recommended for prosecution within target time		
	No. of offences recommended for prosecution		<u> </u>
	% of offences recommended for prosecution in target time	#DIV/01	#D1V/Q!
			
	No. of prosecutions concluded		
	No. of prosecutions concluded	~ <u> </u>	
			·
	No. of successful prosecutions concluded		-
	Fines imposed (£)		·}
		 	
	Costs awarded (E)		┼──
		_	
	No. of formal cautions accepted	····	
	No. of warning letters sent	ł	}
			Cont'd/
EMERGENCY			Conta
RESPONSE			
	No. of emergency incidents attended within target time		+
	No. of emergency incidents		+
	No. of emergency incidents		+
	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
		#01070:	
PLANNING &			+
DEVELOPMENT			- <u>†</u>
CONTROL	<u></u>		-t
2	No of referrals received by Navigation for consideration :		+
•	- No. of Local Authority consultations		
	- No. of Agency consent applications		
· · · · · ·	No. of Agency works		
			1
3.0	No.of referrals responded to by deadline requested :		1
	- No. of Local Authority consultations		Ī
	- No. of Agency consent applications		Τ
	- No. of Agency works		
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/0!
PROMOTION			
& ADVISORY			
	No. of requests for Navigation advice responded to in target time		
1.			
	0 No. of requests for Navigation advice		
	No. of requests for Navigation advice		

	MULTIFUNCTIONAL		
		1	
ACTIVITY	ITEM	QTR 3	QTR 4
PLANNING			
Section 11			
	No. of planning applications:		
?	No. processed in 1 to 14 Days of receipt	470	
	No. processed in 15 to 21 Days of receipt	96	
	No. processed in 22 to 28 Days of receipt	124	
	No, processed after more than 28 Days of receipt	41	
	Percentage of planning applications processed within 14 days	64.3%	#DIV/0!
	Percentage of planning applications processed within 14 days	77.4%	#DIV/0!
	Percentage of planning applications processed within 21 days	94,4%	#DIV/0!
÷		34,478	
CUSTOMER	Complaints		
RELATIONS		1 1	
	No. of complaints received (by type)	1 1	
2.0	- policy complaint	2	· · · · · · · · · · · · · · · · · · ·
	- failure complaint	3	· · ·
	- conduct complaint	1	
3.0	No. of complaints responded to within time bands		
	No. responded to in 1 - 5 working days of receipt	6	
_	No, responded to in 6 - 10 working days of receipt	0	
	No. responded to in more than 10 working days of receipt	0	
	Percentage of complaints responded to within target time (5 working days)	100.0%	#0IV/0!
	Percentage of complaints responded to within 10 working days	100.0%	#0IV/0!
7	No. of complaints which, on investigation, proved justified		
	- policy complaint	<u> </u>	
	- faiture complaint	0	
	- conduct complaint	0	
		+	
	No 4 MAR January		
	No. of MPs letters:		
1.0	No. responded to in 1 - 10 working days of receipt	3	
	No, responded to in 11 - 15 working days of receipt No, responded to in more than 15 working days of receipt	0	
	No, responded to in more than 15 working days of receipt	-	
· · · · ·	Percentage of MPs' letters replied to within target time (within 10 working days)	100.0%	#DIV/01
		100.070	
		+	
REQUESTS FOR	No. of visitors inspecting Agency-held public registers	1 1	
INFORMATION	The of the set of the second of the second to grade a		
FROM	No, of requests received that required information from the public registers to be		
THE AGENCY'S	sent by post, fax or E-Mail	81	
PUBLIC			
REGISTERS	No. of requests that resulted in a charge being made (is over de minimis)	0	
	Total revenue received (E)	0	
	No. of requests responded to in full within statutory maximum time limit (ie within 2 months		
	No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request)	81	
		81	
		81	
	from date of receipt of request)		
	from date of receipt of request)		
	from date of receipt of request) No. of requests responded to in full within standard of service target time	0	
	from date of receipt of request) No. of requests responded to in full within standard of service target time	0	
	from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	0	
	from date of receipt of request) No. of requests responded to in full within standard of service target time. No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0	
	from date of receipt of request) No. of requests responded to in full within standard of service target time. No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0	
MADE FOR	from date of receipt of request) No. of requests responded to in full within standard of service target time. No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0	
WRITTEN REQUEST MADE FOR INFORMATION	from date of receipt of request) No. of requests responded to in full within standard of service target time. No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0	
MADE FOR INFORMATION (deemed to be	from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	0	
MADE FOR INFORMATION (deemed to be subject to the	from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis)	0 0 0 45 0	
MADE FOR INFORMATION (deemed to be subject to the Environmental	from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	0	
MADE FOR INFORMATION (deemed to be subject to the Environmental Information	from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£)	0 0 0 45 0	
MADE FOR INFORMATION (deemed to be subject to the Environmental	from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis)	0 0 0 45 0	

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		r	
	No. of requests responded to in full within standard of service target time	41	
	No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	0	
	No of mounts monorholito is fullis even of the station and in a star finite station of the		
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0	
	nor-payment or a charge	0	
	No. of requests refused by reason for refusal : (These require referral to Legal and Head Office)		
	when the requested information is not held by the Agency	4	
	when the requested information is not environmental information		
···		0	
	 when a request is too general or manifestly unreasonable when the requested information is not in an accessible form or location 	- 0	
	 when payment of a reasonable charge is refused when information is capable of being treated as confidential and its disclosure would 		
·	• • • • • • • • • • •		
	contravene eny statutory provision or rule of law or would involve the breach of any agreement - when the information is personal information contained in records held in relation to		
	an individual who has not consented its disclosure	0	
		—— — ——	
	 when the information was supplied to the Agency by a person who was not under or could have been under any legal obligation to do so; did not supply it to the Agency in circumstances such that 		
	the Agency is entitled to disclose it by any other means than the Regulations; end, has not consented to	i	
	is disclosure	0	
		- 0	<u> </u>
	 when its disclosure would increase the likelihood of damage to the environment when the information relates to matters affecting international relations, national defence 		
		0	
	or public security	0	
	when information relates to legal or other proceedings (whether actual or reasonably prospective) when information relates to the Assempt confidential deliberations or the assessed of		
	 when information relates to the Agency's confidential deliberations or the contents of internal communications 	- 0	
	 when information is contained within a document or other record which is still in the course of completion 	0	
	 when information relates to matters affecting commercial or industrial confidentiality or intellectual amounts (consistent actions at a) 		
	property (copyright, patents etc.)	0	
	- when information is supplied in part - is part refusal		
DEOUEAZO			
REQUESTS	No. of requests received that required open government information to be sent by post, fax, or E-Mail	0	
MADE FOR			
WHICH QUOTE	No. of requests that resulted in a charge being made - is over de minimis	0	
	Total of monies received (£)	0	
GOVERNMENT			
PRACTICE ON	No. of requests that were responded to in full within the maximum time limit of 20 working		
	days from date of receipt of the request	0	
ACCESS TO			
INFORMATION	No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt)	0	
INFORMATION			
	No. of requests second of the in full is successed the time limit (in a 00 undited down), there are successive		
	No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension		
	was agreed	0	<u> </u>
	No. of movements managed of to infull in example of the time limit (in > 20 we king down laws to a detay of		
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge	0	
			·
	No. of requests refused (NB These require referral to Legal and Head Office)	0	
	neo, er redensis reidsen (ner rinsse rednise tereiter in Feðis stud 1980 Aurs)	┝───┤	
		┞────┤	
GENERAL	No. of general enquines received - is enquines or requests for more general information		
ENQUIRIES	not covered by the supply of information under the previous categories (above), which		<u> </u>
	can be satisfied with a zimple written or oral response, or by supplying readity evaluable		
	tree publicity material	22	<u> </u>
- <u> </u>		├──	<u> </u>
FLAT RATE CHARG	LAND OWNERSHIP ENQUIRIES	┢────┤	————
REQUESTS			
	No, of land ownership enquiries received	0	
	Total of monies received (£)	0	
	1	<u> </u>	
	No. of enquines responded to in full within 10 working days from the date of receipt	0	
	No. of enquines responded to in full in excess of 10 working days from the date of receipt	0	
			e
	1		<u> </u>
	SEARCHES		
		1	
	No. of search requests received	38	
	1	i –	
• • • • • • • • • • • • • • • • • • • •		L	

Total of monies received (E)	2092.0
No. of search requests that were responded to in full within the statutory maximum time	
of 2 months from date of receipt of the request	38
No. of search requests responded to in full within the service target time (within 10 working days from	
the date of receipt)	30
No, of search requests responded to in full in excess of the statutory time timit (ie > 2 months)	0
8	
 No. of search meyorise menoded to in full in excess of the time limit of 2 meeting due to delay or	

non-payment of a charge

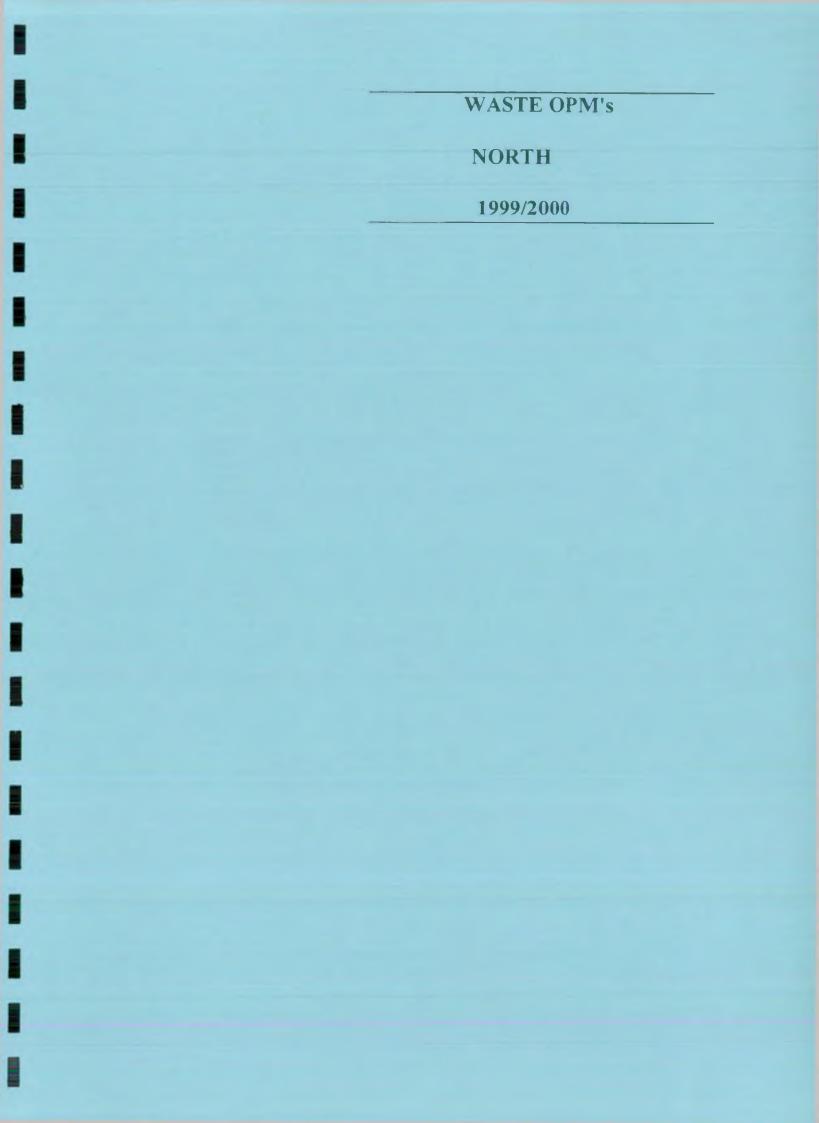
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2092.00	
38	
30	
0	
0	

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	PERSONNEL		
ACTIVITY	ITEM	QTR 3	QTR 4
URNOVER	Average no. of permanent employees (FTEs) in complemented posts		
Section 13	over last 12 months :		
	- Manual employees	65	
· <u> </u>	- Non-manual employees	161	_
	Total no, permanent employees (FTEs) in complemented posts		
	leaving over last 12 months :		
	- Manual employees	<u> </u>	
	- Non-manual employees		··
	Turnover rate (%):		
	- Manual employees	1.5	#DIV/01
	- Non-manual employees	1.2	#DIV/01
HEALTH &	No of reportable accidents :		
SAFETY	- Manual employees		
	- Non-manual employees		
	- Total	0	
	Total no, working days :		
	- Manual employees	234	
	- Non-manual employees	520	
	- Total	754	
	No.working days lost due to reportable accidents :		
	- Manual employees		
	- Non-manual employees		
	- Total	0	
	% of working days lost due to reportable accidents :		
	- Manual employees	0.0	#DIV/0!
	- Non-manual employees	0.0	#DIV/0!
	- Total	0.0	#DIV/0!
TRAINING &	No. of days devoted to training :		
DEVELOPMENT	- Manual employees		
	- Non-manual employees	270	
	Total	270	
	% of working days devoted to training :		
	- Manual employees	#VALUE!	#0IV/0!
	- Non-manual employees	51.9	#01V/01
	- Total	35.8	#0IV/01



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	GRANT OF LICENCE	Q1	Q2	ξ	3	Cum Total
61	APPLICATIONS RECEIVED					
	• MRS ONLY	o	0	2		「黄金子」第二
	ALL OTHER SITES	1	1	2		THE SHE
32	APPLICATIONS SUBJECT TO CONSULTATION AND COMPENSATION REGS					
	- MRS ONLY	0	0	0		STATES OF
	- ALL OTHER SITES	0	C	0		
G3	ISSUED WITHIN INITIAL 4 MONTHS STATUTORY PERIOD					
	- MRS ONLY	0	0	0	0	
	ALL OTHER SITES	0	0	0	0	
G4	ISBUED OUTSIDE INITIAL 4M STATUTORY PERIOD - INTERNAL FACTORS					
	- MRS ONLY	0	0	0	0	
	ALL OTHER SITES	. 2	2	0	٥	
G5	ISSUED OUTBIDE INITIAL 4M STATUTORY PERIOD - EXTERNAL FACTORS					
	- MRS ONLY	0	0	0	0	
	ALL OTHER SITES	0	0	0	. 0	
GI	IN PROCESS <4 MONTHS					
	· MRS ONLY	Ð	0	2	0	initian initian i
	- ALL OTHER SITES	2	1	3	0	
G7	DUTSTANDING (IN PROCESS 4-12 MONTHS)					5
	- MRS ONLY	0	0	0	0	
	ALL OTHER SITES	0	2	2		THE OTEMANT
Gð	OUTSTANDING (IN PROCEBS >12 MONTHS)					1
	- MRS DNLY	28		23	. 0	STREET, ST
	- ALL OTHER SITES	10	8	7		fitting same 21
G9	REJECTED (INCLUDING REFUSALS/ WITHDRAWALS)					1
	· MRS DNLY	- 0	0	5	0	Manufacture:
	- ALL OTHER SITES	1	0	1		
					_	
MODIFICATION OF LICENCE CONDITIONS						Cum Total
G10	APPLICATIONS RECEIVED					
	- MRS ONLY	0	0	0		-10-12-00-00
	- ALL OTHER SITES	2	0			-
G11	APPLICATIONS SUBJECT TO CONSULTATION AND COMPENSATION REGS					STREET BECK
	- MRS ONLY					
	ALL OTHER SITES					10.00
G12	ISSUED WITHIN INITIAL 2 MONTHS STATUTORY PERIOD	_ <u></u>	•	•		
	MRS ONLY		0			
·	- ALL OTHER SITES	-		3		Page State
G13	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - INTERNAL FACTORS	<u> </u>		3		ALARY BUCK
013	MRS ONLY			0		-38'11 - 38 - 58
	· ALL OTHER BITES			0		HTHE BOARD
G14	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - EXTERNAL FACTORS		Ű		<u>`</u>	dillen and
<u> </u>	MRS ONLY		0	0	<u></u> ,	al of a breakly
	· ALL OTHER SITES		0			的合法的制度
015			Ű	0		Augusta ADDA
<u> </u>	IN PROCESS <2 MONTHS					C. In start
	- MRS ONLY		0			1944 U.H.
<u></u>	ALL OTHER SITES		0	0		if the state
G16	OUTSTANDING (IN PROCESS 2-12 MONTHS)					
	· MRS ONLY	0	0	0		Mint, Maril
	ALL OTHER SITES	0	0	0		1. 1. 1. 1.
G17	OUTSTANDING (IN PROCESS >12 MONTHS)					

2

	ALL OTHER SITES		1 (3
G18	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)		1				f
	MRS ONLY		(il i		1
	ALL OTHER SITES		1		-		
· · · ·							1
							1
TRANSFER OF			-	ł			
LICENCE	t					Cum Total	
G19	APPLICATIONS RECEIVED		1	1	1	1	
	· ALL SITES		0	1			
320	ISSUED WITHIN INITIAL 2 MONTHS STATUTORY PERIOD		{	1	1		1
	ALL OTHER SITES	-					
321	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - INTERNAL FACTORS				}		
761	- ALL SITES			1 0	· · ·		
322	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - EXTERNAL FACTORS	-			<u> </u>	+	
	- ALL SITES		0		, i		
G 23	IN PROCESS <2 MONTHS	_ · *	<u> </u>	"	<u> </u>		1
)LJ	· ALL SITES				 ,		l
524	OUTSTANDING (IN PROCESS 2-12 MONTHS)		├── ─	<u> </u> '	 `		ł
144	· ALL SITES						1
325				· · · · ·		(
123	OUTSTANDING (IN PROCESS > 12 MONTHS) - ALL SITES					-	
			°	v	<u> </u>		
526	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)	_			<u> </u>		
	· ALL SITES	0	0	0	, ·		1
				l	ļ		
							1
SURRENDER OF						Cum Total	i i
JCENCE				1			
G27	APPLICATIONS RECEIVED						
	· ALL SITES	1	0	0	0		i.
128	ISSUED WITHIN INITIAL & MONTHS STATUTORY PERIOD		/ I				
	ALL SITES	1	0	¢			į.
29	ISSUED OUTSIDE INITIAL JM STATUTORY PERIOD - INTERNAL FACTORS					-	
	· ALL SITES	0	0	D	0		1
30	ISSUED OUTSIDE INITIAL 3M STATUTORY PERIOD - EXTERNAL FACTORS			_			
	- ALL SITES	0	0	D	0		
i31	IN PROCESS <j months<="" td=""><td></td><td></td><td></td><td></td><td></td><td></td></j>						
	· ALL SITES	0	0	D	0		
32	OUTSTANDING (IN PROCESS 3-12 MONTHS)		<u>.</u>		ļ		
	· ALL SITES	0	Ó	0	0		
33	OUTSTANDING (IN PROCESS >12 MONTHS)			-			
34	· ALL SITES	0	0	0	°		
, 34	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)						
	• ALL SITES	0	0	0	. 0	L(
							l
ARRIER &							
ROKER	ITEM					Cum Totat	
EGISTRATION		1					
1	NUMBER CARRIER APPLICATIONS RECEIVED.	11		10	0		l
1	NUMBER CARRIER APPLICATIONS RECEIVED	13	5	-			
3	NUMBER CARRIER RENEWALS RECEIVED		8	6	0		
	NUMBER BROKER RENEWALS RECEIVED	0	0		0		1
4			U	0	0		
15	NUMBER APPLICATIONS >2 MONTHS old outstanding at 31/03/2000				0	· · · · · · · · · · · · · · · · · · ·	
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LICENCE		I I				1	Annual
REVIEWS	ITEM					Cum Total	Plan
1	NUMBER REQULATION 15 REVIEWS	0	0	0	C		
							
AGENCY					╂────		i ──── ·
INITIATED (NO	ITEM	951 			1		
FEE) LICENCE							Annual
MODIFICATIONS						Cum Total	Plan
Ji	NO. LICENCES REQUIRING FIN. PROV. MOD.	0	0	0			
J2 +	NO. LICENCES REQUIRING TIME LIMITED MOD.	0	6	0	0		
73	NO. LICENCES REQUIRING SITE RETURNS MOD.	0	0	0	0		
JĀ	OTHER AGENCY INITIATED MODIFICATIONS	35	2	3	¢	A)	
					<u> </u>		
TFS							
NOTIFICATIONS GRANT OF	ITEM						
LICENCE						Cum Total	
							ł
K1	COMPLETE NOTIFICATIONS RECEIVED		0			1	
K2	ACKNOWLEDGED WITHIN STATUTORY PERIOD		0			0	
KJ	ACKNOWLEDGED OUTSIDE STATUTORY PERIOD		0				-
K4	DETERMINED WITHIN STATUTORY TIME		0				
K5	DETERMINED OUTSIDE STATUTORY TIME		0			و معرفت ال	
	REJECTED	10	0			0)
	BE PROVIDED BY TES NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE					1	1
				···	1	1	1
	PLAN 1998/00		-			·	•
SUPERVISING							
PERMITTED	ITEM						
ACTIVITIES							
AV ITTES				1.00			
LI	EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS		0			5	
15	VISITE TO WASTE TO LAND EXEMPTIONS (perce 9 & 19)	89	110	130	The second second	5	
					t	1	
	ACTUAL 1999/00				<u>† </u>	1	T
	ITEM			100			Annual
						Cum Total	Plan
	EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS	0	0				0
12	NUMBER OF VISITS (WMP EQUIV)					#DN/01	
L3	ANNUAL AUDITS OF COMPLEX BITES	3	0	3			
L4	VISITE TO MRS (paras 44 & 45)	12	4	3			
LS	VISITE TO WASTE TO LAND EXEMPTIONS (paras 9 & 19)	9	63	33	0	105	329
LS		6	4	0	0 0	10	0
TECHNICAL	(TEM						
COMPETANCE		$ \rightarrow $			<u> </u>	-	
	NO. TECHNICAL COMPETANCE STATUS REVIEWS REQUIRED (Table 1 WMLR '94						
<u>M1</u>	altes only)	38					
	TOTAL NO. COMPLETED (Table 1 WMLR 194 sites only)	38	0	0			
	N OF TOTAL	100%	100%	(DIV/OI			
	SITES WITHOUT TECHNICALLY COMPETENT MANAGEMENT						
M2	•			-		1.1	
M2	SITES WITHOUT TECHNICALLY COMPETENT MANAGEMENT			0		,	
M2	•			0		2	

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		1	1		1		
SUPERVISING		0.00	1				
RANSFRONTIE SHIPMENTS	ITEM	100					Annuat
SHIFMENTS						Cum Total	Plan
11	SHIPMENTS INSPECTED AT CONSIGNEE OR PRODUCER						6 C 2 C
			′ <u> </u>	·		CONSTRUCTION OF	Provide the State of the State
12	SHIPMENTS INSPECTED AT PORT OF ENTRY/ EXIT	0	• •	0	0	制度 操作的 0	学习教育
UPERVISING			ł				
RODUCER							
ESPONSIBILIT							
	ACTUAL 1999/00						
		-	1	<u> </u>			Annual
	ITEM					Cum Total	
1	VISITS TO OBLIGATED COMPANIES REGISTERED WITH AGENCY	1	1	0	0		O Interesting
2	VISITS TO OBLIGATED COMPANIES REGISTERED WITH SCHEME		1	4			O MARKED
3	VISITS TO OBLIGATED NON-REGISTERED PRODUCERS						
X	VISITS TO ACCREDITED REPROCESSORS						
DTHER							
REGULATORY							
CTIVITIES						4	
	ACTUAL 1999/00	_					
	ITEM		1	(9)			Annual
			ļ	<u> </u>			Plan
1	SPECIAL WASTE PRODUCER VISITS	0			·		EN MARKO
2		0				地理影响地影1	
ני	NO. ORGANISATIONS ENCOURAGED TO ADOPT WASTE MIN. PLANS	<u>0</u>	0	0	0		1 0
			· · · ·	<u> </u>			
WAT DATA	l				<u> </u>		
NTRY	ITEM	1			1		
	CONSIGNMENT NOTES	1		1	1		14.00
1	PRENOTES				1	Cum Total]
	NUMBER RECEIVED	1176	1145	1076	0	3397	
12	CARRIER/ EXTENDED ROUNDS					关于我们 和1	
	NUMBER RECEIVED	8	12	5	0	小油具物质多25	
13	OTHER DEPOSIT NOTES					. WHENESSE	
	NUMBER RECEIVED	1596	1675	1626		\$37,97,4897	
4	TOTAL	2760		2707			
	NUMBER ENTERED	Seattain The	1917 - 1917 A.	a trace	****	SHE WAT O	
	NO. IN BACKLOG	552	924	314		TERME 1790	
	UMBER ENTERED) TO BE PROVIDED BY SWAT CLIENT TO AREAS VIA	+					
NFORCEMENT	ITEM	1			-	t_	1
CTION 1		- 	<u> </u>	L	<u> </u>	Cum Total	
	FORMAL WRITTEN WARNINGS	16	*	2			1
	SECTION 38, 41 & 42 NOTICES SERVED			4			4
2	RECTION TA NOTICES SERVED		1 2	<u>.</u>			1
2 3	SECTION 11 NOTICES SERVED		-	-			
2 3 4	SECTION 34 NOTICES SERVED	1				THE R. LEWIS CO., LANSING MICH.	ł
2 3 4 5	SECTION 34 NOTICES SERVED SECTION & COPA NOTICES SERVED	1	0		0	AST HERE O	
2 3 4 5 6	SECTION 34 NOTICES SERVED SECTION & CoPA NOTICES SERVED SECTION & EPA NOTICES SERVED	1	0		0	AST HERE O	
22 23 24 25	SECTION 34 NOTICES SERVED SECTION & COPA NOTICES SERVED	1 0 0 1	0	0 7	0 0 0	AST HERE O	

BE OBTAINED DIRECTLY BY B	

V3.0 - 12 April 1999

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WASTE REGULATION BASE DATA	4		• •		1		1. 1.		中國		191.5	1 1.1
		Q1	GRAMME		Q2	TOALME	1. A. A.	CD VISIT PRO		14 8	· VISIT PRO	SALUE
SITE TYPE	No. of Sites	Planned No.	ACTUAL	No. of Sites	Planned No. of Routine Inspections /(OPRA)	ACTUAL NUMBER	No. of Sites	Planned No. of Routine Inspections (OPRA)	11. 1.0(10.0)	No. of Sites	Plenned No.	ACTUAL
CO-DISPOSAL LANDFILL SITES	15	314	181	15	142	132	15	116	101			
OTHER LANDFILL SITES TAKING SPECIAL WASTE (INERT/ DEFINED UNDER SWR 96)	2	25	7	2	22	13	2	8	8			
BOREHOLES	D	0	O	D	0	0	0	0	0			
HOUSEHOLD, COMMERCIAL AND INDUSTRIAL WASTE LANDFILLS	2	13	6	2	15	8	2	10	12			
LANDFILLS TAKING NON-BIODEGRADABLE WASTES (NOT CONSTRUCTION)	35	125	68	35	129	67	35	. 82	73			
LANDFILLS TAKING OTHER WASTES (CONSTRUCTION; DEMOLITION; DREDGINGS)	9	34	16	9	28	17	9	12	10			
INDUSTRIAL WASTE LANDFILLS (FACTORY CURTILLAGE)	16	41	30	16	66	41	18	38	32			
LAGOONS	0	0	0	0	0	- 0	0	o	0			
SPECIAL WASTE TRANSFER STATIONS	5	45	20	5	35	27	7	25	23	1910		
IN-HOUSE STORAGE FACILITIES	0	0	0	0	0	0	0	0	0			
HOUSEHOLD, COMMERCIAL AND INDUSTRIAL TRANSFER STATIONS	14	149	78	14	80	71	14	63	51			
CLINICAL WASTE TRANSFER STATIONS	2	24	13	2	9	7	2	10	8			
HOUSEHOLD WASTE AMENITY SITES	11	132	73	11	40	48	11	28	24			
TRANSFER STATIONS TAKING NON-BIODEGRADABLE WASTES	0	0	0	0	0	0	0	0	0			
MATERIAL RECYCLING TREATMENT FACILITIES	0	0	0	0	0	0	0	0	0			
PHYSICAL TREATMENT FACILITIES	1	12	7	1	5	4	11	5	4			
PHYSICO-CHEMICAL TREATMENT FACILITIES	2	24	10	2	14	9	2	11	4			
INCINERATORS	1	12	7	1	5	4	1	5	6			
METAL RECYCLING SITES (VEHICLE DISMANTLERS)	3	9	5	3	14	7	3	5	6			

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A20 .	METAL RECYCLING SITES (MIXED MRSs)	. 6	18	4	6	28	12	6	19	8			
A21	CHEMICAL TREATMENT FACILITIES	o	0	0	0 ·	0	0	0	o	0			
A22	COMPOSTING FACILITIES	1	12	6	1	4	4	1	5	2			
A23	BIOLOGICAL TREATMENT FACILITIES	. 1	12	6	1	10	8	2	10	6			
A24	MOBILE PLANT	0	o	0	0	0	0	٥	0	0			
* *	TOTALS	126	1001	537	126	646,	479	129	452	- 378	l'o l	0	0
B	NUMBERS OF REGISTERED EXEMPTIONS				14. 1.								
	ACTIVITY TYPE	· TOTAL · NUMBER	KNOWN ACTIVE SITES	TOTAL NUMBER REGISTERED	ACTIVE	TOTAL MUMBER REGISTERED	3 KNOWN ACTIVE SITES	TOTAL . NUMBER REGISTERED	KNOWN ACTIVE SITES			*	
B1 .	MRS (PARA 44 8 45)	1		1		7				治 1	WIN.		
B2	WASTE TO LAND (PARA 9 & 19)		37	327	17	315				S. S.		韩的	1-14
·B3 ·	LANDSPREADING (PARA. 7)	755		723		241							99. 191
B4	ALL OTHER EXEMPTIONS	910		941		669							1997
* 3	· · · · · · · · · · · · · · · · · · ·			191				i.					
c	NUMBERS OF REGISTERED CARRIERS & BROKERS'		r i e				• • •			\$1. †			
·	ТҮРЕ	Q1	QŽ	Q3	04	K		1 1	1		29 34	1.04 %	13.
C1	REGISTERED CARRIERS	926	935	937					12	S. Martha		24 1	ita.
C2	REGISTERED BROKERS	16	16	16		1 · ·			A Cart			Nº 2 .	
ο.	PRODUCER RESPONSIBILITY		• •					4. 64	1. 1. 1		1. 1.	Sec. 2.	141 3
	TYPE	Q1	03			17 1		1. 1.18	1		1.9.	10 0 E	100
D1	NUMBER OF AGENCY REGISTERED COMPANIES			1.13		1.	÷. •				11	. T	1 2
D2	NUMBER OF SCHEME REGISTERED COMPANIES									1		e v	•••••
03	NUMBER OF REGISTERED ACCREDITED REPROCESSORS				i .	14 1 1 23 1 1 1		· . · . ,			1111 1		·
D4	NUMBER OF APPROVED COMPLIANCE SCHEMES										1	-	1 4 2
	DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VIA F	REGIONAL PR	REPS.			5		· ·			1.1	· ·	· · ·
	NUMBER OF TES SHIPMENTS												
.E 1.		Q1	Q2	Q3 1	04				1	. 1 .	1.00	1. I.	21 1
E 1, E1	TYPE NUMBERS OF TFS SHIPMENTS NOTIFIED	0	0	0		11, 10		· · · ·	1.	·. · · ·	5. 1 .	14.14.1	. * *.

• •	TYPE	. 01/04/1909				4 . Sa	1.1				• •	2.5	1.
	NUMBER OF SPECIAL WASTE PRODUCERS				a		1	~				·• · ·	
	DATA ITEM F1 TO BE PROVIDED TO AREAS FROM SWAT CLIENT	MANAGER VIA R	EGIONAL ST	WAT CO-OR	DINATORS	<u> </u>				9 E 5	· · ·	•	-1 in
	ТҮРЕ	Q1	Q3]				11-1		· ·		-	
	NUMBER OF AGENCY REGISTERED COMPANIES					:	•	1.1		1. 1	a 1 4	• • •	a mal
: 1	NUMBER OF SCHEME REGISTERED COMPANIES	:			12.								19.11
. 1	NUMBER OF REGISTERED ACCREDITED REPROCESSORS												
i	NUMBER OF APPROVED COMPLIANCE SCHEMES				i	·							A 1.
: · ·	DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VI	A REGIONAL PR	REP8.	;	2	•		4.1 %	2 . 14	11. 1	Sur :	20	
	NUMBER OF TES SHIPMENTS	* a	- 1 *		1			+ 4		5 4 4	i ye i	1.1	
į	ТҮРЕ	Q1	02	CD CD	Q4	1	1 4	· · ·					
. (NUMBERS OF TES SHIPMENTS NOTIFIED	0	0	1	-				7 215	103		1.4	
	SPECIAL WASTES	4 ¹			i		· · · ·			1 1			
. 1	ТҮРЕ	01/04/1999			1 a			• •	1	1 1 1		1.	
	NUMBER OF SPECIAL WASTE PRODUCERS				31 2	1.5	+ t /		1.1.12	5.47	- d .j	i i yi	- 19 P
:	DATA ITEM F1 TO BE PROVIDED TO AREAS FROM SWAT CLIENT	MANAGER VIA R	EGIONAL S	WAT CO-OR	DINATORS	S				.* . 3	4. 4	1 4.	1 10.2

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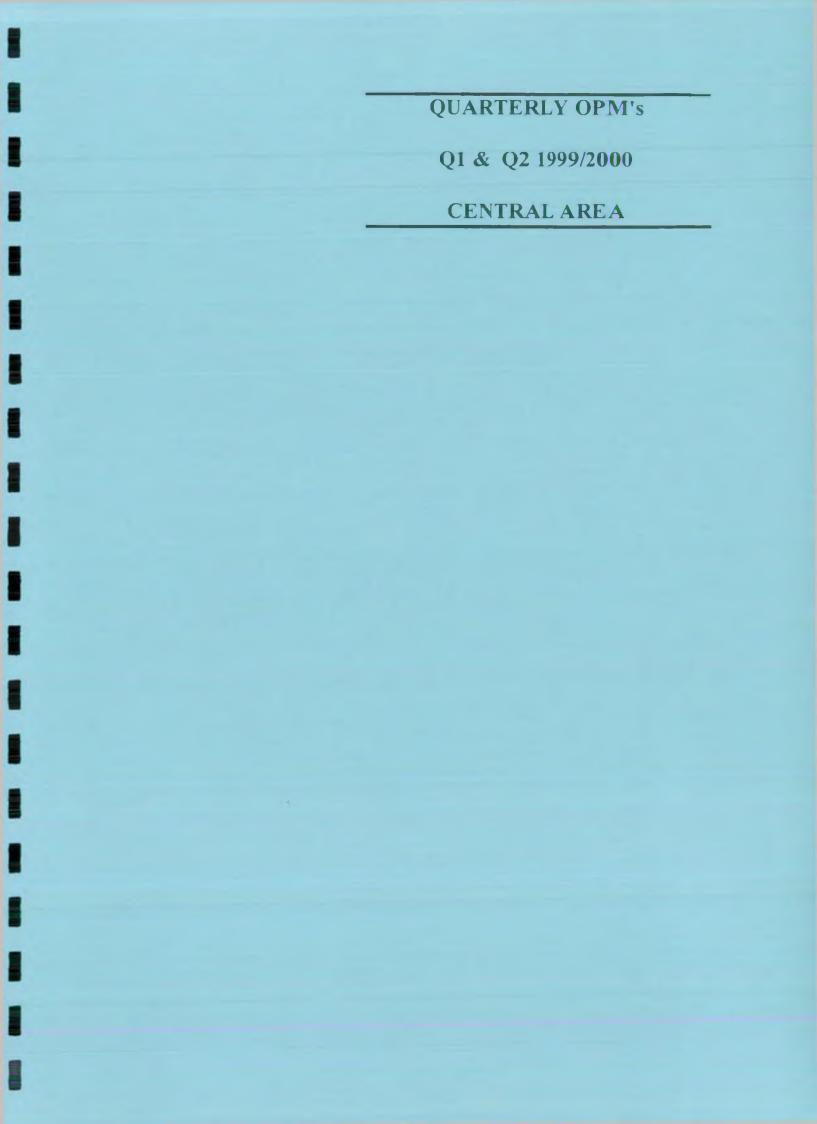
CUSTOMER CHARTER PERFORMANCE

Q4 1998/99 & Q1, Q2 & Q3 1999/2000

CENTRAL AREA

The Environment Agency - North West Region Central Area Achievement of Customer Standards JANUARY 1999 - DECEMBER 1999

			> 1998/99	计的制度和	1999/00	tim burner al.
a l		4	Q4	Q1	Q2	Q3
1. Answering your telephone calls	Your telephone call to be answered within 15 seconds		(26,129) 92%	(24,495) 93.9%	(18,430) 95%	(22.605) 96%
. Responding to your complaints	An immediate response where this is possible and a written response or holding reply within				· · · · ·	r
	5 days of receiving your complaint		(5) 100%	(3) 100%	(6) 100%	(5) 60%
Responding to Government Information	Simple requests made under the Open Government Code of Practise on Access					
Requests	to Government Information will be responded to within 20 Days		Nil	Nil	Nil	Nil
 Responding to requests for Environmental 	Requests for information under the Environmental Information Regulations will be					
Information	responded to within 2 months of receipt		(215) 97.7%	(246) 96%	(156) 100%	(210) 92.9%
. Responding to your application for a licence	A decision on your application within three months of receiving your completed		1			
to abstract or impound water	application. Complex cases may take longer to determine and we will seek to		(13) 65%	(7) 85%	(8) 100%	(14) 93%
	agree a longer response period with you if this is the case					
 Responding to pollution emergencies 	Attending the location within two hours of reporting in normal working hours and	* Cat 1	(3) 100%	(2) 100%	(0) 100%	(2) 100%
	within four hours of reporting at other times	* Cat 2	(15) 93.3%	(10) 90%	(16) 81%	(11) 82%
Water sample analyses Public Register	Results of our Water samples analyses are made available to customers through the Public					
	Register. All the sample result will be put on the register within 60 days of being taken		(1024) 99.9%	(1534) 95%	(2231) 96%	(1320) 97%
. Effluent sample analyses Public Register	Results of our Effluent samples analyses are made available to customers through the Public					
	Register. All the sample result will be put on the register within 60 days of being taken		(553) 100%	(624) 92%	(565) 93%	(752) 97%
. Responding to your application for a	A decision on your application within 4 months of receiving your completed application.					
discharge consent	Complex discharges may take ionger to determine and we will seek to agree a longer period		(35) 100%	(21) 100%	(20) 100%	(16) 100%
	you if this is the case.				141	
10. Responding to Integrated Pollution Control	We will determine IPC applications within 4 months of receipt of a fully completed application.					
(IPC) applications	Complex cases may take longer and we will agree upon a response period with the applicant		(2) 100%	Nil ·	(0) 100%	(1) 100%
1. Responding to applications relating to	Applications seeking registration or authorisation for the production, management & disposal of					
radioactive waste	radioactive waste will be determined within 4 months of receipt of a fully completed application	Registration	(1) 100%	Nil	(2) 100%	(1) 100%
	Complex cases may take longer and we will agree upon a response period with the applicant	Authorisation	Nil	Nil	Nil	NII
Responding to waste management licence	All applications for waste management licences will be determined within 4 months of receipt of					
applications	a fully completed application. Any modifications to licences will be determined within 2 months	Application	(5) 100%	(5) 100%	(2) 100%	(2) 100%
	of receipt and all licence surrenders will be processed within 3 months of receipt. Complex	Modification	(4) 100%	(1) 100%	(4)100%	(5) 100%
	cases may take longer and we will agree upon a response period with the applicant	Surrender	(1) 100%	Nil	(2) 100%	Nil
Responding to your application for a consent	A decision on your application within 2 months of receiving your completed application					
to carry out flood defence or land drainage			(94) 100%	(91) 100%	(96) 100%	(75) 100%
works on main river, or certain works on						1
ordinary watercourses and in the flood plain						
Responding to reported fish kills	Attending 90% of reported fish kills within 2 hours of reporting in normal working hours and					1
	within 4 hours of reporting at other times.		(2) 100%	(14) 100%	(10) 100%	(4) 100%
Responding to reports of illegal fishing	We will assess and initiate appropriate actions for 90% of reported incidents of illegal fishing or					
	suspicious handling of salmon within 2 hours of being notified during normal working hours, or		(2) 100%	(3) 100%	(6) 100%	(8) 67.5%
	within 4 hours at all other times.					
Responding to requests for advice on fisheries,	Providing either a considered response or making a site visit within 20 days of receiving a					
conservation, navigation or recreation matters	request.		(120) 83.3%	(180) 100%	(184) 91.3%	(200) 95%
7. Providing advice to local authority planning	Advice provided on 50% of applications within 14 days, 75% of applications within 21 days and	1 • 14 days	(845) 77.2%	(997) 80.9%	(860) 82.4%	(651) 75.2%
offices as a consultee on planning applications	95% of applications within 28 days of receipt	1 - 21 days	(963) 87.9%	(1126) 91.4%	(987) 94.5%	(803) 92.7%
		1 - 28 days	(1011) 92.3%	(1201) 97.5%	(1030) 98.7%	(849) 98%



CENTRAL	1999/00 QUARTERLY TEMPLATE		
	WATER QUALITY		
Discharge Ionitoring & Control IPPE reference: G2)		Quarter 1	Quarter 2
ection 1	·		
	No. of new applications received	8	
	No. of consent applications determined	21	
1.12	No. of consents determined in target time	21	
	% discharge consent determined in target time	100.0%	100.0
	Number of Consent Reviews received	11	
	No. of consent reviews determined	7	
		•	
	No. of variations applied for by discharger	4	
1.15	No. of variations determined	2	
1.16	No. of variations determined in target time	2	
	% variations determined in target time	100.0%	100.0
_			
	No. of Consent modifications initiated by the Agency	6	
	No. of consent modifications determined	4	
	No. of consent revocations	1	
1,17	No. of consents applications/ variations awaiting determination	24	
· · · · · · · · · · · · · · · · · · ·	3	-	
1.18	No. of Groundwater applications received	5	
Discharge			
nspection			
PPE reference: H)			
	ROUTINE MONITORING:		
		<u> </u>	
	No. of programmed routine enforcement sampling visits made No. of routine enforcement sampling visits made	645 578	5
	% achivement of planned routine effluent sampling programme	90%	76
2.10	waanverhen of planted rotate endern aanpung programma	50 76	
2.22			
Monitoring			
Controlled Waters			
PPE reference: F)			
3.11	No. Routine single samples taken: statutory sampling prog:		
	Chemical samples:		
3.18	Total	677	6
	Biology:		
	Total	0	
	Microbiology samples:		
	Total	121	1
	% achievement of planned statutory sampling programme (648)	123%	133
3.33	No. Routine single samples taken: National Surveillance Prog:		
	Chemical samples:		
3.37	Total	496	6
	Biology:		
3.40	Total	81	
3.41	% achievement of planned national surveillance sampling programme (549)	105%	117
	No Device sinch semales takes Designed Constituted		
	No. Routine single samples taken: Regional Operational sampling prog		
	Chemical samples:		
		75	
3.49			
	Biology:		

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3.57	Microbiology samples:	-†	
·	Total	273	472
3.65	% achievement of planned regional operational sampling programme (513)	152%	191%
3.67	No, of non effluent samples placed on Public Register	1534	2231
	No. placed on Public Register in Target Time	1455	2141
	% of samples place on public register in target time.	94.9%	96.0%
3.69	No. of effluent samples placed on Public Register	624	565
	No. placed on Public Register in Target Time	574	524
	% of samples place on public register in target time.	92.0%	92.7%
Pollution Prevention		++	·
(Scale is an Issue) (PPE Reference:B2)			
	% achievement of planned High Priority inspections		
	% achievement of planned Medium Priority inspections		
	% of sites included in planned high priority programme		
	% of sites included in planned medium priority programme		
Incident attendance			
and response			
(PPE ref: J)			
	No. of reported incidents responded to by an authorised officer	999	324
4.19	No. of reported incidents responded to by an authorised officer within target time	509	313
	% of reported incidents responded to by an authorised officer within target time	51.0%	96.6%
4.20	No. of Cat 1 incidents investigated	2	(
4.21	No. of Cat 1 incidents investigated within stipulated standards of service	2	
	% of category 1 incidents investigated within stipulated standards of service	100.0%	#D1V/01
4.22	No. of Cat 2 incidents investigated	10	16
4.23	No. of Cat 2 incidents investigated within stipulated standards of service	9	1:
	% of category 2 incidents investigated within stipulated standards of service	90.0%	81.3%
4.24	No. Pollution incident Reportees provided with feedback	639	143
	% Pollution incident Reportees provided with feedback	60%	46%
			····
ENFORCEMENT (INFORMATION)			
(PPE ref:I)			
	No. of prosecutions concluded	7	
	No. of successful prosecutions concluded	6	
	Fines imposed (£)	28500.00	34500.00
	Costs awarded (£)	127613.59	42956.11
	No. of formal cautions issued and accepted	8	41500.11
5.14		- 	
5.14			
	No of warning letters sent	12	
5.15	No. of warning letters sent	6	
5.15	No. of enforcement notices issued under section 90 B	0	
<u>5.15</u> 5.16	No. of enforcement notices issued under section 90 B of WRA'91	0	
<u>5.15</u> 5.16	No. of enforcement notices issued under section 90 B of WRA'91 No. of actions taken under Section 90 B(4) to secure	0 0 0	
<u>5.15</u> 5.16	No. of enforcement notices issued under section 90 B of WRA'91	0	
<u>5.15</u> 5.16	No. of enforcement notices issued under section 90 B of WRA'91 No. of actions taken under Section 90 B(4) to secure	0 0 0	(

	Integrated Pollution Control	<u> </u>	
<u> </u>		<u> </u>	
		L	
ACTIVITY	ITEM	L	
		<u> </u>	
		QTR 1	QTR 2
UTHORISATION	EPA '90		
		L	L
	Applications :		
ection 2			
1.0	No. of IPC valid applications duly made	1	
1.0	No. of IPC valid applications determined	<u> </u>	ļ
	0 to 4 months	0	÷
	>4 to 6 months	0	
_	>6 to 12 months	0	1
	> 12 months	1	
	Total	1	
	No. determined within 4 months or agreed extension time	11	
		<u> </u>	
1.(% determined within target period	100.0%	100.
		<u> </u>	<u> </u>
1.0	No. of IPC valid applications awaiting determination which at guarter end are:		
	0 to 4 months old	1	<u> </u>
	>4 to 6 months	1	÷
	>6 to 12 months	0	
	>12 months	1	•
	Total	3	
		ł	
	Cubetestel Veristions to outboriseti		ł
	Substantial Variations to authorisations :	 	
		<u> </u>	<u> </u>
1.0	No. of IPC valid applications for substantial variation duly made	2	
		ļ	
1.0	No. of IPC valid applications for substantial variation determined in :		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	1	•
	> 12 months	0	
		1	
	No, determined within 4 months or agreed extension time	1	
	ne, onemeles munit e monera e ugrecu extension unic	<u> </u>	
1 (% determined within target period	100.0%	100.
		100.076	
1 (No. of IPC valid applications for substantial variation awaiting determination which at guarter end are:		<u> </u>
1.0	0 to 4 months old	3	·
	>4 to 6 months	0	
	>6 to 12 months	1	
	>12 months		· · · · · ·
	Total	4	*
		<u>├────</u> ── <u>─</u>	ł
			<u> </u>
	Non-substantial variations to authorisations :	i	<u> </u>
		<u> </u>	<u> </u>
1.0	No. of IPC valid applications for non-substantial variations duly made		<u> </u>
		·	1
1.0	No. of IPC valid applications for non-substantial variations determined in :		t
<u> </u>	0 to 4 months old	1	
	>4 to 6 months	0	1
	>6 to 12 months		
	>12 months	0	
	Total	1	
		i <u> </u>	1
	No. determined within 4 months or agreed extension	1	1
			1
1.0	% determined within 4 months	100.0%	100.
		<u>_</u>	†
10	No. of IPC valid applications for non-substantial variation awaiting determination which at quarter end are:		t
	0 to 4 months old	2	<u> </u>
	>4 to 6 months	1	
	>6 to 12 months	2	
	>12 months	2	t
· · · · <u>-</u>	Total	5	
			
		<u> </u>	ŧ

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	Commercial Confidentiality Claims :		
	No. of IPC applications where a claim for commercial confidentiality was made and accepted	- <u>+</u> ;+	0
· · · ·	No. of the applications where a claim for commercial connuentially was made and accepted		
	Authorisation reviews :		
1.0	No. of IPC 4 year reviews of authorisation required by statute (per procedure EAQ/2/010	1	0
	arising within the quarter		
	No, of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within	0	0
1.0	the guarter which were carried out within 4 years of authorisation or of the tast review		
1.0	% of statutory review programme completed in time	0.0%	#DIV/0!
	No. of IPC 4 year reviews of authorisation completed in the quarter but which were overdue (ie completed in a period > 4 years since authorisation or from last review)		
1.0	that were :		
	0 to 3 months overdue	1 0	
	> 3 to 6 months overdue	0	0
	> 6 to 12 months overdue	0	0
	> 12 months overdue	0	0
		0	1
1.0	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end which are :		0
	0 to 3 months overdue		0
	> 3 to 6 months overdue		0
	> 6 to 12 months overdue	0	0
	> 12 months overdue	0	0
<u> </u>	Total		0
		+ +	
	No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)		
	Part A's	84	84
	Part B's	0	0
	Total	64	84
	No. of IPC Authorisations Revoked or Surrendered in Period :		
	Part A's Part B's	1	
	Total	0	0
INSPECTION/			
MONITORING			
1.0	Annual No. of programmed visits indicated under RSDM41 guidance	223	223
	No. of Inspection visits under EPA'90 :		
	- application related - programmed visits	6 28	50
	- reactive visits	18	19
	- other visits	8	11
	Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only)	24.2%	60.1%
	No. of processes independently monitored		
I.U	pro, or processes independently monitored		0
		- ' 	1
	No. of detailed site audits completed	- 0	0
	No. of detailed site audits completed		0
		0	0
	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as		0
1.0		0	
1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter)	0	12
1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as	0	
1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	0	12
	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	0	12
CRI DEVELOPMENT	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	3.6%	12
CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	0	12
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	3.6%	14.3%
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0	14.3%
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT WORK 2.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	3.6%	14.3%
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0	14.3%
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0	14.3%
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0	14.3%
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0 3 0	12
CRI DEVELOPMENT WORK 1.0 CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT WORK INCIDENTS 1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements EPA '90	0	12

			T
	0 No. of Schedule 1 Part A notifications received from operators	10	, <u> </u>
1	0 No. of regulated processes involved		
FORCEMENT	EPA '90		
	PROSECUTIONS :		ļ
	No. of Prosecutions concluded	0	·
	No. of successful prosecutions concluded		,
	Fines Imposed (£)	0	
	Costs awarded (£)	0	,
	Number of prosecutions pending at guarter end	2	
	No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or prohibition notice	0	
	APPEALS :		
	No.of appeals concluded	0	
	No, of appeals resolved in favour of the appellant	0	
	No. of appeals withdrawn	0	
	Number of appeals pending at quarter end	0	
	JUDICIAL REVIEWS :		
	No. of judicial reviews concluded	0	-
	No. of judicial reviews resolved in favour of the applicant	0	
	Number of judicial roviews pending at quarter end	0	
	ENFORCEMENT & PROHIBITION NOTICES :		
	No. of Enforcement Notices issued under s.13 EPA'90	1	
	No. of Prohibition Notices issued under s.14 EPA'90	0	
		4	
	0 No, of key industrial source groups identified	0	
1.	0 No. of air quality assessments underway for kay industrial source groups	0	
<u>1</u>	0 No. of air quality assessments completed for key industrial source groups	o	

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	RADIOACTIVE SUBSTANCES (RAS)	+	
ACTIVITY	ITEM		
AUTHORISATION	Applications for authorisation :	OTR 1	QTR 2
	RSA Band 1 & 2 Permissions		
1.	No. of applications duly made within the reporting period	0	0
		-	
2	No. of RSA applications for authorisation determined within the reporting period which are: 0 to 4 months		0
	>4 to 6 months	0	0
	>6 to 12 months	- 0	0
	Total	0	Ő
3.	No. of RSA Band 1 & 2 applications duly made then withdrawn in period		- 0
<u></u>		<u> </u>	
4,	No, of authorisations outstanding (awaiting determination) which at quarter end are:		
	0 to 4 months old	0	0
	>6 to 12 months old	0	0
	>12 months Total	0	0
			0
	DEA David 1 Demission		
	RSA Band 3 Permissions		
5.	No. of applications duly made within the reporting period	0	0
6.	No. of applications determined within the reporting period which are :		
	0 to 4 months	0	0
	>4 to 6 months	0	0
	>6 to 12 months	0	0
	Total	0	0
7.	No. of applications determined within target time or agreed extension time		
			0
	% determined within target period	(15) (16)	#DIV/0!
		#DIV/01	
		#DIV/01	
	No. of applications duly made then withdrawn in period		0
8. 9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are:	0	0
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at guarter end are: 0 to 4 months old >4 to 6 months old		0
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at guarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old	0 0 0 0	0 0 0 0
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at guarter end are: 0 to 4 months old >4 to 6 months old	0	0 0 0
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at guarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months	0 0 0 0 0	
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total	0 0 0 0 0	
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation :	0 0 0 0 0	
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total	0 0 0 0 0	
	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation :	0 0 0 0 0	
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: O to 4 months old >4 to 6 months old >5 to 12 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period		
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total RSA Band 1 & 2		
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >4 to 6 months old >5 to 12 months old >12 months >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are: 0 to 4 months >4 to 6 months >4 to 6 months >4 to 6 months		
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: O to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total		
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >4 to 6 months old >5 to 12 months old >12 months >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are: 0 to 4 months >4 to 6 months >4 to 6 months >4 to 6 months		
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period >4 to 6 months >1 & 0 & 1 & 1 & 1 & 1 & 1 & 1 & 1 & 1 &		
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: O to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are: O to 4 months >4 to 6 months >12 months		
9.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: O to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of Major Variations determined within the reporting period which are: 0 to 4 months >6 to 12 months >12 months No. of Major Variations duly made then withdrawn in period No. of Major Variations duly made then withdrawn in period No. of major variations outstanding (awaiting determination) which at quarter end are;		
9. 10. 11. 11. 12.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: O to 4 months old >4 to 6 months old >5 to 12 months old >5 to 12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are: O to 4 months >6 to 12 months >12 months No. of Major Variations duly made then withdrawn in period No. of Major Variations duly made then withdrawn in period No. of Major Variations duly made then withdrawn in period		
9. 10. 11. 11. 12.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter and are: O to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are: 0 to 4 months >4 to 6 months >12 months >12 months No. of Major Variations duly made then withdrawn in period No. of major variations outstanding (awaiting determination) which at quarter and are: 0 to 4 months old >4 to 6 months old >4 to 6 months old		
9. 10. 11. 11. 12.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made then within the reporting period which are: 0 to 4 months >6 to 12 months No. of Major Variations duly made then withdrawn in period No. of major variations outstanding (awaiting determination) which at quarter end are: 0 to 4 months old >4 to 6 months old >4 to 6 months old >12 months old >24 to 6 months old >25 to 12 months old		
9. 10. 11. 11. 12.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter and are: O to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are: 0 to 4 months >4 to 6 months >12 months >12 months No. of Major Variations duly made then withdrawn in period No. of major variations outstanding (awaiting determination) which at quarter and are: 0 to 4 months old >4 to 6 months old >4 to 6 months old		
9. 10. 11. 11. 12.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months >6 to 12 months No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are: 0 to 4 months >4 to 6 months >56 to 12 months >6 to 12 months >12 months No. of Major Variations duly made then withdrawn in period No. of Major Variations outstanding (awaiting determination) which at quarter end are: 0 to 4 months old >4 to 6 months old >4 to 6 months old >2 No. of Major Variations duly made then withdrawn in period No. of major variations outstanding (awaiting determination) which at quarter end are: 0 to 4 months old		
9. 10. 11. 11. 12.	No. of applications duly made then withdrawn in period No. of applications for authorisations awaiting determination which at quarter end are: 0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months Total Applications for Major Variation to authorisation : RSA Band 1 & 2 No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made within the reporting period No. of RSA Band 1 & 2 Major Variations duly made then within the reporting period which are: 0 to 4 months >6 to 12 months No. of Major Variations duly made then withdrawn in period No. of major variations outstanding (awaiting determination) which at quarter end are: 0 to 4 months old >4 to 6 months old >4 to 6 months old >12 months old >24 to 6 months old >25 to 12 months old		

14.	No. of RAS Band 3 Major Variations duly made within the reporting period	0	_
15.	No. of RSA Band 3 Major Variations determined within the reporting period which are:	+	-
	0 to 4 months	1	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	Total	1	
16.	No. of major variations outstanding (awailing determination) which at quarter end are:		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months Total	0	
	Applications for Minor Variation to authorisation		
	RSA Band 1 & 2		
· 17.	No. of RSA Minor Variations duly made within the reporting period	0	-
18.	No. of RSA Band 1 & 2 Minor Variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
_	>6 to 12 months	0	
	>12 months	0	
	Total	0	
19,	No. of RSA Band 1 & 2 Minor Variations outstanding (awaiting determination) at guarter and : 0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months old	0	
	Total	0	
	RSA Band 3		
20.	No. of RSA Minor Variations duly made within the reporting period	0	
21.	No. of RSA Band 3 Minor Variations determined within the reporting period which are:	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
_	Total	0	
22.	No. of DCA Dead 3. Minor Vadations subtanding function determination to subtander and t	· · ·	
£.£.	No. of RSA Band 3 Minor Variations outstanding (awaiting determination) at guarter end : 0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months old	0	_
	Total	0	
EGISTRATION	Apolications for Registration		
	RSA Band 4		
23.	No. of applications for registration duly made within the reporting period	0	
24.	No. of RSA Band 4 applications determined within the reporting period which are:		_
	0 to 4 months	1	
	>4 to 6 months	0	
	>6 to 12 months	0	
	> 12 months	0	
		1	
25.	No. of applications determined within statutory period or agreed extension time	1	
	% applications determined within target period	100%	
	the second		

26.	No. of applications duty made then withdrawn in period		0	
		<u> </u>		
	•			
27.	No. of RSA Band 4 registrations awaiting determination which at quarter end are:		_	
<u> </u>		_		
	0 to 4 months old		0	
	>4 to 6 months old		0	
	>6 to 12 months old		0	
	>12 months	.1	0	
	Total		0	
	Applications for Major Variation to Registrations			
	RSA Band 4			
26.	No. of RSA Major Variations to registrations duly made within the reporting period		0	
	The of the major variations to registrations day made within the reporting period		<u> </u>	
29.				
	No. of Major Variations determined within the reportin period which are:		_	
	0 to 4 months		0	
	>4 to 6 months		0	
	>6 to 12 months		0	
	>12 months		0	
	Total		0	
20				
30	No. of major variations awaiting determination which at quarter end are:		_	
	0 to 4 months old		1	
	>4 to 6 months old		1	
	>6 to 12 months old		0	
	>12 months		0	
	Total		2	
		-		
	Applications for Minor Variation to registrations			
	RSA Band 4			-
31.	No. of RSA Minor Variations to registrations duly made within the reporting period		0	
32.	No. of Minor Variations determined within the reporting period which are:	<u> </u>		
UL.	0 to 4 months		0	
	>4 to 6 months		<u> </u>	-
	>6 to 12 months		0	
	>12 months		0	
	Total		0	
33.	No. of minor variations duly made and then withdrawn within the period		0	
			-	
24				
34	No. of minor variations awaiting determination which at quarter end are:		 +	_
	0 to 4 months old		0	
	>4 to 6 months old		0	
	>6 to 12 months old		0	1.0
	>12 months	1	0	
	Total		ò	
		-1	-	
	No of PSA Read 1.8.2 Authorizations Doubled! Concelled to Deter			
NACETONE	No. of RSA Band 1 & 2 Authorisations Revoked/ Cancelled in Period	_ _	0	
VOCATIONS				
			0	
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period			
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period			
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period		16	
			16	
			16	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period		16	
REVIEWS			16	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions			
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period		16	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period			
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions			
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period			
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months		0	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months		0	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months		0	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months >24 months		0	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months		0	
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months >24 months		0	

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35.	Band 1	0	
			1
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	- Major Nuclear Sites (Categories B)	0	
-	- Major Nuclear Sites (Categories C)	0	<u> </u>
	Intermediate Nuclear Sites (Category D) Minor Nuclear Sites (Category E)	0	<u>.</u>
	Band 3	11	<u> </u>
·			<u> </u>
	Band 4	98	
	Total	109	
	Inspection Visite under RSA'93:		
	Number of Application related visits		<u> </u>
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98):		+
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	1
	- Minor Nuclear Sites (Category E)	0	
	Band 3	0	†
	Band 4	0	
	Number of Programmed (routine inspection) visits		
	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E)		
	Band 3		
	Band 4		<u> </u>
		_	
	Number of Reactive visite		
-	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);	-	
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
	Band 3	0	
	Band 4	2	
	Number of Other visits		
		0	
	Band 1	0	
	Band 1 Band 2 (categorized as per RSR Workplanning Model - Version 4 15/10/98);		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C)	0 0 0	
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D)	0 0 0	
	Band 1 Band 2 (categorized as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E)	0 0 0 0	
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3	0 0 0 0 0 0	
	Band 1 Band 2 (categorized as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E)	0 0 0 0	
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4	0 0 0 0 0 0	
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of inspection visits required in accordance with the RSR Workload Model guidance in Period		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of Inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1	0 0 0 0 0 0	
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - - Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of Inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B)		
	Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of Inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C)		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - More Sites (Categories I) Band 4 - Major Nuclear Sites required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categories B) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories C)		
	Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of Inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C)		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of Inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E)		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Intermediate Nuclear Sites (Category D) - Intermediate Nuclear Sites (Category D) - Major Nuclear Sites (Category D) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 Model - Version 4 16/10/98); - Major Nuclear Sites (Category E) Band 4 Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 Total		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Intermediate Nuclear Sites (Category C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - Major Nuclear Sites required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 4 Total X achievement of annual inspections exeinst RSR Workload Model guidance in Period		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - Major Nuclear Sites required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - Total - Major Nuclear Sites (Category E) Band 4 - Total		#DIV/0
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of Inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98): - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category D) - Minor Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 Total Stachlevement of annual inspections explainst RSR Workload Model guidance in Period Band 1 Band 2 Band 2 Categorised as per RSR Workplanning	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 Total X achievement of annual inspections explains RSR Workload Model guidance in Period Band 1 Band 2 Sachievement of annual inspections explains RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workloanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B)	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 Total X achievement of annual inspections equinst RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B)	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0 #DIV/0
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - Major Nuclear Sites (Category E) Band 3 Band 4 - Total - Total - Major Nuclear Sites (Categories B)	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0 #DIV/0 #DIV/0
	Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category E) Band 4 - Mo, of Inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98): - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - Total - X achievement of annual inspections expinst RSR Workload Model guidance in Period Band 1 Band 1 <td>0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>#DIV/0 #DIV/0 #DIV/0 #DIV/0</td>	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0 #DIV/0 #DIV/0 #DIV/0
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 15/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 No. of inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 16/10/98); - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E) Band 3 Band 4 - Major Nuclear Sites (Category E) Band 3 Band 4 - Total - Total - Major Nuclear Sites (Categories B)	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0 #DIV/0

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NCIDENTS	RSA '93		
36.	Band 1 & 2 Incidents		
	No. of incidents found to be justified	0	
	No. of Regulated Processes involved	0	- <u> </u>
	Band 3 incidents		
	No. of incidents found to be justified		
	No. of Regulated Processes involved		
	Band 4 Incidents		
	No. of incidents found to be justified	2	
	No. of Regulated Processes involved	0	
	RSA '93 Enforcement actions :		
	No. of Prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	Fines imposed (ú)	0	
	Costs awarded (ú)	0	
	No. of Enforcement Notices issued under s.21 RSA'93	0	
	No. of Prohibition Notices issued under s.22 RSA'93		

ACTIVITY	ITEM	QTR 1	QTR 2
Section 4			
1.0	No. of new contaminated land sites assessed for Agency involvement	6	
1.0	No. of contaminated land site visits	28	4

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	WATER RESOURCES		
ACTIVITY	ITEM	QTR 1	QTR 2
IYDROMETRY			
lection 5			
	0 Number of data requests responded to within 10 working days	63	103
1	0 Total number of data requests received	63	104
1	0 % of hydrometric data requests responded to within 10 working days	100.0%	99.0%
ICENSING			
	0 No.of formal licence applications determined in target time 0 No.of formal licence applications determined	- 6	
		-+	· · · · · · · · · · · · · · · · · · ·
1	0 % formal licences determined in target time (statutory period or agreed extension)	85.7%	100.0%
			100.074
1	0 No.of licence applications determined in :		
	O to 3 months	5	
	> 3 to 6 months	1	
	> 6 to 12 months	0	
	> 12 months	1	
	Total No. licences determined	7	
1	0 No. of licence applications awaiting determination which at Quarter end are :		
	> 0 to 3 months old	7	
	> 3 to 6 months old		
	> 6 to 12 months old		·• · · ·
	> 12 months	5	
		17	
	0 No. of new formal licence applications received		
<u> </u>	1 No.of upward variations made		
			_
1	2 No.of downward variations made		
			-
1	3 No. of other variations made		
2	1 No. of part successions made	0	
2	2 No. of whole or remainder successions made	4	
3	0 No. of licences revoked/lapsed/expired	7	
NODEOTION			
NSPECTION	(a) Highly critical sites :		
	0 - No. of sites in force 0 - No. of inspections required by NRA policy		
2	U - NO. OF INSPECTIONS REQUIRED BY NEW POLICY		
	0 Adjust so, of inspections made	11	
	0 - Actual no. of inspections made		
1		11 11	
1	0 - Actual no. of inspections made 0 % achievement of licence enforcement policy - highly critical licences	11	100
1	0 % achievement of licence enforcement policy - highly critical licences	11 11	100
1		11 11 100%	100
1	0 % achievement of licence enforcement policy - highly critical licences	11 11 100%	100
1	0 % achievement of licence enforcement policy - highly critical licences 0 No. of unplanned visits made	11 11 100%	100
1	0 % achievement of licence enforcement policy - highly critical licences 0 No. of unplanned visits made (b) Critical sites :		
1	0 % achievement of licence enforcement policy - highly critical licences 0 No. of unplanned visits made (b) Critical sites : 0 - No. of sites in force		
1 1 1 1 3 1	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - No. of inspections made - Actual no. of inspections made	11 11 100% 0 0 125 29	1
1 1 1 1 3 1	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites ; 0 - No. of sites in force 0 - No. of inspections required by NRA policy	11 11 100% 0 0 0 125	1
1 1 1 1 3 3 1 1	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - No. of inspections made - Actual no. of inspections made - & Actual no. of licence enforcement policy - critical licences	11 11 100% 0 0 125 29 23.2%	1
1 1 1 1 3 3 1 1	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - No. of inspections made - Actual no. of inspections made	11 11 100% 0 0 125 29	1
1 1 1 1 3 3 1 1	0 % achievement of licence enforcement policy - highly critical licences 0 No. of unplanned visits made (b) Critical sites : (b) Critical sites : 0 - No. of sites in force 0 - No. of inspections required by NRA policy 0 - Actual no. of inspections made 0 % achievement of licence enforcement policy - critical licences 0 No. of unplanned visits made	11 11 100% 0 0 125 29 23.2%	1
	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites :	11 11 100% 0 0 125 29 23.2%	100
	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites :		1
	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites :	11 11 100% 0 0 125 29 23.2% 0 0 0 0 15	75.:
	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites :		75.:
	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites : No. of sites in force No. of sites in force No. of inspections required by NRA policy - Actual no. of inspections made (c) Less critical sites :	11 11 100% 0 0 100% 0 125 29 23.2% 0 0 15 5	75.
1 1 1 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites :	11 11 100% 0 0 125 29 23.2% 0 0 0 0 15	1
1 1 1 1 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0 % achievement of licence enforcement policy - highly critical licences 0 No. of unplanned visits made (b) Critical sites : 0 0 No. of sites in force 0 No. of inspections required by NRA policy 0 - Actual no. of inspections made 0 % achievement of licence enforcement policy - critical licences 0 % achievement of licence enforcement policy - critical licences 0 No. of unplanned visits made (c) Less critical sites : 0 0 No. of sites in force 0 No. of sites in force 0 No. of inspections required by NRA policy 0 No. of sites in force 0 No. of inspections required by NRA policy 0 Actual no. of inspections made 0 Actual no. of inspections made 0 % achievement of licence enforcement policy - less critical licences	11 11 100% 0 0 125 29 23.2% 0 23.2% 0 0 15 5 33.3%	75.
	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites : No. of sites in force No. of sites in force No. of inspections required by NRA policy - Actual no. of inspections made (c) Less critical sites :	11 11 100% 0 0 100% 0 125 29 23.2% 0 0 15 5	75.
	0 % achievement of licence enforcement policy - highly critical licences 0 No. of unplanned visits made (b) Critical sites : 0 0 No. of sites in force 0 No. of inspections required by NRA policy 0 - Actual no. of inspections made 0 % achievement of licence enforcement policy - critical licences 0 % achievement of licence enforcement policy - critical licences 0 No. of unplanned visits made (c) Less critical sites : 0 0 No. of sites in force 0 No. of sites in force 0 No. of inspections required by NRA policy 0 No. of sites in force 0 No. of inspections required by NRA policy 0 Actual no. of inspections made 0 Actual no. of inspections made 0 % achievement of licence enforcement policy - less critical licences	11 11 100% 0 0 125 29 23.2% 0 23.2% 0 0 15 5 33.3%	75.
	% achievement of licence enforcement policy - highly critical licences No. of unplanned visits made (b) Critical sites :	11 11 100% 0 0 125 29 23.2% 0 23.2% 0 0 15 5 33.3%	75.

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1.0	% achievement of licence enforcement policy - less critical licences	0.0%	0.09
1.0	No. of unplanned visits made	0	
1.0	No. of non-compliant sites (total for all inspections)	0	
ENFORCEMENT			
	No. of prosecutions concluded :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	No. of successful prosecutions concluded :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	% success rate of prosecutions taken	#DIV/0!	#DIV/0!
	Fines imposed :		
	- Abstraction offences (£)	0	1
	- Impoundment offences (£)	0	
	Costs awarded :		
	- Abstraction offences (£)	0	
	- Impoundment offences (£)	0	
	No. of formal cautions accepted :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	No. of warning letters sent :		
	- Abstraction offences	ō	
	- Impoundment offences	0	

	FLOOD DEFENCE		
ACTIVITY		QTR 1	QTR 2
REGULATION &			
ENFORCEMENT			
Section 6			
	No of consents & byelaws positively determined within statutory period	91	96
2.0	No of valid consent & byelaw applications determined	91	96
	% of consents & byelaws determined within statutory time	100.0%	100.0%
DEVELOPMENT			
	Total actual flood defence capital expenditure:		
	- Fluvial defences	50	49
<u></u>	- Tidal Defences	9	
	- Sea Defences	16	27
	- Other	0	(
	- Total	75	
	Total planned flood defence capital expenditure:		
·	- Fluvial defences	134	134
	- Tidal Defences		
	- Sea Defences	39	39
	- Other		
	- Total	173	173
			47.40
	Actual expenditure as proportion of planned expenditure - Capital prog.	43.4%	47.4%
EL 000			
FLOOD			
1.0	No. of flooded properties which received a flood warning	•	(
<u> </u>	No. of flooded properties		t
<u>1</u>	% of flooded properties which received a flood warning		
1.0			
ENFORCEMENT	No. of prosecutions concluded		2
	No. of successful prosecutions concluded	0	
	Fines imposed (£)	0	1000.00
			1000.00
· ···· <u>·</u> ········	Costs awarded (£)		2459.78
		^	2433.18
	No. of formal cautions accepted	0	
<u> </u>	No. of warning letters sent		

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	FISHERIES		
ACTIVITY	ITEM	QTR 1	QTR 2
EGULATION			
ection 7 1.	0 No. of consent applications dealt within target time	51	
	0 No. of consent applications received	51	
	% of consent applications responded to in target time	100.0%	100.0
SPECTION &			
NFORCEMENT			
2.	0 No. of rod licence checks made (including multiple checks)	1813	1
1.	0 No. of rod licence checks made (excluding multiple checks)	1753	
3.	0 No. of unsatisfactory rod licence checks made (excl. multiple checks)	131	
4	0 No. of valid licences subsequently produced following an unsatisfactory check	48	
1,	0 No. of failures to produce a valid rod licence	83	
	Evasion rate (%)	4.7%	3.
3.	0 No. of locations visited (rod licence enforcement)	51	
4	0 No. of reports of illegal fishing actioned within target time		
	0 No. of reports of illegal fishing		
	% of reports of illegal fishing actioned within target time	100.0%	100.0
1.	0 No. of reports of handling of salmon in suspicious circumstances actioned in target time		-
	0 No. of reports of handling of salmon in suspicious circumstances	1	
			401 (101
	% of reports of handling of salmon in suspicious circumstances actioned in target time	100.0%	#DIV/0!
	No. of infringements, licence offences :		
	- net	- 0	- 5-
	No. of infringements, byelaw/other offences :		
	- rod & line	3	
	- net	0	
	- Other		
	No. of prosecution/tormal caution recommendations made within 35 days of date of offence	60	
	No. of prosecution/formal caution recommendations made	80	
	% of prosecution/formal caution recommendations made within 35 days of date of offence	75.0%	94.4
			• • •
	No. of prosecutions concluded for licence offences :	20	
	- Net		
	No. of prosecutions concluded for byelaw/other offences		
	- net		
	- Other	2	
		 	
	No. successful prosecutions concluded for licence offences :		
	+ Rod	20	
	- Net		<u> </u>
	No. successful prosecutions concluded for byelaw/other offences		
	- rod & line	- 0	
	- net - Other	2	
	- Quier		
	Fines imposed for licence offences :	-	
	- Rod (£)	930	1500.0
·····	- Net (£)		
	Fines (£) imposed for byelaw/other offences	-	

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 - Other	100	224.00
 Costs awarded for licence offence prosecutions :		
 - Rod (£)	835	1656.66
 - Net (£)	0	0
 Costs (£) awarded for byelaw/other offence prosecutions		
- rod & line	0	0
- net	0	0
 - Other	50	208.34
 No. of formal cautions accepted for licence offences :		
+ Rod	0	0
- Net	0	0
 No. of formal cautions accepted for byelaw/other offences		
- rod & line		
- net		0
 - Other	0	
 No. of warning letters sent for licence offences :		
 - Rod		
- Net	0	
 No. of warning letters sent for byelaw/other offences		
 - rod & line		
 - net		
 - Other		
		-

	FISHERIES Cont'd		
ACTIVITY	ITEM	TR 1	QTR 2
MPROVEMENT	Length (km) of previously fishless river benefiting from restoration schemes	0	0
FISH KILLS	No. of Fish Kills (incidents) due to :		
& RESCUES	- Pollution	6	
	Natural causes	4	
	- Other	4	
	No, of fish kills where emergency attendance is deemed necessary	14	
	No. of fish kills attended by staff	14	
	No. of fish kills attended by staff in target time	14	1
	% of fish kills attended by staff within target time	100.0%	100.0
•	No. of fish killed	16317	8
	No. of emergency fish rescues initiated in target time		
	No. of emergency fish rescues	6	
	% of emergency fish rescues actioned within target time	100.0%	100.0
PLANNING &			
DEVELOPMENT			
CONTROL			
1.0	No.of referrals received by Fisheries for consideration :		
	- No. of Local Authority consultations	10	
	- No. of Agency consent applications	35	
·	- No. of Agency works	0	
<u> </u>	No.of referrats responded to by deadline requested :		
3.0	- No. of Local Authority consultations	3	
	- No. of Agency consent applications	25	2
	- No. of Agency works	0	
	% of referrals responded to by deadline requested	62.2%	42.4
	No of requests for fishery advice responded to in target time		3
	No of requests for fishery advice	81	4
SERVICES			
	% of requests for fishery advice responded to in target time	100.0%	83.0

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	RECREATION		-
ACTIVITY	ITEM	QTR 1	QTR 2
PROMOTION &			
ADVISORY			
SERVICES			
Section 8			
1.	No. of requests for Recreation advice responded to in target time	81	39
2.	D No. of requests for Recreation advice	81	47
1.	% of requests for advice responded to in target time	100.0%	83.0%
PLANNING &			
DEVELOPMENT			
CONTROL			
	No of referrals received by Recreation for consideration :		
?	- No. of Local Authority consultations	10	
	- No. of Agency consent applications	35	52
	- No. of Agency works	0	(
3.	D No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	3	
	- No. of Agency consent applications	25	22
	No. of Assessments	0	
	- No. of Agency works	Y	

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	CONSERVATION		
ACTIVITY	ITEM		QTR 2
PROMOTION &			
ADVISORY	<u>+</u>		
SERVICES	······································		
Section 9		·	_
	.0 No. of requests for Conservation advice responded to in target time	18	ç
	0 No. of requests for Conservation advice	18	ç
	% of requests for advice responded to in target time	100.0%	100.0
CONTROL			
	? No.of referrals received by Conservation for consideration :		
	- No. of Local Authority consultations	115	12
	- No. of Agency consent applications	31	
	- No. of Agency works	0	
3	0 No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	115	12
	- No. of Agency consent applications	31	3
	- No. of Agency works	0	
	% of referrals responded to by deadline requested	100.0%	94.3
	Number of SPA's, SAC's and Ramsar Sites		
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW		
	Number of 'Urgent' priority SPA's and SAC's reviewed to establish 'significant effect' of existing Agency Authorisations and activities		
MPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	0	

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	NAVIGATION		
ACTIVITY	ITEM	QTR 1	QTR 2
&		<u></u>	
ENFORCEMENT	Checks made at locks		
	No. of licence/registration offences	0	0
	No. of licence/registrations checked	0	0
	All other licence enforcement checks No. of licence/registration offences		
	No. of licences/registrations checked	0	q
		<u>├</u> Ĭ	
	% of licence/ registration compliance	#DIV/0!	#DIV/01
	No. of other Navigation offences (not licence/ registration related)	0	0
		<u> </u>	
1.0	No. of offences recommended for prosecution within target time	0	
	No. of offences recommended for prosecution	0	0
	% of offences recommended for prosecution in target time	#DIV/0!	#DIV/0!
		<u>├──</u> ─	
	No. of prosecutions concluded]	0
····			
	No. of successful prosecutions concluded	0	0
	Fines imposed (£)	0	0
	Costs superiod (C)		
	Costs awarded (£)	0	0
	No. of formal cautions accepted		
			• · · · · · · · · · · · · · · · · · · ·
	No. of warning letters sent	0	0
EMERGENCY			<u> </u>
RESPONSE			
1.0	No. of emergency incidents attended within target time	0	0
	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
		A	
PLANNING &			
DEVELOPMENT CONTROL		<u> </u>	
?	No.of referrals received by Navigation for consideration :		
	- No. of Local Authority consultations	0	č
	- No. of Agency consent applications	0	C
	- No. of Agency works	0	
<u> </u>	No. of referrals responded to by deadline requested : No. of Local Authority consultations	0	
	- No. of Agency consent applications	0	
	- No. of Agency works	0	
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/0!
PROMOTION		┥──────┤	
P NORICI UN		╂────┤	
& ADVISORY			(
& ADVISORY	0 No. of requests for Navigation advice responded to in target time	1 UI	
1,	0 No. of requests for Navigation advice responded to in target time	0	
1,		and the second sec	

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ACTIVITY	ITEM	QTR 1	QTR 2
PLANNING			
IAISON			
Section 11	No. of planning applications:		
7	No. processed in 1 to 14 Days of receipt	997	
	No. processed in 15 to 21 Days of receipt	129	1
	No. processed in 22 to 28 Days of receipt	75	
	No. processed after more than 28 Days of receipt	31	
	Percentage of planning applications processed within 14 days	80.9%	82.
	Percentage of planning applications processed within 21 days Percentage of planning applications processed within 28 days	91.4%	<u>94</u> . 98.
	r crochage of planning approximite processed while a duys		00.
USTOMER	Complaints		
RELATIONS			
	No. of complaints received (by type)	1	
2.0	- policy complaint - failure complaint	2	
	- conduct complaint	0	
3.0	No. of complaints responded to within time bands		
	No. responded to in 1 - 5 working days of receipt	3	,
	No, responded to in 6 - 10 working days of receipt		
	No. responded to in more than 10 working days of receipt		
	Percentage of complaints responded to within target time (5 working days)	100.0%	100.
	Percentage of complaints responded to within 10 working days	100.0%	100.
?	No. of complaints which, on investigation, proved justified		
	- policy complaint	0	
	- failure comptaint		
	- conduct complaint		
 		- + - +	
	No. of MPs letters;		
1.0	No. responded to in 1 - 10 working days of receipt	13	
	No. responded to in 11 - 15 working days of receipt	1	
	No. responded to in more than 15 working days of receipt	0	
		92.9%	100
	Percentage of MPs' letters replied to within target time (within 10 working days)		100.0
REQUESTS FOR	No, of visitors inspecting Agency-held public registers	4	
INFORMATION			
FRÓM	No. of requests received that required information from the public registers to be	. 0	
	sent by post, fax or E-Mail		
PUBLIC	No. of requests that resulted in a charge being made (ie over de minimis)		
ALCIOTERO	Total revenue received (£)		
	No, of requests responded to in full within statutory maximum time limit (ie within 2 months	0	
	from date of receipt of request)		
	No. of requests responded to in full within standard of service target time	- 0	
	No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)		
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or	0	
	non-payment of a charge		
WRITTEN REQUEST	written requests :		
INFORMATION	No. of requests received that required environmental information to be sent by post, fax or E-Mail	272	
deemed to be subject to the	No. of requests that resulted in a charge being made (ie over de minimis)		
Environmental	No: or requests that resulted in a charge being made (le over de minimita)	0	
Information			
Regulations)	No. of requests responded to in full within statutory maximum time limit (ie within 2 months	246	1
1090/800/13/			
Excludes Searches	from date of receipt of request)		

	No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	10	0
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or	0	0
	non-payment of a charge	<u> </u>	
	No. of requests refused by reason for refusal : (These require referral to Legal and Head Office)		
	- when the requested information is not held by the Agency	0	0
	- when the requested information is not environmental information	0	0
	- when a request is too general or manifestly unreasonable	0	0
	when the requested information is not in an accessible form or location	0	0
	- when payment of a reasonable charge is refused	0	0
	when information is capable of being treated as confidential and its disclosure would	0	0
	contravene any statutory provision or rule of law or would involve the breach of any agreement	<u> </u>	
	- when the information is personal information contained in records held in relation to	0	0
	an individual who has not consented its disclosure	- <u> </u>	
	- when the information was supplied to the Agency by a person who was not under or could have	0	0
	been under any legal obligation to do so; did not supply if to the Agency in circumstances such that		
	the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to	┨━━━━┥	
	its disclosure		
	- when its disclosure would increase the likelihood of damage to the environment	0	0
	- when the information relates to matters affecting international relations, national defence	0	0
	or public security - when information relates to legal or other proceedings (whether actual or reasonably prospective)	0	
			0
	- when information relates to the Agency's confidential deliberations or the contents of		0
	internal communications - when information is contained within a document or other record which is still in the course of		0
		°	U
	completion		
	when information relates to matters affecting commercial or industrial confidentiality or intellectual		°
	property (copyright, patents etc.)		
	- when information is supplied in part - ie part refusal	0	. 0
		<u> </u>	
DEQUERTE			
REQUESTS	No. of requests received that required open government information to be sent by post, fax, or E-Mail	0	0
MADE FOR		- 	
	No. of requests thet resulted in a charge being made - is over de minimis	0	0
GOVERNMENT	Total of monies received (£)	0	0
CODE OF	No. of requests that were responded to in full within the maximum time limit of 20 working		0
PRACTICE ON	days from date of receipt of the request		
ACCESS TO		+	
GOVERNMENT	No. of requests responded to in full within standard of service target time (within 10 working days from		0
INFORMATION	date of receipt)	<u>+</u>	
		+	
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension	+	
	was agreed	+*	
		+	
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or		
	non-payment of a charge	·	
	No. of requests refused (NB These require referral to Legal and Head Office)		
		+	
		+	
GENERAL	No. of general enquiries received - ie enquiries or requests for more general information	0	0
ENQUIRIES	not covered by the supply of information under the previous categories (above), which	<u>┼──</u> ┦	
	can be satisfied with a simple written or oral response, or by supplying readily available	+	
<u>-</u>	free publicity material	+	
		+	
FLAT RATE CHARG	LAND OWNERSHIP ENQUIRIES	┨───┤	
REQUESTS		- 	
	No. of land ownership enquiries received		0
<u> </u>		┼────┦	Ť
<u> </u>	Total of monies received (£)		0
		*	
	No. of enquines responded to in full within 10 working days from the date of receipt	-tot	0
-			
	No. of enquiries responded to in full in excess of 10 working days from the date of receipt	ol	0
├·		+	
		+	
	SEARCHES	+	
		1 1	
	No. of search requests received	157	108
	No. of search requests received	157	108

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	No. of search requests that were responded to in full within the statutory maximum time	120	8
	of 2 months from date of receipt of the request		
	No. of search requests responded to in full within the service target time (within 10 working days from	57	48
	the date of receipt)		
	No. of search requests responded to in full in excess of the statutory time limit (ie > 2 months)	21	24
	No. of search requests responded to in full in excess of the time timit of 2 months due to delay or	0	
I —	non-payment of a charge		

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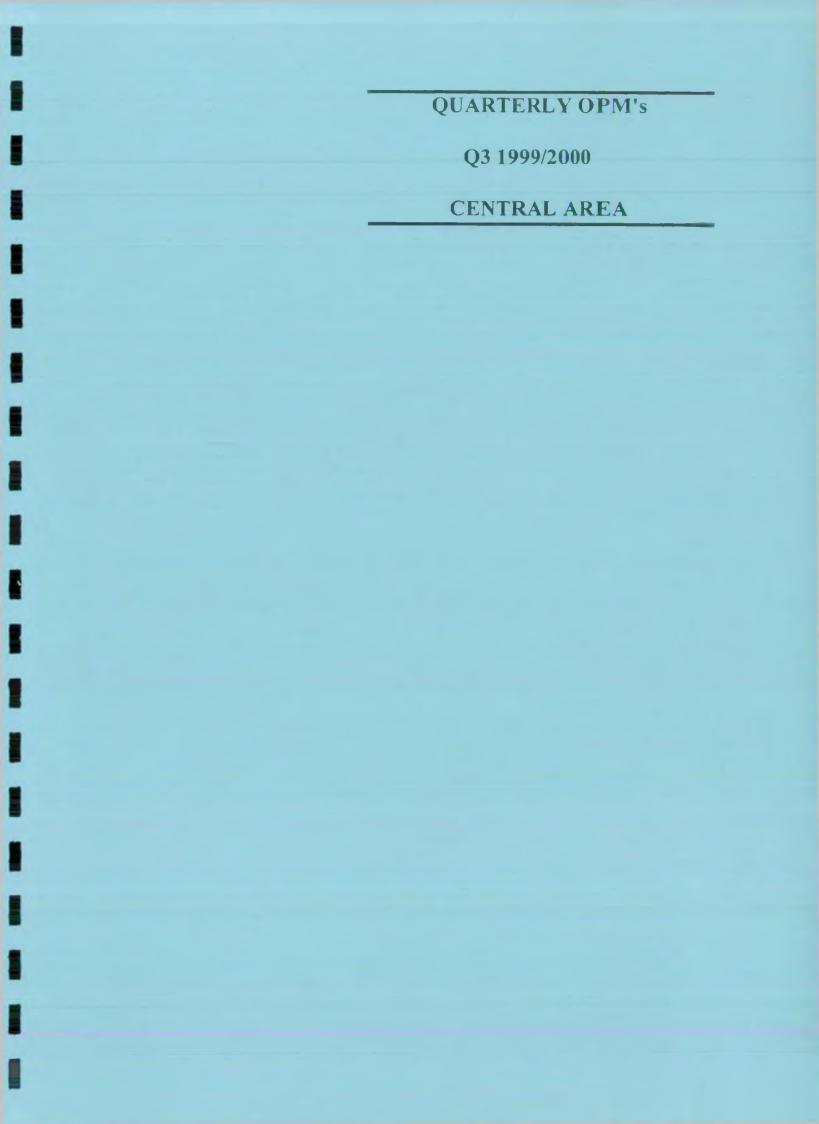
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Qrt2tempCENTRAL

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	PERSONNEL		
ACTIVITY	ITEM	QTR 1	QTR 2
STAFF			
TURNOVER	Average no. of permanent employees (FTEs) in complemented posts		
Section 13	over last 12 months :		
	- Manual employees	0	(
	- Non-manual employees	201	200
	Total no. permanent employees (FTEs) in complemented posts		
	leaving over last 12 months :		
	- Manual employees		
		0	
	- Non-manual employees	8	
	Turnover rate (%) :		
	- Manual employees	#DIV/0!	#DIV/0!
	- Non-manual employees	4.0	2.5
			2.5
HEALTH &	No of reportable accidents :		
SAFETY	- Manual employees	3	(
	- Non-manual employees	0	
	- Total	3	
	Total no. working days ;		[
	- Manual employees	0	(
	- Non-manual employees	52260	52000
	- Total	52260	52000
	No working days lost due to reportable accidents :		
	- Manual employees	28	(
	- Non-manual employees	0	
	- Total	28	(
·			
	% of working days lost due to reportable accidents : - Manual employees	#DIV/01	#D1V/0!
	- Non-manual employees	0.0	#D10/0!
	- Total	0.0	0.0
		0.1	0.0
TRAINING &	No. of days devoted to training :		<u>-</u>
DEVELOPMENT	- Manual employees	0	36.
	- Non-manual employees	110	
·		110	36.:
	% of working days devoted to training :		
	- Manual employees	#DIV/01	#DIV/01
	- Non-manual employees	0.2	0.1
	- Total	0.2	0.1

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ENTRAL	1999/00 QUARTERLY TEMPLATE			
	WATER QUALITY			
lischarge				
Monitoring & Control		Quarter 3	Quarter 4	
(PPE reference: G2)		Quarter 5	Gotarier 4	
Section 1				
	No, of new applications received	15		
1.11	No. of consent applications determined	16		
1.12	No. of consents determined in target time	16		
	% discharge consent determined in target time	100%	#DIV/0!	
			<u> </u>	
	Number of Consent Reviews received	6	+l	
1.14	No. of consent reviews determined	22	1 4	
	No. of variations applied for by discharger			
1.15	No, of variations determined	9	+	
	No. of variations determined in target time	9		
	% variations determined in target time	100%	#DIV/0!	
	No. of Consent modifications initiated by the Agency	3		
	No. of consent modifications determined	5		
				2.67
	No. of consent revocations	<u>8</u>	<u>↓</u>]	
1 47	No. of consents applications/ variations awaiting determination	22	╉─────┤	
E17	two. or consents appairations variations awaiting determination		╂────┤	
1 18	No. of Groundwater applications received		+	
		<u> </u>		
Discharge			1	
nspection				
PPE reference: H)				
	ROUTINE MONITORING:			
	No. of discharges inspected:numeric			
	No. of discharges inspected descriptive			
	% achievement of planned inspection programme[numeric and descriptive]			
	No. of classes of an and a second to a state of a			
	No. of planned effluent sampling visits made No. of routine effluent samples taken	<u>578</u>		
	% achivement of planned routine effluent sampling programme	136%	#DIV/0!	÷.
Monitoring				
Controlled Waters				
(PPE reference: F)				
			1]	
3.11	No. Routine single samples taken: statutory sampling prog:		- 	
	Chemical samples:			
	Total	513	<u> </u>	
		1	+	
3.18	Biology:			
		n		
	Biology: Total	0		
	Total	0		
3.24		0		
3.24	Total Microbiology samples:			
3.24 3.31 3.32	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648)	11		
3.24 3.31 3.32	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog:	11		
3.24 3.31 3.32 3.33	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples:	11 81%		
3.24 3.31 3.32 3.33 3.33 3.33	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog:	11		
3.24 3.31 3.32 3.33	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total	11 81%		
3.24 3.31 3.32 3.33 3.33 3.37	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology:	11 81% 608		
3.24 3.31 3.32 3.33 3.33	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total	11 81%		
3.24 3.31 3.32 3.33 3.37 3.40	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total	608 0		
3.24 3.31 3.32 3.33 3.37 3.40	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology:	11 81% 608		
3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (549)	608 0		
3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total	608 0		
3.24 3.31 3.32 3.33 3.33 3.33 3.40 3.41 3.42	Total Microbiology samples: Total % achievement of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (549) No. Routine single samples taken: Regional Operational sampling prog	608 0		
3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41 3.42 3.49	Total Microbiology samples: Total Vacuum Content of planned statutory sampling programme (648) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total Vacuum Content of planned national surveillance sampling programme (549) No. Routine single samples taken: Regional Operational sampling prog Chemical samples:	11 81% 608 0 111%		

3.64 Total 3.65 % achievement of planned regional operational sampling programme (575) 3.67 No. of one effluent samples placed on Public Register 3.68 No. of asopties place on public register in target time. 3.69 No. of effluent samples placed on Public Register 3.69 No. of effluent samples placed on Public Register 3.69 No. of effluent samples placed on Public Register 3.70 No. placed on Public Register in Target Time % of samples place on public register in target lime. 3.69 No. of effluent samples placed on Public Register 3.70 No. placed on Public Register in target lime. 4.15 % of samples place on public register in target lime. 9 Seale is an issue 1 9 PE Reference.B2) 4.15 % of stass included in planned high Priority inspections 4.16 % of stass included in planned medium priority programme 4.17 % of stass includes in planned medium priority programme 4.16 % of stass includes is responded to by an authorised officer 4.17 % of reported incidents responded to by an authorised officer 4.18 No. of Cart 1 incidents investigated within stipulated standards of service </th <th>3.57 Microbi</th> <th>logy samples:</th> <th></th> <th>1</th>	3.57 Microbi	logy samples:		1
3.65 % achievement of planned regional operational sampling programme (575) 3.67 No, of no effluent samples placed on Public Register 3.68 No, baced on Public Register in Target Time % of samples place on public register in Target Time 3.69 No, placed on Public Register in Target Time 3.60 No, of effluent samples placed on Public Register 3.70 No, placed on Public register in Target Time % of samples place on public register in target time. 3.61 No, placed on Public Register 4.62 % of samples place on public register in target time. 9 % of samples place on public register in target time. 4.15 % achievement of planned Medium Priority inspections 4.15 % of samples included in planned medium priority programme 4.16 % of stass included in planned medium priority programme 4.17 % of stass included in planned medium priority programme 4.18 No. of reported incidents responded to by an authorised officer within target time 4.19 No. of cast 1 incidents responded to by an authorised officer within target time 4.20 No. of Cast 1 incidents investigated within stipulated standards of service % of category 1 incidents investigated within stipulated standards			151	
3.67 No. of non effluent samples placed on Public Register 3.68 No. placed on Public Register in Target Time % of samples place on public register in target time. 3.69 No. of effluent samples placed on Public Register 3.69 No. of effluent samples placed on Public Register 3.69 No. of educed on Public Register in Target Time % of samples place on public register in target time. 9 PE Reference: 115 % of sites included in planned high priority programme 116 % of sites includents responded to by an authorised officer 117 % of reported incidents responded to by an authorised officer 4.18 No. of reported incidents responded to by an authorised officer within target time 12 No. of Cat 1 incidents investigated within stipulated standards of service 14.20 </td <td>0.04 1010</td> <td></td> <td>- 191</td> <td><u> </u></td>	0.04 1010		- 191	<u> </u>
3.67 No. of non effluent samples placed on Public Register 3.68 No. placed on Public Register in Target Time % of samples place on public register in target time. 3.69 No. of effluent samples placed on Public Register 3.69 No. of effluent samples placed on Public Register 3.69 No. of effluent samples place on public register in target time. % of samples place on public register in target time. % of samples place on public register in target time. % fammed target time. % of samples place on public register in target time. % fammed target time. % fammed target time. % fammed target time. % schlevement of planned High Priority inspections 4.15 % achievement of planned Medium Priority programme 4.16 % of sites included in planned medium priority programme eldent attendance fammed incidents responded to by an authorised officer 4.18 No. of reported incidents responded to by an authorised officer within target time % of cat 1 incidents investigated within stipulated standards of service % to category 1 incidents investigated within stipulated standards of service % to category 2 incidents investigat	3.65 % achiev	ement of planned regional operational sampling programme (575)	50%	<u> </u>
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	IPC		
ACTIVITY	ITEM		
		QTR 3	QTR 4
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	No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)	1	↓ ↓
		+	╀─────┤
	Part A's	90	<u> </u>
		90	├ ───┤
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JTHORISATION	Applications :	-	+ł
	Apprications .	1	<u>+ </u>
			<u> </u>
	No. of IPC valid applications duly made	1	<u>† </u>
		1	<u>†1</u>
	No. of IPC valid applications determined		
	0 to 4 months	0	
	> 4 months	0	
	Total	0	0
			∔
		+	↓
	No. determined within 4 months or agreed extension time	0	
	l	+	<u> </u>
, 	% determined within target period	#חזעוח	#DtV/01
	% determined within target period	#D1V/01	#DIV/0!
	% determined within target period	#D1V/0!	#DIV/0!
	% determined within target period No. of IPC valid applications awaiting determination which at guarter end are:	#D1V/0!	#DIV/0!
	No. of IPC valid applications awaiting determination which at guarter end are:0 to 4 months old	1	#DIV/0!
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old	1 2	#DIV/0!
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old	1 2 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old	1 2	#DIV/0!
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total	1 2 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old	1 2 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total	1 2 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total substantial variations to authorisations ;		
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total	1 2 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total substantial variations to authorisations ;		
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made		
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in :		
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	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months		0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months > 4 months Total		0
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months		0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months > 4 months Total		0
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old >12 months old Substantial variations to authorisations ; Image: substantial variation for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months No, determined within 4 months or agreed extension time		0 0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months > 4 months Total		0
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old >12 months old Substantial variations to authorisations ; Image: substantial variation for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months No, determined within 4 months or agreed extension time		0 0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Substantial variations to authorisations ;	1 2 0 3 	0 0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Substantial variations to authorisations : substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months > 4 months No. determined within 4 months or agreed extension time % determined within target period	1 2 0 3 	0 0
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old >12 months old substantial variations to authorisations ; no. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months > 4 months > 4 months > 6 determined within 4 months or agreed extension time	1 2 0 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old >12 months old substantial variations to authorisations ; substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months No. determined within 4 months or agreed extension time % determined within target period No. of IPC valid applications for substantial variation determined in : 0 to 4 months	1 2 0 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old >12 months old >12 months old Total substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Year Year No. determined within 4 months or agreed extension time Year No. of IPC valid applications for substantial variation determined in : 0 to 4 months Year Year No. determined within 4 months or agreed extension time No. of IPC valid applications for substantial variation awaiting determination which at guarter end a Year Year <td>1 2 0 3 </td> <td>0 0</td>	1 2 0 3 	0 0
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old >12 months old substantial variations to authorisations ; substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months No. determined within 4 months or agreed extension time % determined within target period No. of IPC valid applications for substantial variation determined in : 0 to 4 months	1 2 0 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations ; Image: substantial variations for substantial variation duly made No. of IPC valid applications for substantial variation determined in ; 0 to 4 months > 4 months Total No. determined within 4 months or agreed extension time No. of IPC valid applications for substantial variation determined in ; 0 to 4 months Ye determined within 4 months or agreed extension time No. of IPC valid applications for substantial variation awaiting determination which at guarter end a 0 to 4 months Ye determined within target period Image: substantial variation awaiting determination which at guarter end a 0 to 4 months old +12 months old >12 months old	1 2 0 3 	0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old >12 months old >12 months old Total substantial variations to authorisations ; No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Year Year No. determined within 4 months or agreed extension time Year No. of IPC valid applications for substantial variation determined in : 0 to 4 months Year Year No. determined within 4 months or agreed extension time No. of IPC valid applications for substantial variation awaiting determination which at guarter end a Year Year <td>1 2 0 3 </td> <td>0 </td>	1 2 0 3 	0
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations ; Image: substantial variations for substantial variation duly made No. of IPC valid applications for substantial variation determined in ; 0 to 4 months > 4 months Total No. determined within 4 months or agreed extension time No. of IPC valid applications for substantial variation determined in ; 0 to 4 months Ye determined within 4 months or agreed extension time No. of IPC valid applications for substantial variation awaiting determination which at guarter end a 0 to 4 months Ye determined within target period Image: substantial variation awaiting determination which at guarter end a 0 to 4 months old +12 months old >12 months old	1 2 0 3 	0
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	No. of IPC valid applications for non substantial variation determined in :		
	0 to 4 months	249 1	
	> 4 months	1	
	Total	2	
	No. determined within 4 months	2	
·······			
	% determined within target period	100.00/	400/00
		100.0%	#DIV/0!
·			
	No. of IPC valid applications for non substantial variation awaiting determination which at quarter en		
	D to 4 months old	0	
	4-12 months old	4	
	>12 months old	0	
	Total	4	
YEAR REVIEWS	Authorisation reviews :		
	No of IPC 4 year reviews of authorization required by statute last smeadure EAO 2010		
	No. of IPC 4 year reviews of authorisation required by statute (per procedure EAQ/2/010	2	
	arising within the quarter	<u> </u>	
			<u> </u>
, <u>.</u>			
	No. of IPC 4 year reviews of authorisation completed (per procedure EA0/2/010) within	2	
	the quarter which were carried out within 4 years of authorisation or of the last review		
	% of statutory review programme completed in time	100.0%	#DIV/01
	No. of IPC 4 year reviews of authorisation completed in the quarter but which were	0	
	overdue (ie completed in a period > 4 years since authorisation or from last review)		
	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end	0	
SPECTION			
SPECTION	Annual No. of programmed visits indicated under RSDM41 guidance	223	
SPECTION	Annual No. of programmed visits indicated under RSDM41 guidance		
NSPECTION	Annual No. of programmed visits indicated under RSDM41 guidance		
NSPECTION			
	Annual No. of programmed visits indicated under RSDM41 guidance No. of Inspection visits under EPA'90 :		
VSPECTION	No. of Inspection visits under EPA'90 :	223	
NSPECTION	No. of Inspection visits under EPA'90 : - application related	223	
	No. of Inspection visits under EPA'90 :	223	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits	223 	
	No. of Inspection visits under EPA'90 : - application related - programmed visits	223 3 27	
VSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits	223 	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits	223 	
NSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits	223 3 27 10 14	#DIV/01
NSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits	223 	#DIV/01
VSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits	223 3 27 10 14	#DIV/01
VSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance	223 3 27 10 14 83.0%	#DIV/01
VSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits - other visits - Other visits - Cumulative (YTD) % achievement of RSDM41 inspection guidance	223 3 27 10 14	#DIV/0
VSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance	223 3 27 10 14 83.0%	#DIV/01
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter	223 3 27 10 14 83.0% 10	#DIV/0
VSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance	223 3 27 10 14 83.0%	#DIV/0
VSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter	223 3 27 10 14 83.0% 10	#DIV/0
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score	223 3 27 10 14 83.0% 10	#DIV/0
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score	223 3 27 10 14 83.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score	223 3 27 10 14 63.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score	223 3 27 10 14 63.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score	223 3 27 10 14 63.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score	223 3 27 10 14 63.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score	223 3 27 10 14 63.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score	223 3 27 10 14 63.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90	223 3 27 10 14 63.0% 10 10 10 11.1%	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score	223 3 27 10 14 63.0% 10	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90	223 3 27 10 14 63.0% 10 10 10 11.1%	
NSPECTION	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90	223 3 27 10 14 63.0% 10 10 10 11.1%	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	223 3 27 10 14 63.0% 10 10 10 11.1%	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90	223 3 27 10 14 83.0% 10 10 11.1% 2	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	223 3 27 10 14 83.0% 10 10 11.1% 2	#DIV/0
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) BEPA '90 No. of pollution incident allegations found to be justified No. of regulated processes involved	223 3 27 10 14 83.0% 10 10 11.1% 2	
	No. of Inspection visits under EPA'90 : - application related - programmed visits - reactive visits - other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance Cumulative (YTD) % achievement of RSDM41 inspection guidance No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter No. of Part A processes which are non-operational ie. Do not need an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	223 3 27 10 14 83.0% 10 10 11.1% 2	

PROSECUTIONS : No. of Prosecutions concluded No. of successful prosecutions of Fines Imposed (E) Costs awarded (E) Costs awarded (E) Number of prosecutions pendin No. of actions taken under \$.24 No. of actions taken under \$.24 Prohibition notice APPEALS : No. of appeals concluded No. of appeals resolved in favor No. of appeals withdrawn No. of appeals withdrawn No. of appeals withdrawn No. of appeals pending at of JUDICIAL REVIEWS : JUDICIAL REVIEWS : No. of judicial reviews concluded No. of judicial reviews resolved No. of judicial reviews resolved		
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No. of successful prosecutions Fines Imposed (£) Costs awarded (£) Number of prosecutions pendin No. of actions taken under \$.24 prohibition notice APPEALS : No. of appeals concluded No. of appeals resolved in favor No. of appeals withdrawn Number of appeals pending at one No. of appeals resolved in favor No. of appeals vithdrawn No. of appeals resolved in favor No. of appeals withdrawn No. of appeals resolved in favor No. of appeals resolved in favor No. of judicial reviews conclude No. of judicial reviews resolved		
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Fines Imposed (E) Costs awarded (E) Number of prosecutions pendin No. of actions taken under \$.24 prohibition notice APPEALS : No. of appeals concluded No. of appeals resolved in favor No. of appeals withdrawn No. of appeals withdrawn No. of appeals withdrawn No. of appeals pending at o JUDICIAL REVIEWS : No. of judicial reviews concluded No. of judicial reviews resolved		
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APPEALS : No. of appeals concluded No. of appeals resolved in favor No. of appeals withdrawn Number of appeals pending at o JUDICIAL REVIEWS : No. of judicial reviews conclude	EPA'90 to secure compliance with an enforcement or	0
APPEALS : No. of appeals concluded No. of appeals resolved in favor No. of appeals withdrawn Number of appeals pending at o JUDICIAL REVIEWS : No. of judicial reviews conclude		
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Number of appeals pending at o JUDICIAL REVIEWS : No. of judicial reviews conclude No. of judicial reviews resolved		
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JUDICIAL REVIEWS : No. of judicial reviews conclude No. of judicial reviews resolved		0
JUDICIAL REVIEWS : No. of judicial reviews conclude No. of judicial reviews resolved		
JUDICIAL REVIEWS : No. of judicial reviews conclude No. of judicial reviews resolved	uarter end	0
No. of judicial reviews conclude No. of judicial reviews resolved		
No. of judicial reviews conclude No. of judicial reviews resolved		
No. of judicial reviews resolved		
No. of judicial reviews resolved		
	1	0
	······	-
	n favour of the applicant	
Number of judicial reviews pend		
INUMDER OF JUGICIAL REVIEWS PERC		
i	ng at quarter end	0
ENFORCEMENT & PROHIBIT	ON NOTICES :	
+	<u>,</u> ,,	╾╶┨╌╼╸┈╼┦┈┈╴
No. of Enforcement Notices iss	red under s.13 EPA'90	0
No. of Prohibition Notices issue	Lunder \$.14 EPA'90	0

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	RADIOACTIVE SUBSTANCES (RASI		
ACTIVITY	ITEM	QTR 3	QTR 4
UCLEAR SITE	NUCLEAR SITES: Applications for RSA Band 1 & 2 authorisation :		
1.	No. of applications duly made within the reporting period	o	
2.	No. of applications determined within the reporting period	o	
З.	No. of applications outstanding (awaiting determination) which at quarter end are: 0 to 12 months >12 to 24 months >24 months Total	0 0 0	
4.	Applications for variation to RSA Band 1 & 2 authorisation : No. of RSA Band 1 & 2 variations duly made within the reporting period	0	
5.	No. of RSA Band 1 & 2 variations determined within the reporting period which are; 0 to 12 months >12 to 24 months	0	
	>24 months Total	0	
б.	No. of variations outstanding (awaiting determination) which at quarter end are: 0 to 12 months >12 to 24 months >24 months Total	0 0 0	эł.
7.	<u>Nuclear Site Reviews :</u> No. of RSA Band 1 & 2 Authorisations due for review in the reporting period	o	
8.	No. of RSA Band 1 & 2 Reviews completed in the reporting period	o	
9.	No. of RSA Band 1 & 2 Reviews which at the end of the reporting period are overdue by: 0 to 12 months >12 to 24 months >24 months Total	0 0 = 0	
NON NUCLÉAR PERMISSIONS	NON NUCLEAR PERMISSIONS :		
10.	BAND 3 AUTHORISATIONS: Applications for RSA Band 3 authorisation : No. of applications duly made within the reporting period	o	
11.	No. of applications determined within the reporting period which are: 0 to 4 months >4 months Total	1 0 1	÷
12.	No, of applications determined within 4 months or agreed extension time	1	
13.	% determined within target period No, of applications for authorisation awaiting determination which at quarter end are: 0 to 4 months >4 months Total	100% D D O	
14,	Applications for variation to RSA Band 3 authorisations : No. of RSA Band 3 variations duly made within the reporting period	4	
15,	No. of RSA Band 3 variations determined within the reporting period which are: 0 to 4 months >4 months Total	2 0 2	

5. C.			
16.	No. of applications determined within 4 months or agreed extension time	2	
1	% determined within target period	100%	
17,	No. of applications for variation awaiting determination with at quarter end are:		
	D to 4 months	3	
;	> 4 months	0	
·	Total	3	(
	RSA Band 3 Revocations :		
18.	No. of RSA Band 3 Authorisations revoked within the reporting period	0	
	BAND 4 REGISTRATIONS:		
	Applications for RSA Band 4 registration :		
	No. of applications duly made within the reporting period	1	
	No. of applications determined in reporting period which are:		
	D to 4 months	3	
	>4 months Total	0	
1			
21.	No. of applications determined within 4 months or agreed extension time	3	
	···		
ľ	% determined within target period	100%	
	No. of applications for registration awaiting determination which at quarter end are:		
	0 to 4 months	0	
	>4 months Total	0	i
1 A. 1	1 9 601		1
	Applications for variation to RSA Band 4 registrations :		
	No. of RSA Band 4 variations duly made within the reporting period	1	
24.	No. of RSA Band 4 variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 months	0	
	Total	0	
25.	No. of applications determined within 4 months or agreed extension time	0	
	% determined within target period	#DIV/0!	
26.	No. of applications for variation musicing determination with at support and are:		
	No. of applications for variation awaiting determination with at quarter end are: 0 to 4 months		
	> 4 months	o	
	Total	1	
		1	
	RSA Band <u>4 Cancellations :</u>		
27.	No. of RSA Band 4 Registrations cancelled within the reporting period	0	
	REGULATORY VISITS :		
	No. of regulated sites for Bands 1 & 2 :		
	Band 1	The second s	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) - Major Nuclear Sites (Categories B)	4	. de la como
	- Major Nuclear Sites (Calegories D) - Major Nuclear Sites (Calegories C)		
	- Intermediate Nuclear Sites (Category D)		
	- Minor Nuclear Sites (Category E)		
	Total Band 1 & 2 Sites	0	
	No. of regulated permissions for Bands 3 & 4 :		
	Band 3 Authorisations		
	Band 4 Registrations		
	Total Band 3 & 4 Permissions	0	
29.	Number of Visits made within the reporting period:		
	Band 1		
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)		2 - 3
	- Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)		
	- Intermediate Nuclear Sites (Category D)		
	- Minor Nuclear Sites (Category E)		
	Band 3		

			1
	No. of visits required in accordance with the RSR Workplanning Model		
	Band 1		
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)	1. * #. *	ET DE LE
	- Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	0	0
	- Intermediate Nuclear Sites (Category D)	0	0
	- Minor Nuclear Sites (Category E)	0	0
	Band 3	0	0
	Band 4	0	0
	Total	0	0
3.4	% achievement of annual FER inspections (accummulative)_		
	Band 1	#DIV/0!	#1015/101
	Band 2 - Categories B	#DIV/0!	#DIV/0!
	Band 2 - Categories B		#DIV/0!
	Band 2 - Categories D	#DIV/0!	#DIV/0! #DIV/0!
	Band 2 - Categories 5	#DIV/0!	
	Band 2 - Calegories E	#DIV/0!	#DIV/0!
	Band 4	#DIV/0!	#DIV/0!
		#DIV/0!	#D1V/0!
	INCIDENTS & ENFORCEMENTS	۵.	
INCIDENTS	RSA '93	9°	
30.	No. of Nuclear site incidents reported within the period	0	
31.	No. of Non Nuclear incidents reported within the period	o	
ENFORCEMENTS	RSA '93 Enforcement actions :		
32.	No. of Prosecutions concluded	0	ł
33.	No. of successful prosecutions concluded	0	1
34.	Fines imposed (£)	0	1
3 5.	Costs awarded (E)	0	(
36.	No. of formal cautions issued and accepted	0	1
37.	No. of warning letters sent	0	1
38.	No. of Enforcement Notices issued	0	1
39,	No. of Prohibition Notices issued	0	1

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	LAND QUALITY	 		
ACTIVITY	ITEM	OTR 3	QTR 4	
ection 4	inated land sites assessed for Agency involveme	 11		

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	WATER RESOURCES		
ACTIVITY	ITEM	, QTR 3	QTR 4
IYDROMETRY			
Section 5			
	Number of data requests responded to within 10 working days		
	Total number of data requests received		
	% of hydrometric data requests responded to within 10 working days		#DB #01
	We of hydrometric data requests responded to within To working days	#DIV/0I	#DIV/01
		14	
	No.of formal licence applications determined in target time	13	
	No.of formal licence applications determined	14	
	% formal licences determined in target time (statutory period or agreed extension)	92.9%	#D1V/01
	All of Bonne perfections data in a		
	No.of licence applications determined in :		
	> 3 to 6 months	5	
	> 6 to 12 months		<u> </u>
	> 12 months	4	
	Total No. licences determined	14	
	No. of licence applications awaiting determination which at Quarter end are		
	> 0 to 3 months old	1	
	> 3 to 6 months old	- 0	
	> 12 months	2	
	Total	3	
	No. of new formal licence applications received	4	
	No.of upward variations made	0	
	No.of downward variations made	2	
<u> </u>		···	
1600	No, of other variations made	14	
	No. of part successions made	0	
	No. of whole or remainder successions made	6	
	No. of licences revoked/lapsed/expired		
INSPECTION	(a) Highly critical sites :		
	- No, of sites in force		
	- No. of inspections required by NRA policy	11	
	- Actual no. of inspections made		
	% achievement of licence enforcement policy - highly critical licences	100.0%	#DIV/0!
	No. of unplanned visits made		
			·
	(b) Critical sites :		I
	- No. of sites in force		
	- No. of inspections required by NRA policy	125	
	- Actual no. of inspections made	11	
	% achievement of licence enforcement policy - critical licences	0.04/	#D0//01
	% activement of iterice entorcement policy - critical iterices	8.8%	#DIV/0!
	No. of unplanned visits made		I
			<u> </u>
	(c) Less critical sites :		
	- No. of sites in force		
	- No. of inspections required by NRA policy	15	┠
	- Actual no, of inspections made	8	<u> </u>
	% achievement of licence enforcement policy - less critical licences	53.3%	#D1V/0!
	re sumerement of neeries entercentent poincy - ress critical factices	<u> </u>	#0.V/0!
	No. of unplanned visits made		<u>}</u>
(.) (.)	(d) Small sites :		
	- No. of sites in force		

	- No. of inspections required by NRA policy	3	
	- Actual no. of inspections made	0	
	% achievement of licence enforcement policy - less critical licences	0.0%	#DIV/0
	No. of unplanned visits made		
	No. of non-compliant sites (total for all inspections)		
ENFORCEMENT			
	No. of prosecutions concluded :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	No. of successful prosecutions concluded :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	% success rate of prosecutions taken	#DIV/0!	#DIV/0
	Fines imposed :		
	- Abstraction offences (£)	0	1
	- Impoundment offences (£)	0	
	Costs awarded :		
	- Abstraction offences (£)	0	
	- Impoundment offences (£)	0	
	No. of formal cautions accepted :		<u> </u>
	- Abstraction offences	0	
	- Impoundment offences	0	[
	No. of warning letters sent :		
	- Abstraction offences	0	
	- Impoundment offences	0	

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	FLOOD DEFENCE	— — ———	
ACTIVITY	ITEM	OTR 3	QTR 4
ENFORCEMENT			·
Section 6			
1.0	No of consents & byelaws positively determined within statutory period	75	
2.0	No of valid consent & byelaw applications determined	75	
	% of consents & byelaws determined within statutory time	100.0%	#D1V/0!
IMPROVEMENT &			
DEVELOPMENT		_	
	Total actual flood defence capital expenditure;		
	- Fluvial defences	360	
	- Tidal Defences	87	
	- Sea Defences	5	
	- Other	0	
	- Total	452	(
	Total planned flood defence capital expenditure:		
	- Fluvial defences	134	
	- Tidal Defençes	<u>0</u>	I
	Sea Defences	39	
	- Other	0	
	• Total	173	· · ·
	Actual expenditure as proportion of planned expenditure - Capital prog.	261.3%	#DIV/0!
FLOOD			<u> </u>
WARNING			
	No. of flooded properties which received a flood warning		
	No. of flooded properties		
	% of flooded properties which received a flood warning	0	<u> </u>
			┠
ENFORCEMENT	No. of prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	Fines imposed (£)	o	
	Costs awarded (£)	o	
	No. of formal cautions accepted		· ·
	No. of warning letters sent	0	

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FISHERIES ACTIVITY ITEM REGULATION Section 7 0. No. of consent applications dealt within target time 2.0 No. of consent applications received % of consent applications received % of consent applications received % of consent applications received % No. of rod licence checks made (including multiple checks)	QTR 3 41 41 41 100.0% 1536 1437 46 33 13 0.9% 27 5 6 83.3% 2 2 2 100.0%	QTR 4	
ACTIVITY ITEM IEGULATION IEGULATIONI IEGULATIONI IEGULATIONI IEGULATION IEGULATIONI IEGU	41 41 100.0% 1536 1437 46 33 1437 46 33 13 0.9% 27 5 6 83.3% 27 27 5 6 83.3% 2 2 2	#DIV/0!	
EGULATION Section 7 1.0 No. of consent applications dealt within target time 2.0 No. of consent applications received % of rod licence checks made (excluding multiple checks) % of rod licence checks made (excluding multiple checks) % of valid licences subsequently produced following an unsatisfactory check % % of consent state to produce a valid rod licence % Evasion rate (%) % of reports of produce a valid rod licence % Valid licences of lilegal fishing actioned within target time % of reports of illegal fishing actioned within target time % of reports of allegal fishing actioned within target time % of reports of handling of salmon in suspicious circumstances actioned in target time % of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of prosecution/formal caution recommendations made within 35 days of date of offence % of prosecution/formal caution recommendations made within 35 days of date of offence % of prosecution/formal caution recommendations made within 35 days of date of offence % of prosecution/formal caution recommendations made within 35 days of date of offence % of prosecution/formal caution recommendations made within 35 days of date of offence % of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made within 35 days of date of offence % of prosecution/formal ca	41 41 100.0% 1536 1437 46 33 1437 46 33 13 0.9% 27 5 6 83.3% 27 27 5 6 83.3% 2 2 2	#DIV/0!	
Section 7 1.0 No. of consent applications dealt within target time 2.0 No. of consent applications received 3.0 No. of consent applications received 3.0 No. of consent applications received 3.0 No. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (excluding multiple checks) 1.0 No. of rod licence checks made (excluding multiple checks) 3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks) 4.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of rapions to produce a valid rod licence 2.2 No. of reports of negatifishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 3.0 No. of reports of illegal fishing actioned within target time 3.0 No. of reports of illegal fishing actioned within target time 3.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 3.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 3.0 No. of infringements, licence offences : 3.1 - ret 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.3 No. of prosecution formal caution recommendations made within 35 days of date of offence 3.4 No. of prosecution formal caution recommendations made within 35 days of date of offence 3.4 No. of prosecution formal caution recommendations made within 35 days of date of offence 3.4 No. of prosecution formal caution recommendations made within 35 days of date of offence 3.4 No. of prosecution formal caution rec	41 41 100.0% 1536 1437 46 33 1437 46 33 13 0.9% 27 5 6 83.3% 27 27 5 6 83.3% 2 2 2	#DIV/0!	
Section 7 1.0 No. of consent applications dealt within target time 2.0 No. of consent applications responded to in target time 3.0 No. of consent applications responded to in target time NSPECTION 4 NSPECTION 4 NSPECTION 4 NSPECTION 4 2.0 No. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (including multiple checks) 3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks) 3.0 No. of valid licences subsequently produced following an unsatisfactory check 4.0 No. of valid licences subsequently produced following an unsatisfactory check 3.0 No. of valid licences subsequently produced following an unsatisfactory check 3.0 No. of valid licences subsequently produced following an unsatisfactory check 3.0 No. of valid licences subsequently produced following an unsatisfactory check 3.0 No. of valid licences subsequently produced following an unsatisfactory check 3.0 No. of rapions to produce a valid rod licence 4.2 Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 3.0 No. of reports of illegal fishing actioned within target time 3.0 No. of reports of illegal fishing actioned within target time 3.0 No. of reports of illegal fishing actioned within target time 3.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 3.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 3.0 No. of infringements, licence offences : 3.1 - ret 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.2 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.3 No. of prosecution/formal caution recommendations made within 35 days of date of offence 3.3 No. of prosecution/formal caution recommendations made w	41 100.0% 1536 1437 46 33 13 0.9% 27 5 6 83.3% 2 2 100.0% 0	*DIV/0!	
1.0 No. of consent applications dealt within target time 2.0 No. of consent applications received % of consent applications responded to in target time NSPECTION & NSPECTION & NSPECTION & NO. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (excluding multiple checks) 1.0 No. of rod licence subsequently produced following an unsatisfactory check 1.0 No. of failures to produce a valid rod licence Evasion rate (%) 1.0 No. of rol liegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time No. of reports of handling of salmon in suspicious circumstances actioned in target time No. of infringements, licence offences : - ret No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence	41 100.0% 1536 1437 46 33 13 0.9% 27 5 6 83.3% 2 2 100.0% 0	*DIV/0!	
2.0 No. of consent applications received 4 of consent applications responded to in larget time NSPECTION & Second Seco	41 100.0% 1536 1437 46 33 13 0.9% 27 5 6 83.3% 2 2 100.0% 0	*DIV/0!	
% of consent applications responded to in target time NSPECTION & ENFORCEMENT 2.0 No, of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (excluding multiple checks) 3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks) 4.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of failures to produce a valid rod licence Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 1.0 No. of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of prosts of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/form	1536 1437 46 33 13 0.9% 27 5 6 83.3% 2 2 2 100.0%	*DIV/0!	
NSPECTION 4 INSPECTION 4 INSPEC	1536 1437 46 33 13 0.9% 27 5 6 83.3% 2 2 2 100.0%	*DIV/0!	
ENFORCEMENT 2.0 No. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (excluding multiple checks) 3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks) 4.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of failures to produce a valid rod licence Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 1.0 No. of roports of lilegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 4.0 No. of reports of illegal fishing actioned within target time 5.0 No. of reports of andling of salmon in suspicious circumstances actioned in target time 5.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 5.0 No. of infringements, licence offences : 5 net 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5. No. of prosecution/formal caution recommendations made within 15 day	1437 46 33 13 0.9% 27 5 5 6 83.3% 2 2 2 100.0%	#DIV/0!	
ENFORCEMENT 2.0 No. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (excluding multiple checks) 3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks) 4.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of failures to produce a valid rod licence Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 1.0 No. of reports of litegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 4.0 No. of reports of illegal fishing actioned within target time 5.0 No. of reports of andling of salmon in suspicious circumstances actioned in target time 5.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 5.0 No. of infringements, licence offences : 5 net 5 net 5. No. of prosecution/formal caution recommendations made within 35 days of date of offence 5 Rod 5. No. of prosecutions concluded for licence offences : 5 Rod 5. No. of prosecutions concluded for licence offences : 5 Rod 5. No. of prosecutions concluded for licence offences : 5 Rod 5. No. of prosecutions concluded for licence offences : 5 Rod 5. No. of prosecutions concluded for licence offences : 5 Rod 5. No. of prosecutions concluded for licence offences : 5 Rod	1437 46 33 13 0.9% 27 5 5 6 83.3% 2 2 2 100.0%	#DIV/0!	
2.0 No. of rod licence checks made (including multiple checks) 1.0 No. of rod licence checks made (excluding multiple checks) 3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks) 4.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of failures to produce a valid rod licence Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 1.0 No. of focations visited (rod licence enforcement) 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time % of reports of illegal fishing actioned within target time % of reports of handling of salmon in suspicious circumstances actioned in target time No. of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances % of reports of handling of salmon in suspicious circumstances No. of infringements, licence offences : - net No. of infringements, byelsw/other offences : - rod & line - net No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days o	1437 46 33 13 0.9% 27 5 5 6 83.3% 2 2 2 100.0%	#DIV/0!	
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3.0 No. of unsatisfactory rod licence checks made (excl. multiple checks) 4.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of failures to produce a valid rod licence Evasion rate (%)	46 33 13 0.9% 27 5 6 83.3% 2 2 2 100.0%	#DIV/0!	
4.0 No. of valid licences subsequently produced following an unsatisfactory check 10 No. of failures to produce a valid rod licence Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time No. of reports of handling of salmon in suspicious circumstances actioned in target time No. of infringements, licence offences : - net No. of infringements, byelaw/other offences : - rod & line - net No. of prosecution/formal caution recommendations made within 35 days of date of offences No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence	33 13 0.9% 27 5 6 83.3% 2 2 100.0% 0	#DIV/0!	
4.0 No. of valid licences subsequently produced following an unsatisfactory check 1.0 No. of failures to produce a valid rod licence Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of illegal fishing actioned within target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time No. of reports of handling of salmon in suspicious circumstances actioned in target time No. of infringements, licence offences : - net No. of infringements, byelaw/other offences : - ret - net No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence	33 13 0.9% 27 5 6 83.3% 2 2 100.0% 0	#DIV/0!	
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Evasion rate (%) 3.0 No. of locations visited (rod licence enforcement) 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time % of reports of illegal fishing actioned within target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 0.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 0.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 1.0 No. of reports of handling of salmon in suspicious circumstances 1.0 No. of reports of handling of salmon in suspicious circumstances 1.0 No. of infringements, licence offences : 1.1 - net 1.1 - net 1.2 - net 1.2 - other 1.3 - other 1.3 - other 1.4 - other 1.4 - other 1.5	0.9% 27 5 6 83.3% 2 2 2 100.0% 0	#DIV/0!	
3.0 No. of locations visited (rod licence enforcement) 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time % of reports of illegal fishing actioned within target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 2.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 9 • of reports of handling of salmon in suspicious circumstances actioned in target time • No. of infringements, licence offences : • net • net • net • Other • Other No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made No. of prosecution/formal caution recommendations made	27 5 6 83.3% 2 2 100.0%	#DIV/0!	
3.0 No. of locations visited (rod licence enforcement) 1.0 No. of reports of illegal fishing actioned within target time 2.0 No. of reports of illegal fishing actioned within target time % of reports of illegal fishing actioned within target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 1.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 2.0 No. of reports of handling of salmon in suspicious circumstances actioned in target time 9 • of reports of handling of salmon in suspicious circumstances actioned in target time • No. of infringements, licence offences : • net • net • net • Other • Other No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made No. of prosecution/formal caution recommendations made	27 5 6 83.3% 2 2 100.0%	#DIV/0!	
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- net - Other - Other No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecutions concluded for licence offences : - Rod		+	
Other No. of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecution/formal caution recommendations made w of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecutions concluded for licence offences : - Rod	2		
No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecutions concluded for licence offences : - Rod		-{·	
No. of prosecution/formal caution recommendations made % of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecutions concluded for licence offences : - Rod			
% of prosecution/formal caution recommendations made within 35 days of date of offence No. of prosecutions concluded for licence offences : - Rod	7		
No. of prosecutions concluded for licence offences :	8		
No. of prosecutions concluded for licence offences :	87.5%	#D1V/01	
- Rod			2
- Rod			
	+		
- Net	0		
No. of prosecutions concluded for byelaw/other offences			
- rod & line		 	
- net - Other	1	·{·	
	· · · · ·	1	
No. successful prosecutions concluded for licence offences :	+	 	
- Rod - Net	0	· · · · · · · · · · · · · · · · · · · ·	
	Ĺ	1	
No. successful prosecutions concluded for byelaw/other offences			
- rod & line	9	1	
- net	0	+	
	1 '	<u>†</u>	
Fines imposed for licence offences :			
- Rod (£)	0		
- Net (£)	0		

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 - rod & line	445.00
 - net	0.00
- Other	25.00
Costs awarded for licence offence prosecutions :	
- Rod (£)	0
 - Net (E)	0
 Costs (£) awarded for byelaw/other offence prosecutions	
 - rod & line	422.50
 - not	0,00
 - Other	12.50
 No. of formal cautions accepted for licence offences :	
 - Rod	0
 - Net	0
 No. of formal cautions accepted for byelaw/other offences	
- rod & line	0
 - net	0
- Other	0
 No. of warning letters sent for licence offences :	
 - Rod	0
 - Net	0
 No. of warning letters sent for byelaw/other offences	
 - rod & line	- 0
 - net	0
 - Other	0

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	FISHERIES Cont'd		
ACTIVITY	ITEM	QTR 3	QTR 4
IMPROVEMENT	Length (km) of previously fishlass river benefiting from restoration achemes	8.8	
FISH KILLS	No. of Fish Kills (incidents) due to :		
& RESCUES	- Pollution	1:1: 1	
	- Natural causes	2	
	- Other	1	
	No. of fish kills where emergency attendance is deemed necessary	4	
	No. of fish kills attended by staff	4	
	No. of fish kills attended by staff in target time	- 4	
	% of fish kills attended by staff within target time	100.0%	#DIV/0!
	No. of fish killed	118	
	No, of emergency fish rescues initiated in target time		
	No. of emergency fish rescues	20	
	% of emergency fish rescues actioned within target time	100.0%	#DIV/0!
DEVELOPMENT			
CONTROL			
1.0	No of referrals received by Fisheries for consideration :		
	No. of Local Authority consultations	7	
	- No. of Agency consent applications	14	
	- No. of Agency works	<u> </u>	
	No of referrals responded to by deadline requested :		
3.0	- No. of Local Authority consultations	3	
	- No. of Agency consent applications	7	
	- No. of Agency works	1	
	% of referrals responded to by deadline requested	50.0%	#DIV/01
PROMOTION &	No of requests for fishery advice responded to in target time	50	
ADVISORY	No of requests for fishery advice	56	
SERVICES			
	% of requests for fishery advice responded to in target time	69.3%	#DIV/0!

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	RECREATION		
		·	+
ACTIVITY	ITEM	QTR 3	QTR 4
PROMOTION &			
ADVISORY			
SERVICES			
Section 8		1.44	
1	.0 No. of requests for Recreation advice responded to in target time	53	
2	.0 No. of requests for Recreation advice	56	
1	0% of requests for advice responded to in target time	94.6%	#DIV/0
PLANNING &			
DEVELOPMENT			
CONTROL			
	No of referrals received by Recreation for consideration :		
?	- No. of Local Authority consultations	7	
	- No. of Agency consent applications		
···	- No. of Agency works	1	
3	0 No of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	3	
1010	- No. of Agency consent applications	77	
	- No. of Agency works	1	
	% of referrals responded to by deadline requested	50.0%	#DIV/0

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	CONSERVATION			
ACTIVITY	ITEM	QTR 3	QTR 4	
PROMOTION &			<u></u>	
ADVISORY		<u> </u>		
SERVICES			·	
Section 9		<u> </u>		
	No. of requests for Conservation advice responded to in target time	86		
2.0	No. of requests for Conservation advice	88		
	% of requests for advice responded to in target time	97,7%	#DIV/0!	
		97.770	#DIV/0	
DEVELOPMENT			łł	
	No of referrals received by Conservation for consideration :			
,	- No. of Local Authority consultations	176		
	No. of Agency consent applications	35		
	No. of Agency works	2		
	A A A A A A A A A A A A A A A A A A A	÷		
3.0	No of referrals responded to by deadline requested :	ł		
	- No. of Local Authority consultations	163		
	- No. of Agency consent applications	28		
	- No. of Agency works	2		
	% of referrals responded to by deadline requested	90,6%	#DIV/0!	
	Number of SPA's, SAC's and Ramsar Sites	41.09/		
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW	11.0%		
	Number of Urgent priority SPA's and SAC's agreed with ENJCCW			
	Agency Authorisations and activities			
		1		
		+		
		<u> </u>		
IMPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	1		
		<u>+ · · · · · · · · · · · · · · · · · · ·</u>		

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	NAVIGATION		
ACTIVITY	ITEM	QTR 3	OTR 4
NSPECTION			
s		190	
ENFORCEMENT			
Section 10	Checks made at locks		
1.0	No. of licence/registration offences		1
2.0	No. of licence/registrations checked		
	All other licence enforcement checks		
1.0	No. of licence/registration offences		
2.0	No, of licences/registrations checked		
	% of licence/ registration compliance	#DIV/0!	#DIV/01
			1
	No. of other Navigation offences (not licence/ registration related)		
			T
			1
1.0	No. of offences recommended for prosecution within target time		
	No. of offences recommended for prosecution		<u> </u>
			1
	% of offences recommended for prosecution in target time	#DIV/0!	#DIV/01
			1
			1
	No. of prosecutions concluded		
			1
· · · ·	No. of successful prosecutions concluded		<u> </u>
			<u> </u>
	Fines imposed (£)		f
			┨
	Costs awarded (E)		╉────
			╉────
	No, of formal cautions accepted		
		— —	
	No. of warning letters sent		
			Cont'dl
EMERGENCY			
RESPONSE			I
	No. of emergency incidents attended within target time		
	No. of emergency incidents		
	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
PLANNING &			
DEVELOPMENT			
CONTROL			
?	No of referrals received by Navigation for consideration :		
	- No. of Local Authority consultations		
	No. of Agency consent applications		
	- No. of Agency works		I
3.0	No of referrals responded to by deadline requested :		
	- No. of Local Authority consultations		
	- No. of Agency consent applications		
	- No. of Agency works		1
			1
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/0!
			<u> </u>
			<u>+</u>
PROMOTION	· · · · · · · · · · · · · · · · · · ·		1
PROMOTION & ADVISORY			
& ADVISORY	No. of requests for Navination advice responded to interact time		· <u>}</u>
& ADVISORY 1.0	No. of requests for Navigation advice responded to in target time		
& ADVISORY 1.0	No. of requests for Navigation advice responded to in target time No. of requests for Navigation advice	· · · · ·	

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	MULTIFUNCTIONAL		
ACTIVITY	ITEM	QTR 3	QTR 4
IAISON			
ection 11			
	No. of planning applications:		
	No. processed in 1 to 14 Days of receipt		
	No. processed in 15 to 21 Days of receipt		
	No. processed in 22 to 28 Days of receipt		
	No. processed after more than 28 Days of receipt		
	Percentage of planning applications processed within 14 days	#DIV/01	#DIV/0!
	Percentage of planning applications processed within 21 days Percentage of planning applications processed within 28 days	#DIV/01	#DIV/0! #DIV/0!
	recentage of planning applications processed within 20 days	#DIV/01	#DIVIO:
			· · · · · · · · · · · · · · · · · · ·
USTOMER			
ELATIONS	Complaints		
ELATIONS			
	No. of complaints received (by type)		
2.0	- failure complaint	0	
		3	
	- conduct complaint	2	
	No of complete case add to within time has to	<u> </u>	
3.0	No. of complaints responded to within time bands	_ 	
	No. responded to in 1 - 5 working days of receipt No. responded to in 6 - 10 working days of receipt	4	
		0	
	No. responded to in more than 10 working days of receipt		
	Rementance of complainty responded to within terest time (5 watting doub)	80.0%	#DIV/0
	Percentage of complaints responded to within target time (5 working days)		
	Percentage of complaints responded to within 10 working days	100.0%	#DIV/01
	No. of complaints which, on investigation, proved justified		
	- policy complaint	<u> </u>	
	- failure complaint	0	
	- conduct complaint	0	_
		- 6	
			(H)
	No. of MPs letters:		
1,0	No. responded to in 1 - 10 working days of receipt	12	
	No. responded to in 11 - 15 working days of receipt		
	No. responded to in more than 15 working days of receipt	0	
	Percentage of MPs' letters replied to within target time (within 10 working days)	100.0%	#DIV/01
	reiternage of Mrs letters replied to within larger time (within to working days)	100.0%	#019701
		~	
REQUESTS FOR	No. of vistors inspecting Academ hald while registers		
	No. of visitors inspecting Agency-held public registers	4	ļ
FROM	No. of new sate received that ran institution from the sublic sections to be	 	
	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail	0	<u> </u>
PUBLIC	aon oy post, iak or Emilian	⊢ <u> </u>	· · · ·
REGISTERS	No of requests that possified in a chappen balance made (in must doini-in)	0	
REGISTERS	No. of requests that resulted in a charge being made (ie over de minimis)	0	
	Total revenue received (£)		
	No. of requests responded to in full within statutory maximum time limit (ie within 2 months		·
	from date of receipt of request)	0.0	
	No. of requests responded to in full within standard of service target time	0	
	No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	0	
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or		
	non-payment of a charge	0	
		- 	
WALLIEN MEDUEST	written requeste :		
MADE FOR	No. of requests received that required environmental information to be sent by post, fax or E-Mail	216	ļ
MADE FOR			
MADE FOR INFORMATION (deemed to be			
MADE FOR INFORMATION (deemed to be subject to the	No. of requests that resulted in a charge being made (is over de minimis)	0	<u> </u>
MADE FOR INFORMATION (deemed to be subject to the Environmental		0	
MADE FOR INFORMATION (deemed to be subject to the Environmental Information	No. of requests that resulted in a charge being made (is over de minimis) Total revênue received (E)		
MADE FOR INFORMATION (deemed to be subject to the Environmental Information Regulations)	No. of requests that resulted in a charge being made (is over de minimis) Total revênue received (I) No. of requests responded to in full within statutory maximum time limit (is within 2 months	0	
MADE FOR INFORMATION (deemed to be subject to the Environmental Information	No. of requests that resulted in a charge being made (is over de minimis) Total revênue received (E)		

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	No. of requests responded to in full within standard of service target time	195	
	No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	2	
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or		
	non-payment of a charge	0	-
	No. of requests refused by reason for refusal : (These require referral to Legal and Head Office)		
	- when the requested information is not held by the Agency	0	
	- when the requested information is not environmental information	0	
	when a request is too general or manifestly unreasonable	0	
	- when the requested information is not in an accessible form or location		
	- when payment of a reasonable charge is refused	. 0	
	- when information is capable of being treated as confidential and its disclosure would		
	contravene any statutory provision or rule of law or would involve the breach of any agreement	0	
	- when the information is personal information contained in records held in relation to		
	an individual who has not consented its disclosure	0	
	- when the information was supplied to the Agency by a person who was not under or could have		
	been under any legal obligation to do so; did not supply it to the Agency in circumstances such that		
<u> </u>	the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to		
	its disclosure	0	
	- when its disclosure would increase the likelihood of damage to the environment	0	
	- when the information relates to matters affecting international relations, national defence		
	or public security	0	<u> </u>
	- when information relates to legal or other proceedings (whether actual or reasonably prospective)	- 0	
	- when information relates to the Agency's confidential deliberations or the contents of		├─── ┤
	internal communications	0	├────┤
	internal communications - when information is contained within a document or other record which is still in the course of	⊢	<u> </u>
		<u>⊢</u>	
	completion	0	
	 when information relates to matters affecting commercial or industrial confidentiality or intellectual 		
1	property (copyright, patents etc.)	0	
	- when information is supplied in part - ie part refusal	0	
REQUESTS	No, of requests received that required open government information to be sent by post, fax, or E-Mail	0	
MADE FOR			
INFORMATION		(14) ¹	-
WHICH QUOTE	No. of requests that resulted in a charge being made - is over de minimis	0	242
THE OPEN	Total of monies received (£)		
GOVERNMENT			
CODE OF	No. of requests that were responded to in full within the maximum time limit of 20 working		
PRACTICE ON	· · · · ·	<u>_</u>	
	days from date of receipt of the request		
ACCESS TO			
GOVERNMENT	No. of requests responded to in full within standard of service target time (within 10 working days from		
INFORMATION	date of receipt)		
	No, of requests responded to in full in excess of the time firmit (ie > 20 working days) where no extension		
	was agreed	0	
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or		
	non-payment of a charge	0	
	No. of requests refused (NB These require referral to Legal and Head Office)	0	
			
		i	
GENERAL	No, of general enquines received - ie enquiries or requests for more general information	 	
ENQUIRIES	not covered by the supply of information under the previous categories (above), which		·
	can be satisfied with a simple written or oral response, or by supplying readily available		┠━━━━━┥
	· · · · · ·	0	
	free publicity material	├ ──	
		┣	├ ──┤
FLAT RATE CHARG	LAND OWNERSHIP ENQUIRIES	I	
REQUESTS		<u></u>	
<u> </u>	No. of land ownership enquiries received	0	
		L	l
	Total of monies received (£)	0	L
	No. of enquines responded to in full within 10 working days from the date of receipt	0	
]		
	No. of enquiries responded to in full in excess of 10 working days from the date of receipt	0	r
			r
			
1	SEARCHES	— —	t
	1	·	1
	No. of search requests received	113	t
i	1 ,		t
L	J	·	L

Total of monies received (E)

No. of search requests that were responded to in full within the statutory maximum time of 2 months from date of receipt of the request

No. of search requests responded to in full within the service target time (within 10 working days from the date of receipt)

No, of search requests responded to in full in excess of the statutory time limit (is > 2 months).

No. of search requests responded to in full in excess of the time limit of 2 months due to delay or non-payment of a charge

5588.00	
43	
27	
21	
0	

	PERSONNEL		
ACTIVITY	ITEM	QTR 3	QTR 4
STAFF			
URNOVER	Average no. of permanent employees (FTEs) in complemented posts		
Section 13	over last 12 months :		
_	- Manual employees	0	
	- Non-manual employees	208	
· · · · ·	Total no. permanent employees (FTEs) in complemented posts		
	leaving over last 12 months		
	- Manual employees		
	- Non-manual employees	2	
	Tumover rate (%) :		
	- Manual employees	#DIV/01	#DIV/0!
	- Non-manual employees	1.0	#DIV/0!
· · · · · · · · · · · · · · · · · · ·			*010701
HEALTH &	No of reportable accidents :		
SAFETY	- Manual employees		L
	- Non-manual employees		<u> </u>
	- Total	0	
	Total no. working days :		
	- Manual employees	0	
	Non-manual employees	520	
	- Total	520	[
	No working days lost due to reportable accidents :		
	- Manual employees	···-	<u> </u>
	- Non-manual employees		
	- Total	0	<u> </u>
	% of working days lost due to reportable accidents : - Manual employees	#DIV/01	#DIV/0!
	- Non-manual employees		#DIV/0
	- Total	0.0	#DIV/0
	No. of days devoted to training :		┣──
DEVELOPMENT	- Manual employees		t
	- Non-manual employees		t
	- Total	0	
	PL of working dougled to training :		
- 1	% of working days devoted to training :	#DIV/0!	#DIV/0
	- Manual employees	#DIV/0!	#DIV/0
	- Total	0.0	#DIV/0

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CENTRAL WASTE

	GRANT OF LICENCE	Q1	Q2	Q3	Q4	Cum Total
G1	APPLICATIONS RECEIVED					and the second second
	- MRS ONLY	1 1				O LAND MARK
	ALL OTHER SITES	0				C Jacoballitati
G2	APPLICATIONS SUBJECT TO CONSULTATION AND COMPENSATION REGS					
	- MRS ONLY	0		, (0
	ALL OTHER SITES	0				0
G 3	ISSUED WITHIN INITIAL 4 MONTHS STATUTORY PERIOD					
	MRS ONLY	0	0	(O Tente space
	ALL OTHER SITES	0	0	(0 148705 1990
G 4	ISSUED OUTSIDE INITIAL 4M STATUTORY PERIOD - INTERNAL FACTORS			I		
	· MRS ONLY	0	Q			0
	- ALL OTHER BITES	0	0			0
G5	ISSUED OUTSIDE INITIAL 4M STATUTORY PERIOD - EXTERNAL FACTORS					
	· MRS ONLY	0	0	1		0 Seterate
	ALL OTHER SITES	5	2	1		0 平期以常時以常常
G6	IN PROCESS <4 MONTHS	1			1 ·····	1.1.1.1.1
	- MRS ONLY	1	0	1	1	0 100 200 200
	- ALL OTHER SITES	1	4	1 3		0
37	OUTSTANDING (IN PROCESS 4-12 MONTHS)	1	Ì	1		10 000
	- MRS ONLY	0	1			0
	• ALL OTHER SITES		3	1		O MATERIAL
GB	OUTSTANDING (IN PROCESS >12 MONTHS)			t		
	- MRS ONLY	- 5	5			0 (1988) 9911
	- ALL OTHER BITES	8	7			0
39	REJECTED (INCLUDING REFUSALS/ WITHDRAWALS)	-		•		- 19.9628 (B. 20.979 (B. 40)
37	- MRS ONLY	- 0	0			0 19:3 (37 11.
	- ALL OTHER SITES			-		0 411 100
				·		
		-				Cum Total
CONDITIONS						Guin Iotai
G10	APPLICATIONS RECEIVED					
	- MRS ONLY	0	0			0.1942-1944
	- ALL OTHER SITES	6	3			0
G11	APPLICATIONS SUBJECT TO CONSULTATION AND COMPENSATION REGS					
	• MRS ONLY	0	0			0 *****
	ALL OTHER SITES					0
G12	ISSUED WITHIN INITIAL 2 MONTHS STATUTORY PERIOD					
	· MRS ONLY	D	0			0 -012
	ALL OTHER SITES		1		1	0 40-19 10-
G13	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - INTERNAL FACTORS				1	
	MRS ONLY				1	0
	· ALL OTHER SITES					O PETROLA
314	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - EXTERNAL FACTORS			ł		111
	MRS ONLY					0 2.36.1634
	· ALL OTHER SITES				4	0
315	IN PROCESS <2 MONTHS	°	······	·	+	A 10.1 2 49
			<u> </u>			
	- MRS ONLY	0				0
	- ALL OTHER SITES	2	3		<u> </u>	0
G16	OUTSTANDING (IN PROCESS 2-12 MONTHS)					
	· MRS ONLY	0	0		1	0
	ALL OTHER SITES			· · · ·	1	0 1
G17	OUTSTANDING (IN PROCESS >12 MONTHS)	1	i – – –	1	t	

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RegionQ3CENTRAL

	· ALL OTHER SITES	1	1	1	0
18	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)		}		
	- MRS ONLY	0	1	- O	0 75 1.3 1
	- ALL OTHER SITES	0	0	0	D
	· · · · · · · · · · · · · · · · · · ·				
RANSFER OF					Cum Total
19	APPLICATIONS RECEIVED				
	- ALL SITES	1	0	Z	0 4-7-034573
20	ISSUED WITHIN INITIAL 2 MONTHS & TATUTORY PERIOD		·····		
	- ALL OTHER SITES	0	•	1	0 考醒结果是1
21	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - INTERNAL FACTORS	_			
	- ALL SITES	1	0	0	0 257 19501
22	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - EXTERNAL FACTORS				
	- ALL SITES	0	2	1	D HETLER BERS
23	IN PROCESS <2 MONTHS				
	- ALL SITES	1	1	1	0
24	OUTSTANDING (IN PROCESS 2-12 MONTHS)				
	· ALL SITES	2	0	1	0 MARRIAN S
25	OUTSTANDING (IN PROCESS >12 MONTHS)				
	- ALL SITES	0	0	0	0 10 10 10 20
26	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)				
	· ALL SITES	0	0	0	O ALLER D
URRENDER OF ICENCE					Cum Totaf
327	APPLICATIONS RECEIVED		· · ·		
	- ALL SITES	3	0	3	D
28	ISSUED WITHIN INITIAL 3 MONTHS STATUTORY PERIOD				
	ALL SITES	0	1	0	0] 城市部村属1
29	ISSUED OUTSIDE INITIAL 3M STATUTORY PERIOD - INTERNAL FACTORS				
	- ALL SITES	0	0	0	D 119, 34, 41 0
30	ISSUED OUTSIDE INITIAL 3M STATUTORY PERIOD - EXTERNAL FACTORS				
-	- ALL SITES	0	1	0	0 Politeraria
31	IN PROCESS <3 MONTHS				10.00
	- ALL SITES	3	1	3	0 455 55257
32	OUTSTANDING (IN PROCESS 3-12 MONTHS)				1
	- ALL SITES	0	0	0	0
33	OUTSTANDING (IN PROCESS >12 MONTHS)				
	- ALL SITES	2	2	2	0
34	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)				
	· ALL SITES	0	0	0	0 1 6 0
		+			
ARRIER & ROKER ÉGISTRATION	ITEM				Cum Total
1	NUMBER CARRIER APPLICATIONS RECEIVED	41	64	78	0 183
2	NUMBER CARRIER RENEWALS RECEIVED	55	43	22	0 120
3	NUMBER BROKER APPLICATIONS RECEIVED		43		0 ~ 120
	NUMBER BROKER RENEWALS RECEIVED		0	0	0
4					

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		t				i	
ICENCE REVIEWS	ITEM .					Cum Tatat	Annual
1		<u> </u>	0	ļ,	<u> </u>		Plan
·	NUMBER REGULATION 15 REVIEWS	<u> </u>			<u>' </u>		
					┨━────	ł	
AGENCY NITIA TED (NO FEE) LICENCE NODIFICATIONS	ITEM					Cum Total	Annual Plan
н	NO, LICENCES REQUIRING FIN, PROV. MOD.	7	0	7	0	14	
J2	NO, LICENCES REQUIRING TIME LIMITED MOD.	7	0	c	0	7	
33	NO. LICENCES REQUIRING SITE RETURNS MOD.	5	0		0		
<i>ј</i> и	OTHER AGENCY INITIATED MODIFICATIONS	1	0	1	0	2	
							_
IFS NOTIFICATIONS GRANT OF LICENCE	ITEM					Cum Total	
K1	COMPLETE NOTIFICATIONS RECEIVED	12	12			32	
K2	ACKNOWLEDGED WITHIN STATUTORY PERIOD	11				28	
K3	ACKNOWLEDGED OUTSIDE STATUTORY PERIOD	10	0				
	DETERMINED WITHIN STATUTORY TIME		7				
K4	DETERMINED WITHIN STATUTORY TIME		7				
K4 K5 K8	DETERMINED WITHIN STATUTORY TIME DETERMINED OUTBIDE STATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE						
K4 K5 K8	DETERMINED OUTBIDE STATUTORY TIME REJECTED						
K4 K5 A ITEMS K1-6 TO SUPERVISING PERMITTED	DETERMINED OUTBIDE STATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE						
K4 K5 K8	DETERMINED OUTBIDE ŞTATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900						
K4 K5 A ITEMS K1-8 TO SUPERVISING PERMITTED ACTIVITIES	DETERMINED OUTBIDE ŞTATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 JTEM						
K4 K5 A ITEMS K1-8 TO SUPERVISING PERMITTED ACTIVITIES L1	DETERMINED OUTBIDE STATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS						
K4 K5 A ITEMS K1-8 TO SUPERVISING PERMITTED ACTIVITIES L1	DETERMINED OUTBIDE STATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS						
K4 K5 K6 SUPERVISING PERMITED ACTIVITIES L1 L5	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) ACTUAL 1999/00 ITEM						Annuat Plan
K4 K5 K1TEMS K1-8 TO SUPERVISING PERMITTED AC TIVITIES L1 L5	DETERMINED OUTBIDE STATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 JTEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 8 & 19) ACTUAL 199900					Cum Total	
K4 K8 K8 SUPERVISING PERMITTED ACTIVITIES L1 L5	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 JTEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 3 & 19) ACTUAL 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV)					Cum Total	
K4 K8 K8 SUPERVISING PERMITTED ACTIVITIES L1 L5 L1 L5 L1 L5 L1 L5	DETERMINED OUTSIDE STATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITE TO WASTE TO LAND EXEMPTIONS (paras \$ & 19) ACTUAL 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (NMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES					Cum Total	Plan J
K4 K6 K1TEMS K1-8 TO SUPERVISING PERMITTED ACTIVITIES L1 L5 L1 L2 L3 L4	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras \$ & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (paras 44 & 44)					Cum Total #201/01	Plan Barana
K4 K8 K8 SUPERVISING PERMITTED ACTIVITIES L1 L5 L1 L2 L3 L4 L5	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (parse \$ & 19) ACTUAL 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS TO MADE EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO WASTE TO LAND EXEMPTIONS (parse \$ & 19)					Cum Total	Plan Barana
K4 K6 K1TEMS K1-8 TO SUPERVISING PERMITTED ACTIVITIES L1 L5 L1 L2 L3 L4	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras \$ & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (paras 44 & 44)					Cum Total #201/01	Plan Barana
K4 K5 K6 SUPERVISING PERMITTED ACTIVITIES L1 L5 L1 L2 L3 L4 L5	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (parse \$ & 19) ACTUAL 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS TO MADE EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO WASTE TO LAND EXEMPTIONS (parse \$ & 19)					Cum Total	Plan Barana
K4 K5 K6 SUPERVISING PERMITTED ACTIVITIES L1 L5 L3 L4 L5 L4 L5 L4 L5 L4 L5 L4 L5 L4 L5 L4 L5 L4 L5 L4 L5 L4 L5 L5 L4 L5 L5 L5 L5 L5 L5 L5 L5 L5 L5	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISIT& TO WASTE TO LAND EXEMPTIONS (paras \$ & 19) ACTUAL 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISIT& TO MASTE TO LAND EXEMPTIONS (paras \$ & 19) NUMBER OF VISITS (paras 44 & 46) VISIT& TO MASTE TO LAND EXEMPTIONS (paras \$ & 19) NO OF ENVIRONMENTAL MONITORINO CHECK AUDITS					Cum Total	Plan Barana
K4 K5 K8 SUPERVISING PERMITTED ACTIVITIES L1 L5 L4 L5 L6 TECHNICAL	DETERMINED OUTSIDE \$TATUTORY TIME REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITE TO WASTE TO LAND EXEMPTIONS (paras \$ & 19) ACTUAL 199900 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITE TO LAND EXEMPTIONS (paras \$ & 19) NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO WASTE TO LAND EXEMPTIONS (paras \$ & 19) NO OF ENVIRONMENTAL MONITORINO CHECK AUDITS ITEM					Cum Total	Plan Barana

Region03CENTRAL

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M2	SITES WITHOUT TECHNICALLY COMPETENT MANAGEMENT					1.1	
	NUMBER OF SITES (Table 1 WMLR 14 sites only)			4	0		
						1	
						1	
							I
SUPERVISING							
TRANSFRONTIE	ITEM						Annua
R SHIPMENTS						Cum Total	Plan
N1	SHIPMENTS INSPECTED AT CONSIGNEE OR PRODUCER	11					PE .!
N2	SHIPMENTS INSPECTED AT PORT OF ENTRY EXIT	0	- 10				
·							
SUPERVISING		+ - +		<u></u>			
PRODUCER							
RESPONSIBILIT			1				
	ACTUAL 199900						
							Annual
	ITEM					Cum Total	Plan
21	VISITS TO OBLIGATED COMPANIES REGISTERED WITH AGENCY	1	0	17		12:52:78:18	
02	VISITS TO OBLIGATED COMPANIES REGISTERED WITH SCHEME	0	0	0	0		
03	VISITS TO OBLIGATED NON-REGISTERED PRODUCERS	6	0	2	0	市 二部 二日	
04	VISITS TO ACCREDITED REPROCESSORS	7	0	12	0	- Male, 42006-18	1.30 .1
DTHER							2
REGULATORY		1 1					
ACTIVITIES							
	ACTUAL 1999/00						
	ITEM						Annual
						Cum Total	
P1	SPECIAL WASTE PRODUCER VISITS	7	21	10	0		
P2	CARRIER CHECKS	0	0	0	0	1.45 1.1	
P3	NO. ORGANISATIONS ENCOURAGED TO ADOPT WASTE MIN. PLANS	0	0	0	0	*: ¥ * 0	1
SWAT DATA	ITEM		. ÷				
	CONSIGNMENT NOTES	+					
1	PRENOTES					Cum Total	1
41		+ + + + + + + + + + + + + + + + + + + +	1000		0	Sar 5923	ł
22	CARRIER/ EXTENDED ROUNDS	1898	1999	2026	0		
22	NUMBER RECEIVED					2456 14	
		678	500	744	0	1922	
23		+					
			3948	4014	0	11769	
24	TOTAL	6383	6447	6764	0	19614	
	NUMBER ENTERED	+			1 1	0	
	NO. IN BACKLOG	1324	1154	2097	0	4575	J
DATA ITEM Q4 (N	UMBER ENTERED) TO BE PROVIDED BY SWAT CLIENT TO AREAS VIA	1					_
INFORCEMENT	ITEM						
		1				Cum Totai	
						Gant Total	

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RegionQ3CENTRAL

R2	SECTION 38, 41 & 42 NOTICES SERVED	3	6	2	- 0	11
R3	SECTION 71 NOTICES SERVED	69	17	10	0	96
R4	SECTION 34 NOTICES SERVED	37	7	5	0	49
R5	SECTION & COPA NOTICES SERVED	0	0	1	0	1
R6	SECTION 59 EPA NOTICES SERVED	0	2	2	0	4
R7	CASE FILES TO LEGAL	- 4	0	0	0	4
RÐ	CAUTIONS OFFERED AND ACCEPTED	2	8	9		19
R9	PROSECUTIONS BROUGHT	25	8	28		61
DATA ITE	MS R8 & R9 TO BE OBTAINED DIRECTLY BY BCT FROM NATIONAL	1				

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V3 0 - 12 April 1999

	WASTE REGULATION BASE DATA												
1 1 112			Q1 VISIT PRC	GRAMME	1. 17 m	Q2 VISIT PRO	GRAMME	HANNY,		GRAMME 1	120-1114	VISIT PRO	GRAMME
	SITE TYPE	No. of Sites	Planned No. of Routine Inspections (ODI 3/99)	ACTUAL	No. of Sites	Planned No.	5. ×.0		Planned No. ef Roudine trapections	ACTUAL NUNBER	No. of Shee	Planned Po. Planned Po. of Routine	ACTUAL
AI	CO-DISPOSAL LANDFILL SITES	11	231	111	12	255	133	10	200.75	103			
A2	OTHER LANDFILL SITES TAKING SPECIAL WASTE (INERT/ DEFINED UNDER SWR 96)	3	60	24	3	60	22	1	22	15			
CA !	BOREHOLES	0	o	0	0	0	0	0	o	o	}		
TAT	HOUSEHOLD, COMMERCIAL AND INDUSTRIAL WASTE LANDFILLS	22	243	121	22	243	133	13	118.25	69			
`A5	LANDFILLS TAKING NON-BIODEGRADABLE WASTES (NOT CONSTRUCTION)	10	57	39	9	51	19	3	13.75	7	1		
A6	LANDFILLS TAKING OTHER WASTES (CONSTRUCTION; DEMOLITION; DREDGINGS)	38	219	118	38	219	102	16	85.25	38			
AT	INDUSTRIAL WASTE LANDFILLS (FACTORY CURTILLAGE)	6	30	13	6	30	13	5	22	12			
BA	LAGOONS	o	0	0	0	0	0	0	0	0			
A9	SPECIAL WASTE TRANSFER STATIONS	19	228	93	18	216	86	15	165	72			
A10	IN-HOUSE STORAGE FACILITIES	3	0.75	0	3	2.25	2	3	2,0625	4			
A11	HOUSEHOLD, COMMERCIAL AND INDUSTRIAL TRANSFER STATIONS	66	768	362	67	760	381	60	629.75	303			
A12	CLINICAL WASTE TRANSFER STATIONS	8	96	44	8	96	36	6	66	38			
A13	HOUSEHOLD WASTE AMENITY SITES	29	336	170	29	348	182	29	319	168			
A14	TRANSFER STATIONS TAKING NON-BIODEGRADABLE WASTES	17	186	98	17	186	96	12	121	71			

MATERIAL RECYCLING TREATMENT FACILITIES	2	24	22	2	24	15	2	22	15			
PHYSICAL TREATMENT FACILITIES	6	66	23	6	66	26	6	60.5	30	†		
PHYSICO-CHEMICAL TREATMENT FACILITIES	1	12	2	1	12	0	1	i 1	0			
INCINERATORS	0	0	0	0	0	0	0	0	0			
METAL RECYCLING SITES (VEHICLE DISMANTLERS)	41	141	146	41	141	125	39	132	101			
METAL RECYCLING SITES (MIXED MRS.)	20	69	51	20	69	40	18	57.75	35			
	0	0	0	0	Q	0	0	0	0			¢
COMPOSTING FACILITIES	2	24	9	2	24	10	1	11	3			
BIOLOGICAL TREATMENT FACILITIES	2	24	8	2	24	8	2	22	9			
MOBILE PLANT	1	0	2	1	0	7	1	0	1			
TOTALS	307	2814.75	1456	307	,2846.25	1436 Č	243	1240	1094	ino	和编	10
NUMBERS OF REGISTERED EXEMPTIONS	in 1997	" ate - 51										
	TOTAL MUMBER REGISTERED	KNOWN ACTIVE	TOTAL	ACTIVE	TOTAL NUMBER REGISTERED	KNOWN	TOTAL					
	REGISTERED	SITES	REGISTERED	BHIED	(COST CICLD	[™] smes, [™]	REGISTERED	WAITES 2		12. 3		1.1
MRS (PARA 44 & 45)	1	311E3	REGISTERED 3	BILLS	0	SITES	REGISTERED	14-101125 ×		1		
MRS (PARA 44 & 45) WASTE TO LAND (PARA 9 & 19)		311E3 30		21			REGIS TERED	,		17 J		
			з		0		REGISTERED					
WASTE TO LAND (PARA 9 & 19)	1		3 21		0 19			Y WIES &				
WASTE TO LAND (PARA 9 & 19) LANDSPREADING (PARA. 7)	1 28		3 21 44		0 19 50							
WASTE TO LAHD (PARA 9 & 19) LANDSPREADING (PARA. 7) ALL OTHER EXEMPTIONS NUMBERS OF REGISTERED CARRIERS & BROKERS TYPE	1 28 16	30 Q2	3 21 44 14		0 19 50							
WASTE TO LAND (PARA 9 & 19) LANDSPREADING (PARA. 7) ALL OTHER EXEMPTIONS NUMBERS OF REGISTERED CARRIERS & BROKERS	1 28 16	30	3 21 44 14	21	0 19 50							
WASTE TO LAND (PARA 9 & 19) LANDSPREADING (PARA. 7) ALL OTHER EXEMPTIONS NUMBERS OF REGISTERED CARRIERS & BROKERS TYPE REGISTERED CARRIERS	1 28 16 	30 <u>Q2</u> 1891	3 21 44 14 03 1931	21	0 19 50							

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Region03CENTRAL

	NUMBER OF AGENCY REGISTERED COMPANIES	9//////////////////////////////////////	911111111111							
	NUMBER OF AGENCI REGISTERED COMPARIES				ar.			1		1.2
1	NUMBER OF SCHEME REGISTERED COMPANIES					4	Sec. 1	1.1	1	1
	NUMBER OF REGISTERED ACCREDITED REPROCESSORS									4.1
1	NUMBER OF APPROVED COMPLIANCE SCHEMES							a ser la se	4	
	DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VI	A REGIONAL PR R	REPS.						1 1 1 1 1	11
	NUMBER OF TES SHIPMENTS					1000				
	TYPE NUMBERS OF TES SHIPMENTS NOTIFIED	Q1 180	Q2 134	Q3 Q4 127		1244				
1	SPECIAL WASTES			1. 1. 1.		1. 1. 1. 1.			1.	
19.12	TYPE	01/04/1000			1.4.4					Trank.
	NUMBER OF SPECIAL WASTE PRODUCERS			1997 Page						
1	DATA ITEM F1 TO BE PROVIDED TO AREAS FROM SWAT CLIENT				4 9 4	1.1		P. Skall	1.7	
1	DRIATIEN FI TO BE FROMDED TO AREAS FROM SHAT GEIENT	MARAGER VIA RE	GIONAL SH	AT CO-ORDINATORS		1. 1.	V CA 24	Charles in the Pr	W. MELL	1.2. 11.
7.75		-01		AT CO-ORDINATORS		- 0.1645 F		an the second second		10.000
,	TYPE NUMBER OF AGENCY REGISTERED COMPANIES		Q3	F						
	Түре			P					P.P.	
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES			AT CO-ORDINATORS						
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES									
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES NUMBER OF REGISTERED ACCREDITED REPROCESSORS	Q1	03	AT CO-04040441045						
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES NUMBER OF REGISTERED ACCREDITED REPROCESSORS NUMBER OF APPROVED COMPLIANCE SCHEMES DATA ITEMS D1 - 04 TO BE PROVIDED TO AREAS FROM PRUU VL	Q1	03	AT CO-ORDINATORS						
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES NUMBER OF REGISTERED ACCREDITED REPROCESSORS NUMBER OF APPROVED COMPLIANCE SCHEMES DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VL NUMBER OF TFS SHIPMENTS	A REGIONAL PR P	Q3							
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES NUMBER OF REGISTERED ACCREDITED REPROCESSORS NUMBER OF APPROVED COMPLIANCE SCHEMES DATA ITEMS D1 - 04 TO BE PROVIDED TO AREAS FROM PRUU VL	Q1	03	Q3 Q4 127						
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES NUMBER OF REGISTERED ACCREDITED REPROCESSORS NUMBER OF APPROVED COMPLIANCE SCHEMES DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VL NUMBER OF TFS SHIPMENTS TYPE NUMBERS OF TFS SHIPMENTS NOTIFIED	A REGIONAL PR P	03 REPS.	Q3 Q4						
	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES NUMBER OF REGISTERED ACCREDITED REPROCESSORS NUMBER OF APPROVED COMPLIANCE SCHEMES DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VL NUMBER OF TFS SHIPMENTS TYPE	A REGIONAL PR P	03 REPS.	Q3 Q4						
4	TYPE NUMBER OF AGENCY REGISTERED COMPANIES NUMBER OF SCHEME REGISTERED COMPANIES NUMBER OF REGISTERED ACCREDITED REPROCESSORS NUMBER OF APPROVED COMPLIANCE SCHEMES DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VL NUMBER OF TFS SHIPMENTS TYPE NUMBERS OF TFS SHIPMENTS NOTIFIED SPECIAL WABTES	A REGIONAL PR P	03 REPS.	Q3 Q4						

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CUSTOMER CHARTER PERFORMANCE Q4 1998/99 & Q1, Q2 &Q3 1999/2000 SOUTH AREA

The Environment Agency - North West Region South Area Achievement of Customer Standards JANUARY 1999 - DECEMBER 1999

A STATE AND	Water Standard We Alm To Meet	The State water inter the				
			1998/993		1999/00×	新潮 建装置
			Q4	Q1	Q2	Q3
1. Answering your telephone calls	Your telephone call to be answered within 15 seconds		Not Available	(34,935) 94%	(23,386) 95%	(32,712) 959
2. Responding to your complaints	An immediate response where this is possible and a written response or holding reply within		Î		·	
	5 days of receiving your complaint		(3) 100%	(2) 100%	(9) 100%	(4) 100%
3. Responding to Government Information	Simple requests made under the Open Government Code of Practise on Access		1			
Requests	to Government Information will be responded to within 20 Days		NiL	Nil	Nil	Nil
 Responding to requests for Environmental 	Requests for information under the Environmental Information Regulations will be		Ĩ			
Information	responded to within 2 months of receipt		(216) 99.5%	(254) 96.5%	(154) 99.3	(304) 100%
5. Responding to your application for a licence	A decision on your application within three months of receiving your completed					
to abstract or impound water	application. Complex cases may take longer to determine and we will seek to		(10) 100%	(9) 89%	(6) 100%	(6) 100%
·	agree a longer response period with you if this is the case					
5. Responding to pollution emergencies	Attending the location within two hours of reporting in normal working hours and	* Cat 1	Nil	Nil	Nil	Nil
, , , ,	within four hours of reporting at other times	* Cat 2	(5) 60%	10 (100%)	(17) 88%	(9) 100%
7. Water sample analyses Public Register	Results of our Water samples analyses are made available to customers through the Public					
· · · ·	Register. All the sample result will be put on the register within 60 days of being taken		(1760) 100%	(1607) 96%	(2038) 98.1	(1941) 97%
6. Effluent sample analyses Public Register	Results of our Effluent samples analyses are made available to customers through the Public					
	Register. All the sample result will be put on the register within 60 days of being taken		(693) 100%	(879) 95.6%	(1104) 93.8	(1267) 93%
9. Responding to your application for a	A decision on your application within 4 months of receiving your completed application.				ŀ	
discharge consent	Complex discharges may take longer to determine and we will seek to agree a longer period		(44) 47,7%	(29) 82.2%	(8) 100%	(24) 92%
-	you if this is the case.					
10. Responding to Integrated Pollution Control	We will determine IPC applications within 4 months of receipt of a fully completed application.					
(IPC) applications	Complex cases may take longer and we will agree upon a response period with the applicant		(1) 100%	(2) 100%	(0) 100%	(3) 100%
11. Responding to applications relating to	Applications seeking registration or authorisation for the production, management & disposal of		1			
radioactive waste	radioactive waste will be determined within 4 months of receipt of a fully completed application	Registration	(5) 100%	(10) 100%	(3) 100%	(5) 100%
	Complex cases may take longer and we will agree upon a response period with the applicant	Authorisation	Nil	NIL	Nil	NII
12, Responding to waste management licence	All applications for waste management licences will be determined within 4 months of receipt of		Ì			
applications	a fully completed application. Any modifications to licences will be determined within 2 months	Application	(5) 100%	(11) 100%	(11) 100%	(2) 100%
	of receipt and all licence surrenders will be processed within 3 months of receipt. Complex	Modification	(3) 100%	(5) 100%	(1) 100%	(7) 100%
	cases may take longer and we will agree upon a response period with the applicant	Surrender	(6) 100%	(8) 100%	(3) 100%	(3) 100%
13. Responding to your application for a consent	A decision on your application within 2 months of receiving your completed application					
to carry out flood defence or land drainage			(74) 100%	(64) 100%	(82) 100%	(55) 100%
works on main river, or certain works on			. ,	, ,		
ordinary watercourses and in the flood plain						1.12
14. Responding to reported fish kills	Attending 90% of reported lish kills within 2 hours of reporting in normal working hours and		1			
	within 4 hours of reporting at other times.		(14) 100%	(30) 100%	(79) 99,1%	(12) 100%
15. Responding to reports of illegal fishing	We will assess and initiate appropriate actions for 90% of reported incidents of illegal fishing or					
	suspicious handling of salmon within 2 hours of being notified during normal working hours, or		Nil	(2) 100%	Nil	(2) 100%
	within 4 hours at all other times.					
16. Responding to requests for advice on fisherie	Providing either a considered response or making a site visit within 20 days of receiving a		1		I	1
conservation, navigation or recreation matters	request.		(643) 99%	(292) 98%	(210) 98,6%	(243) 98.3%
17. Providing advice to local authority planning	Advice provided on 50% of applications within 14 days, 75% of applications within 21 days and	1 - 14 days		(4347) 89.6%	<u></u>	the second s
offices as a consultee on planning application	95% of applications within 28 days of receipt.	1 - 21 days	(3733) 85.5%		(5140) 93.9%	
enter as a consence on planning approximit		1 - 28 days	(3899) 89,3%		(5277) 96.5%	
		1. 20 0445	100331 02'340	(4000) 3370	1(3211) 30.370	14200191.3



	1999/00 QUARTERLY TEMPLATE		
<u></u>			<u> </u>
	WATER QUALITY		
Discharge Monitoring & Control		Quarter 1	Quarter 2
(PPE reference: G2)			
Section 1			
	No. of new applications received	26	
	No. of consent applications determined	29	
1.12	No. of consents determined in target time	24	
	% discharge consent determined in target time	82.8%	100.0
	Alumbas of Connect Devision restrict		
	Number of Consent Reviews received	0	
	No. of variations applied for by discharger	4	
	No. of variations determined	0	
	No. of variations determined in target time	0	
	% variations determined in target time	#DIV/0!	#DIV/0!
	No, of Consent modifications initiated by the Agency	0	<u> </u>
	No. of consent modifications determined	0	
	No. of consent revocations	0	
·		0	
1 17	No. of consents applications/ variations awaiting determination	54	
1.18	No. of Groundwater applications received	٥	
Discharge		-	
Inspection		*<	
(PPE reference: H)			
	ROUTINE MONITORING:		
	<u> </u>		
	No. of programmed routine enforcement sampling visits made	819	8
2.18	No, of routine enforcement sampling visits made	739	.8
* 2.19	% achivement of planned routine effluent sampling programme	90%	105
2.20			
2.22			
Monitoring			
Controlled Waters			
Controlled Waters			
Controlled Waters (PPE reference: F)			
(PPE reference: F)	No. Routine single samples taken: statutory sampling prog:		
(PPE reference: F)	No. Routine single samples taken: statutory sampling prog: Chemical samples:		
(PPE reference: F) 3.11	Chemical samples:	586	55
(PPE reference: F) 3.11		586	55
(PPE reference: F) 3.11	Chemical samples:	586	55
(PPE reference: F) 3.11 3.18	Chemical samples: Total	586	55
(PPE reference: F) 3.11 3.18	Chemical samples: Total Biology: Total		
(PPE reference: F) 3.11 3.18 3.24	Chemical samples: Total Biology: Total Microbiology samples:	0	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31	Chemical samples: Total Biology: Total Microbiology samples: Total	0	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31	Chemical samples: Total Biology: Total Microbiology samples:	0	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32	Chemical samples: Total Biology: Total Microbiology samples: Total State Stat	0	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33	Chemical samples: Total Biology: Total Microbiology samples: Total X6 achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog:	0	
(PPE reference: F) 3.11 3.18 3.24 3.31 3.32 3.33 3.33	Chemical samples: Total Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog: Chemical samples:	0 32 101%	
(PPE reference: F) 3.11 3.18 3.24 3.31 3.32 3.33 3.33	Chemical samples: Total Biology: Total Microbiology samples: Total X6 achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog:	0	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33 3.33 3.33	Chemical samples: Total Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog: Chemical samples:	0 32 101%	
(PPE reference: F) 3.11 3.18 3.24 3.31 3.32 3.33 3.33 3.37	Chemical samples: Total Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Image: Total Image	0 32 101%	110
(PPE reference: F) 3.11 3.18 3.24 3.31 3.32 3.33 3.33 3.37	Chemical samples: Total Biology: Total Microbiology samples: Total Microbiology samples: Total No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology:	0 32 101% 800	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33 3.33 3.37 3.40	Chemical samples: Total Biology: Total Microbiology samples: Total Microbiology samples: Total No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology:	0 32 101% 800	110 8:
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41	Chemical samples: Total Biology: Total Microbiology samples: Total Microbiology samples: Total Microbiology samples: Total No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned statutory sampling programme (612) Mo. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (885)	0 32 101% 800	110 8:
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41	Chemical samples: Total Biology: Total Microbiology samples: Total Microbiology samples: Total Microbiology samples: Total No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (885) No. Routine single samples taken: Regional Operational sampling prog	0 32 101% 800	110 8:
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33 3.37 3.40 3.41 3.42	Chemical samples: Total Biology: Total Microbiology samples: Total Microbiology samples: Total Microbiology samples: Total Microbiology samples: Total % achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (885) No. Routine single samples taken: Regional Operational sampling prog No. Routine single samples taken: Regional Operational sampling prog Chemical samples;	0 32 101% 800 0 94%	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33 3.37 3.40 3.41 3.42	Chemical samples: Total Biology: Total Microbiology samples: Total Microbiology samples: Total Microbiology samples: Total No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (885) No. Routine single samples taken: Regional Operational sampling prog	0 32 101% 800	
(PPE reference: F) 3.11 3.18 3.24 3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41 3.42 3.49	Chemical samples: Total Biology: Total Microbiology samples: Total Microbiology samples: Total Microbiology samples: Total Microbiology samples: Total % achievement of planned statutory sampling programme (612) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (885) No. Routine single samples taken: Regional Operational sampling prog No. Routine single samples taken: Regional Operational sampling prog Chemical samples;	0 32 101% 800 0 94%	

3.57	Microbiology samples:		
	Total		12
3.65	% achievement of planned regional operational sampling programme (348)	171%	27%
	No. of non effluent samples placed on Public Register	1607	2038
	No, placed on Public Register in Target Time % of samples place on public register in target time.	1546	<u>1999</u> 98.1%
			30.17
3,69	No. of effluent samples placed on Public Register	879	1104
	No. placed on Public Register in Target Time	840	1035
	% of samples place on public register in target time.	95.6%	93.8%
Pollution Prevention			
(Scale is an Issue)			
(PPE Reference:82)			
	% achievement of planned High Priority inspections		
	% achievement of planned Medium Priority inspections		
	% of sites included in planned high priority programme		
4.1/	% of sites included in planned medium priority programme		
Incident attendance			
and response			
(PPE ref: J)			
4 18	No, of reported incidents responded to by an authorised officer	1202	
	No. of reported incidents responded to by an authorised officer within target time	1202	
	% of reported incidents responded to by an authorised officer within target time	100.0%	#DIV/0
4.20	No. of Cat 1 incidents investigated	0	
	No. of Cat 1 incidents investigated within stipulated standards of service	0	
	% of category 1 incidents investigated within stipulated standards of service	#D1V/01	#DIV/01
	No. of Cat 2 incidents investigated	10	17
4.23	No, of Cat 2 incidents investigated within stipulated standards of service	10	15
	% of category 2 incidents investigated within stipulated standards of service		88.2%
4.24	No. Pollution incident Reportees provided with feedback	10	12
	% Pollution incident Reportees provided with feedback	71%	71%
ENFORCEMENT			
(INFORMATION)			
(PPE ref:I)			
5,10	No. of prosecutions concluded	9	
	No. of successful prosecutions concluded	9	2
	Fines imposed (£)	13500	10000.00
	Costs awarded (£)	1400	3473.13
5.14	No. of formal cautions issued and accepted	4	
	No. of warning letters sent	18	12
	No. of enforcement notices issued under section 90 B	0	
5.16	No. of enforcement notices issued under section 90 B of WRA'91	0	
5.16	No. of enforcement notices issued under section 90 B of WRA'91 No. of actions taken under Section 90 B(4) to secure	0	
5.16	No. of enforcement notices issued under section 90 B of WRA'91	0	
5.16	No. of enforcement notices issued under section 90 B of WRA'91 No. of actions taken under Section 90 B(4) to secure	0	

	Integrated Pollution Control		
			ļ
			ļ
ACTIVITY	ІТЕМ		
		QTR 1	QTR 2
UTHORISATION	EPA '90		
			1
	Applications :	- <u>+</u>	
Section 2	Appressions -		
	No. of IDC unlist applications duty made		
1.0	No. of IPC valid applications duty made	- ¹	<u> </u>
			<u> </u>
1.0	No. of IPC valid applications determined		
	D to 4 months	1	
	>4 to 6 months	0	
	>6 to 12 months	0	
	> 12 months	1	
	Total	2	
	No. determined within 4 months or agreed extension time	2	
			·
1.0	% determined within target period	100.0%	#DIV/0!
1.0			
1.0	No. of IPC valid applications awaiting determination which at guarter end are:		t
1.0	0 to 4 months old	2	
		2	
	>4 to 6 months		• •
	>6 to 12 months	1	
	>12 months	0	
	Total	3	
			I
	Substantial Variations to authorisations :		
1,0	No. of IPC valid applications for substantial variation duly made	2	
10	No. of IPC valid applications for substantial variation determined in :		
	0 to 4 months	1	
	>4 to 6 months	0	
		1	
	>6 to 12 months		
	> 12 months		
	Total	2	
	No. determined within 4 months or agreed extension time	2	
1.0	% determined within target period	100.0%	100.0
1.0	No. of IPC valid applications for substantial variation awaiting determination which at guarter end are:		l
	0 to 4 months old	2	
	>4 to 6 months	1	
	>6 to 12 months	0	
	>12 months	2	
	Total	5	
	Non-substantial variations to authorisations :	1	· · · ·
10	No. of IPC valid applications for non-substantial variations duty made	18	
	Inv. or in o take apprecions for non-substantial variations only made		
	No. of IPC valid applications for non-substantial variations determined in :	+	
	No. or IPC valid applications for non-substantial variations determined in	19	
	>4 to 6 months	<u> </u>	
	>6 to 12 months	1	
	>12 months	0	
	Total	20	
	No. determined within 4 months or agreed extension	20	
1.0	% determined within 4 months	100%	100
10	No. of IPC valid applications for non-substantial variation awaiting determination which at quarter end are:	1	
	0 to 4 months old	7	
· · · · · · · · · · · · · · · · · · ·	>4 to 6 months	15	
	>6 to 12 months	17	
	>12 months	14	
	Total	53	

	Commercial Confidentiality Claims :		
	No. of IPC applications where a claim for commercial confidentiality was made and accepted	1	0
	Authorisation reviews :		
	No. of IPC 4 year reviews of authorisation required by statute [per procedure EAQ/2/010	7	9
	arising within the quarter		
	No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within		
	the quarter which were carried out within 4 years of authorisation or of the last review		
1.0	% of statutory review programme completed in time	0.0%	33.3%
	No. of IPC 4 year reviews of authorisation completed in the quarter but which were		
	overdue (ie completed in a period > 4 years since authorisation or from last review)		
	that were :		
	0 to 3 months overdue	2	1
	> 3 to 6 months overdue	0	3
	> 6 to 12 months overdue	<u> </u>	0
	Total	0	0
		+ +	— —]
1.0	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end which are :		
	0 to 3 months overdue	4	6
	> 3 to 6 months overdue	2	1
	> 6 to 12 months overdue	2	0
	Total		
		- <u>†</u> †	
	No. of regulated processes under EPA '90 (Extant Authorisations, Part A& B)		
	Part A's	276	274
	Part B's Total	277	275
		211	
	No. of IPC Authorisations Revoked or Surrendered in Period :		0
	Part A's	0	0
	Part B's	0	0
	Total	0	0
INSPECTION/			
	Annual No. of programmed visits indicated under RSDM41 guidance	965	965
	No. of Inspection visits under EPA'90 :		
	- application related	9	14
	- programmed visits		104
	- reactive visits	39	32
			
	Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only)	13.2%	27.5%
1.0	No. of processes independently monitored		0
	No. of detailed site audits completed		0
L	ITTA, YI GALDINGA SILA GALLIS CALINICIAN		V
			1
	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as	0	0
1.0			0
1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter)	0	
1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score		0.0%
1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter)	0	
	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	0	
CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	0.0%	0.0%
CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score	0	
CRI DEVELOPMENT WORK CRI DEVELOPMENT	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	0.0%	0.0%
CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) 	0.0%	0.0%
CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK 2.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	0.0%	0.0%
CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) 	0.0%	0.0%
CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) 	0.0%	0.0%
CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) 	0.0%	0.0%
CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK INCIDENTS	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0.0%	0.0%
CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK 2.0 CRI DEVELOPMENT WORK INCIDENTS 1.0	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0.0%	0.0%

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	No, of Schedule 1 Part A notifications received from operators	48	-
1.0	No. of regulated processes involved	28	
NFORCEMENT	EPA '90		
	PROSECUTIONS :		
	No. of Prosecutions concluded	0	
	No, of successful prosecutions concluded	0	
	Fines Imposed (£)	0	
•	Costs awarded (£)		
	Number of prosecutions pending at quarter end	0	
	No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or		
	prohibition notice		
	APPEALS :		
	No.of appeals concluded	0	
	No. of appeals resolved in favour of the appellant	0	
	No. of appeals withdrawn	°	
	Number of appeals pending at quarter end	0	
	JUDICIAL REVIEWS :		
	No. of judicial reviews concluded	0	
	No. of judicial reviews resolved in favour of the applicant	0	
	Number of judicial reviews pending at quarter end	0	
	ENFORCEMENT & PROHIBITION NOTICES :		
	No, of Enforcement Notices Issued under s.13 EPA'90	0	
	No. of Prohibition Notices issued under 6.14 EPA'90	0	
MPROVING			
1.0	No. of key industrial source groups identified	0	
1.0	No. of air quality assessments underway for key industrial source groups	o	
1.0	No. of air quality assessments completed for key industrial source groups	0	

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	RADIOACTIVE SUBSTANCES (RAS)		
ACTIVITY			
		QTR 1	QTR 2
UTHORISATION	Applications for authorisation :		_
	RSA Band 1 & 2 Permissions		_
			-
1.	No. of applications duly made within the reporting period	0	
2.	No. of RSA applications for authorisation determined within the reporting period which are:		
	0 to 4 months		
	>6 to 12 months		
	>12 months	0	
	Total	. 0	
			_
3.	No. of RSA Band 1 & 2 applications duty made then withdrawn in period	0	_
4.	No. of authorisations outstanding (awaiting determination) which at guarter and are:		_
	0 to 4 months old		_
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Total	0	
	• · · · · · · · · · · · · · · · · · · ·		
	RSA Band 3 Permissions		
5.	No. of applications duly made within the reporting period	0	
6			
0	No. of applications determined within the reporting period which are : 0 to 4 months		
	>4 to 6 months		
	>6 to 12 months	0	_
	> 12 months	0	
	Total	0	
7.	No. of opplications datagained within target time as a grand subsector time		
	No. of applications determined within target time or agreed extension time		
	% determined within target period	#DIV/0!	100
<u> </u>	No. of applications duly made then withdrawn in period	0	
9.	No. of applications for authorisations awaiting determination which at guarter end are:		_
	0 to 4 months old	ō	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Total	0	
	Applications for Malor Variation to authorisation :		
	RSA Band 1 & 2		
10.	No. of RSA Band 1 & 2 Major Variations duly made within the reporting period	0	
11.	No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months		
		0	
	No, of Major Variations duly made then withdrawn in period	o	
12.			-
	No. of major variations outstanding (awaiting determination) which at guarter end are:		
12.		0	
	0 to 4 months old	the second se	
	0 to 4 months old >4 to 6 months old	0	
	0 to 4 months old >4 to 6 months old >6 to 12 months old	0	
	0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months	0 0 0	
	0 to 4 months old >4 to 6 months old >6 to 12 months old	0	
	0 to 4 months old >4 to 6 months old >6 to 12 months old >12 months	0 0 0	

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14.	No. of RAS Band 3 Major. Variations duly made within the reporting period	0	-
15.	No. of RSA Band 3 Major Variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	Total	0	
			_
16.	No. of major variations outstanding (awaiting determination) which at quarter end are: 0 to 4 months old	0	_
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Applications for Minor Variation to authorisation		
	RSA Band 1 & 2		
17.	No. of RSA Minor Variations duly made within the reporting period	0	_
18.	No. of RSA Band 1 & 2 Minor Variations determined within the reporting period which are: 0 to 4 months	0	
	>4 to 6 months	0	_
	>6 to 12 months	0	-
	>12 months	0	
	Total ·	0	
19.	No. of RSA Band 1 & 2 Minor Variations putstanding (awaiting determination) at guarter and ;		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months ald	0	
	>12 months old	0	
	Total	0	
	RSA Band 3		
20.	No. of RSA Minor Variations duty made within the reporting period	0	
21.	No. of RSA Band 3 Minor Variations determined within the reporting period which are:		
	0 to 4 months >4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	Total	0	
22.	No. of RSA Band 3 Minor Variations outstanding (awaiting determination) at guarter end :		
	D to 4 months old	0	
	>6 to 12 months old	0	
	>12 months old	0	
	Total	0	_
EGISTRATION	Applications for Registration		
	RSA Band 4		_
23.	No. of applications for registration duty made within the reporting period	5	
24.	No. of RSA Band 4 applications determined within the reporting period which are:		
	0 to 4 months	9	_
	>4 to 6 months >6 to 12 months	1	
	> 12 months	0	
	Total	10	
25.	No. of applications determined within statutory period or agreed extension time	10	
	% applications determined within target period	100%	_

26.	No. of applications duly made then withdrawn in period	0
_		
27.	No. of RSA Band 4 registrations awaiting datermination which at quarter end are:	
	0 to 4 months old	1
	>4 to 6 months old	0
	>6 to 12 months old	0
	>12 months	1
	Total	2
	Applications for Major Verlation to Registrations	
	RSA Band 4	_
28.	No. of RSA Major Variations to registrations duly made within the reporting period	
29.	No. of Major Variations determined within the reportin period which are:	
	0 to 4 months	5
	>4 to 6 months	
	>6 to 12 months	0
		0
	>12 months	0
	Totel	5
		·
		··
30.	No. of major variations awaiting determination which at guarter and are:	
	0 to 4 months old	1
	>4 to 6 months old	0
	>6 to 12 months old	0
	>12 months	0
	Total	1
······································		
	Applications for Minor Variation to registrations	
	RSA Band 4	
		
31.		
31.	No. of RSA Minor Variations to registrations duly made within the reporting period	5
32.	No. of Minor Variations determined within the reporting period which are:	
	0 to 4 months	3
	>4 to 6 months	0
	>6 to 12 months	0
	>12 months	0
		3
33	No. of minor variations duly made and then withdrawn within the period	0
34.	No. of minor variations awaiting determination which at quarter end are:	
····	0 to 4 months old	2
	>4 to 6 months old	
	>6 to 12 months old	
	>12 months	2
	Total	4
		··
	<u>+</u>	
REVOCATIONS	No. of PSA Bood 1.8.2 Authorizations Develoat Concelled in Develo	0
REVOCATIONS	No. of RSA Band 1 & 2 Authorisations Revoked/ Cancelled in Period	· ·
	No. of DCA Dand 2 Automations Double d/ Consultant - Double	·
• • • • •	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period	0
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period	
	<u></u>	
REVIEWS	RSA Band 1 & 2 Permissions	
· · · · · · · · · · · · · · · · · · ·		
	No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period	0
	No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by:	
	0 to 12 months	
	>12 to 24 months	
	>24 months	
		<u></u>
	No of RSA Band 1 & 2 revision/reviews completed in Baried	
	No. of RSA Band 1 & 2 revision/reviews completed in Period	0
	No. of RSA Band 1 & 2 revision/reviews completed in Period	0
INSPECTION	No. of RSA Band 1 & 2 revision/reviews completed in Period	0

35.	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98):		
	- Major Nuclear Sites (Categories B)	0	
	Major Nuclear Sites (Categories C) Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	-
	Band 3	67	
			_
	Band 4	519	
	Total	586	
	Inspection Visits under RSA'93:		
	Number of Application related visits		
	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	_
	- Intermediate Nuclear Sites (Category D)	0	
	Minor Nuclear Sites (Category E)	0	
	Band 3	0	
	Band 4	2	
	Number of Programmed (routine Inspection) visits		
	Band 1		
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	_
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
	Band 3	3	
	Band 4	11	
	Number of Reactive visits Band 1		
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);	*	
	- Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	0	-
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
	Band 3	0	
	Band 4	7	
	Number of Other visite		
	Number of Other visits Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)		
	Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
-	Band 3	0	
	Band 4	0	
	No. of inspection visits required in accordance with the RSR Workload Model guidance in Period Band 1	0	
· · · · · ·	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	- Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
	Band 3	0	
	Band 4	0	
	Total	0	
		·	
	% achievement of annual Inspections against RSR Workload Model guidance in Period Band 1	#DIV/0!	#DIV/0
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		#017/0
	- Major Nuclear Sites (Categories B)	#DIV/0!	#DIV/0
	- Major Nuclear Sites (Categories C)	#DIV/01	#DIV/0
	- Intermediate Nuclear Sites (Category D)	#DIV/0!	#DIV/0
	- Minor Nuclear Sites (Category E)	#DIV/01	#DIV/01
	Band 3	#D1V/0!	#DIV/01
	Band 4	#DIV/01	#DIV/01

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INCIDENTS	RSA '93		
36.	Band 1 & 2 incidents		
_			
	No. of incidents found to be justified	1	<u> </u>
	No. of Regulated Processes involved		<u> </u>
		<u>' </u>	┣──
	Bend 3 incidente		<u> </u>
	No. of incidents found to be justified		<u> </u>
		_	<u> </u>
	No. of Regulated Processes involved	0	
			ļ
			<u> </u>
	Band 4 incidents		<u> </u>
	No. of incidents found to be justified		<u> </u>
	No. of Regulated Processes involved	0	
			<u> </u>
	RSA '93 Enforcement actions :		
	No. of Prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	Fines imposed (ů)		┨────
			ł
	Costs awarded (ů)	o	
	No. of Enforcement Notices issued under s.21 RSA'93	0	
			<u> </u>
	No. of Prohibition Notices issued under s.22 RSA'93	0	

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	LAND QUALITY	 	
ACTIVITY		 QTR 1	QTR 2
Section 4	No. of new contaminated land sites assessed for Agency involvement	 25	2
1.0	No. of contaminated land site visits	 28	2

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	WATER RESOURCES		
ACTIVITY	ITEM	QTR 1	QTR 2
YDROMETRY			
Section 5			
	Number of data requests responded to within 10 working days	25	28
1.0	Total number of data requests received	25	28
	% of hydrometric data requests responded to within 10 working days	100%	100%
			
	No.of formal licence applications determined in target time		
	No.of formal licence applications determined	9	
1.0	% formal licences determined in target time (statutory period or agreed extension)	88.9%	100%
<u>1.0</u>	No.of licence applications determined in :		
	0 to 3 months	6	
	> 3 to 6 months > 6 to 12 months	1	
	> 12 months	1	
	Total No, licences determined		
1,0	No. of licence applications awaiting determination which at Quarter end are :		
	> 0 to 3 months old	4	
	> 3 to 6 months old	2	
	> 6 to 12 months old	0	
	> 12 months		1
	Total		1
10	No. of new formal licence applications received		
1.1	No.of upward variations made		
1.2	No.of downward variations made	2	
1,3	No. of other variations made	88	1
2.1	No. of part successions made	5	
	No. of whole or remainder successions made		· · · · · · · · · · · · · · · · · · ·
3.0	No. of licences revoked/lapsed/expired	- 4	
NSPECTION	(a) Highly critical sites :		
	- No. of sites in force	2	
	- No. of inspections required by NRA policy	2	
	- Actual no. of inspections made	0	
	% achievement of licence enforcement policy - highly critical licences	0.0%	50.00
	watheventent of incence enforcement policy - nighty chicat incences	0.0%	50.05
10	No. of unplanned visits made		
		—_ 	
	(b) Critical sites :		
	- No. of sites in force	329	32
	- No. of inspections required by NRA policy	82	6
1.0	- Actual no. of inspections made	25	12
1.0	Achievement of licence enforcement policy - critical licences		153.79
10	No. of unplanned visits made		1
		- <u></u>	
	(c) Less critical sites :		
2.0	- No. of sites in force	438	43
	- No. of Inspections required by NRA policy	22	
1.0	- Actual no. of inspections made	17	1
1.0	% achievement of licence enforcement policy - less critical licences	77.3%	72.7
1.0	No. of unplanned visits made	7	
		 _	
·····	(d) Small sites :		
·	- No. of sites in force - No. of inspections required by NRA policy	713	71
	Actual no. of inspections made		

1.	% achievement of licence enforcement policy - less critical licences	0.0%	0.0%
•	10 04) (14)		
1.	No. of unplanned visits made	0	
			_
1,	No. of non-compliant sites (total for all inspections)	9	1
ENFORCEMENT	······································		
	No. of prosecutions concluded :		
	- Abstraction offences	- O	
	- Impoundment offences	0	
	No. of successful prosecutions concluded :		
	- Abstraction offences	0	
	- impoundment offences	0	
	% success rate of prosecutions taken	#DIV/01	#DIV/0!
	Fines imposed :		
	- Abstraction offences (E)	0	
	- impoundment offences (£)	0	
	Costs awarded :		
	- Abstraction offences (£)	0	
	- Impoundment offences (£)	0	
	No. of formal cautions accepted :		
	- Abstraction offences	0	_
	- Impoundment offences	0	
	No. of warnino letters sent :		
	- Abstraction offences	9	
	- Impoundment offences		

	FLOOD DEFENCE		
ACTIVITY	ITEM	QTR 1	QTR 2
		-	
		-	
ENFORCEMENT		-	
Section 6			
	No of consents & byelaws positively determined within statutory period	64	82
	No of valid consent & byelaw applications determined	63	82
		-	
	% of consents & byelaws determined within statutory time	101.6%	100.0%
IMPROVEMENT &			
DEVELOPMENT			
	Total actual flood defence capital expenditure:		
	- Fluvial defences	786	1709
	- Tidal Defences	4	0
	- Sea Defences	0	0
	- Other	0	2
	- Total	790	1711
	Total planned flood defence capital expenditure:		
	- Fluvial defences	1135	1135
	- Tidal Defences	16	16
	- Sea Defences	0	0
	- Other	0	0
	- Total	1151	1151
	Actual expenditure as proportion of planned expenditure - Capital prog.	68.6%	1 <u>48.7%</u>
		_	
FLOOD			
WARNING		_	
1.0	No. of flooded properties which received a flood warning	0	0
2.0	No. of flooded properties	- 0	0
1.0	% of flooded properties which received a flood warning		0
1.0			0
		-	
ENFORCEMENT	No. of prosecutions concluded		0
	No. of successful prosecutions concluded		0
	Fines imposed (£)		0
	· · · · · · · · · · · · · · · · · · ·	- "	
	Costs awarded (£)		0
		- 	
	No. of formal cautions accepted	0	0
		- -	
	No. of warning latters sent		0

	FISHERIES		
ACTIVITY	ITEM	QTR 1	QTR 2
5000 47000			
EGULATION action 7			
1.0	No. of consent applications dealt within target time	62	
2.0	No. of consent applications received	62	
	% of consent applications responded to in target time	100.0%	98.9
NFORCEMENT	<u> </u>		
2.0	No. of rod licence checks made (including multiple checks)	3756	22
1.0	No. of rod licence checks made (excluding multiple checks)	3454	
3.0	No. of unsatisfactory rod licence checks made (excl. multiple checks)	222	
4.0	No. of valid licences subsequently produced following an unsatisfactory check	89	
1.0	No. of failures to produce a valid rod licence	133	
	Evasion rate (%)	3.9%	4.
3.0	No. of locations visited (rod licence enforcement)	181	1
	No. of reports of illegal fishing actioned within target time No. of reports of illegal fishing	2	
	% of reports of iltegal fishing actioned within target time	100.0%	#DIV/0!
	No. of reports of handling of salmon in suspicious circumstances actioned in target time	0	
2.0	No. of reports of handling of salmon in suspicious circumstances		
_	% of reports of handling of salmon in suspicious circumstances actioned in target time	#DIV/0!	#DIV/0!
	No. of infringements, licence offences :		
	- net		-
	No. of infringements, byelaw/other offences :		
	- rod & line	2	
	- net	0	
	- Other		
	No. of prosecution/formal caution recommendations made within 35 days of date of offence	68	
	No. of prosecution/formal caution recommendations made	119	
	% of prosecution/formal caution recommendations made within 35 days of date of offence	57.1%	#DIV/01
	No. of prosecutions_concluded for licence offences :		
	- Rod	18	1
		0	
	No. of prosecutions concluded for byelaw/other offences		
	- rod & line - net	0	
	• Other	9	
	No. successful prosecutions concluded for licence offences		
	- Rod	17	1
	No. successful prosecutions concluded for byelaw/other offences		
	- rod & line	0	
	- Other	9	_
	Fines imposed for licence offences :		
	- Rod (£)	575	3619.0
	- Net (£)		
	Fines (£) imposed for byelaw/other offences		
	- rod & line	0	

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	- Other	240	555.00
· · · · · · · · · · · · · · · · · · ·			
	Costs awarded for licence offence prosecutions :		
	- Rod (E)	760	4585.00
	- Net (£)	0	(
	Costs (E) awarded for byelaw/other offence prosecutions		
	- rod & line		
	- net	0	
	- Other	200	300.00
	No. of format cautions accepted for licence offences :	·	
	- Rod		1
	- Net	0	(
-	No. of formal cautions accepted for byelaw/other offences		
	- rod & line	0	Ċ
	- net	0	(
	- Other	1	
	No. of warning letters sent for licence offences :		
	- Rod	15	
	- Net		
	No. of warning letters sent for byelaw/other offences		
	- rod & line	0	. (
	- net	0	(
	- Other	0	(

Qrt2tempSOUTH

	FISHERIES Cont'd		
ACTIVITY		QTR 1	QTR 2
		GIR I	
MPROVEMENT	Length (km) of previously fishless river benefiting from restoration schemes	0	30
FISH KILLS	No. of Fish Kills (incidents) due to :		
	- Pollution	8	
	- Natural causes	9	
	- Other	13	
	No, of fish kills where emergency attendance is deemed necessary	30	
	No. of fish kills attended by staff No, of fish kills attended by staff in target time	30	
	% of fish kills attended by staff within target time	100.0%	96.2
		100,0 %	
	No, of fish killed	343	738
	No. of emergency fish rescues initiated in target time	14	
	No. of emergency fish rescues	14	
	% of emergency fish rescues actioned within target time	100.0%	100.0
•			
PLANNING &			_
DEVELOPMENT			
CONTROL			
1.0	No of referrals received by Fisheries for consideration :		
	No. of Local Authority consultations	19	2
	- No. of Agency consent applications	36	3
	No, of Agency works	2	
	No of referrals responded to by deadline requested :		
3.0	- No. of Local Authority consultations	17	2
	- No. of Agency consent applications	36	3
	- No. of Agency works	2	
	% of referrals responded to by deadline requested	96.5%	87.3
	Ne of securate for Estance during represented to independ time	260	20
	No of requests for fishery advice responded to instarget time	260	21
SERVICES	No of requests for lishery advice	200	2
SERVICES	9/ of requests for fishers advice responded to informativity	97.7%	98.6
	% of requests for fishery advice responded to in target time	31.1%	30.0

	RECREATION		
ACTIVITY	ITEM	QTR 1	QTR 2
PROMOTION &			
ADVISORY			
SERVICES			
Section 8			
1.0	No. of requests for Recreation advice responded to in target time	260	20
2.	No. of requests for Recreation advice	266	21
1.	% of requests for advice responded to in target time	97.7%	98.6%
PLANNING &			
DEVELOPMENT			
CONTROL			
	No.of referrals received by Recreation for consideration :		
?	- No. of Local Authority consultations		2
	No. of Agency consent applications	36	3
	- No. of Agency works	2	
3.	No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	17	2
	- No. of Agency consent applications	36	3
	- No. of Agency works	2	
	% of referrals responded to by deadline requested	96.5%	87.39

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	CONSERVATION		
ACTIVITY	ITEM	QTR 1	QTR 2
PROMOTION &			
ADVISORY			
SERVICES			
Section 9			
1	0 No. of requests for Conservation advice responded to in target time	26	6
2	0 No. of requests for Conservation advice	26	6
	% of requests for advice responded to in target time	100.0%	100.0%
			-
PLANNING &			
DEVELOPMENT			
CONTROL			
	7 No.of referrals received by Conservation for consideration :	-1	
	- No. of Local Authority consultations	207	21
	- No. of Agency consent applications	124	9
	- No. of Agency works	32	2
3	0 No of referrais responded to by deadline requested :		
	- No. of Local Authority consultations	199	20
	- No. of Agency consent applications	119	9
1000	- No. of Agency works	32	24
•			
	% of referrals responded to by deadline requested	96.4%	96.7%
	Number of SPA's, SAC's and Ramsar Sites		
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW		
	Number of 'Urgent' priority SPA's and SAC's reviewed to establish 'significant effect' of existing Agency		
	Authorisations and activities		
IMPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	1	
		1	

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	NAVIGATION		
ACTIVITY	ITEM	QTR 1	QTR 2
INSPECTION			
&			
ENFORCEMENT			
Section 10	Checks made at locks		
	0 No. of licence/registration offences		0
	0 No. of licence/registrations checked		0
	All other licence enforcement checks		•
	0 No. of licence/registration offences		(
	0 No. of licences/registrations checked	0	(
	% of licence/ registration compliance	#DIV/0!	#D1V/0!
	No. of other Navigation offences (not licence/ registration related)	0	. (
	0 No. of offences recommended for prosecution within target time		(
	0 No. of offences recommended for prosecution		
		*	
	% of offences recommended for prosecution in target time	#DIV/0!	#DIV/0!
	No. of prosecutions concluded	0	(
			····
	No. of successful prosecutions concluded	0	(
	Fines imposed (£)	0	(
	Costs awarded (£)		(
	No. of formal cautions accepted		C
	No. of warning letters sent	0	
EMERGENCY			
RESPONSE			
	0 No. of emergency incidents attended within target time	0	(
	.0 No. of emergency incidents	0	
· · · · · · · · · · · · · · · · · · ·			#DIX //01
	% of emergency incidents attended in target time	#D1V/0!	#DIV/0!
		┉╼┽────┤	
DEVELOPMENT			
CONTROL			
?	No of reference many load has blowing the general densities a		
17	No. of referrals received by Navigation for consideration :		
ŕ	No. of Local Authority consultations	0	(
	- No. of Local Authority consultations - No. of Agency consent applications	0	
	- No. of Local Authority consultations		(
	No. of Agency consultations No. of Agency works No. of Agency works	0	
	No. of Agency consent applications No. of Agency works No. of Agency works No. of Agency works	0	
	No. of Agency consent applications No. of Agency works No. of Agency works No. of referrals responded to by deadline requested : No. of Local Authority consultations	0 0	
	No. of Agency consent applications No. of Agency works No. of Agency works No. of referrals responded to by deadline requested : No. of Local Authority consultations No. of Agency consent applications	0	
	No. of Agency consent applications No. of Agency works No. of Agency works No. of referrals responded to by deadline requested : No. of Local Authority consultations		
	No. of Agency consent applications No. of Agency works No. of Agency works No. of referrals responded to by deadline requested : No. of Local Authority consultations No. of Agency consent applications		
	No. of Agency consent applications No. of Agency works No. of referrals responded to by deadline requested : No. of Local Authority consultations No. of Agency consent applications No. of Agency works		
PROMOTION	No. of Agency consent applications No. of Agency works No. of referrals responded to by deadline requested : No. of Local Authority consultations No. of Agency consent applications No. of Agency works		
PROMOTION	No. of Local Authority consultations No. of Agency consent applications No. of Agency works No. of referrals responded to by deadline requested : No. of Agency consultations No. of Agency consent applications No. of Agency works No. of Agency works No. of Agency works No. of referrals responded to by deadline requested No. of referrals responded to by deadline requested	0 0 0 0 0 *DIV/0I	#DIV/0
PROMOTION & ADVISORY	No. of Agency consent applications No. of Agency works No. of referrals responded to by deadline requested : No. of Agency consent applications No. of Agency consent applications No. of Agency works No. of Agency works No. of referrals responded to by deadline requested No. of requests for Navigation advice responded to in target time	0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0
PROMOTION & ADVISORY	No. of Local Authority consultations No. of Agency consent applications No. of Agency works No. of referrals responded to by deadline requested : No. of Agency consultations No. of Agency consent applications No. of Agency works No. of Agency works No. of Agency works No. of referrals responded to by deadline requested No. of referrals responded to by deadline requested	0 0 0 0 0 *DIV/0I	#DIV/01
PROMOTION & ADVISORY	No. of Agency consent applications No. of Agency works No. of referrals responded to by deadline requested : No. of Agency consent applications No. of Agency consent applications No. of Agency works No. of Agency works No. of referrals responded to by deadline requested No. of requests for Navigation advice responded to in target time	0 0 0 0 0 0 0 0 0 0 0 0	

-	MULTIFUNCTIONAL		-
A078/194/			
ACTIVITY	ITEM	QTR 1	QTR 2
LIAISON			
Section 11			
	No. of planning applications:		
?	No. processed in 1 to 14 Days of receipt	4347	50
	No. processed in 15 to 21 Days of receipt	112	1
	No. processed in 22 to 28 Days of receipt	149	1
	No. processed after more than 28 Days of receipt	242	1
· · · · ·	Percentage of planning applications processed within 14 days	89.6%	91,4
	Percentage of planning applications processed within 21 days	91.9%	93.9
	Percentage of planning applications processed within 28 days	95.0%	96.
+			
USTOMER	Complaints		
RELATIONS			
· · · · · · · · · · · · · · · · · · ·	No. of complaints received (by type)		
2.0	- policy complaint	1	
(4)	- failure complaint	0	
	- conduct complaint	1	
3.0	No. of complaints responded to within time bands		
	No. responded to in 1 - 5 working days of receipt	2	
1.1	No. responded to in 6 - 10 working days of receipt	0	
	No. responded to in more than 10 working days of receipt	0	
	Percentage of complaints responded to within target time (5 working days)	100.0%	100.
	Percentage of complaints responded to within 10 working days	100.0%	100.
?	No. of complaints which, on investigation, proved justified		
	- policy complaint	0	
	- faiture complaint	0	
	- conduct complaint	1	
	No. of MPs letters:	╾━╁╴┍╌╾┼╴	. <u> </u>
1.0	No, responded to in 1 - 10 working days of receipt	5	
	No. responded to in 11 - 15 working days of receipt	0	
	No. responded to in more than 15 working days of receipt	0	
_	Percentage of MPs' letters replied to within target time (within 10 working days)	100.0%	100.(
			<u> </u>
REQUESTS FOR	No. of visitors inspecting Agency-held public registers	2	
NFORMATION			
ROM	No. of requests received that required information from the public registers to be	68	
THE AGENCY'S	sent by post, fax or E-Mail		
PUBLIC			
REGISTERS	No. of requests that resulted in a charge being made (ie over de minimis)	0	
· · · · ·	Total revenue received (E)	0	
	No, of requests responded to in full within statutory maximum time limit (ie within 2 months	58	
	from date of receipt of request)		
_			
	No. of requests responded to in full within standard of service target time	34	
	No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	23	
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or	0	
	non-payment of a charge		
		<u>──</u> ┥── <u>─</u> ─┤-	
WRITTEN REQUEST			
MADE FOR			
NFORMATION	No. of requests received that required environmental information to be sent by post, fax or E-Mail	521	5
deemed to be			
subject to the	No. of requests that resulted in a charge being made (ie over de minimis)	8	
	Total revenue received (£)	400	4
Environmental		1	
nformation			
nformation Regulations)	No. of requests responded to in full within statutory maximum time limit (ie within 2 months	245	1
nformation	No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request)	245	1

	No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	9	1
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or	0	0
	non-payment of a charge		
Colores -	No. of requests refused by reason for refusal : (These require referral to Legal and Head Office)		
	- when the requested information is not held by the Agency	0	0
	when the requested information is not environmental information	0	0
	- when a request is too general or manifestly unreasonable	0	0
	- when the requested information is not in an accessible form or location	0	0
	- when payment of a reasonable charge is refused	0	0
	- when information is capable of being treated as confidential and its disclosure would		
	contravene any statutory provision or rule of law or would involve the breach of any agreement		
· · · · ·	- when the information is personal information contained in records held in relation to		
	an individual who has not consented its disclosure		
	- when the information was supplied to the Agency by a person who was not under or could have		0
	been under any legal obligation to do so; did not supply it to the Agency in circumstances such that		
	the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to		
	its disclosure		
	- when its disclosure would increase the likelihood of damage to the environment		<u>_</u>
	- when his disclosure would increase the inclusion of or damage to the environment	0	0
	or public security	<u> </u>	
	- when information relates to legal or other proceedings (whether actual or reasonably prospective)		
	- when information relates to the Agency's confidential deliberations or the contents of	0	0
	internal communications		
	- when information is contained within a document or other record which is still in the course of	• 0	0
	completion	_	
	when information relates to matters affecting commercial or industrial confidentiality or intellectual	0	0
	property (copyright, patents etc.)		
	- when information is supplied in part - ie part refusal	0	0
		144	
REQUESTS	No. of requests received that required open government information to be sent by post, fax, or E-Mail	0	0
MADE FOR			
INFORMATION			
WHICH QUOTE	No. of requests that resulted in a charge being made - is over de minimis	0	0
THE OPEN	Total of monies received (£)	0	0
GOVERNMENT			
CODE OF	No. of requests that were responded to in full within the maximum time limit of 20 working		0
PRACTICE ON	days from date of receipt of the request		
ACCESS TO			
GOVERNMENT	No. of requests responded to in full within standard of service target time (within 10 working days from		0
INFORMATION	date of receipt)		
	No. of requests responded to in full in excess of the time limit (ie > 20 working cays) where no extension		0
	was agreed	~	
		····	
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or	0	0
	non-payment of a charge		
	No. of requests refused (NB These require referral to Legal and Head Office)	0	0
		_ _	
GENERAL	No. of general enquines received - le enquines or requests for more general information	943	827
ENQUIRIES	not covered by the supply of information under the previous categories (above), which		
	can be satisfied with a simple written or oral response, or by supplying readily available		
	Iree publicity material		
FLAT RATE CHARG	LAND OWNERSHIP ENQUIRIES		
REQUESTS			
	No. of land ownership enquiries received	0	0
			14
	Total of monies received (£)	0	0
	No. of enquines responded to in full within 10 working days from the date of receipt	0	0
·		0	0
	No. of enquiries responded to in full in excess of 10 working days from the date of receipt		
	No. of enquines responded to in full in excess of 10 working days from the date of receipt		
	No. of enquines responded to in full in excess of 10 working days from the date of receipt		
	No. of enquines responded to in full in excess of 10 working days from the date of receipt SEARCHES		
	SEARCHES	204	ERE
		485	585
	SEARCHES	485	585

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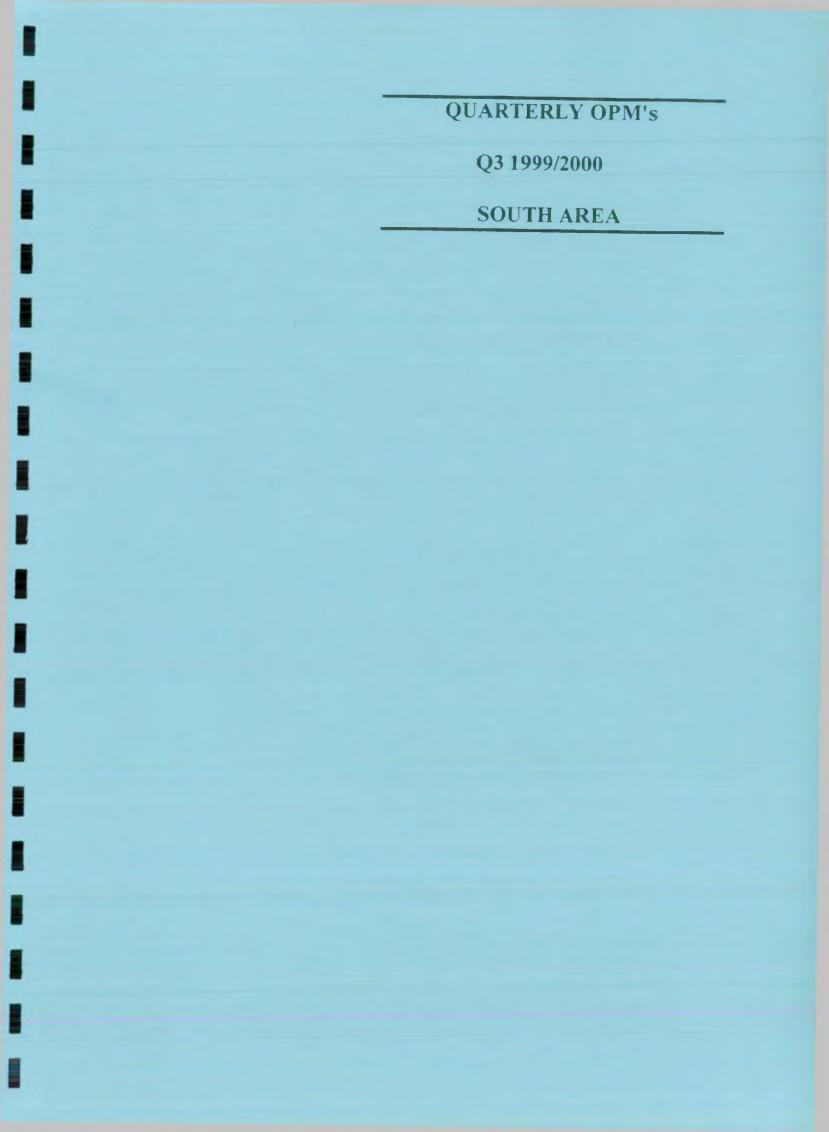
No, of search requests that were responded to in full within the statutory maximum time	116	139
of 2 months from date of receipt of the request		
No. of search requests responded to in full within the service target time (within 10 working days from	0	0
the date of receipt)		
 No. of search requests responded to in full in excess of the statutory time limit (ie > 2 months)	56	8
No. of search requests responded to in full in excess of the time limit of 2 months due to delay or	0	0
non-payment of a charge		

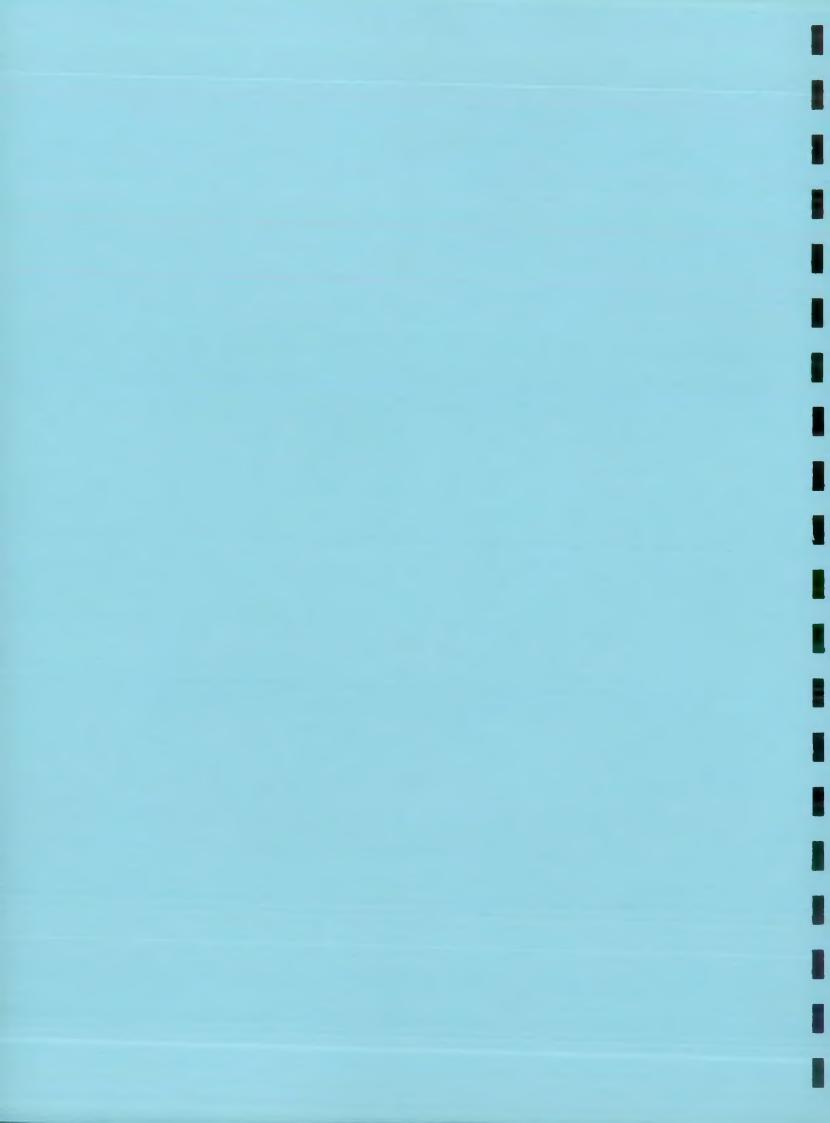
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	PERSONNEL		
ACTIVITY	ITEM	QTR 1	QTR 2
	Average no. of permanent employees (FTEs) in complemented posts		
Section 13	- Manual employees		
	- Non-manual employees	283	
		203	
	Total no, permanent employees (FTEs) in complemented posts		
	leaving over last 12 months :		
	- Manual employees	0	
	- Non-manual employees	4	
	Tumover rate (%) :		
	- Manual employees	0.0	0
	- Non-manual employees	1.4	2.
HEALTH &	No of reportable accidents		
AFETY	- Manual employees		
	- Non-manual employees		
	- Total		
	Total no, working days :		
	- Manual employees	26442	2644
_	- Non-manual employees	73580	7593
	- Total	100022	10230
	No.working days lost due to reportable accidents :	·	
	- Manual employees	0	
	- Non-manual employees		·
· · · · · · · · · · · · · · · · · · ·			
	% of working days lost due to reportable accidents :		
	- Manual employees	0.0	0
	- Non-manual employees	0.0	0.
	- Total	0.0	0.
	No. of days devoted to training t		
DEVELOPMENT	No. of davs devoted to training : - Manual employees		
SEVELOI MENT	- Non-manual employees	135	
<u> </u>	- Total	135	
·			
	% of working days devoted to training :		
	- Manual employees	0.0	
	- Non-manual employees	0.2	0.
	- Total		0

Qrl2tempSOUTH





SOUTH	1999/00 QUARTERLY TEMPLATE	<u> </u>	,
······	WATER QUALITY		
			f
Discharge			
Monitoring & Control (PPE reference: G2)		Quarter 3	Quarter 4
Section 1			
	No. of new applications received	21	
	No. of consent applications determined	24	
	% discharge consent determined in target time	92%	#DIV/O!
	Number of Consent Reviews received No. of consent reviews determined	0	
			<u> </u>
	No. of variations applied for by discharger	0	
	No. of variations determined No, of variations determined in target time		
	% variations determined in target time	100%	#DIV/0!
	No. of Consent modifications initiated by the Agency No. of consent modifications determined	0	
	No. of consent revocations	5	
1.17		66	
1.17	No. of consents applications/ variations awaiting determination	00	
1.18	No. of Groundwater applications received	10	
			ļ
Discharge			<u> </u>
Inspection			
(PPE reference: H)			
	ROUTINE MONITORING; No. of discharges inspected:numeric		
	No. of discharges inspected descriptive		
	% achievement of planned inspection programme[numeric and descriptive]		
			ļ
1.	No. of planned effluent sampling visits made No. of routine effluent samples taken	<u> </u>	
	% achivement of planned routine effluent sampling programme	119%	#DIV/0!
	· · · · · · · · · · · · · · · · · · ·		
Monitoring			
Controlled Waters			
(PPE reference: F)			
3.11	No. Routine single samples taken: statutory sampling prog:		
	Chemical samples;		
3,18	Total	606	
	Biology:		
3.24	Total	8	
	Microbiology samples:	 	
3.31	Total	0	<u> </u>
	% achievement of planned statutory sampling programme (607)	101%	<u> </u>
3 33	No. Routine single samples taken: National Surveillance Prog:		ļ
3.33	No. Routine single samples taken: National Surveillance Prog:		<u> </u>
3.37	Total	827	
	Dialamu		
3.40	Biology: Total	0	
3.41	% achievement of planned national surveillance sampling programme (855)	97%	ļ
2.47	No. Routine single samples taken: Regional Operational sampling prog		
	No. Routhe single samples taken; Regional Operational sampling prog		<u> </u>
3.49	Total	20	L
			↓
	Blology:	1	1

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2 6 7 1			
	Microbiology samples:		
3.64		0	
	% achievement of planned regional operational sampling programme (348)		
	a achievement or planned regional operational sampling programme (346)	153%	
3.67	No, of non effluent samples placed on Public Register	1941	
	No. placed on Public Register in Target Time	1874	
	% of samples place on public register in target time.	97%	#DIV/0!
	o admpioa place on prone regiarer al da ger talle.		#01970:
3.69	No. of effluent samples placed on Public Register	1267	
	No. placed on Public Register in Target Time	1180	
	% of samples place on public register in target time.	93%	#DIV/0!
			<u> </u>
			_
Pollution Prevention			
(Scale is an Issue)			
(PPE Reference:B2)			
4,14	% achievement of planned High Priority inspections		
4,15	% achievement of planned Medium Priority inspections		
4.16	% of sites included in planned high priority programme		
4.17	% of sites included in planned medium priority programme		
Incident attendance			
and response			
(PPE ref; J)			
4.18	No, of reported incidents responded to by an authorised officer		
4,19	No. of reported incidents responded to by an authorised officer within target time		
	% of reported incidents responded to by an authorised officer within target time	#DIV/0!	#D1V/01
4,20	No. of Cat 1 incidents investigated	0	
4,21	No. of Cat 1 incidents investigated within stipulated standards of service	0	
	% of category 1 incidents investigated within stipulated standards of service	#DIV/0!	#DIV/0!
4.22	No. of Cat 2 incidents investigated	9	
	No. of Cat 2 incidents investigated	9	
			#DIV/0!
4.23	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service	9 100%	#DIV/0!
4.23	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback	9	#DIV/0!
4.23	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service	9 100%	#DIV/0!
4.23 4.24 4.25	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback	9 100%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback	9 100%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION)	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback	9 100%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:I)	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback	9 100% 9	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:1) 5.10	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded	9 100% 9	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:1) 5.10 5.11	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of successful prosecutions concluded	9 100% 9 100%	#DIV/01
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:I) 5.10 5.11 5.12	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of successful prosecutions concluded Fines imposed (£)	9 100% 9 100%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:I) 5.10 5.11 5.12 5.13	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of successful prosecutions concluded Fines imposed (£) Costs awarded (£)	9 100% 9 100%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:I) 5.10 5.11 5.12 5.13	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of successful prosecutions concluded Fines imposed (£)	9 100% 9 100%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:l) 5.10 5.11 5.12 5.13 5.14	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service % of category 2 incident Reportees provided with feedback % Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of prosecutions concluded Fines imposed (£) Costs awarded (£) No. of formal cautions issued and accepted	9 100% 9 100% 10%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:I) 5.10 5.11 5.12 5.13 5.14 5.15	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of successful prosecutions concluded Fines imposed (£) Costs awarded (£) No. of formal cautions issued and accepted No. of warning letters sent	9 100% 9 100%	#DIV/0!
4.23 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:I) 5.10 5.11 5.12 5.13 5.14 5.15	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of successful prosecutions concluded Fines imposed (£) Costs awarded (£) No. of formal cautions issued and accepted No. of awaring letters sent No. of enforcement notices issued under section 90 B	9 100% 9 100% 1 1 5000.00 810.00 1 10	#DIV/0!
4.23 4.24 4.24 4.25 ENFORCEMENT (INFORMATION) (PPE ref:I) 5.10 5.11 5.12 5.13 5.14 5.15	No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. Pollution incident Reportees provided with feedback % Pollution incident Reportees provided with feedback No. of prosecutions concluded No. of successful prosecutions concluded Fines imposed (£) Costs awarded (£) No. of formal cautions issued and accepted No. of warning letters sent	9 100% 9 100% 10%	#DIV/0!

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	1		<u> </u>
	Integrated Pollution Control		
	<u>IPC</u>		
ACTIVITY	ITEM	_ i	
			l
		QTR 3	QTR
	No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)		ļ
	······································		
	Part A's	277	├-
		-1	t
<u> </u>			
	Part B's	1	
	Total	278	ļ
	-		
AUTHORISATION	Applications :		├ ───
		·	ŀ
			t
	No. of IPC valid applications duly made	7	
			ļ
	No. of IPC valid applications determined 0 to 4 months	1	├ ────
	> 4 months	2	<u> </u>
	Total	3	
	No. determined within 4 months or agreed extension time	3	ļ
		_ <u>_</u>	
	% determined within target period	100.0%	#DIV/
	No. of IPC valid applications awaiting determination which at guarter end are:		
		6 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old	6 0 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old	6 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total	6 0 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old	6 0 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total	6 0 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total substantial variations to authorisations :	6 0 0	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old Total	6 0 0 6	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made	6 0 0 6	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in :	6 0 0 6	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months	6 0 0 6 1	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months	6 0 0 6 1	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months	6 0 0 6 1	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months	6 0 0 6 1	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months	6 0 0 6 1	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total	6 0 0 6 	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old > 12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total No. determined within 4 months or agreed extension time	6 0 0 6 1 1 1 1 1	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total	6 0 0 6 	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old > 12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total No. determined within 4 months or agreed extension time	6 0 0 6 1 1 1 1 1	#DIV
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months > 4 months Ye determined within 4 months or agreed extension time % determined within target period No. of IPC valid applications for substantial variation awaiting determination which at quarter end	6 0 0 6 1 1 1 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Ye determined within 4 months or agreed extension time No. of IPC valid applications for substantial variation determined in : No. determined within target period No. of IPC valid applications for substantial variation awaiting determination which at quarter end Ye determined within target period	6 0 0 6 	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old > 12 months old > 12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total No. determined within 4 months or agreed extension time % determined within target period No. of IPC valid applications for substantial variation awaiting determination which at quarter end 0 to 4 months old	6 0 0 6 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1 1	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months 0 to 4 months target period	6 0 0 6 1 1 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old > 12 months old > 12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months Total No. determined within 4 months or agreed extension time % determined within target period No. of IPC valid applications for substantial variation awaiting determination which at quarter end 0 to 4 months old	6 0 0 6 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1 1	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 to 4 months old 4-12 months old >12 months old Total substantial variations to authorisations : No. of IPC valid applications for substantial variation duly made No. of IPC valid applications for substantial variation determined in : 0 to 4 months > 4 months 0 to 4 months target period	6 0 0 6 1 1 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations :	6 0 0 6 1 1 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1	
	No. of IPC valid applications awaiting determination which at quarter end are: 0 0 to 4 months old 4.12 months old 4-12 months old 12 > 12 months old 12 Substantial variations to authorisations : 12 No. of IPC valid applications for substantial variation determined in : 12 0 to 4 months 12 > 4 months 14 No. determined within 4 months or agreed extension time 12 No. determined within target period 12 No. of IPC valid applications for substantial variation awaiting determination which at quarter end 0 to 4 months old 12 > 12 months old 12<	6 0 0 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	No. of IPC valid applications awaiting determination which at guarter end are: 0 to 4 months old 4-12 months old >12 months old >12 months old Total substantial variations to authorisations :	6 0 0 6 1 1 1 1 1 1 1 1 1 1 1 0 0 1 1 1 1	

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	No. of IPC valid applications for non substantial variation determined in :		
	D to 4 months	15	
	> 4 months	6	<u></u>
	Total	21	
	No. determined within 4 months	21	
	% determined within target period	100.0%	#DIV/0!
	No. of IPC valid applications for non substantial variation awaiting determination which at guarter en	id are:	
	0 to 4 months old	12	
	4-12 months old	4	
	>12 months old	5	
	Total	21	
	(Cuội)		
YEAR REVIEWS	Authorisation reviews :		
	No. of IPC 4 year reviews of authorisation required by statute [per procedure EA0/2/010	18	
	arising within the quarter		
			·
	No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within	7	<u> </u>
	the quarter which were carried out within 4 years of authorisation or of the last review		<u> </u>
	<u>+</u>		
	% of statutory review programme completed in time	38.9%	#DIV/01
			#DIV/01
	· · · · · · · · · · · · · · · · · · ·		
	No. of IPC 4 year reviews of authorisation completed in the quarter but which were	7	
	INC. OF IPC 4 year reviews of authorisation completed in the quarter but which were		
	overdue (ie completed in a period > 4 years since authorisation or from last review)		
	· · · · · · · · · · · · · · · · · · ·		
			··
	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end	13	
INSPECTION			
	Annual No. of programmed visits indicated under RSDM41 guidance	965	
	No. of Inspection visits under EPA'90 :		
	- application related	7	
	- programmed visits	103	
	- reactive visita	12	[
	- other visits	0	
	Cumulative (YTD) % achievement of RSDM41 inspection guidance	39.4%	#DIV/01
			h
		i	h
	No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter	0	<u> </u>
	denter and a suggest and a suggest and a sub-	t	├ ───
	- <u>+</u>	<u>+</u>	
		+ <u> </u>	
	No. of Part A processes which are non-operational in Do not need on OBRA conce	1 7	<u> </u>
	No. of Part A processes which are non-operational ie. Do not need an OPRA score	2	
	No. of Part A processes which are non-operational ie. Do not need an OPRA score	2	1 ····
			HD11-1804
	% of total No. of Part A processes assessed and assigned an OPRA score	0.0%	#DIV/01
		0.0%	#DIV/01
	% of total No. of Part A processes assessed and assigned an OPRA score		#DIV/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	0.0%	#DIV/01
INCIDENTS	% of total No. of Part A processes assessed and assigned an OPRA score	0.0%	#DIV/01
INCIDENTS	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	0.0%	#DIV/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90	0.0%	#DIV/01
INCIDENTS	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	0.0%	#DIV/01
INCIDENTS	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90	0.0%	#DiV/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	0.0%	#DIV/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90	0.0%	#DIV/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	0.0%	#DIV/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	0.0%	#Div/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	0.0%	#Div/01
	% of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) EPA '90 No. of pollution incident allegations found to be justified	0.0%	#DIV/01

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	PROSECUTIONS :		
	No. of Prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	Fines Imposed (£)	0	
	Costs awarded (E)	0	
	Number of prosecutions pending at quarter end	0	
	No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or	0	
	÷		
	prohibition notice	0	
-	APPEALS :		
	No.of appeals concluded	0	
			•
	No. of appeals resolved in favour of the appellant	0	
	No. of appeals withdrawn	0	
	Number of appeals pending at quarter end	0	
	JUDICIAL REVIEWS :		
	No. of judicial reviews concluded	0	
	No. of judicial reviews resolved in favour of the applicant	0	
	Number of judicial reviews pending at quarter and	0	
			
	ENFORCEMENT & PROHIBITION NOTICES :		
	No. of Enforcement Notices issued under s.13 EPA'90	0	
	No. of Enforcement Notices issued under s.13 EPA'90	0	
	No. of Enforcement Notices issued under s.13 EPA'90 No. of Prohibition Notices issued under s.14 EPA'90	0	

	RADIOACTIVE SUBSTANCES (RAS)		
ACTIVITY	ITEM	נ אדם	QTR 4
NUCLEAR SITE	NUCLEAR SITES:		
AUTHORISATIONS	Applications for RSA Band 1 & 2 authorisation :		
۱.	No, of applications duty made within the reporting period	o	
2.	No. of applications determined within the reporting period	0	
З.	No. of applications outstanding (awaiting determination) which at quarter and are:		
	0 to 12 months >12 to 24 months	0	÷
	>24 months	o	
	Total	0	
4.	Applications for variation to RSA Band 1 & 2 authorisation : No. of RSA Band 1 & 2 variations duly made within the reporting period	0	
5.	No. of RSA Band 1 & 2 variations determined within the reporting period which are:		
	0 to 12 months	0	
	>12 to 24 months >24 months	0	
	Total	o	
6 .	No. of variations outstanding (awaiting determination) which at quarter and are:		
	0 to 12 months	0	
	>12 to 24 months >24 months	0	
	Total	ō	
_	Nuclear Site Reviews :		
7.	No. of RSA Band 1 & 2 Authorisations due for review in the reporting period	0	
8.	No. of RSA Band 1 & 2 Reviews completed in the reporting period	O	
9.	No. of RSA Band 1 & 2 Reviews which at the end of the reporting period are overdue by: 0 to 12 months	o	
	>12 to 24 months	0	
	>24 months Total	0	
NON NUCLEAR			•
PERMISSIONS	BAND 3 AUTHORISATIONS:		
	Applications for RSA Band 3 authorisation :		
10.	No, of applications duly made within the reporting period	0	
11,	No, of applications determined within the reporting period which are:		
	0 to 4 months >4 months	0	
	Total	o	
12.	No. of applications determined within 4 months or agreed extension time	o	
	% determined within target period	D	
13.	No. of applications for authorisation awaiting determination which at quarter end are:		
	0 to 4 months	0	
	Total	0	
14.	Applications for variation to RSA Band 3 authorisations : No. of RSA Band 3 variations duly made within the reporting period	6 1	
15.	No. of RSA Band 3 variations determined within the reporting period which are: 0 to 4 months	0	
	>4 months	0	
	Total	0	

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16.	No, of applications determined within 4 months or agreed extension time	0	1
	% determined within target period		ſ
17.	No. of applications for variation ewaiting determination with at quarter end are:		
•••-	to 4 months	1	
	> 4 months	0	
	Total	1	0
	RSA Band 3 Revocations :		
1B.	No. of RSA Band 3 Authorisations revoked within the reporting period	1	
	BAND 4 REGISTRATIONS:	i i	
	Applications for RSA Band 4 registration :		
19.	No. of applications duly made within the reporting period	3	
20.	No, of applications determined in reporting period which are: 0 to 4 months	5	
	>4 months		
	Total	5	0
21.	No. of applications determined within 4 months or agreed extension time	5	
	% determined within target period	100%	ļ
			ļ
22.	No. of applications for registration awaiting determination which at quarter end are: 0 to 4 months	0	
	>4 months	1	
	Total		0
	Applications for variation to RSA Band 4 registrations :		
23.	No. of RSA Band 4 variations duly made within the reporting period	10	
24.	No. of RSA Band 4 variations determined within the reporting period which are:		
24.	D to 4 months	4	
	>4 months	2	
	Total	6	0
25.	No. of applications determined within 4 months or agreed extension time	6	
		_	
	% determined within target period *	100%	
26.	No. of applications for variation awaiting determination with at quarter end are:		[
	0 to 4 months	5	
	> 4 months Total	0 5	a
			Ĭ
	RSA Band 4 Cancellations :		
27.	No, of RSA Band 4 Registrations cancelled within the reporting period	10	
SPECTIONS	REGULATORY VISITS :		
28.	No. of regulated sites for Bands 1 & 2 :		
	Band 1 Band 2 (categorised as per RSR Workplanning Mode) - Version 4 16/10/98)	0	Ed Street of
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
	Total Band 1 & 2 Sites	o	0
		o	o
	Total Band 1 & 2 Sites	0	0
	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations		0
	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations	0	0
29 .	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations	0	
29.	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissiona	0	
29.	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissiona <u>Number of Visits made within the reporting period:</u>	0 0 0	
29.	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissiona <u>Number of Visits made within the reporting period:</u> Band 1 Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) - Major Nuclear Sites (Categories B)		0
29 .	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissiona <u>Number of Visits made within the reporting period:</u> Band 1 Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C)		0
29.	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissiona <u>Number of Visits made within the reporting period:</u> Band 1 Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D)		0
29.	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissiona <u>Number of Visits made within the reporting period:</u> Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Imermediate Nuclear Sites (Category D) - Minor Nuclear Sites (Category E)		0
29.	Total Band 1 & 2 Sites <u>No. of regulated permissions for Bands 3 & 4 :</u> Band 3 Authorisations Band 4 Registrations Total Band 3 & 4 Permissiona <u>Number of Visits made within the reporting period:</u> Band 1 Band 1 Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98) - Major Nuclear Sites (Categories B) - Major Nuclear Sites (Categories C) - Intermediate Nuclear Sites (Category D)		0

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	No. of visits required in accordance with the RSR Workplanning Model	1	
	Bend 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 15/10/98)		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	0
	- Intermediate Nuclear Sites (Category D)	ŏ	0
	- Minor Nuclear Sites (Category E)	o o	0
1	Band 3	ŏ	
1	Band 4	Ö	
	Total		
1			۳ ۱
	% achievement of annual FER inspections (accummulative)		
	Band 1	#DIV/0!	#DIV/01
	Band 2 - Categories B	#DIV/01	#DIV/01
	Band 2 - Categories C	#DIV/01	#DIV/0!
	Band 2 - Categories D	#DIV/01	#DIV/0!
	Band 2 - Categories E	#DIV/01	#DIV/0!
	Band 3	#DIV/01	#DIV/0
	Band 4	#DIV/01	#DIV/01
			[
			1
INCIDENTS	<u>R\$A '93</u>		
30.	No. of Nuclear site incidents reported within the period	o	
31.	No. of Non Nuclear incidents reported within the period	0	
ENFORCEMENTS	RSA '93 Enforcement actions :		
32.	No. of Prosecutions concluded	0	
33.	No. of successful prosecutions concluded	0	
34.	Fines imposed (£)	0	
35.	Costs awarded (£)	0	
36.	No. of formal cautions issued and accepted	0	
37.	No. of warning latters sent	0	
38.	No. of Enforcement Notices issued	0	1
39.	No. of Prohibition Notices issued	0	1

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	LAND QUALITY		
		075.2	
ACTIVITY Section 4	ITEM	OTR 3	QTR 4
	No. of new contaminated land sites assessed for Agency involvement	30	
1.	0 No. of contaminated land site visits	20	

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	WATER RESOURCES	l	
ACTIVITY	ITEM	OTR 3	QTR 4
IYDROMETRY			<u></u>
ection 5			<u> </u>
	Number of data requests responded to within 10 working days	43	
	Total number of data requests received	44	
	% of hydrometric data requests responded to within 10 working days	97.7%	#DIV/0!
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ICENSING			
	No.of formal licence applications determined in target time	6	
	No.of formal licence applications determined	6	
	% formal licences determined in target time (statutory period or agreed extension)	100.0%	#DIV/0!
	No.of licence applications determined in :		
	0 to 3 months	6	
	> 3 to 6 months	0	
	> 6 to 12 months	0	
	> 12 months	0	
	Total No. licences determined	6	
	No. of licence applications awaiting determination which at Quarter end are :		
	> 0 to 3 months old	110	
	> 6 to 12 months old	0	
	> 12 months	8	
	Total	19	
		13	
	No. of new formal licence applications received	9	
	No.of upward variations made	3	
	No.of downward variations made	1	
	No. of other variations made	4	·
	No. of part successions made	0	
	No. of whole or remainder successions made	4	
<u> </u>	No. of licences revoked/lapsed/expired	<u> </u>	ļ
INSPECTION	(a) Highly critical sites :		
	- No. of sites in force	2	
	- No. of inspections required by NRA policy	<u>1</u>	
	Actual no. of inspections made	2	
	W pehievement of licence enforcement policy, highly private licences	200.01/	#011/01
	% achievement of licence enforcement policy - highly critical licences	200.0%	#DIV/0!
	No. of unplanned visits made		
	No. of unplanned visits made	0	
		0	
	(b) Critical sites :		
	(b) Critical sites : - No. of sites in force	329	
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy	329 82	
	(b) Critical sites : - No. of sites in force	329	
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy	329 82	#D1V/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made	329 82 56	#D1V/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made	329 82 56	#D1V/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences	329 82 56 68.3%	#D1V/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences No. of unplanned visits made (c) Less critical sites :	329 82 56 68.3%	#D1V/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences No. of unplanned visits made (c) Less critical sites : - No. of sites in force	329 82 56 68.3%	#D1V/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences No. of unplanned visits made (c) Less critical sites : - No. of sites in force - No. of inspections required by NRA policy	329 82 56 68.3% 9	#D1\/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences No. of unplanned visits made (c) Less critical sites : - No. of sites in force	329 82 56 68.3% 9 438	#D1\/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences % achievement of licence enforcement policy - critical licences (c) Less critical sites : - No. of inspections required by NRA policy - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made	329 82 56 68.3% 9 438 22 8	
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences No. of unplanned visits made (c) Less critical sites : - No. of sites in force - No. of inspections required by NRA policy	329 82 56 68.3% 9 438 22	
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences No. of unplanned visits made (c) Less critical sites : - No. of sites in force - No. of sites in force - No. of sites in force - No. of inspections made - No. distage in force - No. of inspections made - Wather and the state in force - No. of inspections made - No. of inspections made - No. of inspections made - No. of inspections made	329 82 56 68.3% 9 438 22 8 35.4%	#D1V/0!
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences % achievement of licence enforcement policy - critical licences (c) Less critical sites : - No. of inspections required by NRA policy - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made	329 82 56 68.3% 9 438 22 8	
	(b) Critical sites : - No. of sites in force - No. of inspections required by NRA policy - Actual no. of inspections made % achievement of licence enforcement policy - critical licences No. of unplanned visits made (c) Less critical sites : - No. of sites in force - No. of sites in force - No. of sites in force - No. of inspections made - No. distage in force - No. of inspections made - Wather and the state in force - No. of inspections made - No. of inspections made - No. of inspections made - No. of inspections made	329 82 56 68.3% 9 438 22 8 35.4%	

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	Actual no. of inspections made Actual no. of inspections made Activement of licence enforcement policy - less critical licences No. of unplanned visits made	2	
		50.0%	
		50.0%	
	No. of unplanned visits made		#DIV/0!
	1107 or despreasing wold THOUS	0	
	No. of non-compliant sites (total for all inspections)	23	
ORCEMENT			
	No. of prosecutions concluded :		
	- Abstraction offences	0	┣───
	- Impoundment offences	0	
	No. of successful prosecutions concluded :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	% success rate of prosecutions taken	#DIV/0!	#DIV/0!
	Fines imposed :		┣───
	- Abstraction offences (£)	0	
	- Impoundment offences (£)	0	
	Costs awarded :		
	- Abstraction offences (£)	0	· •
	- Impoundment offences (£)	0	
	No. of formal cautions accepted :		<u> </u>
	- Abstraction offences	0	t
	- Impoundment offences	0	
	No. of warning letters sent :		┠────
	- Abstraction offences	13	
	- Impoundment offences	0	

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ACTIVITY	FLOOD DEFENCE		
ACTIVITY			4
ACTIVITY			
	ITEM	QTR 3	QTR 4
REGULATION &			
ENFORCEMENT	······································		
Section 6		ł	
	No of consents & byelaws positively determined within statutory period		h
	No of valid consent & byelaw applications determined	55	<u> </u>
	% of consents & byelaws determined within statutory time	100.0%	#DIV/0!
MPROVEMENT &		╺──┼─────	┝────
DEVELOPMENT			<u> </u>
	Total actual flood defence capital expenditure:		┣━━━━
<u> </u>	- Fluvial defences	1274	
	- Tidal Defences	0	┢─────
	- Sea Defences	- 0	┣─────
	- Other	2	┠─────
	- Total	1276	
			<u> </u>
	Total planned flood defence capital expenditure:		<u> </u>
	Fluvial defences	1135	<u> </u>
· · · · ·	- Tidai Defences	16	<u> </u>
	Sea Defences		<u> </u>
	- Other	<u>0</u>	
	Total	1151	
			<u> </u>
	Actual expenditure as proportion of planned expenditure - Capital prog.	110.9%	#DIV/01
FLOOD			
WARNING			
	No. of flooded properties which received a flood warning		
	11		
	No. of flooded properties		
		<u></u>	
-	% of flooded properties which received a flood warning	0	(
ENFORCEMENT	No. of prosecutions concluded	0	
	No. of successful prosecutions concluded	0	<u> </u>
	Fines imposed (£)		
			_
	Costs awarded (£)	0	┣━──
	No. of formal cautions accepted	0	
			1

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	FISHERIES		<u> </u>
ACT8/177/			
ACTIVITY	ITEM	QTR 3	QTR 4
EGULATION			†
ection 7			
	No. of consent applications dealt within target time	83	
	No. of consent applications received	83	
7	% of consent applications responded to in target time	100.0%	#011/0!
SPECTION &			
NFORCEMENT	No. of and Kannan abanto made (instalion probints abanto)	4777	
2.0	No. of rod licence checks made (including multiple checks)	1337	
1.0	No. of rod licence checks made (excluding multiple checks)	959	
3.0	No. of unsatisfactory rod licence checks made (excl. multiple checks)	84	÷
4.0	No. of valid licences subsequently produced following an unsatisfactory check	43	<u> </u>
1.0	No. of failures to produce a valid rod licence	41	
	Evasion rate (%)	4.3%	#DIV/01
		9.370	#01V/0!
3.0	No. of locations visited (rod licence enforcement)	44	
1.0	Np. of reports of illegal fishing actioned within target time Np. of reports of illegal fishing	2	┫
2.0			i
	% of reports of illegal fishing actioned within target time	100.0%	#DIV/0!
	No, of reports of handling of salmon in suspicious circumstances actioned in target time No, of reports of handling of salmon in suspicious circumstances	0	
2.0	No. or reports or nanding or saunor in suspicious circumstances	<u> </u>	
	% of reports of handling of salmon in suspicious circumstances actioned in target time	#DIV/0!	#DIV/01
	No. of infringements, licence offences :		
	- net		
-	No. of infringements, byelaw/other offences :		
	- rod & line	0	
	- net		
	- Other	0	
	No. of prosecution/formal caution recommendations made within 35 days of date of offence	18	
	No. of prosecution/formal caution recommendations made	27	
	% of prosecution/formal caution recommendations made within 35 days of date of offence	CC 7W	#DIV/01
	s or prosecution from a caution recommendations made within 35 days of date of offence	66.7%	#017/01
		1	
	No. of prosecutions concluded for licence offences :		
	- Rod	0	
	- //01		
	No. of prosecutions concluded for byelaw/other offences		
	- rod & line	31	
	- net	0	
		7	
	<u> </u>		
	No. successful prosecutions concluded for licence offences :		
	- Rod	0	
	• Net		
	No. successful prosecutions concluded for byelaw/other offences		
	- rod & line	30	
	- net	0	
	- Other	7	L
	Fines imposed for licence offences :		
	- Rod (£)	- 0	
	• Net (£)	0	

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	- rod & line	1296.50
	- net	0
	- Other	232.50
	Costs awarded for licence offence prosecutions :	
	- Rod (£)	0
	- Net (£)	0
	Costs (£) awarded for byelaw/other offence prosecutions	
	- rod & line	1470.00
	• net	
	- Other	150.00
	No. of formal cautions accepted for licence offences :	
	- Rod	0
	- Net	0
	No. of formal cautions accepted for byelaw/other offences	
	- rod & line	1
	- net	0
	- Other	0
<u></u>	No. of waming letters sent for licence offences :	
	Rod	
	- Net	
	No. of warning letters sent for byelaw/other offences	
	- rod & line	0
	- net	0
	- Other	0

	FISHERIES Cont'd		1
ACTIVITY	ITEM	OTR 3	QTR 4
IMPROVEMENT	Length (km) of previously fishless river benefiting from restoration schemes	12	
FISH KILLS	No. of Fish Kills (incidents) due to :	•	
& RESCUES	- Pollution	2	<u> </u>
	- Natural causes	3	
	- Other	7	
	No. of fish kills where emergency attendance is deemed necessary	12	<u> </u>
	No. of fish kills attended by staff	12	I
	No. of fish kills attended by staff in target time	12	
			_
	% of fish kills attended by staff within target time	100.0%	#DIV/0
	No. of fish killed	380	
	No. of emergency fish rescues initiated in target time	10	
	No. or emergency tan rescues	10	
	% of emergency fish rescues actioned within target time	100.0%	#DIV/0
PLANNING &			
DEVELOPMENT			
CONTROL			<u> </u>
1.0	No of referrals received by Fisheries for consideration :		
	No, of Local Authority consultations	12	
	- No. of Agency consent applications	47	
	- No. of Agency works	3	
	No.of referrals responded to by deadline requested :		
3.0	- No. of Local Authority consultations	10	
	No. of Agency consent applications	32	
	- No. of Agency works	3	
	% of referrals responded to by deadline requested	72.6%	#DIV/0
	No of requests for fishery advice responded to in target time	<u> </u>	
ADVISORY SERVICES	No of requests for fishery advice		
JENTIGED	% of requests for fishery advice responded to in target time	98.3%	#DIV/0

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	' RECREATION		
ACTIVITY	ITEM	QTR 3	QTR 4
ADVISORY			
SERVICES			
Section 8			
1	.0 No. of requests for Recreation advice responded to in target time	113	-
2	.0 No. of requests for Recreation advice	115	
1	.0 % of requests for advice responded to in target time	98.3%	#DIV/0!
DEVELOPMENT			
CONTROL			
	No of referrals received by Recreation for consideration :		
?	- No. of Local Authority consultations	12	
	- No. of Agency consent applications	47	
	- No. of Agency works		
	0.0 No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	10	
	No. of Agency consent applications	32	
	- No. of Agency works	3	
	% of referrals responded to by deadline requested	72.6%	#DIV/01

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	CONSERVATION	1	1
		<u> </u>	ł
ACTIVITY	ITEM	QTR 3	QTR 4
PROMOTION &		1	
ADVISORY			
SERVICES			[
Section 9		1	
•••••	No. of requests for Conservation advice responded to in target time	13	
	No. of requests for Conservation advice	13	<u> </u>
	% of requests for advice responded to in target time	100.0%	#DIV/0!
			1
PLANNING & -		1	
DEVELOPMENT		T	l
CONTROL		1	1
	No.of referrals received by Conservation for consideration :		<u> </u>
	- No, of Local Authority consultations	171	
	- No. of Agency consent applications	115	1.91
	- No. of Agency works	34	
3.0	No.of referrals responded to by deadline requested :	1	
	No, of Local Authority consultations	168	
	- No. of Agency consent applications	114	
	- No. of Agency works	34	
	% of referrals responded to by deadline requested	98.8%	#D1V/0!
	Number of SPA's, SAC's and Ramsar Sites	18	L
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW	3	
	Number of "Urgent" priority SPA's and SAC's reviewed to establish 'significant effect' of existing Agency Authorisations and activities	0	
		1	
		1	r—
		Î.	
IMPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	1	1

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	NAVIGATION	┣	L
ACTIVITY	ITEM	OTR 3	QTR 4
		<u> </u>	
6			
ENFORCEMENT			L
Section 10	Checks made at locks	-+	l — —
	No. of licence/registrations checked		<u> </u>
2.0			<u> </u>
	All other licence enforcement checks		
1.0	No. of licence/registration offences		
	No. of licences/registrations checked	<u> </u>	
		1	t
	% of licence/ registration compliance	#DIV/0!	#DIV/01
	No. of other Navigation offences (not licence/ registration related)		
	No. of offences recommended for prosecution within target time		
2.0	No. of offences recommended for prosecution		
			<u> </u>
	% of offences recommended for prosecution in target time	#DIV/01	#DIV/0!
			
	No. of prosecutions concluded		
			
	No. of successful prosecutions concluded	-	
			<u> </u>
	Fines imposed (£)	- <u> </u>	
		+	
	Costs awarded (£)	<u> </u>	╂╼-━
	No. of formal cautions accepted		·
	No, of waming letters sent		<u>├──</u>
			Cont'dJ
EMERGENCY			
RESPONSE	<u></u>		┨─────
	No, of emergency incidents attended within target time		ł
	No. of emergency incidents		+
			t
	% of emergency incidents attended in target time	#DIV/0!	#DIV/01
PLANNING &			t
DEVELOPMENT		1	1
CONTROL		1	†
?	No.of referrals received by Navigation for consideration :	1	†
	- No. of Local Authority consultations		†
	- No. of Agency consent applications		
	- No. of Agency works		
3.0	No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations		<u> </u>
	- No. of Agency consent applications		
	- No. of Agency works		
			<u> </u>
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/0!
			<u></u>
PROMOTION	······································		───
& ADVISORY			┫
	No. of requests for Navigation advice responded to in target time		<u> </u>
2.0	No. of requests for Navigation advice		+
	% of requests for advice responded to in target time	#DIV/0!	#DIV/0!

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	MULTIFUNCTIONAL		
ACTIVITY	ITÉM	QTR 3	OTR 4
Section 11			
	No. of planning applications: No. processed in 1 to 14 Days of receipt	3985	
	No. processed in 1 to 14 Days of receipt No. processed in 15 to 21 Days of receipt	156	
	No. processed in 22 to 28 Days of receipt	125	·
	No. processed after more than 28 Days of receipt	118	
-	No. processed Biter more than 20 Cays of receips	1.0	12
	Percentage of planning applications processed within 14 days	90.9%	#DIV/0
	Percentage of planning applications processed within 21 days	94.5%	#DIV/0
	Percentage of planning applications processed within 28 days	97,3%	#DIV/0
CUSTOMER	Complaints		
RELATIONS			
	No. of complaints received (by type)		
2.	D - policy complaint	3	
	- faiture complaint	1	
	- conduct complaint	0	
3.	No. of complaints responded to within time bands		
-	No. responded to in 1 - 5 working days of receipt	4	
	No. responded to in 6 - 10 working days of receipt	0	
	No. responded to in more than 10 working days of receipt	0	[
	Percentage of complaints responded to within target time (5 working days)	100.0%	#DIV/0
	Percentage of complaints responded to within 10 working days	100.0%	#DIV/0
	No. of complaints which, on investigation, proved justified		-
	- policy complaint	0	-
	- failure complaint	0	
	- conduct complaint	0	
	No. of MPs letters:		
1.	D No. responded to in 1 - 10 working days of receipt	5	
	No. responded to in 11 - 15 working days of receipt		
		0	_
	No, responded to in more than 15 working days of receipt	0	
	No. responded to in more than 15 working days of receipt	0	
			#DIV/0
	No. responded to in more than 15 working days of receipt	0	#DIV/0
	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days)	0	#DIV/0
REQUESTS FOR	No. responded to in more than 15 working days of receipt	0	#DIV/0
INFORMATION	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days)	0	#DIV/0
INFORMATION FROM	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days)	0	#DIV/0
INFORMATION FROM THE AGENCY'S	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers	0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail	0	#DIV/0
INFORMATION FROM THE AGENCY'S	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	0 100.0% 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail	0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£)	0 100.0% 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months	0 100.0% 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£)	0 100.0% 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No, of requests responded to in full within statutory maxmum time limit (ie within 2 months from date of receipt of request)	0 100.0% 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months	0 100.0% 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time	0 100.0% 0 0 0 0	#DIV/9
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No, of requests responded to in full within statutory maxmum time limit (ie within 2 months from date of receipt of request)	0 100.0% 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (L) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	0 100.0% 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time kmit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time kmit due to a delay or	0 100.0% 0 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (L) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	0 100.0% 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0 100.0% 0 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time kmit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time kmit due to a delay or	0 100.0% 0 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within statutory maximum time limit (is > 2 months) No. of requests responded to in full within statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ue to a delay or non-payment of a charge written requests :		#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0 100.0% 0 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (us to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	0 100.0% 0 0 0 0 0 0 0 0 0 0 0 0 474	#DIV/9
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST MADE FOR INFORMATION (deemed to be subject to the	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis)	0 100.0% 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST MADE FOR INFORMATION (deemed to be subject to the Environmental	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (us to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	0 100.0% 0 0 0 0 0 0 0 0 0 0 0 0 474	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST MADE FOR INFORMATION (deemed to be subject to the Environmental Information	No. responded to in more than 15 working days of receipt Percentage of MPs' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ac to a delay or non-payment of a charge written requests : No. of requests that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£)	0 100.0% 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST MADE FOR INFORMATION (deemed to be subject to the Environmental	No. responded to in more than 15 working days of receipt Percentage of MPS' letters replied to within target time (within 10 working days) No. of visitors inspecting Agency-held public registers No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (is within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time limit (is > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis)	0 100.0% 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0

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	No. of requests responded to in full within standard of service target time	0	
	No, of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	0	
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or		
	non-payment of a charge	0	
	No. of requests refused by reason for refusal : (These require referral to Legal and Head Office)		
	when the requested information is not held by the Agency	0	
	 when the requested information is not environmental information 	0	
	- when a request is too general or manifestly unreasonable	0	_
	- when the requested information is not in an accessible form or location	0	
	- when payment of a reasonable charge is refused	0	
	 when information is capable of being treated as confidential and its disclosure would 		
	contravene any statutory provision or rule of law or would involve the breach of any agreement	0	
	 when the information is personal information contained in records held in relation to 		
	an individual who has not consented its disclosure	0	
	- when the information was supplied to the Agency by a person who was not under or could have		
	been under any legal obligation to do so; did not supply it to the Agency in circumstances such that		
	the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to		
	its disclosure	0	
	 when its disclosure would increase the likelihood of damage to the environment 	0	
	- when the information relates to matters affecting international relations, national defence		
	or public security	0	
	- whan information relates to legal or other proceedings (whether actual or reasonably prospective)	0	
	- when information relates to the Agency's confidential deliberations or the contents of]
	internal communications	0	
	- when information is contained within a document or other record which is still in the course of		
	completion	0	
	- when information relates to matters affecting commercial or industrial confidentiality or intellectual		
	property (copyright, patents etc.)	0	
	- when information is supplied in part - is part refusal	0	
REQUESTS	No. of requests received that required open government information to be sent by post, fax, or E-Mail	0	
MADE FOR			
INFORMATION			
WHICH QUOTE	No. of requests that resulted in a charge being made - ie over de minimis	0	
THE OPEN	Total of monies received (£)	0	
GOVERNMENT			
CODE OF	No, of requests that were responded to in full within the maximum time limit of 20 working		
PRACTICE ON	days from date of receipt of the request	0	
ACCESS TO			
GOVERNMENT	No. of requests responded to in full within standard of service target time (within 10 working days from		
INFORMATION	date of receipt)	0	L
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension		
<u>├──</u> -	was agreed	0	
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or		
	non-payment of a charge	0	
├ ────	No. of requests refused /NR These require referral to Land and these Offices	0	
}	No. of requests refused (NB These require referral to Legal and Head Office)	└── ──	
<u> </u>		<u> </u>	
GENERAL	No. of general anguines received - is enquines or requests for more general information		
ENQUIRIES	not covered by the supply of information under the previous categories (above), which	┣───────	
	can be satisfied with a simple written or oral response, or by supplying readily available		
	free publicity material	801	
├─ ───		<u> </u>	
FLAT RATE CHARG	LAND OWNERSHIP ENQUIRIES	<u> </u>	
REQUESTS	1	├ ────	
	No. of land ownership enquiries received	0	
	1	<u>├</u> ──-	t
	Total of monies received (£)		h
	1	<u> </u>	
	No. of enquiries responded to in full within 10 working days from the date of receipt		i —- —
T		<u> </u>	
h	No. of enquines responded to in full in excess of 10 working days from the date of receipt	0	;
· · · · · · · · · · · · · · · · · · ·	1		1
	1		
	SEARCHES	·	h
			t
	No. of search requests received	504	

	Total of monies received (£)	l
		ſ
1	No. of search requests that were responded to in full within the statutory maximum time	ĺ
	of 2 months from date of receipt of the request	ſ
		ſ
· · · · · · · · · · · · · · · · · · ·	No. of search requests responded to in full within the service target time (within 10 working days from	ľ
t	the date of receipt)	ľ
		ſ
٩	No. of search requests responded to in full in excess of the statutory time limit (ie > 2 months)	ſ
		ſ
/	No. of search requests responded to in full in excess of the time limit of 2 months due to delay or	ĺ
ť	non-payment of a charge	ſ

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	PERSONNEL		
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ACTIVITY	ITEM	OTR 3	QTR 4
			1
STAFF			1
TURNOVER	Average no. of permanent employees (FTEs) in complemented posts		1
Section 13	over last 12 months		
	- Manual employees	113	
	- Non-manual employees	298	
	Total no. permanent employees (FTEs) in complemented posts		
	leaving over last 12 months :		I
	- Manual employees	0	·
	- Non-manual employees	3	
	Tumover rate (%) :		
	- Manual employees	0.0	#DIV/0!
	- Non-manual employees	1.0	#DIV/0!
HEALTH &	No of reportable accidents :		
SAFETY	- Manual employees		
	- Non-manual employees		
	- Total	0	*
	Total no. working days :		
	- Manual employees	0	
	- Non-manual employees	780	
	- Total	780	
	No working days lost due to reportable accidents :		
	- Manual employees		<u> </u>
	- Non-manual employees		<u> </u>
	- Total	0	
	% of working days lost due to reportable accidents :	· · · · · · · · · · · · · · · · · · ·	
	- Manual employees	#DIV/0!	#DIV/0!
	- Non-manual employees	0.0	#DIV/0!
	- Total	0.0	#DIV/0!
			· · · · · · · · · · · · · · · · · · ·
TRAINING &	No. of days devoted to training :		
DEVELOPMENT	- Manual employees		
	- Non-manual employees	309	
	- Total	309	
	% of working days devoted to training :		
	- Manual employees	#DIV/0!	#DIV/0!
	- Non-manual employees	39.6	#DIV/0!
	- Total	39.6	#DIV/0!

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1	WASTE OPM's
1	SOUTH
	1999/2000
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SOUTH

WASTE

	GRANT OF LICENCE	Q1	Q2	03	04	Cum Total
31	APPLICATIONS RECEIVED					
	- MRS ONLY	0	1	ı I	(1 2
	- ALL OTHER SITES	5	5	2		1
32	APPLICATIONS SUBJECT TO CONSULTATION AND COMPENSATION REGS					1990
	- MRS ONLY		0	0		115. 7184 I
	- ALL OTHER SITES	0	Ū.	0	(BA:
33	ISSUED WITHIN INITIAL 4 MONTHS STATUTORY PERIOD					1
	- MRS ONLY	0	. 0	0	0	10.00
- <u></u>	ALL OTHER SITES	2		0		SCH430128 :
3 4	ISSUED OUTSIDE INITIAL 4M STATUTORY PERIOD - INTERNAL FACTORS			1		
	- MRS ONLY		0	0	0	18:5779
	- ALL OTHER SITES	2	0	0	0	********
\$5	ISSUED OUTSIDE INITIAL 4M STATUTORY PERIOD - EXTERNAL FACTORS					
	- MRS ONLY	2	3	0	G	
	- ALL OTHER SITES		7	2		-12-17-21
	IN PROCESS <4 MONTHS	╉───┼╸				
	- MRS ONLY			1	c	10 10 W
	- ALL OTHER BITES		- 5	3		370 Kat 1
57	OUTSTANDING (IN PROCESS 4-12 MONTHS)	- ''	ł			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	- MRS ONLY	2	18	12		245 1754 3
	ALL OTHER SITES		2	2		F 24. 80 1
	OUTSTANDING (IN PROCESS >12 MONTHS)	- 				
8	· MRS ONLY	7	18	22		ATR+ 2 4
	ALL OTHER SITES					ANA PERMIT
		- *' -				A TRANSPORT A
9	REJECTED (INCLUDING REFUSALS/ WITHDRAWALS)					15 and the Bullet
	- MRS ONLY			0		· · · · · · · · · · · · · · · · · · ·
	ALL OTHER SITES	0	. 0	<u> </u>	c	新州新福
· · · · ·	····	- ł ł-	<u> </u>			<u> </u>
ADDIFICATION OF LICENCE CONDITIONS						Cum Total
510	APPLICATIONS RECEIVED					
	MIRS ONLY					11 31 12 17 1
	- ALL OTHER SITES	11	3	2	(
511	APPLICATIONS SUBJECT TO CONSULTATION AND COMPENSATION REGS					1
	· MRS ONLY			0		जित्त <u>ी क</u>
	• ALL OTHER SITES			0		
312	ISSUED WITHIN INITIAL & MONTHS STATUTORY PERIOD			ł		-
	- MRS ONLY		d			1.121.1
	· ALL OTHER SITES					
;13	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - INTERNAL FACTORS	i+	ł			ea e
513	MRS ONLY		,			14 13.00
	ALL OTHER SITES				Ċ	
14	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - EXTERNAL FACTORS	+				2.44
	- MRS ONLY			0		
	• ALL OTHER SITES	2			;	
15	IN PROCESS <2 MONTHS			<u> </u>		
	- MRS ONLY	0	0	0		
	· ALL OTHER SITES		6	2		1.6.5
;16	OUTSTANDING (IN PROCESS 2-12 MONTHS)					
	- MRS ONLY	0	0	0	(
	· ALL OTHER SITES	12	13	9		
517	OUTSTANDING (IN PROCESS >12 MONTHS)					
	MRSONLY	0	0	2		1

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	- ALL OTHER SITES	16	15	17	0	计 41 不 41
G18	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)			I		
	MRS ONLY	0	0	0		15 12 26 0
	- ALL OTHER SITES	Ó	3	0	0	·····································
		<u></u>		 		
IRANSFER OF						Cum Total
519	APPLICATIONS RECEIVED	_				
12	- ALL SITES	3	2	2	0	法律的任何
520	ISSUED WITHIN INITIAL 2 MONTHS STATUTORY PERIOD					
	ALL OTHER SITES	1	0	1		
521	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - INTERNAL FACTORS			ļ		
	ALL SITES	0	0	0	0	
322	ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - EXTERNAL FACTORS				_	
	· ALL SITES	0	0	<u> </u>	0	FILEPHY
323	IN PROCESS <3 MONTHS					
	· ALL SITES	3	0	1	0	洲政会
524	OUTSTANDING (IN PROCESS 2-12 MONTHS)					
	- ALL SITES		7	5	0	1999
325	OUTSTANDING (IN PROCESS >12 MONTHS)					1
	ALL SITES	4	3		0	1161日日 11
326	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)					
	- ALL SITES	0	1	· ·	0	.7.4 22.
			`			
SURRENDER OF LICENCE						Cum Total
G27	APPLICATIONS RECEIVED					
	· ALL SITES	- 4	3	3	0	SE190 1-10
328	ISSUED WITHIN INITIAL 3 MONTHS STATUTORY PERIOD			1		
	ALL SITES	0	0	0	0	Strawit (
G29	ISSUED OUTSIDE INITIAL 3M STATUTORY PERIOD - INTERNAL FACTORS	1				
	- ALL SITES	5	1	0	0	HAF. WARARDIO
330	ISSUED OUTSIDE INITIAL 3M STATUTORY PERIOD - EXTERNAL FACTORS					
	- ALL SITES	3	2	3	0	い間においてある
331	IN PROCESS <3 MONTHS					
	• ALL SITES	3	3	8	0	17:431 12:14
G 3 2	OUTSTANDING (IN PROCESS 3-12 MONTHS)					
	ALL SITES	1	5	0	٥	*代码印刷
<u>33</u> 3	OUTSTANDING (IN PROCESS >12 MONTHS)					
	- ALL SITES	9	3	1	0	著的時。201
334	REJECTED (INCLUDING DEEMED REJECTIONS/ WITHDRAWALS)					
	- ALL SITES	0	2	2	0	- ICHARTA
	<u> </u>					
CARRIER & BROKER REGISTRATION	ITEM					Cum Total
11	NUMBER CARRIER APPLICATIONS RECEIVED	49	51	33	0	
12	NUMBER CARRIER RENEWALS RECEIVED	161	102	103	0	
	NUMBER BROKER APPLICATIONS RECEIVED	2	1	1	0	Soft to a
H3 H4 H5	NUMBER BROKER RENEWALB RECEIVED NUMBER APPLICATIONS >2 MONTHS old outstanding at 31/03/2000	1	4	1	0	

RegionQ3SOUTH

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JCENCE	17511						Annual
REVIEWS	ITEM					Cum Total	Plan
1	NUMBER REGULATION 15 REVIEWS	0	0		0		نتبز في ال
AGENCY							
NITIATED (NO	ITEM						
FEE) LICENCE						C	Annual
NODIFICATIONS						Cum Total	Plan
	NO. LICENCES REQUIRING FIN. PROV. MOD.	50	50	50			The second se
	NO, LICENCES REQUIRING TIME LIMITED MOD.	34	0	0			Contraction of the local division of the loc
a	NO. LICENCES REQUIRING SITE RETURNS MOD.	0		0			
м	OTHER AGENCY INITIATED MODIFICATIONS	17	• 11	11	0	Selection 34	
		 -					
TES		 _					
NOTIFICATIONS	ITEM						
GRANT OF							
LICENCE						Cum Total	1
	COMPLETE NOTIFICATIONS RECEIVED		12	7		24	
	ACKNOWLEDGED WITHIN STATUTORY PERIOD	7.	Z	5		19	
K3	ACKNOWLEDGED OUTSIDE STATUTORY PERIOD	0	0				
K4	DETERMINED WITHIN STATUTORY TIME	4	8	6	وود والد	10	
K5	DETERMINED DUTSIDE STATUTORY TIME	0	0	0			
KB	REJECTED	L				1	
A ITEMS KI-8 TO	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE	 					
	PLAN 1919/00						,
SUPERVISING PERMITTED ACTIVITIES	птем			E.			
		-					
L1	EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS	0		3		(
	VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 13)		14	3			
	ACTUAL 1999/00			_	_		3
6	ЛЕМ	-Weber	2.22			Cum Total	Annual Plan
LI	EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS	0	0	0			
L2	NUMBER OF VISITS (WMP EQUIV)	#DIV/01	DIV/01	#DIV/01	#DIV/OF	##01V/01	1
13	ANNUAL AUDITS OF COMPLEX SITES	26	0	0	0	26	
L4	VISITS TO MRS (paras 44 & 45)	29	0	30	0		· · · · · ·
L5	VISITS TO WASTE TO LAND EXEMPTIONS (paras \$ & 1\$)	0		3	0	15	
LS	No OF ENVIRONMENTAL MONITORING CHECK AUDITS	81	71	0	0	152	
	тем	-					
M1	ND. TECHNICAL COMPETANCE STATUS REVIEWS REQUIRED (Table 1 WMLR '84 sites only)	0					
	TOTAL NO. COMPLETED (Table 1 WMLR 194 sites only)	0	0				
	* OF TOTAL	(DIV/OI)	(DIV/O)				
M2	SITES WITHOUT TECHNICALLY COMPETENT MANAGEMENT						
	NUMBER OF SITES (Table 1 WMLR 194 sites only)			8	0		
						1	
		1	1			1	

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RegionQ3SOUTH

SUPERVISING	1	1	í –	1	í –		- a -
TRANSFRONTIE R SHIPMENTS	ITEM					Cum Total	Annual Plan
 N1	SHIPMENTS INSPECTED AT CONSIGNEE OR PRODUCER		i 0	3	c	1031 2212	SET OF
	SHIPMENTS INSPECTED AT PORT OF ENTRY/ EXIT		1	1			
NZ		C	0	0	·	billion in the	
	·····		···				<u> </u>
SUPERVISING PRODUCER RESPONSIBILIT Y				E			L
	ACTUAL 1999/00						
	ITEM					Cum Total	Annuat Plan
01	VISITS TO OBLIGATED COMPANIES REGISTERED WITH AGENCY		2	15	C 0	A	STERNER C
02	VISITS TO OBLIGATED COMPANIES REGISTERED WITH SCHEME	0					
03	VISITS TO OBLIGATED NON-REGISTERED PRODUCERS	3	1	-			the second se
04	VISITS TO ACCREDITED REPROCESSORS	2	Ö	24	c	23	
			Į	<u> </u>	<u> </u>	-	
			<u> </u>	 _	<u> </u>		
	ACTUAL 1999/00						
	ITEM					Cum Total	Annual Plan
P1	SPECIAL WASTE PRODUCER VISITS	44	50	52	0	FRAME #146	STRATE O
P2	CARRIER CHECKS	224	143	184	0		
PJ	NO. ORGANISATIONS ENCOURAGED TO ADOPT WASTE MUN. PLANS	0	0	30	0	×36-346.49 30	0
SWAT DATA	ITEM						1
	CONSIGNMENT NOTES						
Q1	PRENOTES		6000		L	Cum Total	
	NUMBER RECEIVED	5362	5263	4026	°	AE &14651	ł
Q2	NUMBER RECEIVED	2568	2484	2184		· 新生生的	
Q3	OTHER DEPOSIT NOTES		2101			MARKET MARK	
	NUMBER RECEIVED	12595	13661	1254B	0		
Q4	TOTAL	20525	21408	18756	0	60689	
	NUMBER ENTERED		1 - Catholine -	1 120 - Friend	A standard	0.00	
DATA ITEM Q4 (N		0	1939	2954	0	4893	I
						l	
ENFORCEMENT ACTION	ITEM					Cum Total	
	FORMAL WRITTEN WARNINGS	17	0	0	0		
R2	SECTION 38, 41 & 42 NOTICES SERVED	10			0		
R3	SECTION 71 NOTICES SERVED	30	47	17	0		
	SECTION 24 NOTICES SERVED	5			D		- C
R5	SECTION & COPA NOTICES SERVED	8			0		A
	SECTION 69 EPA NOTICES SERVED	34	14	0	0		
	CASE FILES TO LEGAL	0	12	17	0		
Rð	CAUTIONS OFFERED AND ACCEPTED		的形体的2+1			11:47 5-4	
R9	PROSECUTIONS BROUGHT	1 1 12 3		14		···: 15" £.24	

RegionQ3SOUTH

DATA ITEMS R8 & R9 TO BE OBTAINED DIRECTLY BY BCT FROM NATIONAL		1		
IUATA LIEMS BES BY LO BE OBTAINED DIRECTLY BY BGT FROM NATIONAL				

April 199	WASTE REGULATION BASE DATA	1. 111			11 100			1 2 3 3	1 17 1	P	. 60 . W	177	
•	WASTE MANAGEMENT LICENCES				1. 1.34			<i>.</i>			1 h		
- 1	Last reached there is been be		Q1		1	Qž		93. j*		. v e 101	Rondan		1 ⁴
	SITE TYPE	23 32	VISIT PRO Planned No.	GRAMME	4.231	VISIT PRO Planned No.	GRAMME	144	VISIT PRO	OGRAMME	業業	VISIT PRO	GRAMME
	SITE TYPE	No. of Sites	of Routine Inspections (ODI 3/99)	ACTUAL	No. of Sites	of Routine trapectione (OPRA)	ACTUAL	No. of Sites	of Rouths Inspections (OPRA)	ACTUAL	No. of Shee	of Routine Inspections (OPRA)	ACTUA
A1 .	CO-DISPOSAL LANDFILL SITES	18	224.4	297	18	316	312	18	190	282			
1	OTHER LANDFILL SITES TAKING SPECIAL WASTE (INERT/ DEFINED ' UNDER SWR 96)	4	39.6	21	4		35		23	31			
AS :	BOREHOLES	2	14.85	9	2		8	2	10	6			
u	HOUSEHOLD, COMMERCIAL AND INDUSTRIAL WASTE LANDFILLS	22	136,95	120	20		116	22	143	119			
A5	LANDFILLS TAKING NON-BIODEGRADABLE WASTES (NOT CONSTRUCTION)	62	240.09	189	60	242	152	60	230	194			
A6 .	LANDFILLS TAKING OTHER WASTES (CONSTRUCTION; DEMOLITION; DREDGINGS)	26	97.35	84	28		79	28	120	99			
A7 .	INDUSTRIAL WASTE LANDFILLS (FACTORY CURTILLAGE)	B	13.2	31	8	26	18	8	27	25	I		
A8 1	LAGOONS	7	34.65	16	7		37	7	34	36			
A9 /	SPECIAL WASTE TRANSFER STATIONS	42	277.2	244	44		193	42	207	192			
10	IN-HOUSE STORAGE FACILITIES	8	3.3	7	8	4	9	10	15	12			
11	HOUSEHOLD, COMMERCIAL AND INDUSTRIAL TRANSFER STATIONS	126	478.5	673	122	1156	664	122	578	604			
112	CLINICAL WASTE TRANSFER STATIONS	15	99.42	93	15		55	15	68	43			
13	HOUSEHOLD WASTE AMENITY SITES	35	231	155	35	350	135	35	147	150			
A14 ·	TRANSFER STATIONS TAKING NON-BIODEGRADABLE WASTES	10	53.19	38	12		40	9	30	37			
415	MATERIAL RECYCLING TREATMENT FACILITIES	21	118.8	96	21		83	21	107	101			
A16	PHYSICAL TREATMENT FACILITIES	12	79.2	48	12		45	12	57	41			
417	PHYSICO-CHEMICAL TREATMENT FACILITIES	11	72.6	92	11		72	11	78	61			
A18 ·	INCINERATORS	3	13.62	18	3		16	4	12	10	<u> </u>		<u> </u>

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19	METAL RECYCLING SITES (VEHICLE DISMANTLERS)	60	99	217	62		1 8 0	60	260	231			
20	METAL RECYCLING SITES (MIXED MRSs)	60	99	191	57	185	143	62	266	198	1		
н –	CHEMICAL TREATMENT FACILITIES	9	59.4	28	8	352	36	8	34	21			
2 .	COMPOSTING FACILITIES	1	6.6	4	1		4	1	5	6		1	<u> </u>
	BIOLOGICAL TREATMENT FACILITIES	4	26.4	46	4		22	4	15	15		1	
4.j. ;	MOBILE PLANT	2	o	0	1	0	0	2	0	٥			
	TOTALS	566	2518.32	2717	663	2631	2452	5675	2395	2516	1101	0.1	. 0
	NUMBERS OF REGISTERED EXEMPTIONS				上海							計	情報
	ACTIVITY TYPE	TOTAL NUMBER REGISTERED	KNOWN ACTIVE SITES	TOTAL NUMBER REGISTERED	ACTIVE SITES	TOTAL NUMBER REGISTERED	ACTIVE SITES	TOTAL MUMBER	A KNOWN				
	MRS (PARA 44 & 45)	168		180		196							1
4	WASTE TO LAND (PARA 9 & 19)	. 497	0	515		546							
	LANDSPREADING (PARA. 7)	o			1.		la.						
	ALL OTHER EXEMPTIONS	2557		2679		2796							
	NUMBERS OF REGISTERED CARRIERS & BROKERS		ing T _{en} y						读礼				
	ТҮРЕ	Q1	Q2	Q3 -	Q4	1 a = 1				Trail a	ale de la	Ad. I	41.
	REGISTERED CARRIERS	4896	4860	4831					1.64	内部群		•10 II	
	REGISTERED BROKERS	34 ·	35	35	L	Select.		4.4					1 -
-	PRODUCER RESPONSIBILITY		•										
	ТҮРЕ	Q1	Q3			· · ·			11 :			1	1
	NUMBER OF AGENCY REGISTERED COMPANIES				ţi.				4 4 A	4.10 · ·			
	NUMBER OF SCHEME REGISTERED COMPANIES			14		20 1		r					
4	NUMBER OF REGISTERED ACCREDITED REPROCESSORS				•				1	3. 1			
	NUMBER OF APPROVED COMPLIANCE SCHEMES						1						

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RegionQ3SOUTH

	DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VIA F	EGIUNAL PRI	KEPS.				i.		14	
	NUMBER OF TFS SHIPMENTS	1 e				v			4.4	
	TYPE	Q1	Q2	Q3	Q4			Sec. 1	244 C	
	NUMBERS OF TFS SKIPMENTS NOTIFIED	24	22	29	I	4				
	SPECIAL WASTES						11.13			1.4
	ТҮРЕ	01/04/1899]			2		1 i	1997 - 1997 -	A
	NUMBER OF SPECIAL WASTE PRODUCERS					* <u>1</u> 2 × 1	0130		Spin of the lay	1
								i t i l i i i i		
	DATA ITEM F1 TO BE PROVIDED TO AREAS FROM SWAT CLIENT MA	NAGER VIA RI	EGIONAL SI	NAT CO-ORI	DINATORS		1,14	1945 B. 1917 B. 1918		<u></u>
•	TYPE	Q1	03	7						
					1.		21.10		$[1, 1] \in \{1, 1\}$	
	NUMBER OF AGENCY REGISTERED COMPANIES				5.4-	- 11-1 ×		(分析社) 部門		1.42
1	NUMBER OF SCHEME REGISTERED COMPANIES						1 1 1 A	(11) 本用)		1.11
					1.1	化过程分子	1.1			1 10
	NUMBER OF REGISTERED ACCREDITED REPROCESSORS			· · · ·	1.1.1.1	·		的法教授 计图		
							- 1. 新闻			·
1	NUMBER OF APPROVED COMPLIANCE SCHEMES							r And Mill		1.
	DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU VIA F	REGIONAL PR	REPS.				F & M.M.			
	NUMBER OF TES SHIPMENTS					÷.,		3.4.1		
	TYPE	Q1	02	.03	Q4		4.2	1. 11		
	NUMBERS OF TES SHIPMENTS NOTIFIED	24	22				11 (i.m			
	SPECIAL WASTES				11	:	18.24	Star G		12 00
	TYPE	01/04/1999	1			4		te de fine	All the second second	*
		and the second second second						in the second		1.1

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CUSTOMER CHARTER PERFORMANCE

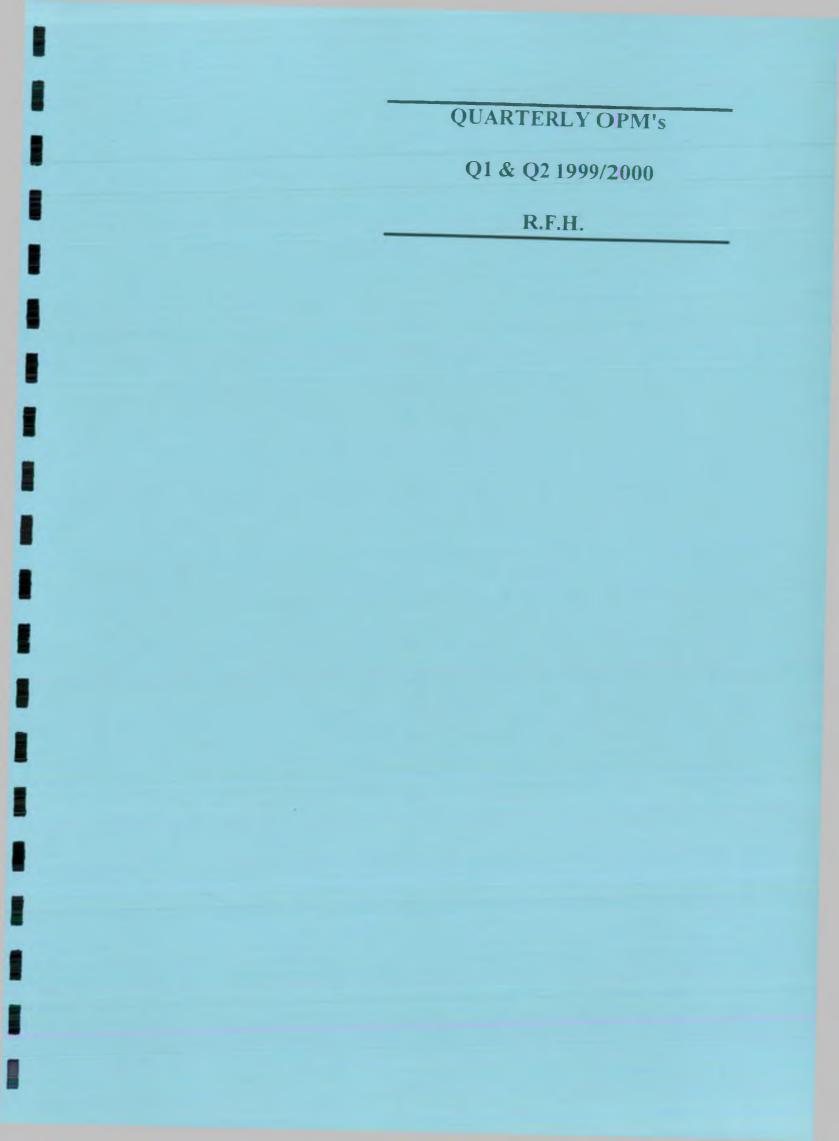
Q4 1998/99 & Q1, Q2 & Q3 1999/2000

R.F.H.

The Environment Agency - North West Region R.F.H. Achievement of Customer Standards JANUARY 1999 - DECEMBER 1999

NAME I DE SERVICE WE Provide The	作家は特殊のないでは、The Standard We Alm To Meet 10日本の書きの書い	Section 11	and the first second			
			1998/99	王章章 第二章	1999/00	西非非非常
			Q4	Q1	Q2	Q3
. Answering your telephone calls	Your telephone call to be answered within 15 seconds		(66,556) 98%	(53,122) 99%	(53.122) 99%	(44,738) 981
Responding to your complaints	An immediate response where this is possible and a written response or holding reply within		(00,000) 00 //	300,000 / 000.00	(
	5 days of receiving your complaint		(4) 100%	(4) 75%	(5) 80%	
. Responding to Government Information	Simple requests made under the Open Government Code of Practise on Access		141 100 //			
Requests	to Government Information will be responded to within 20 Days		Nü	Nil.	Nil	Nil
I. Responding to requests for Environmental	Requests for information under the Environmental Information Regulations will be		144			
Information	responded to within 2 months of receipt		(177) 100%	(136) 93%	(130) 100%	(97) 100%
5. Responding to your application for a licence	A decision on your application within three months of receiving your completed			(130) 30 %		1011100 %
to abstract or impound water	application. Complex cases may take longer to determine and we will seek to		Nil	Nil	Nil	Nil
to absolute or impound water	agree a longer response period with you if this is the case		110	1111		
5. Responding to pollution emergencies	Attending the location within two hours of reporting in normal working hours and	* Cat 1	Nil	Nil	NU	Nil
5. Responding to politikat emergencies	within four hours of reporting at other times	*Cat 2	Nil	Nil	Nil	Nil
7. Water sample analyses Public Register	Results of our Water samples analyses are made available to customers through the Public		T NH	180		
r. water sample analyses Public Register			(519) 91%	(1581) 83%	(2231) 96%	(1668) 939
- Efficient energie energiese Dublie Desister	Register. All the sample result will be put on the register within 60 days of being taken		(313) 3176	(1301) 0376	(2231) 3070	(1000) 537
 Effluent sample analyses Public Register 	Results of our Effluent samples analyses are made available to customers through the Public		A 111	A 11	Nil	Nil
	Register. All the sample result will be put on the register within 60 days of being taken		Nil	Nil		
Responding to your application for a	A decision on your application within 4 months of receiving your completed application.					
discharge consent	Complex discharges may take longer to determine and we will seek to agree a longer period		NII	Nil	NB	Nil
	you if this is the case.					
10. Responding to Integrated Pollution Control	We will determine IPC applications within 4 months of receipt of a fully completed application.					
(IPC) applications	Complex cases may take longer and we will agree upon a response period with the applicant		Nil	Nil	Nil	Nil
 Responding to applications relating to 	Applications seeking registration or authorisation for the production, management & dis		- (-			
radioactive waste	radioactive waste will be determined within 4 months of receipt of a fully completed appli	Registration	NU	Nil	Nil	Nil
		Authorisation	NII	Nil	Nil	Nil
Responding to waste management licence	All applications for waste management licences will be determined within 4 months of re					
applications	a fully completed application. Any modifications to licences will be determined within 2	Application	Nil	NII	Nil	Nil
	of receipt and all licence surrenders will be processed within 3 months of receipt. Compl	Modification	Nil	Nil	Nil	Nil
	cases may take longer and we will agree upon a response period with the applicant	Surrender	NII	Nil	Nil	Nil
 Responding to your application for a consent 	A decision on your application within 2 months of receiving your completed application					
to carry out flood defence or land drainage			Nil	Nil	Nil	Nil
works on main river, or certain works on	1					
ordinary watercourses and in the flood plain						
14. Responding to reported fish kills	Attending 90% of reported fish kills within 2 hours of reporting in normal working hours and		Ĩ			
	within 4 hours of reporting at other times.		Nil	Nil	Nil	Nil
 Responding to reports of illegal fishing and 	We will assess and initiate appropriate actions for 90% of reported incidents of illegal fishing or					
the handling of salmon in suspicious	suspicious handling of salmon within 2 hours of being notified during normal working hours, or		Nil	Nil	Nil	Nil
circumstances	within 4 hours at all other times,				l	
16. Responding to requests for advice on fisherie	Providing either a considered response or making a site visit within 20 days of receiving a					
conservation, navigation or recreation matters	request.		Nil	Nil	Níl	NIL
17. Providing advice to local authority planning	Advice provided on 50% of applications within 14 days, 75% of applications within 21 da	1 - 14 days	Nil	Nil	Nil	Nil
offices as a consultee on planning application	95% of applications within 28 days of receipt.	1 - 21 days	Nil	Nit	Nil	Nil
						Nil

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RFH	1999/00 QUARTERLY TEMPLATE	<u> </u>	
	······································	<u>├</u>	
	WATER QUALITY	┢─────	
		∤	
			İ
Discharge			
Monitoring & Control		Quarter 1	Quarter 2
(PPE reference: G2)			L
Section 1			
	No. of new applications received	0	
	No. of consent applications determined No. of consents determined in target time	0	
1.12	% discharge consent determined in target time	#DIV/0!	#DIV/0!
	The discular ger consent determined at larger whe	#01470:	
1.13	Number of Consent Reviews received	0	
	No. of consent reviews determined	0	
	No. of variations applied for by discharger	0	
	No. of variations determined	0	
1.16	No. of variations determined in target time	0	
	% variations determined in target time	#DIV/01	#DIV/0!
	No. of Concept modifications initiated by the Agency		
	No. of Consent modifications initiated by the Agency	0	
		t	j –
· · · · · ·	No. of consent revocations	0	
1.17	No. of consents applications/ variations awaiting determination	0	
		4	
1.18	No. of Groundwater applications received	0	
N			[
Discharge Inspection			
(PPE reference: H)			
(FFC Telefonce, H)	ROUTINE MONITORING:		
	No. of programmed routine enforcement sampling visits made	0	
	No. of routine enforcement sampling visits made	0	
	% achivement of planned routine effluent sampling programme	#DIV/0I	
2.20			
2.22			
Monitoring Controlled Waters			
(PPE reference: F)			· · · · · · · · · · · · · · · · · · ·
(FFETBIBIONCO. F)			
3.11	No. Routine single samples taken: statutory sampling prog:		
	Chemical samples:		
3,18	Total	222	17
	Biology:	ļ	
3.24	Total	0	
	Microbiology samples;		
	Total	0	4.77
3.32	% achievement of planned statutory sampling programme (103)	216%	173
3 33	No. Routine single samples taken: National Surveillance Prog;		
5.55	Chemical samples:		
3 37	Total	3	
		1	
	Biology:		
3.40	Total	0	
	% achievement of planned national surveillance sampling programme (18)	16%	33
3,41	* · ·		
	No. Routine single samples taken: Regional Operational sampling prog		
3,42	Chemical samples:		
3,42		855	36
3.42	Chemical samples: Total	855	36
3.42 3.49 3.50	Chemical samples:	855	36

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	Microbiology samples:		
3.64	Total	775	1371
3.65	% achievement of planned regional operational sampling programme (1765)	92%	98%
	No. of non effluent samples placed on Public Register		
	No. placed on Public Register in Target Time	1581	
	% of samples place on public register in target time.	1320 	#DIV/0!
		63.5%	ADIV/0
3 69	No. of effluent samples placed on Public Register	0	
	No. placed on Public Register in Target Time		
	% of samples place on public register in target time.	#DIV/0!	#DIV/0!
Pollution Prevention			
Scale is an issue)			
PPE Reference:B2)			
	% achievement of planned High Priority inspections		
	% achievement of planned Medium Priority inspections		
	% of sites included in planned high priority programme		
	% of sites included in planned medium priority programme		
ncident attendance			
and response			
PPE ref: J)			
4.18	No. of reported incidents responded to by an authorised officer	0	
4,19	No. of reported incidents responded to by an authorised officer within target time	0	(
	% of reported incidents responded to by an authorised officer within target time	#DIV/01	#DIV/0!
4.20	No. of Cat 1 incidents investigated	0	
4.21	No. of Cat 1 incidents investigated within stipulated standards of service	0	
	% of category 1 incidents investigated within stipulated standards of service	#DIV/01	#DIV/0!
	No. of Cat 2 incidents investigated	0	(
4.23	No. of Cat 2 incidents investigated within stipulated standards of service	0	
	% of category 2 incidents investigated within stipulated standards of service	#DIV/0!	#DIV/0!
	No. Pollution incident Reportees provided with feedback	0	(
4,20	% Pollution incident Reportees provided with feedback		
ENFORCEMENT			
(INFORMATION)			
(PPE ref:i)			
	No. of prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
5.12	Fines imposed (£)	0	
	Costs awarded (£)		
· · · · · · · · · · · · · · · · · · ·	No. of formal cautions issued and accepted	0	
<u> </u>			
5.15	No. of warning letters sent	0	(
	No. of enforcement notices issued under section 90 B	0	
	of WRA'91	0	
5.17	No. of actions taken under Section 90 B(4) to accure	0	
·····	compliance with Enforcement notices	0	
·			
		1 1	

	Integrated Pollution Control	+	 _
		<u> </u>	<u> </u>
			L
ACTIVITY	ITEM		
		1	
		QTR 1	QTR 2
UTHORISATION	EPA '90		
	Applications :	1	
ection 2			
	No, of IPC valid applications duty made	0	<u> </u>
		-	1
1.0	No. of IPC valid applications determined		t
	0 to 4 months	0	l
	>4 to 6 months	0	÷
	>6 to 12 months	0	
	> 12 months	0	
	Total	0	
· · · ·		<u> </u>	
	No. determined within A months or organized outcoming time	0	
	No, determined within 4 months or agreed extension time	<u> </u>	
		#DI) ((0)	#01/01
1.0	% determined within target period	#DIV/0!	#DIV/01
		+	
1.0	No. of IPC valid applications awaiting determination which at guarter end are:	-	ł
	0 to 4 months old	0	<u> </u>
	>4 to 6 months	0	t
	>6 to 12 months	0	·
	>12 months	0	
	Total	0	
		I	
	Substantial Variations to authorisations :		
		1	
1.0	No. of IPC valid applications for substantial variation duty made	0	
1.0	No. of IPC valid applications for substantial variation determined in :	1	
1,0	0 to 4 months	0	
-	>4 to 6 months	- ō	
	>6 to 12 months	0	
		ő	
	> 12 months	0	
	Total		
		0	
· · · · -	No. determined within 4 months or agreed extension time	<u>·</u>	
		#DIV/0!	#DIV/01
I.U	% determined within target period	#DIVIO:	#214/01
1.0	No. of IPC valid applications for substantial variation awaiting determination which at quarter end are:		
	0 to 4 months old	0	
	>4 to 5 months	0	
	>6 to 12 months -	0	
	>12 months	0	
	Total	0	ļ
		<u> </u>	Ļ
		ļ	
	Non-substantial variations to authorisations :		
1.0	No. of IPC valid applications for non-substantial variations duty made	0	
1.0	No. of IPC valid applications for non-substantial variations determined in :	1	l
	0 to 4 months old	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	- o	
	Total	- o	
			i ——
	No. determined within 4 months	0	
		<u> </u>	
4.0	M determined within 4 months	#DIV/0!	#DIV/01
1.0	% determined within 4 months	*U\V/Q!	*017/01
1.0	No. of IPC valid applications for non-substantial variation awaiting determination which at guarter end are		
	0 to 4 months old	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
		0	

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Commercial Confidentiality Claims :	0	
Authorisation reviews : 1.0 No. of IPC 4 year reviews of authorisation required by statute [per procedure EAQ/2/010] arising within the quarter No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 1.0 the quarter which were carried out within 4 years of authorisation or of the last review	•	
Authorisation reviews : 1.0 No. of IPC 4 year reviews of authorisation required by statute [per procedure EAQ/2/010] arising within the quarter No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 1.0 the quarter which were carried out within 4 years of authorisation or of the last review	•	
1.0 No. of IPC 4 year reviews of authorisation required by statute [per procedure EAQ/2/010 arising within the quarter No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 the quarter which were carried out within 4 years of authorisation or of the last review	-	0
1.0 No. of IPC 4 year reviews of authorisation required by statute [per procedure EAQ/2/010 arising within the quarter No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 the quarter which were carried out within 4 years of authorisation or of the last review		
arising within the quarter No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 the quarter which were carried out within 4 years of authorisation or of the last review		
arising within the quarter No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 the quarter which were carried out within 4 years of authorisation or of the last review		
No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within 1.0 the quarter which were carried out within 4 years of authorisation or of the last review	0	0
1.0 the quarter which were carried out within 4 years of authorisation or of the last review		
1.0 the quarter which were carried out within 4 years of authorisation or of the last review		
	0	0
1.0 % of statutory review programme completed in time #DIV/0		
1.0 % of statutory review programme completed in time #DIV/0:		
		#DIV/0!
No. of IPC 4 year reviews of authorisation completed in the guarter but which were		3
1.0 overdue (le completed in a period > 4 years since authorisation or from (ast review)	<u></u>	_
that were :	<u> </u>	
0 to 3 months overdue	0	0
> 3 to 6 months overdue	0	0
> 6 to 12 months overdue > 12 months overdue	0	0
Total	0	0
	<u> </u>	0
1.0 No. of IDC 4 user reviews of authorization supplies determination of supple and which are a	╶┯┼╴	
1.0 No. of IPC 4 year reviews of authorisation awaiting determination at guarter and which are : 0 to 3 months overdue	0	0
> 3 to 6 months overdue	0	0
> 6 to 12 months overdue		0
> 12 months overdue	-	
Total	-6-	- 0
	 -	
	+	
No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)		_
Part A's	0	0
Part 6's	ŏ	0
Total	0	0
	-+-	
No. of IPC Authorisations Revoked or Surrendered in Period :	0	0
Part A's	ŏ	0
Part B's	0	
	ð	0
	╇	
	+	
MONITORING	+	
1.0 Annual No. of programmed visits indicated under RSDM41 guidance		0
1.0 Annuar No. or programmed visits indicated under KSDWA Typicance	ݱ	
No. of Inspection visits under EPA'90 :		_
- application related	-0	0
- programmed visits	ð	0
- reactive visits	0	0
	ŏ	0
- other visits		
- other visits	-	
		#D1V/01
other visits Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0	+	#DIV/01
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0	0	#DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0		
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score #DIV/0 %	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of guarter)	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score #DIV/0 (cumulative number as at end of quarter)	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of guarter) % of total No. of Part A processes assessed and assigned an OPRA score #DIV/0 %	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score #DIV/0 (cumulative number as at end of quarter)	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total NO. of Part A processes assessed and assigned	0	0
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % DIV/0 (cumulative number as at end of quarter) CRI DEVELOPMENT WORK 1.0 No. of IPC Part A authonisations varied to satisfy CRI new reporting requirements CRI DEVELOPMENT	0	0 0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of guarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of guarter) CRI DEVELOPMENT WORK 1.0 No. of IPC Part A authonisations varied to satisfy CRI new reporting requirements CRI DEVELOPMENT WORK	0	0 0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % of total No. of Part A processes assessed and assigned an OPRA score % DIV/0 (cumulative number as at end of quarter) CRI DEVELOPMENT WORK 1.0 No. of IPC Part A authonisations varied to satisfy CRI new reporting requirements CRI DEVELOPMENT	0	0 0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of guarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of guarter) CRI DEVELOPMENT WORK 1.0 No. of IPC Part A authonisations varied to satisfy CRI new reporting requirements CRI DEVELOPMENT WORK		0 0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored No. of detailed site audits completed No. of Part A processes assessed and assigned an OPRA score (Cumulative number as 1.0 at end of quarter) % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter) CRI DEVELOPMENT WORK CRI DEVELOPMENT WORK 2.0 No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements 2.0 No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements		0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored		0 0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored		0 0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored		0 0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored		0 0 #DIV/0!
Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only) #DIV/0 1.0 No. of processes independently monitored		0 0 0 0 #DIV/0!

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1.0	No. of Schedule 1 Part A notifications received from operators	0	
	No. of regulated processes involved	0	
NFORCEMENT	EPA '90		[
		<u> </u>	
	PROSECUTIONS :		
	No. of Prosecutions concluded	0	
		<u> </u>	
	No. of successful prosecutions concluded	0	
	Fines Imposed (£)	0	
			<u>├</u> ────
	Costs awarded (E)	0	
	Number of prosecutions pending at quarter end	0	
		ļ	ļ
	No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or	•	
	prohibition notice		
	APPEALS :	<u> </u>	
		1	<u>├──</u> ──
	No.of appeals concluded	0	<u> </u>
	No, of appeals resolved in favour of the appellant	0	
	No. of appeals withdrawn	0	
	Number of appeals pending at quarter end	0	
			-
	JUDICIAL REVIEWS :		
		1	
	No. of judicial reviews concluded	0	
	No. of judicial reviews resolved in favour of the applicant	0	
	Number of judicial reviews pending at quarter end	0	
		<u> </u>	
	ENFORCEMENT & PROHIBITION NOTICES :		
	No. of Enforcement Notices issued under s,13 EPA'90	0	
	No. of Prohibition Notices issued under s.14 EPA'90	0	
MPROVING			
1.0	No. of key industrial source groups identified	0	
1,[No, of air quality assessments underway for key industrial source groups	0	
	An of air quality perservants completed for key industrial source proves	0	
1.0	No. of air quality assessments completed for key industrial source groups		

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	RADIOACTIVE SUBSTANCES (RAS)	<u> </u>	
ACTIVITY .			
AUTHORISATION	Applications for authorisation :	QTR 1	QTR 2
	RSA Band 1 & 2 Permissions		
1	No. of applications duly made within the reporting period	0	
2.	No. of RSA applications for authorisation determined within the reporting period which are:		
	0 to 4 months	- 0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
		<u> </u>	
3.	No. of RSA Band 1 & 2 applications duly made then withdrawn in period	0	
4,	No. of authorisations outstanding (awaiting determination) which at quarter end are:		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	Total	0	•
	RSA Band 3 Permissions		
5	No. of applications duly made within the reporting period	0	•
6.	No. of applications determined within the reporting period which are :		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	> 12 months	0	
	Total	0	
~~~~			··· -
7	No. of applications determined within target time or agreed extension time	0	
	% determined within target period	#D1V/01	#DIV/0!
8.	No. of applications duly made then withdrawn in period	0	
9.	No. of applications for authorisations awaiting determination which at quarter and are:		
	>4 to 6 months old		
	>6 to 12 months old		
	>12 months	0	
	>12 months Total		
		0	Ğ.
		0	(e)
· · · · · · · · · · · · · · · · · · ·		0	(e)
	Total           Applications for Major Variation to authorisation ;	0	ŝ.
		0	4
10.	Total           Applications for Major Variation to authorisation ;	0	
-	Total         Applications for Major Variation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period	0	(e
<u> </u>	Total         Applications for Major Variation to authorisation ;         Applications for Major Variation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:		
-	Total         Applications for Major Variation to authorisation ;         Applications for Major Variation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months		
-	Total         Applications for Major Variation to authorisation :         Applications for Major Variation to authorisation :         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period         Vo. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         O to 4 months         >4 to 6 months		
-	Total         Applications for Major Variation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >6 to 12 months		
-	Total         Applications for Major Variation to authorisation :         Applications for Major Variation to authorisation :         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period         Vo. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         O to 4 months         >4 to 6 months		
11.	Total         Applications for Major Verlation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >6 to 12 months         >12 months		
-	Total         Applications for Major Variation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >6 to 12 months         >12 months		
<u>11.</u> <u>12.</u>	Total         Applications for Major Variation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >6 to 12 months         >12 months         Total         No. of Major Variations duly made then withdrawn in period		
11.	Total         Applications for Major Variation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >6 to 12 months         >12 months         Total         No. of Major Variations duly made then withdrawn in period         No. of Major variations duly made then withdrawn in period         No. of major variations duly made then mithdrawn in period		
11.	Total         Applications for Major Variation to authorisation :         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >6 to 12 months         >12 months         No. of Major Variations duly made then withdrawn in period         No. of Major variations duly made then withdrawn in period         No. of major variations duly made then withdrawn in period         No. of major variations duly made then withdrawn in period         No. of major variations duly made then withdrawn in period		
11.	Total         Applications for Major Variation to authorisation :         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >6 to 12 months         >12 months         Total         No. of Major Variations duly made then withdrawn in period         No. of major variations outstanding (awaiting determination) which at quarter end are:         0 to 4 months old		
11.	Total         Applications for Major Variation to authorisation :         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >6 to 12 months         >12 months         No. of Major Variations duly made then withdrawn in period         No. of Major variations duly made then withdrawn in period         No. of major variations duly made then withdrawn in period         No. of major variations duly made then withdrawn in period         No. of major variations duly made then withdrawn in period		
<u>11.</u> <u>12.</u>	Total         Applications for Major Variation to authorisation :         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >12 months         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of Major Variations duly made then withdrawn in period         No. of 12 months old         >6 to 12 months old		
<u>11.</u> <u>12.</u>	Total         Applications for Major Verlation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >12 months         >10 to 4 months         >10 to 4 months         >11 months         >12 months         >12 months old         >4 to 6 months old         >4 to 6 months old         >12 months old         >24 to 6 months old         >25 to 12 months old         >24 to 6 months old         >25 to 12 months old		
<u>11.</u> <u>12.</u>	Total         Applications for Major Verlation to authorisation ;         RSA Band 1 & 2         No. of RSA Band 1 & 2 Major Variations duly made within the reporting period         No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:         0 to 4 months         >4 to 6 months         >12 months         >10 to 4 months         >10 to 4 months         >11 months         >12 months         >12 months old         >4 to 6 months old         >4 to 6 months old         >12 months old         >24 to 6 months old         >25 to 12 months old         >24 to 6 months old         >25 to 12 months old		

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14.	No. of RAS Band 3 Major Variations duly made within the reporting period	0	
15.	No. of RSA Band 3 Major Variations determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	Total	0	
16.	No		
10.	No. of major variations outstanding (awaiting determination) which at quarter end are:	0	2
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Total	0	
	Applications for Minor Variation to authorisation		
	RSA Band 1 & 2		
17.	No. of RSA Minor Variations duly made within the reporting period	0	
18.	No. of RSA Band 1 & 2 Minor Variations determined within the reporting period which are:		
	0 to 4 months	0	
•	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months	0	
	Total	0	
19.	No. of RSA Band 1 & 2 Minor Variations outstanding (awaiting determination) at guarter end : 0 to 4 months old		
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months old	0	
	Total	0	
	RSA Band 3		
20.	No. of RSA Minor Variations duly made within the reporting period	0	
21.	No. of RSA Band 3 Minor Variations determined within the reporting period which are:		
	0 to 4 months >4 to 6 months	0	_
	>6 to 12 months	0	
	>12 months	0	
	Total	0	
1.6.1			
22.	No. of RSA Band 3 Minor Variations outstanding (awaiting determination) at guarter end :		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old >12 months old	0	
	Total	0	
GISTRATION	Applications for Registration		
	RSA Band 4		
23.	No. of applications for registration duly made within the reporting period	0	
24.	No. of RSA Band 4 applications determined within the reporting period which are:		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	> 12 months	0	_
	Total	0	
25.	No. of applications determined within statutory period or agreed extension time	0	
	% applications determined within target period	#DIV/0!	#DA. //0
	174 ADDICATIONS DETERMINED WITHIN TARGET DEDOVI	#U/V/01	#DIV/O

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26.	No. of applications duty made then withdrawn in period	0	
27.	No. of RSA Band 4 registrations awaiting determination which at quarter end are:		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Total	0	
	Applications for Major Variation to Registrations		
			1
	RSA Band 4		
28.	No. of RSA Major Variations to registrations duly made within the reporting period		<u> </u>
29.	No. of Major Variations determined within the reportin period which are:		i
	0 to 4 months	0	<u> </u>
	>4 to 6 months	0	
	>6 to 12 months		
	>12 months		
	Total		
		<del></del>	<u>├</u>
			<b> </b>
30	No. of major variations awaiting determination which at quarter end are:		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months cld	0	
	>12 months	0	
	Total	0	
			[
		1	
	Applications for Minor Variation to registrations		
	RSA Band 4		<u> </u>
			l
31.	No. of RSA Minor Variations to registrations duty made within the reporting period		
		<u>+</u> *	
32.	No. of Minor Variations determined within the reporting period which are:		<u> </u>
	0 to 4 months	0	<u> </u>
	>4 to 6 months		
	>6 to 12 months		
	>12 months		
		0	
			<u> </u>
			<u> </u>
33	No. of minor variations duly made and then withdrawn within the period	0	
			·
34	No. of minor variations awaiting determination which at guarter end are:		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Total	0	
REVOCATIONS	No. of RSA Band 1 & 2 Authorisations Revoked/ Cancelled in Period	0	<u> </u>
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period	0	
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period	0	<u> </u>
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period No. of RSA Band 4 Registrations Revoked/ Cancelled in Period	0	
051/201/2	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period		
REVIEWS			
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period		
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by:	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by:	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months >24 months	0	
REVIEWS	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period RSA Band 1 & 2 Permissions No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by: 0 to 12 months >12 to 24 months >24 months	0	

35.	Band 1	0	
		<u> </u>	<u> </u>
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		<u> </u>
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	<u> </u>
	- Minor Nuclear Sites (Category E)	- 0	
	- Millor Noclear Sites (Calegory E)		
	Band 3	0	<b> </b>
	Band 4	0	
	Total	0	L
	Inspection Visits under RSA'90:		
	Number of Application related visits	2.1	
	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	1
·	- Intermediate Nuclear Sites (Category D)	0	<u>k</u>
	- Minor Nuclear Sites (Category E)	0	
	Band 3		
	Band 4	0	
		- <u>+</u>	i
	Number of Programmed (routine Inspection) visits		
		<u> </u>	
	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	Major Nuclear Sites (Categories B)	0	
•	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	. 0	
_	- Minor Nuclear Sites (Category E)	0	
	Band 3	0	
	Band 4	0	
	Number of Reactive visits		
	Band 1	0	
	Band 2 (categonsed as per RSR Workplanning Model - Version 4 16/10/98):	· · · · · · · · · · · · · · · · · · ·	
	- Major Nuclear Sites (Categories B)	ol	
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)		
	- Minor Nuclear Sites (Category E)	- [ 0]	
		_	
	Band 3	0	
	Band 4	0	
	Number of Other visits		
	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
	- Major Nuclear Sites (Categories B)	0	
	- Major Nuclear Sites (Categories C)	0	(00)
	- Intermediate Nuclear Sites (Category D)	0	<b>1</b>
	- Minor Nuclear Sites (Category E)	0	
	Band 3	o	
	Band 4	o o	
		<u> </u>	
	No. of inspection visits required in accordance with the RSR Workload Model guidance in Period		
<u> </u>	Band 1	0	
	Band 2 (categorised as per RSR Workplanning Model - Version <u>4, 16/10/98)</u> Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	0	
	- Intermediate Nuclear Sites (Category D)	0	
	- Minor Nuclear Sites (Category E)	0	
	Band 3	0	_
	Band 4	0	
	Totat	0	
	% achievement of annual inspections against RSR Workload Model guidance in Period		
	Band 1	#DIV/0!	#DIV/C
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)		
			#DIV/C
	- Major Nuclear Sites (Categories B)     - Major Nuclear Sites (Categories C)	#DIV/01	
	I- Maior Nuclear Sites (Ustegories L)	#DIV/0!	#DIV/0
	- Intermediate Nuclear Sites (Category D)	#DIV/0!	#DIV/0
	Intermediate Nuclear Sites (Category D)     Minor Nuclear Sites (Category E)	#DIV/01	#DIV/0
	Intermediate Nuclear Sites (Category D)     Minor Nuclear Sites (Category E)     Band 3	#DIV/01 #DIV/01	#DIV/0 #DIV/0
	Intermediate Nuclear Sites (Category D)     Minor Nuclear Sites (Category E)	#DIV/01	#DIV/0

NCIDENTS	RSA '93		·
36	Band 1 & 2 incidents		_
	No. of incidents found to be justified	0	
	No. of Regulated Processes involved	0	
	Band 3 incidents		
	No. of incidents found to be justified	0	
i	No. of Regulated Processes involved	0	
	Band 4 incidents		
	No. of incidents found to be justified	0	
	No. of Regulated Processes involved	0	
	RSA '93 Enforcement actions :		
	No. of Prosecutions concluded	0	
	No. of successful prosecutions concluded		
	Fines imposed (ů)	0	
	Costs awarded (ů)	0	
	No. of Enforcement Notices issued under s.21 RSA'93		
	No. of Prohibition Notices issued under s.22 RSA'93		

		LAND QUALITY		
ACTIVITY		ITEM		QTR 2
Section 4	1.0	No. of new contaminated land sites assessed for Agency involvement	0	
	1.0	No, of contaminated land site visits	0	

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	WATER RESOURCES		
ACTIVITY HYDROMETRY		QTR 1	QTR 2
Section 5			
	Number of data requests responded to within 10 working days		0
	Total number of data requests received	0	0
1,	% of hydrometric data requests responded to within 10 working days	#DIV/0!	#DIV/01
	No.of formal licence applications determined in target time		
1.	No.of formal licence applications determined	0	
<u> </u>	0 % formal licences determined in target time (statutory period or agreed extension)	#DIV/0!	#DIV/01
	No.of licence applications determined in :		
	0 to 3 months		
	> 3 to 6 months	0	(
	> 6 to 12 months	0	(
	> 12 months	0	
	- Total No. licences determined	0	
<u> </u>	No. of licence applications awaiting determination which at Quarter end are :		
	> 0 to 3 months old	0	(
	> 3 to 6 months old	0	(
	> 6 to12 months old	0	(
	> 12 months	0	(
	Total	0	(
1,	D No. of new formal licence applications received		
			·····
1.	1 No.of upward variations made	0	
<u>1.</u>	2 No.of downward variations made	0	(
1.	3 No. of other variations made		
2,	1 No. of part successions made	0	
2.	2 No. of whole or remainder successions made	0	(
3.	No. of licences revoked/lapsed/expired		
INSPECTION	(a) Highly critical sites :		
	0 - No. of inspections required by NRA policy	0	(
	0 - Actual no. of inspections made		
			·
1.	0 % achievement of licence enforcement policy - highly critical licences	#DIV/01	#DIV/0!
├ <b>─</b> ── <u></u>	0 No. of unplanned visits made	<u> </u>	(
	(b) Critical sites :		
1.	0 - No. of sites in force		(
3.	0 - No. of inspections required by NRA policy	0	(
1	0 - Actual no. of inspections made	0	(
<u> </u>			
¹ ;	0 % achievement of licence enforcement policy - critical licences	#DIV/01	#DIV/0I
1	0 No, of unplanned visits made	0	
	(c) Less critical sites :		
	0 - No. of sites in force	0	
	0 - No. of inspections required by NRA policy 0 - Actual no. of inspections made	0	
· ·	V - Actual no: or inspections made	0	·
1.	0 % achievement of licence enforcement policy - less critical licences	#DIV/0!	#DIV/01
1	0 No. of unplanned visits made	0	
	(d) Small sites :		
	- No. of sites in force	0	(
?	0 - No. of inspections required by NRA policy	0	

1.0	% achievement of licence enforcement policy - less critical licences	#DIV/0]	#DIV/0!
1.0	No. of unplanned visits made		
1.0	No. of non-compliant sites (total for all inspections)	O	(
ENFORCEMENT			<u> </u>
	No. of prosecutions concluded :		
	- Abstraction offences	Ö	
	impoundment offences	0	
	No. of successful prosecutions concluded :		
	- Abstraction offences	0	
	- Impoundment offences	0	
······································	% success rate of prosecutions taken	#DIV/01	#DIV/0!
	Fines imposed :	12	-
	- Abstraction offences (£)	0	
	- Impoundment offences (£)	0	
	Costs awarded :		
	- Abstraction offences (£)	0	1
	- Impoundment offences (£)	0	
~	No. of formal cautions accepted :		
	- Abstraction offences	0	
	Impoundment offences	0	
	No. of warning letters sent :		
	Abstraction offences	0	
	- Impoundment offences	0	

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	FLOOD DEFENCE		
ACTIVITY	ITEM	QTR 1	QTR 2
REGULATION &			
ENFORCEMENT			
Section 6			
	No of consents & byelaws positively determined within statutory period		
	No of valid consent & byelaw applications determined	0	
	% of consents & byelaws determined within statutory time	#DIV/0!	#D1V/0!
42			
MPROVEMENT &			-
DEVELOPMENT			
	Total actual flood defence capital expenditure:		
	- Fluvia) defences		
	- Tidal Defences		
	- Sea Defences	0	(
	- Other	439	570
		494	570
	Total alarmed flood defense analiel avecediture:		
	Total planned flood defence capital expenditure: - Fluvial defences		
		- 0	
	Tidal Defences	0	
	- Sea Defences		(
	- Total	494	494
	Actual expenditure at proportion of planned expenditure . Capital prop	100.0%	115.4%
	Actual expenditure as proportion of planned expenditure - Capital prog.		113.47
FLOOD			
WARNING			
1.0	No. of flooded properties which received a flood warning	0	
2.0	No. of flooded properties	0	0
	% of flooded properties which received a flood warning		(
	% of hooded properties which received a hood warming		(
-			
ENFORCEMENT	No. of prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	Fines imposed (£)	0	(
	Costs awarded (£)	0	
		_ <b></b>	
	No. of formal cautions accepted	0	
	No, of warning letters sent	0	

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	FISHERIES		
ACTIVITY			QTR 2
EGULATION			
ection 7			· ·
	No. of consent applications dealt within target time	0	
2.0	No. of consent applications received	0	
	% of consent applications responded to in target time	#DIV/0!	#DIV/0!
NFORCEMENT	No. of rod licence checks made (including multiple checks)		
2.0			
1.0	No. of rod licence checks made (excluding multiple checks)	0	
3.0	No. of unsatisfactory rod licence checks made (excl. multiple checks)	•	
4.0	No, of valid licences subsequently produced following an unsatisfactory check	0	
1.0	No. of failures to produce a valid rod licence	0	
<del></del>	Evasion rate (%)	#DIV/0!	#011/101
		*01070	#DIV/0
3.0	No. of locations visited (rod licence enforcement)	0	
1.0	No. of reports of illegal fishing actioned within target time No. of reports of illegal fishing		
2.0	rre, er reperta er inggar narning	<u> </u>	
	% of reports of illegal fishing actioned within target time	#DIV/0!	#DIV/0!
	No. of reports of handling of salmon in suspicious circumstances actioned in target time		
2.0	No. or reports or handling of salmon in suspicious circumstances		
	% of reports of handling of salmon in suspicious circumstances actioned in target time	#DIV/0!	#D1V/0!
	No. of infringements, licence offences :		<u> </u>
	· net	- 0	
	No. of infringements, byelaw/other offences :		
	- rod & line	0	
	- net		
	No, of prosecution/formal caution recommendations made within 35 days of date of offence	0	
	No. of prosecution/formal caution recommendations made	0	
	K of annexidan/formal option recommandations made within 26 days of data of official		400.000
	% of prosecution/formal caution recommendations made within 35 days of date of offence	#DIV/0!	#DIV/0!
	No. of prosecutions concluded for licence offences :		
	- Rod	0	
	- Net	0	
	No. of prosecutions concluded for byelaw/other offences		
	- rod & line	0	
	- Net	0	
	- Other		
	No. successful prosecutions concluded for licence offences :		
	- Rod	0	·
		0	<u> </u>
	No. successful prosecutions concluded for byelaw/other offences		
	- rod & line	0	
	- net	0	
	• Other		
	Fines imposed for licence offences :		
	- Rod (£)	0	
	- Net (£)	0	
	Finas (S) impreed for hydrou/other offences	_ <del> </del> _ <del> </del> _ <del> </del>	
	Fines (£) imposed for byelaw/other offences		

	- Other	0	0
	Costs awarded for licence offence prosecutions :		
	- Rod (£)		0
	- Net (£)	0	0
	Costs (£) awarded for byelaw/other offence prosecutions		
	- rod & line		0
	- net		0
	- Other	0	0
	No. of formal cautions accepted for licence offences :		
_	- Rod	0	0
	- Net	0	0
	No. of formal cautions accepted for byelaw/other offences		
	- rod & line	0	0
		0	0
	- Other	0	0
	No. of warning letters sent for licence offences :		
	- Rod		0
	- Net	0	0
	No. of warning letters sent for byelaw/other offences	<b></b>	
	- rod & line		0
	- net		0
	• Other	0	0

	FISHERIES Cont'd	┟────┼	<del></del>
ACTIVITY	ITEM	QTR 1	QTR 2
IMPROVEMENT	Length (km) of previously fishless river benefiting from restoration schemes	0	0
FISH KILLS	No. of Fish Kills (incidents) due to :	┼───┤	
& RESCUES	- Pollution	0	
	- Natural causes	0	
	- Other	0	
*	No. of fish kills where emergency attendance is deemed necessary	0	
	No. of fish kills attended by staff	Ö	
	No. of fish kills attended by staff in target time	0	
	% of fish kills attended by staff within target time	#DIV/01	#DIV/01
	No. of fish killed	0	
	No. of emergency fish rescues initiated in target time	0	
	No. of emergency fish rescues	0	
	% of emergency fish rescues actioned within target time	#DIV/0!	#DIV/0!
		<u>├</u>	
DEVELOPMENT	· · · · · · · · · · · · · · · · · · ·		
CONTROL			
1.	0 No.of referrals received by Fisheries for consideration :		
	- No. of Local Authority consultations	0	
	- No. of Agency consent applications	0	
	- No. of Agency works	0	
	No.of referrats responded to by deadline requested :		
3.	0 - No. of Local Authority consultations	0	
	- No. of Agency consent applications	0	
	- No. of Agency works	0	
	% of referrals responded to by deadline requested	#DIV/01	#DIV/01
		+	
	No of requests for fishery advice responded to in target time	0	
ADVISORY	No of requests for fishery advice	0	
SERVICES	% of requests for fishery advice responded to in target time	#DIV/0!	#DIV/01
	The principle of the second se		#U1V/UI

	RECREATION		
		<u></u>	
ACTIVITY	ITEM	QTR 1	QTR 2
PROMOTION &			
ADVISORY			
SERVICES			
Section 8			
1.	0 No. of requests for Recreation advice responded to in target time	0	C
2	0 No. of requests for Recreation advice	0	
1.	0 % of requests for advice responded to in target time	#DIV/01	#DIV/0!
DEVELOPMENT			
CONTROL			
	No.of referrals received by Recreation for consideration :		
?	- No. of Local Authority consultations	0	
	- No. of Agency consent applications	0	
	- No. of Agency works	0	(
3	0 No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	0	0
	- No. of Agency consent applications	0	Č.
	- No. of Agency works	0	(
		1 1	

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	CONSERVATION		
ACTIVITY	ITEM	QTR 1	OTR 2
PROMOTION &			
ADVISORY			
SERVICES			·······
Section 9			
1	0 No. of requests for Conservation advice responded to in target time	o	1
2	0 No. of requests for Conservation advice	0	
	% of requests for advice responded to in target time	#DIV/0!	#DIV/0!
PLANNING &			
DEVELOPMENT		ļ	
CONTROL			
	? No.of referrals received by Conservation for consideration :		
	- No. of Local Authority consultations	0	
	- No. of Agency consent applications	0	
	- No. of Agency works	0	1
3	0 No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	0	
	- No. of Agency consent applications	0	
	- No. of Agency works	0	
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/0!
	Number of SPA's, SAC's and Ramsar Sites		
	Number of Urgent' priority SPA's and SAC's agreed with EN/CCW		
	Number of Urgent priority SPA's and SAC's reviewed to establish 'significant effect' of existing Agency		
	Authorisations and activities		
IMPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	0	
		<del>ا ا</del>	

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	[]	
NAVIGATION	}	
	·	
ITEM	QTR 1	QTR 2
No. of licence/registration offences		0
No. of licence/registrations checked		0
All other licence enforcement checks		_
	;	(
	i — i	
% of licence/ registration compliance	#DIV/0!	#DIV/0!
No. of other Navigation offences (not licence/ registration related)	0	(
	0	
No. of offences recommended for prosecution	0	(
	4011/01	#DII ((0)
% of offences recommended for prosectsion in target time	#017/01	#DIV/01
No. of prosecutions concluded	0	(
No. of successful prosecutions concluded	ô	. (
Fines imposed (£)	0	(
Costs awarded (£)	0	
No. of formal cautions accepted	0	(
	_	
No. of warning letters sent	0	(
		-
		(
		(
% of emergency incidents attended in target time	#01//01	#DIV/0!
	#DIVIO(	#010/0
	┝━━━━━━━━┥	
	<u>├</u> ───	
No.of referrals received by Navigation for consideration :	<b> </b> -	
- No. of Local Authority consultations	0	
- No. of Agency consent applications	0	
- No. of Agency works	0	_
- No. of Agency works	0	
		#DIV/01
% of referrals responded to by deadline requested	#DIV/0+	
% of referrals responded to by deadline requested	#DIV/0!	
% of referrals responded to by deadline requested	#DIV/0!	
% of referrals responded to by deadline requested	#DIV/0!	
	#DIV/0!	
% of referrals responded to by deadline requested No. of requests for Navigation advice responded to in target time No. of requests for Navigation advice		
No. of requests for Navigation advice responded to in target time	0	
	ITEM Checks made at locks No. of licence/registration offences No. of licence/registrations checked All other licence entorcement checks No. of licence/registrations checked All other licence/registration offences No. of licence/registration compliance No. of other Navigation offences (not licence/ registration related) No. of offences recommended for prosecution within target time No. of offences recommended for prosecution in target time No. of offences recommended for prosecution % of offences recommended for prosecution No. of formal cautions concluded No. of successful prosecutions concluded Fines imposed (£) No. of formal cautions accepted No. of warning letters sent No. of emergency incidents attended within target time No. of emergency incidents attended in target time No. of emergency incidents attended in target time No. of emergency incidents attended in target time No. of ferterals received by Navigation for consideration : - No. of Local Authority consultations - No. of Authority consultations - No. of Authority consultations - No. of Local Authority consultation	NAVIGATION           ITEM         OTR 1           ITEM         OTR 1           Checks made at locks         0           No. of licence/registration offences         0           No. of licence/registrations checked         0           All other licence entropement checks         0           No. of licence/registration schecked         0           No. of offences recommended for prosecution within larget time         0           No. of prosecutions concluded         0           No. of prosecutions accepted         0           No. of emergency incidents attended within target time         0           No. of emergency incidents attended within target time         0           No. of emergency incidents attended in target time         0           No. of referrals received by Navitation for consideration :         0           No of referrals received by Navitation for considerat

	MULTIFUNCTIONAL		
1070 / T	1977 6 1		
ACTIVITY	ITEM	QTR 1	QTR 2
PLANNING			
Section 11			
	No. of planning applications:		
	No. processed in 1 to 14 Days of receipt	0	
	No. processed in 15 to 21 Days of receipt	0	
	No. processed in 22 to 28 Days of receipt	0	
	No. processed after more than 28 Days of receipt	0	
	<u> </u>		
	Percentage of planning applications processed within 14 days	#D1V/01	#DIV/01
	Percentage of planning applications processed within 21 days	#D1V/01	#DIV/0!
	Percentage of planning applications processed within 28 days	#DIV/0!	#DIV/0!
		#01010:	#D1410;
USTOMER	Complaints		
RELATIONS			
	No. of complaints received (by type)		
2.0	- policy complaint	1	
	- failure complaint	2	
	- conduct complaint	1	
	1		
71	No. of complaints responded to within time bands	-	
5.0	No. responded to in 1 - 5 working days of receipt	3	
	No. responded to in 6 - 10 working days of receipt		
	No, responded to in more than 10 working days of receipt	·	
	Percentage of complaints responded to within target time (5 working days)	75.0%	80.0
	Percentage of complaints responded to within 10 working days	100.0%	100.0
•	No. of complaints which, on investigation, proved justified		
	- policy complaint	0	
· · · ·	- failure complaint	0	
	- conduct complaint	0	-
		+ +	
	No. of MPs letters:		
1.0	No. responded to in 1 - 10 working days of receipt	5	
	No. responded to in 11 - 15 working days of receipt	0	
	No. responded to in more than 15 working days of receipt	0	
	Percentage of MPs' letters replied to within target time (within 10 working days)	100.0%	100.0
REQUESTS FOR	No. of visitors inspecting Agency-held public registers		
	The an instance and possible registeries	45	
		45	
	No. of requests exercised that required information from the sublic societors to be		
FROM	No. of requests received that required information from the public registers to be	45 71	
FROM THE AGENCY'S	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail		
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail		
FROM THE AGENCY'S		71	
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail		6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	71	
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	71	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months	71 1 128.7	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£)	71 1 128.7	
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from data of receipt of request)	71 1 128.7 71	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months	71 1 128.7	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from data of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time	71 1 128.7 71 67	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from data of receipt of request)	71 1 128.7 71	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from data of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time	71 71 128.7 71 67 67	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from data of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time	71 1 128.7 71 67	6
FROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from data of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	71 71 128.7 71 67 67	6
ROM THE AGENCY'S PUBLIC	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or	71 71 128.7 71 67 67	6
FROM THE AGENCY'S PUBLIC REGISTERS	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or	71 71 128.7 71 67 67	6
ROM THE AGENCY'S PUBLIC REGISTERS	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge	71 71 128.7 71 67 67	6
FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST WADE FOR	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge written requests :	71 71 128.7 71 67 67 0	6
FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST WADE FOR NFORMATION	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge	71 71 128.7 71 67 67	6
FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST MADE FOR NFORMATION deemed to be	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge Written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	71 71 128.7 71 67 67 0 0	6
FROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST MADE FOR NFORMATION deemed to be subject to the	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge Written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	71 71 128.7 71 67 67 0 0 0	6
FROM THE AGENCY'S PUBLIC REGISTERS WATERS WATERS WATERS WATERS NFORMATION deemed to be subject to the Environmental	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge Written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	71 71 128.7 71 67 67 0 0	6
ROM THE AGENCY'S PUBLIC REGISTERS WRITTEN REQUEST MADE FOR NFORMATION deemed to be subject to the	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge Written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	71 71 128.7 71 67 67 0 0 0	
ROM THE AGENCY'S PUBLIC REGISTERS VRITTEN REQUEST AADE FOR NFORMATION deemed to be ubject to the Invironmental Information Regulations)	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge written requests : No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests has responded to in full within statutory maximum time limit (ie within 2 months)	71 71 128.7 71 67 67 0 0 0	6
ROM HE AGENCY'S PUBLIC REGISTERS VRITTEN REQUEST MADE FOR NFORMATION deemed to be ubject to the invironmental information	sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£) No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service larget time No. of requests responded to in full within standard of service larget time No. of requests responded to in full within standard of service larget time No. of requests responded to in full within standard of service larget time No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to e delay or non-payment of a charge writtlen requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£)	71 71 128.7 71 67 67 0 0 0 127, 127, 0 0	

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	No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)		0
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or		0
	non-payment of a charge	┥──╵──┦─	
	No. of requests refused by reason for refusal : (These require referral to Legal and Head Office)	_	
	- when the requested information is not held by the Agency	0	C
	- when the requested information is not environmental information	0	<u> </u>
	when a request is too general or manifestly unreasonable	0	
	- when the requested information is not in an accessible form or location	0	(
	- when payment of a reasonable charge is refused	0	(
	- when information is capable of being treated as confidential and its disclosure would	0	(
	contravene any statutory provision or rule of law or would involve the breach of any agreement		
	- when the information is personal information contained in records held in relation to		
	an individual who has not consented its disclosure		
	- when the information was supplied to the Agency by a person who was not under or could have		
	been under any legal obligation to do so; did not supply it to the Agency in circumstances such that	<del>-  </del>	
	the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to		
	its disclosure		
	- when its disclosure would increase the likelihood of damage to the environment	0	(
	- when the information relates to matters affecting international relations, national defence	0	
	ar public security		
	- when information reletes to legal or other proceedings (whether actual or reasonably prospective)	0	. (
	- when information relates to the Agency's confidential deliberations or the contents of	0	
	internal communications	- <del> </del>	
	- when information is contained within a document or other record which is still in the course of		
	completion	<del>- </del>	
	- when information relates to matters affecting commercial or industrial confidentiality or intellectual		
	property (copyright, patents etc.)		
	- when information is supplied in part + ie part refusal	0	(
REQUESTS	No. of requests received that required open government information to be sent by post, fax, or E-Mail	0	0
MADE FOR			
NFORMATION			
WHICH QUOTE	No, of requests that resulted in a charge being made - ie over de minimis	0	(
THE OPEN	Total of monies received (£)	0	
GOVERNMENT		<u> </u>	
	No. of requests that were responded to in full within the maximum time limit of 20 working	0	
PRACTICE ON	days from date of receipt of the request		
ACCESS TO			
GOVERNMENT	No. of requests responded to in full within standard of service target time (within 10 working days from	0	
INFORMATION	data of receipt)		
	No. of requests responded to in full in excess of the time limit (is > 20 working days) where no extension		. (
	was agreed		_
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or	0	
	non-payment of a charge		
	No, of requests refused (NB These require referral to Legal and Head Office)	0	
	<u> </u>		
GENERAL	No. of general enquiries received - ie enquiries or requests for more general information	434	40
ENQUIRIES	not covered by the supply of information under the previous categories (above), which		
	can be satisfied with a simple written or oral response, or by supplying readily available		
	free publicity material		
		+	
FLAT RATE CHARG	LAND OWNERSHIP ENQUIRIES		
REQUESTS			
	No. of land supership assurides received	_ <del></del>	
	No. of land ownership enquiries received	0	
	Total of monies received (£)	0	
	No. of anguines responded to in full within 10 working days from the date of receipt	0	
	No. of enquiries responded to in full in excess of 10 working days from the date of receipt	0	
		╼┼╌═╾╼╼╧┟╌╴	
		_ <del> +</del>	
		1	
		1	
	SEARCHES		
	SEARCHES No. of search requests received	0	
		0	(

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No. of search requests that were responded to in full within the statutory maximum time	0	0
 of 2 months from date of receipt of the request		
 No. of search requests responded to in full within the service target time (within 10 working days from	0	0
 the date of receipt)		
 No. of search requests responded to in full in excess of the statutory time limit (ie > 2 months)	0	0
 No. of search requests responded to in full in excess of the time limit of 2 months due to delay or	0	0
non-payment of a charge		

			<u> </u>
	PERSONNEL		
ACTIVITY	ITEM	QTR 1	QTR 2
STAFF			
TURNOVER	Average no. of permanent employees (FTEs) in complemented posts		
Section 13	over last 12 months :		
	- Manual employees		
	- Non-manual employees	271	273
	Total no. permanent employees (FTEs) in complemented posts		
	leaving over last 12 months :		
	- Manual employees	0	
	- Non-manual employees	6	8
	Tumover rate (%) :		
	- Manual employees	#DIV/01	#DIV/0!
	- Non-manual employees	2.2	2.9
HEALTH &	No of reportable accidents :		
SAFETY	- Manual employees	0	C
	- Non-manual employees	0	
	- Total	0	0
	Total no. working days :		
	- Manual employees	0	C
	- Non-manual employees	70460	70980
	- Total	70460	70980
•	No.working days lost due to reportable accidents :		<u> </u>
·	- Manual employees	0	C
	- Non-manual employees	0	0
	- Total	0	0
	% of working days lost due to reportable accidents :		
	- Manual employees	#DIV/01	#DIV/0!
	- Non-manual employees	0.0	0.0
	- Total	0.0	0.0
	No of doug dougled to training a		
DEVELOPMENT	No. of days devoted to training : - Manual employees		0
DEAEFOLMENT	- Manual employees	116.5	20
	- Total	116.5	20
			20
<del>-</del>	% of working days devoted to training :		
	- Manual employees	#DIV/0!	#DIV/0!
	- Non-manual employees	0.2	0.0
	- Total	0.2	0.0

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1	QUARTERLY OPM's
1	Q3 1999/2000
	R.F.H.



FH	1999/00 QUARTERLY TEMPLATE	I		
		┨────	ł	
	WATER QUALITY	t		
Discharge				
Monitoring & Control	4	Quarter 3	Quarter 4	
(PPE reference: G2)				
Section 1				
	No. of new applications received No. of consent applications determined			- 10 C
	No. of consents determined in target time			
	% discharge consent determined in target time	#DIV/01	#DIV/01	
	Number of Consent Reviews received			
		<u> </u>		
	No. of variations applied for by discharger		1	
	No. of variations determined			
	No, of variations determined in target time	#DIV/0!	#DIV/0!	12
	A Vanauons determined in target time	#010/0!	#010/0!	
	No. of Consent modifications initiated by the Agency			
	No. of consent modifications determined			
	No. of consent revocations			
	No. of consent revocations	<u> </u>	·}	
1.17	No. of consents applications/ variations awaiting determination		1	1
				1
1.18	No. of Groundwater applications received			
Discharge			1	
Inspection				
(PPE reference: H)			<b>[</b>	
	ROUTINE MONITORING: No. of discharges inspected:numeric			· · ·
	No. of discharges inspected descriptive			
	% achievement of planned inspection programme[numeric and descriptive]			1
				]
	No. of planned effluent sampling visits made			
	No. of routine effluent samples taken % achivement of planned routine effluent sampling programme	#DIV/0!	#DIV/0!	
		#DI470:		
Monitoring Controlled Waters				
(PPE reference: F)				
· · · ·				
3.11	No. Routine single samples taken: statutory sampling prog:			
	Chemical samples:			
3.18		05		
	Total	95		
	lotal Biology:	95		
		95 0		
3.24	Biology: Total			
3.24	Biology: Total Microbiology samples:	0		
3.24	Biology: Total Microbiology samples: Total	0		
3.24	Biology: Total Microbiology samples:	0		
3.24 3.31 3.32 3.33	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog:	0		
3.24 3.31 3.32 3.33	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples:	0 16 108%		
3.24 3.31 3.32 3.33	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog:	0		
3.24 3.31 3.32 3.33 3.33	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total	0 16 108%		
3.24 3.31 3.32 3.33 3.33	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples:	0 16 108%		
3.24 3.31 3.32 3.33 3.37 3.37 3.40	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total	0 16 108% 18 18		
3.24 3.31 3.32 3.33 3.37 3.37 3.40	Biology:	0 16 108% 18 18		
3.24 3.31 3.32 3.33 3.37 3.40 3.41	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (19)	0 16 108% 18 0		
3.24 3.31 3.32 3.33 3.37 3.40 3.41	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (19) No. Routine single samples taken: Regional Operational sampling prog	0 16 108% 18 0		
3.24 3.31 3.32 3.33 3.37 3.40 3.41 3.42	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (19)	0 16 108% 18 0		
3.24 3.31 3.32 3.33 3.37 3.40 3.41 3.42 3.49	Biology: Total Microbiology samples: Total % achievement of planned statutory sampling programme (103) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (19) No. Routine single samples taken: Regional Operational sampling prog Chemical samples:	0 16 108% 18 0 95%		

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% achievement of planned regional operational compling programme (1765)	618/	
To bothe remember of plasmed regional operational dampining programming (1100)	01%	
No. of non-efficient symples placed on Public Register	1669	
		— <u>—</u> ——
		#DIV/0!
	33%	#019701
No. of efficient samples placed on Public Register		
		·
		#DIV/0!
	l l	
4		
% of sites included in planned medium priority programme	···	
No. of reported incidents responded to by an authorised officer		
		·
	#DIV/0	#DIV/0!
No. of Cat 1 incidents investigated		
	#DIV/0	#DIV/01
No. of Cat 2 incidents investigated		
	#DIV/0	#DIV/0!
No. Pollution incident Reportees provided with feedback		
	<u> </u>	
No. of prosecutions concluded		h
	t	
	<u> </u>	<u> </u>
	<u>_</u>	l
No, of warning letters sent		
No. of enforcement notices issued under section 90 B	<u>_</u>	<u> </u>
Tree		L
of WRA'91		
of WRA'91 No. of actions taken under Section 90 B(4) to secure		
	Microbiology samples: Total % achievement of planned regional operational sampling programme (1766) No. of non effluent samples placed on Public Register No. placed on Public Register in Target Time % of samples place on public register in target Time % of samples place on public register in target Time % of samples place on public register in target Time % of samples place on public register in target Time % of samples place on public register in target Time % of samples place on public register in target Time % of samples place on public register in target Time % of samples place on public register in target Time % of sites included in planned High Priority inspections % achievement of planned High Priority programme % of sites included in planned medium Priority programme No. of reported incidents responded to by an authorised officer No. of reported incidents responded to by an authorised officer within target time No. of Cat 1 incidents investigated No. of Cat 1 incidents investigated within stipulated standards of service % of category 1 incidents investigated within stipulated standards of service % of Category 2 incidents investigated within stipulated standards of service % of Category 2 incidents investigated within stipulated standards of service No. of Cat 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service % of category 2 incidents investigated within stipulated standards of service No. of Cat 2 incidents investigated within stipulated standards of service % of auccessful prosecutions concluded No. of auccessful prosecutions concluded No. of successful prosecutions concluded No. of successful prosecutions concluded No. of formal cautions issued and accepted No. of waming letters sent.	Total       323         % achievement of planned regional operational sampling programme (1765)       61%         No. of non effluent samples placed on Public Register       1668         No. of ann effluent samples placed on Public Register       1558         % of samples place on public register in target time.       93%         No. of effluent samples placed on Public Register       0         No. of affluent samples place on public register in target time.       0         % of samples place on public register in target time.       0         % achievement of planned High Priority inspections       9         % achievement of planned Hedium Priority inspections       9         % of sites included in planned medium priority programme       9         % of sites included in planned medium priority programme       9         % of sites included in planned medium priority programme       9         % of reported incidents responded to by an authorised officer       9         No. of reported incidents responded to by an authorised officer within target time       9         % of cat 1 incidents investigated within stipulated standards of service       9         No. of Cat 1 incidents investigated within stipulated standards of service       9         No. of Cat 2 incidents investigated within stipulated standards of service       9         % of category 1 incidents investi

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			·
	Integrated Pollution Control		ļ]
	IPC		ļ]
ACT 0 (17)			<b></b> ]
ACTIVITY	<u>ITEM</u>		
		QTR 3	QTR 4
	No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)	·	
	Part A's		
· · ··	Part B's		
	Total	0	
		ů,	
UTHORISATION	Applications :		<u> </u>
			<b></b> _
	No. of IPC valid applications duly made		
· · · ·	No. of IPC valid applications determined		<u>├──</u> ──
	0 to 4 months		
	> 4 months		·
	Total	· 0	0
	No. determined within 4 months or agreed extension time		
	% determined within target period	#DIV/0!	#D(V/0!
	No. of IPC valid applications awaiting determination which at quarter end are:		
	0 to 4 months old		
	4-12 months old		
	>12 months old		
		0	0
··· ···	substantial variations to authorizations		
	substantial variations to authorisations :		
	No. of IDC units and instance for substantial unitation duty == d-	——————	
<del></del>	No. of IPC valid applications for substantial variation duly made	┝────	
	No. of IPC valid applications for substantial variation determined in :		
· · · · ·	0 to 4 months		
	> 4 months		
	Total	0	0
		┝──ざ──┤	
		├ł	
	No. determined within 4 months or agreed extension time		
		1	I
	% determined within target period	#DIV/0!	#DIV/0!
	No of IPC valid applications for substantial variation awaiting determination which at quarter end an	e:	
	0 to 4 months old	2	
	4-12 months old		
	>12 months old		
	Total	0	• 0
	non substantial variations to authorisations :		
(1)			
(1)			
(1)			
1)	No. of IPC valid applications for non substantial variation duly made		

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	No. of IPC valid applications for non substantial variation determined in		
	0 to 4 months		
	> 4 months		
	Total	0	
	No. determined within 4 months		
·	% determined within target period	#DIV/0!	#DIV/0!
	No. of IPC valid applications for non substantial variation awaiting determination which at quarter er	nd are	
	0 to 4 months old		
	4-12 months old		
	>12 months old		
	Total	0	
4 YEAR REVIEWS	Authorisation reviews :		
4 TEAN NEVIEWS			
			_
	No. of IPC 4 year reviews of authorisation required by statute [per procedure EAQ/2/010		
	arising within the quarter		
	No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within		<u> </u>
	the guarter which were carried out within 4 years of authorisation or of the last review	┢──────┤	
	The deered which were carried out within 4 Agers of softrousshipt of of the last teniem		
	% of statutory review programme completed in time	#DIV/0!	#DIV/0!
	No. of IPC 4 year reviews of authorisation completed in the quarter but which were		
	overdue (ie completed in a period > 4 years since authorisation or from last review)	r	
		- ·	
	No. of IDC 4 years review of authorization availting determination at support		
	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end	<u> </u>	· · · · · ·
INSPECTION			
	Annual No. of programmed visits indicated under RSDM41 guidance		
3.0	No. of Inspection visits under EPA'90 :		
	application related		
	- programmed visits		
	- programmed visits		
	- programmed visits - reactive visits		
	- programmed visits - reactive visits		
	programmed visits     reactive visits     other visits	#DIV/01	#DIV/01
	- programmed visits - reactive visits	#DIV/01	#DIV/0!
	programmed visits     reactive visits     other visits	#DIV/01	#DIV/0!
	programmed visits     reactive visits     other visits     other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance		#DIV/0!
	programmed visits     reactive visits     other visits		#DIV/0!
	programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance		#DIV/0!
	- programmed visits     - reactive visits     - other visits     - other visits     - Other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as guarter er		#DIV/0!
	programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance		#DIV/0!
	- programmed visits     - reactive visits     - other visits     - other visits     - Other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as guarter er		#DIV/0!
	- programmed visits     - reactive visits     - other visits     - other visits     - Other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as guarter er		#DIV/0!
	- programmed visits     - reactive visits     - other visits     - other visits     - Other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as guarter er		#DIV/0!
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
INCIDENTS	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter er     No. of Part A processes which are non-operational ie. Do not need an OPRA score     No. of Part A processes which are non-operational ie. Do not need an OPRA score     (cumulative number as at end of quarter)     EPA '90     No. of pollution incident allegations found to be justified     No. of regulated processes involved	nd)	
	- programmed visits     - reactive visits     - other visits	nd)	
	- programmed visits     - reactive visits     - other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter er     No. of Part A processes which are non-operational ie. Do not need an OPRA score     No. of Part A processes which are non-operational ie. Do not need an OPRA score     (cumulative number as at end of quarter)     EPA '90     No. of pollution incident allegations found to be justified     No. of regulated processes involved	nd)	

	PROSECUTIONS :	<u> </u>		
	No. of Prosecutions concluded			
	No. of successful prosecutions concluded			
	Fines Imposed (£)			
	Costs awarded (£)			
	Number of prosecutions pending at quarter end			4
	•			
	No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or			
	no. or actions taken under 3.24 EFA 30 to secure compliance with an entiticement of			
	prohibition notice			
		<u> </u>		
	APPEALS :			
	No.of appeals concluded			
	No. of appeals resolved in favour of the appellant			
	No. of appeals withdrawn			
	Number of appeals pending at quarter end			
	JUDICIAL REVIEWS :			
	No. of judicial reviews concluded			
	No. of judicial reviews resolved in favour of the applicant			
		.).		
	Number of judicial reviews pending at quarter end			
_				
i.	ENFORCEMENT & PROHIBITION NOTICES :			
_				
			+	
	No. of Enforcement Notices issued under s.13 EPA'90		+	
	No. of Prohibition Notices issued under s.14 EPA'90	1	1	

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	RADIOACTIVE SUBSTANCES (RAS)		
	ITEM	QTR 3	QTR 4
		din s	
UCLEAR SITE	NUCLEAR SITES:		
UTHORISATIONS	Applications for RSA Band 1 & 2 authorisation :		
1.	No. of applications duly made within the reporting period		
2.	No. of applications determined within the reporting period		
З.	No. of applications outstanding (awaiting determination) which at quarter end are:		
	0 to 12 months >12 to 24 months		
	>24 months		
	Total	0	C
4.	Applications for variation to RSA Band 1 & 2 authorisation : No. of RSA Band 1 & 2 variations duly made within the reporting period		
5.	No. of RSA Band 1 & 2 variations determined within the reporting period which are:		
	0 to 12 months >12 to 24 months		
	>24 months		9-1
	Total	o	
6.	No. of variations outstanding (awaiting determination) which at quarter end are:		
	0 to 12 months		
	>24 months		
	Total	0	
7.	Nuclear Site Reviews : No. of RSA Band 1 & 2 Authorisations due for review in the reporting period	<	
β.	No. of RSA Band 1 & 2 Reviews completed in the reporting period		
9.	No. of RSA Band 1 & 2 Reviews which at the end of the reporting period are overdue by:		
	0 to 12 months		
	>12 to 24 months >24 months		
	Total	D	
NON NUCLEAR	NON NUCLEAR PERMISSIONS :		
PERMISSIONS			
	BAND 3 AUTHORISATIONS: Applications for RSA Band 3 authorisation :		
10.	No. of applications duly made within the reporting period	×.	ł
11.	No. of applications determined within the reporting period which are:		
	0 to 4 months >4 months		
	Total	0	
12.	No. of applications determined within 4 months or agreed extension time		
	% determined within target period		
13.	No, of applications for authorisation awaiting determination which at quarter end are: 0 to 4 months		
	>4 months Total	0	
	Applications for vertation to RSA Band 3 authorisations :		
14.	No. of RSA Band 3 variations duty made within the reporting period		
15.	No. of RSA Band 3 variations determined within the reporting period which are:		
	0 to 4 months		
1	>4 months	1	

	· ·					
16.	No. of applications determined within 4 months or agreed extension time	1	,	L I	1	
	: % determined within target period	1		11	11	
17.	No. of applications for variation awaiting determination with at quarter end are:					
	0 to 4 months	-		1		
	> 4 months Total		O			
		-	U		0	
	RSA Band 3 Revocations :					
18.	No. of RSA Band 3 Authorisations revoked within the reporting period					
	BAND 4 REGISTRATIONS:					
19.	Applications for RSA Band 4 registration :	1				
19.	No. of applications duly made within the reporting period				1	
20.	No, of applications determined in reporting period which are:					
	0 to 4 months					
	Total	ľ	0		0	
21.	No, of applications determined within 4 months or agreed extension time					
	% determined within target period					
22.	No. of applications for registration awaiting determination which at quarter end are:					
	0 to 4 months					
	Total		0		0	
	Applications for variation to PSA Pand A registrations :					
23.	Applications for variation to RSA Band 4 registrations : No. of RSA Band 4 variations duly made within the reporting period					
24.	No. of RSA Band 4 variations determined within the reporting period which are;					
24.	0 to 4 months					
	>4 months			$(\dot{\tau})$		
	Total		0		0	
25.	No. of applications determined within 4 months or agreed extension time					
	% determined within target period					
25						
26.	No. of applications for variation awaiting determination with at quarter end are: 0 to 4 months					4
	> 4 months					
	Total		0		0	
	RSA Band 4 Cancellations ;					
27.	No. of RSA Band 4 Registrations cancelled within the reporting period					
PECTIONS 28.	REGULATORY VISITS : No. of requiated sites for Bands 1 & 2 :_	_		-	a	
20.	Band 1					
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)	]	A Car Scatt	12.1.1	2	
	Major Nuclear Sites (Categories B)     Major Nuclear Sites (Categories C)					
	- Intermediate Nuclear Sites (Category D)					
	- Minor Nuclear Sites (Category E)			{		
	Total Band 1 & 2 Sites		0		0	
	No. of requiated permissions for Bands 3 & 4 :					
	Band 3 Authorisations					
	Band 4 Registrations Total Band 3 & 4 Permissions		0		o	
	141					
29.	Number of Visits made within the reporting period: Band 1				1	
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)	- 1	·			
	Major Nuclear Sites (Categories B)	- F				
	Major Nuclear Sites (Categories C)     Intermediate Nuclear Sites (Category D)					
	- Minor Nuclear Sites (Category E)					
	Band 3					
			0		0	

			1
	No, of visits required in accordance with the RSR Workplanning Model		
	Band 1		
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)	States and	Constant and
	- Major Nuclear Sites (Categories B)		
	- Major Nuclear Sites (Categories C)	l o	2.22
	- Intermediate Nuclear Sites (Category D)	ō	
	- Minor Nuclear Sites (Category E)	ō	
	Band 3	o o	
	Band 4	ů	
	Total		
	% achievement of annual FER inspections (accummulative)		
÷	Band 1	#DIV/01	#DIV/0!
	Band 2 - Categories B	#DIV/0!	#DIV/0!
	Band 2 - Categories C	#DIV/0!	#DIV/0!
	Band 2 - Categories D	#DIV/0!	#DIV/0!
	Band 2 - Categories E	#DIV/0!	#DIV/0!
	Band 3	#DIV/0!	#DIV/0!
	Band 4	#DIV/0!	#DIV/0!
·			
	INCIDENTS & ENFORCEMENTS		
	RSA '93		
30.	No. of Nuclear site incidents reported within the period		
31.	No. of Non Nuclear incidents reported within the period		
	· · · · · · · · · · · · · · · · · · ·		
NFORCEMENTS	RSA '93 Enforcement actions :		
32.	No. of Prosecutions concluded		
33.	No. of successful prosecutions concluded		
34.	Fines imposed (£)		-72
35.	Costs awarded (£)		-
36.	No. of formal cautions issued and accepted		
37.	No. of warning letters sent		
38.	No. of Enforcement Notices issued		
39.	No. of Prohibition Notices issued	A	1

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	LAND QUALITY		
ACTIVITY	ITEM	QTR 3	OTR 4
ection 41.0	No. of new contaminated land sites assessed for Agency involvement		
1.0	No, of contaminated land site visits		

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	WATER RESOURCES		
ACTIVITY	ITEM	OTR 3	QTR 4
IYDROMETRY			
Section 5			
	Number of data requests responded to within 10 working days		
	Total number of data requests received		
· · · ·	% of hydrometric data requests responded to within 10 working days	#D1V/0!	#DIV/01
ICENSING			
	No.of formal licence applications determined in target time		
	No.of formal licence applications determined		
<u> </u>	B( formal licenses determined in torget line (atotydes, period as even of a torgin)	450.00	
	% formal licences determined in target time (statutory period or agreed extension)	#DIV/0!	#DIV/01
	No.of licence applications determined in ;		
	0 to 3 months		_
	> 3 to 6 months		
	> 6 to 12 months		
	> 12 months		
	Total No. licences determined	0	
	No. of licence applications awaiting determination which at Quarter end are :		
······	<ul> <li>&gt; 0 to 3 months old</li> </ul>		
	> 3 to 6 months old		
	> 6 to 12 months old		
	> 12 months		- e -
	Total	0	
	No. of new formal licence applications received	<u> </u>	
	No.of upward variations made		
	No.of downward variations made		
	No. of other variations made		
	No. of part successions made		
	No. of whole or remainder successions made		
	No, of licences revoked/lapsed/expired		
INSPECTION	(a) Highly critical sites :		
	- No. of sites in force	<u>_</u>	
	- No. of inspections required by NRA policy     - Actual no. of inspections made		
	% achievement of licence enforcement policy - highly critical licences	#DIV/0!	#DIV/01
	No. of unplanned visits made		
	(b) Critical sites :		
	- No. of sites in force		
	No. of sites in force     No. of inspections required by NRA policy     Actual no. of inspections made		
	- No. of sites in force - No. of inspections required by NRA policy	#DIV/01	#DIV/0!
	No. of sites in force     No. of inspections required by NRA policy     Actual no. of inspections made     Sachievement of licence enforcement policy - critical licences	#DIV/01	#DIV/0!
	No. of sites in force     No. of inspections required by NRA policy     Actual no. of inspections made	#DIV/01	#DIV/0!
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made     % achievement of licence enforcement policy - critical licences     No. of unplanned visits made	#DIV/01	#DIV/0!
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made     * achievement of licence enforcement policy - critical licences     No. of unplanned visits made     (c) Less critical sites :	#DIV/01	#DIV/01
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made	#DIV/01	#DIV/01
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made     * achievement of licence enforcement policy - critical licences     No. of unplanned visits made     (c) Less critical sites :	#DIV/01	#DIV/01
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made	#DIV/01	#DIV/0
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made	#DIV/01	#DIV/01
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made		
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made		
	- No. of sites in force     - No. of inspections required by NRA policy     - Actual no. of inspections made		

	- No. of inspections required by NRA policy	·	
	- Actual no. of inspections made		
	% achievement of licence enforcement policy - less critical licences	#DIV/0!	#DIV/0!
	No. of unplanned visits made		
	No. of non-compliant sites (total for all inspections)		
NFORCEMENT			<u> </u>
-	No. of prosecutions concluded :		
	- Abstraction offences		
-	- Impoundment offences		
	No. of successful prosecutions concluded :		
	- Abstraction offences		
	- Impoundment offences		
	% success rate of prosecutions taken	#DIV/0!	#DIV/01
	Fines imposed :		
	- Abstraction offences (E)		
	- Impoundment offences (£)		
	Costs awarded :		
	- Abstraction offences (£)		
	- Impoundment offences (£)		
	No. of formal cautions accepted :		
	- Abstraction offences		
	- Impoundment offences		
	No, of warning letters sent :		
	- Abstraction offences		

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	FLOOD DEFENCE		
ACTIVITY	ITEM	QTR 3	QTR 4
REGULATION &			
ENFORCEMENT			
Section 6			
	No of consents & byelaws positively determined within statutory period		
2.0	No of valid consent & byelaw applications determined		
	% of consents & byelaws determined within statutory time	#DIV/0!	#DIV/0!
IMPROVEMENT &			
DEVELOPMENT			ļ
	Total actual flood defence capital expenditure:		ļ
	- Fluvial defences	0	
	- Tidal Defences	0	L
	- Sea Defences	0	
	- Other		<u> </u>
	- Total	0	0
	Total planned flood defence capital expenditure:		<b>}</b>
	- Fluvial defences		<u> </u>
	- Tidal Defences	- 0	ŧ
	- Sea Defences		<del> </del>
	• Other	494	<u> </u>
	- Total	494	
	Actual expenditure as proportion of planned expenditure - Capital prog.	0.0%	#DIV/0!
FLOOD		·	<u>+</u>
WARNING			
	No. of flooded properties which received a flood warning		
	No. of flooded properties		L
	% of flooded properties which received a flood warning		
······································			
ENFORCEMENT	No. of prosecutions concluded		
	No. of successful prosecutions concluded		<u> </u>
			1
•	Fines imposed (E)		<u> </u>
	Costs awarded (£)		
	No. of formal cautions accepted		┣━──
	(4)		<u> </u>
	No. of warning letters sent		1

	EIÓVEDISÓ	-{	
	FISHERIES		
ACTIVITY	ITEM	QTR 3	QTR 4
EGULATION			
Section 7	· · · · · · · · · · · · · · · · · · ·		
	No. of consent applications dealt within target time     No. of consent applications received		
2.0			
	% of consent applications responded to in target time	#DIV/01	#DIV/01
NFORCEMENT	No, of rod licence checks made (including multiple checks)	-	
1.0	No. of rod licence checks made (excluding multiple checks)		
3.0	No. of unsatisfactory rod licence checks made (excl. multiple checks)		
4 (	No. of valid licences subsequently produced following an unsatisfactory check		
1,0	No. of failures to produce a valid rod licence	2	
	Evasion rate (%)	#DIV/0!	#DIV/0!
	No. of locations visited (rod licence enforcement)		
	No. of reports of illegal fishing actioned within target time		
2.0	No. of reports of illegal fishing		
	% of reports of illegal fishing actioned within target time	#DIV/0!	#D(V/0)
			WDI VIOI
1.0	No. of reports of handling of salmon in suspicious circumstances actioned in target time		
2.0	No. of reports of handling of satmon in suspicious circumstances		
			#OIL (0)
	% of reports of handling of salmon in suspicious circumstances actioned in target time	#DIV/01	#DIV/0!
	No. of infringements, licence offences :		
	- net		
	No. of infringements, byelaw/other offences : - rod & line		·
	- net		
	- Other		
	No. of prosecution/formal caution recommendations made within 35 days of date of offence		
	No. of prosecution/formal caution recommendations made	-	
	% of prosecution/formal caution recommendations made within 35 days of date of offence	#DIV/0!	#DIV/0!
	No. of prosecutions concluded for licence offences :		
	- Net		
	No. of prosecutions concluded for byelaw/other offences		
	- rod & line		
	- net		
	No. successful prosecutions concluded for licence offences :		
	- Rod		
		+	
	No. successful prosecutions concluded for byelaw/other affences		
	- rod & line		
	- net		
	- Other		
	Fines imposed for licence offences :		
	- Rod (£)		
	- Net (£)		

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	- rod & line	<u> </u>	<u> </u>	T – –
	- net			
	- Other			1
			_	1
	Costs awarded for licence offence prosecutions :			
	- Rod (£)			1
	- Net (E)			1
			····	
	Costs (£) awarded for byelaw/other offence prosecutions			
	- rod & line			<u> </u>
	- net			<b> </b>
	• Other			<b>}</b>
	No. of formal cautions accepted for licence offences :			
	+ Rod			1
	- Net			1
	No. of formal cautions accepted for byelaw/other offences			I
	- rod & line			
	net		_	
	- Other			
	No. of warning letters sent for licence offences :		_{	╉───-
	- Rod	· · · · ·		<u> </u>
	- Net			1
_		-		1
	No. of warning letters sent for byelaw/other offences		-1	Î
	- rod & line			
	- net		-1	1
	- Other			1

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	FISHERIES Cont'd		
ACTIVITY	ITEM	QTR 3	QTR 4
IMPROVEMENT	Length (km) of previously fishless river benefiting from restoration schemes		<u> </u>
FISH KILLS	No. of Fish Kills (incidents) due to :		
& RESCUES	- Pollution		1
	- Natural causes		t —
	• Other		
	No, of fish kills where emergency attendance is deemed necessary		<u> </u>
	No. of fish kills attended by staff		ł
	No. of fish kills attended by staff in target time		
	% of fish kills attended by staff within target time	#DIV/01	#DIV/0!
	In the second of a start within the get time		#DIV/0!
	No. of fish killed		
	No. of emergency fish rescues initiated in target time		
·	No. of emergency fish rescues		t
	% of emergency fish rescues actioned within target time	#DIV/0!	#DIV/0!
PLANNING &			<u> </u>
DEVELOPMENT			1
CONTROL			1
1.0	No.of referrals received by Fisheries for consideration :		1
	- No. of Local Authority consultations		1
	- No. of Agency consent applications		l – – – – – – – – – – – – – – – – – – –
	- No. of Agency works		<b></b>
	No of referrals responded to by deadline requested :		<u> </u>
3.0	- No. of Local Authority consultations		
	- No. of Agency consent applications		
	- No. of Agency works		
	% of referrals responded to by deadline requested	#DIV/01	#DIV/0!
PROMOTION &	No of requests for fishery advice responded to in target time	<u> </u>	
ADVISORY	No of requests for fishery advice		
SERVICES			
	% of requests for fishery advice responded to in target time	#DIV/01	#DIV/0!

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		1	
		+	
	RECREATION	-1	
		1	
ACTIVITY	ITEM	OTR 3	QTR 4
PROMOTION &			
ADVISORY			
SERVICES			
Section 8			
	0 No. of requests for Recreation advice responded to in target time		
2	0 No. of requests for Recreation advice		
1	0 % of requests for advice responded to in target time	#DIV/0!	#DIV/01
			<u> </u>
DEVELOPMENT			
CONTROL		-1	[
	No.of referrals received by Recreation for consideration :		1
?	No. of Local Authority consultations		
	- No. of Agency consent applications		
	No. of Agency works		
3	0 No.of referrals responded to by deadline requested ;	+	
	- No. of Local Authority consultations		1
	- No. of Agency consent applications	1	1
	- No. of Agency works		
	% of referrals responded to by deadline requested	#DIV/0	#DIV/01

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<b> </b>		<b>—</b>	<b>┟───</b> ┤	1
	CONSERVATION	+		
ACTIVITY	ITEM	QTR 3	QTR 4	1
PROMOTION &				1
ADVISORY				1
SERVICES				1
Section 9				1
	1.0 No. of requests for Conservation advice responded to in target time	1		1
2	2.0 No. of requests for Conservation advice			1
				1
	% of requests for advice responded to in target time	#DIV/0!	#D[V/0!	L
				1
PLANNING &				1
DEVELOPMENT				1
CONTROL				
	? No.of referrals received by Conservation for consideration :			1
1	- No. of Local Authority consultations			1
L	- No. of Agency consent applications			1
L	- No. of Agency works	_ <b>_</b>		1
L		<b>_</b>	<u> </u>	1
3	3.0 No.of referrals responded to by deadline requested :	<b>_</b>	∔′	4
ļ	- No. of Local Authority consultations	<b>_</b>	∔′	1
<b> </b>	- No. of Agency consent applications	- <b> </b>	. <b> </b> '	4
L	- No. of Agency works	<b>_</b>	<i>I</i>	4
<b> </b>	% of referrals responded to by deadline requested	#DIV/0!	#DIV/0!	1
		1	1	1
	Number of SPA's, SAC's and Ramsar Sites	1		1
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW			1
	Number of 'Urgent' priority SPA's and SAC's reviewed to establish 'significant effect' of existing			
L	Agency Authorisations and activities		L/	
			——	1
		- <b> </b>	<b>↓</b>	4
1			/	

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ACTIVITY		QTR 3	OTR 4
			<u> </u>
			<b>_</b>
8			·
ENFORCEMENT			ļ
Section 10	Checks made at locks No. of licence/registration offences	<del></del>	<u> </u>
	No. of licence/registrations checked		<u>+</u>
			<del>                                      </del>
	All other licence enforcement checks		<u> </u>
1.0	No. of licence/registration offences		+
	No. of licences/registrations checked		<u> </u>
	% of licence/ registration compliance	#DIV/01	#DIV/0!
	No. of other Navigation offences (not licence/ registration related)		
	No, of offences recommended for prosecution within target time		
2.0	No. of offences recommended for prosecution		
			ļ
	% of offences recommended for prosecution in target time	#DIV/0!	#DIV/0!
			ļ
			↓
	No, of prosecutions concluded		ł
			<b> </b>
	No, of successful prosecutions concluded		
			<u> </u>
	Fines imposed (£)		<b> </b>
			ł
	Costs awarded (£)		4
	No. of formal cautions accepted		
			<u> </u>
	No. of warning letters sent		<u> </u>
			Cont'dJ
EMERGENCY			
RESPONSE			1
	No. of emergency incidents attended within target time		<u> </u>
	No. of emergency incidents		1
	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
PLANNING &	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
PLANNING &	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
PLANNING &	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL		#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL	No.of referrals received by Navigation for consideration :	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL	No.of referrals received by Navigation for consideration :	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL ?	No. of referrals received by Navigation for consideration : - No. of Local Authority consultations - No. of Agency consent applications - No. of Agency works	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL ?	No.of referrals received by Navigation for consideration : - No. of Local Authority consultations - No. of Agency consent applications - No. of Agency works No. of referrals responded to by deadline requested :	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL ?	No.of referrals received by Navigation for consideration : - No. of Local Authority consultations - No. of Agency consent applications - No. of Agency works No. of referrals responded to by deadline requested : - No. of Local Authority consultations	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL ?	No. of referrals received by Navigation for consideration ;         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested ;         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Local Authority consultations         - No. of Agency consent applications	#DIV/0!	#Div/o!
PLANNING & DEVELOPMENT CONTROL ?	No.of referrals received by Navigation for consideration : - No. of Local Authority consultations - No. of Agency consent applications - No. of Agency works No. of referrals responded to by deadline requested : - No. of Local Authority consultations	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL ?	No. of referrals received by Navigation for consideration :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested :         - No. of Agency consent applications         - No. of Local Authority consultations         - No. of referrals responded to by deadline requested :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works		
PLANNING & DEVELOPMENT CONTROL ?	No. of referrals received by Navigation for consideration ;         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested ;         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Local Authority consultations         - No. of Agency consent applications	#DIV/0!	#DIV/0!
PLANNING & DEVELOPMENT CONTROL ? 30	No. of referrals received by Navigation for consideration :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested :         - No. of Agency consent applications         - No. of Local Authority consultations         - No. of referrals responded to by deadline requested :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works		
PLANNING & DEVELOPMENT CONTROL ? 30 30 PROMOTION	No. of referrals received by Navigation for consideration :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested :         - No. of Agency consent applications         - No. of Local Authority consultations         - No. of referrals responded to by deadline requested :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works		
PLANNING & DEVELOPMENT CONTROL ? 30 30 PROMOTION & ADVISORY	No. of referrals received by Navigation for consideration :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested :         - No. of Local Authority consultations         - No. of Local Authority consultations         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works		
PLANNING & DEVELOPMENT CONTROL ? 30 30 PROMOTION & ADVISORY 10	No. of referrals received by Navigation for consideration :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested :         - No. of Agency consent applications         - No. of Local Authority consultations         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         - No. of Agency works         - No. of Agency works         - No. of referrals responded to by deadline requested         - No. of referrals responded to by deadline requested         - No. of referrals responded to by deadline requested         - No. of requests for Navigation advice responded to in target time		
PLANNING & DEVELOPMENT CONTROL ? 30 30 PROMOTION & ADVISORY 10	No. of referrals received by Navigation for consideration :         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works         No. of referrals responded to by deadline requested :         - No. of Local Authority consultations         - No. of Local Authority consultations         - No. of Local Authority consultations         - No. of Agency consent applications         - No. of Agency works		

	MULTIFUNCTIONAL		
ACTIVITY	ITEM	QTR 3	
PLANNING			
LIAISON			
Section 11			
	No. of planning applications:		
	? No. processed in 1 to 14 Days of receipt		
	No. processed in 15 to 21 Days of receipt		
	No. processed in 22 to 28 Days of receipt		
	No. processed after more than 28 Days of receipt		
			_
	Percentage of planning applications processed within 14 days	#D1V/0!	#DIV/0
	Percentage of planning applications processed within 21 days	#DIV/01	#DIV/0
	Percentage of planning applications processed within 28 days	#DIV/0!	#DIV/0
CUSTOMER	Complaints		
RELATIONS			
	No. of complaints received (by type)		
2.	0 - policy complaint	1	
	- failure complaint	5	
	- conduct complaint	0	
3.	0 No. of complaints responded to within time bands		
	No. responded to in 1 - 5 working days of receipt	5	
	No. responded to in 6 - 10 working days of receipt	1	
	No. responded to in more than 10 working days of receipt		
	Percentage of complaints responded to within target time (5 working days)	83.3%	#DIV/0
	Percentage of complaints responded to within 10 working days	100.0%	#DIV/0
	? No. of complaints which, on investigation, proved justified	· · · · · · · · · · · · · · · · · · ·	
	- policy complaint	0	
	- failure complaint	0	
	- conduct complaint	0	
	No. of MPs letters:		
1	0 No. responded to in 1 - 10 working days of receipt	3	
	No. responded to in 11 - 15 working days of receipt	0	
	No. responded to in more than 15 working days of receipt	0	
·	Percentage of MPs' letters replied to within target time (within 10 working days)	100.0%	#DIV/01
REQUESTS FOR	No. of visitors inspecting Agency-held public registers	- 18	
INFORMATION			
FROM	No. of requests received that required information from the public registers to be		
THE AGENCY'S	sent by post, fax or E-Mail	79	
PUBLIC			<u>.</u>
REGISTERS	No, of requests that resulted in a charge being made (is over de minimis)	2	
	Total revenue received (£)	448.20	
	No. of requests responded to in full within statutory maximum time limit (ie within 2 months		
	from date of receipt of request)	79	
		,,,	
	No. of requests responded to in full within standard of service target time	: <u>60</u>	
	nine or regeate respondente in rein million standard to scrate rarger dine		
	a. No. of requests responded to in every of the stations, maximum time time time time to a maximum.		
	No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)		
	No. of mounte menonical to infull in average of the platition, meningum time limit due to a defense.		
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge		<u> </u>
		0	
	written requests :		
MADE FOR	written requests :		
MADE FOR		97	
MADE FOR INFORMATION (deemed to be	written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail		
MADE FOR INFORMATION (deemed to be subject to the	written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis)	0	
MADE FOR INFORMATION (deemed to be subject to the Environmental	written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail		
MADE FOR INFORMATION (deemed to be subject to the Environmentat Information	written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£)	0	
MADE FOR INFORMATION (deemed to be subject to the Environmental	written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (is over de minimis)	0	

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No. of requests responded to in the write association program         65         1           No. of requests responded to in the states of the statutory maximum time limit (is - 2 monys)         6         1           No. of requests responded to in the state of the statutory maximum time limit (is - 2 monys)         6         1           No. of requests responded to in the state of the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the state of the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the state of the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the state of the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the statutory maximum time limit (is - 2 monys)         0         1           No. of requests responded to in the statutory maximum time statutory in the statutory maximum time limit (is - 2				
Ab. of requests responded to in full intenses of the statisticy maximum time time time due to easy of non-payment of a cleany         0           No. of requests responded to in full intenses of the statisticy maximum time time time due to easy of non-payment of a cleany         0		No. of requests responded to in full within standard of service target time	85	
Ab. of requests responded to in full intenses of the statisticy maximum time time time due to easy of non-payment of a cleany         0           No. of requests responded to in full intenses of the statisticy maximum time time time due to easy of non-payment of a cleany         0				
non-payment of a charge         0           Ste. of stouces's trabused by respondent to the pay and the of Office		No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	0	
non-payment of a charge         0           Ste. of stouces's trabused by respondent to the pay and the of Office				
No. of requests refused by reason for refusal. (These require refurni to Least and Head Office)         Image: Control of the density of th				
		nor-payment of a charge	<u> </u>	
		No, of requests refused by reason for refusal : (These require referral to Lega) and Head Office)		
			0	
		- when the requested information is not environmental information	ö	
Information in a capable of programmed and an analysis of the constraint of an additional and is disclosure would     constrained any statutory provision or rule of lev or would involve to brasch of any agreement     one of the community is associated to the Agency in accounts and in a individual who has not consented is disclosure     when the individual who has not consented is disclosure     when the individual who has not consented is disclosure     when the individual who has not consented is disclosure     when the individual who has not consented is disclosure     when the individual who has not consented is disclosure     when the individual who has not consented is disclosure     when the individual who has not consented to the Agency in occumatory associated to the Agency in occumatory and consents of     when the individual who has not consented to the Agency in occumatory and consents of     when the individual who has not consent in the individual to the consent of     when the individual is blaged or their proceedings (whether actual or rescarably prospective)     when the individual is used within a document or other record which is tall in the cores of     competition rules to matters efficing commercial or industrial confermitative or industrial     when information rules to matters efficing commercial or industrial confermitative or industrial     confermition rules to matters efficing commercial or industrial confermitative or industrial     confermition rules as matters efficing commercial or industrial confermitative or industrial     confermition rules as matters efficiency commercial or industrial confermitative or industrial     confermition rules as matters efficiency commercial or industrial confermitative or industrial     confermition rules as matters efficiency commercial or industrial confermitative or industrial     confermition rules as the period of an industrial confermitative or industrial     commercianteresponded to in full within the matterial in a conset or     compon		- when a request is too general or manifestly unreasonable	0	
		- when the requested information is not in an accessible form or location		
contraves by statutory provision or net allow or work where be beach of any agreeting.         0           an advocatal with his and concerned is disclosure         0           an advocatal with his and concerned is disclosure         0           and advocatal with his and concerned is disclosure         0           and advocatal with his and concerned is disclosure         0           and advocatal with his disclosure is by any other means that the Agency is concerned as advocatal his disclosure         0           be advocatal with his disclosure is by any other means than the Regulations, rational others         0           - when it disclosure would brocked is by any other means than the Regulations, rational other of advocatal his on packs carcity         0           - when it disclosure would brocked is begin or other proceedings (whithin a clustor resonatal prospective)         0           - when it disclosure is on thates or fielding infernational reasons, rational other of advocatal disclosure is on the proceedings (whithin a clustor resonatal prospective)         0           - when it disclosure is on thates affecting commercial or industrial confidentiatity or intelestal disclosure is on thates affecting commercial or industrial confidentiatity or intelestal disclosure is on the present disclosure is advocatal disclosure is on the present disclosure is advocatal disclosure is on the present disclosure is advocatal disclosu				
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an extendiqui who has not conserted is disclosure         0           been under any legal obligation to do so (d) not supply is to the Agency in occumatories such that the Agency is antitist to disclosure that the agency in occumatories such that the Agency is antitist to disclosure that there are than the Regulations and has not conserted to 0			·	
been under anv legal adolgation to do so dirinal supply is for the Agancy in commanances supplies to include to disclose 19 by any other means than the Regulations; and, has not conserted to include to disclose 19 by any other means than the Regulations; and has not conserted to include to disclose 19 by any other means than the Regulations; and/or and to include to disclose 19 by any other means that the Regulations; and/or and/or any book security         0				
Image: Strict Strin Strict Strict Strin Strict Strict Strict Strict Strict Strict S				
		the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to		-
		its disclosure	0	
or public Security         0          when information issues to legal or other proceedings (whether actual or resonably prospective)         0          when information issues to the Agency's confidential deliberations or the contents of         0          when information issues to one agency's confidential deliberations or the contents of         0          when information is contained within a document or other record which is still in the course of         0          when information is supplied on pain - is part refutabl         0          when information is supplied on pain - is part refutabl         0          when information is supplied on pain - is part refutabl         0           RECUESTS         No. of requests received that required open government information to be sent by part [au, or E-Mail         0           RECUESTS         No. of requests that resulted in a charge being made - is over de minimis         0         0           INFORMATION         No. of requests that resulted in a charge being made - is over de minimis         0         0           CODE OF         No. of requests that were responded to in full within the maximum time limit of 20 working         0         0           ROCVERNENT         No. of requests responded to in full within standard of sense larget lime (within 10 working days) from         0         0           ROCVERNENT         No. of requests responded to in full in excess of the time li		· ·	0	
- when information relates to begad or other proceeding (whether actual or reasonably propedies)         0           - when information relates to be Apency's confidential deliberations or the contents of         0           - when information is contained within a document or other record which is still in the course of         0           - when information is contained within a document or other record which is still in the course of         0           - when information is contained within a document or other record which is still in the course of         0           - when information is upplied in pain - is part relusal         0           - when information is upplied on pain - is part relusal         0           - when information is upplied on pain - is part relusal         0           - when information is upplied in a charge being made - is over de misimis         0           Total of mouses received (b)         0           GOVERNMENT         0 of requests that required open government information to be sant by pain, fax, or E-Mail         0           GOVERNMENT         Total of mouses received (b)         0	. <u> </u>	-		
internal communications       0         when information is contained within a document or other record which is still in the course of completion       0         when information is contained within a document or other record which is still in the course of completion       0         when information is supplied in part - is part refusal       0         RECUESTS       No. of requests received that required open government information to be sant by post, fax, or E-Mail       0         RECUESTS       No. of requests that resulted in a charge being made - is over de minimis       0			–°	
when information is contained within a document or other record which is still in the course of completion         0			<u> </u>	
completion         Completion         0           - vhen reformation relates to matters effecting commercial or industrial confidentiality or intellectual         0           - vhen reformation is supplied in pan - is part refusal         0           REQUESTS         No. of requests received that required open government information to be sant by post, fax, or E-Meil         0           MADE FOR         No. of requests received that required open government information to be sant by post, fax, or E-Meil         0           MADE FOR         No. of requests that resulted in a charge being made - ie over de minimits         0         0           OCDE OF         No. of requests that resulted to in full within the maximum time limit of 20 working         0         0           PRACTICE ON         days from relates of receipt of the recuest         0         0         0           GOVERNMENT         No. of requests responded to in full within standard of service target time (within 10 working days from         0         0         0           INFORMATION         As a greed         0         0         0         0         0           INFORMATION         As a fore desponded to in full in excess of the time limit (le > 20 working days) where no extension         0         0         0         0         0         0         0         0         0         0         0         0				
- when information relates to matters effecting commercial or industrial confidentiality or netellectual       0         - when information is applied in part - is part relusal       0         REQUESTS       0         MADE FOR       0. of requests received that required open government information to be sent by post, fax, or E-Meil       0         INFORMATION       0	<u> </u>		0	
- when information is supplied in part - is part refusal     0       REQUESTS     No. of requests received that required open government information to be sent by post, fax, or E-Mail     0       REQUESTS     No. of requests received that required open government information to be sent by post, fax, or E-Mail     0       INFORMATION     No. of requests that resulted in a charge being made - ie over de minimis     0       THE OPEN     Total of mones received (L)     0       GOVERNMENT     0				
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MADE FOR       INFORMATION         INFORMATION       Total of requests that resulted in a charge being made - ie over de minimis         THE OPEN       Total of monies received (L)         GOVERNMENT       0         CODE OF       No. of requests that ware responded to in full within the maximum time timit of 20 working         PRACTICE ON       days from date of receipt of the request         ACCESS TO       O         GOVERNMENT       No. of requests responded to in full within standard of service larget time (within 10 working days from         MADE FOR       No. of requests responded to in full in excess of the time limit (le > 20 working days) where no extension         Was agreed       0         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full within the requests for mone general information		- when information is supplied in part - ie part refusal	0	
MADE FOR       INFORMATION         INFORMATION       Total of requests that resulted in a charge being made - ie over de minimis         THE OPEN       Total of monies received (L)         GOVERNMENT       0         CODE OF       No. of requests that ware responded to in full within the maximum time timit of 20 working         PRACTICE ON       days from date of receipt of the request         ACCESS TO       O         GOVERNMENT       No. of requests responded to in full within standard of service larget time (within 10 working days from         MADE FOR       No. of requests responded to in full in excess of the time limit (le > 20 working days) where no extension         Was agreed       0         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full within the requests for mone general information				
MADE FOR       INFORMATION         INFORMATION       Total of requests that resulted in a charge being made - ie over de minimis         THE OPEN       Total of monies received (L)         GOVERNMENT       0         CODE OF       No. of requests that ware responded to in full within the maximum time timit of 20 working         PRACTICE ON       days from date of receipt of the request         ACCESS TO       O         GOVERNMENT       No. of requests responded to in full within standard of service larget time (within 10 working days from         MADE FOR       No. of requests responded to in full in excess of the time limit (le > 20 working days) where no extension         Was agreed       0         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or         No. of requests responded to in full within the requests for mone general information				
INFORMATION       No. of requests that resulted in a charge being made - is over de minimis       0         VMICH QUOTE       Total of monies received (L)       0         GOVERNMENT       CoDe OF       No. of requests that were responded to in full within the maximum time limit of 20 working       0         PRACTICE ON       days from date of receipt of the request       0       0         ACCESS TO       GOVERNMENT       No. of requests responded to in full within standard of service larget time (within 10 working days from       0         INFORMATION       date of receipt)       0       0         No. of requests responded to in full in excess of the time limit (le > 20 working days) where no extension       0         was agreed       0       0         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or       0         non-payment of a charge       0       0         Can be satisfied with a simple written or oral response, or by supplying readily available       0         REDURIES       Can be satisfied with a simple written or oral response, or by supplying readily available       0         If EAT RATE CHARG       0       0       0         Image: Standard of to in full in excess of 10 working days from the date of receipt       0       0         Image: Standard of monies responded to in full within 10 work		No, of requests received that required open government information to be sent by post, fax, or E-Mail	<u> </u>	
WHICH QUOTE       No. of requests that resulted in a charge being made - ie over de minimits       0         THE OPEN       Total of monies received (£)       0         CODE OF       No. of requests that were responded to in full within the maximum time limit of 20 working       0         PRACTICE ON       days from date of receipt of the request       0         ACCESS TO       0       0         GOVERNMENT       No. of requests responded to in full within standard of service target time (within 10 working days from       0         INFORMATION       date of receipt)       0       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or       0         No. of requests refused (NB These require referral to Legal and Head Office)       0       0         GENERAL       No. of requests refused (NB These requires or requests for more general information       0       0         GENERAL       No. of requests received - is enquires or requests for more general information       0       0         GENERAL       No. of requests received (is enquires or requests for more general information       0       0         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRUES       0       0       0       0 <td>-</td> <td></td> <td></td> <td></td>	-			
THE OPEN       Total of monies received (£)       0         GOVERNMENT       CODE OF       No. of requests that were responded to in full within the maximum time limit of 20 working       0         PRACTICE ON       days from date of receipt of the request       0       0         ACCESS TO       0       0       0         GOVERNMENT       No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt)       0       0         Mo. of requests responded to in full in excess of the time limit (le > 20 working days) where no extension       0       0         was agreed       0       0       0       0         No. of requests responded to in full in excess of the time limit (le > 20 working days) due to a delay or non-payment of a charge       0       0         No. of requests refused (NB These require referral to Legal and Head Office)       0       0       0         ENDURIES       not covered by the supply of information under the previous categories (above), which       0       0       0       0         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRES       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0 </td <td>-</td> <td>No. of requests that resulted in a charge being made . is over de minimia</td> <td></td> <td></td>	-	No. of requests that resulted in a charge being made . is over de minimia		
GOVERNMENT       No. of requests that were responded to in full within the maximum time limit of 20 working       Image: Content of the request         ACCESS TO       days from date of receipt of the request       0         ACCESS TO       No. of requests responded to in full within standard of service target time (within 10 working days from       0         GOVERNMENT       date of receipt)       0       0         No. of requests responded to in full within standard of service target time (within 10 working days from       0       0         We as agreed       0       0       0       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0       0         Mo. of requests refueed (NB These require referral to Legal and Head Office)       0       0       0         GENERAL       No. of general enguines received - is enguines or requests for more general information can be satisfied with a simple written or oral response, or by supplying readily available       0       0         Can be satisfied with a simple written or oral response, or by supplying readily available       0       0       0         Mo. of land ownership enquiries received       0       0       0       0		· · ·		
PRACTICE ON       days from date of receipt of the request       0         ACCESS TO       No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt)       0         INFORMATION       No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension       0         was agreed       0       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests refused (NB These requires or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available       0         If the publicity material       0       0         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES       0         REQUESTS       No. of land ownership enquiries received       0         No. of enquines responded to in full in excess of 10 working days from the date of receipt       0         No. of enquines responded to in full in excess of 10 working days from the date of receipt       0				
ACCESS TO GOVERNMENT No. of requests responded to in full within standard of service target time (within 10 working days from date of receipt) No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension was agreed No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge No. of requests refuesed (NB These require referral to Legal and Head Office) Can be satisfied with a simple written or oreguests for more general information can be satisfied with a simple written or and response, or by supplying readily available free publicity material FLAT RATE CHARG No. of lenguines received (£) No. of enguines responded to in full within 10 working days from the date of receipt No. of enguines responded to in full in excess of 10 working days from the date of receipt No. of enguines responded to in full in excess of 10 working days from the date of receipt SEARCHES	CODE OF	No. of requests that were responded to in full within the maximum time limit of 20 working		
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within 10 working days from dale of receipt)       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension       0         was agreed       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or       0         Mo. of requests refused (NB These require referral to Legal and Head Office)       0         GENERAL       No. of general enguines received - ie enguines or requests for more general information       0         INPUBLIES       not covered by the supply of information under the previous categories (above), which       0         Integration       111       111         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES       0         REQUESTS       No. of enquires received (£)       0       0         No. of enquires responded to in full within 10 working days from the date of receipt       0       0         No. of enquires responded to in full within 10 working days from the date of receipt       0       0         No. of enquires responded to in full in excess of 10 working days from the date of receipt       0       0         No. of enquiries	PRACTICE ON	days from date of receipt of the request	0	
INFORMATION       date of receipt)       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or       0         No. of requests refused (NB These require referral to Lagal and Head Office)       0         SENERAL       No. of general enguines received - ie enguines or requests for more general information         ENQUIRIES       not covered by the supply of information under the previous categories (above), which         Can be satisfied with a simple written or oral response, or by supplying readily available       311         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES       0         REQUESTS       No. of anguines received (£)       0         No. of enguines responded to in full within 10 working days from the date of receipt       0         No. of enguines responded to in full in excess of 10 working days from the date of receipt       0         No. of enguines responded to in full in excess of 10 working days from the date of receipt       0         No. of enguines responded to in full in excess of 10 working days from the date of receipt	-			
No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension       0         was agreed       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         GENERAL       No. of general enquiries received - ie enquiries or requests for more general information       0         GENERAL       No. of general enquiries received - ie enquiries or requests for more general information       0         GENERAL       No. of general enquiries received - ie enquiries or requests for more general information       0         GENERAL       No. of general enquiries received - ie enquiries or requests for more general information       0         GENERAL       No. of general enquiries received and receives categories (above); which       0         Can be salisfied with a simple written or oral response, or by supplying readily available       311         FLAY RATE CHARG       LAND OWNERSHIP ENQUIRIES       0         REQUESTS       No. of enquiries received (£)       0         No. of enquiries responded to in full within 10 working days from the date of receipl       0         No. of en				
was agreed       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         GENERAL       No. of requests refused (NB These requires or requests for more general information not covered by the supply of information under the previous calcegones (above), which can be satisfied with a simple written or oral response, or by supplying readily available       —         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES       —         REQUESTS       0       —         No. of enquires received (£)       0       —         No. of enquires responded to in full within 10 working days from the date of receipt       0       —         No. of enquires responded to in full in excess of 10 working days from the date of receipt       0       —	INFORMATION	date of receipt)	0	
was agreed       0         No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         GENERAL       No. of requests refused (NB These requires or requests for more general information not covered by the supply of information under the previous calcegones (above), which can be satisfied with a simple written or oral response, or by supplying readily available       —         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES       —         REQUESTS       0       —         No. of enquires received (£)       0       —         No. of enquires responded to in full within 10 working days from the date of receipt       0       —         No. of enquires responded to in full in excess of 10 working days from the date of receipt       0       —		No. of requests respondent to in full is evenes of the time limit lie > 20 working days) where as evenesion .		
No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or non-payment of a charge       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         GENERAL       No. of general enquires received - ie enquires or requests for more general information not covered by the supply of information under the previous categories (above), which can be satisfied with a simple written or oral response, or by supplying readily available			<u> </u>	
non-payment of a charge       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         GENERAL       No. of general enquiries received - ie enquiries or requests for more general information         ENQUIRIES       not covered by the supply of information under the previous categories (above), which         Can be satisfied with a simple written or oral response, or by supplying readily available       1         free publicity material       1         FLAT RATE CHARG       0         No. of land ownership enquiries received       0         Total of monies received (£)       0         No. of enquiries responded to in full within 10 working days from the date of receipt       0         No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES       1       1			<u> </u>	
non-payment of a charge       0         No. of requests refused (NB These require referral to Legal and Head Office)       0         GENERAL       No. of general enquiries received - ie enquiries or requests for more general information         ENQUIRIES       not covered by the supply of information under the previous categories (above), which         Can be satisfied with a simple written or oral response, or by supplying readily available       1         free publicity material       1         FLAT RATE CHARG       0         No. of land ownership enquiries received       0         Total of monies received (£)       0         No. of enquiries responded to in full within 10 working days from the date of receipt       0         No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES       1       1		No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or		
GENERAL       No. of general enquiries received - ie enquiries or requests for more general information			0	
GENERAL       No. of general enquiries received - ie enquiries or requests for more general information				
ENQUIRIES       not covered by the supply of information under the previous categories (above), which		No. of requests refused (NB These require referral to Legal and Head Office)	0	
ENQUIRIES       not covered by the supply of information under the previous categories (above), which	<u> </u>		F	
ENQUIRIES       not covered by the supply of information under the previous categories (above), which			ļ	
can be satisfied with a simple written or oral response, or by supplying readily available       311         free publicity material       311         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       0         No. of land ownership enquiries received       0         Total of monies received (£)       0         No. of enquiries responded to in full within 10 working days from the date of receipt       0         No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES				
free publicity material     311       FLAT RATE CHARG     LAND OWNERSHIP ENQUIRIES       REQUESTS     0       No. of land ownership enquiries received     0       Total of monies received (£)     0       No. of enquiries responded to in full within 10 working days from the date of receipt     0       No. of enquiries responded to in full within 10 working days from the date of receipt     0       No. of enquiries responded to in full in excess of 10 working days from the date of receipt     0       SEARCHES				
FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       0         No. of land ownership enquiries received       0         Total of monies received (£)       0         No. of enquiries responded to in full within 10 working days from the date of receipt       0         No. of enquiries responded to in full within 10 working days from the date of receipt       0         No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES	·		311	
REQUESTS       0         No. of land ownership enquiries received       0         Total of monies received (£)       0         No. of enquiries responded to in full within 10 working days from the date of receipt       0         No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES				
No. of land ownership enquiries received     0       Total of monies received (£)     0       No. of enquiries responded to in full within 10 working days from the date of receipt     0       No. of enquiries responded to in full in excess of 10 working days from the date of receipt     0       SEARCHES     0	FLAT RATE CHARG	LAND OWNERSHIP ENQUIRIES		
Total of monies received (£)       0         No. of enquines responded to in full within 10 working days from the date of receipt       0         No. of enquines responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES	REQUESTS	4		
No. of enquines responded to in full within 10 working days from the date of receipt       0         No. of enquines responded to in full in excess of 10 working days from the date of receipt       0         No. of enquines responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES		No, of land ownership enquiries received	0	
No. of enquines responded to in full within 10 working days from the date of receipt       0         No. of enquines responded to in full in excess of 10 working days from the date of receipt       0         No. of enquines responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES			I	
No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES			°	
No. of enquiries responded to in full in excess of 10 working days from the date of receipt       0         SEARCHES		No. of enguines responded to in full within 10 working days from the date of enceint	0	
SEARCHES		на и опцинал адралова со истоя налисто <b>на</b> талу воуз пынские басе остовери.	<b>⊢</b> ⊸−	
SEARCHES	ŀ	No. of enquines responded to in full in excess of 10 working days from the date of receipt	0	
		]		
No. of search requests received		SEARCHES		
No. of search requests received	L	4		
		No. of search requests received	<b>⊢</b> ⁰	
			L	L

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## al of monies received (E)

No, of search requests that were responded to in full within the statutory maximum time of 2 months from date of receipt of the request

of search requests responded to in full within the service larget time (within 10 working days from date of receipt)

of search requests responded to in full in excess of the statutory time limit (is > 2 months)

b) of search requests responded to in full in excess of the time limit, of 2 months due to delay or on-payment of a charge.

0	
0	1
0	
0	
0	

	PERSONNEL		
ACTIVITY		QTR 3	OTR 4
URNOVER			
Section 13	Average no. of permanent employees (FTEs) in complemented posts		
ection 13	over last 12 months : - Manual employees		
	- Non-manual employees	0	
	- Non-manual employees		
	Total no. permanent employees (FTEs) in complemented posts	·	
	leaving over last 12 months ;		
	- Manual employees		
	- Non-manual employees		
·····	Tumover rate (%) :		<u> </u>
-	- Manual employees	#DIV/01	#DIV/0!
	- Non-manual employees	1.1	#DIV/0!
		3	
EALTH &	No of reportable accidents :		
SAFETY	- Manual employees		
	- Non-manual employees		
	- Total	0	
			L
	Total no. working days :		
	- Manual employees	0	
	- Non-manual employees	780	
· · · · · · · · · · · · · · · · · · ·	• Total	780	
·			
	No.working days lost due to reportable accidents :		
······································	- Manual employees		<b></b> .
	- Non-manual employees		
	- Total	0	<b> </b>
	% of working days lost due to reportable accidents :		
	- Manual employees	#DIV/0!	#DIV/0!
	- Non-manual employees	0.0	#DIV/0!
	- Total	0.0	#DIV/01
TRAINING &	No. of days devoted to training :		<b>↓</b>
DEVELOPMENT	- Manual employees	262	
	- Non-manual employees	262	
			<u> </u>
	% of working days devoted to training :	<u></u>	<u>├-</u>
	Manual employees	#DIV/0!	#DIV/0!
	- Non-manual employees	33.6	#DIV/0!
	- Total	33.6	#DIV/0!

CUSTOMER CHARTER PERFORMANCE

Q4 1998/99 & Q1. Q2 & Q3 1999/2000

REGIONAL

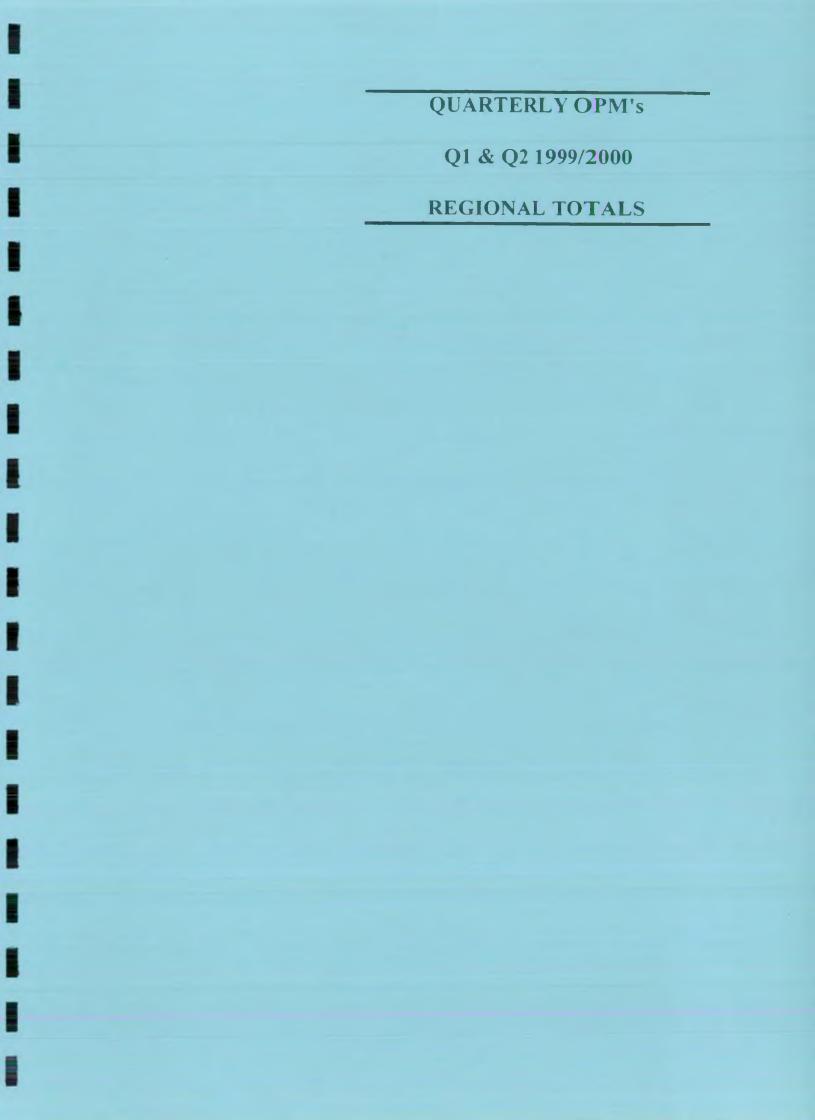
## The Environment Agency - North West Region Regional Achievement of Customer Standards JANUARY 1999 - DECEMBER 1999

	( ) 「 「 「 」 」 「 」 」 「 」 」 「 」 」 「 」 」 「 」 」 「 」 」 「 」 」 「 」 」 」 「 」 」 」 「 」 」 」 「 」 」 「 」 」 」 「 」 」 」 」 「 」 」 」 」 」 」 」 」 」 」 」 」 」 」 」 」 」 」 」 」		<b>49 1998/99</b>			
			Q4	Q1	Q2	Q3
. Answering your telephone calls	Your telephone call to be answered within 15 seconds		(94 685) 95%	(131.469).96	(85,581) 96.5%	(113709) 96 4
2. Responding to your comptaints	An immediate response where this is possible and a written response or holding reply within		(34,003) 33%	1101,4007 00	00,00 17 00.010	(110/00) 00 4
. Responding to your complaints	5 days of receiving your complaint		(15) 100%	(15) 73%	(24) 96%	(15) 93.3%
. Responding to Government Information	Simple requests made under the Open Government Code of Practise on Access		(10) 100 7	(10) 70%	(24) 20 78	(10) 00.0 %
Requests	to Government Information will be resconded to within 20 Days		Ni	Nil	Nil	Nil
I. Responding to requests for Environmental	Requests for information under the Environmental Information Regulations will be					
Information	responded to within 2 months of receipt		(706) 99.2%	(714) 96%	(460) 99.7%	(656) 97.1%
5. Responding to your application for a licence	A decision on your application within three months of receiving your completed		11001 00 2 10	11 197 207	1400/ 33/ 14	(000) 01.110
to abstract or impound water	application. Complex cases may take longer to determine and we will seek to		(27) 92.6%	(23) 91.3%	(14) 100%	(25) 96%
to absolution impoortio water	agree a longer response period with you if this is the case		(21) 02.0%	(23) 31.3 %	(14) 100 %	(20) 50 %
. Responding to pollution emergencies	Attending the location within two hours of reporting in normal working hours and	* Cat 1	(4) 100%	(2) 100%	(1) 100%	(3) 100%
<ol> <li>contracting to boundary outputs</li> </ol>	within four hours of reporting at other times	*Cat 2	(20) 85%	(24) 91.7%	(36) 86.1%	(21) 90.5%
7. Water sample analyses Public Register	Results of our yours of reporting at other tartes	<u>vel 2</u>	1201 00 8		(00) 00.1 M	(21) 50 3 8
	Register, All the sample result will be put on the register within 60 days of being taken		(4344) 08 0%	(6021) 89.9%	15754) 07 44	(6485) 96%
Effluent sample analyses Public Register	Results of our Effluent samples analyses are made available to customers through the Public	·····	(4344) 30.5 %	(0021) 05 5 M	(0) 041 01.4 %	(0103/30/
Citident satiple analyses Fubic Register	Register. All the sample result will be put on the register within 60 days of being taken	- 2	(1985) 100%	(2232) 94.9%	12415 07 24	(2649) 95%
9. Responding to your application for a	A decision on your application within 4 months of receiving your completed application.		(1003) 100 %	122321 34.37	(2415) 55 2 8	120-0103 1
discharge consent	Complex discharges may take longer to determine and, we will seek to agree a longer period		(85) 72.9%	(55) 90.9%	(36) 100%	(50) 98%
	you if this is the case.		(00) 12.0 %	(00) 00.0 %	(00) 100 %	(00) 00 /0
10. Responding to Integrated Pollution Control	We will determine IPC applications within 4 months of receipt of a fully completed application.		1			-
(IPC) applications	Complex cases may take longer and we will agree upon a response period with the applicant		(4) 100%	(3) 100%	Nil	(4) 100%
11, Responding to applications relating to	Applications seeking registration or authorisation for the production, management & disposal of		-1-1-1-00			141 100 %
radioactive waste	redicactive waste will be determined within 4 months of receipt of a fully completed application	Registration	(7) 100%	(11) 100%	(3) 100%	(6) 100%
	Complex cases may take longer and we will agree upon a response period with the applicant	Authorisation	Na	Nil	Nil	Nil
12. Responding to waste management licence	All applications for waste management licences will be determined within 4 months of receipt of		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
applications	a fully completed application. Any modifications to licences will be determined within 2 months	Application	(11) 100%	(18) 100%	(10) 100%	(4) 100%
opproatere	of receipt and all licence surrenders will be processed within 3 months of receipt. Complex	Modification	(11) 100%	(7) 100%	(6) 100%	(15) 100%
	cases may take longer and we will agree upon a response period with the applicant	Surrender	(8) 100%	(9) 100%	(3) 100%	(3) 100%
13. Responding to your application for a consent	A decision on your application within 2 months of receiving your completed application	- Gurrender				(0) .00 M
to carry out flood defence or land drainage	Les avoision de l'an abbigators mens a montra or constant long on thorizon abbigators		(203) 100%	(225) 100%	(250) 100%	(187).100%
works on main river, or certain works on			(200) 100 /		1200, 100 /	
ordinary watercourses and in the flood plain			1			
14. Responding to reported fish kills	Attending 90% of reported fish kills within 2 hours of reporting in normal working hours and	· · · · · · · · · · · · · · · · · · ·	1 1			
re, receptionally to report to that this	within 4 hours of reporting at other times.		(16) 100%	(47) 100%	(88) 96.6%	(20) 100%
15. Responding to reports of illegal fishing and the	We will assess and initiate appropriate actions for 90% of reported incidents of illegal fishing or				100100.0.0	1201100.0
handling of salmon in suspicious circumstances	suspicious handling of salmon within 2 hours of being notified during normal working hours, or		(6) 100%	(33) 93.9%	(93) 96%	(43) 93%
mending of someric stational encomptances	within 4 hours at all other times.		(0) 100%	(33) 83.976	(33) 9070	(-0) 00 %
16. Responding to requests for advice on fisheries,	Providing either a considered response or making a site visit within 20 days of receiving a					
conservation, navigation or recreation matters	request.		(796) 96.4%	(777) 98%	(664) 96,7%	(499) 96.6%
2013 conservation, navigation or recreation matters 17. Providing advice to local authority planning	Advice provided on 50% of applications within 14 days, 75% of applications within 21 days and	1 - 14 days		(6076) 85.4%	(6550) 86.9%	(455) 87,1%
offices as a consultee on planning applications	95% of applications within 26 days of receipt.	1 - 14 days 1 - 21 days		(6449) 90.7%		(4400) 07.17

Corporate Planning - North West Region

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Note telephone calls are for July & August only



REGION	1999/00 QUARTERLY TEMPLATE		<b>├</b> ──── <b>─</b>
			<u> </u>
	WATER QUALITY		<u> </u>
		·	
Discharge		a land a start	20802
Monitoring & Contr		Quarter 1	Quarter 2
(PPE reference: G	)		
Section 1			
	0 No. of new applications received	41	
	1 No. of consent applications determined	55	
1.	2 No. of consents determined in target time % discharge consent determined in target time	50 90.9%	100.0
	w discharge consent determined un target tane	90.9%	100.0
1.	3 Number of Consent Reviews received	11	
	4 No. of consent reviews determined	7	1
	No. of variations applied for by discharger	8	
	5 No. of variations determined	2	1
1.1	6 No. of variations determined in target time	2	
	% variations determined in target time	100.0%	100.0
	No. of Consent modifications initiated by the Agency		
	No. of consent modifications intrated by the Agency	6	<u> </u>
	No. of consent mounications determined	4	
	No. of consent revocations	1	
1.1	7 No. of consents applications/ variations awaiting determination	89	1
1.1	8 No. of Groundwater applications received	18	
Discharge			
Inspection			
(PPE reference: H)	ROUTINE MONITORING:		——————————————————————————————————————
			————
	No. of programmed routine enforcement sampling visits made	2042	20
2.	8 No. of routine enforcement sampling visits made	1877	18
	9 % achivement of planned routine effluent sampling programme	92%	89
2.2			
2.3	2		
Monitoring			
Controlled Waters			
(PPE reference: F)			
3.1	1 No. Routine single samples taken: statutory sampling prog:	<b>_</b>	
	Chemical samples:	1007	
3.1	8 Total	1927	18
	Biology:		··
3.3	4 Total	0	
		· · · · · · · · · · · · · · · · · · ·	
	Microbiology samples:	_	
	1 Total	308	4
3.3	2 % achievement of planned statutory sampling programme (2307)	97%	105
3.3	3 No. Routine single samples taken: National Surveillance Prog:		
	Chemical samples:		
3.3	7 Total	1728	19
	Dialague		
	Biology:	_	
3.4	0 Total	85	
	1 % achievement of planned national surveitlance sampling programme (1943)	93%	102
	The second of barrier remains an engine and burg brogramme (1949)	0.576	102
3.4	2 No. Routine single samples taken: Regional Operational sampling prog		
	Chemical samples:		
3.4	9 Total	1043	58
3.5	0 Biology:	1 1 2 2 2	
3.5	6 Total	1278	6
3.5	7 Microbiology samples:		
	4 Total	1057	190
3.6	5 % achievement of planned regional operational sampling programme (2871)	117%	109
	7 No. of non effluent samples placed on Public Register	6021	575
3.6	8 No. placed on Public Register in Target Time	5411	560
	% of samples place on public register in target time.	89.9%	97.4
	draw		
Qrt2tem	REGION 1 9 No. of effluent samples placed on Public Register	2232	. 241

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% of samples place on public register in target time.	94.9%	93.2%

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Pollution Preve	ntion			
Scale is an iss	ue)			
PPE Reference	:B2)			
		% achievement of planned High Priority inspections		
		% achievement of planned Medium Priority inspections		
		% of sites included in planned high priority programme		
		% of sites included in planned medium priority programme		
ncident attend	80C8			
ind response				
PPE ref: J)	1		╶╶╍╸┦╶	
Freitei. Jj				
	4 10	No. of second incidents represented to by an authorized officer	2201	
		No. of reported incidents responded to by an authorised officer No. of reported incidents responded to by an authorised officer within target time	1711	
	4.19	% of reported incidents responded to by an authorised officer within target time	77.7%	96.
		The one ported should be by an authorised onder within target time	(1.170	30.
	4.20			
	4.20	No. of Cat 1 incidents investigated No. of Cat 1 incidents investigated within stipulated standards of service	2	
			100.0%	100.
		% of category 1 incidents investigated within stipulated standards of service	100.0%	100,
	4 22	No. of Cat 2 incidents investigated	24	
		No. of Cat 2 incidents investigated within stipulated standards of service	22	
	4.23	% of category 2 incidents investigated within stipulated standards of service	91.7%	86.
			51.776	
	4 24	No. Pollution incident Reportees provided with feedback	649	
		% Pollution incident Reportees provided with feedback		
		S		
PPE ref:l)	, i			
er 🖬 (00.1)	5 10	No. of prosecutions concluded	26	
		No. of successful prosecutions concluded	25	
		Fines imposed (£)	104000	44500
		Costs swarded (£)	136763.59	46429
		No. of formal cautions issued and accepted	12	-0-20
	5.15	No, of warning letters sent	52	
	,	No. of enforcement notices issued under section 90 B	0	
		of WRA'91	0	
	5.17	No. of actions taken under Section 90 B(4) to secure	0	-
		compliance with Enforcement notices	0	
	ł			

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	Integrated Pollution Control		
ACTIVITY	ITEM		
AUTHORISATION	EPA '90	QTR 1	GTR 2
AUTHORISATION			
	Applications :		
Section 2			
1.	0 No. of IPC valid applications duly made	2	1
1.	0 No. of IPC valid applications determined		
	0 to 4 months	1	1
	>4 to 6 months	0	0
	> 12 months	2	0
	Total	3	1
	No. determined within 4 months or agreed extension time	3	
1.	0 % determined within target period	100.0%	100.0%
· .	0 No. of IPC valid applications awaiting determination which at guarter end are:0 0 to 4 months old	3	
	>4 to 6 months	1	
	>6 to 12 months	1	2
	>12 months	2	2
	Substantial Variations to authorisations :		
	0 No. of IPC valid applications for substantial variation duty made	4	1
			'
1.	0 No. of IPC valid applications for substantial variation determined in :		
	0 to 4 months		
	>4 to 6 months	0	2
	> 12 months	0	
	Total	3	6
	No. determined within 4 months or agreed extension time	3	6
		~	Ŭ
1	.0 % determined within target period	100.0%	100.0%
4	0 No. of IPC valid applications for substantial variation awaiting determination which at guarter end are:	1.1	
	0 to 4 months old	7	4
	>4 to 6 months	1	
	>6 to 12 months	1	<u> </u>
	Total	11	6
	Non-substantial variations to authorisations :		i
1	0 No. of IPC valid applications for non-substantial variations duly made	22	36
1	0 No. of IPC valid applications for non-substantial variations determined in : 0 to 4 months old	23	
	>4 to 6 months	1	5
	>6 to 12 months	1	4
	>12 months	0	
141	Total	25	43
	No, determined within 4 months or agreed extension time	25	43
	.0 % determined within 4 months	100.0%	100.0%
1	.0 No. of IPC valid applications for non-substantial variation awaiting determination which at quarter end a	0	
	D to 4 months old	10	
	>4 to 6 months	16	
	>12 months	19	
	Total	60	
		ļ	
	Commercial Confidentiality Claims :	<u> </u>	╏────┤
		<u> </u>	<u> </u>
	No. of IPC applications where a claim for commercial confidentiality was made and accepted	5	0
		l	

		Authorisation reviews :		
	• •	No. of IPC 4 year reviews of authorisation required by statute (per procedure EAQ/2/010		
	1.0		10	10
		arising within the quarter		
		No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within	- <del> </del>	4
	1.0	the quarter which were carried out within 4 years of authorisation or of the last review		
	1.0	% of statutory review programme completed in time	10.0%	40.0%
		No. of IPC 4 year reviews of authorisation completed in the quarter but which were		
	1.0	overdue (ie completed in a period > 4 years since authorisation or from last review)		
		that were :		
		0 to 3 months overdue	3	2
		> 3 to 6 months overdue	0	3
		> 6 to 12 months overdue	0	0
		> 12 months overdue	0	0
			3	5
	• •		-l	
	1.0	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end which are :	0	0
		> 3 to 6 months overdue	2	1
40.		> 6 to 12 months overdue	2	0
		> 12 months overdue		2
I		Total	9	
			<u> </u>	<u>⊢ĭ</u> l
			1	
		No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)	1	
		Part A's	411	358
		Parl B's	1	1
		Total	412	359
			+	
		No. of IPC Authorisations Revoked or Surrendered in Period :		0
		Part A's	1	0
1 N		Part B's	0	0
		Total		0
INSPECTION/				
MONITORING	10	Appual Na of programmed visits indicated under DCDM41 avidabas	1327	1217
	1.0	Annual No. of programmed visits indicated under RSDM41 guidance	1327	1327
		No. of Inspection visits under EPA'90 ;		
		- application related	15	19
		programmed visits	146	180
		- reactive visits	61	55
		- other visits	9	13
		Cumulative (YTD) % achievement of RSDM41 inspection guidance (programmed visits only)	16.3%	35.0%
	1.0	No. of processes independently monitored	35	35
1				
		No. of detailed site audits completed	0	0
				I
1			- <u> </u>	<u> </u>
		No. of Part A processes assessed and assigned an OPRA score (Cumulative number as	0	0
	1.0	at end of quarter)		
		% of total No. of Part A processes assessed and assigned an OPRA score	0.0%	0.0%
		(cumulative number as at end of quarter)	0.0%	
CRI DEVELOPME	NT		+	
WORK	,		1 1	
	1.0	No, of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0	0
CRI DEVELOPME				
WORK				
	2.0	No. of IPC Part A authorisations varied to satisfy CRI new reporting requirements	0	0
CRI DEVELOPME	NT			
WORK				
1				
INCIDENTS		EPA '90		
	1.0	No. of pollution incident allegations found to be justified	23	24
	1.0	No. of regulated processes involved	14	17
	1.0	No. of Schedule 1 Part A notifications received from operators	0	66
			4	
	1.0	No. of regulated processes involved	33	

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ENFORCEMENT	EPA '90		
ENFORCEMENT			
	PROSECUTIONS :	<u> </u>	
		+	
	No. of Prosecutions concluded	0	0
	No. of Prosecutions concluded	<u> </u>	v
	No, of successful prosecutions concluded	0	
	No. of successive prosecutions concluded	<u>+</u> °	0
	Fines Imposed (E)		0
		<u> </u>	
	Costs awarded (£)		ō
		<u>+</u> *	
	Number of prosecutions pending at quarter end	2	0
		+	
	No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or		Ó
	prohibition notice		
		1	
	APPEALS :		
	No.of appeals concluded	0	0
1 ÷			
	No. of appeals resolved in favour of the appellant	0	0
	No. of appeals withdrawn	0	0
	Number of appeals pending at quarter end	0	0
	JUDICIAL REVIEWS :		
			<b>—</b> ——
	No. of judicial reviews concluded	0	0
		<u> </u>	
- Co	No. of judicial reviews resolved in favour of the applicant	0	0
		- <del> </del>	
1	Number of judicial reviews pending at quarter end	0	0
	ENFORCEMENT & PROHIBITION NOTICES :		
	No. of Enforcement Notices issued under s.13 EPA'90	2	4
	No. of Prohibition Notices issued under s.14 EPA'90	0	0
IMPROVING			
AIR OUALITY			
۱ ۱	.0 No. of key industrial source groups identified	0	0
1	.0 No. of air quality assessments underway for key industrial source groups	0	0
			0
1	.0 No. of air quality assessments completed for key industrial source groups	·+	°
I		_ <u></u>	

	RADIOACTIVE SUBSTANCES (RAS)		
CTIVITY	ITEM		
HORISATION		OTR 1	QTR 2
HURISATION	Applications for authorisation :		
	RSA Band 1 & 2 Permissions		
1.	No. of applications duly made within the reporting period	0	
2.	No. of RSA applications for authorisation determined within the reporting period which are:		
L.	0 to 4 months	o	
	>4 to 6 months	0	
	>6 to 12 months	o	
	>12 months	0	
	Total	0	
3.	No. of RSA Band 1 & 2 applications duly made then withdrawn in period	0	
4.	No. of authorisations outstanding (awaiting determination) which at quarter end are:		
	0 to 4 months old		
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	0	
	Total	0	
	RSA Band 3 Permissions		
5.	No. of applications duly made within the reporting period	1	
6.	No. of applications determined within the reporting period which are :		
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	> 12 months	0	
7.	No. of applications determined within target time or agreed extension time		
	% determined within target period	#DIV/0!	
<b>8</b> .	No. of applications duly made then withdrawn in period	. 0	
9.	No. of applications for authorisations awaiting determination which at quarter and are:		
э.	to a months old	1	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	1	
	Total	2	
		<b>_</b>	
	Applications for Major Variation to authorisation :	<b>_</b>	
	RSA Band 1 & 2	-	
		+ +	
10.	No. of RSA Band 1 & 2 Major Variations duly made within the reporting period	- 0	· -
11.	No. of RSA Band 1 & 2 Major Variations determined within the reporting period which are:	1	
	0 to 4 months	0	
	>4 to 6 months	0	
	>6 to 12 months	0	
	>12 months Total	0 0	
12.	No, of Major Variations duly made then withdrawn in period	0	
13.	No. of major variations outstanding (awaiting determination) which at quarter end are:		
	0 to 4 months old	0	
	>4 to 6 months old	0	
	>6 to 12 months old	0	
	>12 months	2	

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- -44 RSA Band 3 14. No. of RAS Band 3 Major Variations duly made within the reporting period 0 15. No. of RSA Band 3 Major Variations determined within the reporting period which are: 0 to 4 months 1 1 >4 to 6 months 0 0 >6 to 12 months 0 0 >12 months 0 0 Total 1 16. No. of major variations outstanding (awaiting determination) which at guarter end are: 0 to 4 months old 1 0 >4 to 6 months old 0 0 >6 to 12 months old 0 0 >12 months 2 0 Total 2 1 Applications for Minor Variation to authorisation RSA Band 1 & 2 17. No. of RSA Minor Variations duly made within the reporting period 0 18 No. of RSA Band 1 & 2 Minor Variations determined within the reporting period which are: 0 to 4 months 0 0 >4 to 6 months 0 0 >6 to 12 months 0 0 >12 months 0 0 Total 0 0 19. No. of RSA Band 1.8.2 Minor Variations outstanding (awaiting determination) at guarter and : 0 0 to 4 months old >4 to 6 months old 0 0 >6 to 12 months old 0 0 >12 months old 0 0 Total 0 1 RSA Band 3 No. of RSA Minor Variations duly made within the reporting period 20. n 21. No. of RSA Band 3 Minor Variations determined within the reporting period which are: 0 to 4 months 0 2 >4 to 6 months 0 0 >6 to 12 months 0 0 >12 months 0 0 Total 0 2 22. No. of RSA Band 3 Minor Variations outstanding (awaiting determination) at quarter end : 0 to 4 months old 0 1 >4 to 6 months old 0 0 >6 to 12 months old 0 0 >12 months old 0 Total 0 REGISTRATION Applications for Registration **RSA Band 4** 23. No. of applications for registration duly made within the reporting period 5 7 24. No. of RSA Band 4 applications determined within the reporting period which are: 0 to 4 months 10 3 >4 to 6 months 0 1 >6 to 12 months 0 0 > 12 months 0 0 Total 11 3 25. No. of applications determined within statutory period or agreed extension time 11 100% 100% % applications determined within target period 26. No. of applications duly made then withdrawn in period 0

Ort2tempREGION

27.	No. of RSA Band 4 registrations awaiting determination which at quarter end are:		
	0 to 4 months old	3	5
	>4 to 6 months old	0	1
	>6 to 12 months old	0	1
	>12 months	1	1
	Total	4	8
	Applications for Major Variation to Registrations		
	RSA Band 4		
28.	No. of RSA Major Variations to registrations duly made within the reporting period	4	7
29.	No. of Major Variations determined within the reportin period which are:		
	0 to 4 months	5	6
	>4 to 6 months	0	0
	>6 to 12 months	0	1
	>12 months	0	0
	Total	5	7
30.	No. of major variations awaiting determination which at quarter end are:		
	0 to 4 months old	2	2
	>4 to 6 months old	1	1
	>6 to 12 months old	0	0
	>12 months	0	0
	Total	3	3
	Applications for Minor Variation to registrations		
	RSA Band 4		
31.	No. of RSA Minor Variations to registrations duly made within the reporting period	5	11
• • •			
32.	No. of Minor Variations determined within the reporting period which are:		
•••	0 to 4 months	3	9
	>4 to 6 months	0	0
	>6 to 12 months		0
	>12 months		1
	Total		10
33.	No. of minor variations duly made and then withdrawn within the period	0	2
55.			<u> </u>
34,	No. of miner undefined exception determinester which as available and one		
34.	No. of minor variations awaiting determination which at quarter and are:	2	3
	>4 to 6 months old		0
	>6 to 12 months old	· · · ·	
	>12 months	0	0
	Total	4	3
REVOCATIONS	No. of RSA Band 1 & 2 Authorisations Revoked/ Cancelled in Period	0	0
	No. of RSA Band 3 Authorisations Revoked/ Cancelled in Period	0	0
		- V	×
	No. of RSA Band 4 Registrations Revoked/ Cancelled in Period	16	20
<b>REVIEWS</b>	RSA Band 1 & 2 Permissions		
REVIEWS			
		— <u> </u> ——	
	No. of RSA Band 1 & 2 Applications/Authorisations in revision/review in Period	1	0
	No. of RSA Band 1 & 2 Authorisations which at the end of the Period are overdue by:		
	0 to 12 months	0	0
	>12 to 24 months		0
	>24 months		
		<u> </u>	
	No. of RSA Band 1 & 2 revision/reviews completed in Period	o	0
		_ <b> </b>	~
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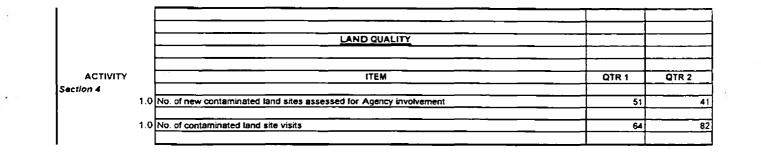
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INSPECTION	No. of regulated permise
35.	Band 1 Sites
	Band 2 (categorised as pe
	- Major Nuclear Sites - Major Nuclear Sites
	- Intermediate Nuclear
	- Minor Nuclear Sites
	Band 3 Permissions
	Band 4 Permissions
	Total
	Inspection Visits under
	Number of Application n Band 1
	Band 2 (categorised as pe
	- Major Nuclear Sites
	- Major Nuclear Sites
	- Intermediate Nuclear Misor Nuclear Sites
	<ul> <li>Minor Nuclear Sites</li> <li>Band 3</li> </ul>
	Band 4
	Number of Programmed
	Band 1
	Band 2 (categorised as pe
	- Major Nuclear Sites - Major Nuclear Sites
	- Intermediate Nuclear
	- Minor Nuclear Sites
	Band 3
	Band 4
	<u>Number of Reactive visit</u> Band 1
	Band 2 (categorised as pe
	- Major Nuclear Sites
	- Major Nuclear Sites
	- Intermediate Nuclear
	Minor Nuclear Sites     Band 3
	Band 4
	Number of Other ulsing
	Number of Other visita Band 1
	Band 2 (categorised as pe - Major Nuclear Sites
	- Major Nuclear Sites
	- Intermediate Nuclea
	- Minor Nuclear Sites
	Band 3 Band 4
	Band 4
	No. of inspection visits r Band 1
	Band 2 (categorised as pe - Major Nuclear Sites
	- Major Nuclear Sites
	- Intermediate Nuclea
	- Minor Nuclear Sites
	Band 3
	Band 4 Total

to, of regulated permissions under RSA '93 ;		
	_	
Band 1 Sites	1	
Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
Major Nuclear Sites (Categories B)	2	
Major Nuclear Sites (Categories C)	4	
Intermediate Nuclear Sites (Category D)	1	
Minor Nuclear Sites (Category E)	2	
Band 3 Permissions	90	
Band 4 Permissions	680	68
Total	780	
	/60	7
nspection Visits under RSA'93:		
Yumber of Application related visits		
Band 1	이	
and 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98):		
Major Nuclear Sites (Categories B)	0	
Major Nuclear Sites (Categories C)	0	
Intermediate Nuclear Sites (Category D)	0	
Minor Nuclear Sites (Category E)	1 1	
Band 3	0	
Band 4	2	
lumber of Department (myling langester) white		
Number of Programmed (routine inspection) visits		
Band 1	25	
and 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98);		
Major Nuclear Sites (Categories B)	14	
Major Nuclear Sites (Categories C)	8	
Intermediate Nuclear Sites (Category D)	1	
Minor Nuclear Sites (Category E)	4	
Band 3	3	
Band 4	23	
Number of Reactive visits		
Band 1	2	
and 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)		
Major Nuclear Sites (Categories B)	0	
Major Nuclear Sites (Categories C)	0	-
Intermediate Nuclear Sites (Category D)	0	
Minor Nuclear Sites (Category E)	0	
Band 3	0	
Band 4	9	
Sumber of Other visits		
Band 1	4	
Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98):		
Major Nuclear Sites (Categories B)	0	
Major Nuclear Sites (Categories C)	0	
Intermediate Nuclear Sites (Category D)	0	
Minor Nuclear Sites (Category E)	1	
Band 3	0	
Band 4	0	
No. of inspection visits required in accordance with the RSR Workload Model guidance in Period		
Band 1	90	-
Sand 2 (categorised as per RSR Workplanning Model - Version 4, 16/10/98);		·'
Major Nuclear Sites (Categories B)	31	
Major Nuclear Sites (Categories B)		
	24	
Intermediate Nuclear Sites (Category D)	3	
Minor Nuclear Sites (Category E)	4	
Band 3	90	
Band 4	375	3
Total	617	6
K achievement of annual inspections against RSR Workload Model guidance in Period		
Band 1	34,4	25
and 2 (categorised as per RSR Workplanning Model - Version 4, 16/10/98);		
Major Nuclear Sites (Categories B)	45.2	25
Major Nuclear Sites (Categories C)	33.3	29
Intermediate Nuclear Sites (Category D)	33.3	33
Minor Nuclear Sites (Category E)	150.0	175
	10.0	3
Band 3	1 42 1	28
Band 3Band 4	45.3	
	45.3	
	45.3	

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<u>RSA '93</u>		
Band 1 & 2 Incidents		
No. of incidents found to be justified	1	0
No. of Regulated Processes involved	1	0
Band 3 incidents		
No. of incidents found to be justified	1	0
No. of Regulated Processes involved	0	0
Band 4 incidents		
No. of incidents found to be justified	2	0
No. of Regulated Processes involved	0	Ŏ
RSA '93 Enforcement actions :		
No. of Prosecutions concluded	0	0
No. of successful prosecutions concluded	0	0
Fines imposed (ů)	- 0	C
		<b>,</b>
Costs awarded (ú)		0
No. of Enforcement Notices issued under s.21 RSA'93	0	C
No. of Prohibition Notices issued under s.22 RSA'93	0	0



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	WATER RESOURCES		
ACTIVI	TY	QTR 1	QTR 2
HYDROMETR	RY		
Section 5			-
	1.0 Number of data requests responded to within 10 working days 1.0 Total number of data requests received	134	22
	1.0 % of hydrometric data requests responded to within 10 working days	100.0%	99.6%
LICENSING			
	1.0 No.of formal licence applications determined in target time 1.0 No.of formal licence applications determined	21	1
	1.0 % formal licences determined in target time (statutory period or agreed extension)	91.3%	100.0%
	1.0 No.of licence applications determined in :		
	0 to 3 months	16	1
	> 3 to 6 months	4	
	> 6 to 12 months	- 1	
	> 12 months	2	
	- Total No. licences determined	23	1
	1.0 No. of licence applications awaiting determination which at Quarter end are :		
1.00	> 0 to 3 months old	16	
	> 3 to 6 months old	3	
	> 6 to12 months old	5	
	> 12 months Total	40	
	1.0 No. of new formal licence applications received	24	-
	1.1 No.of upward variations made		
	1.2 No.of downward variations made	2	
	1,3 No. of other variations made	19	1
	2.1 No. of part successions made	5	
	2.2 No. of whole or remainder successions made	17	1
	3.0 No. of licences revoked/lapsed/expired	13	
INSPECTION	(a) Highly critical sites :		
	1.0 - No. of sites in force	12	
4	3.0 - No. of inspections required by NRA policy 1.0 - Actual no. of inspections made	23	2
	1.0 % achievement of licence enforcement policy - highly critical licences	82.6%	95.75
	1.0 No. of unplanned visits made	1	
	(b) Critical sites : 1.0 - No. of sites in force	360	32
	3.0 - No. of inspections required by NRA policy	238	23
*	1.0 - Actual no. of inspections made	70	24
	1.0 % achievement of licence enforcement policy - critical licences	29.4%	103.89
	1.0 No. of unplanned visits made	18	2
	(c) Less critical sites:		
	2.0 - No. of sites in force	449	43
	3.0 - No. of inspections required by NRA policy	48	4
	1.0 - Actual no. of inspections made	27	**
	1.0 % achievement of licence enforcement policy - less critical licences	56.3%	81.3
	1.0 No. of unplanned visits made	8	1
		8	

	(d) Small sites :		
•	- No. of sites in force	1236	7
	3.0 - No. of inspections required by NRA policy	6	
	1.0 - Actual no, of inspections made	2	
	1.0 % achievement of licence enforcement policy - less critical licences	33.3%	0.0
	1.0 No. of unplanned visits made	2	
	1.0 No. of non-compliant sites (total for all inspections)	9	
NFORCEMENT			
	No. of prosecutions concluded :		
	- Abstraction offences	1	
	- Impoundment offences	0	
	No. of successful prosecutions concluded :		
	- Abstraction offences	1	
	- Impoundment offences	0	
	% success rate of prosecutions taken	100.0%	#DIV/0!
÷	Fines imposed :		
	- Abstraction offences (£)	3500	<u> </u>
	- Impoundment offences (£)	0	
	Costs awarded :		
	- Abstraction offences (£)	, 4207.9	
	- Impoundment offences (£)	0	
	No of formal cautions accepted :		
	- Abstraction offences	0	
	- Impoundment offences	0	
	No. of warning letters sent :		
	- Abstraction offences	9	
	- Impoundment offences	0	

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ACTIVITY	ITEM	QTR 1	QTR
REGULATION &			
ENFORCEMENT			
Section 6		·	
	1.0 No of consents & byelaws positively determined within statutory period	225	
	2.0 No of valid consent & byelaw applications determined	224	
	% of consents & byelaws determined within statutory time	100.4%	1
IMPROVEMENT		<del>_</del>	
DEVELOPMENT	·		
1	Total actual flood defence capital expenditure:		
	- Fluvial defences	903	
	Tidal Defences	13	
	- Sea Defences	16	
	- Other	449	
	- Total	1381	
1	Total planned flood defence capital expenditure:	69	
	- Fluvial defences	1530	
	- Tidal Defences	16	
	- Sea Défences	39	
	- Other	494	
	• Total	2079	
	Actual expenditure as proportion of planned expenditure - Capital prog	66.4%	1:
FLOOD		·	
WARNING			
	1.0 No. of flooded properties which received a flood warning	0	
	2.0 No. of flooded properties	0	
	1.0 % of flooded properties which received a flood warning	0	_
ENFORCEMENT	No. of prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	Fines imposed (£)	0	10
	Costs awarded (£)	0	24
			_
	No. of formal cautions accepted		
1	No. of warning letters sent		

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		FISHERIES		
ACTIVITY		ITEM	QTR 1	QTR 2
REGULATION				
Section 7				
		No, of consent applications dealt within target time No, of consent applications received	155 155	<u>155</u> 156
		% of consent applications responded to in target time	100.0%	99.4%
INSPECTION &				
ENFORCEMENT	20	No, of rod licence checks made (including multiple checks)	7257	4252
		No. of rod licence checks made (excluding multiple checks)	6676	3635
		No. of unsatisfactory rod licence checks made (excl. multiple checks)	428	151
		No. of valid licences subsequently produced following an unsatisfactory check	182	58
	1.0	No. of failures to produce a valid rod licence	246	140
		Evasion rate (%)	3.7%	3.9%
	3.0	No. of locations visited (rod licence enforcement)	409	296
		No. of reports of illegal fishing actioned within target time No. of reports of illegal fishing	28	78
	2.0			
		% of reports of illegal fishing actioned within target time	93.3%	95.1%
		No. of reports of handling of salmon in suspicious circumstances actioned in target time No. of reports of handling of salmon in suspicious circumstances	3	<u> </u>
		% of reports of handling of salmon in suspicious circumstances actioned in target time	100.0%	100.0%
		No. of infringements, licence offences :		
~		- net	0	2
		No. of infringements, byelaw/other offences : - rod & line	16	4
		- net	0	2
		• Other	2	2
		No. of prosecution/formal caution recommendations made within 35 days of data of offence No. of prosecution/formal caution recommendations made	190 262	17. 18
		% of prosecution/formal caution recommendations made within 35 days of date of offence	72.5%	94.4%
		No. of prosecutions concluded for licence offences	38	175
		- Net	4	0
		No. of prosecutions concluded for byelaw/other offences		
		- rod & line	0	0
		- Other	13	19
		No. successful prosecutions concluded for licence offences :		
		- Rod - Net	37	170
		No. successful prosecutions concluded for byelaw/other offences		
		- rod & line		0
		- Other	13	19
		Fines imposed for licence offences :		
		- Rod (£) - Net (£)	1505	<u>6764.00</u> 0
		Fines (£) imposed for byelaw/other offences		
		- rod & line	0	0
		- Other	560	864.00
1			,	

	Costs awarded for licence offence prosecutions :	
	- Rod (£)	1595
	- Net (£)	
	Costs (£) awarded for byelaw/other offence prosecutions	
	- rod & line	0
	- net	0
	- Other	510
	No. of formal cautions accepted for licence offences :	
	- Rod	- 1
	• Net	0
	No. of formal cautions accepted for byelaw/other offences	
	- rod & line	0
	- net	0
	- Other	1
	No. of warning letters sent for licence offences :	
	- Rod	27
	- Net	0
	No. of warning letters sent for byelaw/other offences	
	- rod & line	0
	- net	0
	- Other	4
	FISHERIES Cont'd	
ACTIVITY	ITÉM	QTR 1
MPROVEMENT	Length (km) of previously fishless river benefiting from restoration schemes	
		╾╼╌╼┼
		<u> </u>
FIŞH KILLS	No. of Fish Kills (incidents) due to :	ł
RESCUES	- Pollution	15
·	- Natural causes	14
	- Other	
	No. of fish kills where emergency attendance is deemed necessary	47
	No. of fish kills attended by staff	47
	No. of fish kills attended by staff in target time	47
	ing, or han kins allended by oldh ar larger linte	
	% of fish kills attended by staff within target time	100.0%
	No. of fish killed	16674
	No. of emergency fish rescues initiated in target time	25
	No. of emergency fish rescues	25
		t
	% of emergency fish rescues actioned within target time	100.0%
PLANNING &		
DEVELOPMENT		
CONTROL		
	1,0 No.of referrals received by Fisheries for consideration :	
	- No. of Local Authority consultations	73
	- No. of Agency consent applications	185
	- No. of Agency works	
	No.of referrals responded to by deadline requested :	
	3.0 - No. of Local Authority consultations	61
	- No. of Agency consent applications	170
	- No. of Agency works	
	14 of referrals responded to by deadline requested	00.00/
	% of referrals responded to by deadline requested	89.8%
	% of referrals responded to by deadline requested	89.8%
ROMOTION		
	No of requests for fishery advice responded to in target time	362
DVISORY		
PROMOTION & ADVISORY SERVICES	No of requests for fishery advice responded to in target time	362

**Qrt2tempREGION** 

		RECREATION		
ACTIVITY		ITEM	QTR 1	QTR 2
ROMOTION &				
DVISORY				
ERVICES				
ection 8	19			
	1.0	No. of requests for Recreation advice responded to in target time	345	2
		No. of requests for Recreation advice	351	2
	1.0	% of requests for advice responded to in target time	98.3%	95.0
LANNING &				<u> </u>
EVELOPMENT				
		No.of referrals received by Recreation for consideration :		
		- No. of Local Authority consultations	73	
		- No. of Agency consent applications	185	1
		- No. of Agency works		
	3.0	No.of referrals responded to by deadline requested :		
		- No. of Local Authority consultations	61	
		- No. of Agency consent applications	170	1
		- No. of Agency works		
		% of referrals responded to by deadline requested	89.8%	79.

	CONSERVATION		
ΑCTIVITY	ITEM	GTR 1	QTR
PROMOTION &			
ADVISORY			
SERVICES			
Section 9			
	1.0 No. of requests for Conservation advice responded to in target time	56	
	2.0 No. of requests for Conservation advice	56	
	% of requests for advice responded to in target time	100.0%	10
PLANNING &			
DEVELOPMENT			
CONTROL			
1	7 No.of referrats received by Conservation for consideration :		
	- No. of Local Authority consultations	437	
	- No. of Agency consent applications	272	
	No, of Agency works	44	
	3.0 No of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	429	
	No. of Agency consent applications	267	
	- No. of Agency works	44	
	% of referrals responded to by deadline requested	98.3%	9
	Number of SPA's, SAC's and Ramsar Sites	31	
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW	3	
-	Number of 'Urgent' priority SPA's and SAC's reviewed to establish 'significant effect' of existing Agence Authorisations and activities	0	
IMPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	4	
			-

	NAVIGATION		
ACTIVITY	ITEM	QTR 1	QTR 2
NSPECTION			
NFORCEMENT			
ection 10	Checks made at locks     1.0 No, of licence/registration offences		
	2.0 No. of licence/registrations checked		
	All other licence enforcement checks 1.0 No. of licence/registration offences		<u> </u>
	2.0 No. of licences/registrations checked		
	% of licence/ registration compliance	#D1V/01	#DIV/0!
	No. of other Navigation offences (not licence/ registration related)	o	
	1.0 No. of offences recommended for prosecution within target time	0	
	2.0 No. of offences recommended for prosecution	0	
	% of offences recommended for prosecution in target time	#DIV/01	#DIV/0!
	No. of prosecutions concluded	0	
	No. of successful prosecutions concluded	0	
	Fines imposed (£)	0	
	Costs awarded (£)	0	
	No. of formal cautions accepted	0	
	No. of warning letters sent	0	
Caronac	1.0 No. of emergency incidents attended within target time	0	
	2.0 No. of emergency incidents	0	-
	% of emergency incidents attended in target time	#DIV/0!	#DIV/0!
DEVELOPMENT			
	No.of referrals received by Navigation for consideration :		
	- No. of Local Authority consultations     - No. of Agency consent applications	0	
	- No. of Agency works	0	
	3.0 No.of referrals responded to by deadline requested :		<u> </u>
	- No. of Local Authority consultations     - No. of Agency consent applications		<u> </u>
	No. of Agency works	0	
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/01
	1.0 No. of requests for Navigation advice responded to in target time		
	2.0 No. of requests for Navigation advice	0	

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ACTIVITY	ITEM	QTR 1	QTI
PLANNING			
Section 11	No. of planning applications:		
	No. processed in 1 to 14 Days of receipt	6076	
	No. processed in 15 to 21 Days of receipt	373	
	No. processed in 22 to 28 Days of receipt	349	
	No. processed after more than 28 Days of receipt	316	
	Percentage of planning applications processed within 14 days	85.4%	
	Percentage of planning applications processed within 21 days	90.7%	
	Percentage of planning applications processed within 28 days	95.6%	
CUSTOMER RELATIONS	Complaints		
	No. of complaints received (by type)		
	2.0 - policy complaint	8	
	- failure comptaint	4	
	- conduct complaint	3	
	3.0 No. of complaints responded to within time bands		
	No. responded to in 1 - 5 working days of receipt	11	·
	No. responded to in 6 - 10 working days of receipt	4	
	No. responded to in more than 10 working days of receipt	0	
	Percentage of complaints responded to within target time (5 working days)	73.3%	
	Percentage of complaints responded to within 10 working days	100.0%	
		100.070	
	? No. of complaints which, on investigation, proved justified		
	- policy complaint		
	- failure complaint		
	- conduct complaint		
	No. of MPs letters:		_
	1.0 No. responded to in 1 - 10 working days of receipt	29	
	No, responded to in 11 - 15 working days of receipt No, responded to in more than 15 working days of receipt	1	
	Percentage of MPs' letters replied to within target time (within 10 working days)	96.7%	
REQUESTS FOR	No. of visitors inspecting Agency-held public registers	53	
FROM	No. of requests received that required information from the public registers to be	192	
THE AGENCY'S	sent by post, fax or E-Mail		
PUBLIC REGISTERS	No. of requests that resulted in a charge being made (ie over de minimis)		
	Total revenue received (£)	128.7	
	No. of requests responded to in full within statutory maximum time limit (is within 2 months		
	from date of receipt of request)		
	No. of requests responded to in full within standard of service target time	154	
	No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	23	
	his of movement of the full is a upped of the state of the		
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge	0	

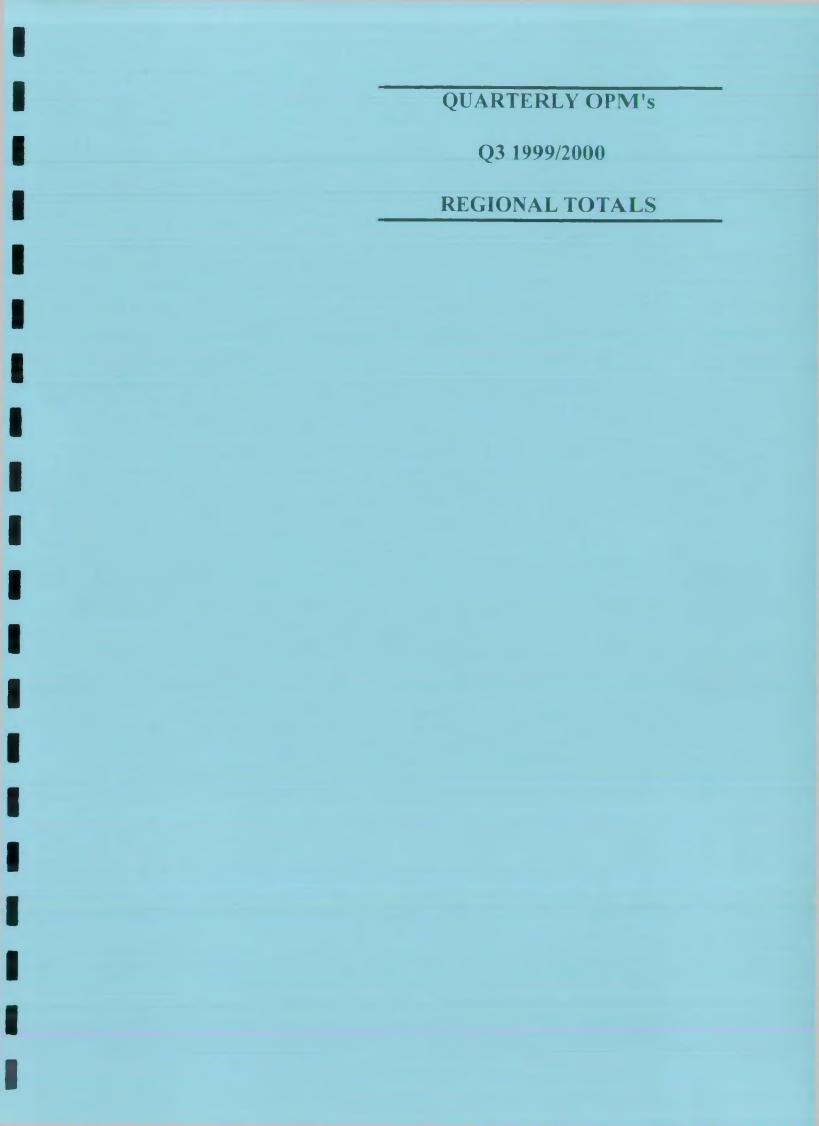
ADE FOR	written requests :	<b></b>	
FORMATION	No. of requests received that required environmental information to be sent by post fax or E-Mail	988	9
eemed to be			
bject to the	No. cf requests that resulted in a charge being made (ie over de minimis)	8	
vironmental	Total revenue received (£)	400	4
omation			
iulations) Iudes Searches	No. of requests responded to in full within statutory maximum time limit (ie within 2 months	686	4
notes Searches	from date of receipt of request)		
	No. of requests responded to in full within standard of service target time	658	3
	No. of requests responded to in excess of the statutory maximum time limit (is > 2 months)	28	
	No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or	0	
	non-payment of a charge		
	No. of requests refused by reason for refusal : (These require referral to Legal and Head Office)		
	when the requested information is not held by the Agency	0	
	- when the requested information is not environmental information	0	
	- when a request is too general or manifestly unreasonable	0	
	- when the requested information is not in an accessible form or location	0	
	- when payment of a reasonable charge is refused	0	
	- when information is capable of being treated as confidential and its disclosure would	0	
	contravene any statutory provision or rule of law or would involve the breach of any agreement		
	- when the information is personal information contained in records held in relation to	0	
	an individual who has not consented its disclosure		
	- when the information was supplied to the Agency by a person who was not under or could have	0	
	been under any legal obligation to do so; did not supply it to the Agency in circumstances such that	·	
	the Agency is entitled to disclose it by any other means than the Regulations; and, has not consented to	<b></b>	
	its disclosure would increase the likelihood of damage to the environment		
	- when the information relates to matters affecting international relations, national defence	0	
	or public security		
	when information relates to legal or other proceedings (whether actual or reasonably prospective)	0	
	- when information relates to the Agency's confidential deliberations or the contents of	0	
	internal communications		
	- when information is contained within a document or other record which is still in the course of	0	
	completion		
	- when information relates to matters affecting commercial or industrial confidentiality or intellectual	0	
	property (copyright, patents etc.)		
	- when information is supplied in part - ie part refusal	0	
STS FOR	No. of requests received that required open government information to be sent by post, fax, or E-Mail	0	
MATION			
QUOTE	No. of requests that resulted in a charge being made - ie over de minimis	0	
EN	Total of monies received (£)		
MENT F	The of second test was connected to be full within the second second to be the descent of the second se		
r CE ON	No. of requests that were responded to in full within the maximum time limit of 20 working days from date of receipt of the request	0	
S TO			
MENT	No. of requests responded to in full within standard of service target time (within 10 working days from	0	
ATION	date of receipt)		
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) where no extension	0	
	was agreed	·	_
	No. of requests responded to in full in excess of the time limit (ie > 20 working days) due to a delay or	0	
	non-payment of a charge		
	No. of requests refused (NB These require referral to Legal and Head Office)	0	
RAL		1438	10
RIES	No. of general enquines received - ie enquines or requests for more general information	1430	12
	can be satisfied with a simple written or oral response, or by supplying readily available		

Total of monies received (E)	0	(
No. of enquiries responded to in full within 10 working days from the date of receipt	o	4
No. of enquines responded to in full in excess of 10 working days from the date of receipt	0	(
SEARCHES		
No. of search requests received	669	739
		75
Total of monies received (£)	8623	32248
No. of search requests that were responded to in full within the statutory maximum time	236	270
of 2 months from date of receipt of the request		<u> </u>
No. of search requests responded to in full within the service target time (within 10 working days from	76	8
the date of receipt)		
No. of search requests responded to in full in excess of the statutory time limit (is > 2 months)	77	3
No. of search requests responded to in full in excess of the time limit of 2 months due to delay or	0	
non-payment of a charge		

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	PERSONNEL		
ACTIVITY		QTR 1	QTR 2
STAFF			
TURNOVER	Average no. of permanent employees (FTEs) in complemented posts		
Section 13	over last 12 months :		
	Manual employees	177	17
	Non-manual employees	1026	9;
	Total no, permanent employees (FTEs) in complemented posts		
	leaving over last 12 months :		
	- Manual employees	1	
	- Non-manual employees	22	
	Turnover rate (%) :		
	- Manual employees	0.6	0.
	- Non-manual employees	2.1	2.
HEALTH &	No of reportable accidents		
SAFETY	- Manual employees	3	
	- Non-manual employees	0	
	- Total	3	
	Total no. working days :		
	- Manual employees	41418	414
	- Non-manual employees	266760	2392
	- Total	308178	2806
	No working days lost due to reportable accidents :		
	- Manual employees	28	
	- Non-manual employees		· · ·
	- Total	28	
	% of working days lost due to reportable accidents ;		
	- Manual employees	0.1	0
	- Non-manual employees	0.0	0.
	- Total	0.0	0
			-
TRAINING &	No. of days devoted to training :		
DEVELOPMENT	- Manual employees		
	- Non-manual employees	436.5	146
	% of working days devoted to training :		
	- Manual employees	0.0	0
	- Non-manual employees	0.2	<u> </u>





	1999/00 QUARTERLY TEMPLATE		
	WATER QUALITY		
Discharge			
fonitoring & Control		Quarter 3	Quarter 4
(PPE reference: G2)			
ection 1			
	No. of new applications received	40	0
	No, of consent applications determined	50	0
1.12	No. of consents determined in target time	48	0
	% discharge consent determined in target time	96%	#DIV/01
		<u> </u>	
	Number of Consent Reviews received	6	0
1,14	No. of consent reviews determined	22	0
	No. of variations applied for by discharger	0	0
1 15	No. of variations determined	10	0
	No. of variations determined in target time	10	
	% variations determined in target time	100%	#DIV/0!
		1	
	No. of Consent modifications initiated by the Agency	3	0
	No. of consent modifications determined	5	0
	No. of consent revocations	17	0
1.17	No. of consents applications/ variations awaiting determination	96	0
	No. of Groundwater applications received	11	0
•	······································	<u> </u>	
Discharge		ł – – – – – – – – – – – – – – – – – – –	
nspection			4 1
PPE reference: H)		<u> </u>	
	ROUTINE MONITORING:		
	No. of discharges inspected:numeric	0	0
· · · · · · · ·	No. of discharges inspected:descriptive	0	
	% achievement of planned inspection programme(numeric and descriptive)	0	0
	· · · · · · · · · · · · · · · · · · ·		
	No, of planned effluent sampling visits made	2042	0
	No. of routine effluent samples taken	2306	0
	% achivement of planned routine effluent sampling programme	113%	#DIV/0!
		<b> </b>	
Aonitoring		<u>                                     </u>	
Controlled Waters			
PPE reference: F)			
3.11	No. Routine single samples taken: statutory sampling prog:	<u> </u>	
	Chemical samples:		
	Total	1825	0
3.18			
3.18			
-	Biology:		
-	Biology: Total	8	0
-	Tota)	8	0
3.24	Total Microbiology samples:		
3.24	Total Microbiology samples: Total	39	0
3.24	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109)		
3.24 3.31 3.32	Tota) Microbiology samples: Total % achievement of planned statutory sampling programme (2109)	39	
3.24 3.31 3.32	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog:	39	
3.24 3.31 3.32 3.33	Tota) Microbiology samples: Total % achievement of planned statutory sampling programme (2109)	39	
3.24 3.31 3.32 3.33	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples:	39 89%	0
3.24 3.31 3.32 3.33	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples:	39 89%	0
3.24 3.31 3.32 3.33 3.33 3.37	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total	39 89%	0
3.24 3.31 3.32 3.33 3.37 3.40	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total	39 89% 2049 4	0
3.24 3.31 3.32 3.33 3.37 3.40	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology:	39 89% 2049	0
3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (1944)	39 89% 2049 4	0
3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (1944) No. Routine single samples taken: Regional Operational sampling prog	39 89% 2049 4	0
3.24 3.31 3.32 3.33 3.33 3.33 3.40 3.41 3.42	Total Microbiology samples: Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (1944) No. Routine single samples taken: Regional Operational sampling prog Chemical samples:	39 89% 2049 4 106%	0 0 0
3.24 3.31 3.32 3.33 3.33 3.33 3.40 3.41 3.42	Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (1944) No. Routine single samples taken: Regional Operational sampling prog	39 89% 2049 4	0
3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41 3.42 3.49	Total         Microbiology samples:         Total         % achievement of planned statutory sampling programme (2109)         No. Routine single samples taken: National Surveillance Prog:         Chemical samples:         Total         Biology:         Total         % achievement of planned national surveillance sampling programme (1944)         No. Routine single samples taken: Regional Operational sampling prog         Chemical samples:         Total         % achievement of planned national surveillance sampling programme (1944)         No. Routine single samples taken: Regional Operational sampling prog         Chemical samples:         Total	39 89% 2049 4 106%	0 0 0
3.24 3.31 3.32 3.33 3.33 3.37 3.40 3.41 3.42 3.49 3.50	Total Microbiology samples: Total Microbiology samples: Total % achievement of planned statutory sampling programme (2109) No. Routine single samples taken: National Surveillance Prog: Chemical samples: Total Biology: Total % achievement of planned national surveillance sampling programme (1944) No. Routine single samples taken: Regional Operational sampling prog Chemical samples:	39 89% 2049 4 106%	0 0 0

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		· · · · · · · · · · · · · · · · · · ·	
3.57	Microbiology samples:		
	Total		
		502	0
3.65	% achievement of planned regional operational sampling programme (2884)	80%	
3.67	No. of non effluent samples placed on Public Register	6485	
	No. placed on Public Register in Target Time	6214	0
	% of samples place on public register in target time.	96%	#DIV/01
	No. of effluent samples placed on Public Register	2649	0
3.70	No. placed on Public Register in Target Time	2504	0
	% of samples place on public register in target time.	95%	#DIV/0!
Pollution Prevention			
(Scale is an issue )			
(PPE Reference:B2)			
	% achievement of planned High Priority inspections		
	% achievement of planned Medium Priority inspections		
	% of sites included in planned high priority programme		
4.17	% of sites included in planned medium priority programme		
Incident attendance and response			
(PPE ref: J)			
	<u> </u>		· · ·
	No. of reported incidents responded to by an authorised officer	100	
	No. of reported incidents responded to by an authorised oncer	<u> </u>	
4.13	% of reported incidents responded to by an authorised officer within target time	97.5%	#DIV/0!
			WDI V/U
4 20	No. of Cat 1 incidents investigated	3	(
	No. of Cat 1 incidents investigated within stipulated standards of service		
	% of category 1 incidents investigated within stipulated standards of service	100%	#DIV/0!
4.22	No. of Cat 2 incidents investigated	21	
	No. of Cat 2 incidents investigated within stipulated standards of service	19	(
	% of category 2 incidents investigated within stipulated standards of service	90%	#DIV/0!
	No. Pollution incident Reportees provided with feedback	161	(
4.25	% Pollution incident Reportees provided with feedback	0.95	
ENFORCEMENT		i i	
(INFORMATION)			
(PPE ref:I)			
	No. of prosecutions concluded	4	
	No. of successful prosecutions concluded	4	
	Fines imposed (£)	23500.00	11000.00
	Costs awarded (£)	12739.14	5394.89
5,14	No. of formal cautions issued and accepted	4	
L 245	No. of warning letters sent	19	
	No. of enforcement notices issued under section 90 B		
5.16	No. of enforcement notices issued under section 90 B of WRA'91 No. of actions taken under Section 90 B(4) to secure	0	

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	Integrated Pollution Control			
ACTIVITY	item	<u> </u>	<u> </u>	
	· · · · · · · · · · · · · · · · · · ·	ł	<b>├</b> ────┤	
		QTR 3	QTR 3	
		<u> </u>		
	No. of regulated processes under EPA '90 (Extant Authorisations, Part A & B)			
	Part A's	418	••	
<u> </u>	······································	ł		
	Part 8's	1	0	
•		<b> </b>	· · · · · · · · · · · · · · · · · · ·	
	Total	419	0	
· · · · · · · · · · · · · · · · · · ·				
		ļ	···-	
AUTHORISATION	Applications :		<b>↓</b> ↓	
		┨────	┣────┤	
· · · · · · · · · · · · · · · · · · ·	No. of IPC valid applications duly made	8		
		Ť	t	
		Î		
	No. of IPC valid applications determined			
	0 to 4 months	1	0	
	> 4 months Total	2	0	
		<u> </u>	v	
		<b></b>		
	No. determined within 4 months or agreed extension time	3	0	
	M determined with in terrest as yield	100.0%	#DIV/01	
	% determined within target period	100.0%	#DIV/01	
		<b>}_</b>		
	No. of IPC valid applications awaiting determination which at guarter end are:			•
	D to 4 months old	7	0	
	4-12 months old	2	0	
	Total	1 10		
			<u> </u>	
	substantial variations to authorisations ;			
		ļ		
	No. of IPC valid applications for substantial variation duly made	1	0	
			┠╼───┤	
	No of IPC valid applications for substantial variation determined in :	<u> </u>	<u>†                                    </u>	
	0 to 4 months	0	0	
	> 4 months	1	0	
	Total	1	0	
			<b>↓</b>	
	No. determined within 4 months or agreed extension time	1	0	
	Not established material a mentale of agroom caterrawit taric	<u> </u>	<b> </b>	
		<u> </u>		
	% determined within target period	100.0%	#DIV/0)	
			I]	
	No. of IDC walld applications for substantiation statistics determined in the state		┞───┤	
	No. of IPC valid applications for substantial variation awaiting determination which at quarter end at 0 to 4 months old	re:1	0	
	4-12 months old	2	0	
	>12 months old	1	0	
	Tota)	4	0	
	non substantial variations to authorisations :	ļ	Įł	
		<u> </u>	<b>⊦</b> l	
	No. of IPC valid applications for non substantial variation duty made	22		
		<u> </u>	<u> </u>	

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	No. of IPC valid applications for non substantial variation determined in :		
	0 to 4 months	19	
	> 4 months	8	(
	Total	27	
<u></u>			
	No. determined within 4 months	27	
	% determined within target period	100.0%	#DIV/0!
	No. of IPC valid applications for non substantial variation awaiting determination which at quarter er	n <u>d are:</u>	
	0 to 4 months old	12	
	4-12 months old	9	
	>12 months old	5	
	Total	26	
YEAR REVIEWS	Authorisation reviews :		
	No. of IPC 4 year reviews of authorisation required by statute (per procedure EAQ/2/010	20	
	arising within the quarter		
	No. of IPC 4 year reviews of authorisation completed (per procedure EAQ/2/010) within	9	
	the quarter which were carried out within 4 years of authorisation or of the last review		
	/		
	% of statutory review programme completed in time	45.0%	#DIV/0!
	No. of IPC 4 year reviews of authorisation completed in the guarter but which were		
	overdue (ie completed in a period > 4 years since authorisation or from last review)	0	
	No. of IPC 4 year reviews of authorisation awaiting determination at quarter end	13	
INSPECTION			
	Annual No. of programmed visits indicated under RSDM41 guidance	1327	
	No. of Incompliance winter workers FDAMOD /		
	No. of Inspection visits under EPA'90:		
	NO. DI INSDECTION VISITS UNDER EPA 90 :		
	Application related	11	
		11 172	
	- application related - programmed visits	172	
	- application related		
	application related     programmed visits     reactive visits	172 27	
	application related     programmed visits     reactive visits	172 27	
	application related     programmed visits     reactive visits     other visits	172 27 17	#D[\//0]
	application related     programmed visits     reactive visits	172 27	*DIV/01
	application related     programmed visits     reactive visits     other visits	172 27 17	*DIV/0(
	application related     programmed visits     reactive visits     other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance	172 27 17 51.2%	#DIV/01
	application related     programmed visits     reactive visits     other visits	172 27 17	#DIV/01
	application related     programmed visits     reactive visits     other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance	172 27 17 51.2%	*DIV/01
	application related     programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance  No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter	172 27 17 51.2%	#DIV/01
	application related     programmed visits     reactive visits     other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance	172 27 17 51.2%	*DIV/01
	application related     programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance  No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter	172 27 17 51.2%	*DIV/01
	application related     programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance  No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter	172 27 17 51.2%	#DIV/01
	application related     programmed visits     reactive visits     reactive visits     other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter     No. of Part A processes which are non-operational ie. Do not need an OPRA score	172 27 17 51.2% 16 (19) 2	
	application related     programmed visits     reactive visits     other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter     No. of Part A processes which are non-operational ie. Do not need an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score	172 27 17 51.2% 16 (19) 2	
	application related     programmed visits     reactive visits     other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter     No. of Part A processes which are non-operational ie. Do not need an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score	172 27 17 51.2% 16 (19) 2	
NCIDENTS	application related     programmed visits     reactive visits     other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance      Cumulative (YTD) % achievement of RSDM41 inspection guidance  No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter  No. of Part A processes which are non-operational ie. Do not need an OPRA score  % of total No. of Part A processes assessed and assigned an OPRA score (cumulative number as at end of quarter)	172 27 17 51.2% 16 (19) 2	
NCIDENTS	application related     programmed visits     reactive visits     other visits     Other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter     No. of Part A processes which are non-operational ie. Do not need an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score     (cumulative number as at end of quarter)	172 27 17 51.2% 16 (19) 2	
NCIDENTS	application related     programmed visits     reactive visits     other visits     Other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter     No. of Part A processes which are non-operational ie. Do not need an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score     (cumulative number as at end of quarter)	172 27 17 51.2% 16 (19) 2	
INCIDENTS	application related     programmed visits     reactive visits     other visits  Cumulative (YTD) % achievement of RSDM41 inspection guidance  No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter  No. of Part A processes which are non-operational ie. Do not need an OPRA score  % of total No. of Part A processes assessed and assigned an OPRA score  % of total No. of Part A processes assessed and assigned an OPRA score  EPA '90	172 27 17 51.2% 16 (19) 2 3.8%	
INCIDENTS	application related     programmed visits     reactive visits     other visits     Other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance     No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter     No. of Part A processes which are non-operational ie. Do not need an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score     % of total No. of Part A processes assessed and assigned an OPRA score     (cumulative number as at end of quarter)	172 27 17 51.2% 16 (19) 2	
INCIDENTS	application related     programmed visits     reactive visits     other visits  Cumulative (YTD) % achievement of RSDM41 inspection guidance  No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter  No. of Part A processes which are non-operational ie. Do not need an OPRA score  % of total No. of Part A processes assessed and assigned an OPRA score  % of total No. of Part A processes assessed and assigned an OPRA score  EPA '90	172 27 17 51.2% 16 (19) 2 3.8%	
INCIDENTS	application related     programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance      No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter      No. of Part A processes which are non-operational ie. Do not need an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score	172 27 17 51.2% 16 (19) 2 3.8%	
INCIDENTS	application related     programmed visits     reactive visits     other visits  Cumulative (YTD) % achievement of RSDM41 inspection guidance  No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter  No. of Part A processes which are non-operational ie. Do not need an OPRA score  % of total No. of Part A processes assessed and assigned an OPRA score  % of total No. of Part A processes assessed and assigned an OPRA score  EPA '90	172 27 17 51.2% 16 (19) 2 3.8%	
NCIDENTS	application related     programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance      No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter      No. of Part A processes which are non-operational ie. Do not need an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score	172 27 17 51.2% 16 (19) 2 3.8%	
	application related     programmed visits     reactive visits     other visits     Cumulative (YTD) % achievement of RSDM41 inspection guidance      No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter      No. of Part A processes which are non-operational ie. Do not need an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score	172 27 17 51.2% 16 (19) 2 3.8%	
	application related     programmed visits     reactive visits     other visits     Other visits      Cumulative (YTD) % achievement of RSDM41 inspection guidance      No. of Part A processes assessed and assigned an OPRA score (Cumulative number as quarter      No. of Part A processes which are non-operational ie. Do not need an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score      % of total No. of Part A processes assessed and assigned an OPRA score	172 27 17 51.2% 16 (19) 2 3.8%	

PROSECUTIONS :	
No. of successful prosecutions concluded     0       Fines Imposed (Ê)     0       Costs awarded (Ê)     0       Costs awarded (Ê)     0       Number of prosecutions pending at quarter end     3       Number of prosecutions bending at quarter end     3       No. of actions taken under s.24 EPA*90 to secure compliance with an enforcement or     0       Prohibition notice     0       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
No. of successful prosecutions concluded     0       Fines Imposed (£)     0       Costs awarded (£)     0       Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or     0       Prohibition notice     0       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
No. of successful prosecutions concluded     0       Fines Imposed (Ê)     0       Costs awarded (Ê)     0       Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or     0       Prohibition notice     0       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
No. of successful prosecutions concluded     0       Fines Imposed (£)     0       Costs awarded (£)     0       Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or     0       Prohibition notice     0       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
No. of successful prosecutions concluded     0       Fines Imposed (£)     0       Costs awarded (£)     0       Costs awarded (£)     0       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA*90 to secure compliance with an enforcement or     0       Prohibition notice     0       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
Fines Imposed (£)       0         Costs awarded (£)       0         Number of prosecutions pending at quarter end       3         Number of prosecutions pending at quarter end       3         No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or	
Fines Imposed (£)       0         Costs awarded (£)       0         Number of prosecutions pending at quarter end       3         Number of prosecutions pending at quarter end       3         No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or	
Fines Imposed (£)       0         Costs awarded (£)       0         Costs awarded (£)       0         Number of prosecutions pending at quarter end       3         No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or       0         prohibition notice       0         APPEALS :       0         No. of appeals concluded       0         No. of appeals resolved in favour of the appellant       0         No. of appeals withdrawn       0	
Costs awarded (£)     0       Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or     -       prohibition notice     0       prohibition notice     0       No. of appeals concluded     -       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
Costs awarded (£)     0       Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under s.24 EPA'90 to secure compliance with an enforcement or     -       prohibition notice     0       prohibition notice     0       No. of appeals concluded     -       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
Costs awarded (E)     0       Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or     -       prohibition notice     0       prohibition notice     0       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	
Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or     -       No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or     -       prohibition notice     0       prohibition notice     0       APPEALS :     -       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	(
Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA*90 to secure compliance with an enforcement or     -       Prohibition notice     0       Prohibition notice     0       APPEALS :     -       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	(
Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA*90 to secure compliance with an enforcement or     -       Prohibition notice     0       Prohibition notice     0       APPEALS :     -       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	(
Number of prosecutions pending at quarter end     3       Number of prosecutions pending at quarter end     3       No. of actions taken under \$.24 EPA*90 to secure compliance with an enforcement or     -       Prohibition notice     0       Prohibition notice     0       APPEALS :     -       No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0	(
No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: C	
Image: Second state of the appellant       Image: Second state of the appellant <td></td>	
No. of actions taken under \$.24 EPA'90 to secure compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: Compliance with an enforcement or       Image: Compliance with an enforcement or         Image: C	
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APPEALS :       Image: Concluded         No. of appeals concluded       0         No. of appeals resolved in favour of the appellant       0         No. of appeals resolved in favour of the appellant       0         No. of appeals withdrawn       0         No. of appeals withdrawn       0         No. of appeals withdrawn       0	(
APPEALS :       Image: Concluded         No. of appeals concluded       0         No. of appeals resolved in favour of the appellant       0         No. of appeals resolved in favour of the appellant       0         No. of appeals withdrawn       0         No. of appeals withdrawn       0         No. of appeals withdrawn       0	
No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0       No. of appeals withdrawn     0	
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No. of appeals concluded     0       No. of appeals resolved in favour of the appellant     0       No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0       No. of appeals withdrawn     0	
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No. of appeals resolved in favour of the appellant     0       No. of appeals withdrawn     0       No. of appeals withdrawn     0	0
No. of appeals withdrawn	
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No. of appeals withdrawn	
	(
Number of appeals pending at quarter end 0	
Number of appeals pending at quarter end 0	
	C
JUDICIAL REVIEWS :	
No. of judicial reviews concluded 0	
No. of judicial reviews resolved in favour of the applicant 0	0
Number of judicial reviews pending at quarter end 0	C
ENFORCEMENT & PROHIBITION NOTICES :	
No. of Enforcement Notices issued under s.13 EPA'90 0	
	0
	0
No. of Prohibition Notices Issued under s.14 EPA'90 0	
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ACTIVITY	RADIOACTIVE SUBSTANCES (RAS)	I	
ACTIVITY			
	ITEM	QTR 3	QTR 3
	NUCLEAR SITES:		
UTHORISATIONS	Applications for RSA Band 1 & 2 authorisation :		
1.	No, of applications duty made within the reporting period	0	
2.	No. of applications determined within the reporting period	0	
3.	No, of applications outstanding (awaiting determination) which at quarter end are;		
	O to 12 months	0	
	>12 to 24 months	0	
	>24 months	0	
	Total	0	
	Applications for variation to RSA Band 1 & 2 authorisation :		
4.	No. of RSA Band 1 & 2 variations duly made within the reporting period	0	
5.	No. of RSA Band 1 & 2 variations determined within the reporting period which are:		
J.	0 to 12 months	0	
	>12 to 24 months	0	·
	>24 months	0	i———
	Total	0	
6.	No. of variations outstanding (awaiting determination) which at quarter end are:		1
•.	0 to 12 months	3	
	>12 to 24 months	0	
	>24 months	0	
	Total	3	
	Nuclear Site Reviews :		
7.	No. of RSA Band 1 & 2 Authorisations due for review in the reporting period	1	
8.	No. of RSA Band 1 & 2 Reviews completed in the reporting period	0	<u> </u>
9.			
ช.	No. of RSA Band 1 & 2 Reviews which at the end of the reporting period are overdue by: 0 to 12 months	0	<b>├</b> ───
	>12 to 24 months	0	<b></b>
	>24 months	0	<u> </u>
	Totai	0	
NON NUCLEAR PERMISSIONS	NON NUCLEAR PERMISSIONS :		
	BAND 3 AUTHORISATIONS:		
	Applications for RSA Band 3 authorisation :		<b> </b>
10.	No, of applications duly made within the reporting period	0	┨
11.	No. of applications determined within the reporting period which are;		
	0 to 4 months	1	<u> </u>
	>4 months	0	
	Total	1	1
12.	No. of applications determined within 4 months or agreed extension time	1	
	% determined within target period	100%	
13.			
13.	No. of applications for authorisation awaiting determination which at quarter end are: 0 to 4 months	0	┢
	>4 months	1	t
	Total	1	f
	Applications for variation to DEA Band 1 outbody attents		
14.	Applications for variation to RSA Band 3 authorisations : No. of RSA Band 3 variations duty made within the reporting period	6_	<u> </u>
15			<u> </u>
15:	No. of RSA Band 3 variations determined within the reporting period which are: 0 to 4 months	3	╂
	>4 months	0	<u>+</u>
8	Total	3	<u>+</u>

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16.	No. of applications determined within 4 months or agreed extension time	3
1	% determined within target period	100%
17.	No. of applications for variation awaiting determination with at quarter end are:	
	0 to 4 months	4
	> 4 months	0
	Total	4
	RSA Band 3 Revocations :	
18.	No. of RSA Band 3 Authorisations revoked within the reporting period	1
	BAND 4 REGISTRATIONS:	
	Applications for RSA Band 4 registration :	
19.	No. of applications duty made within the reporting period	4
20.	No. of applications determined in reporting period which are:	
	0 to 4 months >4 months	
	Total	- 1
		Ť
21.	No. of applications determined within 4 months or agreed extension time	9
	% determined within target period	100%
	No of anytingting for particular and in the state of the state of the	
22.	No. of applications for registration awaiting determination which at quarter end are: 0 to 4 months	
	>4 months	
	Total	2
	Applications for variation to RSA Band 4 registrations :	
23.	No. of RSA Band 4 variations duly made within the reporting period	12
24.	No. of DCA Band 4 unintiana determined within the second in a social which are	
24.	No. of RSA Band 4 variations determined within the reporting period which are: 0 to 4 months	4
	>4 months	2
	Total	6
25.	No. of applications determined within 4 months or agreed extension time	6
	M data wined within terrat period	
	% determined within target period	100%
26.	No. of applications for variation awaiting determinetion with at quarter end are:	
	0 to 4 months	9
	> 4 months	0
1	Total	9
	BSA Band A Canadiations I	
27.	RSA Band 4 Cancellations : No. of RSA Band 4 Registrations cancelled within the reporting period	10
<b>4</b> 1.	No. or Non Barld 4 Registrations cancelled within the reporting period	<u></u>
INSPECTIONS	REGULATORY VISITS :	
28.	No. of regulated sites for Bands 1 & 2 :	
	Band 1	1
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)	
	- Major Nuclear Sites (Categories B)	2
Į –	Major Nuclear Sites (Categories C)	4
	- Intermediate Nuclear Sites (Category D)	1
1	- Minor Nuclear Sites (Category E) Total Band 1 & 2 Sites	2
	No. of regulated permissions for Bands 3 & 4 :	
	Band 3 Authorisations	90
	Band 4 Registrations	680
	Total Band 3 & 4 Permissions	770
29.	Number of Visits made within the reporting period:	
	Band 1	31
	Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)	
E	- Major Nuclear Sites (Categories B)	14
	- Major Nuclear Sites (Categories C)	8
	- Intermediate Nuclear Sites (Category D)	
	- Minor Nuclear Sites (Category E)	5
	Band 3 Band 4	
1	Total	74
1	1	I /*

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32.       No. of Prosecutions concluded       0       0         33.       No. of successful prosecutions concluded       0       0         34.       Fines imposed (£)       0       0         35.       Costs awarded (£)       0       0         36.       No. of formal cautions issued and accepted       0       0         37.       No. of warning letters sent       0       0         38.       No. of Enforcement Notices issued       0       0	*	а. — — — — — — — — — — — — — — — — — — —		
Band 1     90     0       Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)     90     0       - Major Nuclear Sites (Categories B)     31     0       - Major Nuclear Sites (Category D)     3     0       - Intermediate Nuclear Sites (Category D)     3     0       - Minor Nuclear Sites (Category D)     3     0       - Minor Nuclear Sites (Category E)     4     0       Band 3     90     90     0       Band 4     375     0       Total     91     96     0       Band 2 - Categories B     116.1%     #DIV/01       Band 2 - Categories C     96%     6DIV/01       Band 2 - Categories C     96%     90%     80%       Band 2 - Categories B     116.1%     #DIV/01       Band 3     Band 2 - Categories C     96%     #DIV/01       Band 3     Band 3     100%     #DIV/01       Band 3     Band 4     10%     #DIV/01       1024     Categories E     42%     #DIV/01       Band 3     Band 4     10%     #DIV/01       1030     No. of No. Nuclear incidents reported within the period     0     0       30.     No. of No. Nuclear incidents reported within the period     0     0       31.		No. of visite required in accordance with the DCD Minch stands		Í
Band 2 (categorised as per RSR Workplanning Model - Version 4 16/10/98)       31       0         - Major Nuclear Sites (Categories B)       31       0         - Intermediate Nuclear Sites (Category D)       3       0         - Intermediate Nuclear Sites (Category D)       3       0         - Intermediate Nuclear Sites (Category E)       4       0         Band 3       90       0         Band 4       0       375       0         Total       964.4%       #DIV/01         Band 2 - Categories B       166.1%       #DIV/01         Band 2 - Categories C       96%       #DIV/01         Band 2 - Categories C       96%       #DIV/01         Band 3       2 - Categories C       96%       #DIV/01         Band 2 - Categories C       96%       #DIV/01       #DIV/01         Band 3 - Categories C       96%       #DIV/01       #DIV/01         Band 3 - Categories C       96%       #DIV/01       #DIV/01         Band 3 - Categories E       96%       #DIV/01       #DIV/01         Band 4       0       0       0       0         100 - Major Band 3       0       0       0       0         30.       No. of Non Nuclear incidents reported				
Abjor Nuclear Sites (Categories B)     Abjor Nuclear Sites (Categories C)     Adjor Nuclear Sites (Category D)     Adjor Nuclear Sites (Category D)     Adjor Nuclear Sites (Category D)     Adjor Nuclear Sites (Category E)     Band 3     Band 4     O     Band 4     O     Solution     Adjor Sites (Categories B     Solution				
• Mejor Nuclear Sites (Category D)       24       0         • Intermediate Nuclear Sites (Category D)       3       0         • Minor Nuclear Sites (Category E)       3       0         Band 3       90       0         Band 4       375       0         Total       617       0         Band 1       84.4%       #DIV/01         Band 2 - Categories B       116.1%       #DIV/01         Band 2 - Categories C       96%       #DIV/01         Band 2 - Categories D       100%       #DIV/01         Band 3       90       0       0         Band 4       375       0       0         Band 2 - Categories B       116.1%       #DIV/01         Band 2 - Categories D       100%       #DIV/01         Band 3       10%       #DIV/01         Band 4       10%       #DIV/01         Band 4       10%       #DIV/01         30.       No. of Nuclear site incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0       0         32.       No. of Prosecutions concluded       0       0       0       0       0 <td></td> <td></td> <td></td> <td></td>				
Intermediate Nuclear Sites (Category D)     Minor Nuclear Sites (Category E)     Band 3     Band 4     O     Band 4     O     Band 4     O     Stand 4     St				
- Minor Nuclear Sites (Category E)     4     0       Band 3     90     0       Band 3     375     0       Band 4     375     0       Total     617     0       % achievement of annual FER inspections (accummulative)     84.4%     #DIV/01       Band 1     84.4%     #DIV/01       Band 2 - Categories B     16.1%     #DIV/01       Band 2 - Categories C     96%     #DIV/01       Band 2 - Categories O     100%     #DIV/01       Band 3     10%     #DIV/01       Band 4     10%     #DIV/01       Band 3     00%     #DIV/01       Band 4     10%     #DIV/01       Band 3     10%     #DIV/01       Band 4     10%     #DIV/01       Band 4     0     0       No. of Nuclear site incidents reported within the period     0       30.     No. of Non Nuclear incidents reported within the period     0       31.     No. of Prosecutions concluded     0     0       32.     No. of Prosecutions concluded     0     0       33.     No. of Prosecutions concluded     0     0       33.     No. of Prosecutions concluded     0     0       34.     Fines imposed (£)     0     0<				0
Band 3     90     0       Band 4     375     0       Total     617     0       We achievement of annual FER inspections (accummulative)     94.4%     #DIV/01       Band 1     Band 2 - Categories B     96.4%     #DIV/01       Band 2 - Categories C     96%     #DIV/01       Band 2 - Categories D     100%     #DIV/01       Band 3     2 - Categories D     100%     #DIV/01       Band 3     2 - Categories D     100%     #DIV/01       Band 3     Band 4     10%     #DIV/01       Band 4     10%     #DIV/01     #DIV/01       Band 3     Band 4     10%     #DIV/01       Band 4     0     0     0       INCIDENTS <b>ENFORCEMENTS Band 4</b> #DIV/01       30.     No. of Nuclear site incidents reported within the period     0     0       31.     No. of Non Nuclear incidents reported within the period     0     0       32.     No. of Prosecutions concluded     0     0     0       33.     No. of Prosecutions concluded     0     0     0       34.     Fines imposed (L)     0     0     0     0       35.     Costs awarded (K)     0     0     0     0				
Band 4     375     0       Total     617     0       % achievement of annual FER inspections (accummulative)     94.4%     #DIV/01       Band 1     Band 2 - Categories B     116.1%     #DIV/01       Band 2 - Categories C     96%     #DIV/01       Band 3     100%     #DIV/01       Band 3     100%     #DIV/01       Band 4     10%     #DIV/01       Band 3     10%     #DIV/01       Band 4     10%     #DIV/01       Band 3     10%     #DIV/01       Band 4     10%     #DIV/01       Band 3     10%     #DIV/01       Band 4     0     0       No. of Nuclear site incidents reported within the period     0     0       31.     No. of Non Nuclear incidents reported within the period     0     0       32.     No. of Non Nuclear incidents reported within the period     0     0       33.     No. of Prosecutions concluded     0     0     0       34.     Fines imposed (£)     0     0     0       35.     Costs awarded (£)     0     0     0       36.     No. of tormal cautions issued and accepted     0     0     0       38.     No. of comment Natices issued     0     0				0
Total     617     0       % achievement of annual FER inspections (accummulative) Band 1     84.4%     #DIV/0!       Band 1     84.4%     #DIV/0!       Band 2 - Categories B     116.1%     #DIV/0!       Band 2 - Categories C     96%     #DIV/0!       Band 2 - Categories C     96%     #DIV/0!       Band 2 - Categories C     96%     #DIV/0!       Band 3 - Categories E     425%     #DIV/0!       Band 4     10%     #DIV/0!       INCIDENTS     RSA*93     0     0       30.     No. of Nuclear site incidents reported within the period     0     0       31.     No. of Nuclear incidents reported within the period     0     0       32.     No. of Prosecutions concluded     0     0       33.     No. of Prosecutions concluded     0     0       34.     Fines imposed (£)     0     0       35.     Costs awarded (£)     0     0     0       36.     No. of formal cautions issued and accepted     0     0     0       37.     No. of formal cautions issued and accepted     0     0     0       38.     No. of comment Natices issued     0     0     0				
% achievement of annual FER inspections (accummulative) Band 1       B4.4%       #DIV/01         Band 1       Band 2 - Categories B       116.1%       #DIV/01         Band 2 - Categories O       96%       #DIV/01         Band 2 - Categories O       100%       #DIV/01         Band 2 - Categories D       100%       #DIV/01         Band 2 - Categories E       425%       #DIV/01         Band 3       Band 3       10%       #DIV/01         Band 4       10%       #DIV/01       10%       #DIV/01         INCIDENTS       RSA '93       0       0       0       0         30.       No. of Nuclear site incidents reported within the period       0       0       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0       0       0         32.       No. of Non Nuclear incidents reported within the period       0       0       0       0         33.       No. of successful prosecutions concluded       0       0       0       0       0         34.       Fines imposed (£)       0       0       0       0       0       0         35.       Costs awarded (£)       0       0       0       0 <td></td> <td></td> <td></td> <td></td>				
Band 1     B4.4%     #DIV/0!       Band 2 - Categories B     116.1%     #DIV/0!       Band 2 - Categories C     96%     #DIV/0!       Band 2 - Categories D     100%     #DIV/0!       Band 2 - Categories D     100%     #DIV/0!       Band 3     25%     #DIV/0!       Band 4     10%     #DIV/0!       INCIDENTS     INCIDENTS & ENFORCEMENTS     10%       30.     No. of Nuclear site incidents reported within the period     0       31.     No. of Nuclear incidents reported within the period     0       32.     No. of Prosecutions concluded     0       33.     No. of Prosecutions concluded     0     0       34.     Fines imposed (£)     0     0       35.     Costs awarded (£)     0     0       36.     No. of formal cautions issued and accepted     0     0       37.     No. of formal cautions issued     0     0       38.     No. of formal cautions issued     0     0		Total	617	୍
Band 1     B4.4%     #DIV/0!       Band 2 - Categories B     116.1%     #DIV/0!       Band 2 - Categories C     96%     #DIV/0!       Band 2 - Categories D     100%     #DIV/0!       Band 2 - Categories D     100%     #DIV/0!       Band 3     25%     #DIV/0!       Band 4     10%     #DIV/0!       INCIDENTS     INCIDENTS & ENFORCEMENTS     10%       30.     No. of Nuclear site incidents reported within the period     0       31.     No. of Nuclear incidents reported within the period     0       32.     No. of Prosecutions concluded     0       33.     No. of Prosecutions concluded     0     0       34.     Fines imposed (£)     0     0       35.     Costs awarded (£)     0     0       36.     No. of formal cautions issued and accepted     0     0       37.     No. of formal cautions issued     0     0       38.     No. of formal cautions issued     0     0		% achievement of annual EER inspections (accummulative)		
Band 2 - Categories B Band 2 - Categories C Band 2 - Categories C Band 2 - Categories O Band 2 - Categories D Band 3 - Categories E Band 3 Band 4 INCIDENTS & ENFORCEMENTS RSA '93 30. No. of Nuclear site incidents reported within the period 31. No. of Non Nuclear incidents reported within the period 31. No. of Non Nuclear incidents reported within the period 31. No. of Non Nuclear incidents reported within the period 32. No. of Prosecutions concluded 33. No. of Prosecutions concluded 34. Fines imposed (£) 35. Costs awarded (£) 36. No. of formal cautions issued and accepted 37. No. of formal cautions issued and accepted 38. No. of Enforcement Notices issued			D4 494	#DIV/01
Band 2 - Categories C     96%     #DIV/01       Band 2 - Categories D     100%     #DIV/01       Band 3     425%     #DIV/01       Band 4     10%     #DIV/01       INCIDENTS     RSA '93     10%       30.     No. of Nuclear site incidents reported within the period     0       31.     No. of Non Nuclear incidents reported within the period     0       32.     No. of Prosecutions concluded     0     0       33.     No. of Prosecutions concluded     0     0       34.     Fines imposed (£)     0     0       35.     Costs awarded (£)     0     0       36.     No. of formal cautions issued and accepted     0     0       37.     No. of formal cautions issued and accepted     0     0       38.     No. of Enforcement Notices issued     0     0				
Band 2 - Categories D       100%       #DIV/01         Band 2 - Categories E       425%       #DIV/01         Band 3       Band 3       10%       #DIV/01         Band 4       10%       #DIV/01       18%       #DIV/01         INCIDENTS       INCIDENTS & ENFORCEMENTS       10%       #DIV/01         30.       No. of Nuclear site incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         32.       No. of Non Nuclear incidents reported within the period       0       0         33.       No. of Prosecutions concluded       0       0       0         34.       Fines imposed (£)       0       0       0       0         35.       Costs awarded (£)       0       0       0       0         36.       No. of formal cautions issued and accepted       0       0       0       0         37.       No. of Enforcement Notices issued       0       0       0       0       0       0         38.       No. of Enforcement Notices issued       0       0       0       0       0       0       0		-		
Band 2 - Categories E       425%       #DIV/01         Band 3       Band 4       10%       #DIV/01         INCIDENTS       INCIDENTS & ENFORCEMENTS       18%       #DIV/01         30.       No. of Nuclear site incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         32.       No. of Prosecutions concluded       0       0       0         33.       No. of successful prosecutions concluded       0       0       0         34.       Fines imposed (£)       0       0       0       0         35.       Costs awarded (£)       0       0       0       0       0         36.       No. of formal cautions issued and accepted       0       0       0       0       0         38.       No. of Enforcement Notices issued       0       0       0       0       0				
Band 3       10% #DIV/01         Band 4       18% #DIV/01         INCIDENTS       INCIDENTS & ENFORCEMENTS         30.       No. of Nuclear site incidents reported within the period       0         31.       No. of Non Nuclear incidents reported within the period       0         31.       No. of Non Nuclear incidents reported within the period       0         32.       No. of Prosecutions concluded       0         33.       No. of successful prosecutions concluded       0         34.       Fines imposed (E)       0         35.       Costs awarded (E)       0         36.       No. of formal cautions issued and accepted       0         37.       No. of Enforcement Notices issued       0				
Band 4     INCIDENTS     INCIDENTS & ENFORCEMENTS       30.     No. of Nuclear site incidents reported within the period     0     0       31.     No. of Non Nuclear incidents reported within the period     0     0       31.     No. of Non Nuclear incidents reported within the period     0     0       32.     No. of Prosecutions concluded     0     0       33.     No. of successful prosecutions concluded     0     0       34.     Fines imposed (£)     0     0       35.     Costs awarded (£)     0     0       36.     No. of formal cautions issued and accepted     0     0       37.     No. of Enforcement Notices issued     0     0		-		
INCIDENTS       INCIDENTS & ENFORCEMENTS         30.       No. of Nuclear site incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         21.       No. of Non Successful prosecutions concluded       0       0         32.       No. of Prosecutions concluded       0       0         33.       No. of successful prosecutions concluded       0       0         34.       Fines imposed (£)       0       0         35.       Costs awarded (£)       0       0         36.       No. of formal cautions issued and accepted       0       0         37.       No. of Enforcement Notices issued       0       0	120			
INCIDENTS       RSA '93         30,       No. of Nuclear site incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         ENFORCEMENTS       RSA '93 Enforcement actions ;       0       0         32.       No. of Prosecutions concluded       0       0         33.       No. of successful prosecutions concluded       0       0         34.       Fines imposed (£)       0       0         35.       Costs awarded (£)       0       0         36.       No. of formal cautions issued and accepted       0       0         37.       No. of Enforcement Notices issued       0       0	V.			-01010
INCIDENTS       RSA '93         30,       No. of Nuclear site incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         ENFORCEMENTS       RSA '93 Enforcement actions ;       0       0         32.       No. of Prosecutions concluded       0       0         33.       No. of successful prosecutions concluded       0       0         34.       Fines imposed (£)       0       0         35.       Costs awarded (£)       0       0         36.       No. of formal cautions issued and accepted       0       0         37.       No. of Enforcement Notices issued       0       0				
30.       No. of Nuclear site incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         31.       No. of Non Nuclear incidents reported within the period       0       0         21.       No. of Prosecutions concluded       0       0         32.       No. of Prosecutions concluded       0       0         33.       No. of successful prosecutions concluded       0       0         34.       Fines imposed (£)       0       0         35.       Costs awarded (£)       0       0         36.       No. of formal cautions issued and accepted       0       0         37.       No. of Enforcement Notices issued       0       0				
31.       No. of Non Nuclear incidents reported within the period       0       0         ENFORCEMENTS       RSA '93 Enforcement actions ;       0       0       0         32.       No. of Prosecutions concluded       0       0       0       0         33.       No. of successful prosecutions concluded       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0	INCIDENTS	<u>RSA '93</u>		
ENFORCEMENTS       RSA '93 Enforcement actions ;       0         32.       No. of Prosecutions concluded       0       0         33.       No. of successful prosecutions concluded       0       0         34.       Fines imposed (£)       0       0         35.       Costs awarded (£)       0       0         36.       No. of formal cautions issued and accepted       0       0         37.       No. of warning letters sent       0       0         38.       No. of Enforcement Notices issued       0       0	30.	No. of Nuclear site incidents reported within the period	0	0
32.       No. of Prosecutions concluded       0       0         33.       No. of successful prosecutions concluded       0       0         34.       Fines imposed (£)       0       0         35.       Costs awarded (£)       0       0         36.       No. of formal cautions issued and accepted       0       0         37.       No. of warning letters sent       0       0         38.       No. of Enforcement Notices issued       0       0	31,	No. of Non Nuclear incidents reported within the period	0	0
32.         No. of Prosecutions concluded         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <t< td=""><td>ENFORCEMENTS</td><td>RSA '93 Enforcement actions :</td><td></td><td></td></t<>	ENFORCEMENTS	RSA '93 Enforcement actions :		
33.         No. of successful prosecutions concluded         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	32.		0	0
34.         Fines imposed (£)         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	33,	No. of successful prosecutions concluded		
35.         Costs awarded (£)         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	34			
36.     No. of formal cautions issued and accepted     0     0       37.     No. of warning letters sent     0     0       38.     No. of Enforcement Notices issued     0     0	35			
37.     No. of warning letters sent     0     0       38.     No. of Enforcement Notices issued     0     0	36.		0	
38. No. of Enforcement Notices issued	37.			0
	38.	No. of Enforcement Notices issued	0	0
39. No. of Prohibition Notices issued 0 0	39.	No. of Prohibition Notices issued	0	0

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	LAND QUALITY			
ACTIVITY	ITEM	QTR 3	OTR 3	
Section 4				
1.0 1	to, of new contaminated land sites assessed for Agency involvement	49	0	
_				
1.0	to, of contaminated land site visits	59	0	

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	WATER RESOURCES		
ACTIVITY	ITEM	QTR 3	QTR 3
IYDROMETRY			
Section 5			
	Number of data requests responded to within 10 working days	110	0
	Total number of data requests received	111	0
<u> </u>	% of hydrometric data requests responded to within 10 working days	99.1%	#DIV/0!
	- <u> </u>		
	No.of format licence applications determined in target time	24	
	No.of formal licence applications determined	25	
	% formal licences determined in target time (statutory period or agreed extension)	96.0%	#DIV/0!
	No.of licence applications determined in : 0 to 3 months	13	
	> 3 to 6 months	6	
	> 6 to 12 months	2	
	> 12 months	4	
	Total No. licences determined	25	(
	No. of licence applications awaiting determination which at Quarter end are :		
	> 0 to 3 months old	<u>18</u> 0	
	> 6 to 12 months old		
	> 12 months	10	
	Total	28	
	No. of new formal licence applications received	20	0
	No.of upward variations made	3	• • • •
	No.of downward variations made		o
	No. of other variations made	18	
	No. of part successions made	0	0
	No. of whole or remainder successions made	10	0
	No. of licences revoked/lapsed/expired	8	
INSPECTION	(a) Highly critical sites :		
	- No. of sites in force		c
	- No. of inspections required by NRA policy	22	0
	Actual no. of inspections made	22	
	% achievement of ticence enforcement policy - highly critical licences	100.0%	#DIV/01
	No. of unplanned visits made	0	
			<u> </u>
	(b) Critical sites :		
	- No. Of sites in force	329	
	- No, of inspections required by NRA policy	238	c
	- Actual no. of inspections made	80	<u> </u>
	4 achievement of licence enforcement policy critical licencet	33.6%	#DIV/0!
_ <del></del>	% achievement of licence enforcement policy - critical licences		#DIV/0!
· · · · · · · · · · · · · · · · · · ·	No, of unplanned visits made	9	
	(c) Less critical sites :		
	- No. of sites in force	438	
	- No. of inspections required by NRA policy	48	
	- Actual no. of inspections made		<u> </u>
	% ochiavement of licence enforcement palicy lass extinct licences	33.3%	#DIV/0!
	% achievement of licence enforcement policy - less critical licences		
	No. of unplanned visits made	8	
	(d) Small sites :		
	- No. of sites in force	713	

	- No. of inspections required by NRA policy	10	0
	- Actual no. of inspections made	5	
	% achievement of licence enforcement policy - less critical licences	50,0%	#DIV/0!
	No. of unplanned visits made		0
······			, v
	No. of non-compliant sites (total for all inspections)	24	0
NFORCEMENT			
	No. of prosecutions concluded : - Abstraction offences	<u>_</u>	
	- Impoundment offences		
	No. of successful prosecutions concluded :		
	- Abstraction offences	1	1
	- Impoundment offences	0	(
	% success rate of prosecutions taken	100.0%	100.0%
	Fines imposed :	<u></u>	
	- Abstraction offences (£)	0	c
	Impoundment offences (£)	0	
	Costs awarded :	10	
	- Abstraction offences (£)	1291:73	1291.73
	- Impoundment offences (E)	0	c
	No. of formal cautions accepted :		
	- Abstraction offences	0	
	No. of warning letters sent :		
	- Abstraction offences	13	0
	- Impoundment offences		(

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<u> </u>	FLOOD DEFENCE		
			<u> </u>
ACTIVITY		0782	018.3
Activiti		QTR 3	QTR 3
INFORCEMENT			
Section 6			
1.0	No of consents & byelaws positively determined within statutory period	187	<u> </u>
	No of valid consent & byelaw applications determined	187	
	% of consents & byelaws determined within statutory time	100.0%	#DIV/0!
MPROVEMENT &			
DEVELOPMENT			
	Total actual flood defence capital expenditure:		
	- Fluvial defences	1838	
	- Tidal Defences	87	
	- Sea Delences	6	
	- Other	20	
	- Total	1951	<u> </u>
	Total planned flood defence capital expenditure:		
	- Fluvial defences	1530	
	- Tidal Defences	16	
	- Sea Defences	39	
	- Other	494	[
	- Total	2079	
	Actual expenditure as proportion of planned expenditure - Capital prog.	93.8%	#DIV/01
FLOOD	18		
WARNING			
	No. of flooded properties which received a flood warning	0	
	No. of flooded properties	0	
	% of flooded properties which received a flood warning		<u> </u>
ENFORCEMENT	No. of prosecutions concluded		
ENFORCEMENT			-2-
	No. of successful prosecutions concluded	0	
	Fines imposed (£)	0	<u> </u>
	Costs awarded (£)	0	
	No, of formal cautions accepted		
			<u> </u>
	No. of warning letters sent	0	

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	FISHERIES		f{			
ACTIVITY		OTR 3	QTR 3			
EGULATION			łł			
ection 7			łł			
	No. of consent applications dealt within target time	136	0			
2.0	No. of consent applications received	136	<u> </u>			
	% of consent applications responded to in target time	100.0%	#DIV/0!			
NFORCEMENT	No. of rod licence checks made (including multiple checks)	3673	0			
2.0						
1.0	No. of rod licence checks made (excluding multiple checks)	2899	0			
		152				
3.0	No. of unsatisfactory rod licence checks made (excl. multiple checks)	152	• •			
4.0	No. of valid licences subsequently produced following an unsatisfactory check	78	0			
10	No. of failures to produce a valid rod licence	74	<u> </u>			
1.0			0			
	Evasion rate (%)	2.6%	#DIV/01			
	No. of locations visited (rod licence enforcement)	164	ļ]			
3.0			0			
1.0	No, of reports of illegal fishing actioned within target time	37	0			
2.0	No. of reports of illegal fishing	40	0			
	% of reports of illegal fishing actioned within target time	92.5%	#D1∨/0!			
		52.070	#211/0:			
	No. of reports of handling of salmon in suspicious circumstances actioned in target time	3	0			
2.0	No. of reports of handling of salmon in suspicious circumstances	3	0			
	% of reports of handling of salmon in suspicious circumstances actioned in target time	100.0%	#DIV/0!			
· · · ·	No. of infringements, licence offences : - net					
	- //61		Ť			
	No. of infringements, byelaw/other offences :					
	- rod & line	1	0			
·	- net	4 3	0			
	No. of prosecution/formal caution recommendations made within 35 days of date of offence	36	0			
	No. of prosecution/formal caution recommendations made	59	0			
	% of prosecution/formal caution recommendations made within 35 days of date of offence	61.0%	#DIV/01			
	No. of prosecutions concluded for licence offences :	_{	łł			
	Rod	0				
	- Net	0				
	No. of prosecutions concluded for byelaw/other offences		l			
	- rod & line	67	I			
	- net	0				
	- Other	11	]			
···						
	No. successful prosecutions concluded for licence offences :					
	· Rod	0				
	- Net	0		÷		
	No. successful prosecutions concluded for byelaw/other offences		<u> </u> ]			
	- rod & line	64			÷	
	- net	0				
	- Other		<u>├</u>			
	Fines imposed for licence offences :	+	<u> </u>			
	- Rod (£)	0				
	- Net (£)	0				

	- rod & line	3716.50
	- net	0
	- Other	532.50
	Costs awarded for licence offence prosecutions :	
	- Rod (£)	0
	- Net (£)	0
	Costs (£) awarded for byelaw/other offence prosecutions	
	- rod & line	3117.50
	- net	0
	- Other	262.50
	No, of formal cautions accepted for licence offences:	
	- Rod	
_	- Net	0
<u>.</u>	No. of formal cautions accepted for byelaw/other offences	
	- rod & line	
	- net	0
	- Other	0
	No. of warning letters sent for licence offences :	
No. 1	- Rod	
_	- Net	0
	No. of warning letters sent for byelaw/other offences	
	- rod & line	
	- net	
	- Other	0

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	FISHERIES Contd		
ACTIVITY	ітем		
ACTIVITY		. QTR 3	QTR 3
MPROVEMENT	Length (km) of previously fishless river benefiting from restoration achemes	20.8	0
	No. of Fish Kills (incidents) due to :		
RESCUES	- Pollution	5	0
		6	. 0
	- Other	9	
	No. of fish kills where emergency attendance is deemed necessary	20	0
	No. of fish kills attended by staff	20	0
	No. of fish kills attended by staff in target time	20	0
	% of fish kills attended by staff within target time	100.0%	#D1V/0!
	No. of fish killed	4027	
	No. of emergency fish rescues initiated in target time	30	0
	No. of emergency fish rescues	30	0
	% of emergency fish rescues actioned within target time	100.0%	#DIV/0!
	re or ornergency non research be within target and	100.078	*01010:
LANNING &		1	
DEVELOPMENT			Î
CONTROL			
1.0	No.of referrals received by Fisheries for consideration :		
	No. of Local Authority consultations	36	0
	- No. of Agency consent applications	134	0
	- No. of Agency works	17	0
	No.of referrals responded to by deadline requested :		1
3.(	No. of Local Authority consultations	28	0
	- No. of Agency consent applications	110	
	- No. of Agency works	17	0
	% of referrals responded to by deadline requested	82.9%	#DIV/0!
PROMOTION &	No of requests for fishery advice responded to in target time	178	0
	No of requests for fishery advice	188	0
SERVIČEŠ	% of requests for fishery advice responded to in target time	94.7%	#DIV/0
		34.170	+CIA(0)

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	RECREATION		
ACTIVITY		QTR 3	OTR 3
PROMOTION &			
ADVISORY			
SERVICES			
Section 8			
1.	0 No. of requests for Recreation advice responded to in target time	169	
2	D No. of requests for Recreation advice	174	
1.	0 % of requests for advice responded to in target time	97.1%	#DIV/0!
PLANNING &			
DEVELOPMENT			
CONTROL			
	No.of referrals received by Recreation for consideration :		
?	- No. of Local Authority consultations	36	
	- No. of Agency consent applications		
	- No. of Agency works	17	
3.	0 No.of referrals responded to by deadline requested ;		
	- No. of Local Authority consultations	28	
	No, of Agency consent applications	110	
	- No. of Agency works	17	
	% of referrals responded to by deadline requested	82.9%	#DIV/0!

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		L	L
	CONSERVATION	<u> </u>	L
		<u> </u>	L
ACTIVITY	ITEM	QTR 3	QTR 3
PROMOTION &			
ADVISORY			
SERVICES			
Section 9			
1.0	No. of requests for Conservation advice responded to in target time	135	
2.0	No. of requests for Conservation advice	137	
	% of requests for advice responded to in target time	98.5%	#DIV/0!
PLANNING &		<u>├</u> -·	F
DEVELOPMENT			
CONTROL			h
7	No.of referrals received by Conservation for consideration :	1	
	- No. of Local Authority consultations	456	
	No. of Agency consent applications	236	
	- No. of Agency works	49	
	*		
3.0	No.of referrals responded to by deadline requested :		
	- No. of Local Authority consultations	440	
	No. of Agency consent applications	224	
	- No. of Agency works	49	
	% of referrals responded to by deadline requested	96.2%	#DIV/01
	Number of SPA's, SAC's and Ramsar Siles	49.11	
	Number of 'Urgent' priority SPA's and SAC's agreed with EN/CCW	6	
1	Number of 'Urgent' priority SPA's and SAC's reviewed to establish 'significant effect' of existing Agency Authorisations and activities	0	
MPROVEMENT	No. of new projects started (in the quarter) in support of Biodiversity Action Plan	5	

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	NAVIGATION		
ACTIVITY	ITEM	OTR 3	QTR 3
SPECTION			
- <u>1</u>			
NFORCEMENT			
ection 10	Checks made at locks		
	0 No. of licence/registration offences 0 No. of licence/registrations checked		
2	All other licence enforcement checks		
	0 No. of licence/registration offences		
2	D No. of licences/registrations checked		
	% of licence/ registration compliance	#DIV/0!	#DIV/0!
	No. of other Navigation offences (not licence/ registration related)		
		<u></u>	
	D No. of offences recommended for prosecution within target time		
	0 No. of offences recommended for prosecution		
	% of offences recommended for prosecution in target time	#DIV/0!	#DIV/0!
	No. of prosecutions concluded		
	No. of successful prosecutions concluded		
	Fines imposed (£)		
	Costs awarded (£)		
	No. of formal cautions accepted		
	No, of warning letters sent		
MERGENCY			
RESPONSE			
	.0 No. of emergency incidents attended within target time		
	to not or emergency inducents		
	% of emergency incidents attended in target time	#DIV/0!	#DIV/01
LANNING &			
DEVELOPMENT			
ONTROL			[
?	No.of referrals received by Navigation for consideration :		
	- No. of Local Authority consultations		
<u> </u>	- No. of Agency consent applications		
	No. of Agency works		
	3.0 No of referrals responded to by deadline requested :		┣━━╾-
	- No. of Local Authority consultations	—— <u> </u>	<u>├</u> ──-
	No. of Agency consent applications		<u> </u>
	- No. of Agency works		
	% of referrals responded to by deadline requested	#DIV/0!	#DIV/0
			L
ROMOTION			
ADVISORY			ļ
	I.0 No. of requests for Navigation advice responded to in target time		<b> </b>
	2.0 No. of requests for Navigation advice		
	% of requests for advice responded to in target time	#DIV/01	#DIV/0

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	MULTIFUNCTIONAL		
			1
ACTIVITY	ITEM	QTR 3	QTR 3
PLANNING			1
LIAISON			1
Section 11			I
	No. of planning applications:		
	No. processed in 1 to 14 Days of receipt	4455	0
	No. processed in 15 to 21 Days of receipt	252	0
	No. processed in 22 to 28 Days of receipt	249	0
	No. processed after more than 28 Days of receipt	159	0
	Percentage of planning applications processed within 14 days	87.1%	#DIV/0!
	Percentage of planning applications processed within 21 days	92.0%	#DIV/0!
_	Percentage of planning applications processed within 28 days	96.9%	#DIV/0I
		_	
CUSTOMER	Complaints		
RELATIONS			
(C) (S)	No. of complaints received (by type)		
2.0	- policy complaint	6	0
	- faiture complaint	12	0
	- conduct complaint	3	ō
	1.41		
3.0	No. of complaints responded to within time bands		
	No. responded to in 1 - 5 working days of receipt	19	0
	No. responded to in 6 - 10 working days of receipt	2	0
	No. responded to in more than 10 working days of receipt	0	0
	Percentage of complaints responded to within target time (5 working days)	90.5%	#DIV/0!
	Percentage of complaints responded to within 10 working days	100.0%	#DIV/0!
?	No. of complaints which, on investigation, proved justified		<b> </b>
	- policy complaint	1	0
	- fallure complaint	0	0
	- conduct complaint	0	0
· · · · · · · · · · · · · · · · · · ·	No. of MPs letters:		1
1.0	No. responded to in 1 - 10 working days of receipt	23	0
	No. responded to in 11 - 15 working days of receipt	0	0
	No. responded to in more than 15 working days of receipt	0	0
	Percentage of MPs' letters replied to within target time (within 10 working days)	100.0%	#DIV/01
REQUESTS FOR	No. of visitors inspecting Adency-held public registers	23	I 0
REQUESTS FOR	No. of visitors inspecting Agency-held public registers	23	0
INFORMATION	No. of visitors inspecting Agency-held public registers No. of requests received that required information from the public registers to be	23	0
INFORMATION FROM			0
	No. Of requests received that required information from the public registers to be		0
INFORMATION FROM THE AGENCY'S PUBLIC	No. Of requests received that required information from the public registers to be		0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail	160	0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	160	
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	160	
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (£)	160	
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (L)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months	160 2 448.2	0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request)	160 2 448.2	0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (L)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months	160 2 448.2 	0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (1)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time	160 2 448.2 160 60	0 0 0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request)	160 2 448.2 	0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (1)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) <i>No. of requests responded to in full within standard of service target time</i> No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	160 2 448.2 160 60	0 0 0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (1)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months)	160 2 448.2 160 60	0 0 0 0 0
INFORMATION FROM THE AGENCY'S PUBLIC	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (1)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) <i>No. of requests responded to in full within standard of service target time</i> No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months)	160 2 448.2 160 60	0 0 0
INFORMATION FROM THE AGENCYS PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) <i>No. of requests responded to in full within standard of service target time</i> No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) <i>No. of requests responded to in full in excess of the statutory maximum time limit (ie &gt; 2 months)</i>	160 2 448.2 160 60	0 0 0 0 0
INFORMATION FROM THE AGENCYS PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) <i>No. of requests responded to in full within standard of service target time</i> No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) <i>No. of requests responded to in full in excess of the statutory maximum time limit (ie &gt; 2 months)</i>	160 2 448.2 160 60	0 0 0 0 0
INFORMATION FROM THE AGENCYS PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests ;	160 2 448.2 160 60 0	0 0 0 0 0
INFORMATION FROM THE AGENCYS PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) <i>No. of requests responded to in full within standard of service target time</i> No. of requests responded to in full within standard of service target time No. of requests responded to in excess of the statutory maximum time limit (ie > 2 months) <i>No. of requests responded to in full in excess of the statutory maximum time limit (ie &gt; 2 months)</i>	160 2 448.2 160 60	0 0 0 0 0
INFORMATION FROM THE AGENCYS PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in success of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge Written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	160 2 448.2 160 60 0 0 832	0 0 0 0 0
INFORMATION FROM THE AGENCYS PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (L)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within statutory maximum time limit (ie > 2 months) No. of requests responded to in full mithin excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	160 2 448.2 160 60 0 0 832 1	
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (£)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in success of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge Written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail	160 2 448.2 160 60 0 0 832	0 0 0 0 0
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (1)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) <i>No. of requests responded to in full within standard of service target time</i> No. of requests responded to in sull within standard of service target time No. of requests responded to in sull within standard of service target time No. of requests responded to in sull within standard of service target time No. of requests responded to in sull in excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) Total revenue received (1)	160 2 448.2 160 60 0 0 832 1	
INFORMATION FROM THE AGENCY'S PUBLIC REGISTERS	No. of requests received that required information from the public registers to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis) <i>Total revenue received (L)</i> No. of requests responded to in full within statutory maximum time limit (ie within 2 months from date of receipt of request) No. of requests responded to in full within standard of service target time No. of requests responded to in full within statutory maximum time limit (ie > 2 months) No. of requests responded to in full mithin excess of the statutory maximum time limit (ie > 2 months) No. of requests responded to in full in excess of the statutory maximum time limit due to a delay or non-payment of a charge written requests : No. of requests received that required environmental information to be sent by post, fax or E-Mail No. of requests that resulted in a charge being made (ie over de minimis)	160 2 448.2 160 60 0 0 832 1	

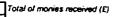
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No. of requests responded to in full within standard of service target time           No. of requests responded to in excess of the statutory maximum time limit (ie >           No. of requests responded to in full in excess of the statutory maximum time limit (ie >           No. of requests responded to in full in excess of the statutory maximum time limit (ie >			
		321	0
No. of requests responded to in full in excess of the statutory maximum time lim	2 months)	2	0
No. of requests responded to in full in excess of the statutory maximum time lim			
	it due to a delay or		
non-payment of a charge		0	0
No. of requests refused by reason for refusal : (These require referral to Le	cal and Head Office)		
- when the requested information is not held by the Agency		4	0
when the requested information is not environmental information		0	0
- when a request is too general or manifestly unreasonable		<u> </u>	0
- when the requested information is not in an accessible form or location - when payment of a reasonable charge is refused		0	
- when information is capable of being treated as confidential and its disclosure	would	<u> </u>	
contravene any statutory provision or rule of law or would involve the breach of		-	
- when the information is personal information contained in records held in relation	· · ·	0	0
an individual who has not consented its disclosure	*	0	- o
- when the information was supplied to the Agency by a person who was not ur	ider or could have		
been under any legal obligation to do so; did not supply it to the Agency in circ	umstances such that		
the Agency is entitled to disclose it by any other means than the Regulations;	and, has not consented to		
its disclosure		0	0
- when its disclosure would increase the likelihood of damage to the environme		0	0
- when the information relates to matters affecting international relations, nation	hal defence		
or public security		0	0
	· · · · ·	0	0
- when information relates to the Agency's confidential deliberations or the confidential deliberations or the confidential deliberations.	ents of	0	0
internal communications - when information is contained within a document or other record which is still	in the course of	<u> </u>	
- when michailed in a contabled within a cocontent of other record which is still completion			0
- when information relates to matters affecting commercial or industrial confider	ntiality or intellectual	<u> </u>	
property (copyright, patents etc.)		0	0
- when information is supplied in part - is part refusal		0	0
REQUESTS No. of requests received that required open government information to be sent	by post, fax, or E-Mail	0	0
MADE FOR			
INFORMATION			
WHICH QUOTE No. of requests that resulted in a charge being made - ie over de minimis			
THE OPEN Total of monies received (£)		0	0
GOVERNMENT		- 2	
CODE OF No. of requests thet were responded to in full within the maximum time limit of 2 PRACTICE ON days from date of receipt of the request	20 working		
PRACTICE ON days from date of receipt of the request ACCESS TO			
	10 working days from		
GOVERNMENT No. of requests responded to in full within standard of service target time (within		0	
GOVERNMENT No. of requests responded to in full within standard of service target time (within	-	0	0
GOVERNMENT No. of requests responded to in full within standard of service target time (within		0	0
GOVERNMENT No. of requests responded to in full within standard of service target time (within inFORMATION date of receipt)		0	
GOVERNMENT         No. of requests responded to in full within standard of service target time (within inFORMATION           INFORMATION         date of receipt)           No. of requests responded to in full in excess of the time limit (ie > 20 working of the time limit (			
GOVERNMENT         No. of requests responded to in full within standard of service target time (within inFORMATION           INFORMATION         date of receipt)           No. of requests responded to in full in excess of the time limit (ie > 20 working of the time limit (	lays) where no extension		
GOVERNMENT       No. of requests responded to in full within standard of service target time (within standard of service target	lays) where no extension		C
GOVERNMENT       No. of requests responded to in full within standard of service target time (within date of receipt)         INFORMATION       No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge	lays) where no extension	0	C
GOVERNMENT       No. of requests responded to in full within standard of service target time (within date of receipt)         INFORMATION       No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of the lime limit (ie > 20 working of the lie working of the lie working of the limit (ie working of the limit	lays) where no extension	0	C
GOVERNMENT       No. of requests responded to in full within standard of service target time (within date of receipt)         INFORMATION       No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge	lays) where no extension	0	C
GOVERNMENT       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)	lays) where no extension	0	C
GOVERNMENT       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         CENERAL       No. of general enquiries received - ie enquiries or requests for more general in	lays) where no extension	0	C
GOVERNMENT       No. of requests responded to in full within standard of service target time (within the standard of service target time (within the standard of service target time (within the second service target targ	lays) where no extension	0	C
GOVERNMENT       No. of requests responded to in full within standard of service target time (within the standard of service))         No. of requests responded to in full in excess of the time timit (is > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time timit (is > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         Seneral       No. of general enquiries received - is enquiries or requests for more general in not covered by the supply of information under the previous categories (above)         Can be satisfied with a simple written or oral response, or by supplying readily in the simple written or oral response.	lays) where no extension	0	
GOVERNMENT       No. of requests responded to in full within standard of service target time (within the standard of service target time (within the standard of service target time (within the second service target targ	lays) where no extension	0	
GOVERNMENT       No. of requests responded to in full within standard of service target time (within the standard of service))         No. of requests responded to in full in excess of the time timit (is > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time timit (is > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         Seneral       No. of general enquiries received - is enquiries or requests for more general in not covered by the supply of information under the previous categories (above)         Can be satisfied with a simple written or oral response, or by supplying readily in the simple written or oral response.	lays) where no extension	0	
GOVERNMENT       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         Respondent to the subply of information under the previous categories (above)         Can be satisfied with a simple written or oral response, or by supplying readily of the publicity material	lays) where no extension	0	
GOVERNMENT       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         No. of general enquines received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above)         Can be satisfied with a simple written or oral response, or by supplying readily if the publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES	lays) where no extension	0	
GOVERNMENT       No. of requests responded to in full within standard of service target time (within the standard of service target time (within the service))         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed)         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge)         No. of requests refused (NB These require referral to Legal and Head Office)         No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily to tree publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES	lays) where no extension	0	
GOVERNMENT       No. of requests responded to in full within standard of service target time (within the standard of service target time (within the service))         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed)         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge)         No. of requests refused (NB These require referral to Legal and Head Office)         No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily to tree publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES	lays) where no extension	0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         CENERAL       No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily to tree publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         Total of monies received (E)	lays) where no extension	0	
GOVERNMENT       No. of requests responded to in full within standard of service target time (within the standard of service target time (within the service))         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         RENERAL       No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily of free publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received	lays) where no extension	0 0 0 1134 0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         GENERAL       No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above)         can be satisfied with a simple written or oral response, or by supplying readily to tree publicity matenal         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         No. of and ownership enquiries received         No. of enquiries received (E)         No. of enquiries responded to in full within 10 working days from the date of re- tree publicity matenal	lays) where no extension	0 0 0 1134 0 0 0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         CENERAL       No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily to tree publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         Total of monies received (E)	lays) where no extension	0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         GENERAL       No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily to tree publicity matenal         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         No. of any inversion enquiries received         No. of any inversion enquiries received         No. of any inversion enquiries received         No. of enquiries responded to in full within 10 working days from the date of re- line	lays) where no extension	0 0 0 1134 0 0 0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         GENERAL       No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily to free publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         No. of enquiries responded to in full within 10 working days from the date of re- No. of enquiries responded to in full in excess of 10 working days from the date of re- No. of enquiries responded to in full in excess of 10 working days from the date	lays) where no extension	0 0 0 1134 0 0 0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         GENERAL       No. of general enquiries received - ie enquiries or requests for more general in not covered by the supply of information under the previous categories (above)         can be satisfied with a simple written or oral response, or by supplying readily to tree publicity matenal         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         No. of and ownership enquiries received         No. of enquiries received (E)         No. of enquiries responded to in full within 10 working days from the date of re- tree publicity matenal	lays) where no extension	0 0 0 1134 0 0 0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests refused (NB These require referral to Legal and Head Office)         GENERAL       No. of general enquiries received - ie enquiries or requests for more general in enquiries received - ie enquiries or requests for more general in enquiries or requests for more general in enquiries received by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily of free publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         No. of enquiries responded to in full within 10 working days from the date of re- line         No. of enquiries responded to in full in excess of 10 working days from the date searches	lays) where no extension	0 0 0 1134 0 0 0	
GOVERNMENT INFORMATION       No. of requests responded to in full within standard of service target time (within date of receipt)         No. of requests responded to in full in excess of the time limit (ie > 20 working of was agreed         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         No. of requests responded to in full in excess of the time limit (ie > 20 working of non-payment of a charge         REQUERT       No. of general enquiries received - ie enquiries or requests for more general in received by the supply of information under the previous categories (above) can be satisfied with a simple written or oral response, or by supplying readily of free publicity material         FLAT RATE CHARG       LAND OWNERSHIP ENQUIRIES         REQUESTS       No. of land ownership enquiries received         No. of enquiries responded to in full within 10 working days from the date of received No. of enquiries responded to in full in excess of 10 working days from the date of received No. of enquiries responded to in full in excess of 10 working days from the date	lays) where no extension	0 0 0 0 1134 0 0 0 0 0	



No, of search requests that were responded to in full within the statutory maximum time of 2 months from date of receipt of the request

No. of search requests responded to in full within the service target time (within 10 working days from the date of receipt)

No. of search requests responded to in full in excess of the statutory time limit (ie > 2 months).

No. of search requests responded to in full in excess of the time limit of 2 months due to delay or non-payment of a charge

32680	0
52000	
329	0
57	0
32	0
0	0

	PERSONNEL		
ACTIVITY	ITEM	QTR 3	QTR 3
URNOVER	Average no. of permanent employees (FTEs) in complemented posts		
Section 13	over last 12 months :		
	- Manual employees	178	
	- Non-manual employees	948	
196			
	Total no. permanent employees (FTEs) in complemented posts		
	leaving over last 12 months ;		
	- Manual employees	1	·
	- Non-manual employees	10	
	Tumover rate (%) :		
	- Manual employees	0.6	#D1V/0!
	- Non-manual employees	1.1	#DIV/0!
HEALTH &	No of reportable accidents :		
SAFETY	- Manual employees		
	- Non-manual employees		
	- Total	<u></u>	
		<u></u>	
	Total no. working days :		
	- Manual employees	41652	
	- Non-manual employees	246480	
	- Total	288132	
	No working days lost due to reportable accidents :		<b> </b>
	- Manual employees	0	·
· · · · · · · · · · · · · · · · · · ·	- Non-manual employees		<b> </b>
	- Total	0	<u> </u>
	% of working days lost due to reportable accidents :		
	- Manual employees	0.0	#DIV/0!
	- Non-manual employees	0.0	#DIV/0!
	- Total	0.0	#DIV/0!
TRAINING &	No. of days devoted to training :		L
DEVELOPMENT	- Manual employees	#VALUEI	ļ
	- Non-manual employees		<b> </b>
	- Total	#VALUE!	┟────
	% of working days devoted to training ;		<u> </u>
	- Manual employees	#VALUE!	#DIV/01
	- Non-manual employees	0.3	#DIV/01
	- Total	#VALUE!	#DIV/0

-	WASTE OPM's	
	REGIONAL	
	1999/2000	

REGION WASTE

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GRANT OF LICENCE

Q1 02 Q3 Cum Total 04 APPLICATIONS RECEIVED G1 - MRS ONLY 17 1 1 5 0 - ALL OTHER SITES 6 9 4 0 APPLICATIONS SUBJECT TO CONSULTATION AND COMPENSATION REGS G2 - MRS ONLY 0 0 0 ---a - ALL OTHER SITES D 0 0 0 0 ISSUED WITHIN INITIAL 4 MONTHS STATUTORY PERIOD G3 MRS ONLY 0 0 D 0 0 - ALL OTHER SITES 2 1 0 0 1. J. O. ISSUED OUTSIDE INITIAL 4M STATUTORY PERIOD - INTERNAL FACTORS G4 - MRS ONLY 1 0 0 0 1 - ALL OTHER SITES 2 0 4 0 6 ISSUED OUTBIDE INITIAL 4M STATUTORY PERIOD - EXTERNAL FACTORS G5 - MRS ONLY 2 3 0 1 8 ALL OTHER SITES 9 9 3 0 21 IN PROCESS <4 MONTHS G6 MRS ONLY 1 1 4 0 - ALL OTHER SITES 13 10 8 0 31 **G7** OUTSTANDING (IN PROCESS 4-12 MONTHS) MRS ONLY 12 2 17 0 31 - ALL OTHER SITES 12 7 5 0 24 Gð OUTSTANDING (IN PROCESS >12 MONTHS) - MRS ONLY 40 23 48 Ő 110 - ALL OTHER SITES 41 16 21 0 物理などを REJECTED (INCLUDING REFUSALS/ WITHDRAWALS) GA - MRS ONLY E STATE O MARKE 0 0 ٥ 9 · ALL OTHER SITES 1 0 34149 SHELL 1 1 MODIFICATION OF LICENCE Cum Total CONDITIONS APPLICATIONS RECEIVED G10 0 0 0 0 - MRS ONLY - ALL OTHER SITES 19 6 7 0 E91232 #88 G11 APPLICATIONS BUBJECT TO CONSULTATION AND COMPENSATION REGS - MRS ONLY Δ 0 0 0 新行事 C 和利用 ALL OTHER SITES Ô 0 0 0 ISSUED WITHIN INITIAL & MONTHS STATUTORY PERIOD G12 - MRS ONLY 0 0 0 ۵ 1110 M - ALL OTHER SITES 2 2 7 0 G13 ISSUED OUTBIDE INITIAL 2M STATUTORY PERIOD - INTERNAL FACTORS 0 Ő 法财富教之的保证 . MRS ONLY 1 1 ALL OTHER SITES 2 0 0 0 登録 2 筆書 G14 ISSUED OUTSIDE INITIAL 2M STATUTORY PERIOD - EXTERNAL FACTORS - MRS ONLY 0 0 23050 M 0 0 AAME 13 3.945 ALL OTHER SITES 2 0 3 ð G15 IN PROCESS <2 MONTHS - MRS ONLY 0 0 Ö 0 1500 0 251 - ALL OTHER SITES 11 9 2 0 221-24 G16 OUTSTANDING (IN PROCESS 2-12 MONTHS) Ô 0 MRS ONLY • • 0 生に者の第二社 · ALL OTHER SITES 18 17 13 0 10 15 48 M G17 OUTSTANDING (IN PROCESS >12 MONTHS)

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RegionQ3REGION

- MRS ONLY

	17	17	18	0	· · 52 · · · ·
G DEEMED REJECTIONS/ WITHDRAWALS)					
	0	1	0	0	1.12121 1.1212.0
	0	3	0	0	173253 184
					Cum Total
IVED					
	8	2	5	0	2154415 1998
L 2 MONTHS STATUTORY PERIOD			•		
	5	0	2	0	龙部间7月67
TAL 2M STATUTORY PERIOD - INTERNAL FACTORS					
	4	0	0	0	法 2014年19月1日
TAL 2M STATUTORY PERIOD - EXTERNAL FACTORS					-
	0	2	1	0	1997 S 1997
пнз					
	4	1	3	0	WARKO/WAR
OCESS 2-12 MONTHS)					
	4	7	6	0	<b>新闻</b> 和 17,200 mil
OCESS >12 MONTHS)					
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IG DEEMED REJECTIONS/ WITHDRAWALS)		1			
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L 3 MONTHS STATUTORY PERIOD					
· · · · · · · · · · · · · · · · · ·	1 1	1	0	0	1-12 TZ
TAL 3M STATUTORY PERIOD - INTERNAL FACTORS					
	5	1	0	0	ALTER 0:5144
TAL JM STATUTORY PERIOD - EXTERNAL FACTORS					100 A 100
	3	3	3	0	120 CAL
THS					3449
	6	4	11	0	年天寺215年17
OCESS 3-12 MONTHS)					
	1	5	0	Q	10000 4022
OCESS >12 MONTHS)					
	11	5	3	0	的1993-18 会社
G DEEMED REJECTIONS/ WITHDRAWALS)					
	0	2	2	0	trucking 4 1746
ITEM					Cum Total
PLICATIONS RECEIVED	101	120	121		-1· 342 11*
NEWALS RECEIVED	229	153	131		1513 542
PLICATIONS RECEIVED	3				4.918 413
NEWALS RECEIVED					11 6 1 34
		-		<b>`</b>	0
NEW		ALS RECEIVED 1	ALS RECEIVED 1 4	ALS RECEIVED 1 4 1	ALS RECEIVED 1 4 1 0

RegionQ3REGION

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ICENCE	ITEM						Annual
EVIEWS		1	ļ			Cum Total	Plan
	NUMBER REGULATION 15 REVIEWS	0	0			0	
-							
		t	1				
GENCY							
NITIATED (NO	ITEM						
EE) LICENCE	11274						Annual
ODIFICATIONS							Ptan
	NO. LICENCES REQUIRING FIN. PROV. MOD.	57	50	57	0	164	
	NO. LICENCES REQUIRING TIME LIMITED MOD.	41	12	0	0	55	
	NO. LICENCES REQUIRING SITE RETURNS MOD.	5	0	5	0	10	0
4		53	13	15	0	a1 100	
						_	
IFS							
OTIFICATIONS	ITEM						1
ICENCE		- 10 A				Cum Total	
				-			
	ACKNOWLEDGED WITHIN STATUTORY PERIOD	21	24	15	0	(60) (17)	1
(3	ACKNOWLEDGED OUTBIDE STATUTORY PERIOD	(18)	16	0	0		
(4	DETERMINED WITHIN STATUTORY TIME	10			10	39	
(5	DETERMINED OUTSIDE STATUTORY TIME	.0		12	0	50	
			0	0	0		
	DEIECTEN						
	REJECTED	<u> </u>		¥			1
	REJECTED BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE						1
	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE						]
K6 A ITEMS K1-6 TO							]
UTEMS K1-6 TO	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE						]
SUPERVISING	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE						]
SUPERVISING	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE						]
SUPERVISING PERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM						]
SUPERVISING PERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS	0					]
SUPERVISING PERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM	0) <b>1</b>			1 0 .		]
SUPERVISING PERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (parss 9 & 19)	Contraction of the local division of the loc			1 0 .		]
SUPERVISING PERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS	Contraction of the local division of the loc			1 0 .		]
SUPERVISING PERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (parss 9 & 19)	Contraction of the local division of the loc			1 0 .	Gum Total	Annuat
SUPERVISING DERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) ACTUAL 1999/00 ITEM	89	122	133		Cum Total	Plan
SUPERVISING DERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (parss 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS	89	122		0 0	10	Plan Rest0
SUPERVISING PERMITTED ACTIVITES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV)	89	0 122 0 (Div/c)	133	0 0 0		Plan Inn O
L1 L2 L3	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES	89 (0) (#DIV/0) 29	0 122 (0)V/c) 0	0 133 () () () () () () () () () () () () ()	0 0 0 0 0 0 0	0 #DIV/01 33	Plan Plan 0
L1 L2 L3 L4	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (paras 44 & 45)	89 0 48	0 122 (0)//() 0 4	133 133 (#DIV/01 4 48	0 0 0 0 0 0 0 0 0 0 0 0	0 #DIV/01 33 98	Plan
SUPERVISING PERMITTED ACTIVITIES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (paras 44 & 45) VISITS TO MRS (paras 44 & 45)	89 <b>X</b> #D(V/0) 29 48 11	0 122 122 122 122 120 120 120 120 120 12	133 133 133 133 133 133 133 133 133 133	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
L1 L2 L4 L5	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (paras 44 & 45)	89 0 48	0 122 (0)//() 0 4	133 133 (#DIV/01 4 48	0 0 0 0 0 0 0 0 0 0 0 0	0 #DIV/01 33 98	Plan
	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (paras 44 & 45) VISITS TO MRS (paras 44 & 45)	89 <b>X</b> #D(V/0) 29 48 11	0 122 122 122 122 120 120 120 120 120 12	133 133 133 133 133 133 133 133 133 133	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
L1 L2 L3 L6	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (pares 44 & 45) VISITS TO MRS (pares 44 & 45) VISITS TO MASTE TO LAND EXEMPTIONS (pares 9 & 19) No OF ENVIRONMENTAL MONITORING CHECK AUDITS	89 <b>X</b> #D(V/0) 29 48 11	0 122 122 122 122 120 120 120 120 120 12	133 133 133 133 133 133 133 133 133 133	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
SUPERVISING SUPERVISING PERMITTED ACTIVITIES .1 .5 .1 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (paras 44 & 45) VISITS TO MRS (paras 44 & 45)	89 <b>X</b> #D(V/0) 29 48 11	0 122 122 122 122 120 120 120 120 120 12	133 133 133 133 133 133 133 133 133 133	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
SUPERVISING SUPERVISING PERMITTED ACTIVITIES .1 .5 .1 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .1 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2 .2	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (pares 44 & 45) VISITS TO MRS (pares 44 & 45) VISITS TO MASTE TO LAND EXEMPTIONS (pares 9 & 19) No OF ENVIRONMENTAL MONITORING CHECK AUDITS	89 <b>X</b> #D(V/0) 29 48 11	0 122 122 122 122 120 120 120 120 120 12	133 133 133 133 133 133 133 133 133 133	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
ITTEMS K1-6 TO           SUPERVISING           PERMITTED           ACTIVITIES           L1           L5           L1           L2           L3           L4           L5           L6           TECHNICAL	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (parse 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) AMNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (parse 48 & 45) VISITS TO MRS (parse 48 & 45) VISITS TO MRS (parse 48 & 45) No OF ENVIRONMENTAL MONITORING CHECK AUDITS ITEM	89 <b>X</b> #D(V/0) 29 48 11	0 122 122 122 122 120 120 120 120 120 12	133 133 133 133 133 133 133 133 133 133	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
SUPERVISING DERMITTED ACTIVITES 1 1 2 3 4 3 4 5 5 5 5 6 7 7 7 7 7 8 7 7 7 7 7 7 7 7 7 7 7 7 7	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) AMNUAL AUDITS OF COMPLEX SITES VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) NO. OF ENVIRONMENTAL MONITORING CHECK AUDITS ITEM ITEM NO. TECHNICAL COMPETANCE STATUS REVIEWS REQUIRED (Table 1 WMLR '94	89 () () () () () () () () () ()	0 122 122 122 122 120 120 120 120 120 12	133 133 133 133 133 133 133 133 133 133	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
SUPERVISING DERMITTED ACTIVITES 1 1 2 3 4 3 4 5 5 5 5 6 7 7 7 7 7 8 7 7 7 7 7 7 7 7 7 7 7 7 7	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO MRS (pares 44 & 45) VISITS TO MRS (pares 44 & 45) VISITS TO WASTE TO LAND EXEMPTIONS (pares 9 & 19) No OF ENVIRONMENTAL MONITORING CHECK AUDITS (TEM ITEM	89 ())))))))))))))))))))))))))))))))))))	00000 122 122 122 122 122 122 122 122 12	133 133 () () () () () () () () () () () () ()	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
SUPERVISING DERMITTED ACTIVITES 1 1 2 3 4 3 4 5 5 5 5 6 7 7 7 7 7 8 7 7 7 7 7 7 7 7 7 7 7 7 7	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (paras 8 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EQUIV) ANNUAL AUDITS OF COMPLEX SITES VISITS TO WASTE TO LAND EXEMPTIONS (paras 8 & 19) VISITS TO WASTE TO LAND EXEMPTIONS (paras 9 & 19) NO OF ENVIRONMENTAL MONITORING CHECK AUDITS ITEM ITEM ITEM	89 () () () () () () () () () ()	0 122 122 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 0 122 122		0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
SUPERVISING PERMITTED ACTIVITES	BE PROVIDED BY TFS NATIONAL SERVICE TO AREAS VIA REGIONAL WASTE PLAN 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS VISITS TO WASTE TO LAND EXEMPTIONS (parse 9 & 19) ACTUAL 1999/00 ITEM EFFORT (hours) SPENT ON ROUTINE SITE INSPECTIONS NUMBER OF VISITS (WMP EOUIV) AMUUAL AUDITS OF COMPLEX SITES VISITS TO MRS (parse 4 & 45) VISITS TO MRS (parse 4 & 45) ITEM ITEM ITEM ITEM NO. FECHNICAL COMPETANCE STATUS REVIEWS REQUIRED (Table 1 WMLR "94 sites only) TOTAL NO. COMPLETED (Table 1 WMLR "94 sites only) % OF TOTAL	89 ())))))))))))))))))))))))))))))))))))	00000 122 122 122 122 122 122 122 122 12	133 133 () () () () () () () () () () () () ()	0 0 0 0 0 0 0 0 0	0 #DIV/0] 33 98	Plan
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SUPERVISING TRANSFRONTIE R SHIPMENTS	ITEM					Cum Total	Annual Plan
N1	SHIPMENTS INSPECTED AT CONSIGNEE OR PRODUCER	17	0	10	0	2/	
NZ	SHIPMENTS INSPECTED AT PORT OF ENTRY/ EXIT	0	0	0	0		516
•				1			
SUPERVISING PRODUCER RESPONSIBILIT Y							
<b></b>	ACTUAL 1999/00			· · ·	1		
	ITEM						Annual
01						Cum Total	
	VISITS TO OBLIGATED COMPANIES REGISTERED WITH AGENCY	7	3	32	0		the second se
02	VISITS TO OBLIGATED COMPANIES REGISTERED WITH SCHEME	0	1	24	<u> </u>	25	
03	VISITS TO OBLIGATED NON-REGISTERED PRODUCERS	9	1	6	0	16	
04	VISITS TO ACCREDITED REPROCESSORS	9	0	36	0	<b>CRE</b> 45 <b>1</b>	0
OTHER REGULATORY ACTIVITIES						4	
	ACTUAL 1999/00						
	(TEM '						Annoal
P1	SPECIAL WASTE PRODUCER VISITS	- 51	71			Cum Total	
P2	CARRIER CHECKS	224	143	<u>64</u> 185	ő	1. (652	
P3	NO. ORGANISATIONS ENCOURAGED TO ADOPT WAS TE MIN, PLANS	0	0	30	0	30	0
SWAT DATA	ITEM	-					
ENTRY	CONSIGNMENT NOTES	-		· · · · · · · ·	<u> </u>	4 V	
Q1	PRENOTES					Cum Total	1 ⁻
	NUMBER RECEIVED	6438	8407	7128	0 ·	23971	1
Q2 -	CARRIER/ EXTENDED ROUNDS						1
<u> </u>	NUMBER RECEIVED	3254	2998	2933	0	/19183	
Q3	OTHER DEPOSIT NOTES						1
	NUMBER RECEIVED	17998	19284	18188	0	#55468 W	1
04	TOTAL .	29688	30887	28247			1
	NUMBER ENTERED			· · · · · · · · · · · · · · · · · · ·	* Contraction		
	NO, IN BACKLOG	1876	4017	5365	0	海道1,1258課	
DATA ITEM Q4 (N	NUMBER ENTERED) TO BE PROVIDED BY SWAT CLIENT TO AREAS VIA	_					
ENFORCEMENT	ITEM			1		Cum Total	1
ACTION R1	FORMAL WRITTEN WARNINGS				-		1
R2	SECTION 38, 41 & 42 NOTICES SERVED	47	11	7		<b>HIN</b> 35	1
R2	SECTION 38, 61 & 62 NOTICES SERVED	103	- 8 66	15 34	0 <u>.</u> D	203	
R4	SECTION 34 NOTICES SERVED	43	7	8	0	450 203 PEN	
R5	SECTION & COPA NOTICES SERVED		5	15	0		1
R6	SECTION & CEPA NOTICES SERVED	34	17	9	0	- 20 ·	
R7	CASE FILES TO LEGAL	5	14	18	0	37	-
R8	CAUTIONS OFFERED AND ACCEPTED	3				21/	
	PROSECUTIONS BROUGHT	25		the second s		5000.90 JUN	H

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1	MARTE MANAGEMENT / JOINING				1 . A.	and in							
	WASTE MANAGEMENT LICENCES		Q1			02		T	Q3		<u> </u>	Q4	
		11		GRAMME		VISIT PRO	GRAMME		VISIT PRO	GRAMME	<u>}</u>	VISIT PRO	JGRAMM
	SITE TYPE	No. of Sites	Planned No. of Routine Inspectiona (OD) 3/91)	ACTUAL NUMBER	No. of Sites	Planned No. of Routine Inspectione (OPRA)	ACTUAL NUNBER	Na. of Sites	Planned No. of Routine Inspections (OPRA)	ACTUAL NUMBER	Na. of Sites	Planned No. of Routine Inspections (OPRA)	
	CO-DISPOSAL LANDFILL SITES	44	769.4	589	45	713	577	43	506.75	486			
	OTHER LANDFILL SITES TAKING SPECIAL WASTE (INERT/ DEFINED UNDER SWR 96)	9	124.6	52	9	82	70	7	53	54			
	BOREHOLES	2	14.85	9	2	0	6	2	10	6			
	HOUSEHOLD, COMMERCIAL AND INDUSTRIAL WASTE LANDFILLS	48	392.95	247	44	258	257	37	271,25	200			
	LANDFILLS TAKING NON-BIODEGRADABLE WASTES (NOT CONSTRUCTION)	107	422.09	296	104	422	238	98	325.75	274			
	LANDFILLS TAKING OTHER WASTES (CONSTRUCTION; DEMOLITION; DREDGINGS)	73	350.35	218	75	247	198	53	217,25	147			[
	INDUSTRIAL WASTE LANDFILLS (FACTORY CURTILLAGE)	30	84.2	74	30	122	72	29	87	69			
	LAGOONS	7	34.65	16	7	0	37	7	34	36			
	SPECIAL WASTE TRANSFER STATIONS	68	550.2	357	67	_251	308	64	397	287			
	IN-HOUSE STORAGE FACILITIES	11	4.05	7	11	6.25	11	13	17,0625	16			
	HOUSEHOLD, COMMERCIAL AND INDUSTRIAL TRANSFER STATIONS	208	1395.5	1113	203	2016	1116	198	1270.75	958			
	CLINICAL WASTE TRANSFER STATIONS	25	219.42	150	25	105	98	23	144	69			-
	HOUSEHOLD WASTE AMENITY BITES	75	699	398	75	738 .	385	75	494	342			
1	TRANSFER STATIONS TAKING NON-BIODEGRADABLE WASTES	27	239.18	138	29	_186	136	21	151	106			
	MATERIAL RECYCLING TREATMENT FACILITIES	23	142.8	118	23	24	- 98	23	129	118			
	PHYSICAL TREATMENT FACILITIES	19	157,2	78	19	71	75	19	122.5	75			
	PHYSICO-CHEMICAL TREATMENT FACILITIES	14	108.6	104	14	26	81	14	100	65			
	INCINERATORS	4	25.62	25	+ 4	_5	20	5	17	16			
	METAL RECYCLING SITES (VEHICLE DISMANTLERS)	104	249	368	106	155	312	102	397	338			
	METAL RECYCLING SITES (MIXED MRSo)	86	186	246	83	282	195	86	342.75	241	1		1

A21	CHEMICAL TREATMENT FACILITIES	9	59,4	28		352	36	8	34	21			
A22	COMPOSTING FACILITIES		42.6	19	4	28	18	3	21	11			
A23	BIOLOGICAL TREATMENT FACILITIES	7	62.4	60	7	34	38	8	47	30			
Ą24	MOBILE PLANT	3	0	2	2	o	7	3	0	1			
	TOTALS	1001	6334,07	4710	996	6123.25	4367	939	4087	3968	0	0	O

## B NUMBERS OF REGISTERED EXEMPTIONS

		1	Q	2	Q	3	0	4
ACTIVITY TYPE	TOTAL NUMBER REGISTERED	KNOWN ACTIVE SITES	TOTAL MUMBER REGISTERED	KNOWN ACTIVE SITES	TOTAL NUMBER REGISTERED	KNOWN ACTIVE SITES	TOTAL NUMBER REGISTERED	ACTIVE SITES
MRS (PARA 44 & 45)	170		184		203		$p \sim p$	
WASTE TO LAND (PARA 9 & 19)		87		38				
LANDSPREADING (PARA. 7)	783	97	767	112	291	157		
ALL OTHER EXEMPTIONS	3483		3634		3488			

## C NUMBERS OF REGISTERED CARRIERS & BROKERS

	ТУРЕ	୍ଦୀ	QZ	Q3	Q4
C1	REGISTERED CARRIERS	7787	7686	7699	
C2	REGISTERED BROKERS	63	64	64	

## D PRODUCER RESPONSIBILITY

TYPE	Q1	Q3
NUMBER OF AGENCY REGISTERED COMPANIES		
NUMBER OF SCHEME REGISTERED COMPANIES		
NUMBER OF REGISTERED ACCREDITED REPROCESSORS		
NUMBER OF APPROVED COMPLIANCE SCHEMES	21111111111	
DATA ITEMS D1 - D4 TO BE PROVIDED TO AREAS FROM PRUU V	A REGIONAL PR	EPS.
NUMBER OF TFS SHIPMENTS		

	TYPE	िया	Q2	Q3	Q4
NUMBERS OF	TFS SHIPMENTS NOTIFIED	204	158	158	
SPECIAL WAS	TES				
	TYPE	01/04/1999			
1 NUMBER OF 1	SPECIAL WASTE PRODUCERS				

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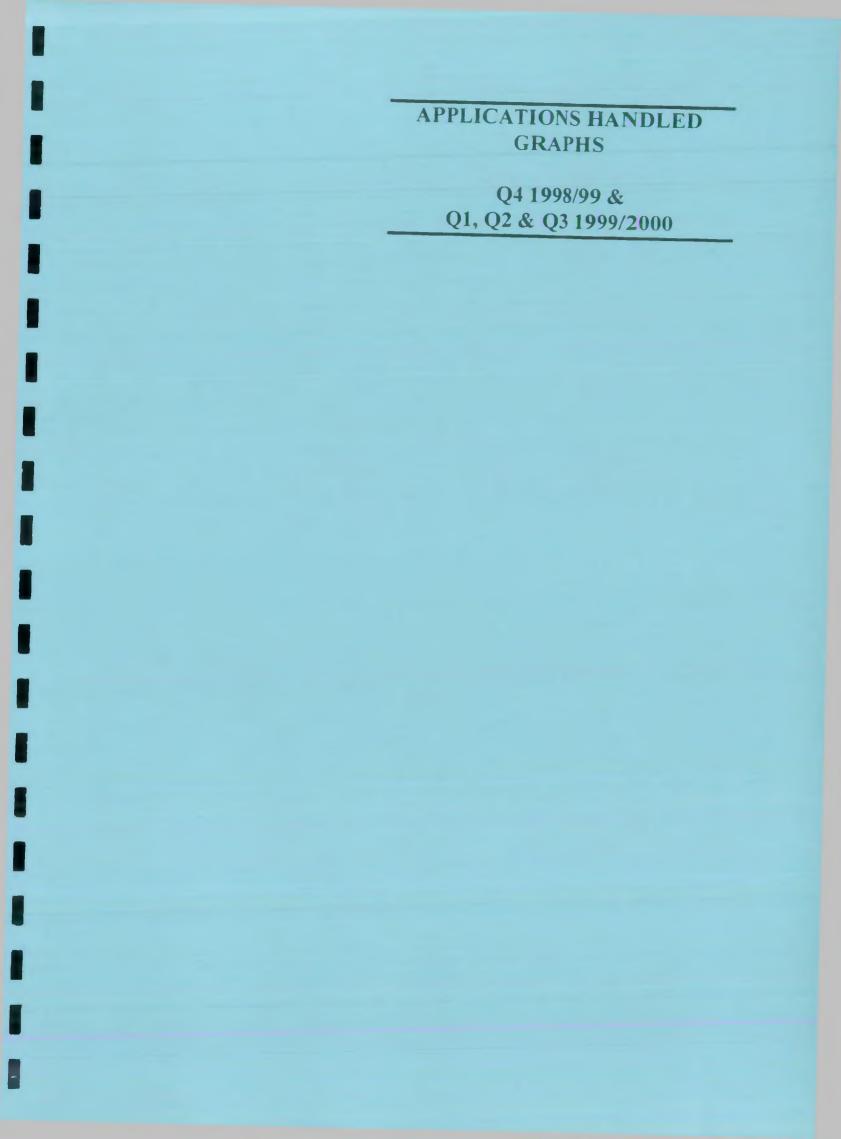
Q1	Q3									1			
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Q1	Q2	QJ	04		1								
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	A REGIONAL PR I	A REGIONAL PR REPS.											

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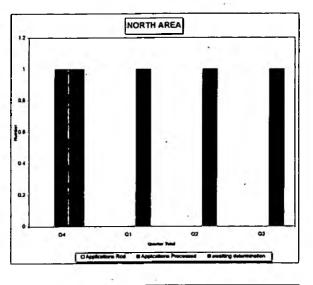
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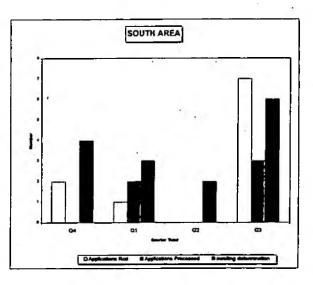
#### P.I.R - Applications Profile

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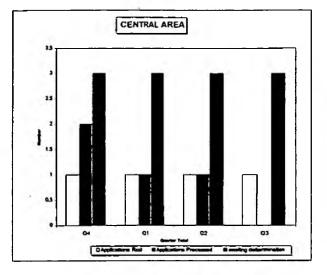
04 - 1989/99 01, 02 & 03 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



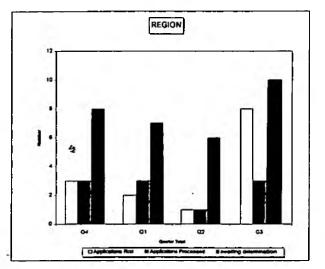
	SE 04 19	Q1.	1.4 02 det	10 Q3
Applications B/F	2	1	1	1
Applications Red mit attanted to the	0	0	0	0
Applications Processed	1	0	0	0
Applications Withdrawn	0	0	0	0
> 12 months : 1	1	1	1	1
>4 to 12 months	0	0	0	0
>4 to 8 months realized and the test	0	0	0	0
0 to 4 months its making the second	0	0	0	0
Total Number applications swaking determination	1	1	1	1



E Contraction of the second	04	Q1 .	02	Q3
Applications B/F	2	4	3	2
Applications Red	2	1	0	7
Applications Processed	0	2	0	3
Applications Withdrawn	0	0	<u> </u>	0
> 12 months	• 1	0	0	0
># to 12 months and later parters	1	1	1	0
>4 to 6 months	0	0	1	0
Pice for the standard state of the sector of the	2	2	0	•
Total Number applications	4	3	2	6

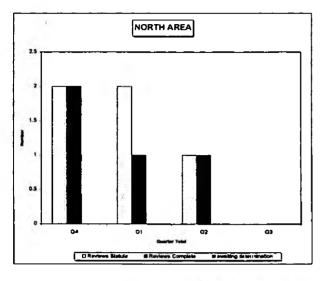


	- C4	- ⊴ <b>≋Q1</b> ∰ -4	Q2 6 844 1	O3
Applications 8/F	4	3	3	3
Applications Red	1	1	1	1
Applications Processed	2	1	1	Q
Applications Withdrawn	0	0	0	1
> 12 months - Evaluation Contraction	1	1	1	0
>6 to 12 months	1	0	T	2
> to I months a second second	0	1	•	0
0 to 4 months with the second states	1	1	1	1
Total Number applications	1		3	3



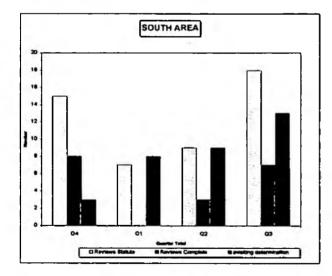
ſ	- 04	Q1	Q2	Q3
Applications B/F	8	8	1	6
Applications Red	1	2	1	
Applications Processed	1	3	1	3
Applications Withdrawn	0	0	1	1
> 12 months and all and an	3	_ 2	2	1
>6 to 12 months	2	1	2	2
>4 to 8 months	0	1	1	0
0 to 4 months 2 4 1 4	3	3	1	7
Total Number applications awaiting determination		7	6	- 10

#### NORTH WEST REGION P.I.R - 4 Yearty Review Profile Q4 - 1998/99 Q1, Q2 & Q3 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



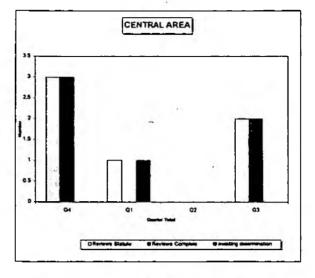
Q4 ..... Q1 ..... Q2 ...... Q3 .....

Reviews B/F The State Review States	2	0	0	0
Reviews Statute	2	2	1	0
Reviews Complete state states	2	1	1	0
Reviews Overdue Complete (999-10)	2	1	0	0
> 12 months in the second second	0	0	0	0
>6 to 12 months from the second	0	0	•	0
>3 to 6 months inditionation and and	· 0	0	0	0
0 to 3 months # SHE SER PROPERTY.	0	0	0	0
Total Number reviews	D	D	0	•

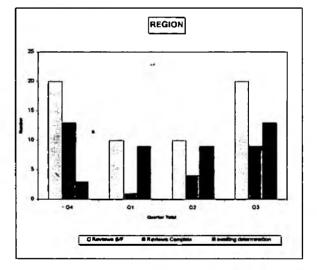


S. S. S. State of the second second		A Q1 A	C C Q2 % C	No. 01
Roviews B/Faratas antistant antistant	20	3	7*	•
Reviews Statute Intelligit and and alle	15	7		18
Reviews Complete Marshall	8	0	3	7
Reviews Overdue Complete Made	24	2	- 4	7
> 12 months (Sales an Andrews and	0	0	2	
>6 to 12 months were and souther	0	2	0	
>) to 6 months	1	2	1	
0 to 3 months and its and	2	4	6	
Total Number reviews	-			
swalting determination	3		•	13

one review revolut in Q1 increases increases forward in Q1 increases of the second second second second second



	· · · · · · · · · · · · · · · · · · ·	** Q1= 3	1 Q2	- Q3.5
Reviews B/F and the state and the	23	0	1	0
Reviews Statute attained at the	3	1	0	2
Reviews Complete Material Antimation	3	0	0	2
Reviews Overdue Complete IIII.	23	. 0	1	0
> 12 months was weather the set	0	0	0	0
>6 to 12 months apropulse and and	0	0	0	0
>J to 6 months Platitude Training	0	0	0	9
0 to 1 months assessment with	0	1	0	0
Total Number reviews a second se	0	1	0	0



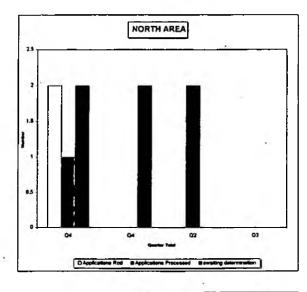
and the second	194 Q4 144	219 Q1565	Q2	5 (1) <b>Q\$</b> (1) (2
Reviews B/F. Mathias and Andrews	45	3	8.	9
Reviews Statute Managements	20	10	10	20
Reviews Complete sales and a select	13	1	4	9
Reviews Oversive Complete MISSIN	49	3	5	7
> 12 months man and a state	0	0	2	0
>6 to.12 months and second states	0	2	0	0
>3 to 6 months million a co co	1	2	1	0
0 to J months (* A R M C A A A	2	5	6	0
Total Number reviews	3	•	,	13

1901/00

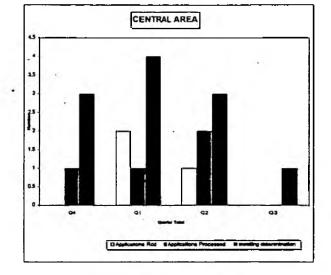
Produced by Corporate Planning

## P.I.R - Substantial Variations Profile

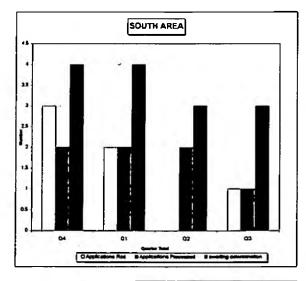
CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



		Q4	Q2	Q3
Applications B/F	1	2	2	0
Applications Rcd	2	Q	0	0
Applications Processed Highlight	1	0	2	0
Applications Withdrawn	0	0	0	0
> 12 months	Ö	0	0	0
H to 12 months	0	0	0	0
0 to 4 months at a state of the	2	2	0	0
Total Number applications	2	2	0	0

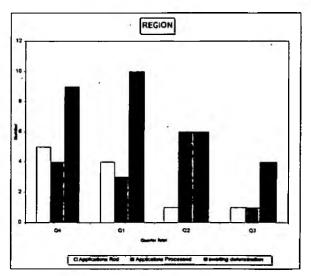


	pinds Q4 ·	Q1	Q2	Q3
Applications B/F Haddes Control	4	3	4	3
Applications Red	0	2	1	0
Applications Processed	1	1	2	0
Applications Withdrawn	0	0	0	2
> 12 months + 11 + 1 + 1	1	1	0	0
> to 6 months	0	0	0	1
0 to 4 months i menter the last	2	3	3	0
Total Number applications	3	4	3	1



	- 802 Q4	Q1	Q2	03
Applications B/F	4	4	4	,
Applications Red	3	2	0	1
Applications Processed	2	2	2	1
Applications Withdrawn	0	0	0	0
> 12 months ware service and a service	2	2	2	1
>4 to 12 months to 12 months	1	0	0	1
0 to 4 months are a second to 1	1	~ 2	1	1
Total Number applications	4	4	3	3

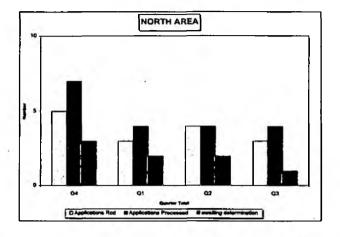




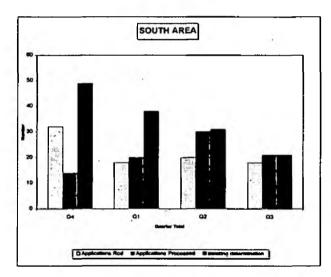
	Q4	-2 Q1	Q2	· Q3
Applications B/F	1	9	10	6
Applications Red	5	4	1	1
Applications Processed	4	3	6	1
Applications Withdrawn	0	0	0	2
> 12 months + 6 Historia (Section 1) + 13	3	3	2	1
>4 to 12 months and a first state	1	0	0	2
0 to 4 months	5	7	4	1
Total Number applications eventing determination	,	10	6	4

NORTH WEST REGION P.I.R - Non-Substantial Variations Profile

04 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99

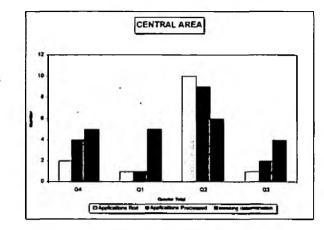


	214 Q4 25	10 M O1.	Q2	a, Q3
Applications B/F	5	3	2	2
Applications Rcd Wetter Including	5	3	4	3
Applications Processed	7	4	4	4
Applications Withdrawn	0	0	0	0
> 12 months in Hilling and Allen	1	1	1	1
>4 to 12 months maintenance	1	0	0	0
0 to 4 months manufacture oppositions	1	1	1	0
Total Number applications	3	2	2	1

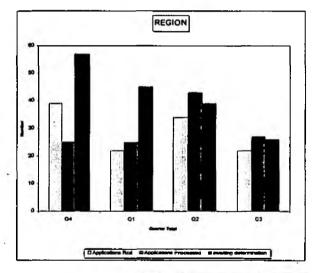


_			_	
翩	61 Q4 sec.	2 3 <b>0 1</b> 1 1 1 2 3	*	2 (111)

		2006 <b>Q1</b> 0022	# Q2 High	SIN Q3 REC
Applications B/F	41	49	38	31
Applications Red management	32	18	20	18
Applications Processed # 1089448	14	20	-30	21
Applications Withdrawn	4	0	11	8
> 12 months see 1	12	14	8	5
> to 12 months	4.	17	16	4
0 to 4 months and a set of	33	7	7	12
Total Number applications awaiting datamination	49	34	31	21



	64 Q4 ( 80)	01	Q2	Q3
Applications B/F	8	5	5	6
Applications Rcd	2	1	10	1
Applications Processed	4	1	9	2
Applications Withdrawn	1	0	0	1
> 12 months in the second second	1	2	0	0
>6 to 12 months Million of the second	0	1	0	4
0 to 4 months Middliffica the Mesta anglish	4	2	- 6	0
Total Number applications awaiting determination	5	5		4

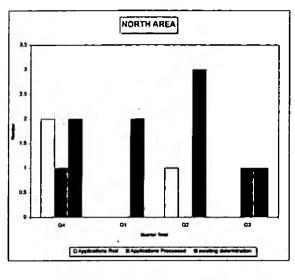


	1 20 Q4 101	1944 A 1944	Q2	0.03	
Applications B/F	37	57	45	39	
Applications Red Methal Wall as a second	39	22	34	22	
Applications Processed	25	25	43	27	
Applications Withdrawn	5	0	11	9	
> 12 months and a second second second	14	17	9	6	
>4 to 12 months	5	18	16	8	
0 to 4 months in the sett excession	38	10	14	12	
Total Number applications	57	45	t9	26	

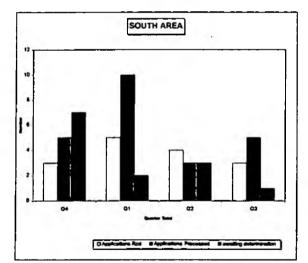
R.S.R - Applications Profile (Band 4)

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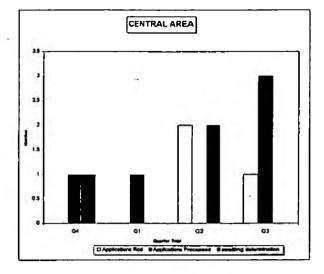
CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



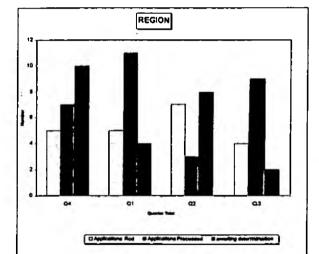
	Q4	Q1	Q2	Q)
Applications B/F	1	2	2	3
Applications Rtd	2	0	1	0
Applications Processed	1	- 0		1
Applications Withdrawn	0	0	0	1
>4 to 8 months ****	0	0	2	0
0 to 4 months 12 miles	2	2	1	1
Total Number applications swatting detarmination	2	2	3	1



	38 × C4 + 10	部會自由時間	Q2	Q3
Applications B/F	•	7	2	3
Applications Red	3	5	4	3
Applications Processed	5	10	3	5
Applications Withdrawn	0	0	0	0
> 4 months	5	1	1	1
0 to 4 months	2	1	2	0
Total Number explications evalting determination	7	2	3	1



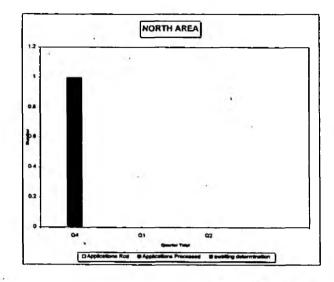
	1. 4.Q4 (0. 0	100 Q1	192	Q3
Applications B/F	2	1	0	2
Applications Rcd	Û	0	2	1
Applications Processed	1	1	0	3
Applications Withdrawn	0	0	0	0
>4 to 8 months light and will see that	0	0	0	0
0 to 4 months	1	0	2	0
Total Number applications	1	0	2	0



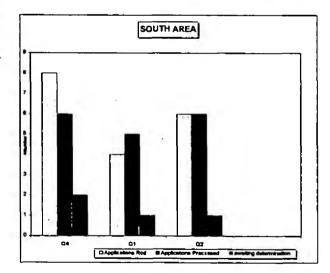
10	4	Q1	Q2	Q3
Applications B/F	14	10	4	
Applications Red	5	5	7	4
Applications Processed	7	11	- 3	
Applications Withdrawn	0	0	0 1	1
> 12 months is the state of the state	5	1	3	1
Q to 4 months	5	3	5	1
Total Number applications awaiting determination	10	4		2

111

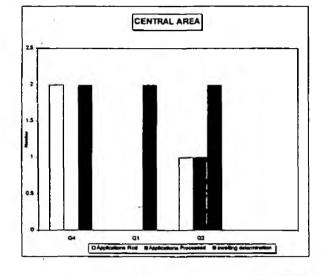
# NORTH WEST REGION R.S.R - Major Variations Profile (Band 4) CORPORATE PERFORMANCE MONITORING REPORT January 99 - September 99



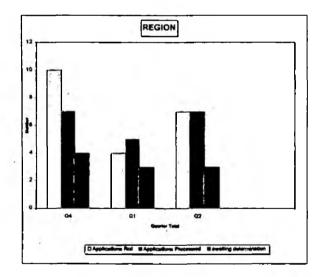
	Free C4 1911	. Se 01 and	11 A 12	105 Mary
Applications B/F	1	0	0	inter of
Applications Red	0	0	0	
Applications Processed	1	0	0	
Applications Withdrawn	0	Ő	0	><
> 12 months	0	0	D	tail an
>6 to 12 months	0	0	0	All and a set
>4 to 6 months	0	0	0	the state
0 to 4 months	0	0	0	tile and
Total Number applications awaiting determination	0	0	0	



	1	Q1	Q2.	> <
Applications B/F and addition of	0	2	1	Allow, allow a
Applications Rcd Interference 1	8	4	6	contraction and
Applications Processed		5		<b>S</b>
Applications Withdrawn	0	0	0	a drait Street
> 12 months. Shand and the start of	0	0	0	and the second
>6 to 12 months - state to 12 months	0	0	0	a constant
>4 to 6 months cannot a dealer	0	0	0	
0 to 4 months that which and a star	2	1	1	S
Total Number applications				~
awaiting determination		1	1	$\leq$

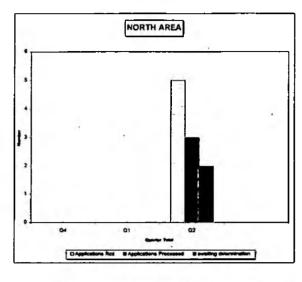


· · · ·	Q4	Q1 1	Q2	X
Applications B/F	0	2	2	$\sim$
Applications Red	2	0	1	$>\!\!<$
Applications Processed	0	0	1	$\sim$
Applications Withdrawn	0	0	0	$\sim$
> 12 months	0	0	0	$\sim$
>6 to 12 months	0	0	0	><
>4 to \$ months	0	1	1	> <
0 to 4 months	2	1	1	1
Total Number applications	2	2	2	$\square$

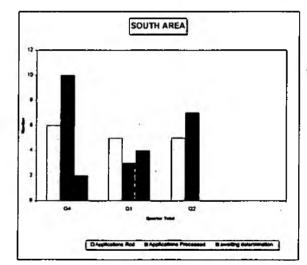


	1 Q4 4	the C15 and	ate a.Q2 .te.	>
Applications B/F	0	4	3	> <
Applications Red	10	4	7	> <
Applications Processed	7	5	7	$\sim$
Applications Withdrawn	0	0	0	> <
> 12 months	0	0	C	> <
>6 to 12 months	0	0	- 0	> <
>4 to 8 months	0	1	1	> <
0 to 4 months	4	2	2	><
Total Number applications	i —			> <
awaiting determination	4	3	3	><

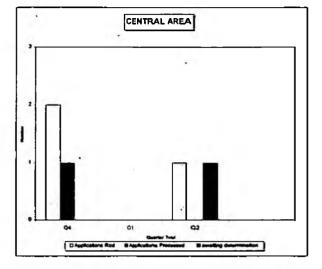
# NORTH WEST REGION R.S.R - Minor Variations Profile (Band 4) Q4 - 1999999 CORPORATE PERFORMANCE MONITORING REPORT January 99 - Separate 99



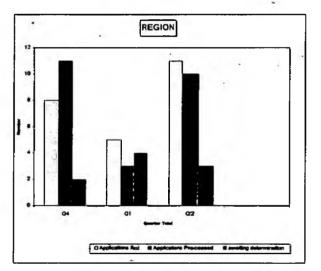
	Bradit Q4 Sitte	Q1	Q2	> <
Applications B/F	0	0	0	*
Applications Red	0	0	5	>
Applications Processed	0	0	3	><
Applications Withdrawn	0	. 0	0	
> 12 months set from the set of the	•	0	0	No.
>I to 12 months	0	0	0	ka
> to 6 months	0	0	0	><
0 to 4 months man and the state	0		2	*
Total Number applications	o	0	2	



	Q4	Q1 ·	Q2	$\sim$		
Applications B/F	6	2	4	in-		
Applications Red	6	5	5	> <		
Applications Processed	10		7	> <		
Applications Withdrawn	0	0	2	> <		
> 12 months the second second	0	2	0	> <		
>4 to 12 months think in the state	2	0	0	> <		
> to I months a particular	0	0	- 0	><		
0 to 4 months	0	2	0	> <		
Total Humber applications	2	4	0	$\approx$		



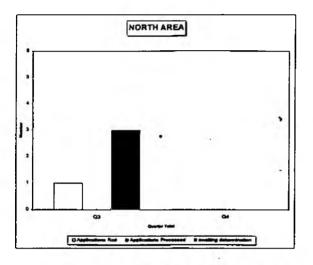
	Q4	a (d) Q14	Q2	><
Applications B/F Addition Providence	0	0	0	><
Applications Red	2	0	1	X
Applications Processed	1	0	0	><
Applications Withdrawn	1	0	0	> <
> 12 months with the second second	0	0	0	$\times$
>I to 12 months and the	0	0	0	
>4 to 6 months istillate with same	o	0	0	$\times$
0 to 4 months assessed as and a sec	0	0	. 1	4m
Total Number applications swaiting determination	o	0	1	$\sim$



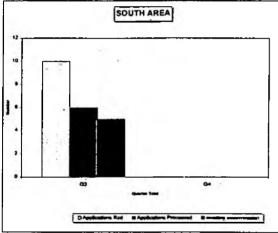
E Contraction of the second seco	- Q4	Q1	Q2	X
Applications B/F	3	2	4	X
Applications Red ***	8	5	11	><
Applications Processed	11	3	10	><
Applications Withdrawn	1	Ó	2	$\sim$
> 12 months at the rest of the	0	2	0	X
>6 to 12 months the second second	2	0	0	X
>4 to 6 months Statester, Manager	0	0	0	><
0 to 4 months	0	2	3	X
Total Humber spoketions	2	4	3	X

#### NORTH WEST REGION R.S.R - Variations Profile (Band 4)

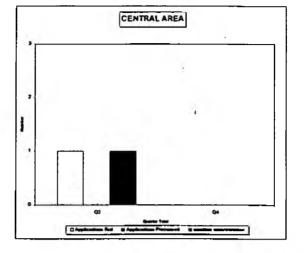
G3 & G4 -1999/2000 CORPORATE PERFORMANCE MONITORING REPORT September 99 - March 00



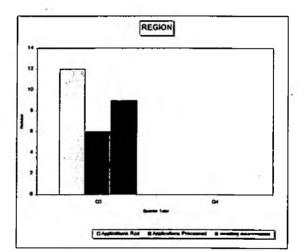
	C			a ko di
Applications 8/F	2	3	义	
Applications Rcd. all states and all a	1		X	
Applications Processed	0		$\geq$	8 18 - 40
Applications Withdrawn	0		> <	of an other
*> months data states into entroom ><	0		X	di ju oga
0 to 4 months will see will see	3		><	
Total Number applications			><	a. 197 alb
awaiting determination	3	0	><	i ha sali



	6689 03 666	stine O4 dias-	1	
Applications B/F	1	\$	3	a subsection
Applications Rcd Withmail Statistics	10			
Applications Processed			X	
Applications Withdrawn Million	0		>	re rar di
>4 months and its in the state set	0		> <	di 1995
9 to 4 months down address and a second	6		><	01 1912 - 4913
Total Number applications availing determination	6	0	XX	



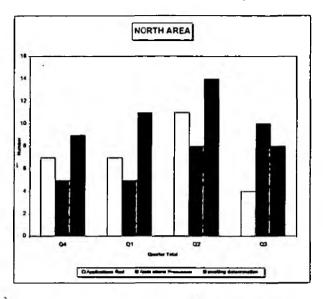
	(iiie) (C4 ) (iii)	1 <b>Q4</b> 1 4	3	> <	
Applications 8/F	3	1		$\times$	
Applications Rcd with a Aut	1		X	>	
Applications Processed	0		X	X	
Applications Withdrawn with heiding	3		> <	$\sim$	
>4 months adamas are arrested	0		> <	$\geq$	
0 to 4 months will a set a state of	1		X	X	
Total Number applications			><	X	
awaiting determination	1	• •	> <	> <	



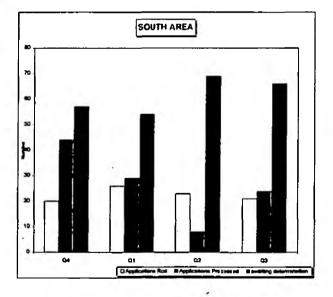
	648 <b>01</b> 883	19900 04 1994	80.	
Applications B/F/2940300960 (Insult	6	9	in .	X
Applications Red Sasestering	12		SP THE	
Applications Processed	6			>
Applications Withdrawn	3		><	><
> months in the second	0		tow de	
0 to 4 months at 12 and 2 and 2	•		><	
Total Number applications	•	4	$\lesssim$	$\gg$

Water Quality - Applications Profile Q4 - 1998/99

CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99

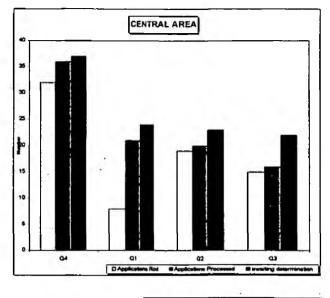


	28 Q4 🔍	100 Q1 (Mail	· Q2	STER Q3
Applications B/F	Y	9	11	14
Applications Rcd	7	7	11	- 4
Applications Processed	6	6	8	10
Applications Withdrawn	0	0	0	0
>12 months	0			0
>6 to 12 months	0			1
>4 to 6 months	1	1		1
0 to 4 months	8			6
Total Number applications	9	11	14	



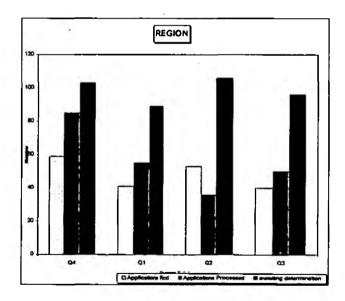
	04	- Q1	Q2	20 03
Applications B/F	81	57	64	69
Applications Red	20	26	23	21
Applications Processed	44	29	8	24
Applications Withdrawn	0	0	0	0
>12 months while a second second	0			16
>5 to 12 months	0			3
>4 to 6 months	35 *			2
0 to 4 months	22 *	1		46
Total Number applications	57	54	69	65

"Estimated Spores



.

	- C4	Qlast	Q2	¥ Q3
Applications B/F	44	37	24	23
Applications Rcd	32	5	19	15
Applications Processed Section	36	21	20	16
Applications Withdrawn	3	0	0	0
>12 months min				0
>6 to 12 months	0			0
>4 to 6 months	3			0
0 to 4 months	33			22
Total Number applications	37	24	23	22



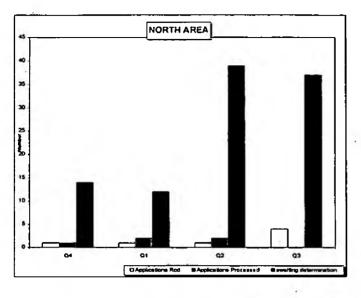
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Q4	a 01	Q2	Q3
Applications B/F	132	103	89	106
Applications Rcd	69	41	63	40
Applications Processed	85	55	36	50
Applications Withdrawn	3	0	0	0
>12 months mit # ***	1	0	0	15
>6 to 12 months	0	0	0	4
>4 to 6 months	39	0	0	3
0 to 4 months 19	63	0	0	74
Total Number applications	103	89	106	96

Waste - Applications Profile (including MRS)

Q4 - 1998/99

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CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99

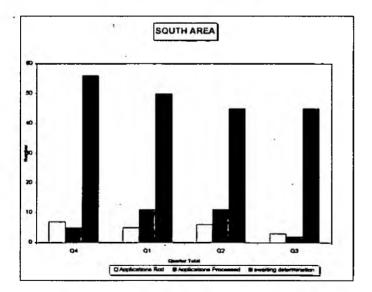


E	Q4 -	Q1	Q2	Q3
Applications B/F	14	14	12	.39
Applications Rcd	1	1	1	4
Applications Processed	1	2	- 2	0
Applications Rejected	Q	1	0	6
> 12 months	10	10	36	30
< 4 to 12 months	2	0	2	2
< 4 months (stat. period)	2	2	1	5
Total Number applications	14	12	39	37

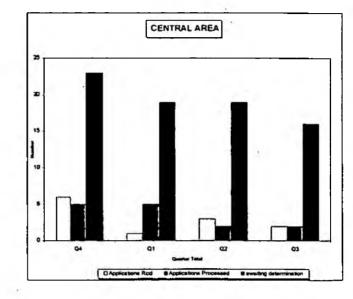
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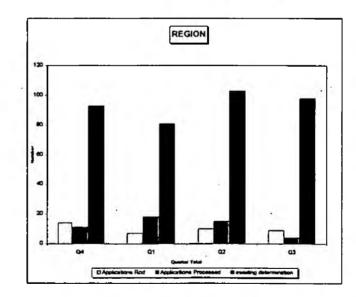
identified respectly as part of MRS Project. New included in standard OPIFs as part of backlog.



	Q4	Q1	Q2	Q3 Att
Applications B/F	55	56	60	45
Applications Rcd	7	6	6	3
Applications Processed	5	11	11	2
Applications Rejected	1	0	0	1
> 12 months	- 34	30	21	27
< 4 to 12 months	10	10	18	14
< 4 months (stat. period)	12	10	6	4
Total Number applications awaiting determination	56	60	45	45



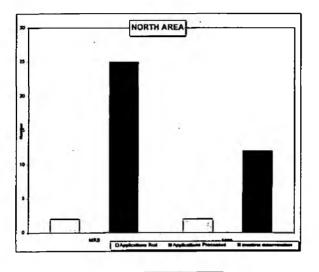
	Q4	Q1	Q2	Q3
Applications B/F	25	23	19	19
Applications Rcd	6	1	3	2
Applications Processed	6	6	2	2
Applications Rejected	J	0	1	3
> 12 months	11	13	12	12
< 4 to 12 months	5	4	4	1
< 4 months (stat. period)	7	2	3	3
Total Number applications	23	19	19	16



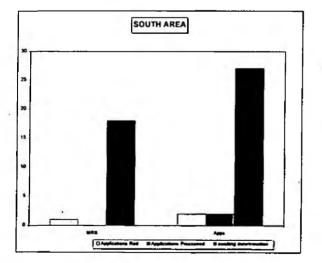
· 「	Q4	Q1	Q2	Q3
Applications B/f	94	93	61	103
Applications Rcd	14	7	10	9
Applications Processed	11	18	15	4
Applications Rejected	- 4	1	1	10
> 12 months	\$5	53	69	69
< 4 to 12 months	17	14	24	17
< 4 months (stat. period)	21	14	10	12
Total Number applications			•	
awaiting determination	93	81	103	98

# NORTH WEST REGION MRS Applications Profile against Waste Application Profile

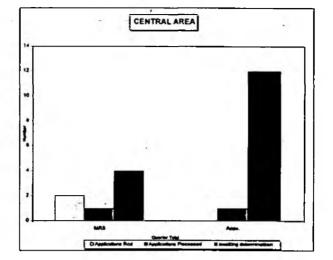
03 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT Occuber 99 - December 99



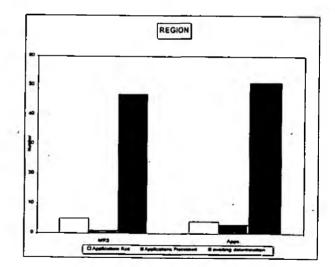
	MRS	Apps.
Applications B/F	28	11
Applications Rcd & states the letter	2	2
Applications Processed	Û.	0
Applications Rejected	5	1
> 12 months and a series and a she	23	7
< 4 to 12 months a second seco	Ó	2
< 4 months (stat, period)	2	
Total Number applications	25	12



	MRS	Appa
Applications B/F	35	10
Applications Red	1	2
Applications Processed	0	2
Applications Rejected	1	0
> 12 months	5	22
< 4 to 12 months	12	2
< 4 months (stat. period)	1	3
Total Number applications awaiting determination	18	27



	Sta MRS	Apps.
Applications B/F	5	14
Applications Red Application	2	0
Applications Processed	1	1
Applications Rejected	3	0
> 12 months is the Classical State of the	3	1
< 4 to 12 months utilisation and the	0	1
< 4 months (stat. period)	1	2
Total Number applications a second seco	4	12



	MRS	Apps.
Applications B/F	64	35
Applications Red	3	4
Applications Processed	1	3
Applications Rejected		1
> 12 months	31	34
< 4 to 12 months	12	5
< 4 months (stat_period)	4	6
Total Number applications		
awaiting determination	47	51

Waste - Modifications Profile (including MRS)

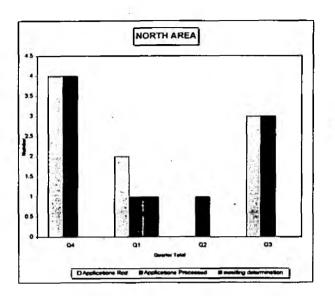
Q4 - 1998/99

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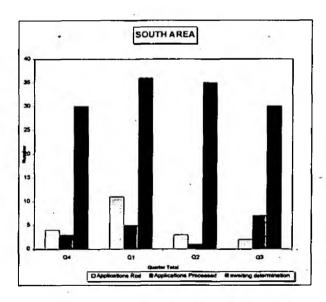
01, 02 & 03 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99

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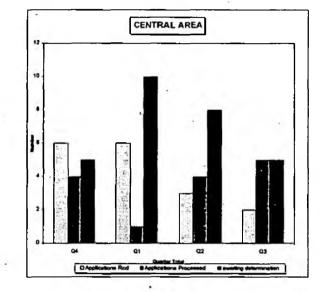
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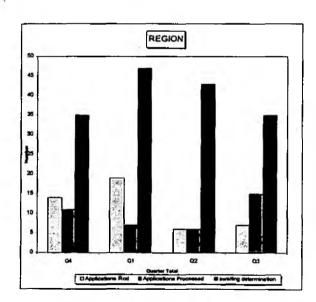
	1010# O.4 1991	HIR 01	OZ IIII	100003
Applications B/F		0	1	0
Applications Rcd Bar Manager	4	2	0	3
Applications Processed markers	4	1	1	3
Applications Rejected pupplimite	0	0	0	0
> 12 months manufacture	0	0	0	0
< 4 to 12 months minimum and	0	0	0	0
< 4 months (stat. period) minutes	0	1 1	0	0
Total Number applications				1.9
awaiting determination	1 D .	1	0	0



	<b>Q4</b> 34	ANE Q1 (IN)	02 20	Hint Q3 (2)
Applications B/F	30	30	36	35
Applications Rcd	4	11	3	2
Applications Processed	3	5	1	7
Applications Rejected	1	0	3	0
> 12 months = 2 and as the Magazin	20	16	18	19
<4 to 12 months management and the	9	12	13	9
< 4 months (stat. period) and management	1	8	6	2
Total Number applications				
swaiting determination	30	36	35	30



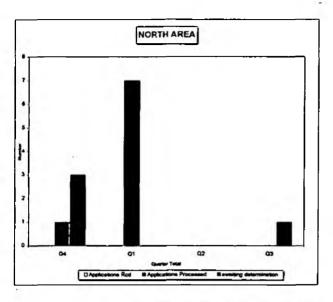
	Q4	##Q121	12 Q2	Q3
Applications B/F II 1 1 1 1 1 1	3	5	10	8
Applications Rcd and a state	6	6	3	2
Applications Processed	4	1	4	6
Applications Rejected its	0	0	1	0
> 12 months and second and second	1	2	1	1
<4 to 12 months may here in the second	2	6	4	4
< 4 months (stat. period)	2	2	3	0
Total Number applications				
swalting determination	6	10	6	5



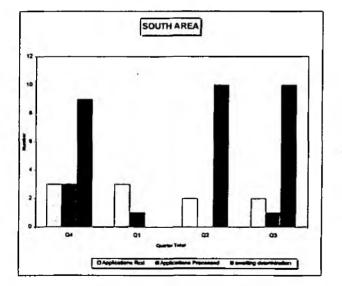
and the second se	100 Q4 24	45 Q1 34	Q2 ag	AN Q3 11
Applications B/1	33	35	47	43
Applications Rcd	14	19	8	7
Applications Processed	11	7	6	15
Applications Rejected	1	0	4	0
>.12 months will several and several	21	16	17	20
< 4 to 12 months water	11	18	17	13
< 4 months (stat. period)	3	11	9	2
Total Number applications	36	47	43	35

1801/0

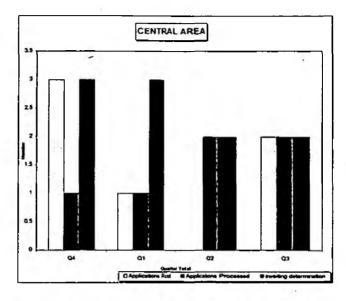
#### Waste - Transfers Profile (including MRS) Q4 - 1998/99 (1) (2) (2) (3) - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



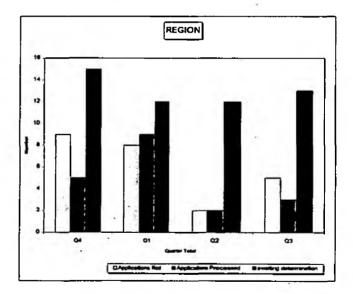
	104 av	ista <b>0</b> 1 📚	142.Q2%	Q3 😁
Applications B/F succession and and	1	3	0	0
Applications Rcd + Hills + Hill + + + +	3	4	0	1
Applications Processed	1	7	0	0
Applications Rejected Managements and	0	0	0	0
>.12 months in the second second	0	0	0	0
< 4 to 12 months water and the	0	0	0	0
< 4 months (stat. period)	3	0	0	1
Total Number applications				
awaiting determination	3	0	0	1



	Ref 04 11 1	2101 xx	P 4 Q2 18	10 Q3		
Applications B/Franking and a star	10	9	<b>9</b> *	10		
Applications Red Automatication	3	3	2	2		
Applications Processed	3	1	0	1		
Applications Rejected	1	0	. 1	• 1		
>12 months	4	4	3	4		
< 4 to,12 months and a second	2	2	7	5		
< 4 months (stat: period) # with a	3	3	Ó	1		
Total Number applications						
awaiting determination	9	9*	10	10		



a construction of the second second	18 Q4 4.	Sec Q1asta	440 Q2 248	1755 JA.Q.3 1.	
Applications 8/F. and the second	1	3	3	2	
Applications Rcd and anti-	3	1	0	2	
Applications Processed	1	1	2	2	
Applications Rejected	0	0	0	0	
> 12 months with the second second	1	0	0	0	
< 4 to 12 months Press and the 4	0	2	0	1	
< 4 months (stat! period) minimum	2	1	2	1	
Total Number, applications Manager		1			
awaiting determination	3	3	2	2	

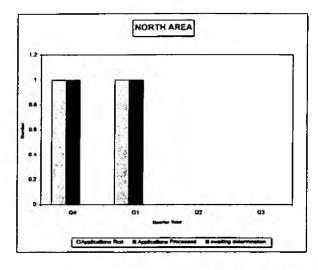


the second second second	104 CH	Sint:Q1.201	C. Q2	Q3		
Applications B/F A Provide Statement	12	15	10*	12		
Applications Red	9	8	2 '	5		
Applications Processed	5	9	2	3		
Applications Rejected	1	0	1	1		
> 12 months	6	4	3	4		
< 4 to 12 months million shall be and	2	4	7	6		
< 4 months (stat. period)	8	4	2	3		
Total Number applications						
ewaiting determination Section	15	12	12	13		

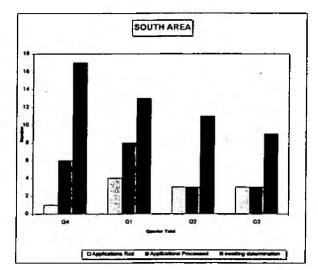
1901-00

#### Waste - Surrenders Profile (including MRS)

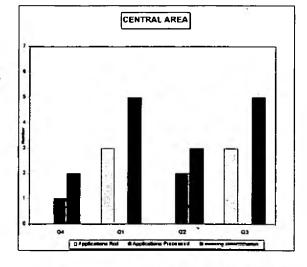
04 - 1998/09 01, 02 & 03 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



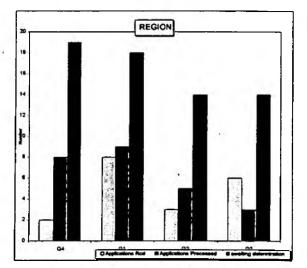
	Sel 04 2 S	101 M	445 Q2 101	189 QJ 7 4
Applications B/F 125-amines and and	0	0	0	0
Applications Rcd	1	1	0	0
Applications Processed ##################################	1	1	0	0
Applications Rejected Million Sciences	0	0	0	0
> 12 months M L	0	0	0	0
< 4 to 12 months as maked shall	0	0	0	0
< 4 months (stat! period) Intelligible	0	0	0	0
Total Number applications				
ewaiting determination at	0	0	0	0



	115 Q4 (MA	a	102 et al	ia: Q3 to 1
Applications B/F. gate with an anti-	25	17	13	11
Applications Red @	1	4	3	3
Applications Processed and an application	6	8	3	3
Applications Rejected management	3	0	2	2
>.12 months # It may a manifest these	13		3	1
< 4 to 12 months massive while see	3	1	5	0
< 4 months (stat! period) Marinette	1	3	Ĵ	8
Total Number applications				
eweiting determination methods	17	13	11	9



and the second se	(新) Q4 (第):	<b>洲市 C1</b> 副務	(H + Q2 - H)	184 Q3 % a.
Applications B/F. Research Million and	3	2	5	3
Applications Red and maintain a setting	0	3	0	3
Applications Processed INVESTIGAT	1	0	2	0
Applications Rejected and an application	0	0	· 0	1
> 12 months like * Maketer Call	1	2	3	2
< 4 to 12 months statistic was able	1	0	0	0
<4 months (stat: period) as setting.	0	3	0	3
Total Number eppilcations 25 25880				
awaiting determination with a 2011	2	9	3	5

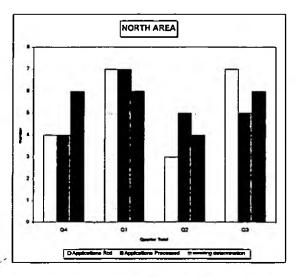


	### Q4 ###	*** Q1##	3% Q2 📖	BUR Q3 and
Applications B/Farmentermetersen	28	18	16	14
Applications Red Intelligenterm	2	8	3	6
Applications Processed 482要型型	8		5	3
Applications Rejected Intelligences	3	0	2	3
> 12 months allows which all	14	11	6	3
< 4 to.12 months a second state and a second	4	1	5	0
< 4 months (stat period) #2003	1	\$	3	11
Total Number applications (######				
ewaiting determination	19	18	14	14

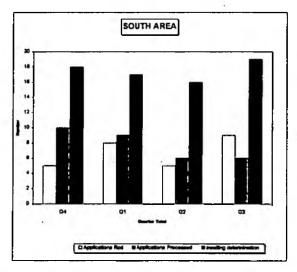
#### NORTH WEST REGION Water Resources - Applications Profile Q4 - 1998/99

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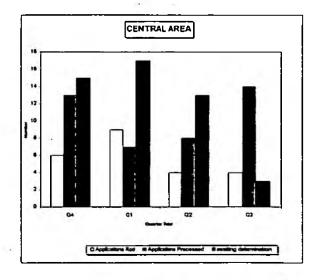
CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



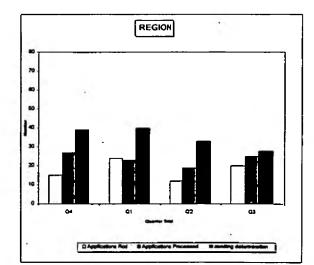
	04	Q1	Q2	C)
Applications B/F	6	6	6	4
Applications Red	4	7	1 3	7
Applications Processed	4	7	5	5
> 12 months and the concession	0	0	0	0
>8 to 12 months The second second	0	1	1	0
>3 to 6 months Silits Hundrick Side and	3	0	1	0
0 to 3 months	3	5	2	
Total Number applications		6	4	



	- Q4	Q1	02	03
Applications B/F	23	18	17	16
Applications Rod	5		5	9
Applications Processed	10			
> 12 months Particular	13	11	11	
> to 12 months 24 million	0	0	0	0
>3 to 6 months	1	2	0	0
O to 3 months	4	4	5	11
Total Number applications ewaiting detarmination	18	17	16	16



	Q4 Q1 Q2 X Q3						
	. WE Q4	Factor 61 10-1	THE CZ	Q3			
Applications B/F	- 22	15	17	13			
Applications Red in a state of the second	6	1	4	4			
Applications Processed	13	7	1	14			
> 12 months and a second second	5	5	. 9	0			
>6 to 12 months in the second second	4	4	1	2			
>3 to 6 months willing manneatde	1	1	2	0			
0 to 3 months a select management	5	7	5	1			
Total Humber applications	15	17	13	,			



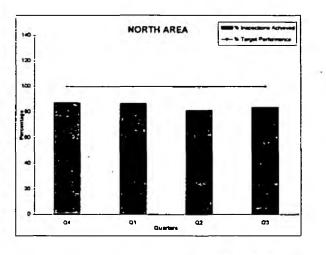
	SubiCQ4	Q1 .	Q2	- Q\$
Applications B/F	51	38	40	33
Applications Red hower in the	15	24	12	20
Applications Processed	27	23	19	25
> 12 months contracted and a second state	16	18	16	6
>4 to 12 months management	4 .	5	2	2
>3 to 6 months that the state of the	5	3	3	0
0 to 3 months see a second	12	16	12	18
Total Number applications				
swelting determination	35	40	33	28

## **INSPECTION GRAPHS**

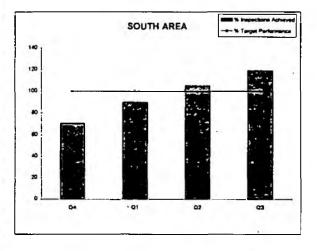
Q4 1998/99 & Q1, Q2 & Q3 1999/2000

#### WATER QUALITY Enforcement Sampling INSPECTION

Q4 - 1998/99 & Q1, Q2 & Q3 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99



Г	Q4 👘	A. Q1 V.	1- Q2	. th Q3
Sampling visits programmed	776	645	645	645
Actual visits achieved	678	560	525	541
% Inspections Achieved	87,4	66.6	81.4	83.9
% Target Parformance	100	100	100	100

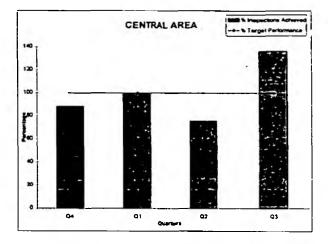


	Q4	10.	Q2	t. Q3
Sampling visits programmed	1004	819	819	819
Actual visits achieved	711	739	863	977
% Inspections Achieved	70.8	90.2	105.4	119.3
% Target Performance	100	100	100	100

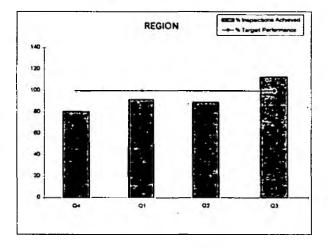
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	· 04	- Q1 [	02 .	· Q3
Sampling visits programmed	683	578	578	578
Actual visits achieved	603	578	438	788
% Inspections Achieved 🕮 🦇	88.3	100	75.8	136.3
% Target Performance	100	100	100	100

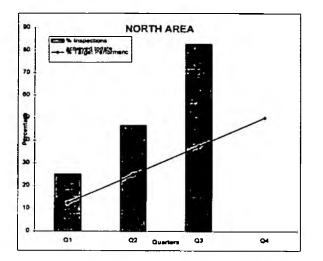


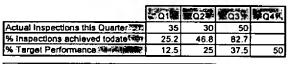
	Q4	01	Q2	Q3
Sampling visits programmed	2463	2042	2042	2042
Actual visits achieved	1992	1877	1826	2306
% Inspections Achieved	80.9	91.9	89.4	112.9
% Target Performance	100	100	100	100

PIR Inspections

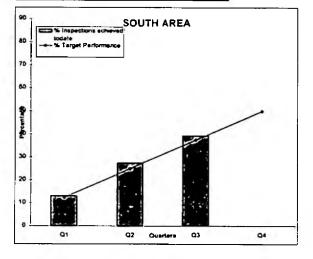
#### Q1 & Q 2 - 1999/2000

CORPORATE PERFORMANCE MONITORING REPORT April 99 - September 99

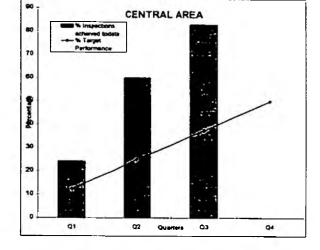




Annual No. Programmed Visits/FER |1999/00 |139

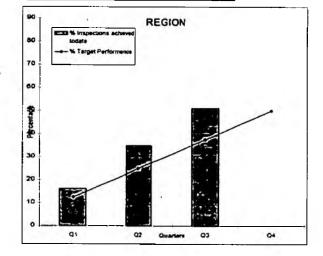


	為 01 🎕	\$\$Q2\$	#:Q3 -	ä£Q4
Actual Inspections this Quarter 2"	127	138	115	
% Inspections achieved todate	13.2	27.5	39.4	
% Target Performance	12.5	25	37.5	50



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the second se	<b>然</b> 01接	202	037	04
Actual Inspections this Quarter Mar	54	80	51	-
% Inspections achieved todate	24.2	60.1	83.0	
% Target Performance	12.5	25	37.5	50



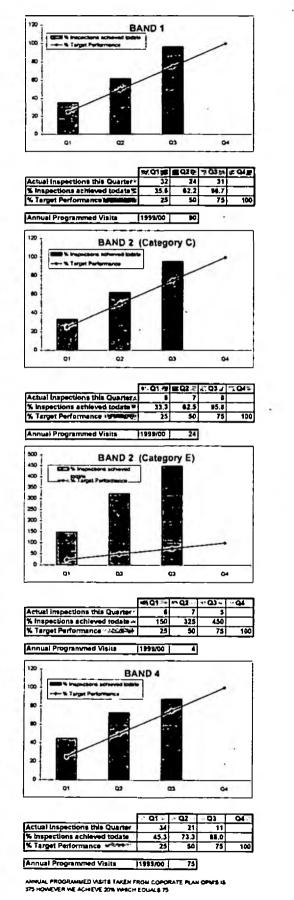
	i⊶ Q1‰	S 02 -	Q3 14	Q4
Actual Inspections this Quarter 31	216	248	216	
% Inspections achieved todate way.	16.3	35.0	51.2	
% Target Performance	12.5	25	37.5	50

Annual No. Programmed Visits/FER 1999/00 1327

NOTE: INSPECTION INCLUDE PROGRAMMED, REACTIVE & OTHER VISITS BUT NOT APPLICATION RELATED NOTE: TARGET PERFORMANCE IS 50% OF ANNUAL NO. PROGRAMMED VISITS

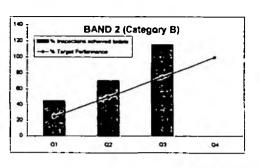
Q1, Q 2 & Q3 - 1999/2000

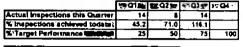
CORPORATE PERFORMANCE MONITORING REPORT April 99 - December 99



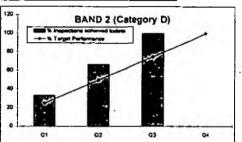


NOTE: TARGET PERFORMANCE IS 100% OF ANNUAL NO. PROGRAMMED VISITS

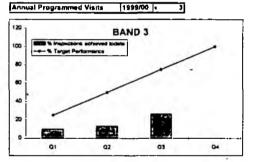




Annual Programmed Visits | 1995/00 | 31]



	जन्म 🖬 🛲	14 Q2 :::	- Q3 F	<b>a 04</b> ~
Actual inspections this Quarter	1	1	1	
% Inspections achieved todate	33,3	66.7	100.0	
% Target Performance Holland	25	50	75	100



	144Q1%8	+ Q2	~ Q1 a	9
Actual Inspections this Quarter	3	1	4	
% Inspections achieved todate	10	13	27	
X Target Parformance	25	50	75	100

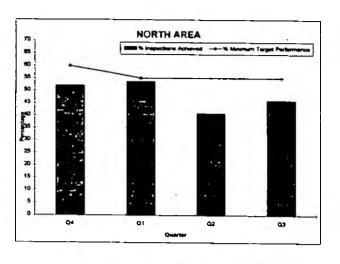
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Annual Programmed Visita (1999/00) 30

ANNUAL PROGRAMMED VISITS TAKEN FROM COPORATE PLAN OPIN'S IS 50 HOWEVER WE ACHIEVE 37% WHICH EQUALS 30

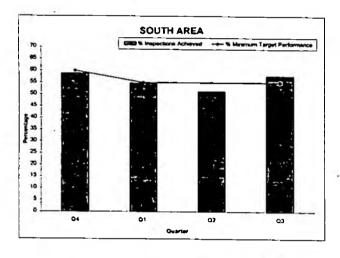
#### WASTE Inspections

Q4 - 1998/99 & Q1, Q2 & Q3 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT January 99 - December 99

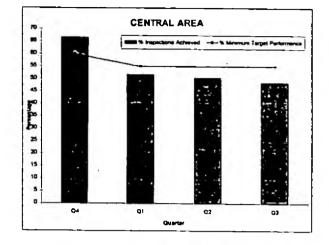


24- Q4 15 MECINY MEQ200 10- Q3 24

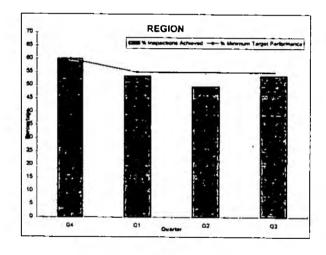
1026	1001	1174	822
	537	479	378
	53.6	40.8	46.0
60	55	55	55
	1026 534 52.0	534 537 52.0 53.6	1026 1001 1174 534 537 479 52.0 53.6 40.8



	₩Q4.册	MQ114a	· - Q2 -*	- 03	
WMP 4 Target Inspection	4276	4965	4784	4354	
Actual Inspection 4 1407 August	2514	2717	2452	2516	
% Inspections Achieved	58.6	54.7	51.3	57.8	
% Minimum Target Performance	60	55	55	55	



	104 7/5	54 Q1.07	* Q2-9:	· Q3	
WMP 4 Target Inspection	2231	2814	2846.25	2254	
Actual Inspection	1486	1456	1436	1094	
% Inspections Achieved	66.6	51,7	50.5	48.5	
% Minimum Target Performance	60	55	55	55	



	1 m Q4	- Q1	Q2 -	41 Q3 +
WMP.4 Target Inspection	7533	8780	8604.25	7430
Actual Inspection 181 14 H When	4534	4710	4367	3988
% Inspections Achieved	60.2	53.6	49.6	53.7
% Minimum Target Performance	60	55	55	55



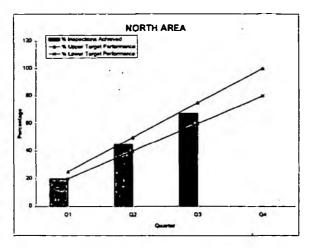
#### WATER RESOURCES - Highly Critical Inspections

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## Q1, Q2 & Q3 - 1999/2000

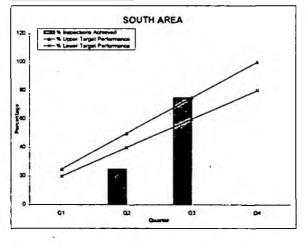
CORPORATE PERFORMANCE MONITORING REPORT April 99 - December 99

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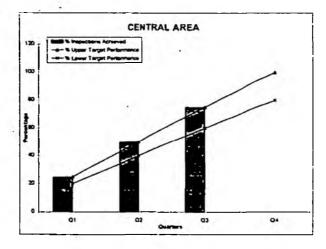
	T= 01	13 02	7 0375	<b>Q4</b>
Actual Inspection	8	10	9	
% Inspections Achieved 372748#	20	45	68	#VALUE!
% Upper Target Performance 125	25	50	75	100
% Lower Target Performance #-	20	40	60	80

Annual Programmed Inspections 199400 40



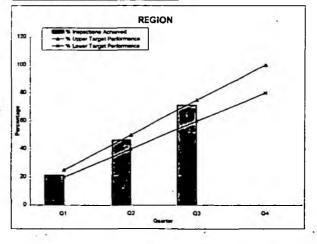
	Q1 *	Q2	Q3.	Q4
Actual Inspection	0	1	2	
% Inspections Achieved	0	25	75	#VALUE!
% Upper Target Performance	25	50	75	100
% Lower Target Performance	20	40	60	80

Annual Programmed Inspections 1995/00 4



	¥. Q1.,2	02	Q3 -	- Q4
Actual Inspection	11	11	11	
% Inspections Achieved	25	50	75	#VALUE!
% Upper Target Performance ***	25	50	75	100
% Lower Target Performance 🧠	20	40	60	80

Annual Programmed Inspections 1995-00 44



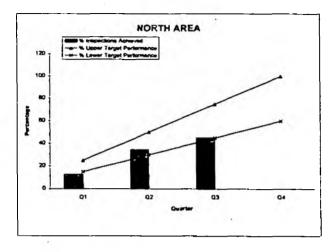
Г	Q1	02	Q3	Q4
Actual Inspection	19	22	22	#VALUE!
% Inspections Achieved	22	47	72	#VALUE!
% Upper Target Performance	25	50	75	100
% Lower Target Performance	20	40	60	80

24/01/00

Annual Programmed Inspections 188500 H

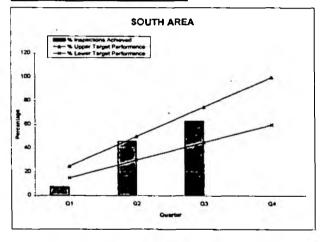
#### WATER RESOURCES - Critical Inspections

Q1, Q2 & Q3 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT April 99 - December 99



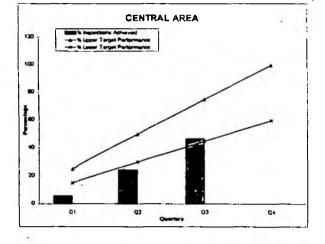
	100 Q1 30	100 Q2 802	C 03 8	C4
Actual inspection	16	27	13	
% Inspections Achieved 20120004	13	35	45	#VALUE!
% Upper Target Performance Will	25	50	75	100
% Lower Target Performance	15	30	45	60

Annual Programmed Inspections 1999/00 124



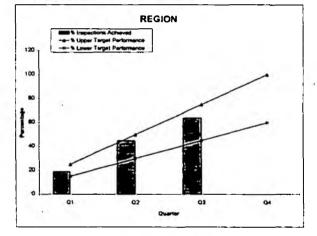
	4 01	102 Q2	03 4	🗱 Q4 🖉
Actual Inspection	25	126	56	
% Inspections Achieved	8	46	63	#VALUE!
% Upper Target Performance 38	25	50	75	100
% Lower Target Performance	15	30	45	60

328



	SEE O 1 HERE	WAL Q2 No.	att Q3 an	4Pr Q4
Actual trispection Section Actual Internet	29	94	111	
%Inspections Achieved	6	25	47	#VALUE!
%'Upper-Target Performance 44	25	50	75	100
%Lower/Targel Performence	15	30	45	60

Annual Programmed Inspections 1999-00 1 1001



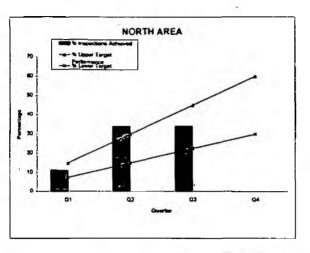
	a: .Q1	402 V	- Q3-se	Q4
Actual Inspection	181	247	180	#VALUE!
% Inspections Achieved	19	45	64	#VALUE!
% Upper Target Performance 1885	25	50	75	100
% Lower Target Performance #%	15	30	45	60

Annual Programmed Inspections 1995/06 952

#### WATER RESOURCES - Less Critical Inspections

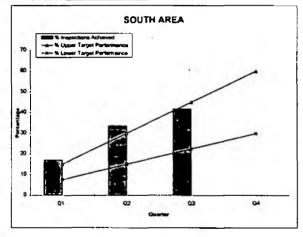
#### Q1, Q2 & Q3 - 1999/2000

CORPORATE PERFORMANCE MONITORING REPORT April 99 - December 99



	Q1	×02 -	- Q3 . at	4.04
Actual Inspection -	5	10	0	
% Inspections Achieved	11	34	34	#VALUE!
% Upper Target Performance #9	15	30	45	60
% Lower Target Performance***	7.5	15	22.5	30

Annual Programmed Inspections 1898.05 44]



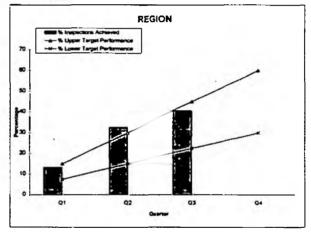
Ī	Q1 -	02	03	- "Q4
Actual Inspection	17	16	8	
% Inspections Achieved	17	34	42	#VALUE!
% Upper Target Performance	15	30	45	60
% Lower Target Performance	7.5	15	22.5	30

CENTRAL AREA 70 . . 20 10 . Q1 97 03 04 . Ovarta

.

	Q1 .	- Q2 .	Q3	- Q4
Actual Inspection Service Service	5	13	6	
% Inspections Achieved	8	30	43	#VALUE!
% Upper-Target Performance 44	15	30	45	60
% Lower-Target Performance ##5	7.5	15	22.5	30

Annual Programmed Inspections 199500 60

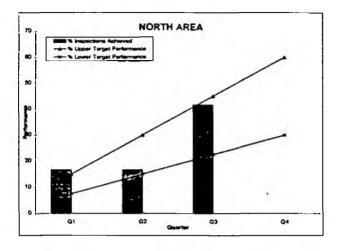


	Q1	Q2	Q3	- Q4
Actual Inspection	27	39	16	#VALUE!
% Inspections Achieved-	13	33	41	#VALUE!
% Upper Target Performance	15	30	45	60
% Lower Target Performance	7.5	15	22.5	30

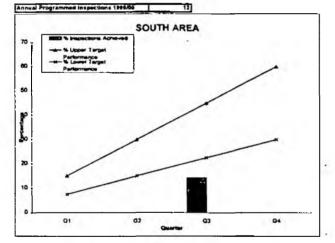
۰.

#### WATER RESOURCES - Small Sites Inspections

Q1, Q2 & Q3 - 1999/2000 CORPORATE PERFORMANCE MONITORING REPORT April 99 - December 99

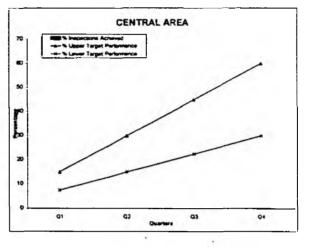


Actual Inspection Contraction	2	0	3	
% Inspections Achieved	17	17	42	#VALUE!
% Upper Target Performance ***	15	30	45	60
% Lower Target Performance***	7.5	15	22.5	30

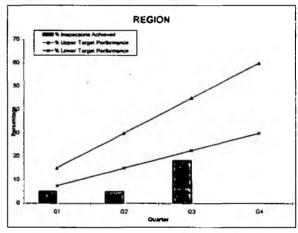


	- Q1 - *	-75 Q2 %	a Q3 🚓	ça Q4 💊
Actual Inspection	0	0	2	
% Inspections Achieved	0	0	14	#VALUE!
% Upper Target Performance	15	30	45	60
% Lower Target Performance 🥙	7.5	15	22.5	30

Annual Programmed Inspections 1899/00 14] 1



	► Q1 😪	-Q2	Q3 - ~	04
Actual Inspection Williams will state	0	0	0	
% Inspections Achieved	0	0	0	#VALUE
% Upper Target Performance 29	15	30	. 45	60
% Lower Target Performance :#:	7.5	15	22.5	30



		•		
	10- Q1	5a Q2 ~	Q3	04
Actual Inspection	2	0	5	#VALUE!
% Inspections Achieved	5	5	18	#VALUEI
% Upper Target Performance***	15	30	45	60
% Lower Target Performance	7.5	15	22.5	30

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2401/00

PDOSECUTION TADA DO
PROSECUTION TABLES
1998/99 & 1999/2000

## NORTH WEST REGION PROSECUTIONS

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1998/99	1 'd'	+ No.	Pros	ecu	tions			1.% S	UCCOSS	ful	1	a		Fines :	a 4 1	1	1. A.	Average #	Ine :	5 41. S	1	Co	sts 😳 🖂	1 8. 11.10	1. A.K.
	Q	02	<u> </u> [ [	3	Q4 -	TOTAL	Qt	Q2	Q3	Q4	TOTAL	Q1 ·	02 :	. 03 .	Q4	TOTAL	Q1 14	W. 102.14	10 Q3 a 1	2 D4	Q1 17.	· · · · · · · · · · · · · · · · · · ·	Q3.	. 04' - ; ;	TOTAL:
Water Quality	18	15	1	11	9	53	100	60	100	100	69	39250	22000	41750	14500	117500	2160 6	2444.4	3795.5	1611	12666	10244	13418	7552	44060
Fisheries *	103	169	1	12	545	492	90.3	96.8	90.2	93.1	93	3763	7905	4100	3605	19373	40.5	43.2	40.6	44	3627	6919	4170	2500	17416
Water Resources	0	0	5	0	5	5	0	0	0	100	100 `	0	0	0	5000	6000	0	0	0	1200	0	0	0	1143	1143
Flood Defence	0	0		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0 .	0
PIR	5	2		4	0	11	100	100	100	0	100	61000	20000	2500	0	103500	16200	10000	525	0	21755	19416	25959	0	67129
RSR	0	0		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Q
Waste Regulation **	15	31	4	17 j	27	120	100	71	100	100	93	5200	39050	88250	51500	184000	347	1775	1878	1907	4236	9388	20601	6421	40647
TOTAL THE THE	141	· 237	11	74	129 i	551 t	93 -	·** 91	+93.7 ·	°F 95.3 -	93 -	129213 제	3° 68955 0#	+138600 V	75805	< 430373 v	1982 MAR.	-	ACM. THERE	るまできょ	142685.91	v# 45965.9 🦘		17616.2.9	170415.6 1

	_					-	_	_								-								
1999/2000	\$3.	' No. F	rosecu	utions	$x_{i} \in -\sqrt{2}$	$M = \{ i \}$	4 % S	uccess	ful	Sec. 31	·	國際創創	Fines M	特别,自己	199 A 58 M	- #FF 213	Average F	ine the	·····································	北大学的	Co.	sts 料理封持	時间當時	and the second second
	2Q1	- CZ	Q3 .	04	TOTAL	<u>Q</u> 1	02	: Q3	204-	TOTAL	- Q1, 1	1 O2 N	· · · 03 5.4	67. Q4	TOTAL	NA Q1446	DHCO2 : SH	MAQ3 TO	ME Q4dita	33.Q1.Mie	MIND CO2 - 114	1 O3 1 U	18604 #·	ESTOTALES.
Water Quality	28	7	4	l	37	96	100	100	i		104000.00	44500 00	23500 00		172000.00	4165.67	6357.14	5875.00		136763.59	46429.24	12739.14		195931.97
Fisheries *	55	194	78	1	327	93	97	96			2065 00	7628.00	4249.00		13942.00	40.49	40.36	56,65		2255.00	6100.00	3360.00		13735.00
Water Resources	1	D	1		2	100	0	100	Ι		3500.00	0.00	0.00		3500.00	3500.00	0.00	0_00		4207.90	0.00	1291.73		5499 63
Flood Defence	0	2	0		2	0	100	0	1		0.00	1000.00	0.00	1	1000.00	0.00	500.00	0.00		000	2549.78	0.00		2549.78
PIR	0	0	0		0	0	0	0	I		0.00	0.00	0.00		0.00	0.00	0.00	0.00		0.00	0.00	0.00		0.00
RSR	Q.	0	0		0	0	0	0	ĺ.		0.00	0.00	0.00	İ	0.00	0.00	0.00	0.00		0.00	000	0.00		0.00
Waste Regulation **	28	20	42		90	78.6	100	98		1	22950.00	13900.00	48152.00		65002.00	1042.80	695.00	1174.44		11291.93	12311,97	19178,27		42782,17
TOTAL	2110	223	125		458 •	90	97.3	96.6			132515.00	67028.00	75901.00	4 <b>4</b> 0	275444,00	the shall	19991 45-64 E	出现"2257261	1.4.36.28.2	154518.42	- 69390.99	36589.14	.t	* 200498.55}

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1998/99	2	t No	. Cauti	ons			Notic	ces Issi	led	~	• • • • • W	aming Le	tters 5	1 2 2 3	77. S. S. S. F
	.01	02	Q3	Q4	TOTAL	Q1	Q2	03	Q4	TOTAL	Q1	Q2 ·	¥ Q3 ···	04 te	TOTAL
Water Quality	10	20	9	9	48	0	0	0	0	0	57	26	17	23	123
Fisherles	33	10	5	2	50	0	D	0	0	0	69	. 36	23	9	137
Water Resources	· 0	0	3	.0	3	0	0	0	0	0	0	1	0	0	1
Flood Defence	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PIR	0	0	1	0	1	0	•	11	0	15	1	0	0	1	2
R\$R	0	0	0	0	0	2	1	0	0	3	0	0	0	0	0
Waste Regulation	3	4	4	3	14	56	104	610	76	846	0	2	1	1	4
TOTAL	- 46	34	22	14	116	58	109	621	76	864	127 4	6 - 85 and a	Sec. 1. 19.1	34 1	* 287

1999/2000	1+	No	. Cautie	ons			Notic	es Issi	ed	1	M	/arning Le	tters ¹ 注注:	* , 6	1. See
	+ Q1	Q2	03:	Q4	TOTAL	01	02	103	- Q4	TOTAL	Q1	- O2	23 Q3 Q	Q4	TOTAL
Water Quality	12	3	4		19	0	0	0		0	59	16	19		94
Fisheries	2	10	1		13	0	0	0		0	33	11	8		52
Water Resources	0	0	0		0	0	0	0		Q	9	0	0		9
Flood Defence	0	1	3		4	Ð	0	0		0	4	0	0		4
PIR	D	3	1		4	2	4	0		6	6	7	7		20
R\$R	0	0	0		0	0	0	0		0	1	0	0		1
Waste Regulation	3	11	15		29	202	101	115		415	39	38	33		108
TOTAL	17.	26	24		69	204	1 105	, 115		424	.151	70	67 '		288

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# NORTH WEST REGION PROSECUTIONS - North Area

1998/99		(No)	rosecut	ions			X]Succ	essful				Fine	-				Average[Ei	00			COB	(S) (S)		1
	101	1020	0300	DAM IT	OTAL -	010	021	33 1 1	DAN U			02	<b>C</b> 3	ALC: NO	TOTAL		105 m	<b>103 FE</b>	No se		02,000	03	<b>MONTANE</b>	TOTAL
Water Quality	•	4	2	1	16	100	100	100	100	100	5750	8000	8000	2000	24750	636.6	2000	4500	2000	3173.6	4496.65	3335	199	11669.25
	8	26	14	25	58	80	100	100	83	16	1263	1460	830	566	4568	52.63	56.92	59.3	47.38	080	535	0**	494.99	2829.99
Water Resources	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Flood Defence	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PIR	1	0	0	0	1	100	0	0	0	100	1000	0	0	0	1000	1000	0	0	0	3000	0	20000	0	23000
RSR	0	0	0	0	0	0	0	0	0	0	0	0	0	D	0	0	0	0	0	0	0	0	0	0
Waste Regulation	8	5	-	1	13	100	1 19	100	8	92	100	24000	10000	4000	36700	87.5	12000	10000	4000	150	1993.3	3500	E*'11E1	1560.73
TOTAL	12(46)	50	10.70	111	1251	28 <b>m</b> 82			100	1 20	DIALD	33480 1	003615	100 C 200 C 100	1981068	2			Ξ	120230	1/24.95	BAL 27275 W	2476(42篇目	115060.07

1999/2000	-	NO: PT	osecuti	SUC		398.0	Second				Fines		· · ·		Ì	Average F	001			Cost	36)		
	#01#1	102	NO3 N	O4 NOT	AL ROLL	I M 02	= (30 C)				102	103 M	<b>MANAGE</b>	<b>TOTAL</b>	C1	C2	60103 E	and of the		02.00	HILL COMPUT	E CONTRACTOR IN	TOTAL
Water Quality	10	0	2	12	10	•	8		-	62000	0	11000.00		73000	6200.00	000	5500.00		1750.00	800	5394.89		13144.89
Fisheries	9	8	28	63	8	16	100			220	1730	2250.00		4200	73.33	61.50	90.36		410.00	0561	1325.00		3065 00
Water Resources	1	0	1	2	100	•	100			3500	0	0.00		3500	3500.00	00.0	00.0		4207.90	000	1291.73		5499.63
Flood Defence	0	0	0	0	0	•	•			0	0	0.0			00.00	00.0	00'0		0	000	000		•
PIR	0	0	0	0	•	•	•		╞	0	0	00'0		0	00.0	000	00:0		•	000	000		•
RSR	0	0	0	0	0	0	0			0	0	0.00		0	000	00.0	00:0		0.	00.0	000		0
Waste Regulation	0	5	0	5	0	100	0	1		0	7500	0.00		1500	0.00	1500.00	00'0		•	5364.75	000		5364.75
TOTALS	11/1 m	「「「「「「「」」」	31	0 1 1 1 1 1 1	E.50	740 M	1001			65720	8230 100	13250,001	PARTY NAMES OF TAXABLE PARTY.	100239 Mile	W 22.8779 W	(1501;50)	100 000 00 M		B00'190713	<b>1</b> 67(14)75	2011;05 M	I DATE O KING	127094.272

CEIOCE	-	No	Cautic	Suc			Notic	nss  50	8			Vaminglu	ettersy	• 4	
	101	1021	03	04	TOTAL	01	102	031	104	TOTAL	10	02	(03)	104	TOTAL
Water Quality	-	s	2	0	•	•	0	0	0	•	10			15	30
Fisheries	51	2	•	-	22	0	0	0	0	0	+	*	1	•	61
Water Resources	0	0	0	•	0	0	0	0	0	0	0	0	•	0	0
Flood Defence	0	0	•	0	•	0	0	0	0	•	•	0	0	0	0
PIR	0	0	1	0	-	0	2	-	0	5	0	0	0	0	•
RSR	0	0	•	0	•	0	0	•	•	•	0	0	0	0	0
Waste Regulation	0	2	0	0	2	\$		9		23	•	•	0	-	-
TOTAL	11/100	267	19	1	33 1	5	101	14	9	20	14	(0)	151	* 20	105

1999/2000		<b>N</b> ON	Cautio	SU			Notic	es lesu	pe		M	aminglue	tterso		
	- 61	107 S	<b>TOBIN</b>	NO4	TOTAL	101	102	0311	NOV N	TOTAL	01	8	03	<b>WOATSHIELD</b>	-TOTAL
Water Quality	0	•	-		-	0	0	0		•	50	•			31
Fisheries	0	•	0		6	0	0	0		0	9	•			17
Nater Resources	0	0	0		0		0	0		•	0	0	0		0
flood Defence	0	1	•	-		•	0	0		0	0	•	0		0
PIR	0	2			•	1	-	0		2	0	0	0		0
RSR	0	0	0		•	0	0	•		•	0	0	0		0
<b>Naste Regulation</b>	0	2	2		+	9	3	52		61	16	0	1		23
IOTAL		をこの	の 「 「 」 「 」 」 」 」 」 」 」 」 」 」 」 」 」 」 」	MAK O SAL	21		0	52.60	0	Pres 1	100 IN 100		1213		174

Protecutions

Corporate Renaing - North West Region

#### NORTH WEST REGION PROSECUTIONS - Central Area

1998/99	1	🗧 No. F	rosecu	itions	1	1. 1. 1	. %	Succes	sful	2 1	$< 3^{3} (\frac{1}{2} \sqrt{2})^{2}$	Fir	108 m 1 1	he of the	1. T 1 1.	- Art the	Average 8	ine R.	177.16	11. 4	Stat.Co	sts half	4. 4177	Karles Par
	3(Q1	02	03	Q4	TOTAL	Q1 -	Q2	Q3	4 04	TOTAL	Q1 - 0	· Q2	· · Q3 4	Ô4	TOTAL	1 Q1	02 /	1.103	C4 ::	18-Q1 -36*	P#Q2-1#	4. V Q31 x	Q4:3	TOTAL +
Water Quality	6	9	2	6	23	100	33	100	100	74	14500	12500	3750	6500	37250	2416.7	4168.7	1875	1083.33	1632.5	3274.7	2494,34	5337.28	12738 82
Fisherles	26	81	22	9	140	92.8	96 2	61.62	89	93	1080	3830	310	800	6020	41.53	49.1	17.22	100	1020	2910	405	260	4615
Water Resources	0	0	0	0	0	0	0	0	0	D	0	0	0	Ū	0	. 0	0	0	0	0	0	0	0	0
Flood Defence	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PIR	0	2	4	Q	6	0	100	100	0	100	0	20000	2500	Ũ	22500	0	10000	625	Q	Q	19415.73	5958 83	0	25374.56
RSR	D	0	0	0	0	0	0	Q	0	Q	Q	0	0	Q	0	0	0	0	0	0	0	0	0	0
Waste Regulation	3	13	42	18	76	100	48.2	100	100	91	3000	5500	67750	7500	83750	1000	916 67	1613.1	416.67	1437.5	2654.67	13130.12	1826,77	19049.08
TOTAL 4	75 37 ·	- 105 -	` 70	33	245 .	94.6	- 84.7+	94,4	S 97 🧠	-91	3/;18580	18 <b>41630</b>	··· 74310 - 24	14800	149520 -	"希望的"书:		See The see of	小、電話の	3월 <b>4090 MM</b>	/# 28255.1 /#	21968.29 1	L. 7444.05 1	V.01777.44 2

1999/2000	制制作	E No. F	róseci	utions	144	11-33	144%	Succe	ssful 🖓	2.243	See Land	Fin	es 44	P.K.SHILL	のない		Average	Fine With		122	Co	ata 197		
	- 01	02 :	· Q3	Q4	TOTAL	Q1 /	7.021	. 03	Q4	TOTAL	. : Q1 3##	02 *		- CQ4	TOTAL		ି/⊅ Q2 •960	# 15 Q3 - 1	4.00LQ4 ****	HAN OI AND		Citra Citra	HISL O4HEA	TOTAL
Water Quality	1 7	5	1		13	85.7	100	100			28500.00	34500.00	7500.00		70500.00	4750.79	6900.00	7500.00		127613.59	42956.11	6534.25		177103.95
Fisheries	22	45	12	1	79	100	98	83			1030.00	1724.00	470.00		3224.00	46.82	39.09	47,00		665.00	1865.00	435 00	1	3165.00
Water Resources	0	0	0	1	0	0	0	0			0.00	0.00	0.00		0.00	0.00	0.00	0.00		0.00	0.00	0.00		0.00
Flood Defence	0	2	0	1	2	0	100	0			0.00	1000.00	0.00		1000.00	0.00	500.00	0.00		0 00	2549.78	0.00		2549.76
PIR	0	0	0	1	0	0	0	0			0.00	0.00	0.00		0.00	0.00	0.00	0.00		0.00	0.00	0.00		0.00
RSR	0	0	0		0	0	0	0			0.00	0.00	0.00		0.00	0.00	0.00	0.00		0.00	0.00	0.00		0.00
Waste Regulation	25	6	28		61	76	100	100			21050.00	2000.00	42502.00		65552.00	1107.69	250.00	1517.93		9931.93	3508.60	8763.74		22204 27
TOTAL	11 54	60	41	1	155	- 57	. 96	95,1		· · ·	, 50550,00	. 39224.00	50472.00	45.1.2	140276.00	三日の二日の	1413.2	RITIN	「本の男」を見ていた。	138430.52	7 50679.49	3:15732.99 :	12.42	205043.003

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1998/99	3d::	· No.	Cautio	ins 👘	6 C .	5 F.	Not	ices iss	ued		44	Warning L	etters St	1. PX 11	s Stati
	*Q1~	Q2 ·	Q3 .	1 Q4	TOTAL	Q1	. 02	Q3	Q4,	TOTAL	Q1	- 02·h *	14. 03 x4. H	1- + Q4 1985	1 TOTAL
Water Quality	. 5	6	6	3	22	0	0	0	0	0	20	3	4	2	29
Fisheries	2	1	0	0	3	0	0	0	0	0	19	3	2	3	27
Water Resources	0	0	0	0	0	0	0	0	0	0	0	Ū	0	0	0
Flood Defence	0	0	0	0	0	0	0	0	0	0	0	a	0	0	0
PIR	0	0	0	0	0	0	0	9	0	9	0	0	0	1	1
RSR	0	0	0	0	0	2	1	0	0	3	0	0	0	0	0
Waste Regulation	0	0	2	2	4	20	64	548	34	666	0	0	0	0	0
TOTAL : /	417	9	8	5	129 /	22 ,	85 °	557	. 34 -	678	39	1 ⁴⁷ 6	. 8 4 1	sta 6 100	-N. 57 TL

1999/2000	Se \$4.	No	. Cautic	ons .	1		Not	ices is	sued			Warning L	etters 1:5		中的社会和
	'Q1	Q2	03.	04	TOTAL	Q1 .	02	Q3	04	TOTAL	Q1	02 11	AQ3	10 Q4 **	· TOTAL ··
Water Quality	8	2	2		12	0	Û	0		0	13	4	6		23
Fisheries	0	0	0	1	0	0	0	0	1	0	12	0	0		12
Water Resources	0	0	0	1	0	0	0	0	i –	0	0	0	0		0
Flood Defence	0	0	0		D	0	0	0	i	0	4	0			4
PIR	0	0	0		0	1	3	0		4	3	1	0		4
RSR	0	0	0		0	0	0	0		0	0	0	0		0
Waste Regulation	2	6	11		21	109	32	20	L	161	6	1	0		7
TOTAL	10	10	. 13		33_	110	35	20		165	38	6,	6.		- 50

<u>.</u>

## NORTH WEST REGION PROSECUTIONS - South Area

1998/99	. se. *	No. P	rosecu	tions	3 4 4	Hapit	Mit: % S	UCCess	sful 👫	前:明	学校 化	Fii	nes in C	小师的第	22、皮叶.	的特别	Average F	ine A HAN	<b>WHERE H</b>	朝鮮、常有	Stark Co	sta th	<b>关系 "有限</b>	出代新加出
	• Q1	- 02	· Q3 ·	. Q4	TOTAL	: Q1:::	4 Q2 ·	Q3 4	😳 Q4+2	trik.	35K Q1 😳	02	- O3 🚱	Q4 P**	TOTAL ?.	物;01出动	HE QZ NY	-\$2HQ3 K44	966 Q4 3, 1	11 Q1.4%	#4 Q211Y	t 2 Q3 4.	1714 Q4 441	TOTAL
Water Quality	3	2	7	2	14	100	100	100	100	100	19000	1500	29000	6000	\$5500	633.33	750	4142.66	3000	6059,96	2472.4	7588 68	1550.82	19571.55
Fisheries	45	82	78	54	257	95.5	96.3	90,7	100	95	1420	2595	2960	1810	8785	33.02	34,85	42.90	33.52	1847.4	3073.52	3324.98	1725	9970 9
Water Resources	0	0	0	5	5	0	0	0	100	100	¢	0	C	6000	6000	0	0	0	1200	0	0	0	1143.38	1143.36
Flood Defence	0	0	0	0	0	0	0	Ð	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PIR	4	D	0	0	4	100	0	0	0	100	80000	0	0	0	80000	20000	0	0	0	18754.93	0	0	O	18754.93
RSR	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Waste Regulation	4	15	4	8	31	100	93.3	100	100	97	1500	9550	10500	40000	61550	375	682,14	2625	5000	2050	4739.91	3970.69	3276.58	14037.16
TOTALA	·# 50 ·	. 89 .	87	- 69	£311%	€ 96.4 P	495.9	: 01.9 J	100 .1	14.95 HL	* 101920**	13845.64	R: 42400 M	. # 53810 CM	211635	144,3000	19398842194	140-40-421	2-002.00	# 30712.20 4	1:10265.63	314884.25	Ja7695.76 2	61 63570 25 #
1999/2000	截 4.5	No. P	meanin	dama 18	S. *	4- 10-10 - 10 - 10 - 10 - 10 - 10 - 10 -	*****																	
			_						sful 🚮							は前の調査				「「「「「「」」」		ats :		
fuere of the	<b>≋Q1</b> ⊴	02	Q3	04 04	TOTAL	2.Q10	AQ2 -	: 03 1		11 A.	SSC 1 123	4*1 Q2 % .*	19 Q3 41	172 Q4 281	TOTAL	2001 Q1 400	(BR) 02 (BR)	THE COLER		29901 1111	# 11 Q2 194	tuit Q3 This		
Water Quality	9	2	Q3		TOTAL 12	<u>⊅.Q1€</u> 100		2 Q3 # 100			3500.00	@*1 Q2%;# 10000.00	5000 00		28500.00	2001 Q1 JUN 1500.00	5000.00	2230LQ3 2214 5000.00		2PEQ1488	# <b>21.0219</b> 44 3473.13	1949 Q3 172 mi 810.00		5683.13
Fisheries	≝Q1 (; 9 27		_		TOTAL 12 185	2.Q10	AQ2 -	: 03 1			357 Q1 483 13500.00 815.00	2*1 Q2 %2# 10000.00 4174.00	5000.00 1529.00		28500.00 6518.00	2001Q1300 1500.00 31,44	5000.00 35.49	5000.00 41.32		2692 Q1 1098	4865 00	1620.00		5683.13 7465.00
Fisheries Water Resources	9 27 0	2	Q3		TOTAL 12 185 0	<u>⊅.Q1€</u> 100	AQ2 -	2 Q3 # 100			355 Q1 433 13500 00 815.00 0 00	@*1.Q2%2# 10000.00 4174.00 0.00	5000 00 1529.00 0 00		28500.00 6518.00 0.00	1500.00 31,44 0.00	(22 (20) 5000 00 35.49 0.00	38386 Q3 #24# 5000.00 41.32 0.00		20140000 1400.00 960.00 0.00	481, Q2 1944 3473.13 4665 00 0.00	Huite Q3 1244 810.00 1620.00 0.00		5663.13 7465.00 0.00
Fisheries Water Resources Flood Defence	9 27 0 0	2	Q3		TOTAL 12 185 0 0	<u>⊅.Q1€</u> 100	AQ2 -	2 Q3 # 100 97 0 0			352 C1 *(33) 13500 00 815.00 0 00 0 00	0+1 Q2 %2% 10000.00 4174.00 0.00 0.00	396 Q3 487 5000 00 1529.00 0 00 0 00		28500.00 6518.00 0.00 0.00	1500.00 31,44 0.00 0.00	5000 00 35 49 0.00 0.00	33391 Q3 #14 5000.00 41.32 0.00 0.00		34PE Q1 4448 1400 00 960 00 0 00 0 00	411.02 1844 3473.13 4665.00 0.00 0.00	1520.00 0.00 0.00		5683.13 7465.00 0.00 0.00
Fisheries Water Resources Flood Defence PiR	9 27 0	2	Q3		TOTAL 12 185 0 0 0	<u>⊅.Q1€</u> 100	AQ2 -	2 Q3 # 100			357 C1 -189 13500 00 815.00 0.00 0.00 0.00	0000.00 4174.00 0.00 0.00	3000 CO           50000 CO           1529.00           0 DO           0 DO           0 00           0 00		28500.00 6518.00 0.00 0.00 0.00	1500 00 31.44 0.00 0.00 0.00	5000 00 35 49 0.00 0.00 0.00	<b>3330 C3 4947</b> 5000 00 41.32 0.00 0.00 0.00		2019 E Q1 10210 1400 00 960 00 0 00 0 00 0 00	<b>*11.02%</b> 3473.13 4885.00 0.00 0.00 0.00 0.00	1520.00 0.00 0.00 0.00		5683.13 7465.00 0.00 0.00 0.00
Fisheries Water Resources Flood Defence PiR RSR	9 27 0 0	2	Q3 1 1 38 0 0 0 0 0		TOTAL 12 185 0 0 0	3.Q1€ ⁶ 100 965 0 0 0 0	31 Q2 - ⊻ 100 98 0 0 0 0	2 Q3 16 100 97 0 0 0 0			350 C1 -123 13500 00 815.00 0 00 0.00 0.00 0.00	4** 02 %2% 10000.00 4174.00 0.00 0.00 0.00	2356 C3 2674 5000 C0 1529 C0 0 C0 0 C0 0 C0 0 C0 0 C0		28500.00 6518.00 0.00 0.00 0.00 0.00 0.00	1500 00 31.44 0.00 0.00 0.00 0.00	6000 C2 4000 5000 C0 35 49 0.00 0.00 0.00 0.00	3330 C3 244 5000 00 41.32 0.00 0.00 0.00 0.00 0.00		2017 E C 1 10218 1400 00 960 00 0 00 0 00 0 00 0 00	<b>*11</b> , Q2 %846 3473.13 4685.00 0.00 0.00 0.00 0.00 0.00	Hubble CL3 +724mi           8 10.00           1620.00           0.00           0.00           0.00           0.00           0.00           0.00		5663.13 7465.00 0.00 0.00 0.00 0.00
Fisheries Water Resources Flood Defence PiR	9 27 0 0	2	Q3		TOTAL 12 185 0 0 0	<u>⊅.Q1€</u> 100	AQ2 -	2 Q3 # 100 97 0 0			357 C1 -189 13500 00 815.00 0.00 0.00 0.00	0000.00 4174.00 0.00 0.00	3000 CO           50000 CO           1529.00           0 DO           0 DO           0 00           0 00		28500.00 6518.00 0.00 0.00 0.00	1500 00 31.44 0.00 0.00 0.00 0.00 633.33	<b>600</b> ; C2 (200) 5000 00 35 49 0.00 0.00 0.00 0.00 0.00 628.57	<b>3330 C3 4947</b> 5000 00 41.32 0.00 0.00 0.00		2019 C 1 1000 1400 00 960 00 0 00 0 00 0 00 0 00 1360 00	*11.02 %% 3473.13 4885 00 0 00 0 00 0 00 0 00 0 00 3438 62	1520.00 0.00 0.00 0.00		5683.13 7465.00 0.00 0.00 0.00 15213.15

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1998/ <del>99</del>	1	No.	. Cauti	ons	1 145	$(\cdot, \cdot)$	Enforc	ement	Notices	i firiqu	1	Naming Le	otters :		封闭中
	- Q1 .	Q2	Q3 .	Q4	TOTAL	. Q1	11 Q2 -	, Q3 -	Q4 -	TOTAL	2 Q1 : 1		14 Q3 31 1	14 Q4 #1	ATOTAL
Water Quality	4	7	1	6	18	0	0	0	0	0	27	17	5	8	55
Fisheries	15	7	2	1	25	0	0	0	0	0	48	29	14	2	91
Water Resources	0	0	3	0	3	0	0	0	0	0	0	1	0	0	1
Flood Defence	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PIR	0	D	0	0	0	0	2	1	0	3	1	0	0	0	1
RSR	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Waste Regulation	3	2	2	1	8	31	32	58	39	158	0	2	1	0	3
TOTAL +	22	\$8	0	<b>a</b> :	54 0	31	34	57	39	. 161.	1 74	1 49	M. 20 (E)	1918 4455	+++= 151 #w

1999/2000	3 - 1	N	o. Cauti	ons	$r\in \mathcal{S}_{d}$	1.1	Enfor	ement l	Notices	1.	35 V. V	Varning Lu	tters *	ाल, जा	出版社
	Qi	02	· Q3	04	TOTAL	01	02	03	04.3	TOTAL	101 C	* :02 .11	45 Q3. 01	1 cts Q4 - 38	TOTAL
Water Quality	4	1	1		6.	0	0	0		0	18	12	10		40
Fisheries	2	1	1		4	0	0	0	1	0-	15	8	Ó	[	23
Water Resources	0	0	0		0	0	0	0	1	0	9	0	0		
Flood Defence	0	0	0	I	0	0	0	0		0	0	0	0		0
PIR	0	1	0			0	0	0		0	3	6	7		16
RSR	0	0	0		0	٥	0	0		0	1	0	0		1
Waste Regulation	1	1 1	2		4	87	66	43		196	17	35	26		78
TOTAL	. 7	• <b>4</b> ml	4		15	87	- 66	51 43 -	· • · ·	- 196		61	-54 43 s		187 /

Corporate Planning - North West Region

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